

NOV 18 2021

LABOR RELATIONS



November 16, 2021

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St Ste 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7019 2280 0001 6260 6893

Dear Ivan:

This letter is in further reference to the Postal Service notice regarding the electronic Arrow Lock (eArrow Lock) for use on collection boxes and cluster box units (CBUs). The most recent notice on this initiative was dated July 29 (enclosed).

As previously stated, the eArrow Lock was developed as a solution to the ongoing problem the Postal Service is facing of collection boxes and CBUs being compromised by lost, stolen and counterfeit Arrow Lock Keys. The Arrow Lock Key alone will no longer open the collection box or CBU. The employee must open the eArrow Lock application on the Mobile Delivery Device-Technical Refresh (MDD-TR) device, which will communicate with the eArrow Lock on the collection box or the CBU, then use the Arrow Lock Key to open the lock on the collection box or CBU.

Engineering Systems is planning to install and test the eArrow Locks for six months beginning the end of November in the Chicago, Illinois area. A total of 12 collection boxes and eight CBUs will be utilized for testing.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Shannon Richardson".

Shannon Richardson
Director
Contract Administration (APWU)

Enclosure



July 29, 2021

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0328 8958

Dear Brian:

As a matter of general interest, Headquarters Engineering Systems has developed an electronic Arrow Lock (eArrow Lock) for use on collection boxes and cluster box units (CBUs).

The eArrow Lock was developed as a solution to the ongoing problem the Postal Service is facing of collection boxes and CBUs being compromised by lost, stolen and counterfeit Arrow Lock keys. The Arrow Lock Key alone will no longer open the collection box or CBU. The employee must open the eArrow Lock application on the Mobile Delivery Device-Technical Refresh (MDD-TR) device, which will communicate with the eArrow Lock on the collection box or the CBU, then use the Arrow Lock Key to open the lock on the collection box or CBU.

Engineering Systems is planning to install and test the eArrow Locks for six months beginning mid-August. A total of 20 collection boxes and 30 CBUs will be utilized for testing in the Northern Virginia area.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Sharron Richardson".

Sharron Richardson
Director
Contract Administration (APWU)