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November 20, 2020

DEC 1 2020

Mr. Brian J. Wagner  
President  
National Association of Postal Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2763

**Certified Mail Tracking Number:**  
7019 2280 0001 7461 2714

Dear Brian:

This is in further reference to the Postal Service's correspondence dated July 17 (enclosed) regarding the partnership with the Social Security Administration (SSA) to conduct in-person identity proofing for customers who cannot create online accounts due to identification validation failures.

The subject pilot, initially scheduled for August, was delayed. The pilot is anticipated to begin December 5 and continue for a duration of three months. In preparation for implementation, train the trainer sessions will begin on November 23 with retail training to follow on November 30.

Please contact April Cutchember at 240-321-4768 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rickey R. Dean".

Rickey R. Dean  
Manager  
Contract Administration (APWU)

Enclosure



July 17, 2020

Mr. Brian Wagner  
President  
National Association of Postal Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

**Certified Mail Tracking Number:**  
7019 2280 0001 7461 1069

Dear Brian:

As a matter of general interest, the Postal Service is partnering with the Social Security Administration (SSA) to conduct in-person identity proofing for customers who cannot create online accounts due to identification validation failures.

The SSA In-person Proofing (IPP) pilot enables customers to bring in a barcoded document from the SSA and, at most, two valid forms of identification to Retail Systems Software (RSS) enabled post offices to verify the accuracy of the document(s) and to ensure it matches the customer's information in the system. The pilot will be conducted by the Clerk craft in the Capital Metro and Pacific Areas as identified below.

Capital Metro Area

Cleveland Park, Washington D.C.  
Friendship, Washington D.C.  
National Capitol, Washington D.C.  
Washington Square, Washington D.C.  
Aspen Hill- Silver Spring, Maryland  
Bethesda- Chevy Chase, Maryland  
Bladensburg- Bladensburg, Maryland  
Burtonsville- Burtonsville, Maryland  
Gaithersburg- Gaithersburg, Maryland  
Harwood- Harwood, Maryland  
Hughesville- Hughesville, Maryland  
Indian Head- Indian Head, Maryland  
Kensington- Kensington, Maryland  
Lothian- Lothian, Maryland  
Arlington- Arlington, Virginia  
Baileys Crossroads- Falls Church, Virginia  
Bealeton- Bealeton, Virginia  
Falls Church Finance, Falls Church  
Virginia  
Preston King- Arlington, Virginia  
South- Arlington, Virginia

Pacific Area

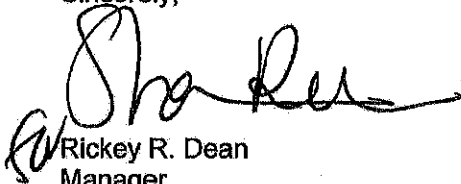
Barstow- Barstow, California  
Buena Park- Buena Park, California  
Carmel Mountain Postal Store- San  
Diego, California  
Corona- Corona, California  
Costa Mesa- Costa Mesa, California  
Fullerton- Fullerton, California  
Harvest- Irvine, California  
Huntington Beach- Huntington Beach,  
California  
Idyllwild- Idyllwild, California  
Irvine- Irvine, California  
Julian- Julian, California  
La Habra- La Habra, California  
La Puente- La Puente, California  
Mentone- Mentone, California  
Orange- Orange, California  
Phelan, Phelan, California  
Rancho Cucamonga- Rancho  
Cucamonga, California  
Santa Ana- Santa Ana, California  
Santa Ana Window Services- Santa Ana,  
California  
Westminster- Westminster, California

The subject pilot is scheduled to begin August 22 and continue for a duration of three months. In preparation for implementation, train the trainer sessions will begin no sooner than August 1. The district coordinator(s) will train the retail offices identified above.

Enclosed for your review is the SSA In-Person Proofing Clerk FAQs Sheet and the SSA IPP Process Flow.

Please contact April Cutchember at 240-321-4768 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Rickey R. Dean". The signature is written in a cursive style with a large initial "R".

Rickey R. Dean  
Manager  
Contract Administration (APWU)

Enclosures

(CA2020-276)