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LABOR RELATIONS

UNITED STATES POSTAL SERVICE

August 27, 2021

Mr. Brian Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7019 2280 0001 6260 7050

Dear Brian:

As a matter of general interest, the Postal Service has updated the Intelligent Mail Data Acquisition System (IMDAS) to include: Restrict on Street to PME – MIO; Puerto Rico Time Zone Issue Fix; and Price Change.

Effective August 28, these features will be available for use via all Intelligent Mail Devices (IMDs) and Mobile Delivery Devices (MDDs).

Enclosed are the following:

- Final copy of the *IMDAS Release 38 Pilot User Instructions*; and
- Final copy of the *IMDAS Release 38 Pilot Service Talk*.

If there are any questions, please contact Mike Faber at 215-432-0613.

Sincerely,

Shannon R. Richardson
Director
Contract Administration (APWU)

Enclosures

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WASHINGTON DC 20260-4100
WWW.USPS.COM

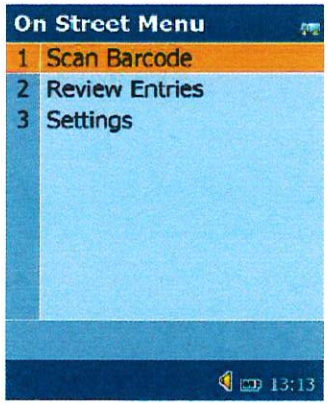
(CA2021-314)

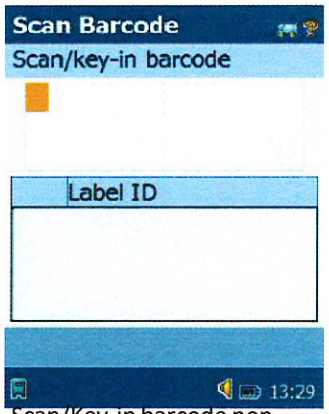
IMDAS Release 38 (Software Version 38.19) August 2021 Service Talk

Effective August 28, 2021, all Intelligent Mail Data Acquisition System (IMDAS) hand-held scanners shall have the following flow updates:

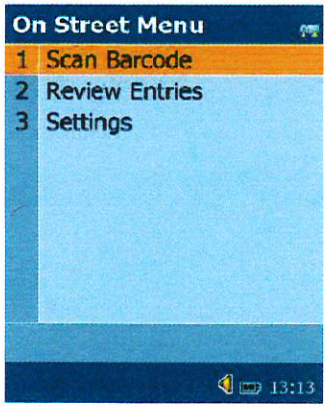
- Restrict On Street to PME - MIO
- Puerto Rico Time Zone Issue Fix
- Price Change

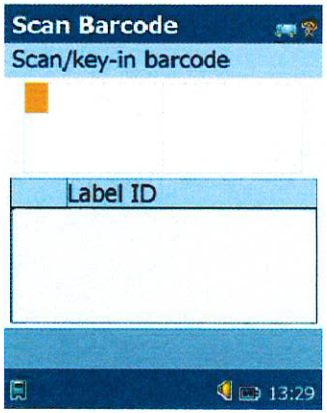
Restrict On Street to PME - MIO



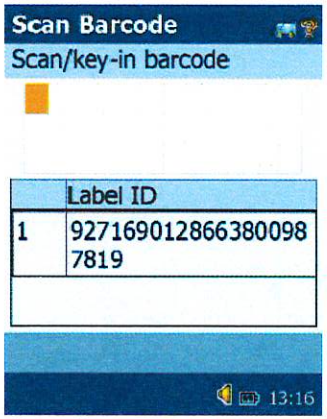


Scan/Key-in barcode non PME barcode and Press Enter

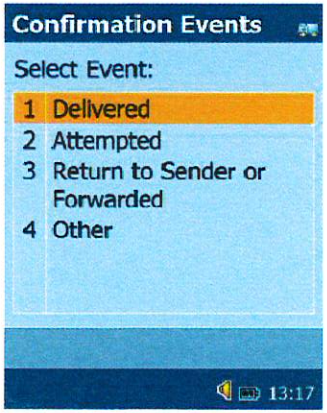




Scan/Key-in PME barcode



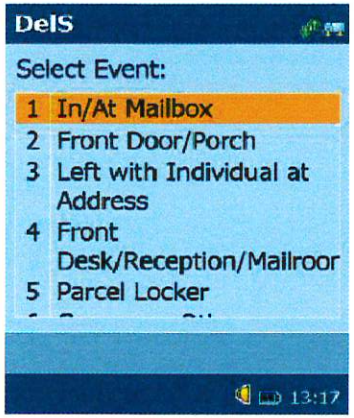
Press Enter

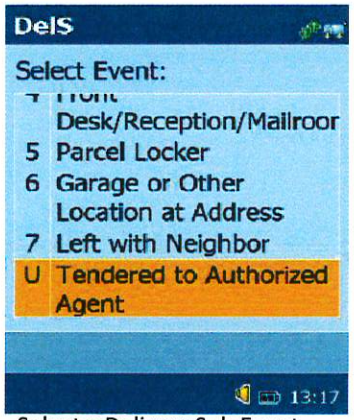


Select a Confirmation Event

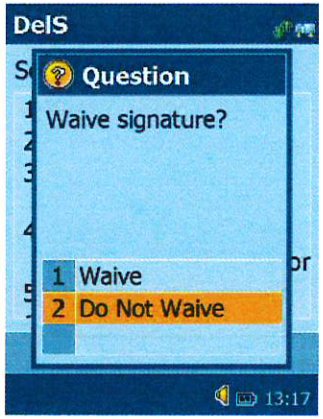
Continue.....

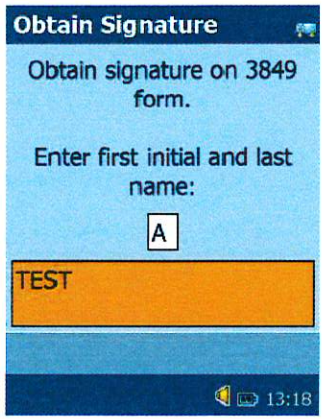
Release 38 – Restrict On Street to PME

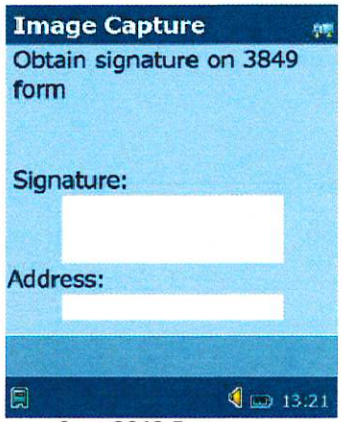




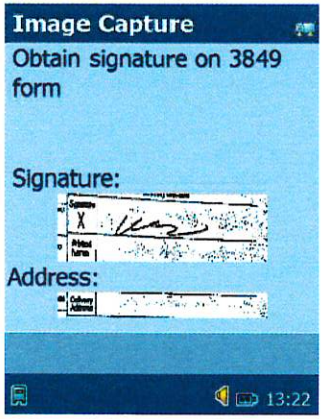
Select a Delivery Sub Event

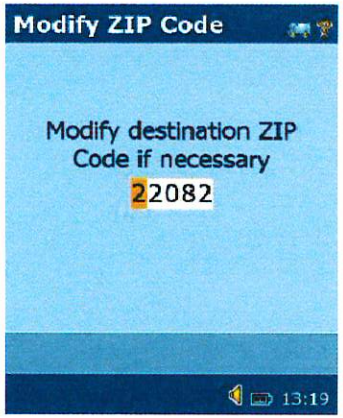






Scan 3849 Form





Defect Fix – Puerto Rico Time Zone

Time Zone issue for Puerto Rico area, which was caused by the Operating System (OS), is fixed.

IMDAS Release 38 (Software Version 38.19) August 2021 User Instructions

Attention:

This instruction is for IMD and MDD In-Office scanners.

These **User Instructions** cover the following:

- Downloading instructions and actions to take if running a version other than 38.19 on Monday morning
- How to check the current version of IMDAS software on the IMD/MDD In-Office

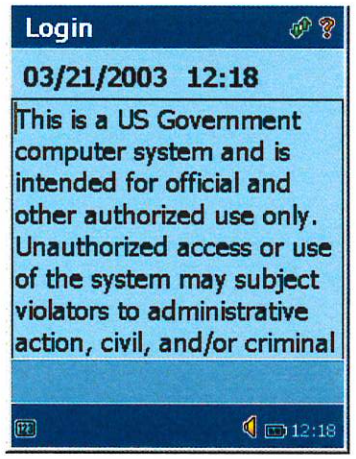
No later than COB Friday, August 27, 2020:

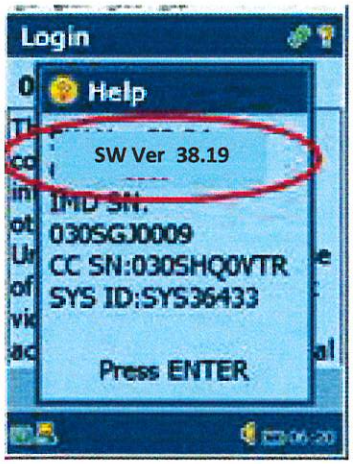
- Cradle the device. The new version download should be completed by Sunday AM.
- Check SW version Monday AM. If still other than 38.19, please contact the IMDAS Help Desk. They will walk you through the process.
- Note: Scanners received from CRF or other sites, please scan the current site configuration barcode.

Checking the current version of IMDAS software running on the IMD

Version 38.19 is the Production Version of IMDAS Software being deployed to sites this weekend (Aug 28, 2021). To verify that the IMD has successfully downloaded this version:

From the "Government Message" on the login screen, press the "?" key on the lower left keypad of the IMD.





Checking the current version of IMDAS software running on the MDD In-Office

Version 38.19 is the Production Version of IMDAS Software being deployed to sites this weekend (Aug 28, 2021). To verify that the MDD In-Office device has successfully downloaded this version:

From the "Government Message" on the login screen, press the "RED" key and then the "H" key on the MDD In-Office device.

Significant Key Combinations for MDD In-Office Device vs. IMD Device

Function	MDD In-Office Device	IMD Device
BiS	RED + 'S'	<"ABC123"> + 'S'
Diagnostic	RED + 'U'	<HammerWrench>
Dash (-)	RED + 'D'	<"ABC123"> + 'D'
Help	RED + 'H'	<"?">
Warm Boot	<"Alt">+"Ent"	<'A'>+<'F'>+<"Esc">
Pairing RS507 with device (while on Scan Barcode Screen)	RED + 'R'	<ABC123> + 'H'
Continuous Scan Mode (while on Scan Barcode Screen	RED + 'C'	<ABC123> + 'C'

NOTE *For key combinations using RED button, button must be pressed first* ***THEN*** *the letter follows*

IMDAS Help Desk is standing by to assist if needed: (800) 877-7435

When prompted, say ***"Technical Assistance"*** or select option '4'

Say ***"Continue"*** or select option '1' (to continue technical assistance path)

When prompted for name of application, system or product you are calling about, spell out letters ***"I-M-D-A-S"***

When prompted to verify you spelled IMDAS, Intelligent Mail Device Acquisition System, say ***"Yes"***

You will be prompted to select Mobile Delivery Device (option 1) or IMDAS issues (option 2). Again, spell out the letters **"I-M-D-A-S" or select option '2'** to be routed to the correct Help Desk

In need MDD In-Office Support?

For MDD In-Office Support, you may enter a self service ticket for your device or site issue at the below URL:

http://ethos/Field/SelfService/Create

You may also contact a helpdesk agent by calling 1-800-877-7435

When prompted, say ***"Technical Assistance"*** or select option '4'

Say ***"Continue"*** or select option '1' (to continue technical assistance path)

When prompted for name of application, system or product you are calling about, spell out letters ***"M-D-D"***

When prompted to verify you spelled MDD, Mobile Delivery Device, say ***"Yes"***

You will be prompted to select Mobile Delivery Device (option 1) or IMDAS issues (option 2). Again, spell out the letters **"M-D-D" or select option '1'** to be routed to the correct Help Desk