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August 2, 2024

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St, STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0328 4370

Dear Ivan:

This letter is in further reference to the Postal Service's previous correspondence regarding the Postal Service's partnership with the General Services Administration (GSA) to provide the biometric capture of fingerprints for the activation of Personal Identification Verification (PIV) cards for newly hired federal personnel. The most recent notice was dated March 22 (enclosed).

As previously informed, the GSA has enlisted the Postal Service's assistance with credential verification during the hiring process. The GSA USAccess is a program that provides federal government agencies with identity credential solutions. Retail employees use the program to enter applicant data for verification processing and PIV card activation.

Beginning in August, the Postal Service plans to expand the GSA USAccess program to the following four additional sites listed below by Area, District and Facility:

| Area | District | Facility |
|---------------|-----------------------------|---|
| West-Pac Area | Arizona-New Mexico District | Green Valley Post Office Green Valley, Arizona |
| West-Pac Area | Washington District | Issaquah Post Office Issaquah, Washington |
| West-Pac Area | California 3 District | Chowchilla Post Office Chowchilla, California |

Enclosed is the service talk that will be given regarding the expansion.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

Shannon Richardson
Director
Contract Administration (APWU)

Enclosures



March 22, 2024

Mr. Ivan D. Bufts
President
National Association of Postal Supervisors
1727 King St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0328 0372

Dear Ivan:

This letter is in further reference to the Postal Service's previous correspondence regarding the Postal Service's partnership with the General Services Administration (GSA) to provide the biometric capture of fingerprints for the activation of Personal Identification Verification (PIV) cards for newly hired federal personnel. The most recent notice was dated January 11 (enclosed).

As previously informed, the GSA has enlisted the Postal Service's assistance with credential verification during the hiring process. The GSA USAccess is a program that provides federal government agencies with identity credential solutions. Retail employees will use the program to enter applicant data for verification processing and PIV card activation.

Beginning in April, the Postal Service plans to expand the GSA USAccess program to the following four additional sites listed below by Area, District and Facility:

| Area | District | Facility |
|---------------|----------------------------|--|
| Atlantic Area | Virginia District | Falmouth Post Office Fredericksburg, Virginia |
| Central Area | Ohio 2 District | Westland New Post Office Columbus, Ohio |
| Southern Area | Arkansas-Oklahoma District | Norman Post Office Norman, Oklahoma |
| West-Pac Area | California 1 District | San Bruno Post Office San Bruno, California |

Enclosed is the service talk that will be given regarding the expansion.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

Shannon Richardson
Director
Contract Administration (APWU)

Enclosures

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(CA2020-378)



Retail Service Talk

August 2024

Government Services Administration (GSA) USAccess Personal Identity Verification (PIV) Credentialing Pilot Expansion

In November 2020, USPS launched a pilot program in partnership with the Government Services Administration (GSA) USAccess program to support personal identity verification (PIV) credentialing services in six (6) Washington, DC, region postal retail facilities. PIV credentialing services help to protect and keep government assets secure, including facilities, computers, and information systems. This is a fundamental responsibility of government employees.

USPS sales and service associates (SSAs) are providing these services by operating GSA PIV equipment at selected retail locations in support of the GSA USAccess program. The program provides 120 federal agencies with identity credential solutions that consist of three primary PIV card service transactions:

1. **PIV enrollment**
2. **PIV card activation**
3. **PIV rekey**

GSA and USPS have expanded this partnership with the service now available in twenty-two (22) postal retail locations nationwide.

GSA and USPS are seeking to further expand this partnership to additional retail locations. The next expansion sites listed below have been identified, and the service will expand to these retail locations soon. Site preparation and training will begin in August 2024, and site will be active in the USAccess PIV program by October 31, 2024.

| FDB# | AREA | DISTRICT | Facility Name | Street Address | City | State | ZIP Code |
|---------|---------|--------------|---------------|---------------------|--------------|-------|----------|
| 1365557 | WESTPAC | AZ-NM | Green Valley | 50 E CONTINENTAL RD | Green Valley | AZ | 85614 |
| 1357997 | WESTPAC | CALIFORNIA 3 | Chowchilla | 135 S 1st St | Chowchilla | CA | 93610 |
| 1368122 | WESTPAC | WASHINGTON | Issaquah | 400 NW GILMAN BLVD | Issaquah | WA | 98027 |

Training

To prepare for this launch, the site's two identified Government Services SSAs with moderate risk background investigation (MBI) clearances will attend a two-day virtual training session facilitated by a GSA USAccess vendor, Peraton.

Equipment and Payment

The site will be provided equipment from GSA USAccess for SSAs and government services clerks to process PIV transactions, and USPS will provide routers. The GSA USAccess provided equipment will **NOT** be integrated within the USPS network, and SSAs will **NOT** collect payment from the customer.

Appointments

PIV applicants are required to register with GSA for an appointment aligned with the site's passport acceptance hours. Appointment information is available on the GSA equipment and made available for USPS and GSA management daily.