October 18, 2021

Mr. Ivan D. Butts  
President  
National Association of Postal Supervisors  
1727 King Street Suite 400  
Alexandria, VA 22314-2753

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Dear Ivan:

As a matter of general interest, the Postal Service intends to develop a new Computerized Maintenance Management System (CMMS) to replace the Electronic Maintenance Activity Reporting and Scheduling (eMARS) system currently being used. The new system will provide a more detailed description of the daily tasks maintenance personnel perform to include work orders, equipment records, preventative maintenance, inventory, workload scheduling and reactive maintenance.

In advance of developing the CMMS, the Postal Service plans to conduct observations, interviews, surveys and focus groups with craft and Executive and Administrative Schedule (EAS) employees in maintenance operations. The information received will be used to assist in determining specific details to be incorporated in the new system.

Specific locations and an estimated time frame for the above referenced activities are yet to be determined and will be provided once identified. However, participation will be voluntary, conducted on-the-clock, and responses received will be reported in the aggregate.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

[Signature]

Shannon Richardson  
Director  
Contract Administration (APWU)