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LABOR RELATIONS



June 2, 2021

Mr. Brian J. Wagner  
President  
National Association of Postal  
Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

Dear Brian:

As a matter of information, the Postal Service plans to proceed with the *Delivery Condition Visualization* (DCV) application referenced in our December 4, 2020 correspondence, attached.

The DCV application will replace the Customer Service Daily Reporting System (CSDRS) which is used to report delayed and curtailed mail and other conditions by our Delivery and Customer Service units.

The application will be deployed in stages nationally beginning May 24, 2021, deploying up to seven (7) districts per week. Sites will continue to enter data in CSDRS concurrently with the DCV application until further notice.

Please contact James Timmons at extension 2324 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Bruce A. Nicholson".

Bruce A. Nicholson  
Manager  
Labor Relations Policy Administration



December 4, 2020

Mr. Brian J. Wagner  
President  
National Association of Postal  
Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

Dear Brian:

As a matter of information, the Postal Service plans to pilot the Delivery Condition Visualization (DCV) application. The selected pilot sites are set forth below:

- ATLANTIC      08043 – Voorhees, NJ  
                     21045 – Columbia, MD  
                     23150 – Sandston, VA
  
- CENTRAL       40511 – Lexington, KY  
                     46401 – Gary, IN  
                     55106 – ST. Paul, MN
  
- SOUTHERN     29292 – Columbia, SC  
                     73107 – Oklahoma City, OK  
                     74074 – Stillwater, OK
  
- WESTPAC      97204 – Portland, OR  
                     92199 – San Diego, CA

The DCV application will replace the Customer Service Daily Reporting System (CSDRS) which is used to report delayed and curtailed mail and other conditions by our Delivery and Customer Service units. The pilot sites will be expected to enter data in CSDRS concurrently with the DCV application.

The pilot is scheduled to begin in January 2021.

Please contact James Timmons at extension 2324 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Bruce A. Nicholson".

Bruce A. Nicholson  
Manager  
Labor Relations Policy Administration