

May 14, 2024

Mr. Ivan Butts President National Association of Postal Supervisors 1727 King Street, Suite 400 Alexandria, VA 22314-2753 RECEIVED MAY 16 2024

Dear Ivan:

As a matter of general interest, the Postal Service's *National Dog Bite Prevention Week* will take place June 2 through 9.

Enclosed please find the associated safety talks.

If you have any questions, please contact Bruce Nicholson at extension 7773.

Sincerely,

James Lloyd

Contract Administration (NALC)

**Enclosures** 



## Safety Matters - Dog Bite Awareness

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Safety Talk | General Safety

### Don't Let Your Dog Bite the Hand That Serves You

Kickoff Event: USPS Southeastern PA S&DC Thursday, May 30, 2024

National Dog Bite Awareness Week: June 2-9, 2024

National Dog Bite Awareness Week is a public service campaign that offers safety tips and emphasizes the need for increased owner responsibility in the prevention of dog attacks.

This campaign will aid in promoting awareness of this public health concern to reduce the number of adverse interactions that our letter carriers have with aggressive dogs in local communities. Targeted messaging, dog bite awareness promotions and reaching out to our customers throughout this campaign are essential elements in keeping dog bite awareness at the forefront throughout the year.

Local management is encouraged to involve the community, animal control organizations along with the Safety and Health teams in promoting awareness of dog bite prevention during this campaign and throughout the year.

Dog bite awareness materials with be distributed and recommended throughout the campaign. Online resources available include sample customer warning letters, dog bite prevention talks, safety videos and other resources are available on the MyHR site.









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### Dog Incident Employee Safety

The Postal Service makes the safety of its employees a top priority and dedicates a week each year to Dog Bite Awareness, a joint employee awareness and community outreach campaign, which will take place this year June 2nd through June 9th.

#### By the Numbers

For the period of calendar year 2023, over 5,800 Postal Service employees, mostly working in retail and delivery operations, experienced incidents involving dogs.

Area/District	# of Dog Bite / Dog Incidents	Area/District	# of Dog Bite / Dog Incidents	Area/District	# of Dog Bite / Dog Incidents	Area/District	# of Dog Bite / Dog Incidents
Atlantic	1,490	Central	1,800	Southern	1,298	WestPac	1,228
New York 1	32 69	Michigan 2 Michigan 1	74 109	Puerto Rico Florida 1	24	Alaska Hawaii	3 18
Connecticut					44		
ME-NH-VT	76	MN-ND	117	Florida 3	66	Callifornia 1	66
New York 2	82	KY-WV	130	South Carolina	77	NV-UT	70
Maryland	115	Wisconsin	131	Florida 2	83	ID-MT-OR	94
Virginia	125	Illinois 1	145	Texas 3	101	AZ-NM	99
MA-RI	135	Imdiana	150	Georgia	111	California 4	102
New Jersey	136	IA-NE-SD	159	Louisiana	113	Washington	108
DE-PA2	170	Ohio 2	162	AL-MS	114	CO-WY	110
New York 3	182	Illinois 2	171	Tennessee	116	California 6	111
North Carolina	184	Ohio 1	196	AR-OK	139	California 3	116
Pennsylvania 1	184	KS-Mo	256	Texas 2	146	California 2	138
				Texas 1	164	California 5	193

The U.S. cities with the overall highest number of dog bite/dog related incidents include Los Angeles, Houston, Chicago, Saint Louis, and Cleveland.

City, State	# of Dog Bite / Dog Incidents
Los Angeles, CA	65
Houston, TX	56
Chicago, IL	48
Saint Louis, MO	46
Cleveland, OH	44

It's crucial to stay vigilant of our surroundings and follow proper procedures to avoid and prevent dog related injuries. Throughout the upcoming campaign, messaging targeting dog bite prevention and best practices will be communicated. Protecting our employees is important as we make every effort to Deliver For America.



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Safety Talk | General Safety

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### **How to Help Prevent Dog Attacks**

Management should ensure that carriers are aware of all dogs on their routes. Managers should advise carriers to use PS Form 1778, Dog Warning Card to alert substitutes that a dog lives at an address. They should verify monthly that cards are maintained and enter the information in RIMS so that the carrier's MDD (Mobile Delivery Device) will alert carriers when a dog is nearby.

Additional actions management can take to protect carriers include:

- A carrier's satchel and dog repellent are important tools for defending against attempted attacks by dogs or other
  animals. Instruct carriers how to use these tools and encourage them to keep the tools handy when dogs or other
  animals are loose on the route. Ensure that dog repellent (Halt) is available and that carriers have satchels.
- Employees need to report dog related injuries immediately.
- Suspend delivery. Carriers are not required to serve a house or an area if a dog threatens. Instruct carriers to
  endorse mail "loose dog" and give it to a supervisor and a PS 1571 Undelivered Mail Report should be completed.
  Always inform carrier replacements of any suspensions of service or of any area where they should be watchful
  for dog interference.
- Contact the dog's owner about the problem. Customer Dog Warning Letters are available on the MyHR page.
- Report uncontrolled dogs. Call the local dog officer or, if further assistance is needed, call the local police.







# Safety Matters - Dog Bite Awareness

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Safety Talk | General Safety

### Dog Bite Warning Letters and Management Information

To help carriers safely perform their jobs, use the progressive warning letters to alert dog owners to the possible loss of mail delivery if they do not restrain their pets. Also, don't forget to send a letter of thanks when they do!

Warning letters, like collection letters, need to be handled tactfully. These letters can be found on the MyHR page under Dog Prevention. The first and second sample letters on the website tell customers what to do. The third tells them the Postal Service has taken corrective steps. The fourth and fifth letters detail customer options. Keep in mind that the purpose is not to police the neighborhood, but to ensure a safe environment for carriers to do their work. Though most customers will respond to the first polite request, be sure to follow up if they don't. Management in associate offices can help drive down dog bites in the following ways:

#### Mail Suspension Policy

Collection and delivery service personnel must report the name and address of the customer where animal interference occurs to the postmaster or authorized supervisor, who must immediately telephone the customer and request that the animal be confined during the usual neighborhood delivery hours. The postmaster or authorized supervisor must further inform the customer that:

- No deliveries will be made until the animal is properly confined, and
- Service will be restored once assurance has been given that the animal will be confined during regular delivery hours.

If an employee is attacked, provide medical treatment immediately for any animal bite that breaks the skin. Notify animal control authorities of any animal bite so that the animal may be observed for symptoms of rabies. If the animal's owner is located, he or she must provide proof of the animal's rabies vaccination.



DOG/ANIMAL WARNING CARD (Reverse)								
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