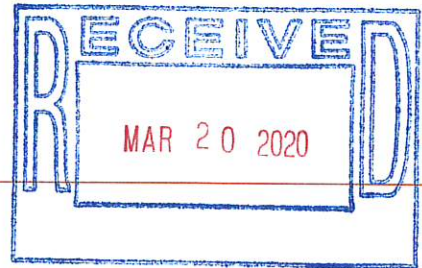


LABOR RELATIONS



March 17, 2020

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Fax

Dear Brian:

On July 17, 2019, you were notified that the cloud-based Integrated Human Resources System (HERO) was being enhanced.

In an effort to further enhance our employee communication efforts, HERO will now offer employees the opportunity to receive important organizational information, including information about COVID-19, on their personal devices. Employees who enroll will receive national and local information based on their work location.

Employees who would like to opt-in to receive information and alerts on their personal devices via text or email may log into www.liteblue.usps.gov and select HERO. Employees may opt-in or out at any time by updating their preferences on the HERO Personal Contact Information page. Enrollment is voluntary and standard message and data rates may apply when using personal devices.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills".

David E. Mills
A/Manager
Labor Relations Policies