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JUN 28 2021

LABOR RELATIONS



June 25, 2021

Mr. Brian J. Wagner
President
National Association of Postal
Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Dear Mr. Wagner:

As a matter of general interest, the enclosed information will be included in a Business Connect Kit that will be available to Postmasters and Customer Service Managers and Supervisors. The kits will be distributed on July 29.

We have enclosed a double-sided tear pad entitled *The Thrill of Anticipation/The Joy of Visibility* for your review.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills".

David E. Mills
Director
Labor Relations Policies and Programs

Enclosure

The Thrill of Anticipation

Know where the package is.

Tracking packages online is easier than ever.

- 1 Go to usps.com/tracking.
- 2 Enter your tracking number in the designated box.
- 3 Click the blue 'Track' button

Customers can sign up for the Informed Delivery® feature to get notifications on incoming packages, provide delivery instructions, and schedule redelivery—anytime, anywhere from a smartphone or computer.

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Small Business



The Joy of Visibility

Deliver happy moments with USPS.

Increase shipping visibility to help improve customer service and drive loyalty with the USPS Tracking[®] service and Intelligent Mail[®] package barcode.

Integrate tracking with the free USPS Web Tools[®] application program interfaces (APIs) to:

- Get estimated delivery information.
- Track any packages shipped with USPS Tracking[®], Signature Confirmation, Certified Mail[®], or Registered Mail services.
- Get delivery dates with Service Standards and Commitments APIs.

To learn more visit

www.usps.com/business/web-tools-apis.

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