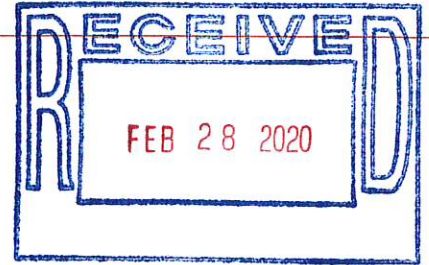




February 26, 2020



FAX

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Dear Brian:

As a matter of general interest, the Postal Service will be conducting an operational test called Local Area of Commerce (LCOM) Same Day Delivery (SDD) Store2Door.

During the test the Postal Service will be working with a brick and mortar retailer (Best Buy) to provide package pickup and same day delivery service to test Store2Door mobile phone technology designed to manage this process. During this test some city carriers may be required to deviate from their standard delivery route, as instructed by the SDD Store2Door Mobile application to pick up packages from the retail locations and either hand off the package(s) to another carrier or deliver the package(s).

The Store2Door technology will develop the most efficient routes by selecting the optimal carrier, time and route to pick up and deliver these packages. During the test carriers will be required to use two handheld scanning devices.

The locations in the Northern Virginia District involved in the test are listed in the enclosure. The test is scheduled to begin early March and run for approximately eight weeks.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills".

David E. Mills
A/Manager
Labor Relations Policies and Programs

Enclosure



LOCAL AREA OF COMMERCE

Same Day Delivery Operational Test

February 2020





LCOM Same Day Delivery (SDD) Operational Test

The LCOM optimization engine will choose the most efficient route for packages and will dynamically route the right carrier to complete pickup & delivery.

Operational Test Parameters

- **Target Timeframe:** February – April (8 weeks)
- **Geographic Scope:**
 - 7 Delivery Units
 - 11 participating ZIP codes (see *table*); encompassing ~130,000 delivery points
- **Delivery Personnel:** DU Supervisors, up to 150 City Carriers & CCAs
- **Volume Capacity:**
Est. 30 packages/ day
- **Retailer Partners:**
 - 3 Best Buy stores

Eligible ZIP codes:

Reston*	20190
	20191
	20194
Vienna*	22182
	22180
McClean*	22102
Oak Hills	20171
Oakton	22124
	22181
Herrdon	20170
Chantilly	22033



Service Level Agreement:

- **Days available:** Monday-Saturday
- **Daily order cutoff time:** 3pm
- **Package volume limit:** N/A
- **Speed:** USPS will test the SDD modules to optimize & route the package for same day delivery. Packages are not guaranteed to meet the SLAs.
 - Packages that are not successfully delivered same day will be returned to the DU for regular network delivery the following day.

Carrier Mobile App

An intuitive mobile app enables drivers to effectively manage their existing route and same-day workload and ensure the timely fulfillment of their collections and deliveries.



Digital Delivery Status	Geographic Visualization	Real-Time Notifications
Routing Assignment	Dynamic Route Optimization	Digital Workflow
Dynamic Turn-by-Turn Directions	In-App Messaging	Status Updates

KEY FEATURES

Retailer App

Mobile responsive web application for dynamic order management.



Order Entry	Status Updates	Order Ingestion
Mobile Responsive	Dynamic Order Pickup Requests	Pickup Instructions
Retailer Reports	USPS Barcode Scanning	Order Updates

KEY FEATURES

Delivery Command Center

A user-friendly dashboard enables the supervisor to monitor and optimize their delivery environment in real-time.



Real-Time Delivery Activity	Digital Workload Visibility	Dynamic Pricing
Workload Review and Modification	Delivery Performance	Geographic Visualization
Routing Assignment	Driver Tracking	Origin Optimization
Digital Delivery Status	Driver Communications	Resource Availability

KEY FEATURES

LCOM Same Day Delivery Approach

