Signatures for Payment Card Transactions
COVID-19 Response and Prevention
Effective: April 1, 2020

In response to the growing number of cases of the Coronavirus Disease 2019 (COVID-19), the Postal Service is implementing additional measures to help in maintaining social distancing and reducing the exposure of the virus on surfaces.

Another measure that is being implemented is a temporary removal of signatures for payment card transactions. To reduce the spread of any potential health risk, we are temporarily removing the requirement for customers and/or cardholders to sign the CDU (Customer Display Unit) or the printed physical receipt to complete their credit card purchase. The system and terminal will not prompt the customer for a signature on the CDU and the receipts, where applicable, will print without the signature line.

For more information on the Postal Service’s social distancing efforts, refer to the Blue page https://blue.usps.gov/blue/covid-19/.

Thank you for your attention.