



January 29, 2020

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NAPS HEADQUARTERS

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Dear Brian:

As a matter of general interest, this is further reference to our March 29, 2018, correspondence concerning the *Retail Pharmacy Next Day Delivery Program*. The purpose of this update is to advise you of a pilot test expansion of the e-mail notification process.

The current email notification process involves a CVS location generating a shipping label and an automatic notification sent via email to any post office that serves a CVS requiring pickup. This notification is sent using the office's 5 digit zip code distribution list.

The notification process is being expanded to include any Mobile Delivery Device (MDD) configured for the appropriate route. When the carriers receives this message on their MDD they must acknowledge it.

The testing of the MDD pickup alert messaging will be expanded to the Arkansas, Dakotas and Portland districts to test the functionality across all time zones in the continental United States. Updates to the MDD system for carriers to receive alert messaging were activated on January 23.

We have enclosed a copy of the *CVS MDD Alert Pilot Stand-Up Talk*.

Please contact Bruce Nicholson at extension 7773 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills".

David E. Mills
A/Manager
Labor Relations Policies and Programs

Enclosure



CVS MDD Alert Pilot

Your office has been chosen to participate in the pilot of a new process that will put CVS pickup alerts directly onto your MDD. If you have a CVS notification store on your route, you will start receiving these alerts as early as this week. Local management will continue to be alerted via e-mail.

This does not affect CVS locations on *Automatic Pickup*. If your CVS has a barcode that you are required to scan daily, you should not receive these alerts.

In order to receive alerts, your device must be configured properly. Therefore, it is vital that every carrier logs in using the correct route.

It is possible that alerts may reach the wrong carrier. Route adjustments, store moves, and other changes may not be reflected in our data. If you receive an alert for a CVS that is not on your route, inform your supervisor as soon as possible.

The pickup window for CVS is between 4 and 5 pm Mon-Fri, and 3 and 5 pm Sat. Alerts will arrive before this window.

Your supervisor has the responsibility of approving or disapproving deviations to honor this pickup window.

Thank you in advance for your participation in this pilot.