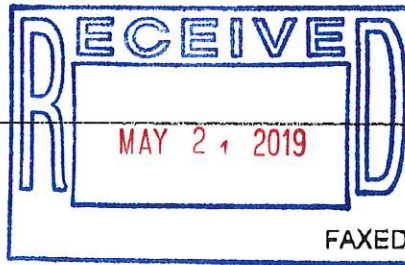


LABOR RELATIONS



May 21, 2019

Mr. Brian J. Wagner  
President  
National Association of Postal Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

Dear Brian:

As a matter of general interest, the Postal Service plans to pilot test a new service called *Label Delivery Services*.

Currently, customers can print prepaid and no postage necessary shipping labels at Retail Systems Software (RSS) enabled offices, through Automated Parcel Drop/Interactive Parcel Induction Unit (IPIU) or USPS.com.

During the subject test, supervisors will have the ability to print a customer requested label through MyPO. The labels will then be delivered through regular delivery services.

The test will last for approximately three weeks beginning May 20. The test sites are as follows:

- Rockville, Maryland Post Office
- Lammond Riggs Station, Washington, DC Post Office
- Preston King Station, Arlington Virginia Post Office
- Fairfax, Virginia Post Office

We have enclosed an overview of the process.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Alan S. Moore".

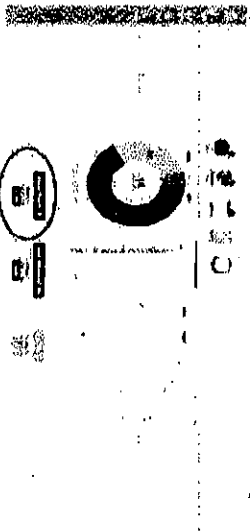
Alan S. Moore  
Manager  
Labor Relations Policies and Programs

Enclosure

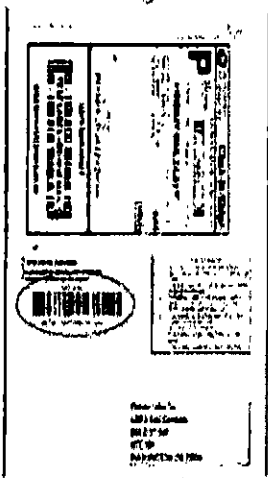
## □ E2E Process Flow – Post Office View



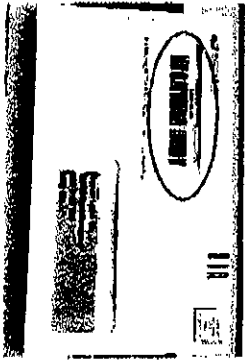
(1) Supervisor accesses MNPPO\*



(2) Supervisor prints the Morning Manifest\*\*



(3) Label Broker labels are included in the Morning Manifest and can also be printed directly from the Label Broker summary screen.\*\*



(4) Supervisor folds Label Broker label and places in envelope\*\*  
Note – the circled Label Broker label above must display in the return envelope.



(5) Supervisor brings envelope to carrier case\*\*



(6) Carrier scans barcode in upper left corner of the envelope "delivered"\*\*\*

\* Indicates a daily task currently being performed by the supervisor.

\*\* Indicates the task has been defined to be performed under the Print & Deliver (Returns) program.