



September 1, 2020

Mr. Brian J. Wagner
President
National Association of Postal Supervisor
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7019 2280 0001 7461 1236

Dear Brian:

As a matter of general interest, the Postal Service is updating the online Customs Form in order to make shipping from military locations to the United States more convenient.

Today, in order for military personnel to ship packages from overseas Army Post Office/Fleet Post Office (APO/FPO) locations to the United States they must enter the weight and dimension of the item online to produce a Customs Form, however, access to a scale to weigh and/or measure the packages is not readily available.

In an effort to make the shipping process more convenient, beginning in early September the Postal Service is implementing the following updates:

- For Military customers shipping packages into the United States, the Postal Service will no longer require entry of the package weight and dimensions online;
- Military customers need only use their mobile device or desktop computer to enter Customs information (no weight or dimensions), print a receipt, and take the Customs Form Online (CFO) receipt to the Military Post Office (MPO) for processing;
- The MPO clerk will weigh and measure the item, select the desired service type, collect payment, and print the Customs Form; and
- USPS Retail Ground will be an available service option for these shipments.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

Rickey R. Dean
Manager
Contract Administration (APWU)