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August 26, 2020

Mr. Brian J. Wagner  
President  
National Association of Postal Supervisor  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

**Certified Mail Tracking Number:**  
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Dear Brian:

As a matter of general interest, the customer application, Click-N-Ship, is being updated to provide the option to pay for labels online and have them printed at a Post Office location through the Postal Service Label Broker service. The option will be available beginning in late August.

The Label Broker service was designed for customers who do not have access to a printer or shipping labels. Customers can create a pre-paid or no postage necessary shipping label online and have that label printed for them at Retail Systems Software (RSS)-enabled retail counters using the Label ID or QR code from a customer's phone or by manually entering the code presented by the customer.

Click-N-Ship customers who use this new option will present the retail associate the Label ID or QR code sent to them and the label will be printed.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rickey R. Dean".

 Rickey R. Dean  
Manager  
Contract Administration (APWU)

(CA2020-324)