



RECEIVED

August 12, 2020

AUG 14 2020

Mr. Brian Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7019 1640 0001 4464 6115

Dear Brian:

As a matter of general interest, the Postal Service plans to update the organization structure for the Los Angeles, California; Troy, Michigan; and Edison, New Jersey Customer Care Centers (CCCs). The changes are to ensure employees are properly aligned with the Human Capital Enterprise System (HCES), the Human Resources (HR) system of record, and the actual work structure.

The update will include aligning Customer Care Agents under their respective Executive and Administrative Schedule (EAS) manager for accurate reporting relationships along with placing Lead Customer Care Agents into distinct organizational units within each of the above referenced CCCs. In some instances, organization unit names and employee pay locations may also be updated. The changes are scheduled to be completed administratively on August 29.

It is anticipated that the referenced changes will not result in any impacts to bargaining unit employees' current status or any bargaining unit contractual provisions. Enclosed on compact disc (CD) is a list identifying the changes by employee. Please note, the spreadsheet has a separate tab for each CCC.

Please contact Shannon Richardson at extension 5842 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rickey R. Dean".

Rickey R. Dean
Manager
Contract Administration (APWU)

Enclosure