



RECEIVED

MAR 29 2021

March 25, 2021

Mr. Brian J. Wagner  
President  
National Association of Postal  
Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

Dear Mr. Wagner:

As a matter of general interest, the Postal Service has revised PS Form 3849, *We Redeliver for You!*

Changes to the October 2019 version of PS Form 3849 simplifies the redelivery process for our customers and letter carriers. The revised form now includes a **Parcel Locker Eligible** option and a new web name and address, [uspsparcellocker.com/pickup](https://uspsparcellocker.com/pickup) for customers who want their items redelivered to a gopost® parcel locker for self-service pickup.

The October 2019 version of PS Form 3849 is being retired from production and will be replaced with the February 2021 version. Letter Carriers will be required to indicate on the updated form if a customer is eligible to have their items redelivered to a gopost® parcel locker by checking **Parcel Locker Eligible**.

We have enclosed:

- a final copy of the PS Form 3849, *We Redeliver for You!*
- a document that identifies changes to PS Form 3849, *We Redeliver for You!*
- PS Form 3849, *We Redeliver for You!* February 2021 Version - Delivery and Retail Service Talk

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills".

David E. Mills  
Manager  
Labor Relations Policies and Programs

Enclosures



Download informed Delivery App  
to manage your redeliveries.

### Sorry we missed you while you were out.

Date: \_\_\_\_\_

The item was sent by: \_\_\_\_\_

It was sent to: \_\_\_\_\_

At this address: \_\_\_\_\_

### About the missed delivery:

It was a:

\_\_\_\_ Package \_\_\_\_ Letter \_\_\_\_ Large envelope

☐ Parcel Locker Eligible

Available for pickup date: \_\_\_\_\_

This is the:

☐ First attempt ☐ Final notice

### To Schedule a Redelivery:



Scan the QR Code or go  
to [usps.com/redelivery](https://usps.com/redelivery)

Article Number:

5293 0000 0455 5882

### We have item/s for you which we could not deliver because:

☐ It requires a payment of \$ \_\_\_\_\_ for:  
\_\_\_\_ Postage due \_\_\_\_ Customs

☐ Receptacle full/item oversized

☐ No secure location available

☐ No authorized recipient available

☐ Signature required

\_\_\_\_ must be 18+ years old \_\_\_\_ must be 21+ years old

Choose **one** option for redelivery or pickup.

1. Go online to [usps.com/redelivery](https://usps.com/redelivery).

2. **Parcel Locker Delivery (optional)** If Parcel Locker Eligible is checked on the front of the form, you may request the pickup of your items at [uspsparcellocker.com/pickup](https://uspsparcellocker.com/pickup). Your items will be delivered to the parcel locker located at the address listed in section 4.

3. **Let your carrier know when** and where you'd like them to leave the item, then leave this form in your mailbox.

*(Sorry, not an option for Restricted Delivery or Adult Signature items)*

Please redeliver on this date: \_\_\_\_\_ and  
leave at (check one):

☐ Front door ☐ Back door ☐ Porch ☐ Garage

☐ Other: \_\_\_\_\_

4. Go to your local Post Office<sup>TM</sup>, located at:

5. Sign up to manage your redeliveries at [informedelivery.com](https://informedelivery.com).

6. **Send someone to serve as your representative:** Sign below and provide the name of the person you want to pick up your item at your local Post Office listed in section 4. See option 3 for restrictions.

Addressee signature: \_\_\_\_\_

Name of representative: \_\_\_\_\_

7. Call us at 800-ASK-USPS (800-275-8777).

**Delivery Section**

Signature

X

Printed  
Name

Delivery  
Address

**USPS**



5293 0624 5809 9237



## Front

**UNITED STATES POSTAL SERVICE®** We **Re** Deliver for You!

Download Internet Delivery® App to manage your redeliveries.

**Sorry we missed you while you were out.**

Date: \_\_\_\_\_

The item was sent by: \_\_\_\_\_

It was sent to: \_\_\_\_\_

At this address: \_\_\_\_\_

**About the missed delivery:**

It was at: \_\_\_\_\_

Package \_\_\_\_\_ Letter \_\_\_\_\_ Large envelope

Available for pickup after: \_\_\_\_\_

Date: \_\_\_\_\_

This is the: ☐ First attempt ☐ Final notice

**To Schedule a Redelivery:**

Scan the QR Code or go to [usps.com/redelivery](https://usps.com/redelivery)

Article Number: **1A2B 3C1A 2B3C 1A2B**

**We have item/s for you which we could not deliver because:**

☐ It requires a payment of \$ \_\_\_\_\_ for: \_\_\_\_\_

Postage due \_\_\_\_\_ Customs \_\_\_\_\_

☐ Receiptable full/item oversized

☐ No secure location available

☐ No authorized recipient available

☐ Signature required

☐ Other: \_\_\_\_\_ must be 18+ years old \_\_\_\_\_ must be 21+ years old

**Please see reverse for redelivery or pickup options.**

PS Form 3849, October 2019

## PS Form 3849 February 2021 Version

### Overview of Changes:

1. Added "Parcel Locker Eligible"
2. Bold URL : [usps.com/redelivery](https://usps.com/redelivery)
3. Change "Please see reverse for redelivery or pickup locations" to "Please see reverse to schedule redelivery or pickup."
4. Change the issue date to February 2021

## Front

**UNITED STATES POSTAL SERVICE®** We **Re** Deliver for You!

Download Internet Delivery® App to manage your redeliveries.

**Sorry we missed you while you were out.**

Date: \_\_\_\_\_

The item was sent by: \_\_\_\_\_

It was sent to: \_\_\_\_\_

At this address: \_\_\_\_\_

**About the missed delivery:**

It was at: \_\_\_\_\_

Package \_\_\_\_\_ Letter \_\_\_\_\_ **1** envelope

Available for pickup after: \_\_\_\_\_

This is the: ☐ First attempt ☐ Final notice

**To Schedule a Redelivery:**

Scan the QR Code or go to [usps.com/redelivery](https://usps.com/redelivery)

Article Number: **5293 0000 0458 7616**

**We have item/s for you which we could not deliver because:**

☐ It requires a payment of \$ \_\_\_\_\_ for: \_\_\_\_\_

Postage due \_\_\_\_\_ Customs \_\_\_\_\_

☐ Receiptable full/item oversized

☐ No secure location available

☐ No authorized recipient available

☐ Signature required

☐ Other: \_\_\_\_\_ must be 18+ years old \_\_\_\_\_ must be 21+ years old

**Please see reverse to schedule redelivery or pickup.**

PS Form 3849, January 2021

## February 2021 Version







## PS Form 3849, We Redeliver for You! February 2021 Version Delivery & Retail Service Talk

The Postal Service has made changes to the October 2019 version of PS Form 3849, *We Redeliver for You!* to simplify the redelivery process for our customers and letter carriers. The updated February 2021 form now includes a Parcel Locker Eligible option (Exhibit 1) and a new web name and address, [uspsparcellocker.com/pickup](https://uspsparcellocker.com/pickup) (Exhibit 2), for customers who want to schedule a redelivery request to gopost® lockers for self-service pickup.

Exhibit 1



**Sorry we missed you while you were out.**  
Date: \_\_\_\_\_  
The item was sent by: \_\_\_\_\_  
It was sent to: \_\_\_\_\_  
At this address: \_\_\_\_\_

**About the missed delivery:**  
It was a: \_\_\_\_\_  
\_\_\_\_\_ Package \_\_\_\_\_ Letter \_\_\_\_\_ Large envelope

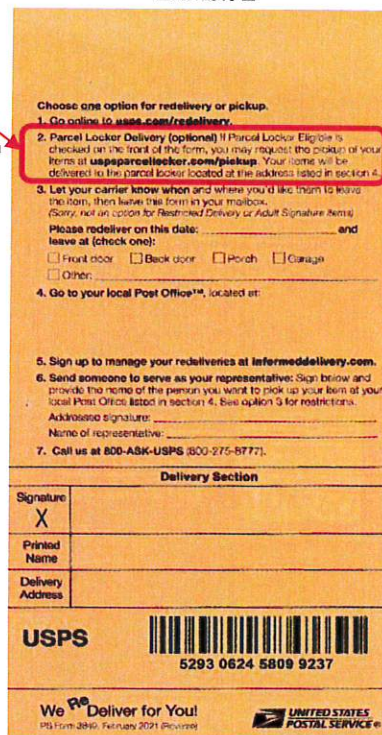
☐ **Parcel Locker Eligible**  
Available for pickup date: \_\_\_\_\_  
This is the: \_\_\_\_\_  
☐ First attempt ☐ Final notice

**To Schedule a Redelivery:**  
 Scan the QR Code or go to [usps.com/redelivery](https://usps.com/redelivery)  
Article Number: 5293 0000 0455 5882

**We have item/s for you which we could not deliver because:**  
☐ It requires a payment of \$\_\_\_\_\_ for: \_\_\_\_\_  
Postage due \_\_\_\_\_ Customs \_\_\_\_\_  
☐ Receptacle full/item oversized  
☐ No secure location available  
☐ No authorized recipient available  
☐ Signature required  
\_\_\_\_\_, must be 18+ years old, \_\_\_\_\_ must be 21+ years old  
☐ Other: \_\_\_\_\_  
**Please see reverse to schedule redelivery or pickup.**  
PS Form 3849, February 2021

Front

Exhibit 2



**Choose one option for redelivery or pickup.**  
1. Go online to [usps.com/redelivery](https://usps.com/redelivery).  
2. **Parcel Locker Delivery (optional)** If Parcel Locker Eligible is checked on the front of this form, you may request the pickup of your item at [uspsparcellocker.com/pickup](https://uspsparcellocker.com/pickup). Your item will be delivered to the parcel locker located at the address listed in section 4.  
3. Let your carrier know when and where you'd like them to leave the item, then leave this form in your mailbox. (Sorry, not an option for Restricted Delivery or Adult Signature items.)  
Please redeliver on this date: \_\_\_\_\_ and leave at (check one):  
☐ Front door ☐ Back door ☐ Porch ☐ Curbside  
☐ Other: \_\_\_\_\_  
4. Go to your local Post Office™, located at: \_\_\_\_\_  
5. Sign up to manage your redeliveries at [informedelivery.com](https://informedelivery.com).  
6. Send someone to serve as your representative. Sign below and provide the name of the person you want to pick up your item at your local Post Office, listed in section 4. See option 3 for restrictions.  
Addressee signature: \_\_\_\_\_  
Name of representative: \_\_\_\_\_  
7. Call us at 800-ASK-USPS (800-275-8777).

**Delivery Section**  
Signature: X  
Printed Name: \_\_\_\_\_  
Delivery Address: \_\_\_\_\_

**USPS**  
5293 0624 5809 9237

**We <sup>PS</sup> Deliver for You!**  
PS Form 3849, February 2021 (Previous)

Back

Exhibit 3 (To be retired)



**Sorry we missed you while you were out.**  
Date: \_\_\_\_\_  
The item was sent by: \_\_\_\_\_  
It was sent to: \_\_\_\_\_  
At this address: \_\_\_\_\_

**About the missed delivery:**  
It was a: \_\_\_\_\_  
\_\_\_\_\_ Package \_\_\_\_\_ Letter \_\_\_\_\_ Large envelope

Available for pickup after:  
Date: \_\_\_\_\_  
☐ **GOPOST® Eligible**  
This is the: \_\_\_\_\_  
☐ First attempt ☐ Final notice  
We'll hold on to it until: \_\_\_\_\_

 For redelivery, scan the QR code or go to [usps.com/redelivery](https://usps.com/redelivery) and enter the barcode number shown below.  
**1A2B 3C1A 2B3C 1A2B**

**We have item/s for you which we could not deliver because:**  
☐ It requires a payment of \$\_\_\_\_\_ for: \_\_\_\_\_  
Postage due \_\_\_\_\_ Customs \_\_\_\_\_  
☐ Receptacle full/item oversized  
☐ No secure location available  
☐ No authorized recipient available  
☐ Signature required (Adult Signature items must be 21+ years old)  
☐ Other: \_\_\_\_\_  
**Please see reverse for redelivery or pickup options.**  
PS Form 3849G, January 2018

GOPOST® Form

The PS Form 3849G (Exhibit 3) will be retired from production and will be replaced with the February 2021 version for all customers. Letter carriers will be required to indicate on the updated forms (Exhibit 1) if a customer is eligible to have their items redelivered to a gopost® parcel locker by checking Parcel Locker Eligible.

Gopost® customers can continue to use the [gopost.com/pickup](https://gopost.com/pickup) to schedule a redelivery request to gopost® lockers until April 30, after which time customers must use the new web address, [uspsparcellocker.com/pickup](https://uspsparcellocker.com/pickup), to schedule a redelivery request to gopost® lockers.

Effective March 15<sup>th</sup>, the February 2021 version of the redelivery form with the Parcel Locker Eligible option will be available on eBuyPlus. The new web address will also be accessible on that date.

Delivery units who have October 2019 versions of the PS Form 3849, *We Redeliver for You!* and do not have the gopost® parcel lockers should continue using the October 2019 version until they are depleted before ordering new forms.

Any feedback or questions can be sent to [Donald.J.Vaughn@usps.gov](mailto:Donald.J.Vaughn@usps.gov).

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