

RECEIVED

January 22, 2021

JAN 25 2021

Mr. Brian J. Wagner President National Association of Postal Supervisors 1727 King Street, Suite 400 Alexandria, VA 22314-2753

**Certified Mail Tracking Number:** 7019 2280 0001 7461 4541

Dear Brian:

As a matter of general interest, the Postal Service has developed a web-based training course titled *Business Reply Mail*.

The subject training course is intended to train and educate clerk craft employees who handle Business Reply Mail on standard operating procedures for Business Reply Mail (BRM), Qualified Business Reply Mail (QBRM), and Intelligent Mail Barcode Accounting (IMbA). It is anticipated that this training course will provide clerk craft employees a strong understanding of how to handle and process BRM, QBRM, and QBRM processed on IMbA in an effective and efficient manner.

The subject training course, once finalized, will replace the current web-based training course (2019MKTG4187CR04) that is used to train and educate clerk employees on the handling of Business Reply Mail.

Enclosed on compact disc is a draft copy of the training course, which is composed of five individual modules.

Please contact Mike Faber at 215-432-0613 if you have any questions concerning this matter.

Sincerely,

Shannon R. Richardson

A/Manager

Contract Administration (APWU)

Enclosure

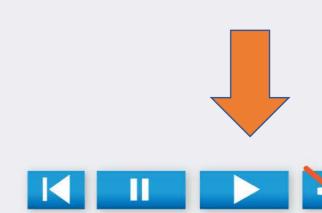






**Scenario 1: Business Reply Mail Basics** 















# **Course Introduction**

Scenario 1: Business Reply Mail Basics

Scenario 2: Basic and High-Volume Business Reply Mail

Scenario 3: Basic and High-Volume Qualified Business Reply Mail ™

Scenario 4: Intelligent Mail barcode Accounting ™

Scenario 5: Closing an Account















In this scenario, you will help a new BRM customer.

BUSI

As a BRM Clerk, it is important for you to know the benefits of BRM, the different types, how to calculate the break-even point for each of them, and how to help a customer set up a permit.

You need to know the requirements for BRM mailpieces and be able to answer common questions.

















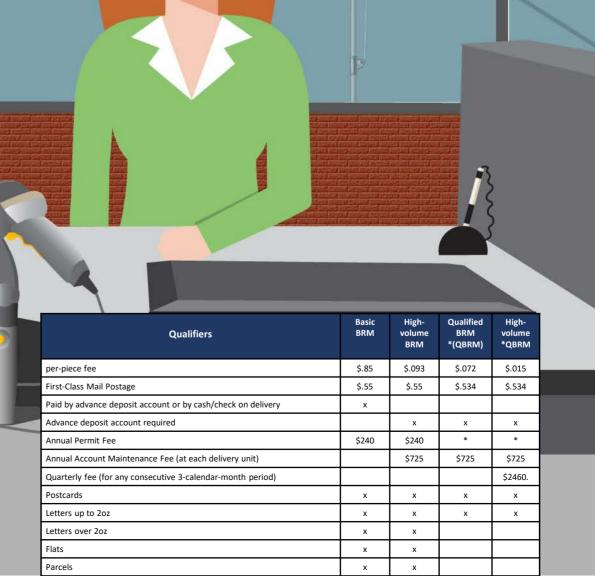
















		Qualifiers	Basic BRM	High- volum e BRM	Qualifie d BRM *(QBR M)	High- volum e *QBR M
н	UNITED STATES POSTAL SERVICE:	Per-piece fee	\$.85	\$.093	\$.072	\$.015
ı	A SOCIOR CONTRACTOR	First-Class Mail Postage	\$.55	\$.55	\$.534	\$.534
ı		Paid by advance deposit account or by cash/check on delivery	х			
ı	Retail	Advance deposit account required		Х	х	х
ı		Annual Permit Fee	\$240	\$240	*	*
ı		Annual Account Maintenance Fee (at each delivery unit)		\$725	\$725	\$725
		Quarterly fee (for any consecutive 3-calendar-month period)				\$2460.
	RSS Powered By Riposte®	Postcards	х	Х	х	Х
		Letters up to 2oz	х	Х	х	x
		Letters over 2oz	х	Х		
		Flats	х	Х		
		Parcels	х	х		

<sup>\*\*</sup> Prices will vary. Chart illustrates First-Class one-ounce mailpiece prices.

















**BUSINESS REPLY MAIL** 

BUSINESS REPLY MAIL

UNITED STATES
POSTAL SERVICE.

Here is a chart that shows you the fees and break even points for each type of BRM. You can access it in the Quick-Service Guide 507A located on Postal Explorer.

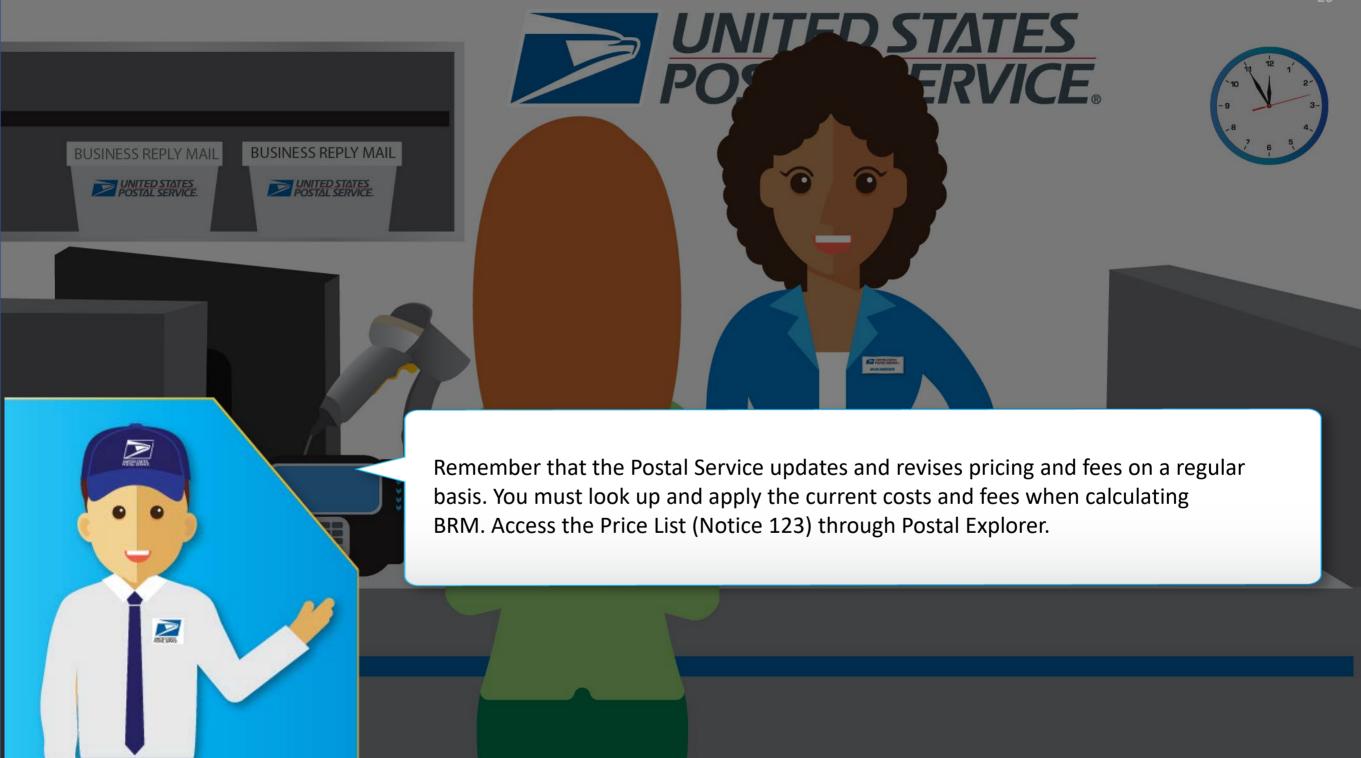
Prepaid Return Options	Anticipated Annual Return Volume	Annual Fees	Per Piece Cost
Business Reply Mail (BRM)	<934 pieces	\$240	\$1.40
BRM High Volume	>934 pieces	\$240 + \$725	\$0.643
Qualified Business Reply Mail (QBRM)	>616 pieces	\$725	\$0.606
QBRM High Volume	>167,276 pieces	\$725 + \$2,460 quarterly	\$0.549
Stamps	N/A	N/A	\$0.55
Metered Reply Mail	N/A	N/A	\$0.50

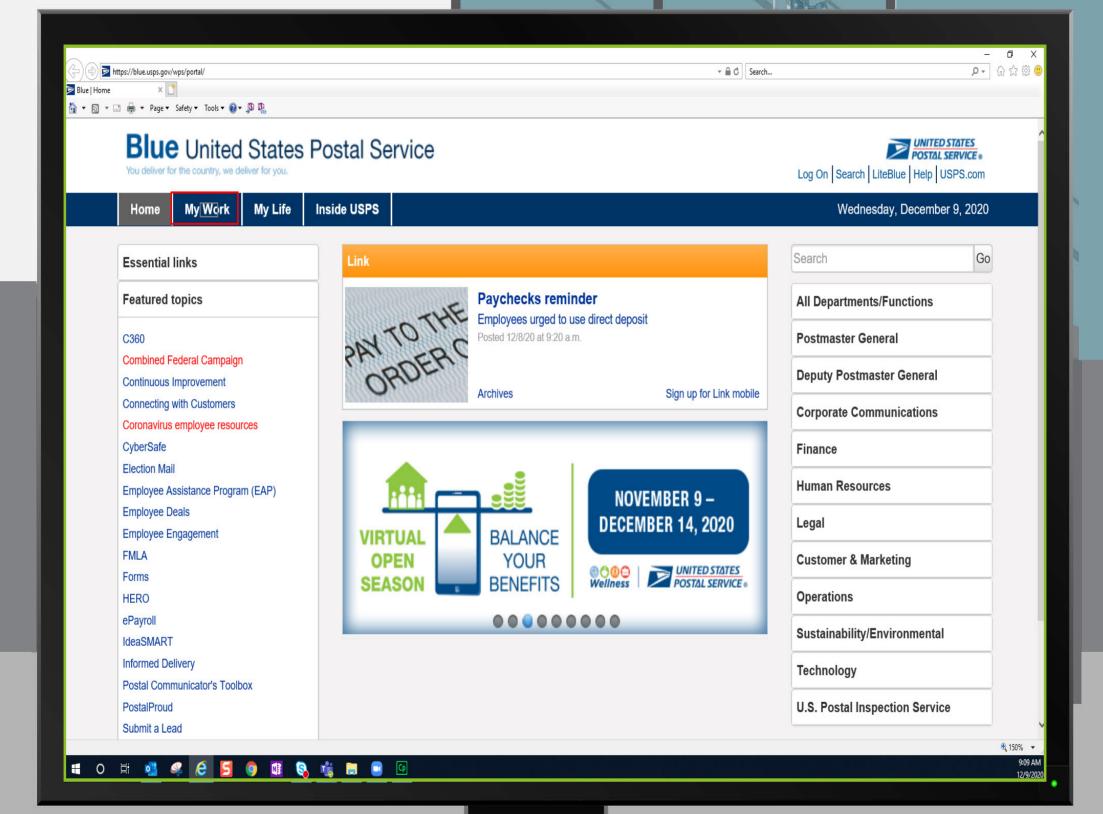


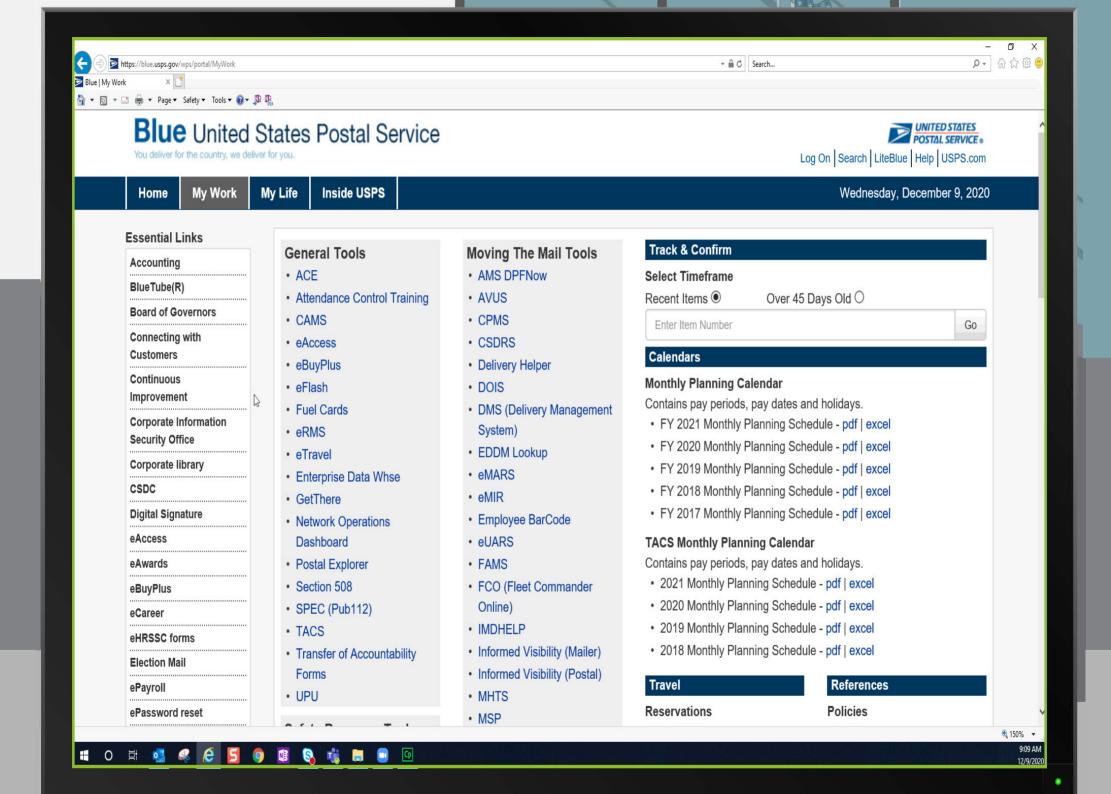


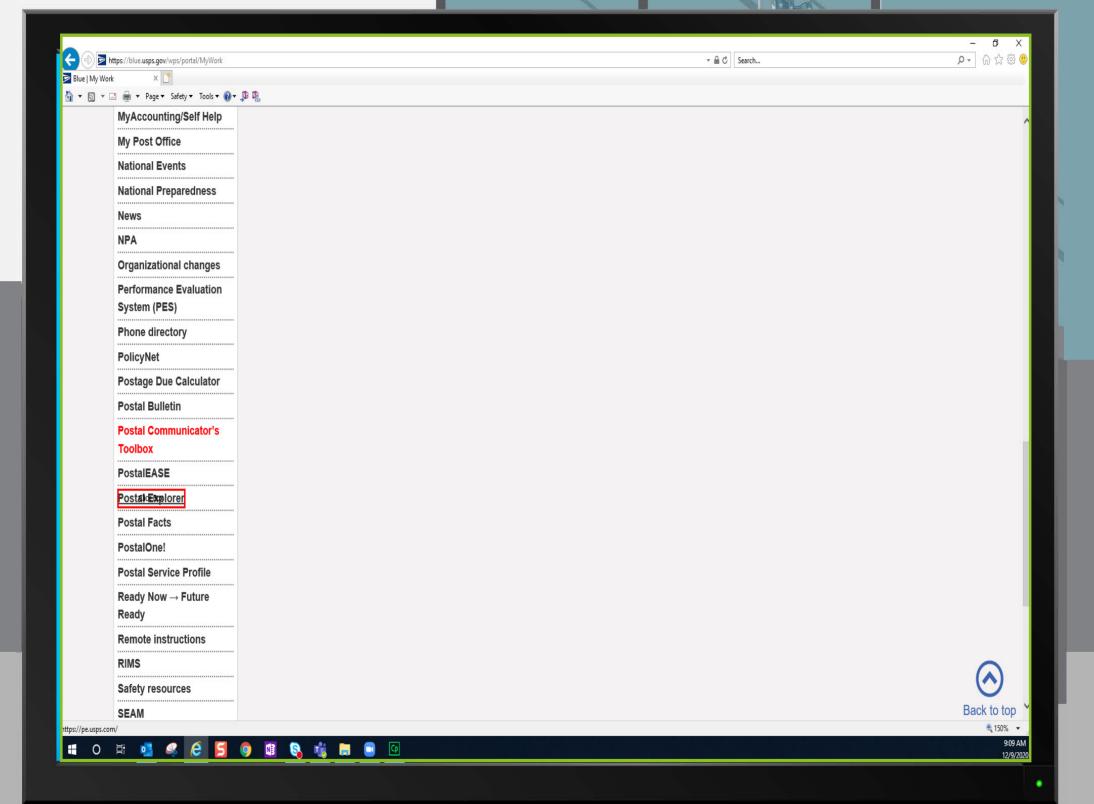


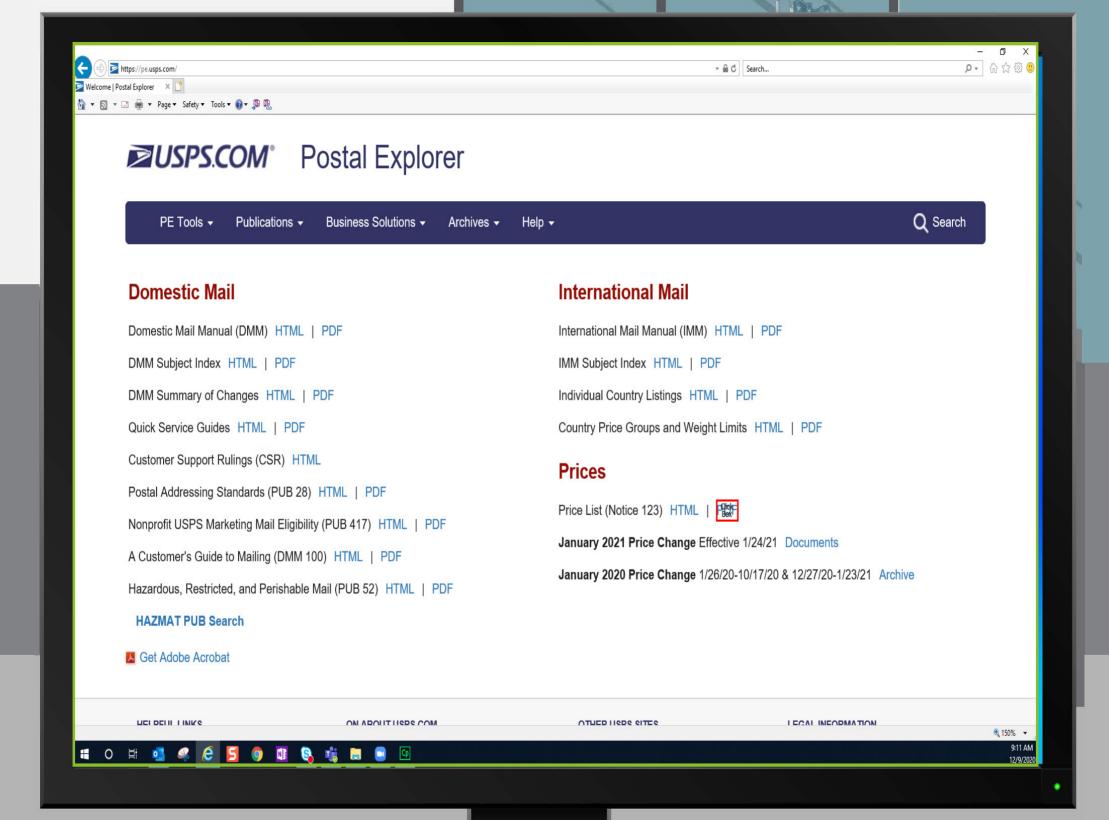


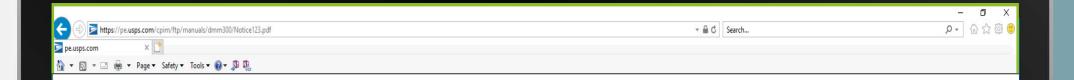








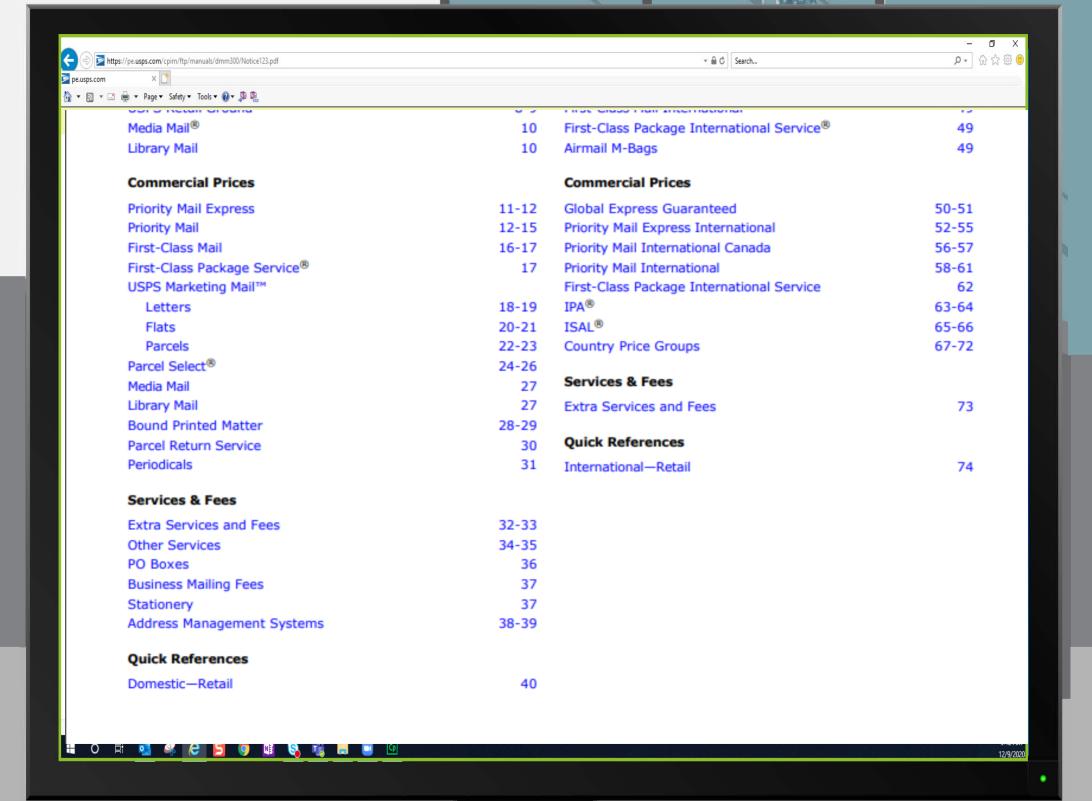






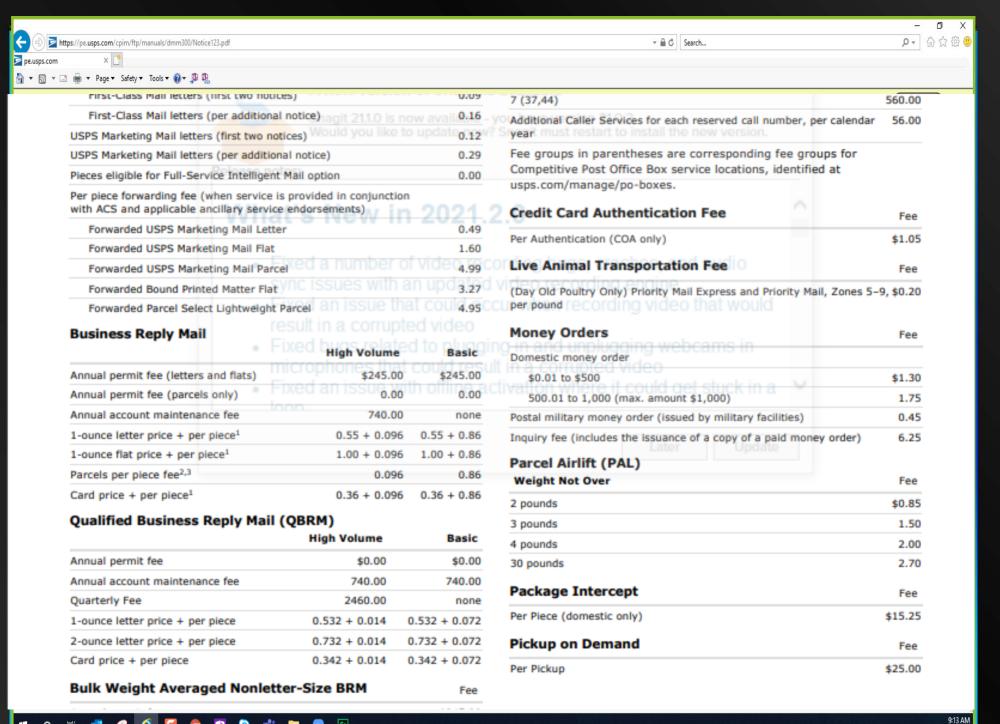
## Price List

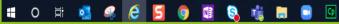
Notice 123 • Effective January 24, 2021		Postal Explorer®	Postal Explorer® pe.usps.con		
Domestic	Page	International	Page		
Flat Rate Pricing	3	Flat Rate Pricing	42		
Retail Prices		Retail Prices			
Priority Mail Express®	4	Global Express Guaranteed®	43		
Priority Mail®	5	Priority Mail Express International®	44-45		
First-Class Mail®	6	Priority Mail International Canada	46		
First-Class Package Service—Retail™	7	Priority Mail International®	47-48		
JSPS Retail Ground®	8-9	First-Class Mail International®	49		
Media Mail®	10	First-Class Package International Service®	49		
ibrary Mail	10	Airmail M-Bags	49		
Commercial Prices		Commercial Prices			
Priority Mail Express	11-12	Global Express Guaranteed	50-51		
Priority Mail	12-15	Priority Mail Express International	52-55		
First-Class Mail	16-17	Priority Mail International Canada	56-57		
First-Class Package Service®	17	Priority Mail International	58-61		
JSPS Marketing Mail™		First-Class Package International Service	62		
Letters	18-19	IPA®	63-64		
Flats	20-21	ISAL®	65-66		
Parcels	22-23	Country Price Groups	67-72		



### Domestic—Other Services and Fees

Address Correction Service		Fee	Caller Service					
Per manual notice issued		\$0.63	Fee Group—Semi Annual					
Per electronic notice			1 (30,31,38) \$830.					
(or manual notice for electronic option custo	omers issued)		2 (32,39)	765.00				
First-Class Mail		0.15	3 (33,40)	705.00				
First-Class Package Service-Retail		0.15	4 (34,41)	660.00				
Other than First-Class Mail Smagt Upo		0.33	5 (35,42)	630.00				
Per automated notice issued			6 (36,43)	585.00				
First-Class Mail letters (first two notices)	A new version	of Sna <sub>0.09</sub> IS	7 (37,44)	560.00				
First-Class Mail letters (per additional no	tice) <sub>hagit</sub> 21.1.0 is no	w avail.0.16	Additional Caller Services for each reserved call number, per calend	dar 56.00				
JSPS Marketing Mail letters (first two notice	s) Would you like to	update <sub>0.12</sub>	Sryear must restart to install the new version.					
JSPS Marketing Mail letters (per additional i	notice)	0.29	Fee groups in parentheses are corresponding fee groups for					
Pieces eligible for Full-Service Intelligent Ma	il option	0.00	Competitive Post Office Box service locations, identified at					
Per piece forwarding fee (when service is pr with ACS and applicable ancillary service er			usps.com/manage/po-boxes.  Credit Card Authentication Fee	Fee				
Forwarded USPS Marketing Mail Letter	3 140 11 111	0.49	Des Authorities (COA each)					
Forwarded USPS Marketing Mail Flat		1.60	Per Authentication (COA only)	\$1.05				
Forwarded USPS Marketing Mail Parcel	ed a number of	VIDE 4.99	Live Animal Transportation Fee	Fee				
Forwarded Bound Printed Matter Flat	c issues with a	n upd 3.27	(Day Old Poultry Only) Priority Mail Express and Priority Mail, Zones	5-9, \$0,20				
Forwarded Parcel Select Lightweight Par	cel an issue tha	COU 4.95	cuper pound recording video that would	.,,,				
Business Reply Mail			Money Orders	Fee				
• FIXE	High Volume	Basic	Domestic money order					
Annual permit fee (letters and flats)	\$245.00	\$245.00	\$0.01 to \$500	\$1.30				
Annual permit fee (parcels only)	ed an ISSU <sub>0.00</sub>	0.00	500.01 to 1,000 (max. amount \$1,000)	1.75				
Annual account maintenance fee	740.00	none	Postal military money order (issued by military facilities)	0.45				
1-ounce letter price + per piece1	0.55 + 0.096	0.55 + 0.86	Inquiry fee (includes the issuance of a copy of a paid money order)	6.25				
1-ounce flat price + per piece <sup>1</sup> 1.00 + 0.096 1.00 + 0.86			Later Update					
Parcels per piece fee <sup>2,3</sup>	0.096	0.86	Parcel Airlift (PAL)					





Basic BRM	HV BRM	Basic QBRM	HV QBRM	
\$.85	\$.093	\$.072	\$.015	
\$.55	\$.55	\$.534	\$.534	
х				
	Х	х	х	
\$240	\$240	*	*	1 II
	\$725	\$725	\$725	181   81
			\$2460.	
	\$.85 \$.55 x	\$.85 \$.093 \$.55 \$.55 x  x  \$240 \$240	BRM       QBRM         \$.85       \$.093       \$.072         \$.55       \$.55       \$.534         X       X       X         \$240       \$240       *         \$725       \$725	BRM       QBRM         \$.85       \$.093       \$.072       \$.015         \$.55       \$.55       \$.534       \$.534         X       X       X       X         \$240       \$240       *       *         \$725       \$725       \$725

Quarterly fo	ee (for any c	conse	cutive 3-c	alend	dar-month	perio	od)					\$246	0.	/// //
Туре	Postage		Per- Piece Fees	_		X	Number of Returns	=		+	Fees	_	Total cost	
Basic BRM	.55	+	.85	=	\$1.40	Χ	500	=	\$700.00	+	\$240.00	=	\$940.00	
HV BRM	.55	+	.093	=	.643	Χ	500	=	\$321.50	+	\$240.00 \$725.00	=	\$1,286.50	
QBRM	.534	+	.072	=	.606	Χ	500	=	\$303.00	+	\$725.00	=	\$1,028.00	
HV QBRM	.534	+	.015	=	.549	Χ	500	=	\$274.50	+	\$725.00 \$2,460.00 x 4	=	\$10,839.50	





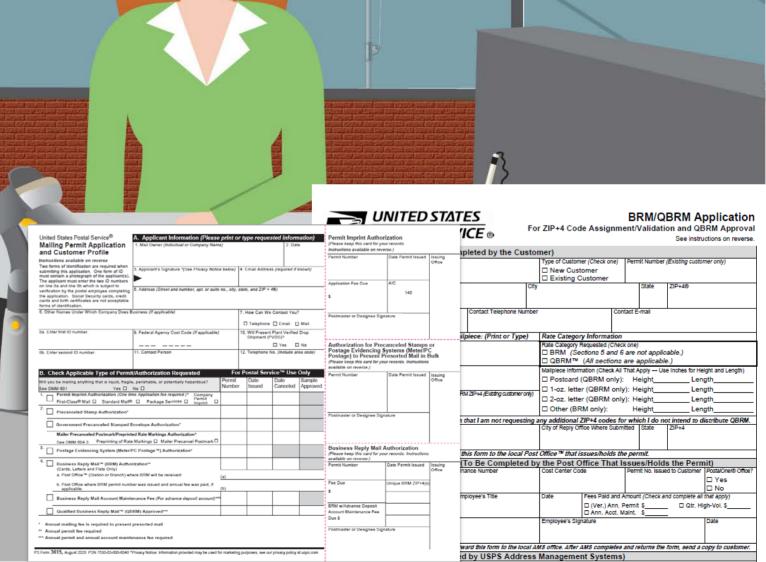












	A. Applicant Information (Please	print o	or type reque	sted inform	nation)	Permit Imprint Authorization			
Mailing Permit Application	e) 2. Date				(Please keep this card for your records.				
and Customer Profile						Instructions available on reverse.)			
Instructions available on reverse						Permit Number	Date Permit Issued	Issuing Office	
must contain a photograph of the applicant(s).	3. Applicant's Signature *(See Privacy Notice	e below)			Office				
The applicant must enter the two ID numbers on line 8a and line 8b which is subject to				Application Fee Due	AIC	1			
verification by the postal employee completing the application. Social Security cards, credit cards and birth certificates are not acceptable forms of identification.	5. Address (Street and number, apt. or suite	\$	140						
6. Other Names Under Which Company Does B	usiness (If applicable)		7. How Can We	Contact You	1?	5		-	
						Postmaster or Designee Signature			
			☐ Telephone	∐ Email [	Mail				
8a. Enter first ID number.	Federal Agency Cost Code (If applicable)	10. Will Present Plant V Shipment (PVDS)?			d Drop			]	
		☐ Yes ☐ No				Authorization for Precanceled Stamps or			
8b. Enter second ID number.		12. Telephone	No. (Include a	rea code)	Postage Evidencing Systems (Meter/PC Postage) to Present Presorted Mail in Bu (Please keep this card for your records. Instructions available on reverse.)				
B. Check Applicable Type of Permit	/Authorization Requested	Fo	r Postal Ser	vice™ Use	Only	Permit Number	Date Permit Issued	Issuing	
Will you be mailing anything that is liquid, fragile See DMM 601 Yes □		Permit Numbe	Date Issued	Date Canceled	Sample Approved			Office	
Permit Imprint Authorization (One time     First-Class® Mail □ Standard Mail®	Dormit								
2. Precanceled Stamp Authorization*						Postmaster or Designee Si	gnature	-	
Government Precanceled Stamped E	nvelope Authorization*								
Mailer Precanceled Postmark/Preprinte	ed Rate Markings Authorization*								
See DMM 604.3 Preprinting of Rate	Markings ☐ Mailer Precancel Postmark ☐							J	
3. Postage Evidencing System (Meter/P					Business Reply Mail (Please keep this card for y available on reverse.)		3		
<ol> <li>Business Reply Mail™ (BRM) Author (Cards, Letters and Flats Only)</li> <li>a. Post Office™ (Station or Branch) who</li> </ol>		(-)				Permit Number	Date Permit Issued	Issuing Office	

#### United States Postal Service®

### **Mailing Permit Application** and Customer Profile

#### Instructions available on reverse

Two forms of identification are required when submitting this application. One form of ID must contain a photograph of the applicant(s). The applicant must enter the two ID numbers on line 8a and line 8b which is subject to verification by the postal employee completing the application. Social Security cards, credit cards and birth certificates are not acceptable forms of identification.

#### 6. Other Names Under Which Company Does Bus





#### Applicant Information (Please print or type requested information)

### Permit Imprint Authorization

### **Acceptable Identification**

Photo IDs (Primary forms of identification)

- U.S. Government ID.
  - Valid driver's license or state non-driver's ID card.
  - Armed forces, government, university, or recognized corporate ID card.
  - Passport, passport card, alien registration card, or certificate of naturalization.
- Corporate ID.
- U.S. University ID.

Non-photo IDs (Secondary forms of identification)

- Lease, mortgage, or deed of trust.
- Voter or vehicle registration card.
- Home or vehicle insurance policy.
- Utility bill.
- Form I-94, Arrival and Departure Record.

Note: Social Security cards, credit cards, and birth certificates are not acceptable forms of ID.

For further information access the *Domestic Mail Manual* 608.10.0 in Postal Explorer.

mit Issued Issuing Stamps or (Meter/PC Mail in Bulk Instructions Office ation Instructions nit Issued Issuing

Office

United States Postal Service®  Mailing Permit Application	A. Applicant Information (Please  1. Mail Owner (Individual or Company Name	•	or type reque	ested inform	•	Permit Imprint Autho (Please keep this card for )		
and Customer Profile						Instructions available on re	verse.)	
Instructions available on reverse						Permit Number	Date Permit Issued	Issuing Office
Two forms of identification are required when submitting this application. One form of ID must contain a photograph of the applicant(s).	Applicant's Signature *(See Privacy Notice	e below)	4. Email Addre	ss (required if	known)			
The applicant must enter the two ID numbers on line 8a and line 8b which is subject to verification by the postal employee completing the application. Social Security cards, credit cards and birth certificates are not acceptable forms of identification.	5. Address (Street and number, apt. or suite	no., city,	state, and ZIP +	- 48)		Application Fee Due	AIC 140	
Other Names Under Which Company Does B	Jusiness (If applicable)		7 How Can W	e Contact You	?			
o. one names once minor company boos	assiness (in applicable)	7. How can we contact rou:				Postmaster or Designee Signature		
			☐ Telephone	e 🗌 Email 🛭	Mail			
8a. Enter first ID number.	Federal Agency Cost Code (If applicable)		10. Will Preser Shipment (	nt Plant Verified PVDS)?	Drop			J
				☐ Yes ☐	] No	Authorization for Pr		
8b. Enter second ID number.	11. Contact Person		12. Telephone	No. (Include a	rea code)	Postage Evidencing Postage) to Present (Please keep this card for ) available on reverse.)	Presorted Mail in	Bulk
B. Check Applicable Type of Permi	t/Authorization Requested	Fo	or Postal Ser	vice™ Use	Only	Permit Number	Date Permit Issued	Issuing
Will you be mailing anything that is liquid, fragile See DMM 601 Yes □		Permit Numbe	ı	Date Canceled	Sample Approved			Office
Permit Imprint Authorization (One tine     First-Class® Mail □ Standard Mail®	Permit							
2. Precanceled Stamp Authorization*						Postmaster or Designee Si	onature	-
Government Precanceled Stamped Envelope Authorization*								
Mailer Precanceled Postmark/Preprint	ed Rate Markings Authorization*							
See DMM 604.3 Preprinting of Rate	e Markings ☐ Mailer Precancel Postmark ☐					ı L		<u>J </u>
3. Postage Evidencing System (Meter/PC Postage™) Authorization*						Business Reply Mai (Please keep this card for )		:
4. Business Reply Mail™ (BRM) Autho (Cards, Letters and Flats Only)	rization**					available on reverse.) Permit Number	Date Permit Issued	Issuing Office
a. Post Office™ (Station or Branch) wh	ere BRM will be received:	(a)						Since

must contain a photograph of the applicant(s). The applicant must enter the two ID numbers						A F F B	AIC	
on line 8a and line 8b which is subject to verification by the postal employee completing the application. Social Security cards, credit cards and birth certificates are not acceptable forms of identification.	5. Address (Street and number, apt. or suite	Application Fee Due	140					
6. Other Names Under Which Company Does B	usiness (If applicable)		7. How Can We	Contact You?	,	Postmaster or Designee Sign	ature	
			☐ Telephone	☐ Email ☐	Mail			
8a. Enter first ID number.	Federal Agency Cost Code (If applicable)		10. Will Present Shipment (P		Drop			
					No	Authorization for Pred	anceled Stamps	or
8b. Enter second ID number.	11. Contact Person		12. Telephone N	lo. (Include ar	ea code)	Postage Evidencing S Postage) to Present P (Please keep this card for you available on reverse.)	resorted Mail in E	Bulk
B. Check Applicable Type of Permi	t/Authorization Requested	Fo	r Postal Serv	ice™ Use	Only	Permit Number	Date Permit Issued	Issuing
Will you be mailing anything that is liquid, fragile See DMM 601 Yes □		Permit Number	Date r Issued	Date Canceled	Sample Approved			Office
Permit Imprint Authorization (One tin First-Class® Mail □ Standard Mail®	Permit							
2. Precanceled Stamp Authorization*						Postmaster or Designee Sign	ature	
Government Precanceled Stamped E								
Mailer Precanceled Postmark/Preprint	_							
	e Markings □ Mailer Precancel Postmark □					D D I. M. 'I A	hadbaataatta	·
3. Postage Evidencing System (Meter/l	PC Postage™) Authorization*					Business Reply Mail A (Please keep this card for you available on reverse.)		
<ol> <li>Business Reply Mail™ (BRM) Author (Cards, Letters and Flats Only)</li> </ol>	rization**					Permit Number	Date Permit Issued	Issuing Office
<ul> <li>a. Post Office™ (Station or Branch) wh</li> </ul>	ere BRM will be received:	(a)						
<ul> <li>b. Post Office where BRM permit numb applicable:</li> </ul>	er was issued and annual fee was paid, if	(b)				Fee Due	Unique BRM ZIP+4(s)	
Business Reply Mail Account Mainte	enance Fee (For advance deposit account)**	*						
Qualified Business Reply Mail™ (QB	RM) Approved***					BRM w/Advance Deposit Account Maintenance Fee		
* Annual mailing fee is required to present	presorted mail					Due \$		
** Annual permit fee required					Postmaster or Designee Sign	1		
*** Annual permit and annual account mainte	enance fee required							
2015								l



## BRM/QBRM Application

For ZIP+4 Code Assignment/Validation and QBRM Approval

See instructions on reverse.

1. Customer Information (	To Be Co	mpleted by the	Custor	mer)				
Company Name / Permit Holder				Type of Customer (Check one) Permit Number (Existing customer only)				
				<ul> <li>□ New Customer</li> <li>□ Existing Customer</li> </ul>				
Address (Street / PO Box)			City	_	•	State	ZIP+4®	
Contact Name		Contact Telephone	e Number		Contact E	-mall		
Address Information To Be Prin	ted on the l	Mailpiece: (Print or T	ype)	Rate Category Informat	tion			
Company Name Shown on Malipiece			Rate Category Requested (Check one)					
			□ BRM (Sections 5 ar			•		
				□ QBRM™ (All section		• •	*	
Address (Street / PO Box)							se Inches for Height and Length)	
				☐ Postcard (QBRM or	-			
City	State	BRM ZIP+4 (Existing custo	meranta	□ 1-oz. letter (QBRM)	only): H	eight	Length	
ony .	State	DIVINZE PA (Excellence)	ile orgy	□ 2-oz. letter (QBRM)	only): H	eight	Length	
				☐ Other (BRM only):	Н	eight	Length	
Signature: By signing this form,	I hereby affi	irm that I am not requ	iesting a	ny additional ZIP+4 code	s for whi	ich I do n	ot intend to distribute QBRM.	
Signature of Customer or Mall Service		•		City of Reply Office Where S			ZIP+4	
Customer: After completing Sec.	tion 1 subn	uit this form to the lo	cal Post	Office™ that issues/holo	is the ner	mit		

## United States Postal Service®

# Mailing Permit Application and Customer Profile

#### Instructions available on reverse

Two forms of identification are required when submitting this application. One form of ID must contain a photograph of the applicant(s). The applicant must enter the two ID numbers on line 8a and line 8b which is subject to verification by the postal employee completing the application. Social Security cards, credit cards and birth certificates are not acceptable forms of identification.

6. Other Names Under Which Company Does Busing

8a. Enter first ID number.



## A. Applicant Information (Please print or type requested information)

Owner Undividual or Company Name)

Permit Imprint Authorization

When filling out the form, in the Mailpiece Information section, if you have more than one mailpiece (one-ounce, two-ounce, etc.) in the same rate category (BRM, QBRM), you should note them on a single PS Form 6805.

	NITED STAL	SER	TES VICE ®	Fo	r ZIP+4 Code Assig			BRM Applicatio on and QBRM Approv See instructions on rever		
Customer Information (To Be Completed by the Custo Company Name / Permit Holder					Type of Customer (Check one) Permit Number (Existing customer only)  New Customer Existing Customer					
Address (Street / PO Box	)			City			State	ZIP+4®		
Contact Name	To Re Printe	d on the	Contact Telephone N		Rate Category Informa	Contact E	-mail			
Address Information To Be Printed on the Mailpiece: (Print or Type)  Company Name Shown on Mailpiece					Rate Category Requested (Check one)  □ BRM (Sections 5 and 6 are not applicable.)  □ QBRM™ (All sections are applicable.)					
Address (Street / PO Box)					Maliplece Information (Check All That Apply — Use Inches for Height and Length)  □ Postcard (QBRM only): Height Length  □ 1-oz. letter (QBRM only): Height Length					
City		State	BRM ZIP+4 (Existing custome	ronly)	☐ 2-oz. letter (QBRM ☐ Other (BRM only):	only): H	_			
Signature: By signing Signature of Customer or			irm that I am not reque	sting a	City of Reply Office Where S		State	ot intend to distribute QBRI ZIP+4		













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**BUSINESS REPLY MAIL** 



When referencing artwork for mailpieces, we are referring to what the customer returns. The customer can send whatever communication they wish, but the return envelope and any inserts that are included must meet USPS standards to receive discounted prices.

The customer is responsible for ensuring that the final approved BRM envelope and any insert that will be returned, weigh the number of ounces documented on the PS Form 6805. In our case Emily's cost comparison is based on a one-ounce mailpiece.

















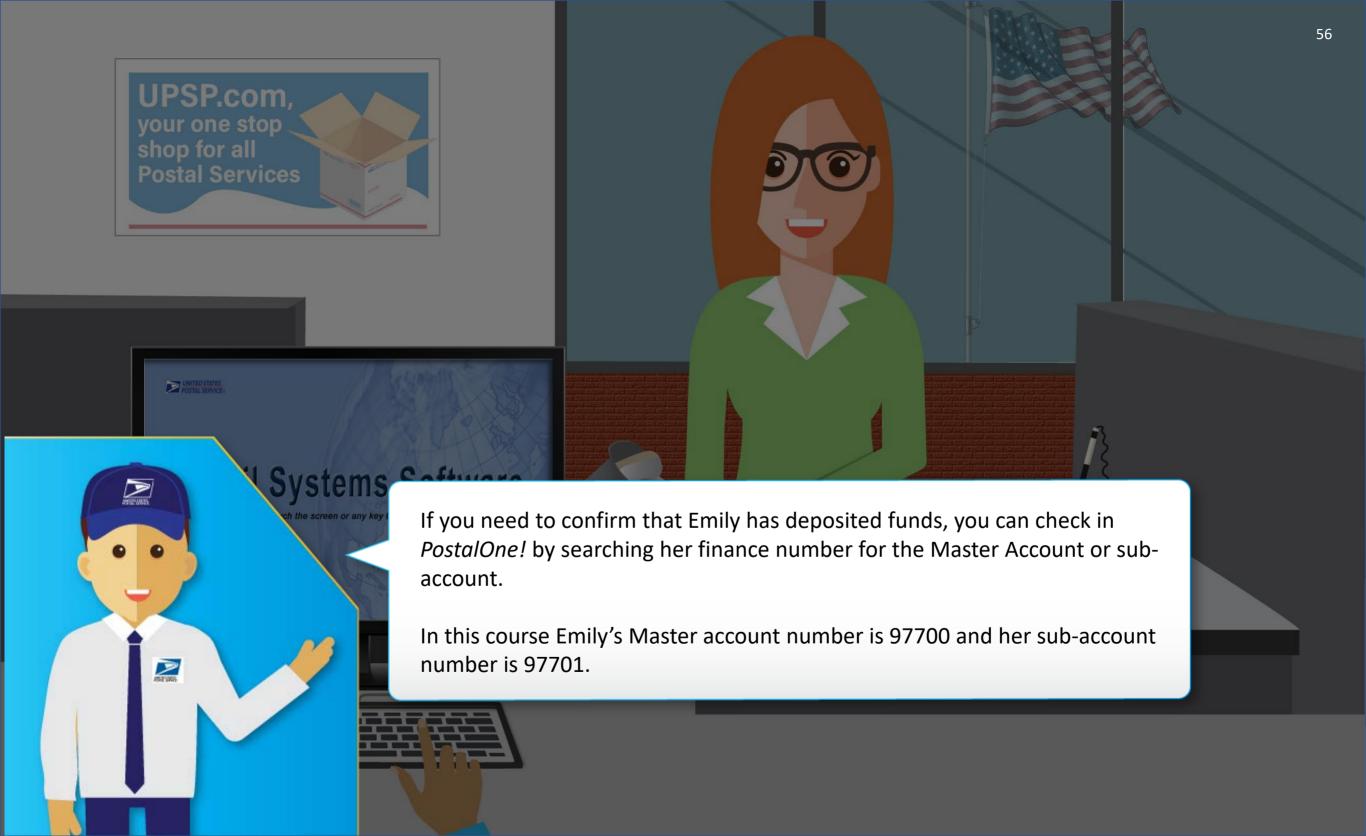
















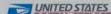








**BUSINESS REPLY MAIL** 





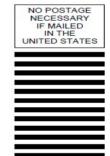
UNITED STATES
POSTAL SERVICE.



BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 180 LEVITTOWN, NY

POSTAGE WILL BE PAID BY ADDRESSEE

ISLAND TREES SCHOOL DISTRICT 74 FARMEDGE RD **LEVITTOWN NY 11756-9801** 



գլաժընդների արև այնկիր և Արևիր և իրարդի իրևիր և





UNITED STATES
POSTAL SERVICE.

**BUSINESS REPLY MAIL** 





ISLAND TREES SCHOOL DISTRICT 74 FARMEDGE RD LEVITTOWN NY 11756-9801



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



գրաժրերի հետուս արայի արայի արևի արկի ինդի հետև և





The preferred format for the return address is to

use all capital letters and no punctuation.

**BUSINESS REPLY MAIL** 

UNITED STATES
POSTAL SERVICE.

**BUSINESS REPLY MAIL** 

UNITED STATES
POSTAL SERVICE.



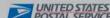
գրենդների ինկութեն այնակին անկարկանին անգա

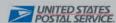




UNITED STATES
POSTAL SERVICE.

**BUSINESS REPLY MAIL** 







NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



POSTAGE WILL BE PAID BY ADDRESSEE

ISLAND TREES SCHOOL DISTRICT 74 FARMEDGE RD LEVITTOWN NY 11756-9801



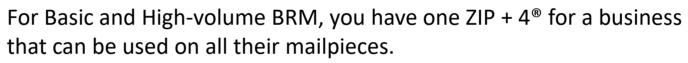


UNITED STATES
POSTAL SERVICE.

**BUSINESS REPLY MAIL** 

UNITED STATES
POSTAL SERVICE.





• The ZIP + 4 cannot be altered or redirected. You cannot put in a Change of Address (COA) for BRM.

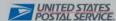
For Basic QBRM and High-volume QBRM™, there is a unique ZIP + 4 for each weight of mailpiece the customer is sending: postcard, one-ounce, and two-ounce.





UNITED STATES
POSTAL SERVICE.

**BUSINESS REPLY MAIL** 







NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 180 LEVITTOWN, NY

POSTAGE WILL BE PAID BY ADDRESSEE

ISLAND TREES SCHOOL DISTRICT 74 FARMEDGE RD LEVITTOWN NY 11756-9801

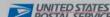






UNITED STATES
POSTAL SERVICE.

**BUSINESS REPLY MAIL** 





UNITED STATES
POSTAL SERVICE.



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 180 LEVITTOWN, NY

POSTAGE WILL BE PAID BY ADDRESSEE

ISLAND TREES SCHOOL DISTRICT 74 FARMEDGE RD **LEVITTOWN NY 11756-9801** 



գլաժընդների արև այնկիր և Արևիր և իրարդի իրևիր և





UNITED STATES
POSTAL SERVICE.

**BUSINESS REPLY MAIL** 







NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



POSTAGE WILL BE PAID BY ADDRESSEE

ISLAND TREES SCHOOL DISTRICT 74 FARMEDGE RD LEVITTOWN NY 11756-9801

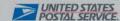
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UNITED STATES
POSTAL SERVICE.

**BUSINESS REPLY MAIL** 







գրների որև հիրդի արև իրկին հայարի հային հայարական իր

ISLAND TREES SCHOOL DISTRICT 74 FARMEDGE RD LEVITTOWN NY 11756-9801

-որների դենվությեւ Այնկիի Այնկին բիկվիկին ի





- գլաժընդնելիցըիշայալիին կայիրաբիկիիի ի





NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

### BUSINESS REPLY MAIL

արժականգիակիային Արային Արային արժականին և

ISLAND TREES SCHOOL DISTRICT 74 FARMEDGE RD LEVITTOWN NY 11756-9801

գրների ինկանի թուիշնկների Արևարի ինկանին

որսերի դեն արև Արևանի ար

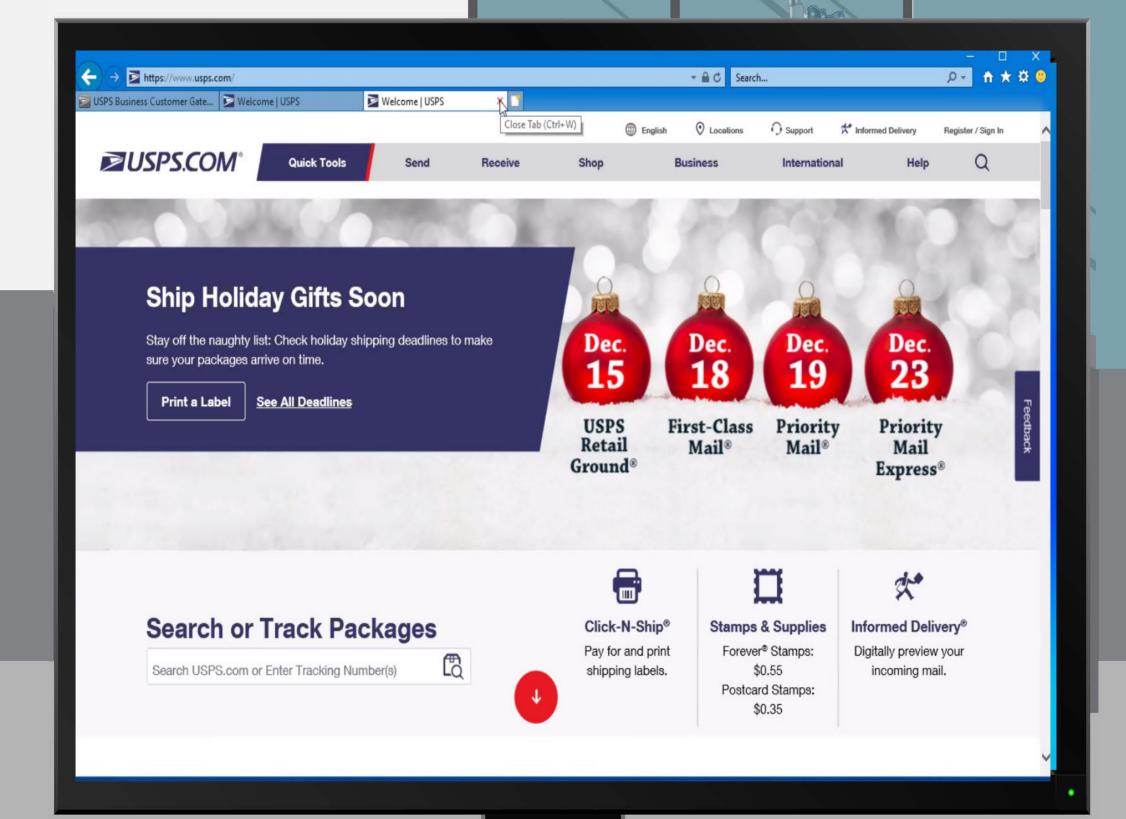


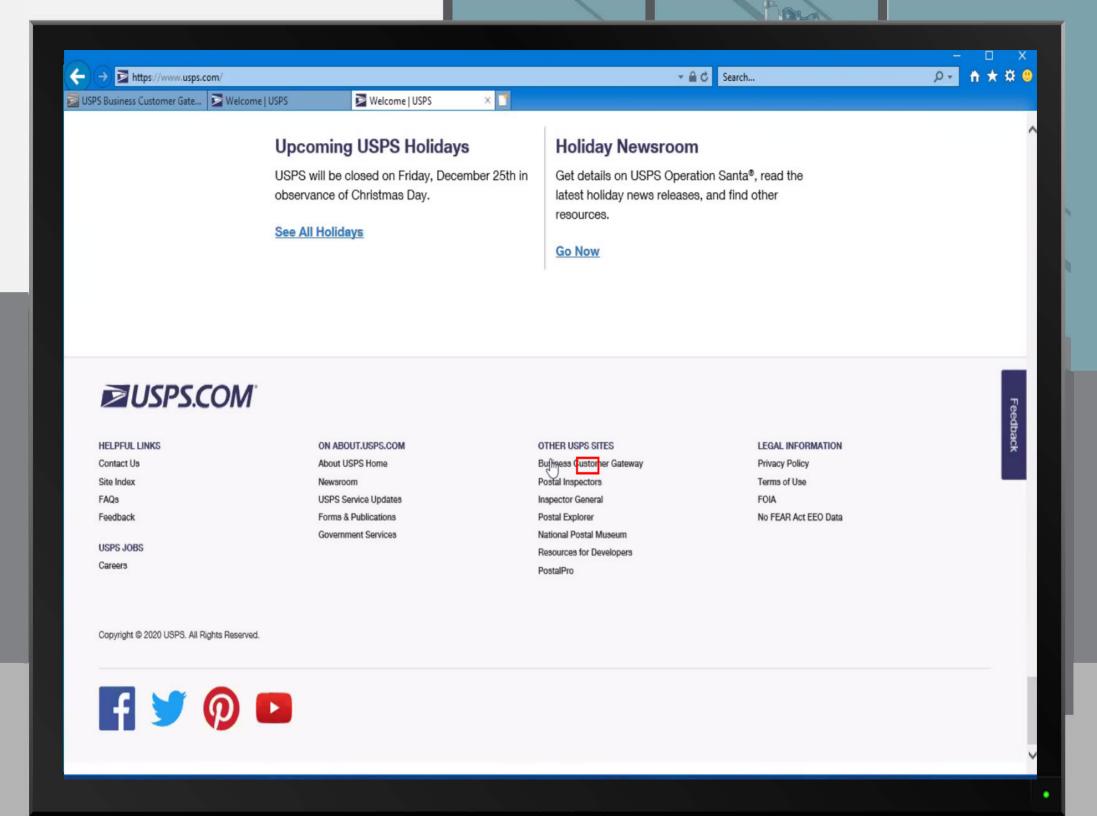


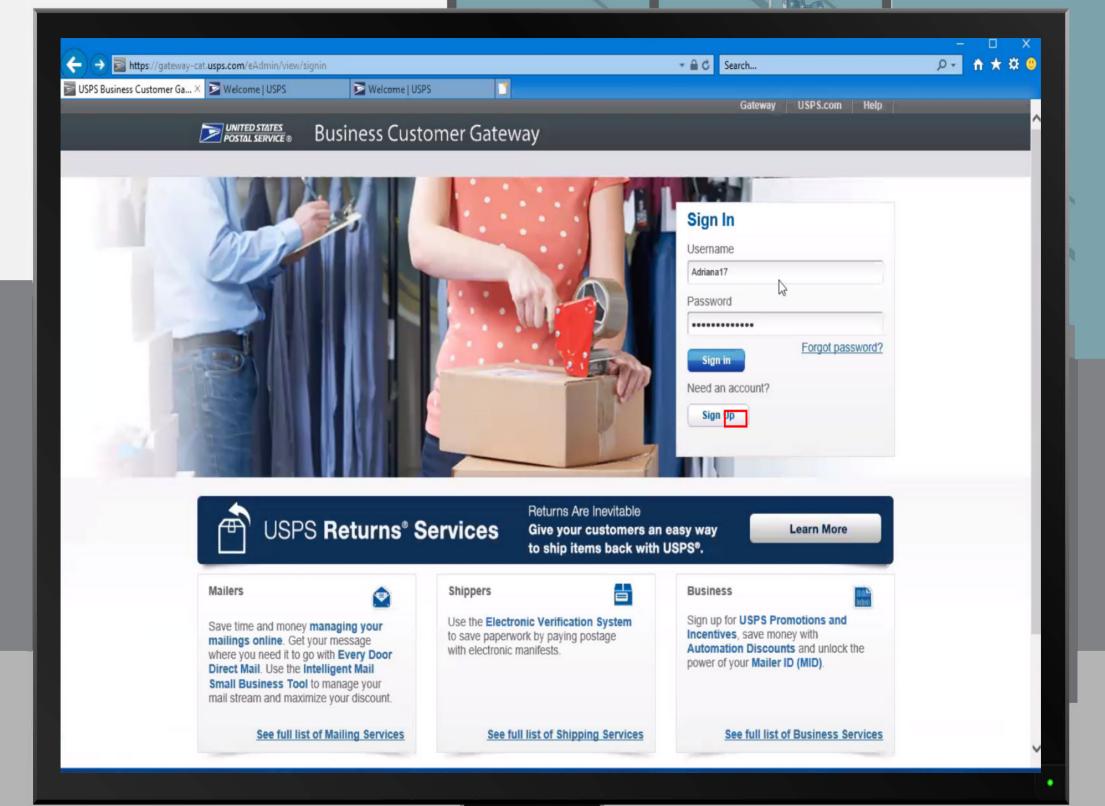


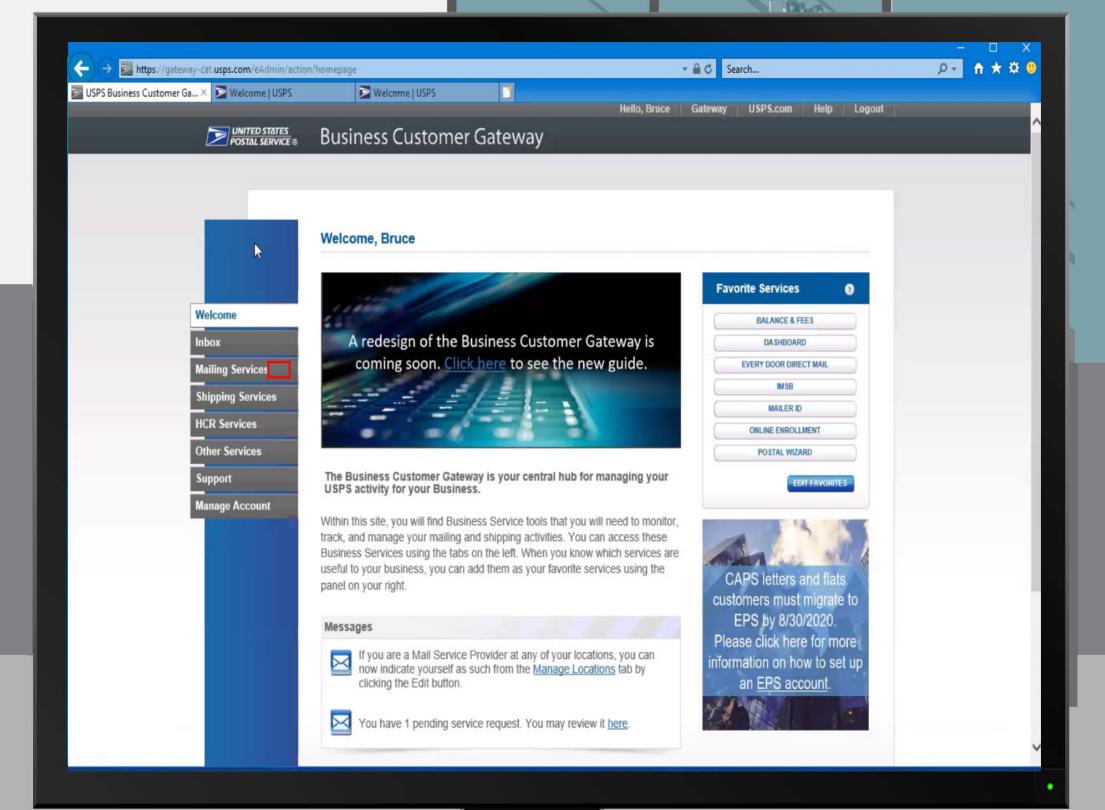


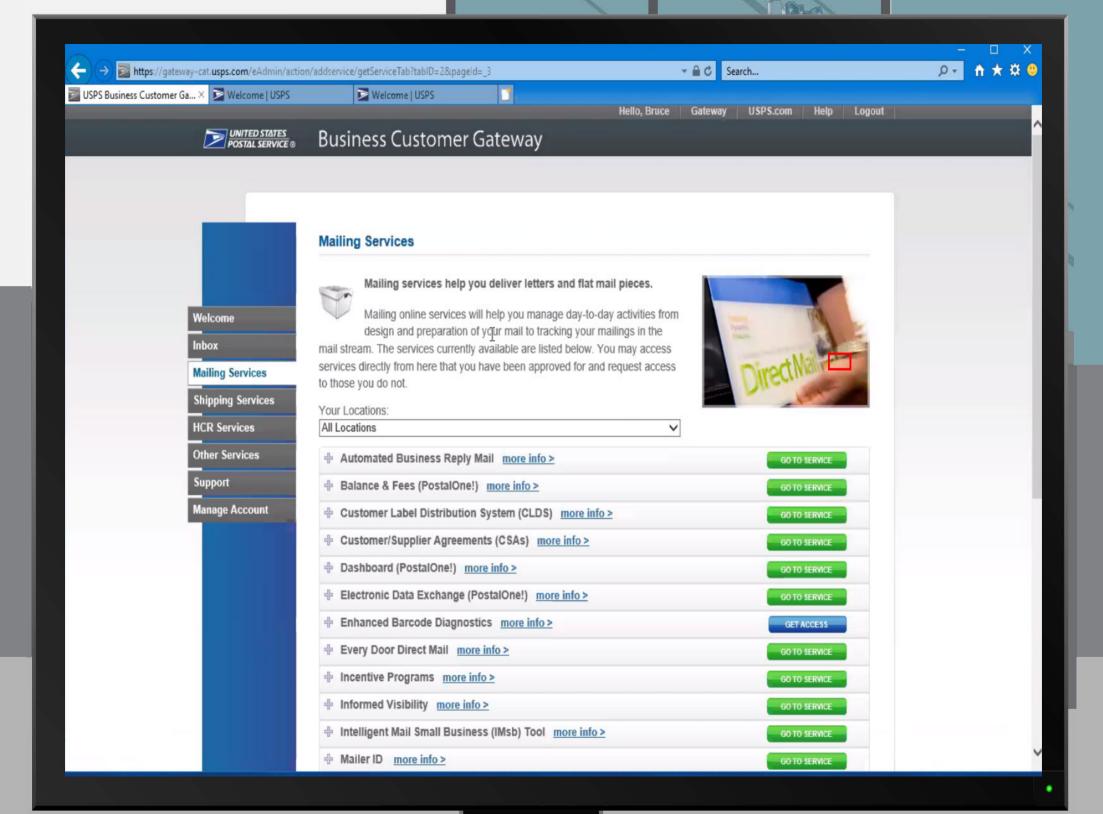


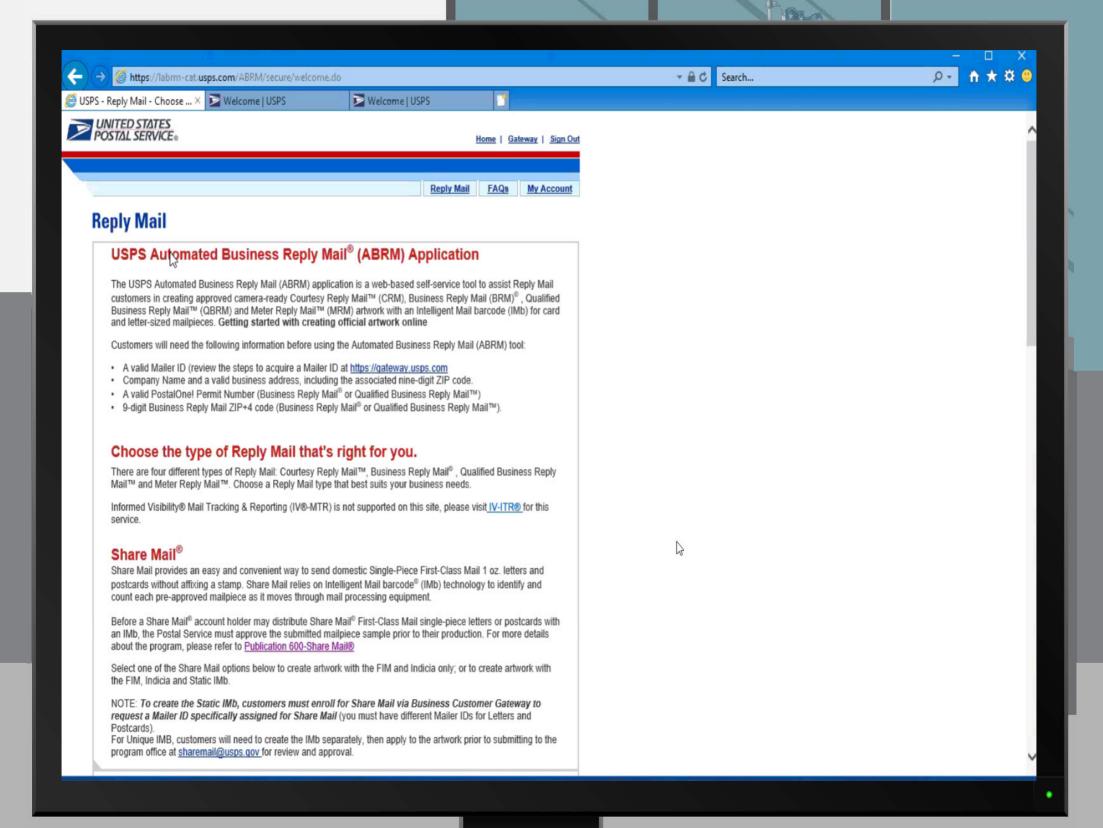


















































## **Question 1**

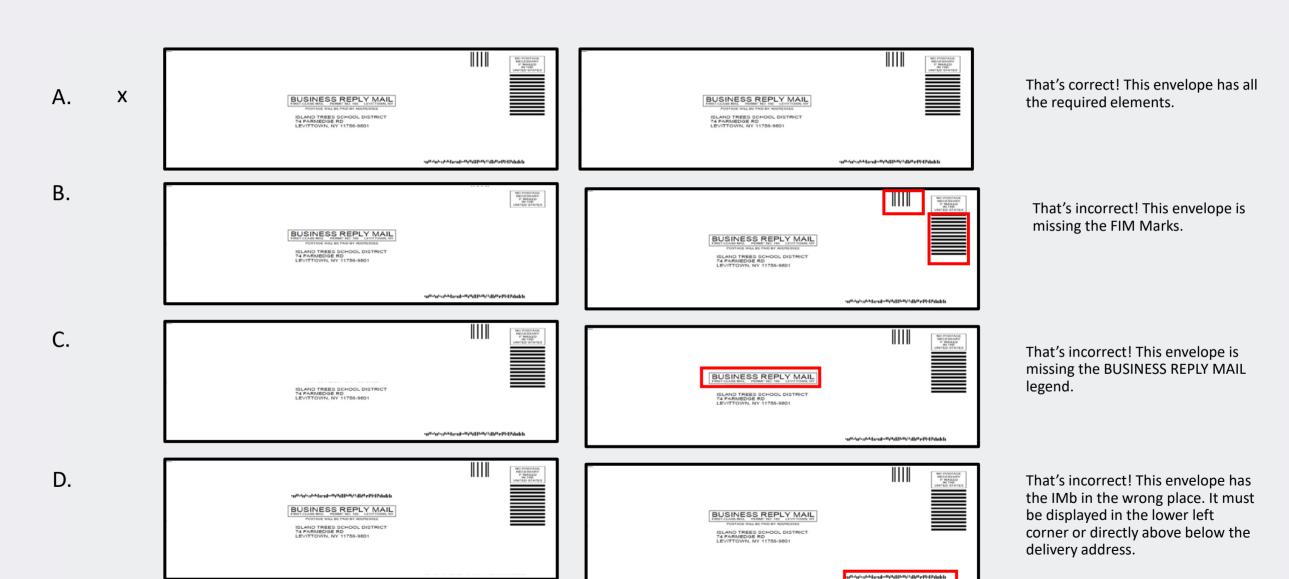
### All of the following are benefits of Business Reply Mail EXCEPT:

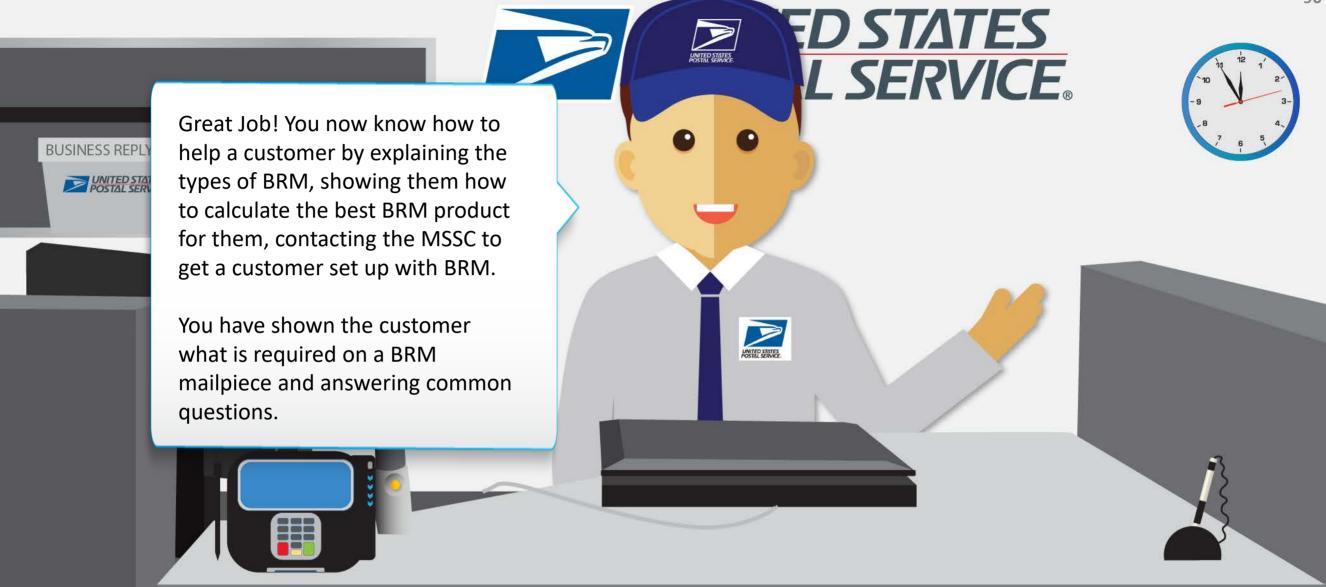
		Answer Key	Answers:	Feedback Correct:
4	Α.		As recipients reply, they indicate interest allowing for the creation of a targeted list for future mailings.	That's correct!  The Postal Service does not provide printed envelopes for BRM customers. The MDA will assist the customer in creating approved mailpiece artwork for their envelopes, but USPS does not print them.
E	3		Easy of use for the recipient. They don't have to find an envelope or stamps.	Feedback Try Again:  Try Again.
				Feedback Incorrect:
(	C		Much less expensive than returning a self-addressed stamped envelope or other return services. Permit holders only pay for mailpieces returned.	That's incorrect.  The Postal Service does not provide printed envelopes for BRM customers. The MDA will assist the customer in creating approved mailpiece artwork for their envelopes, but UPSP does not print them.
1	o	х	The Postal Service provides printed envelopes for Business Reply Mail customers.	



## **Question 2**

### Which of the following exhibits the correct elements that are required for an approved Business Reply Mail envelope?





# 





Select the X in the upper right corner to return to HERO and select the next scenario.

# 

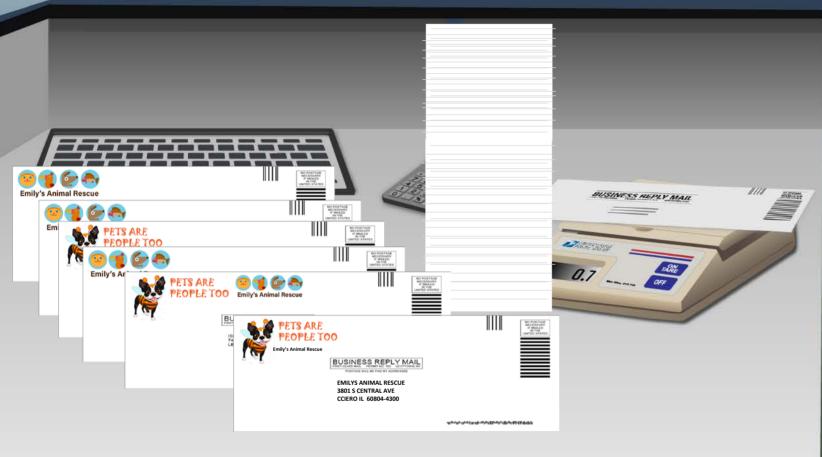




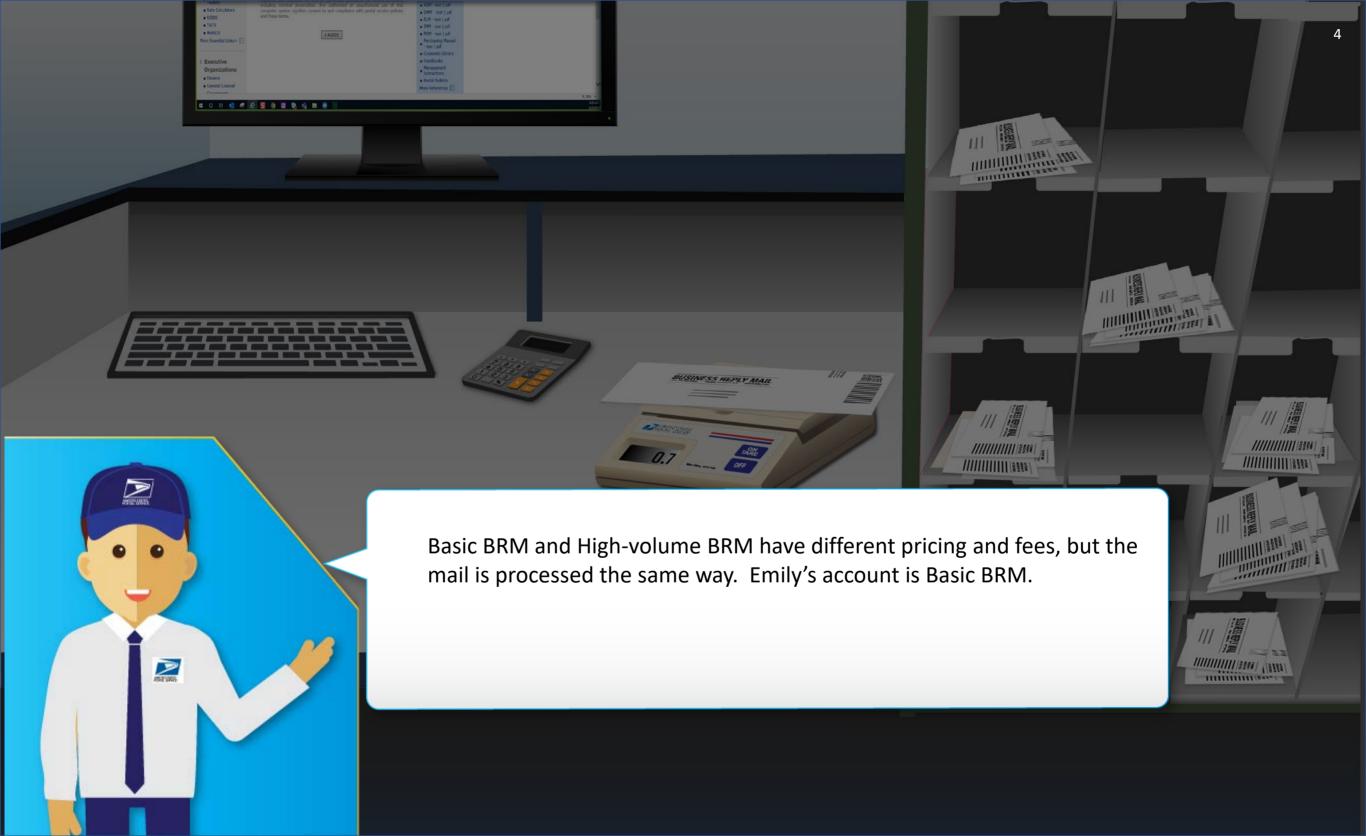
**Scenario 2: Regular and High-Volume Business Reply Mail** 





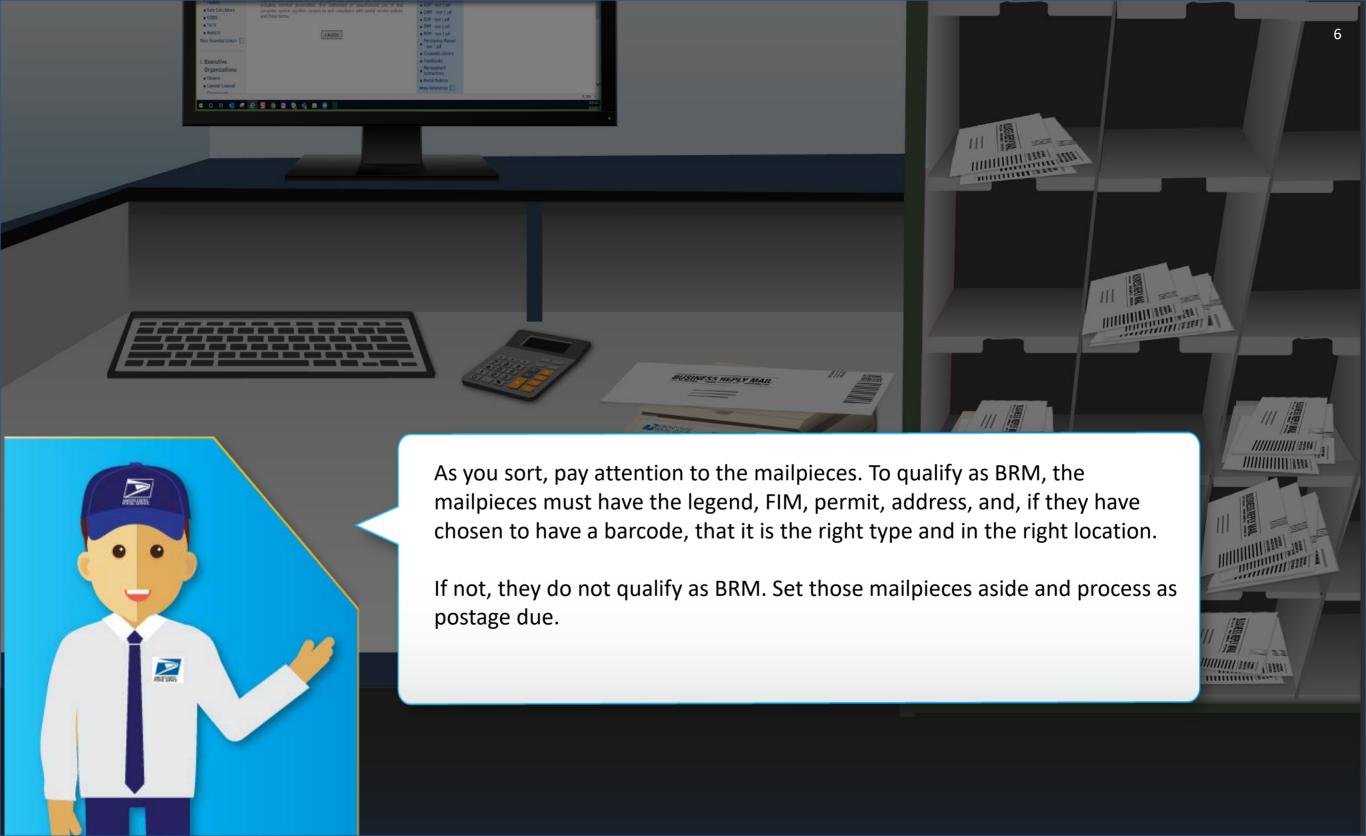


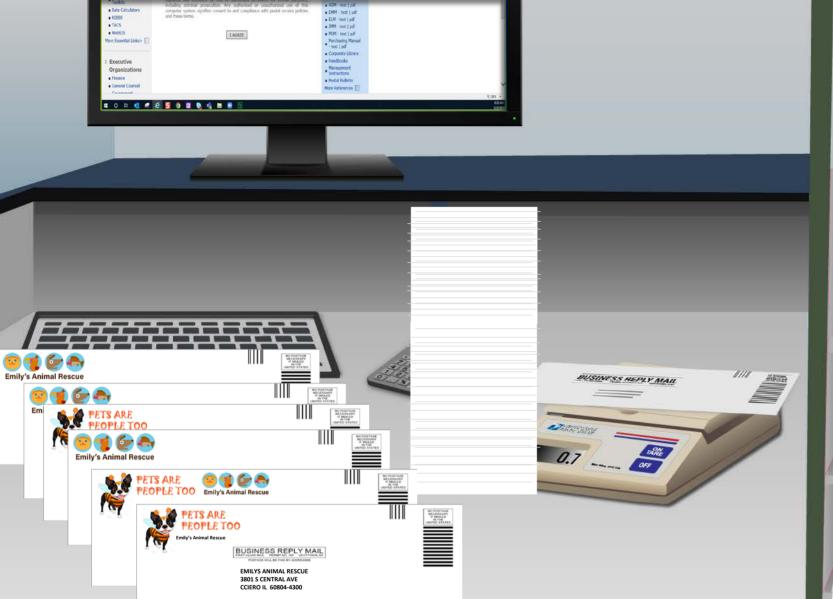




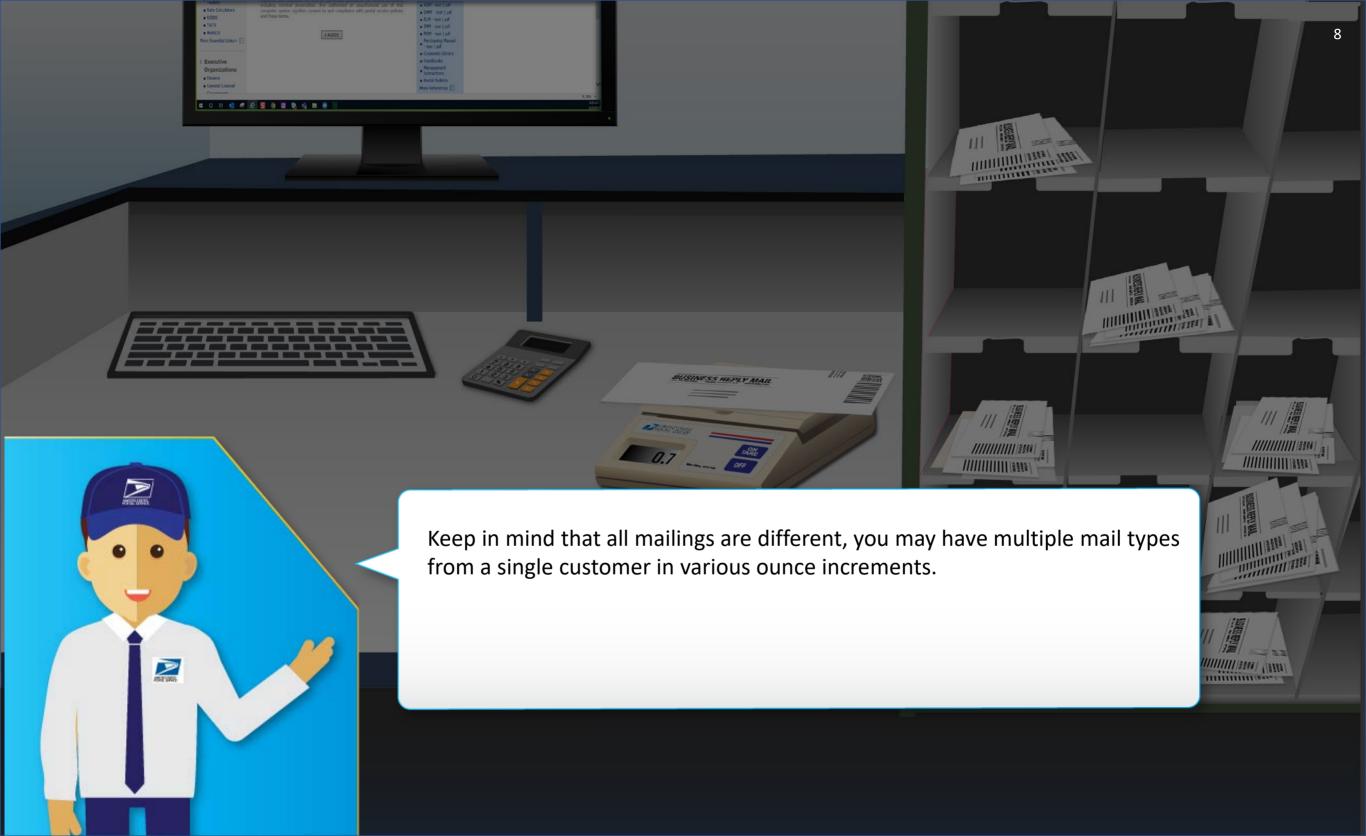


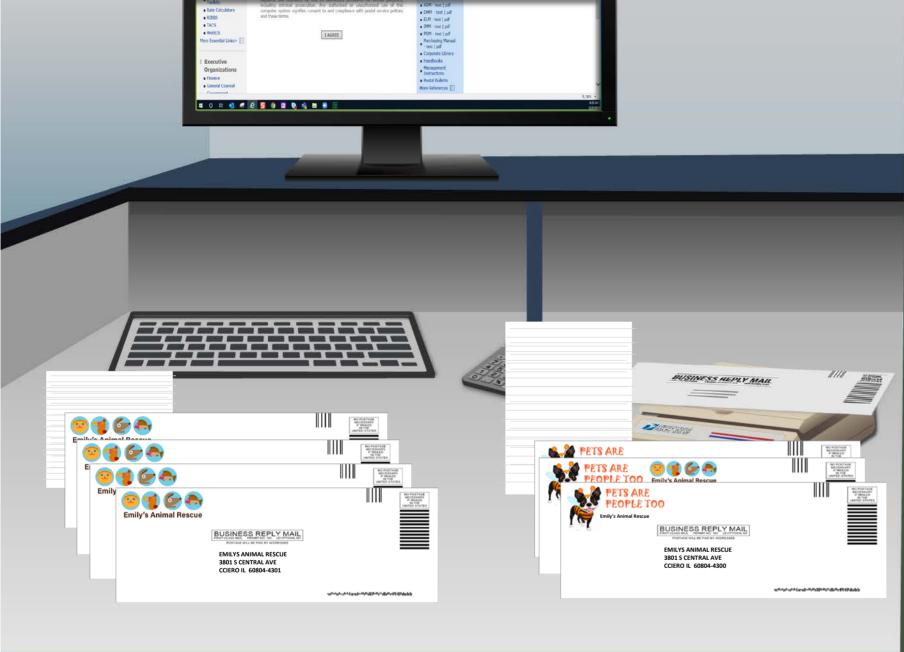




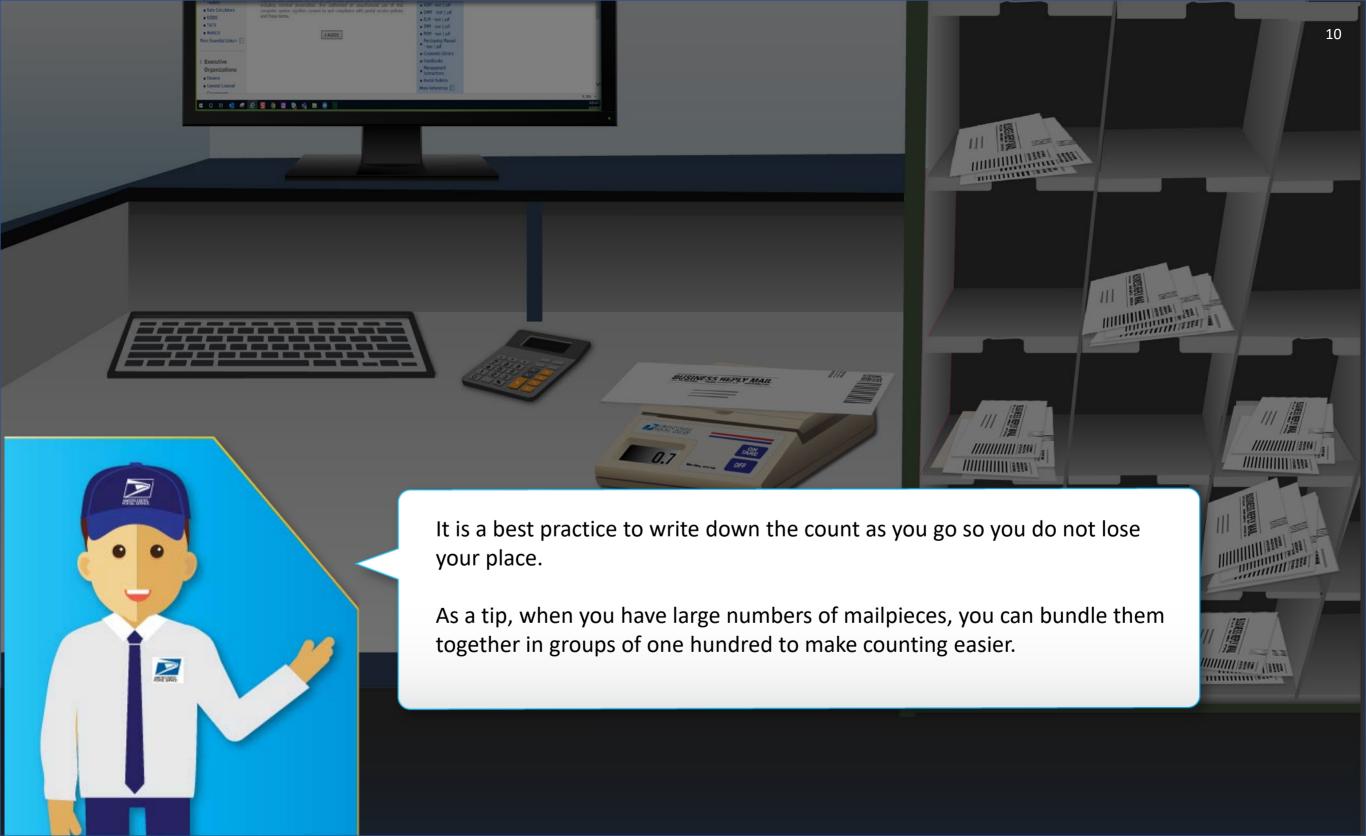


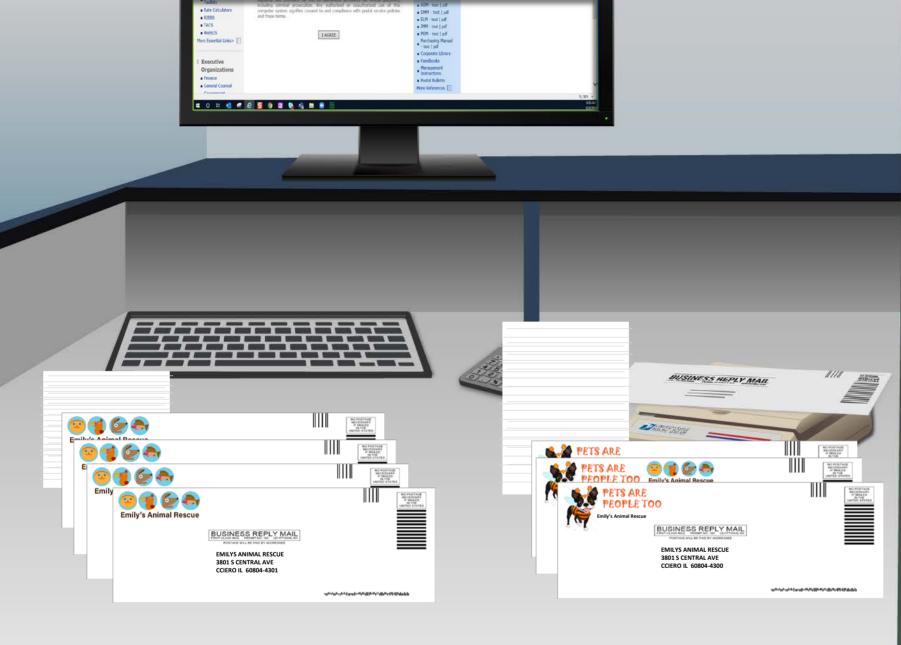




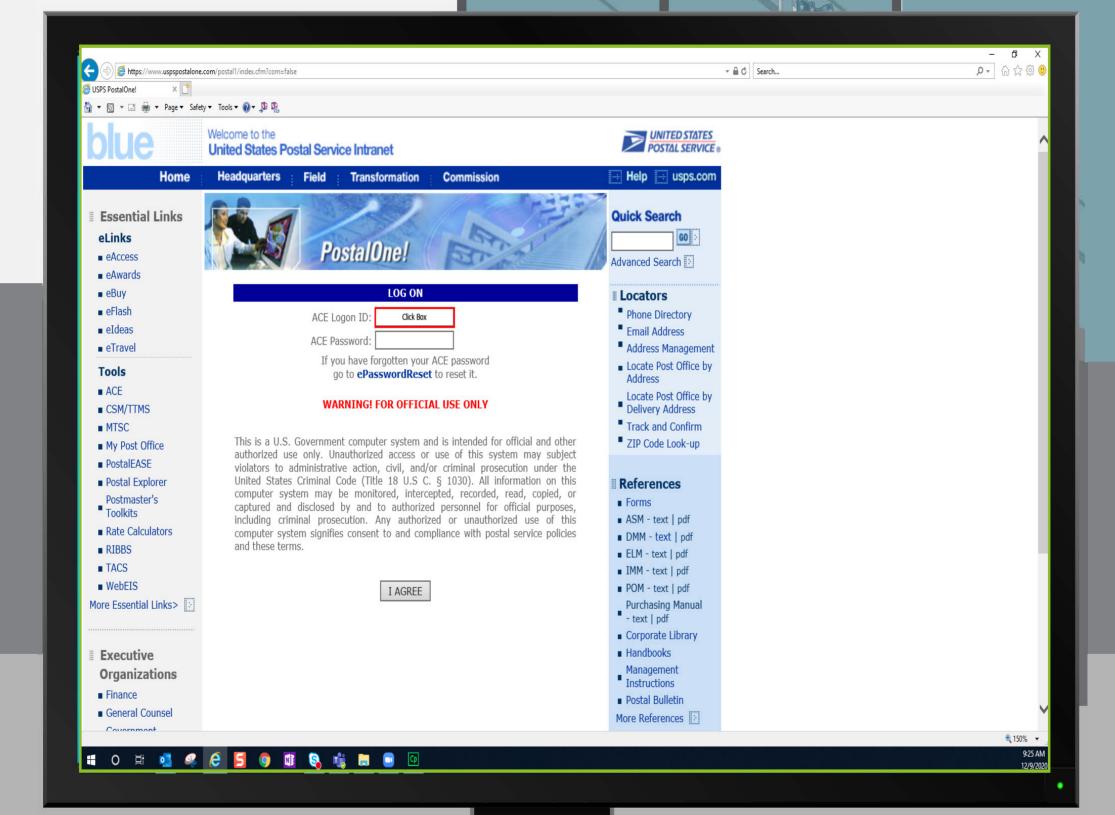


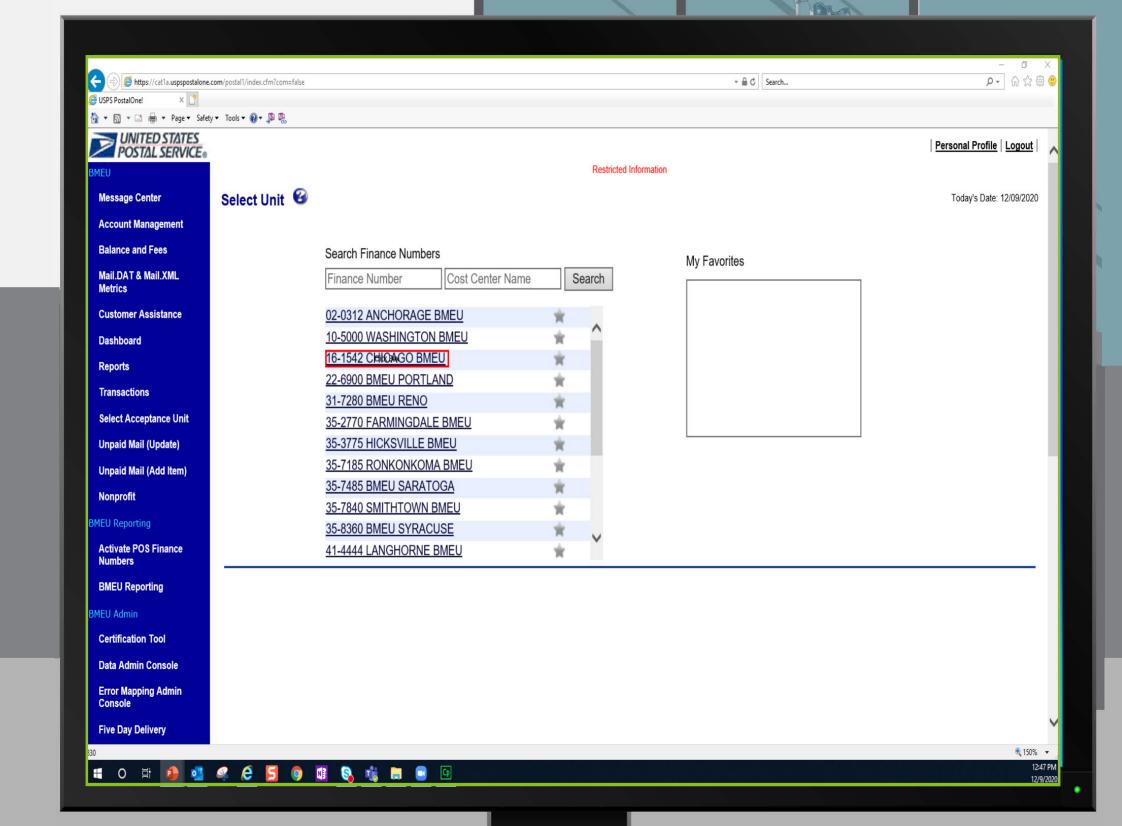


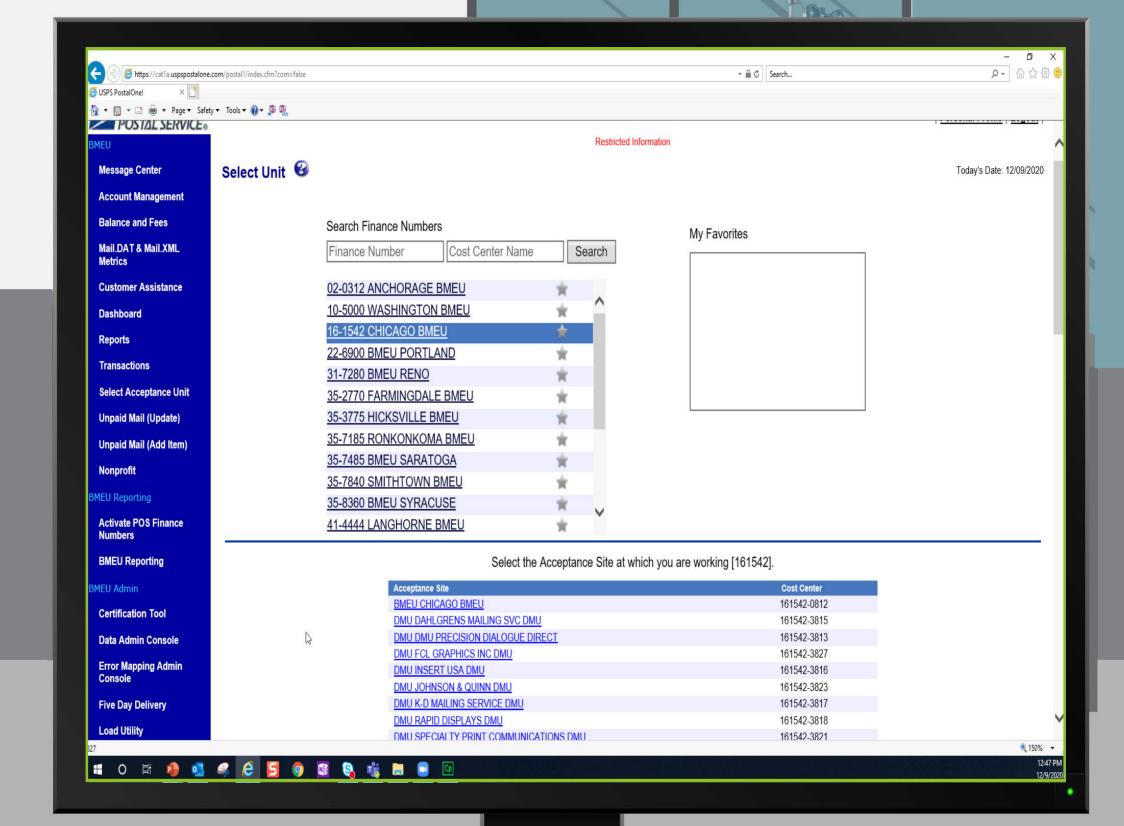


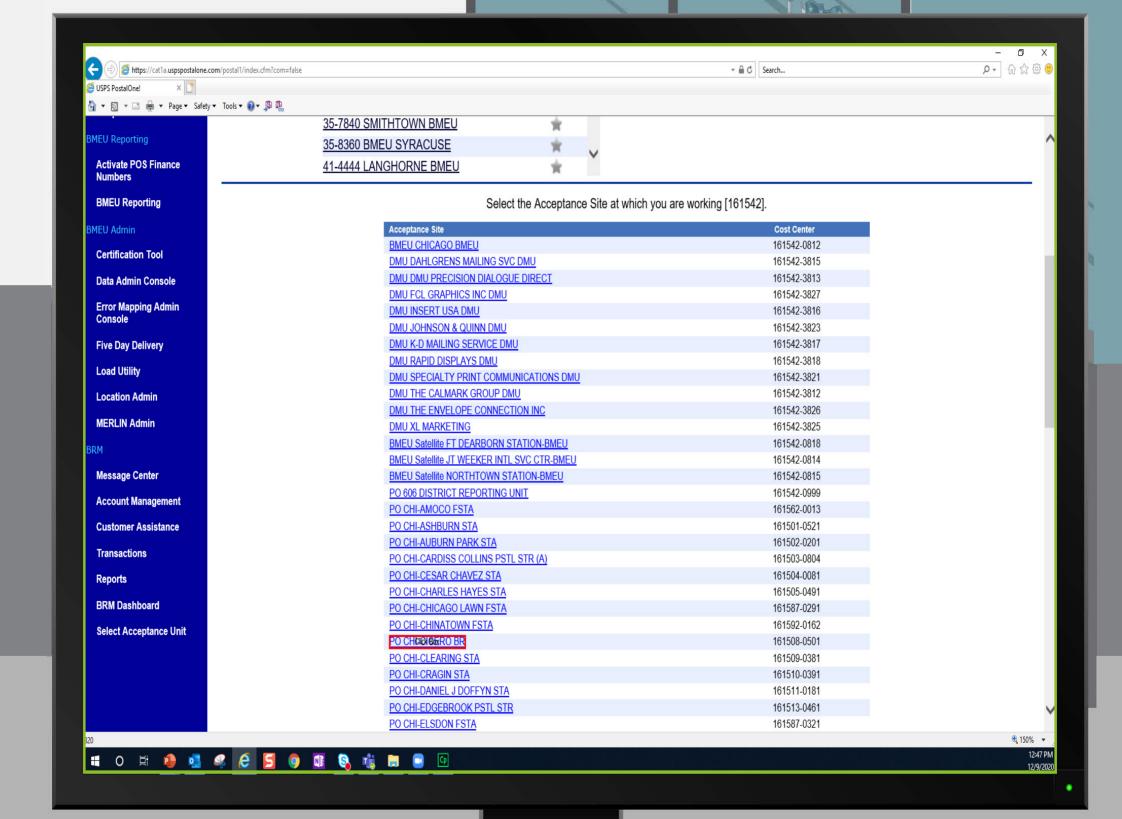


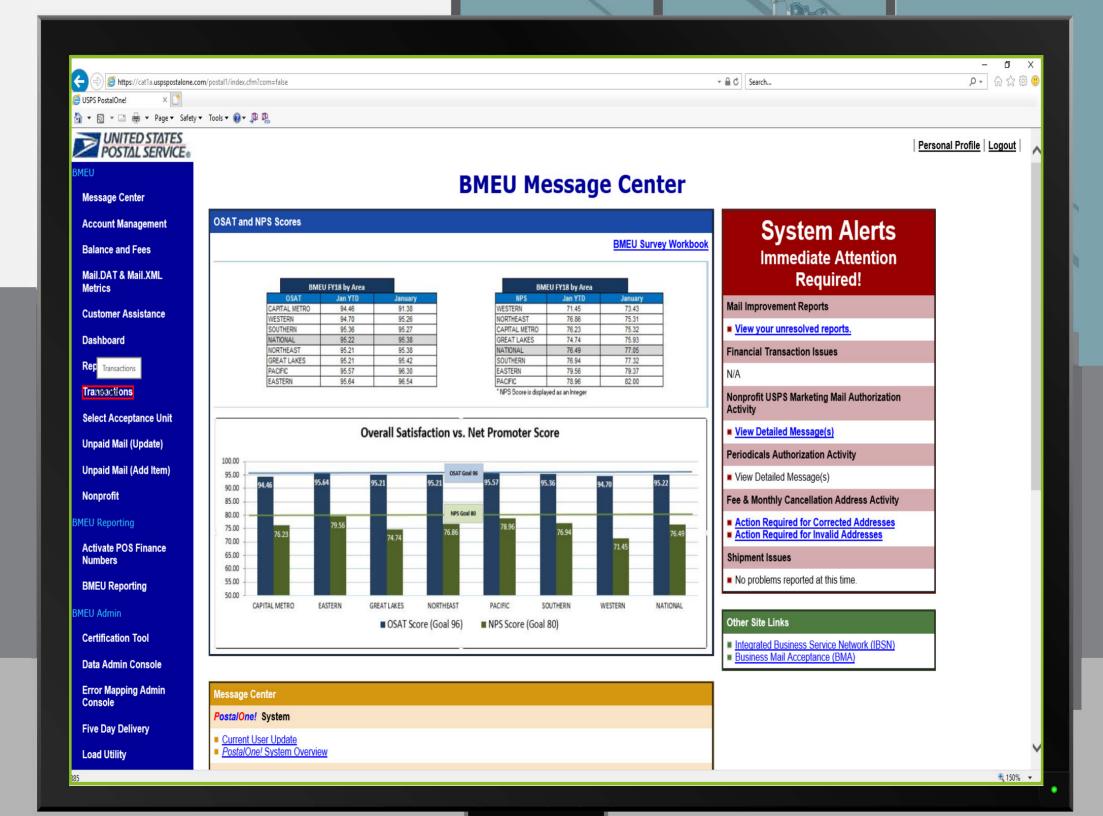


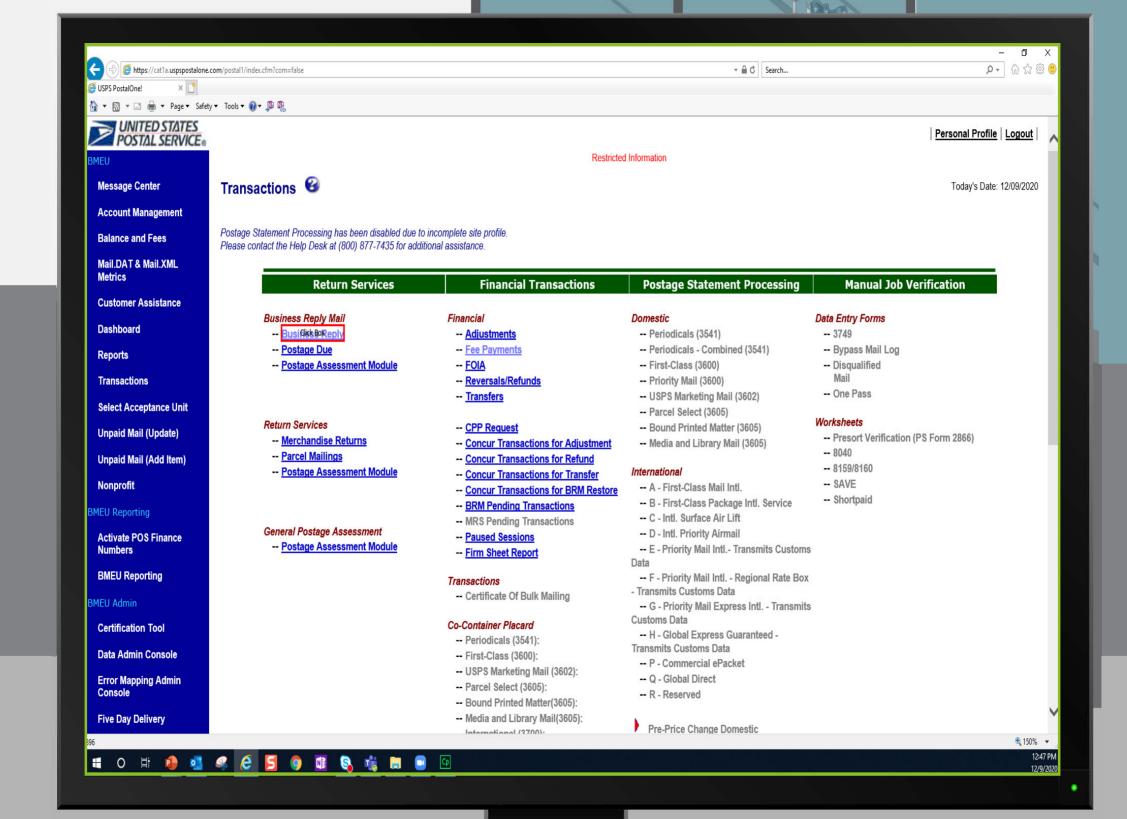


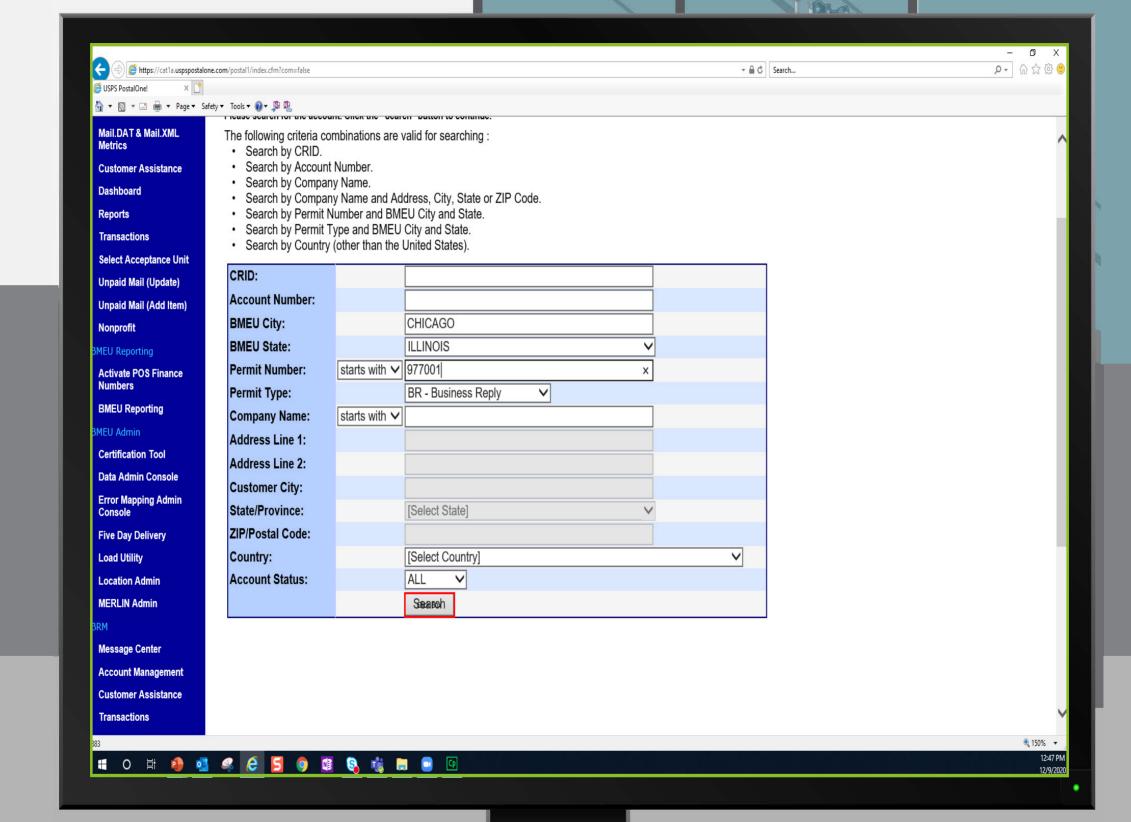


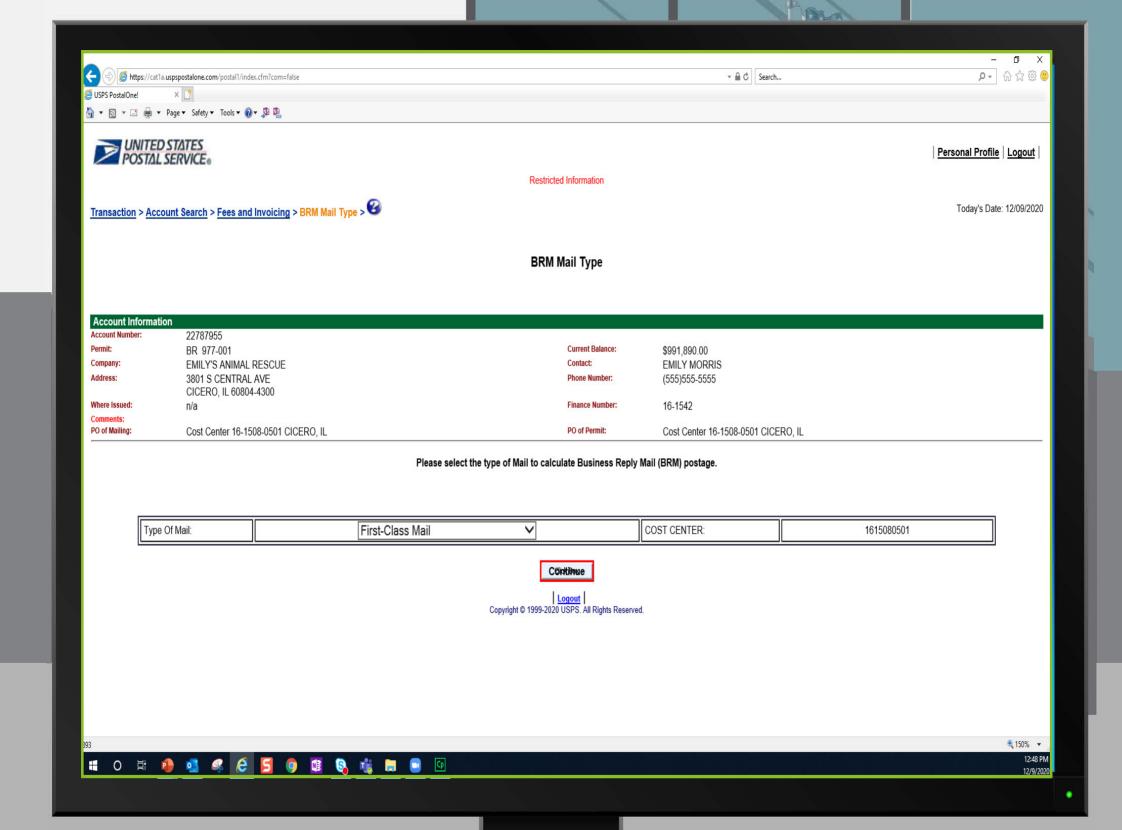


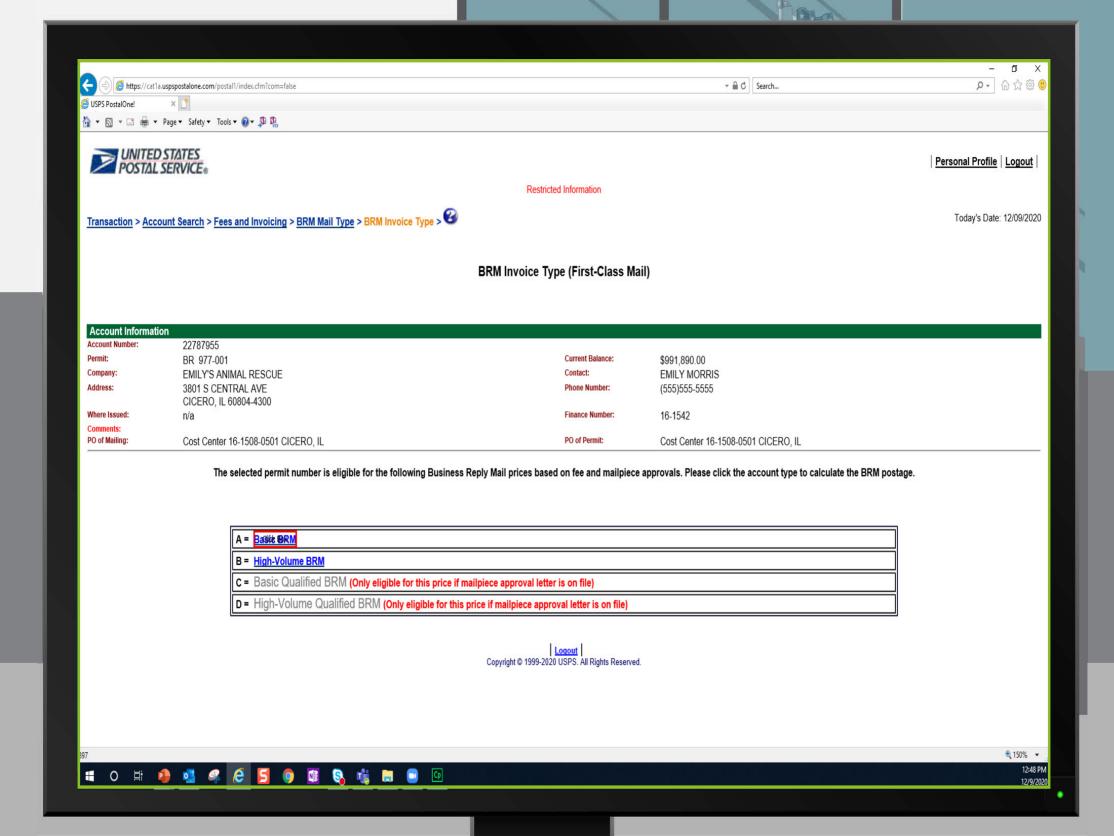


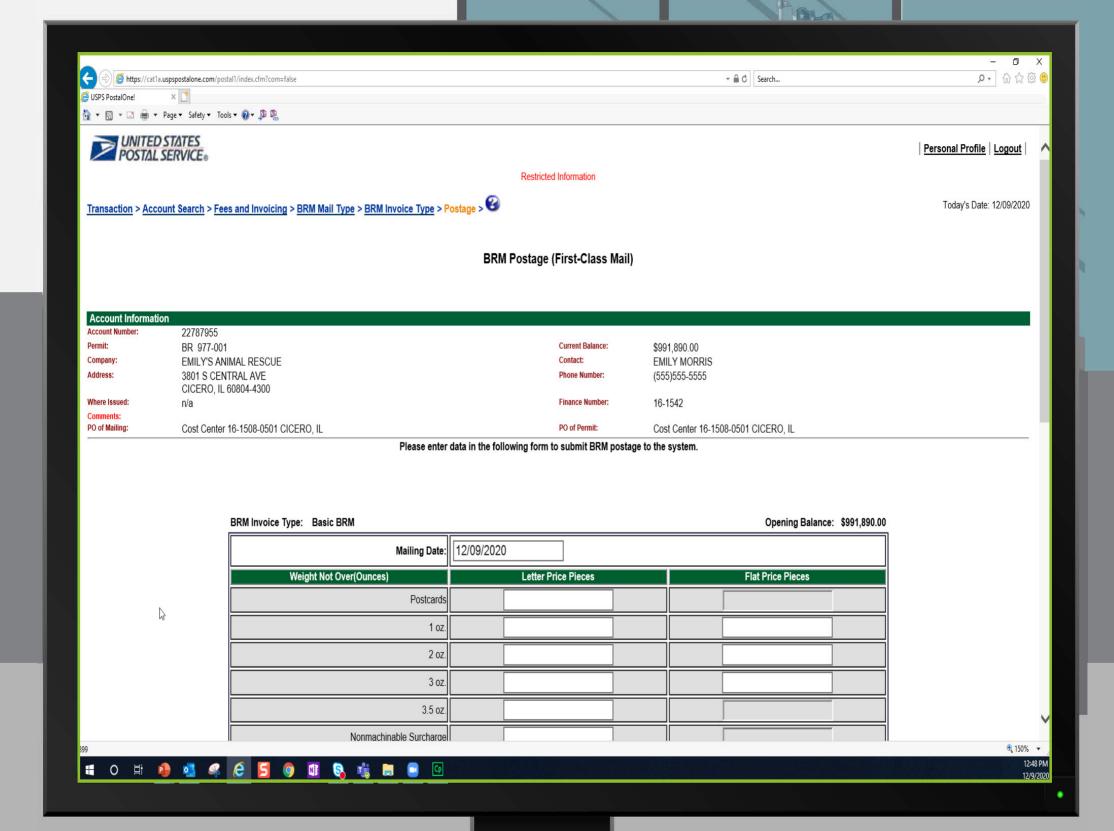


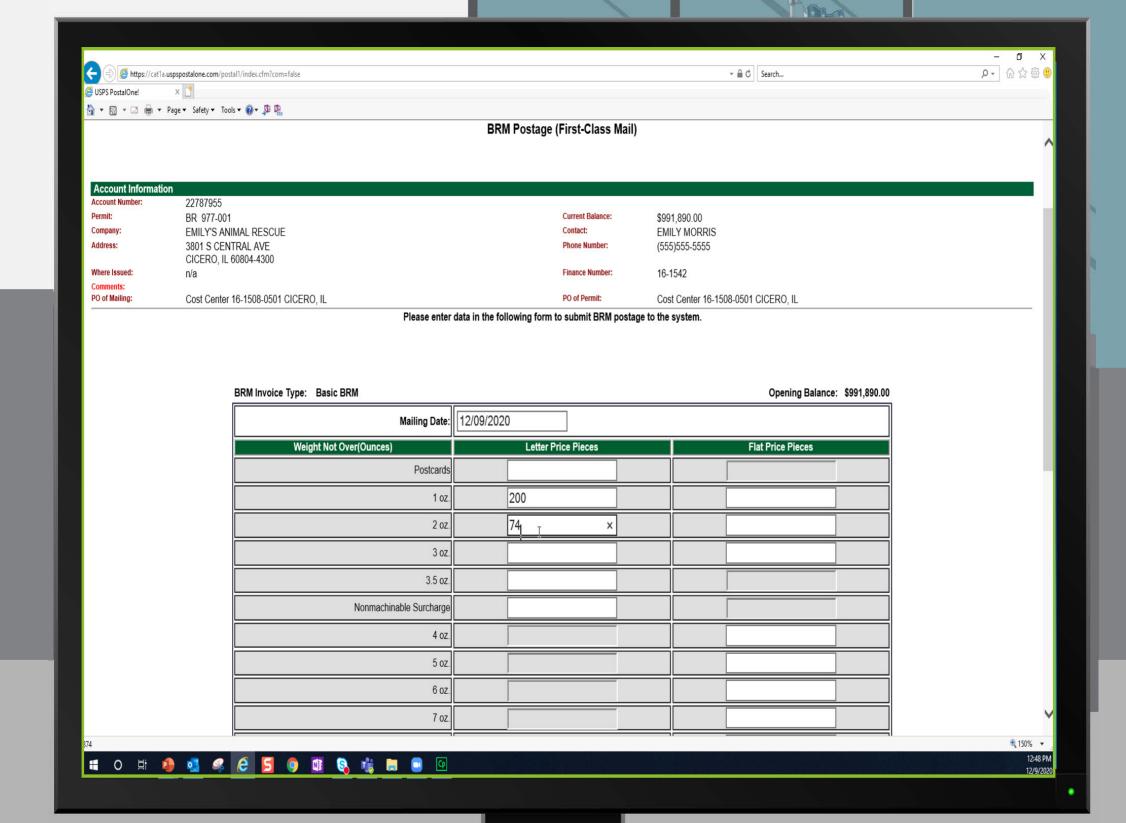


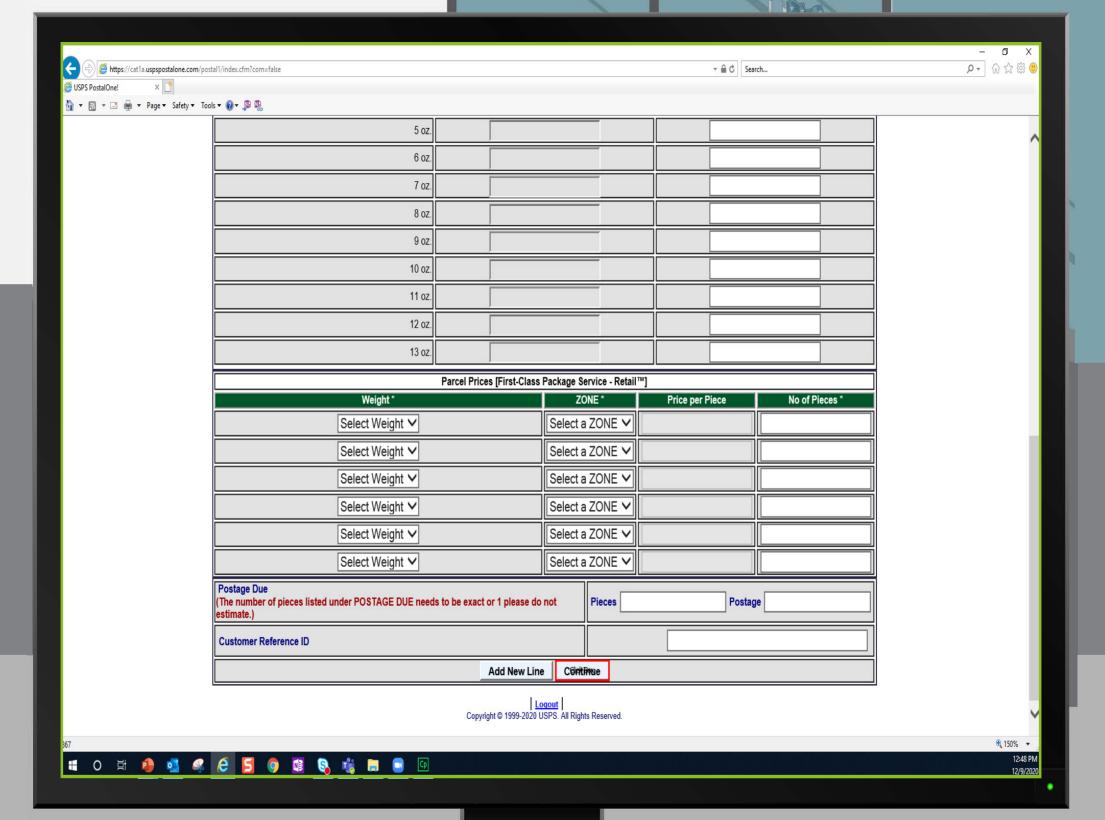


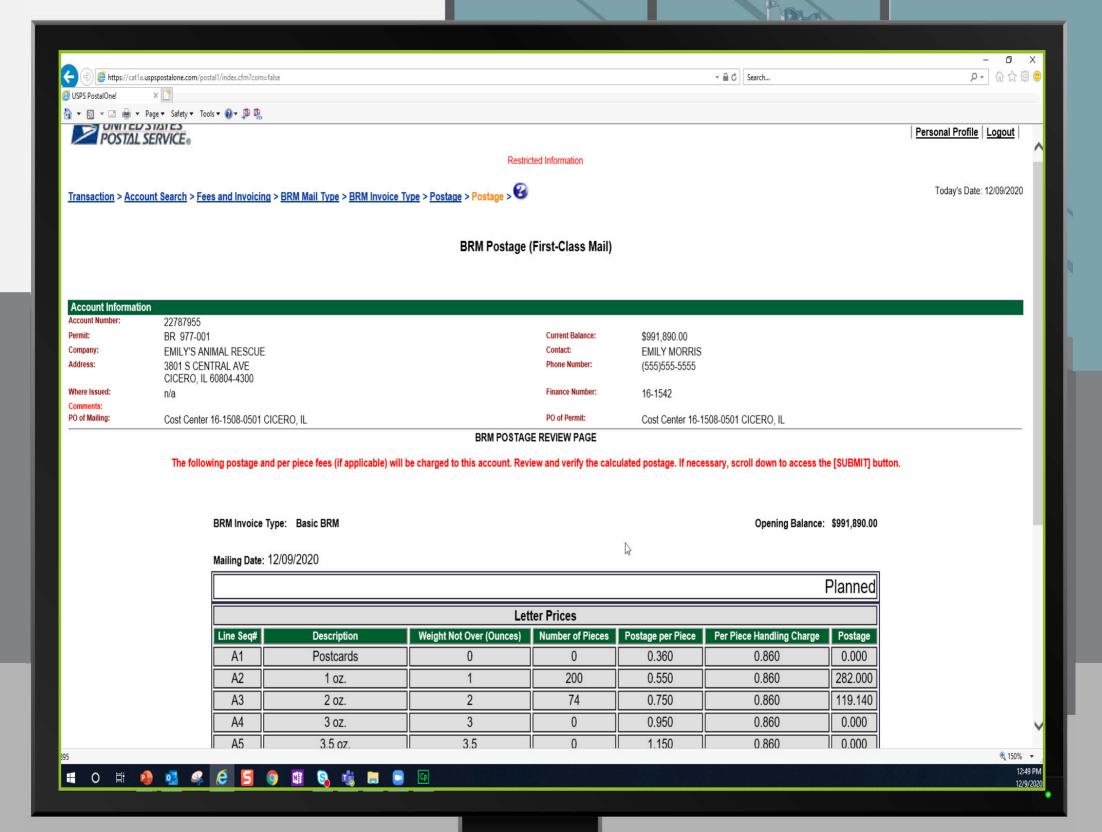


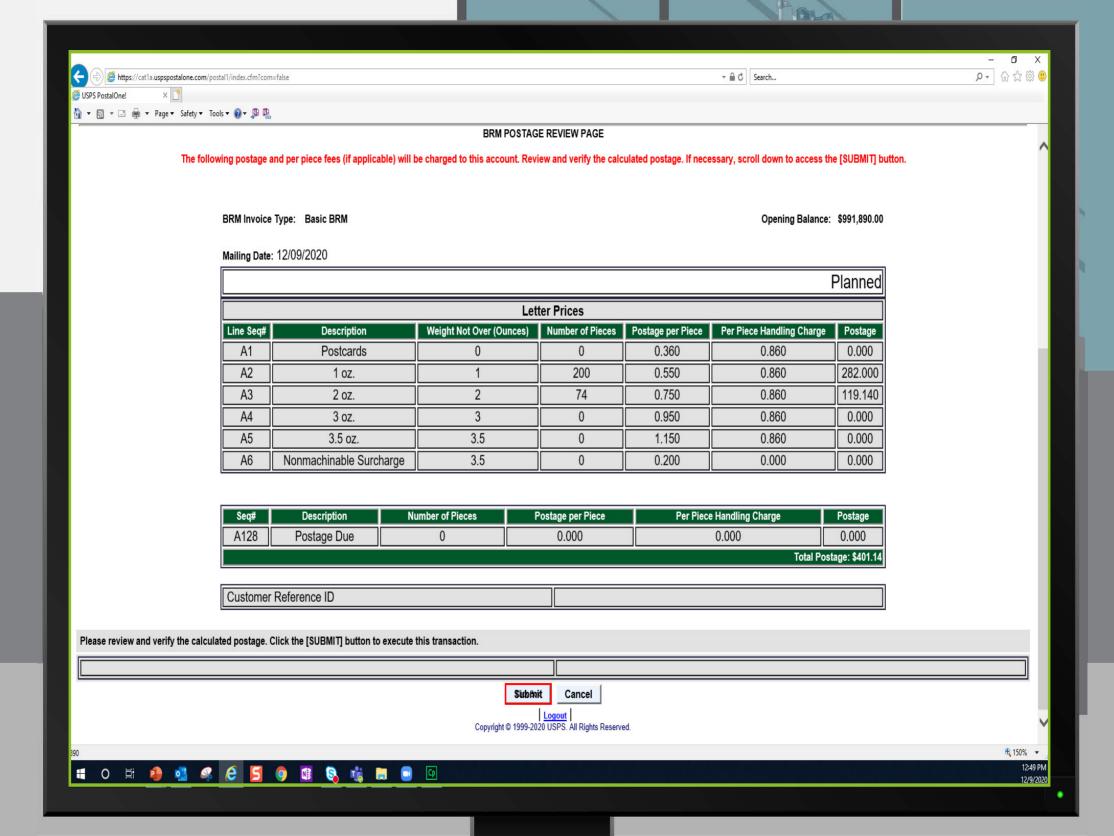


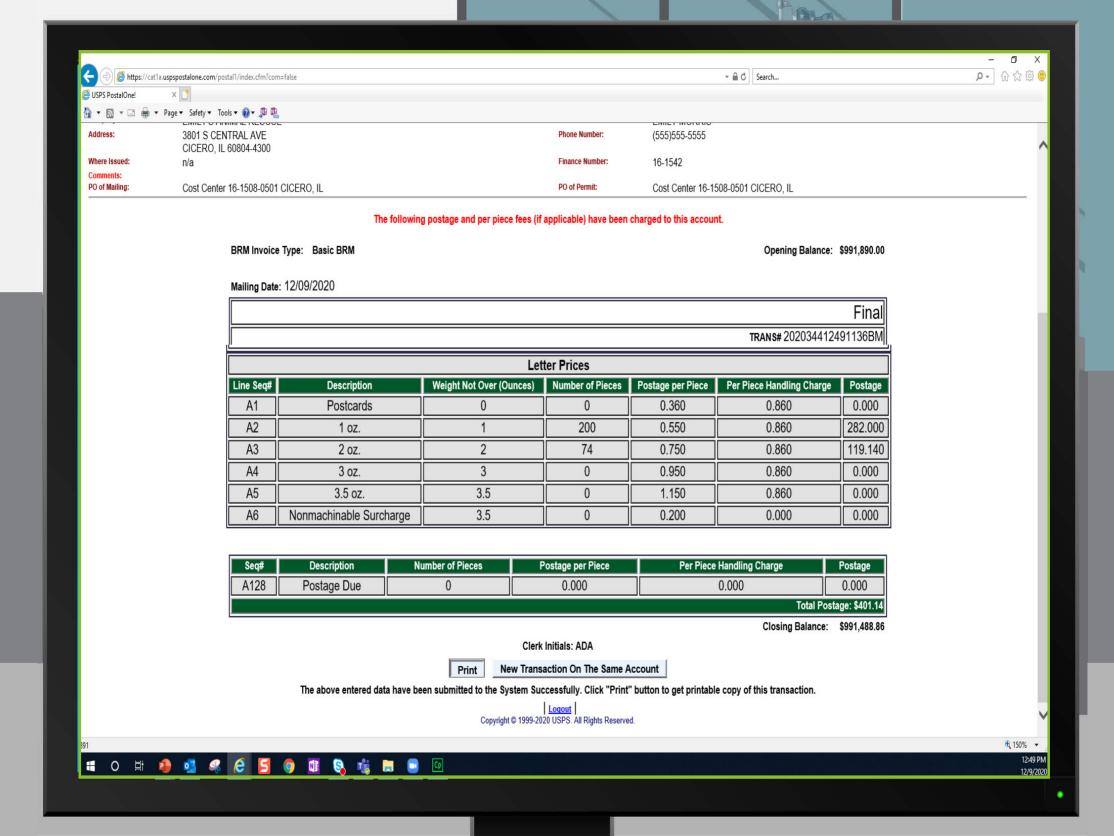


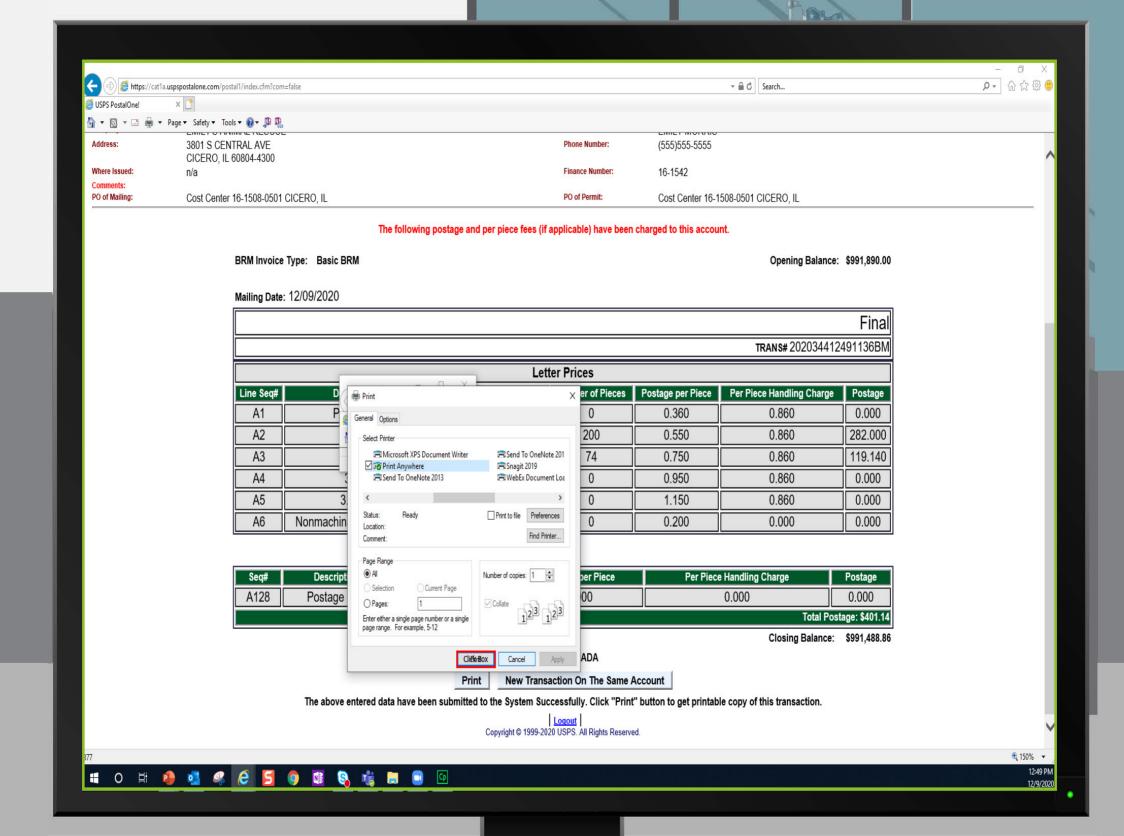


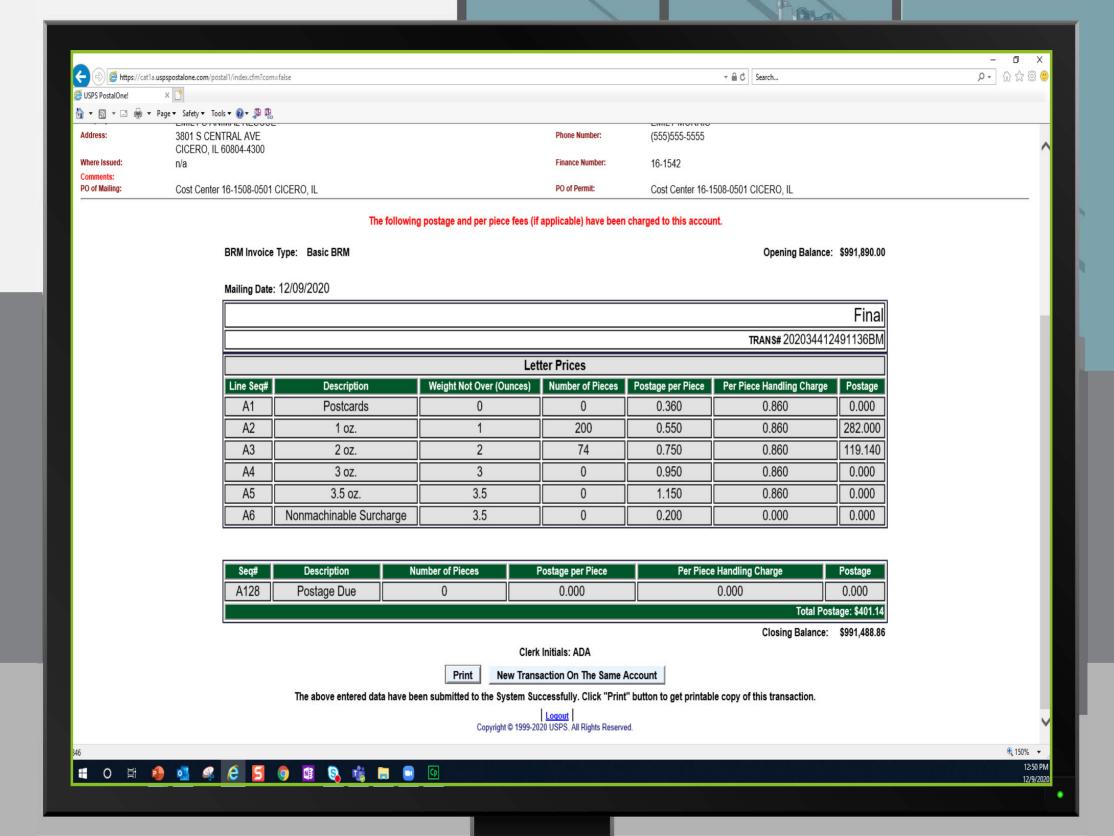


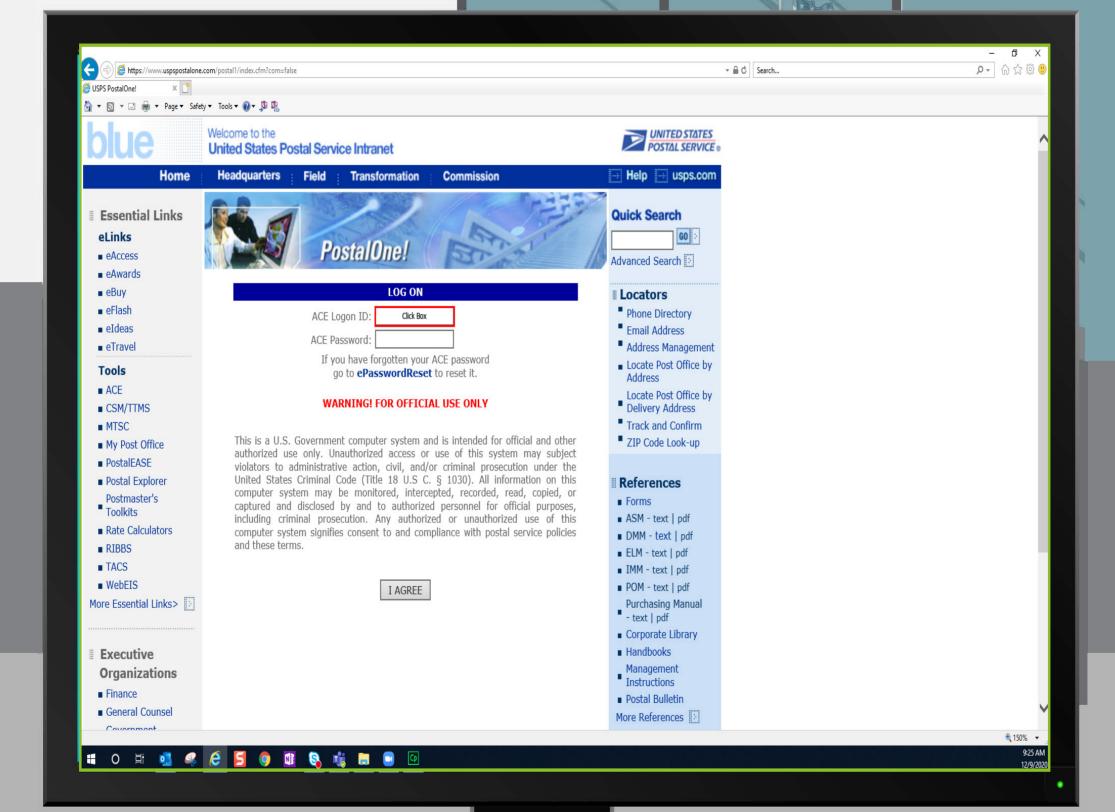






















## **Question 1**

When sorting mailpieces, how do you process mailpieces that do not have the required BRM elements?

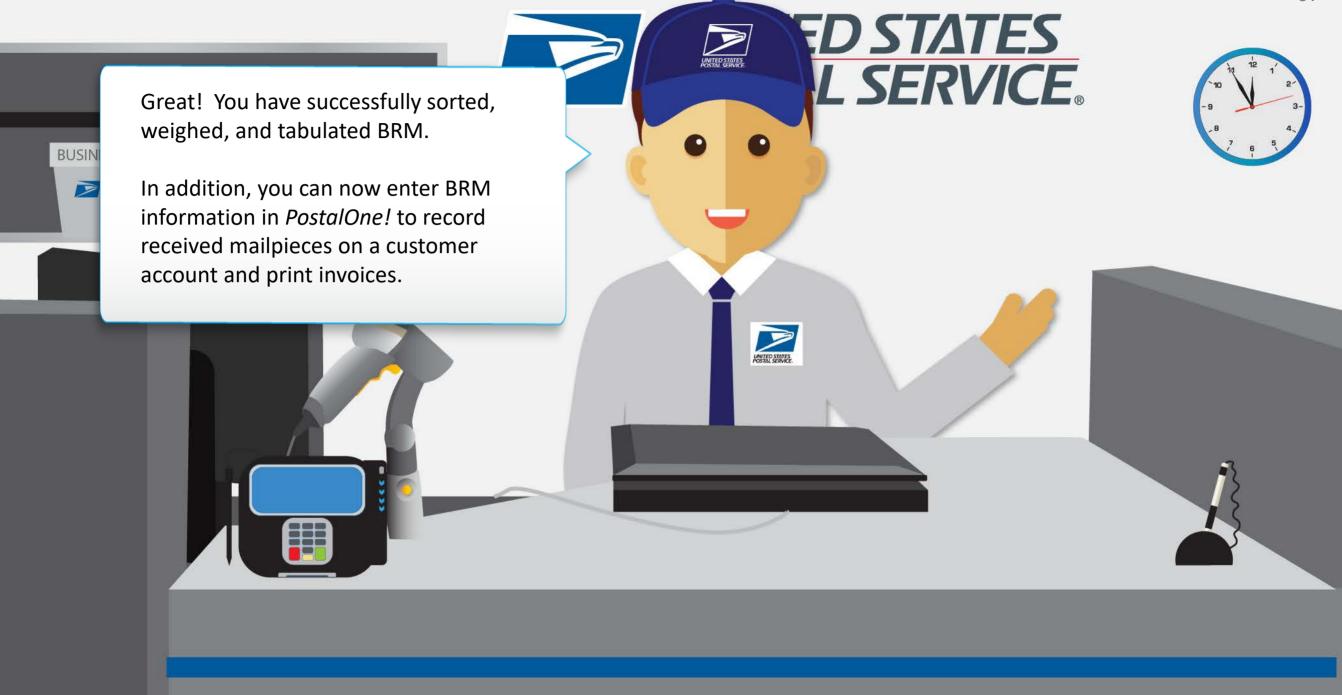
		Answer Key	Answers:	Feedback Correct:
A	<b>A</b>		Add the mailpieces to the invoice count at the current rate and notify the customer.	That's correct! When you receive BRM that do not have the required elements, process them as postage due.
			Invoice them at the next higher rate of BRM.	Feedback Try Again:
E	3			Try Again.
				Feedback Incorrect:
C	C		No action is needed, provide the mailpieces to the customer.	That's incorrect.  When you receive BRM that do not have the required elements, process them as postage due.
		Х	Process them as postage due.	



## **Question 2**

### What is the process for preparing the mail for invoicing in *PostalOne!*?

		Answer Key	Answers:	Feedback Correct:
,	Α.	Х	<ol> <li>Sort by customer</li> <li>Sort by mail type</li> <li>Weigh the mailpieces</li> <li>Sort by Weight</li> <li>Count the mailpieces in each weight category</li> </ol>	That's correct!  1. Sort by customer  2. Sort by mail type  3. Weigh the mailpieces  4. Sort by Weight  5. Count the mailpieces in each weight category
	3		<ol> <li>Sort by customer</li> <li>Weigh the mailpieces</li> <li>Sort by Weight</li> <li>Count the mailpieces in each weight category</li> <li>Sort by mail type</li> </ol>	Feedback Try Again:  Try Again.  Feedback Incorrect:
	C		<ol> <li>Sort by mail type</li> <li>Sort by customer</li> <li>Weigh the mailpieces</li> <li>Sort by Weight</li> <li>Count the mailpieces in each weight category</li> </ol>	That's incorrect.  1. Sort by customer 2. Sort by mail type 3. Weigh the mailpieces 4. Sort by Weight
	o		<ol> <li>Weigh the mailpieces</li> <li>Sort by Weight</li> <li>Count the mailpieces in each weight category</li> <li>Sort by customer</li> <li>Sort by mail type</li> </ol>	5. Count the mailpieces in each weight category



# 









Scenario 3: Regular and High-Volume Qualified Business Reply Mail<sup>™</sup>



















Letters (Stamped) <sup>1,4</sup>									
Weight Not Over (oz.)									
1	\$0.55								
2	0.70								
3	0.85								
3.5	1.00								
POSTALSE	RVICE.								

Business Reply Mail		
	High Volume	Basic
1-ounce letter price + per piece <sup>1</sup>	0.55 + 0.093	0.55 + 0.85
1-ounce flat price + per piece <sup>1</sup>	1.00 + 0.093	1.00 + 0.85
Qualified Business Reply Mail	(QBRM)	
	High Volume	Basic
1-ounce letter price + per piece	0.534 + 0.015	0.534 + 0.072
2 1 2 2 2	0.684 + 0.015	0.684 + 0.072
2-ounce letter price + per piece	0.004 T 0.013	0.004 T 0.072

Qualifiers	Basic BRM	High Volume BRM	Qualified BRM *(QBRM)	High Volume *QBRM	
Annual Permit Fee	\$240	\$240	*	*	
Annual Account Maintenance Fee (at each delivery unit)		\$725	\$725	\$725	
Quarterly fee (for any consecutive 3-calendar-month period)				\$2460.	

							Return						
Туре	Postage	+	Per-Piece	=		X	s	=		+	Fees	=	Total cost
Basic BRM													
One-ounce letter	.55	+	.85	=	\$1.40	Χ	1500	=	\$2,100.00	+	\$240.00		ć2 11F 00
Two-ounce letter	.70	+	.85	=	\$1.55	Χ	500	=	\$2,875.00	+	Annual fee	=	\$3,115.00
HV BRM													
One-ounce letter	.55	+	.093	=	.643	Χ	1500	=	\$964.50	+	\$240.00 Annual fee		<u> </u>
Two-ounce letter	.70	+	.093	=	.793	Χ	500	=	\$396.20	+	\$725.00 Annual Account Fee	=	\$2,326.00
QBRM													
One-ounce letter	.534	+	.072	=	.606	Χ	1500	=	\$909.00	+	4=0= 00 4 14		40.040.00
Two-ounce letter	.684	+	.075	=	.756	Χ	500	=	\$378.00	+	\$725.00 Annual Account Fee	=	\$2,012.00
HV QBRM													
One-ounce letter	.534	+	.015	=	.549	Χ	1500	=	\$823.50	+	¢725 00 Annual Annual For		
Two-ounce letter	.684	+	.015	=	.699	Х	500	=	\$349.50	+	\$725.00 Annual Account Fee \$2,460.00 Annual fee x4	=	\$11,738.00

























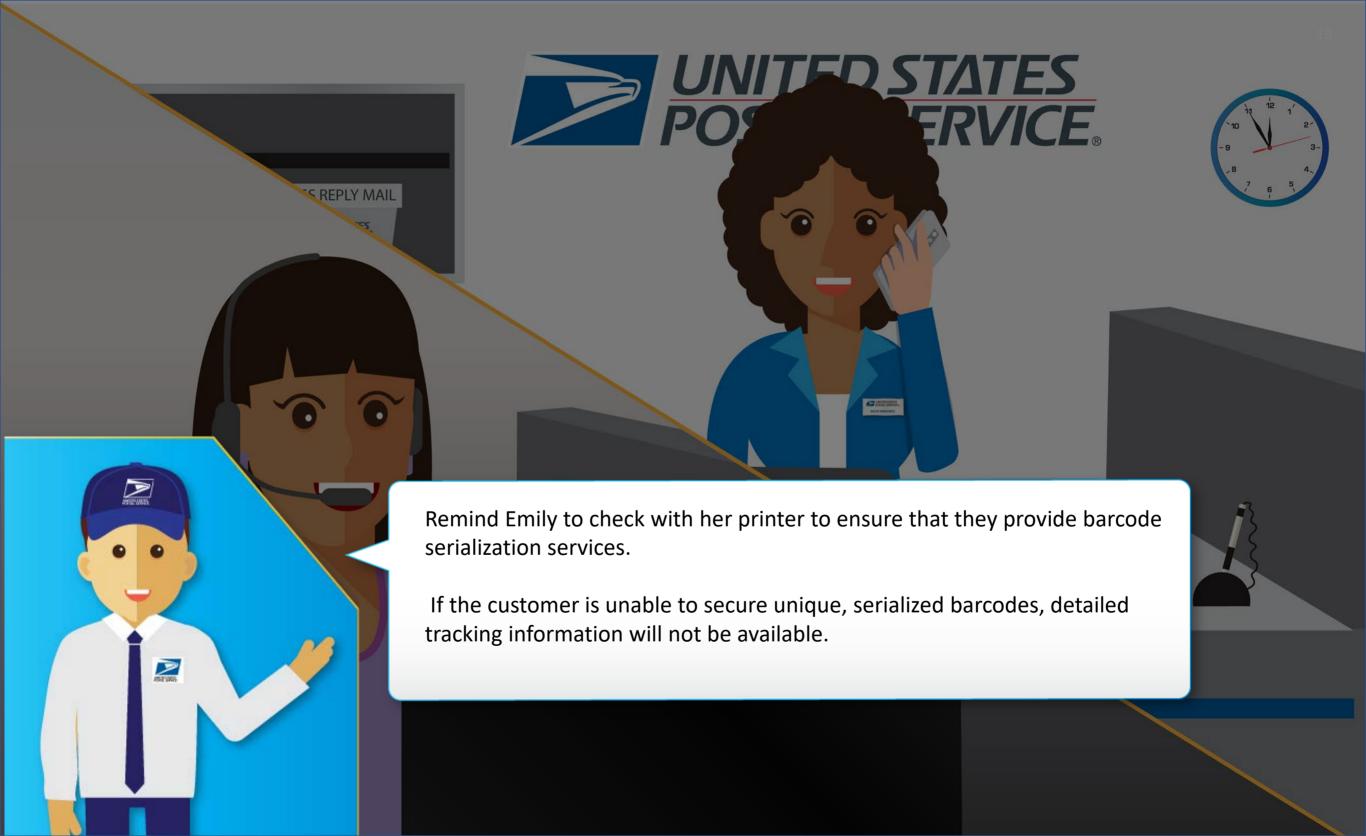














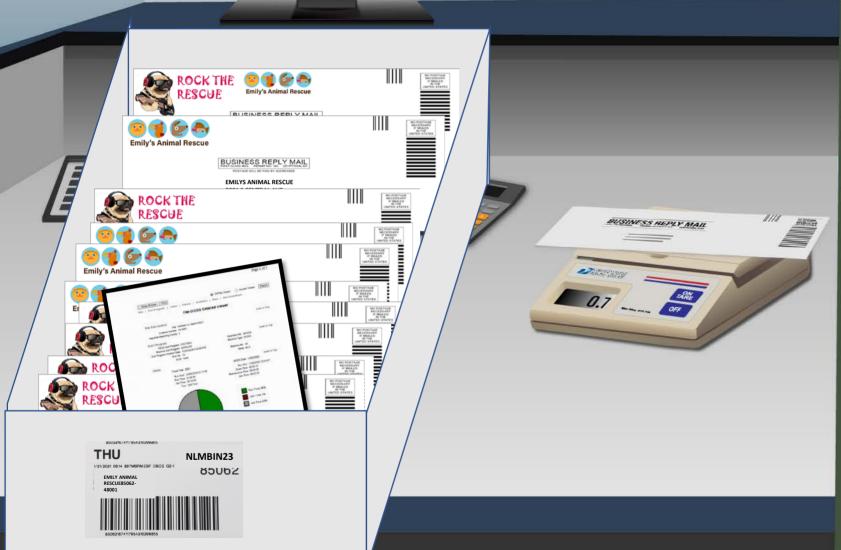




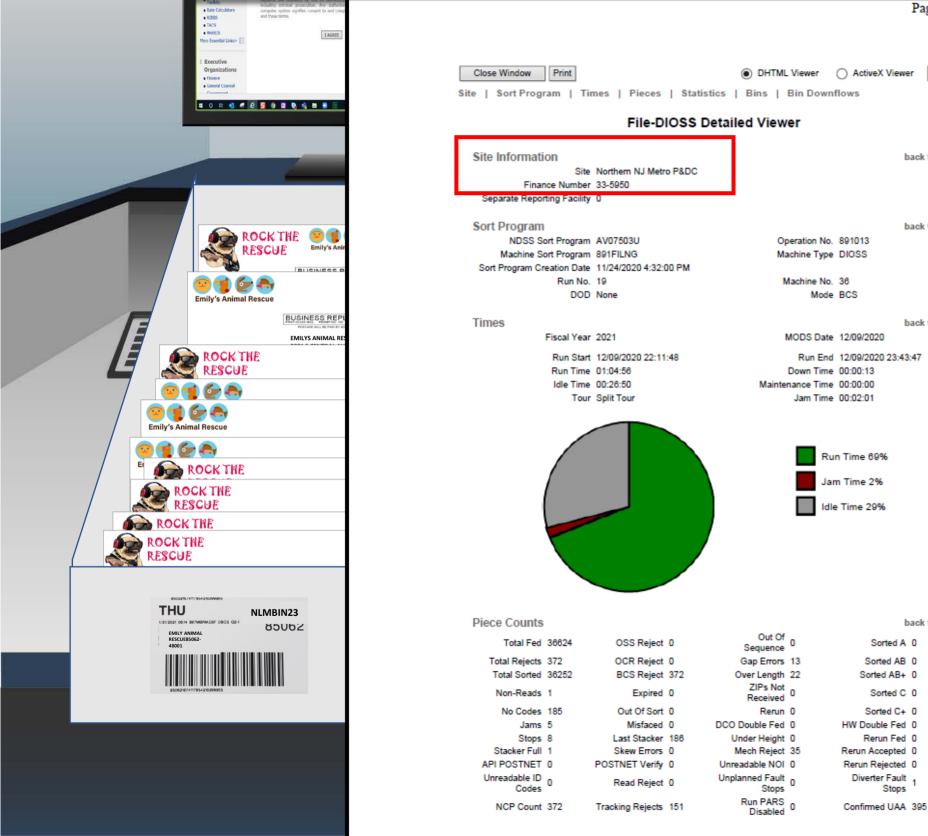














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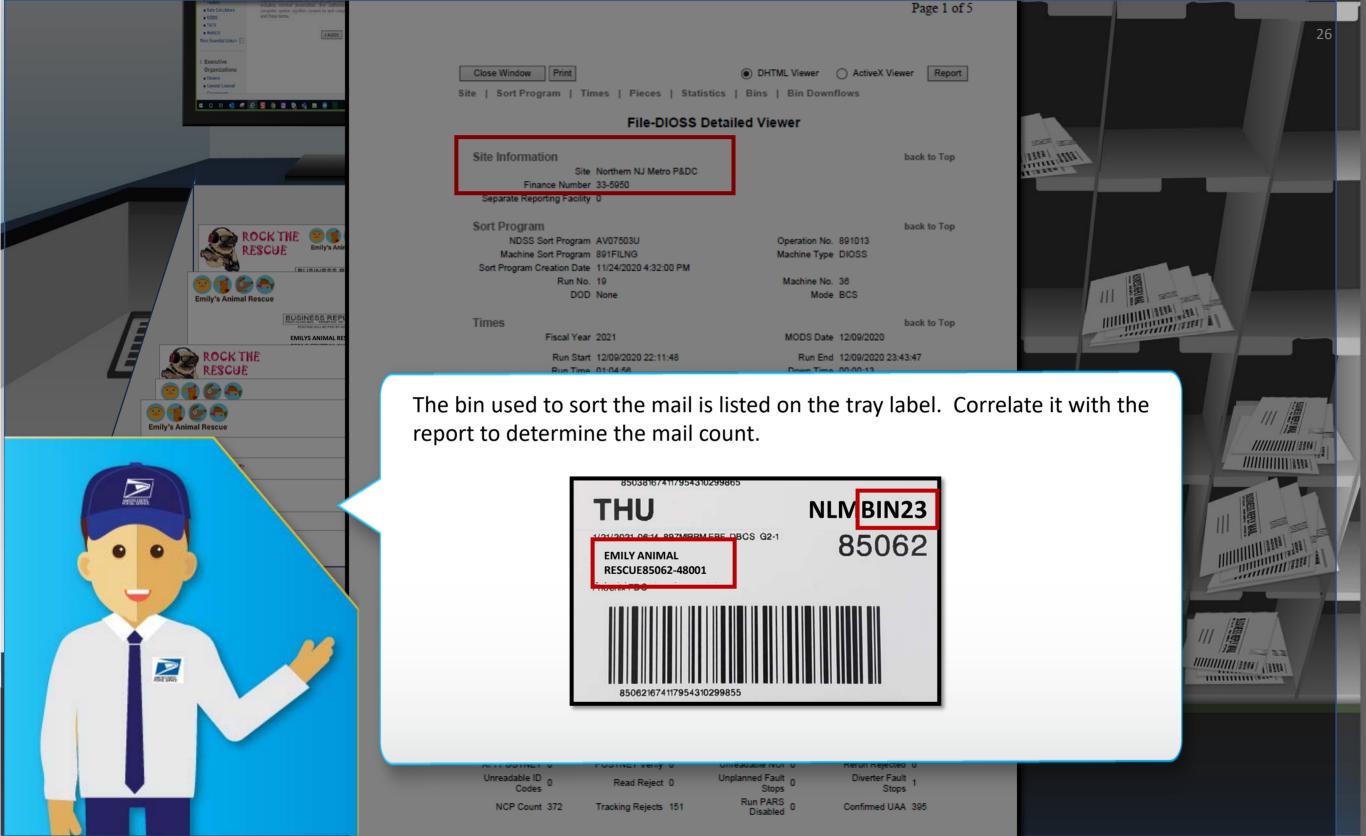
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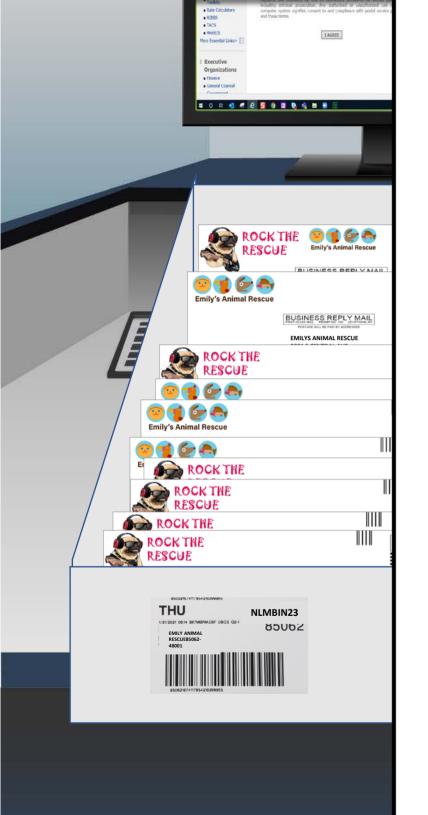
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**Statistics** back to Top

MPE Software Version 9.0.0 Pieces Accepted 36252 Gross Acceptance Rate 98.98% Pieces Rejected 372 Machine Acceptance Rate 100% Pieces Accepted per Run Hour 33498 Throughput per Run Hour 33841 Pieces Accepted per Operation Hour 23647 Throughput per Operation Hour 23890 Sorted BCR OSS/ICS

5 Digit 1623 1623 0 9 Digit 1 34232 11 Digit 34233

Multi Mode Sub Mode DBCS oss OCR ISS/OCR Mail Pieces 0 0

Bin Counts back to Top 25 403 49 72 73 0 97 54 121 56 145 80 169 61 193 19 217 0 26 388 50 289 98 122 295 146 250 170 271 218 0 2 0 74 223 3 395 27 488 75 167 99 122 123 104 147 377 171 266 219 0 4 0 28 193 52 178 76 135 100 109 124 85 148 242 172 87 196 214 220 0 29 0 125 3 149 127 173 39 197 18 221 0 5 185 53 1 77 115 101 0 6 0 30 190 54 386 78 451 102 255 126 229 150 372 174 297 198 340 222 0 7 0 31 202 55 259 79 139 103 328 127 148 151 254 175 103 199 118 223 0 8 0 32 313 56 88 80 87 128 0 152 135 176 121 200 36 224 0 33 207 153 92 177 54 201 28 225 0 9 0 57 290 81 59 105 66 129 2 10 0 34 244 58 192 106 198 130 333 154 226 178 357 202 269 226 0 82 406 35 172 155 258 179 163 227 0 11 0 59 245 83 337 107 202 131 454 203 0 12 0 36 172 60 225 132 103 156 155 180 117 204 188 228 0 108 194 13 0 37 64 61 436 109 62 133 73 157 40 181 40 205 0 229 0 85 0 14 0 38 357 62 209 86 166 110 200 134 219 158 350 182 374 206 0 230 0 15 34 39 172 87 202 111 53 135 252 159 286 183 288 207 0 231 0 63 9 16 0 40 208 64 270 88 155 112 65 136 187 160 146 184 128 208 0 232 0 17 866 41 0 65 290 89 91 113 82 137 138 161 57 185 49 209 0 233 0 18 10 42 321 66 417 90 333 114 228 138 453 162 358 186 245 210 0 234 0 43 90 67 251 91 105 115 242 139 195 163 515 187 265 211 0 20 3 44 207 92 145 116 98 140 163 164 119 188 139 212 0 236 0 21 0 45 0 165 57 213 0 237 0 69 214 93 91 117 57 141 125 189 34 22 267 46 290 238 186 70 178 94 258 118 214 142 283 166 566 190 571 214 0 47 258 23 310 71 266 95 296 119 200 143 340 167 172 191 198 215 0 48 258

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168 124

192 114 216 0

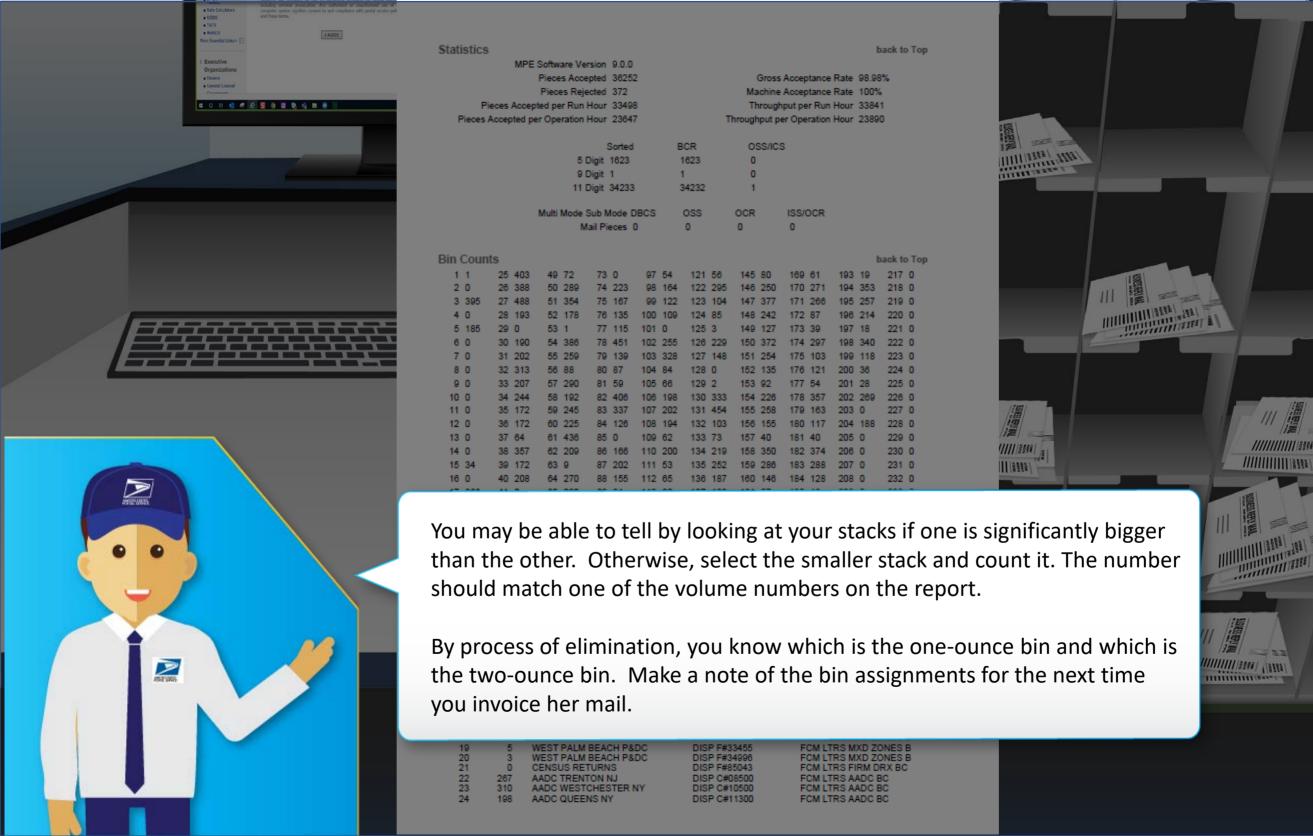
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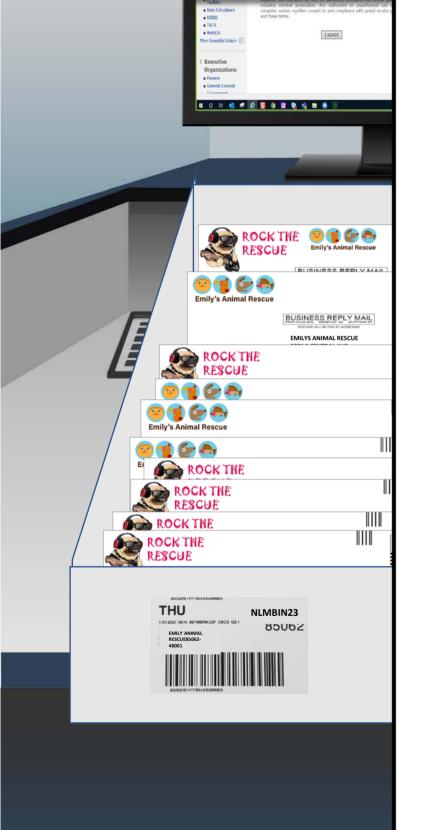
72 0

96 134

BIN	DO	wntlow	INTO		back to To
Bin		Volume	Label	Next Handling	Code
	1	1	RERUN ONCE THEN MAN	MANUAL	LTRS READ REJECT
	2	0	TO:	MANUAL	OUT OF SORT PROGRAM
	3	395	CIOSS LIFT MODE	CIOSS LIFT MODE	LTRS UAA CIOSS LIFT
	4	0	RERUN ONCE THEN MAN	MANUAL	CODE MISMATCH
	5	185	TO: ISS	MANUAL	LTRS NO CODE
	7	0	TO: CIOSS	CFPS	LTRS COA FORM TO SCA
	9	0	MANUAL	MANUAL	INVALID ZIPS
	15	34	METRO TO 891FIKLO	SCF D#07500	FCM LTRS SCF BC
	16	0	METRO INHOUSE	SCF D#07500	FCM LTRS 3D BC
	17	866	DVD AUTO TO> 891FIKLO	DISP F#07099	FCM LTRS MXD ZONES B
	18	10	W PALM BEACH	DISP F#33458	FCM LTRS MXD ZONES B
	19	5	WEST PALM BEACH P&DC	DISP F#33455	FCM LTRS MXD ZONES B
	20	3	WEST PALM BEACH P&DC	DISP F#34996	FCM LTRS MXD ZONES B
	21	0	CENCILE DETLIDME	DIGD EMORUNG	ECM I TOO CIDM DOV DO
	22	150	EMILY ANIMAL RESCUE	DISP C#1300	FCM LTRS FRM DRX BC
	23	89	EMILY ANIMAL RESCUE	DISP C#1300	FCM LTRS FRM DRX BC
	24	69	EIVIILY AIVIIVIAL RESCUE	DISP C#1300	FCIVI LTRS FRIVI DRX BC







back to Top **Statistics** 

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> Sorted BCR OSS/ICS 5 Digit 1623 1623 0 9 Digit 1 34232 11 Digit 34233 Multi Mode Sub Mode DBCS oss OCR

ISS/OCR Mail Pieces 0 0

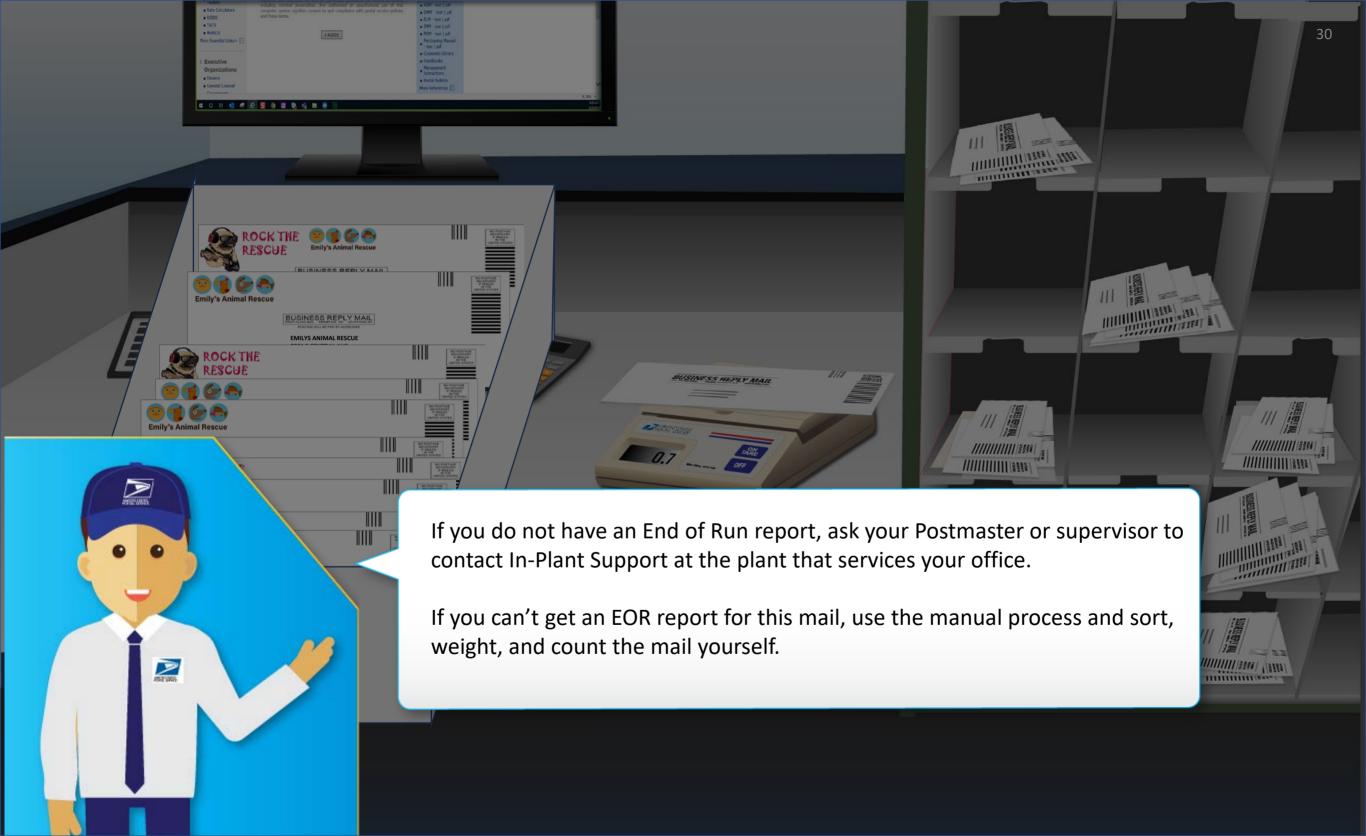
Bin Counts back to Top 25 403 49 72 73 0 97 54 121 56 145 80 169 61 193 19 217 0 26 388 50 289 74 223 98 122 295 146 250 170 271 218 0 2 0 3 395 27 488 75 167 99 123 147 377 171 266 219 0 4 0 28 193 52 178 76 135 100 109 124 85 148 242 172 87 196 214 220 0 29 0 53 1 125 3 149 127 173 39 197 18 221 0 5 185 77 115 101 0 6 0 30 190 54 386 78 451 102 255 126 229 150 372 174 297 198 340 222 0 7 0 31 202 55 259 79 139 103 328 127 151 254 175 103 199 118 223 0 8 0 32 313 56 88 80 87 128 0 152 135 176 121 200 36 224 0 33 207 57 290 153 92 177 54 201 28 225 0 9 0 81 59 105 66 129 2 10 0 34 244 58 192 106 198 130 333 154 226 178 357 202 269 226 0 82 406 35 172 155 258 179 163 227 0 11 0 59 245 83 337 107 202 131 454 203 0 12 0 36 172 60 225 156 155 180 117 204 188 228 0 108 132 103 13 0 37 64 61 436 109 62 133 73 157 40 181 40 205 0 229 0 85 0 14 0 38 357 62 209 86 166 110 200 134 219 158 350 182 374 206 0 230 0 15 34 39 172 63 9 87 202 111 53 135 252 159 286 183 288 207 0 231 0 16 0 40 208 64 270 88 155 112 65 136 187 160 146 184 128 208 0 232 0 17 866 41 0 65 290 89 91 113 82 137 138 161 57 185 49 209 0 233 0 18 10 42 321 66 417 90 333 114 228 138 453 162 358 186 245 210 0 234 0 19 5 43 90 67 251 91 105 115 242 139 195 163 515 187 265 211 0 235 0 20 3 44 207 68 260 145 116 98 140 163 119 188 139 212 0 236 0 21 0 165 57 213 0 237 0 45 0 69 214 93 91 117 57 141 125 189 34 22 267 238 186 46 290 70 178 118 214 142 283 166 566 190 571 214 0 47 258 23 310 71 266 95 296 119 200 143 340 167 172 191 198 215 0 48 258 72 0 96 134 120 111 144 160 168 124 192 114 216 0

op

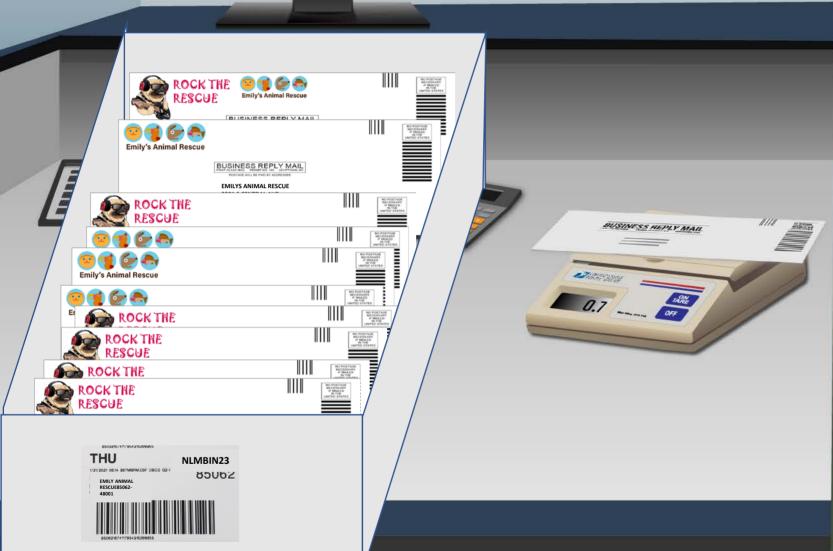
Bin [	Downflow	Info		back to To
Bin	Volume	Label	Next Handling	Code
	1 1	RERUN ONCE THEN MAN	MANUAL	LTRS READ REJECT
	2 0	TO:	MANUAL	OUT OF SORT PROGRAM
	3 395	CIOSS LIFT MODE	CIOSS LIFT MODE	LTRS UAA CIOSS LIFT
	4 0	RERUN ONCE THEN MAN	MANUAL	CODE MISMATCH
	5 185	TO: ISS	MANUAL	LTRS NO CODE
	7 0	TO: CIOSS	CFPS	LTRS COA FORM TO SCA
	9 0	MANUAL	MANUAL	INVALID ZIPS
	15 34	METRO TO 891FIKLO	SCF D#07500	FCM LTRS SCF BC
	16 0	METRO INHOUSE	SCF D#07500	FCM LTRS 3D BC
	17 866	DVD AUTO TO> 891FIKLO	DISP F#07099	FCM LTRS MXD ZONES B
	18 10	W PALM BEACH	DISP F#33458	FCM LTRS MXD ZONES B
	19 5	WEST PALM BEACH P&DC	DISP F#33455	FCM LTRS MXD ZONES B
- 1	20 3	WEST PALM BEACH P&DC	DISP F#34996	FCM LTRS MXD ZONES B
	21	CO FRAILY ANUMANI DECC	HE DICD C#1200	ECNALITIC FINA DRY DC
- 1	22 1:	50 EMILY ANIMAL RESC	UE DISP C#1300	FCM LTRS FRM DRX BC
	23 89	EMILY ANIMAL RESC	UE DISP C#1300	FCM LTRS FRM DRX BC

24

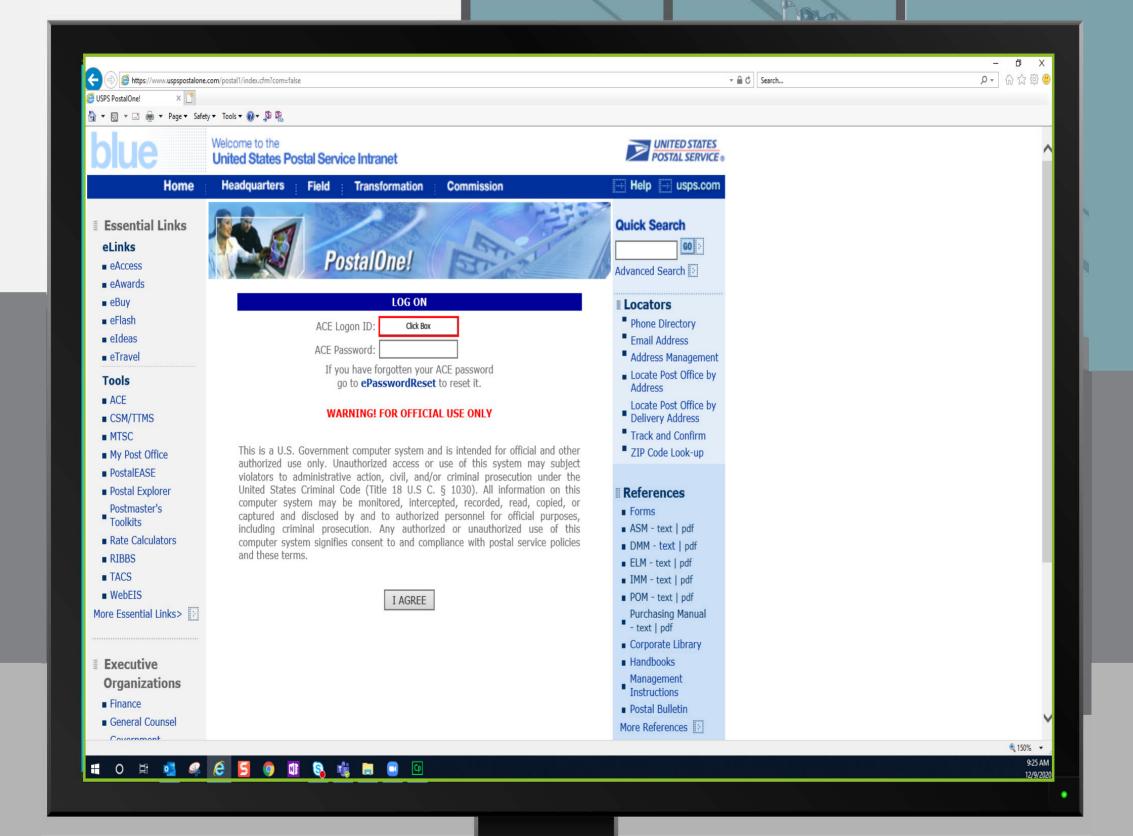


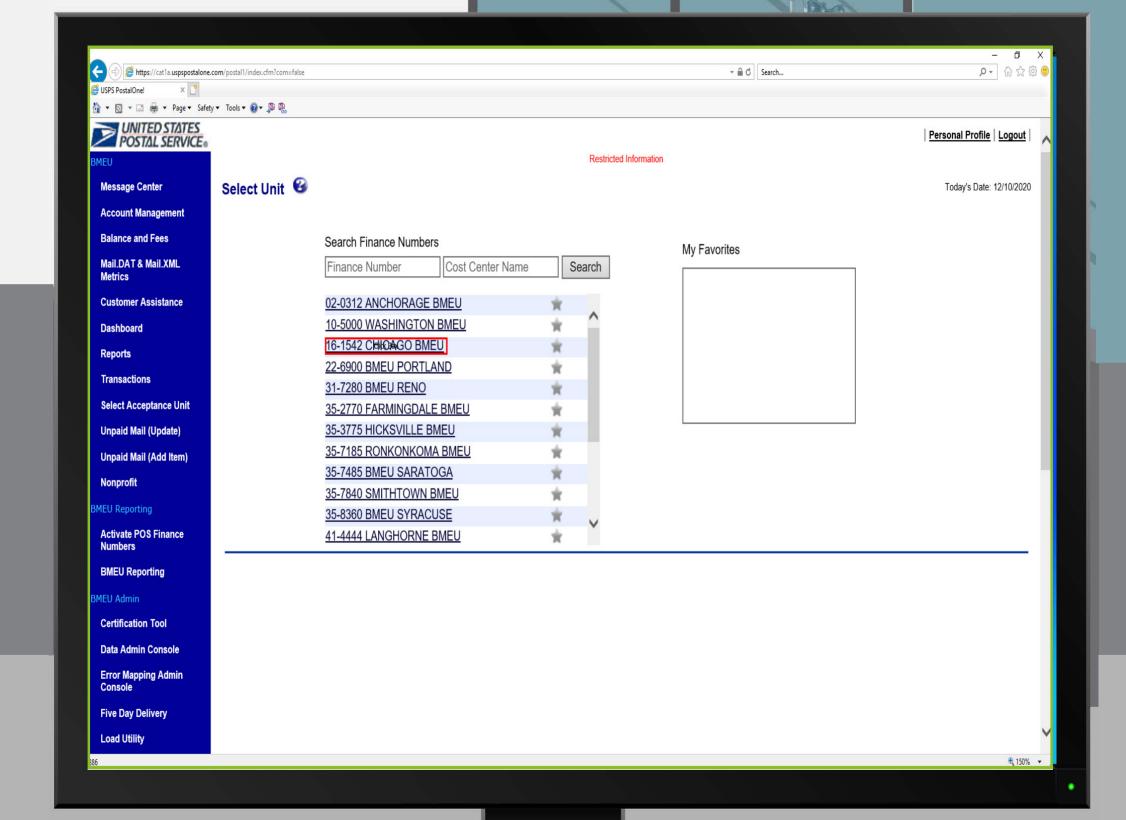


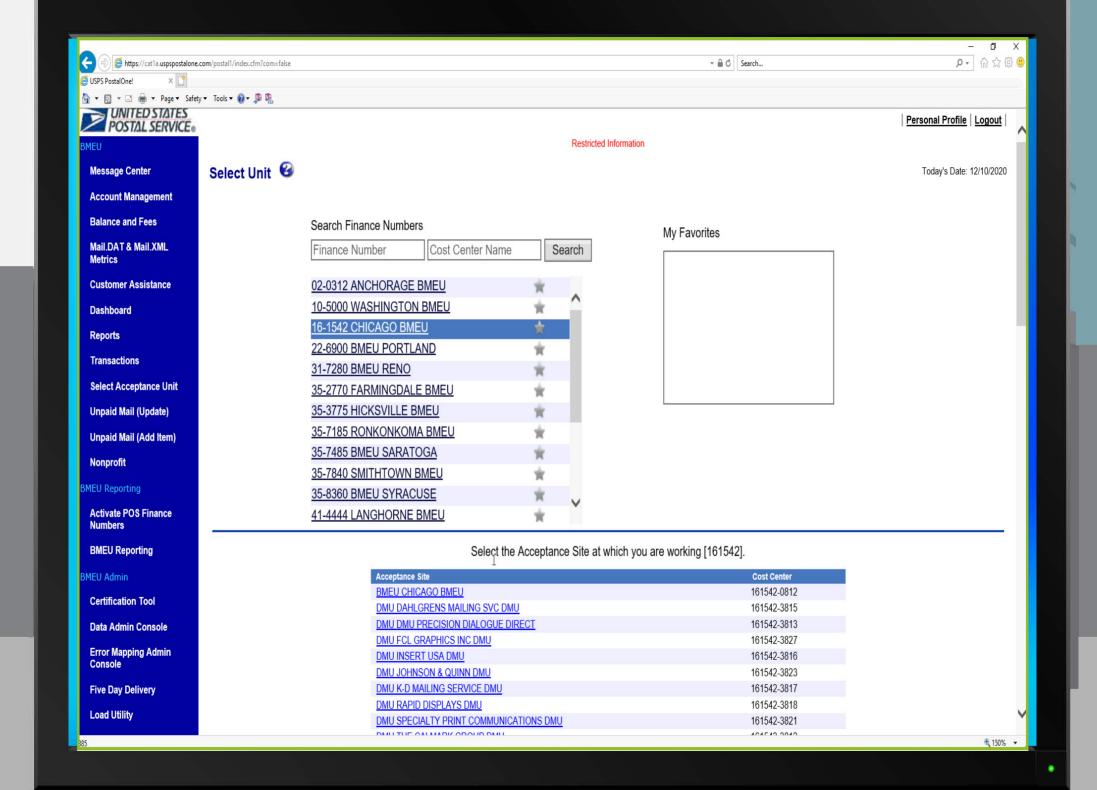


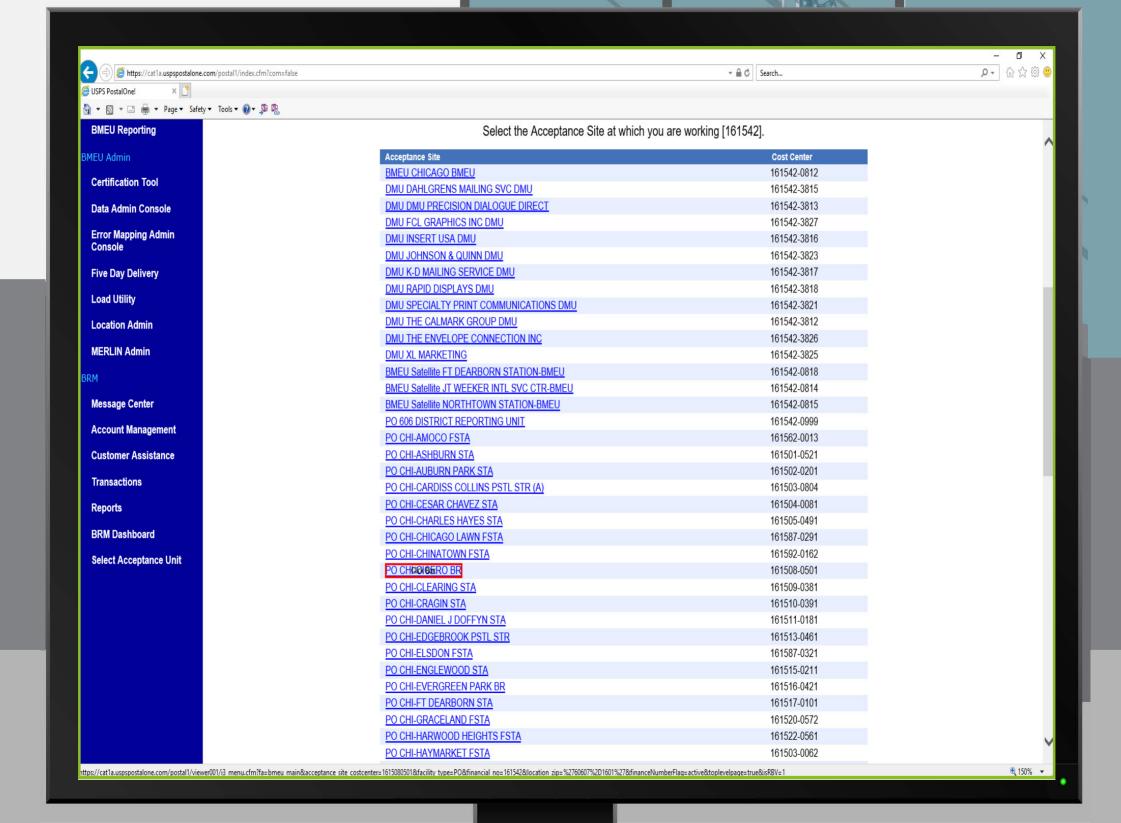


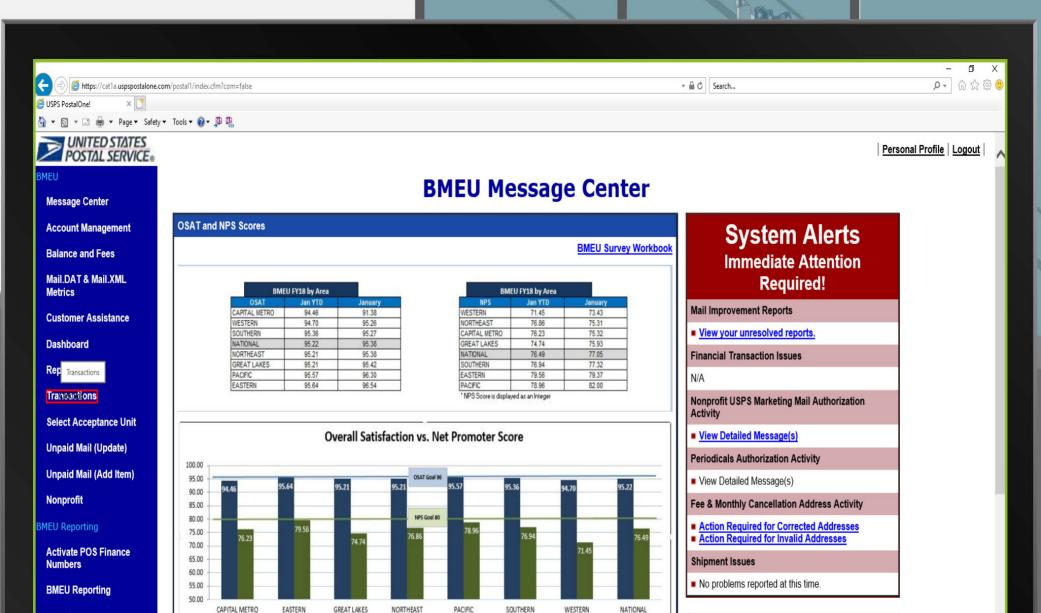












Other Site Links

Integrated Business Service Network (IBSN)
 Business Mail Acceptance (BMA)

## BMEU Admin

**Certification Tool** 

**Data Admin Console** 

Error Mapping Admin Console

**Five Day Delivery** 

Load Utility

## **Message Center**

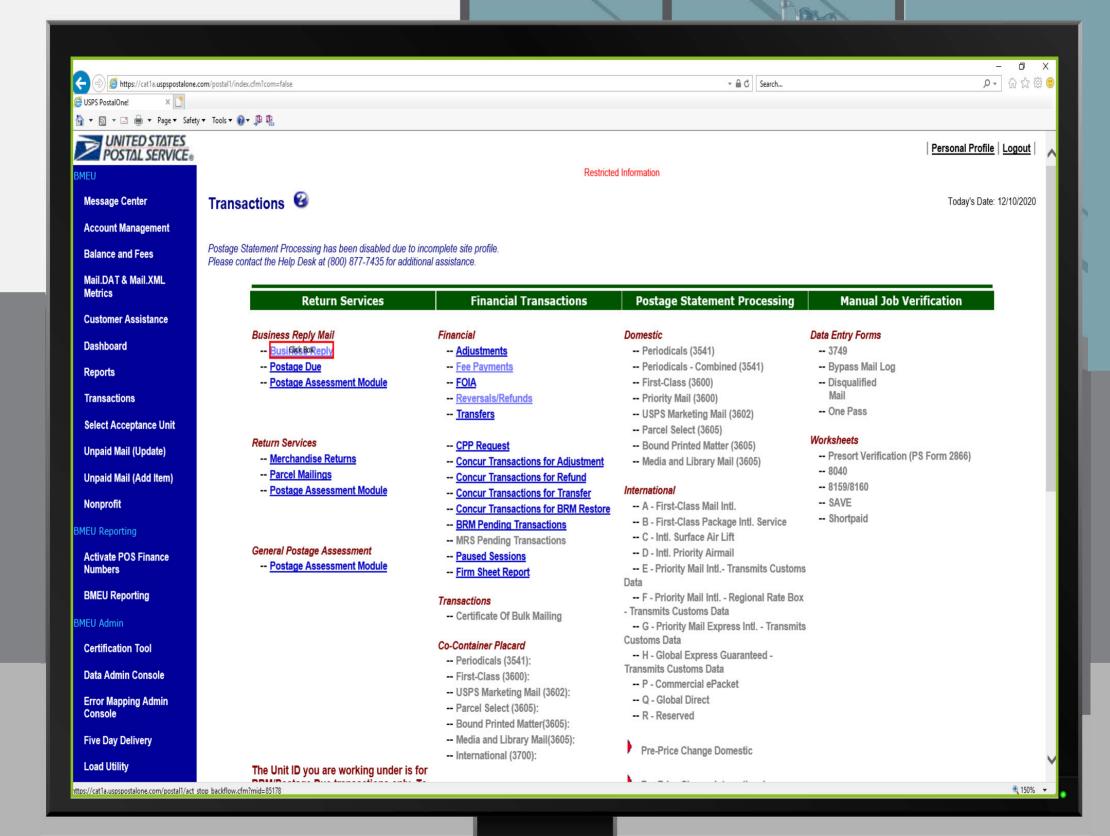
PostalOne! System

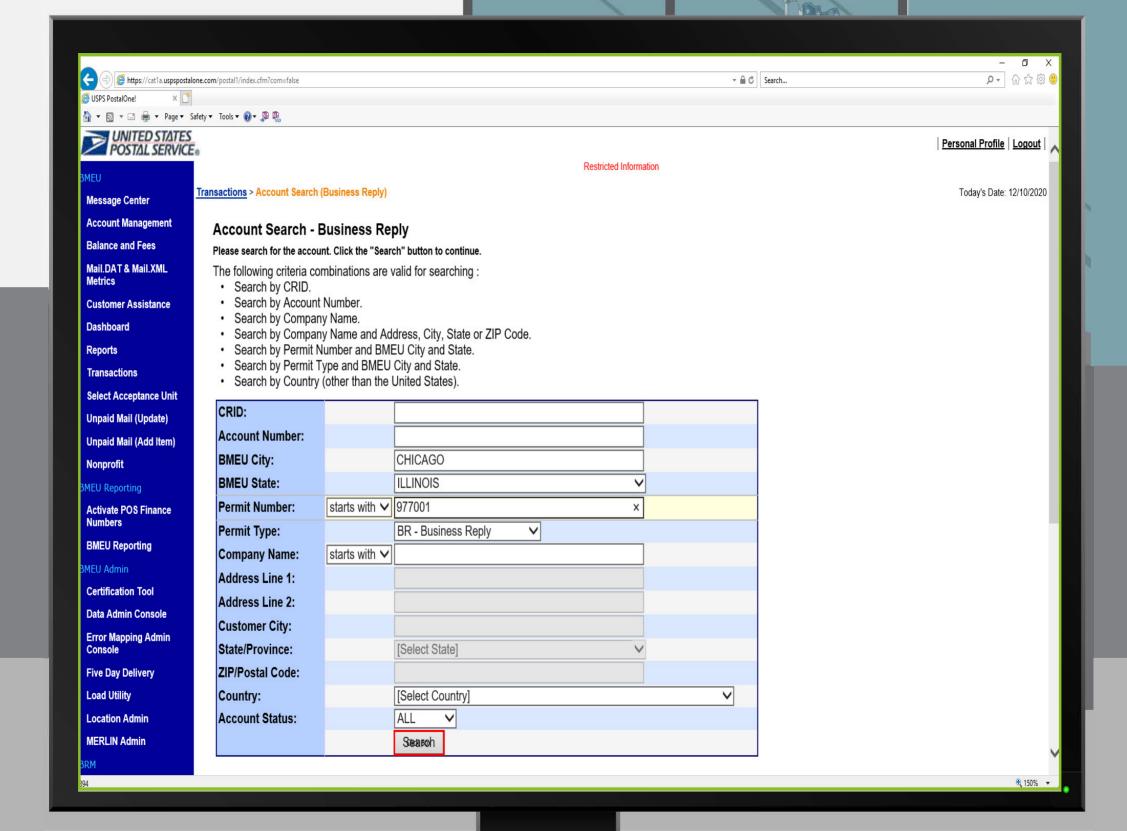
- Current User Update
- PostalOne! System Overview

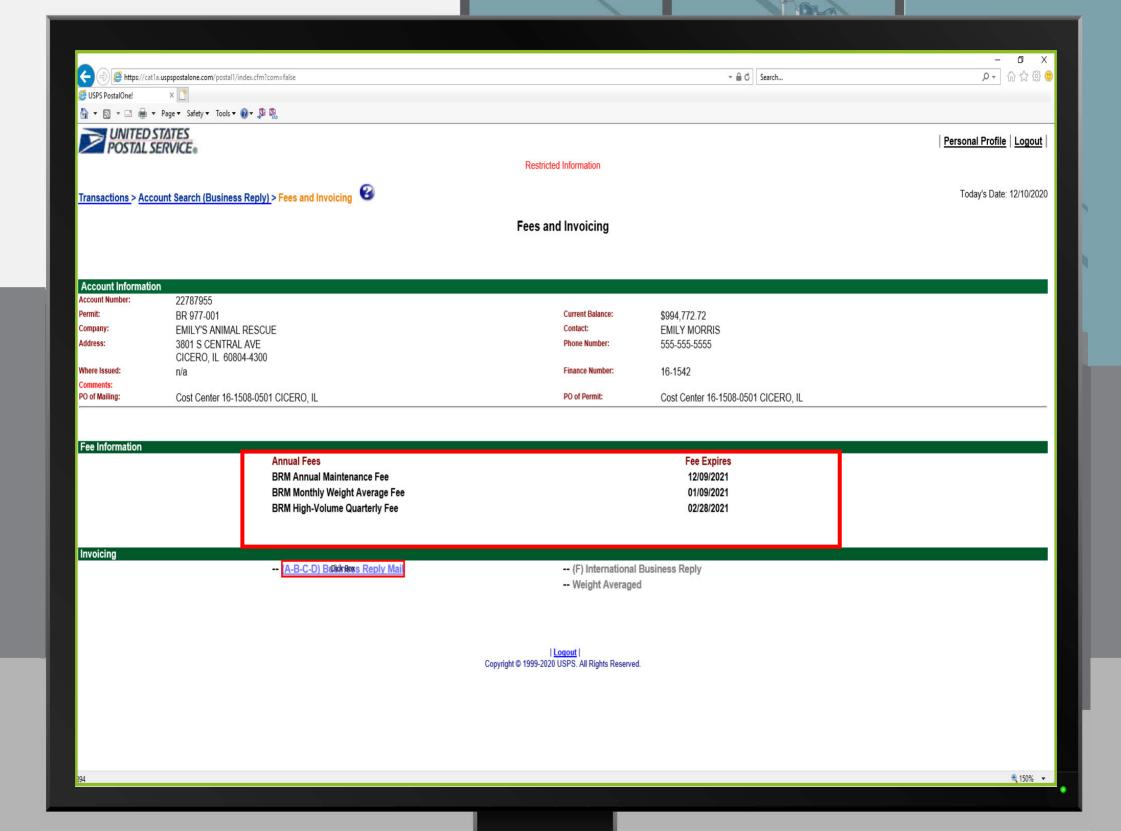
■ OSAT Score (Goal 96)

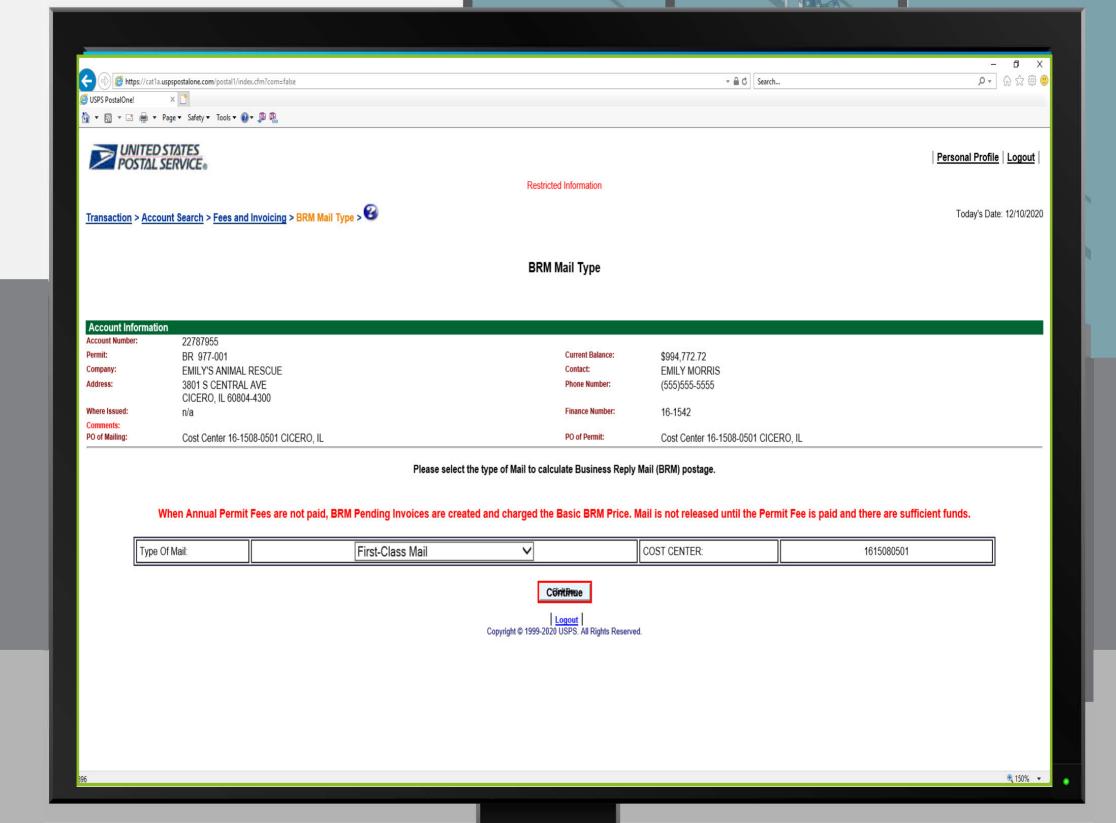
■ NPS Score (Goal 80)

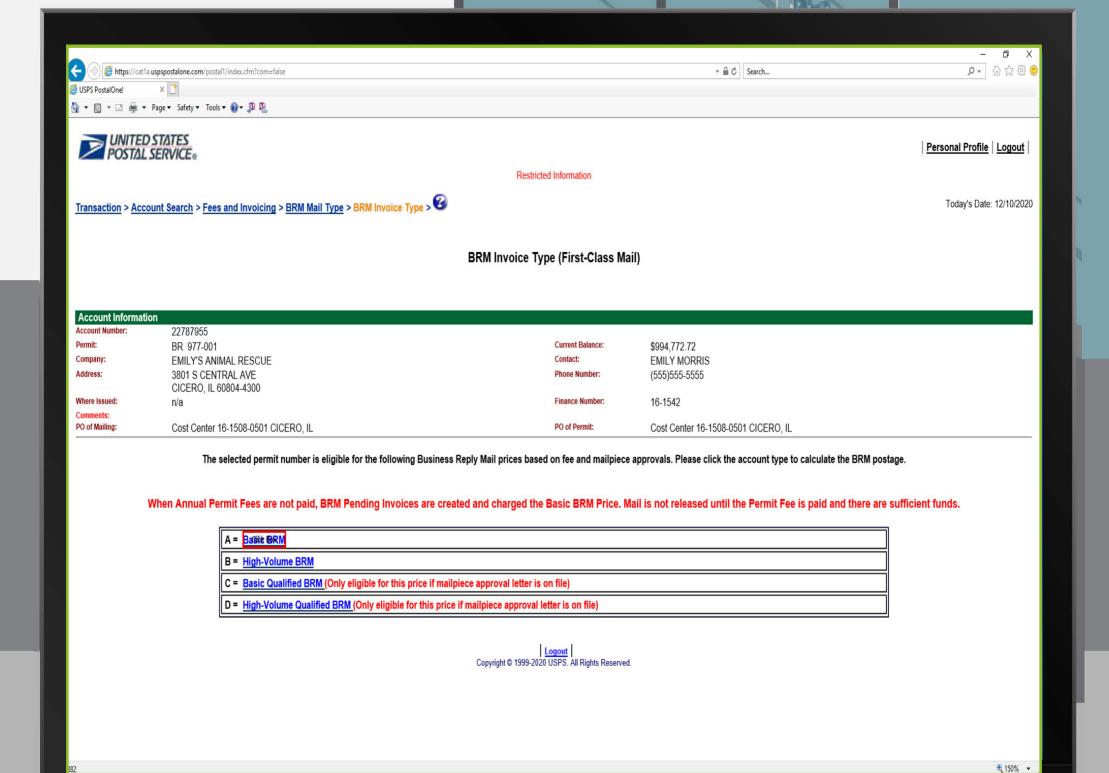
ounty = <u>restarting</u>

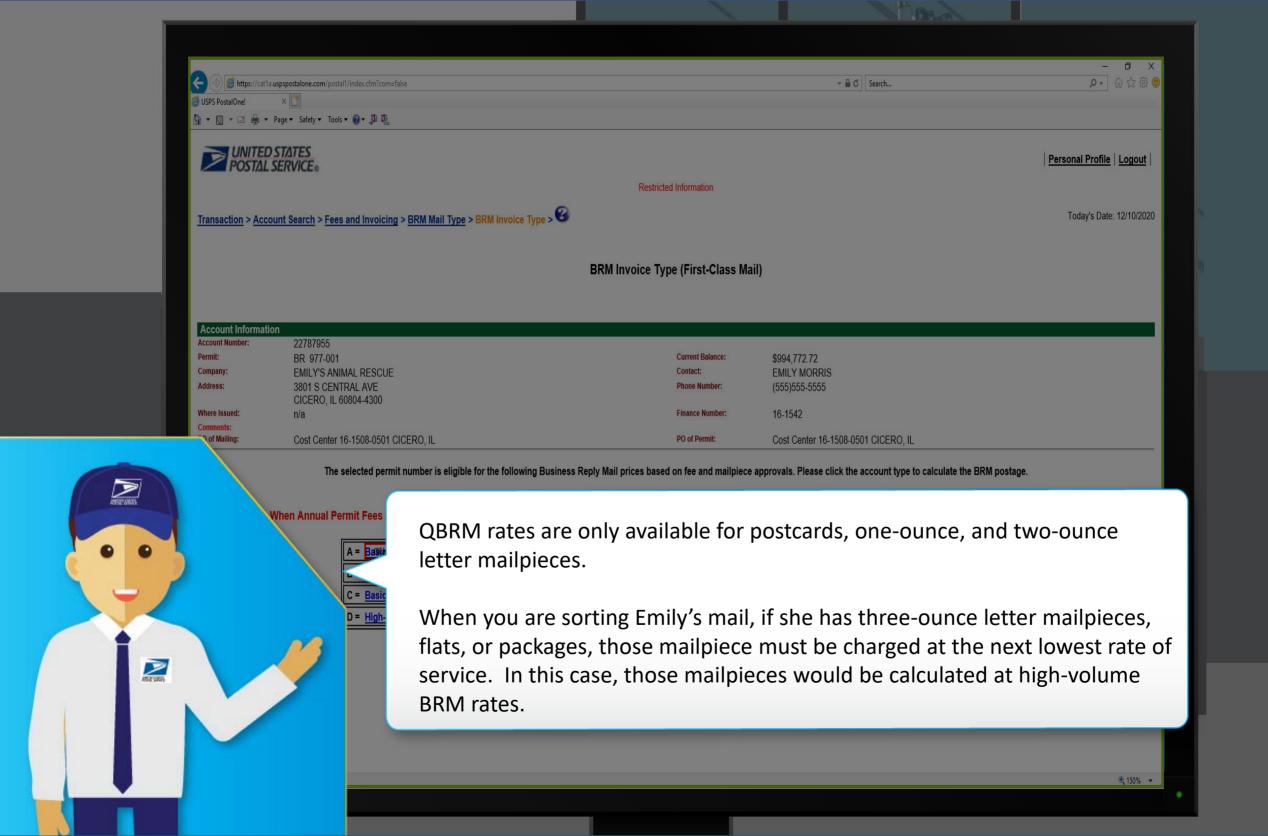


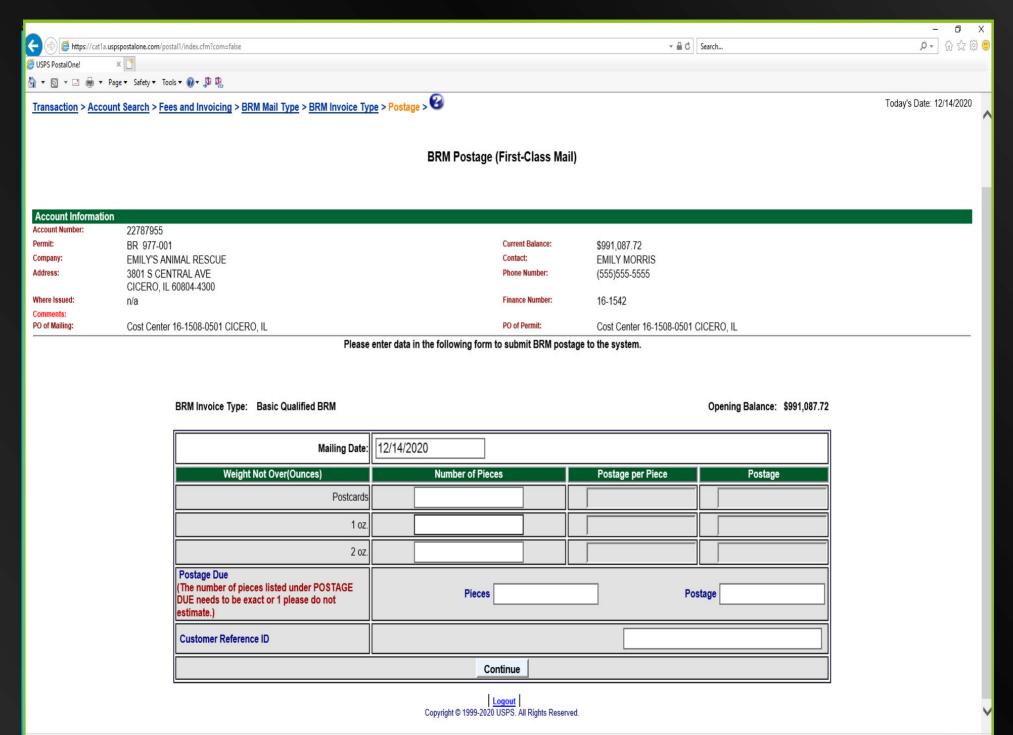






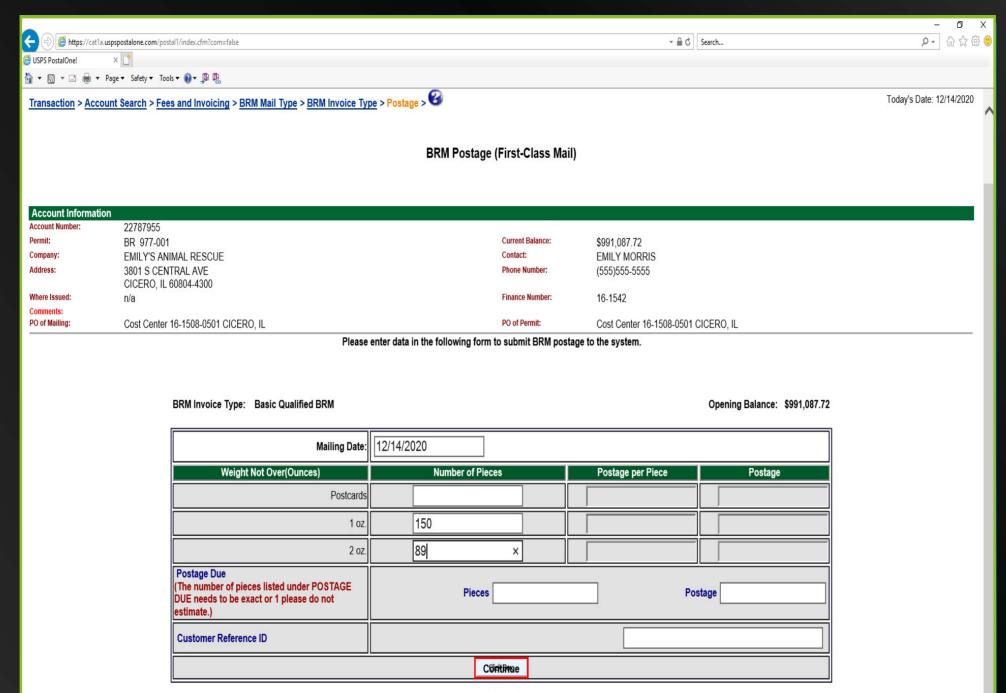






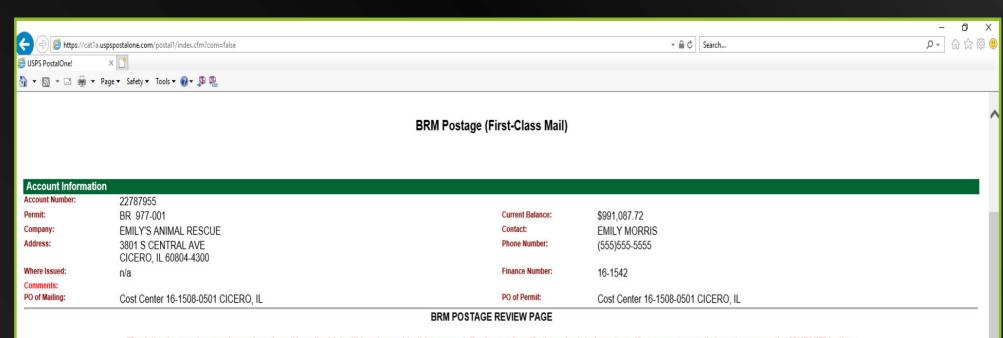
38

€ 150% ▼



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150%



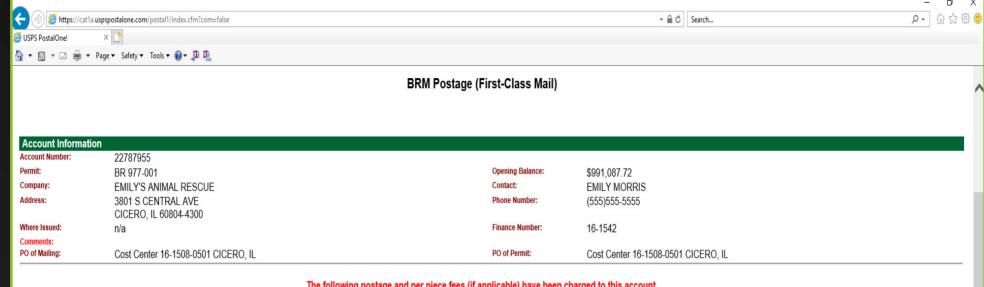
The following postage and per piece fees (if applicable) will be charged to this account. Review and verify the calculated postage. If necessary, scroll down to access the [SUBMIT] button.

BRM Invoice Type: Basic Qualified BRM Opening Balance: \$991,087.72 Mailing Date: 12/14/2020 Planned Weight Not Over Number of Postage per Per Piece Handling Description Postage Seq# (Ounces) Pieces Piece Charge 0.342 0.072 0.000 C1 Postcards 0.532 0.072 90.600 C2 1 oz. 150 71.556 C3 2 oz. 0.732 0.072 0.000 C6 Postage Due 0.000 0.000 \$162.16 Total Postage: Customer Reference ID Please review and verify the calculated postage. Click the [SUBMIT] button to execute this transaction.

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Cancel

Submit



The following postage and per piece fees (if applicable) have been charged to this account.

BRM Invoice Type: Basic Qualified BRM Opening Balance: \$991,087.72

Mailing Date: 12/14/2020 Final TRANS# 202034911135267BM

		IIIAIIO# 20200-011100201 DIVI				
Seq#	Description	Weight Not Over (Ounces)	Number of Pieces	Postage per Piece	Per Piece Handling Charge	Postage
C1	Postcards	0	0	0.342	0.072	0.000
C2	1 oz.	1	150	0.532	0.072	90.600
C3	2 oz.	2	89	0.732	0.072	71.556
C6	Postage Due	0	0	0.000	0.000	0.000
Total Postage:						\$162.16

Closing Balance: \$990,925.56

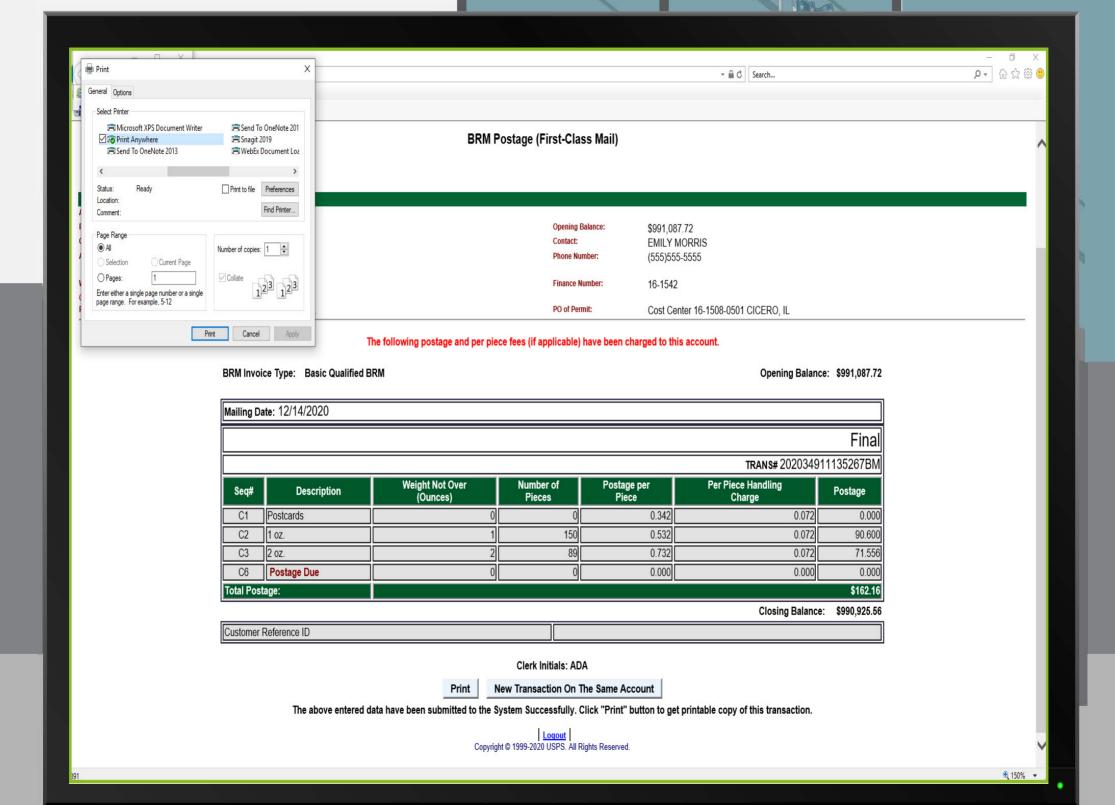
Customer Reference ID

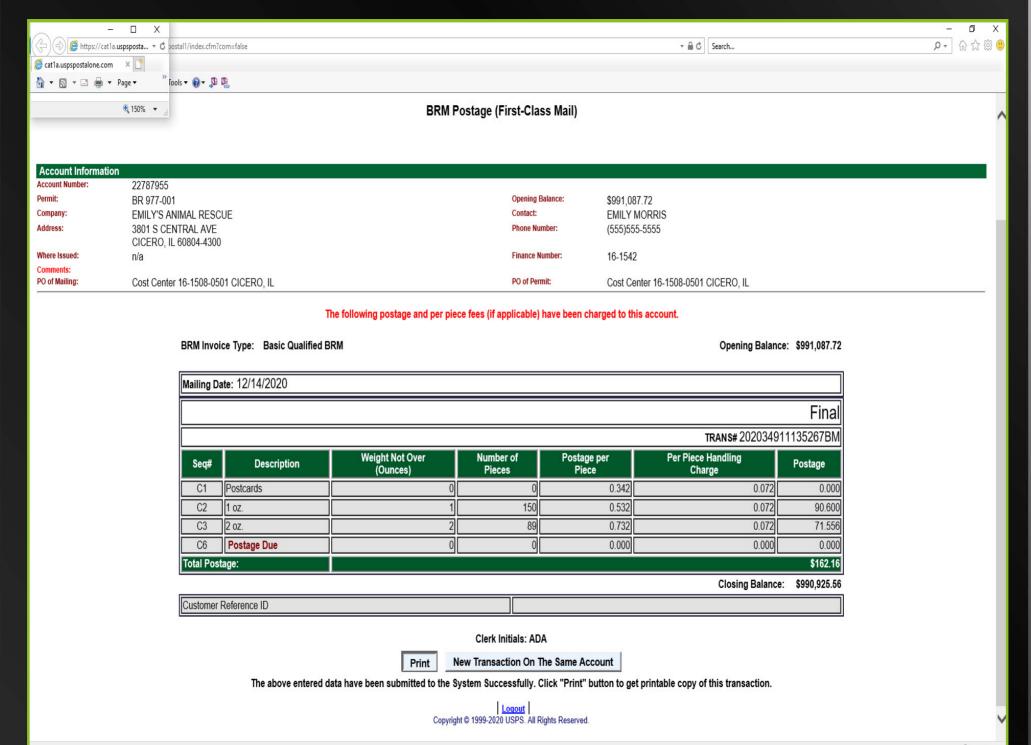
Clerk Initials: ADA

New Transaction On The Same Account

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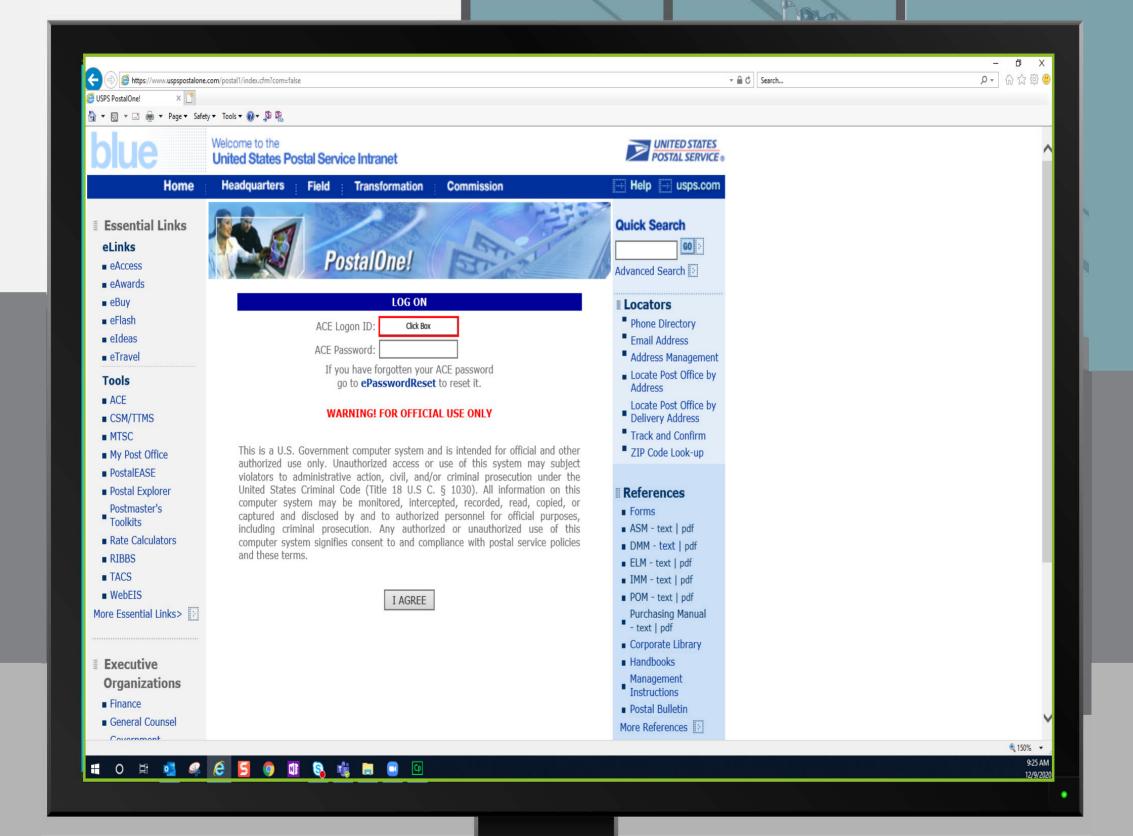
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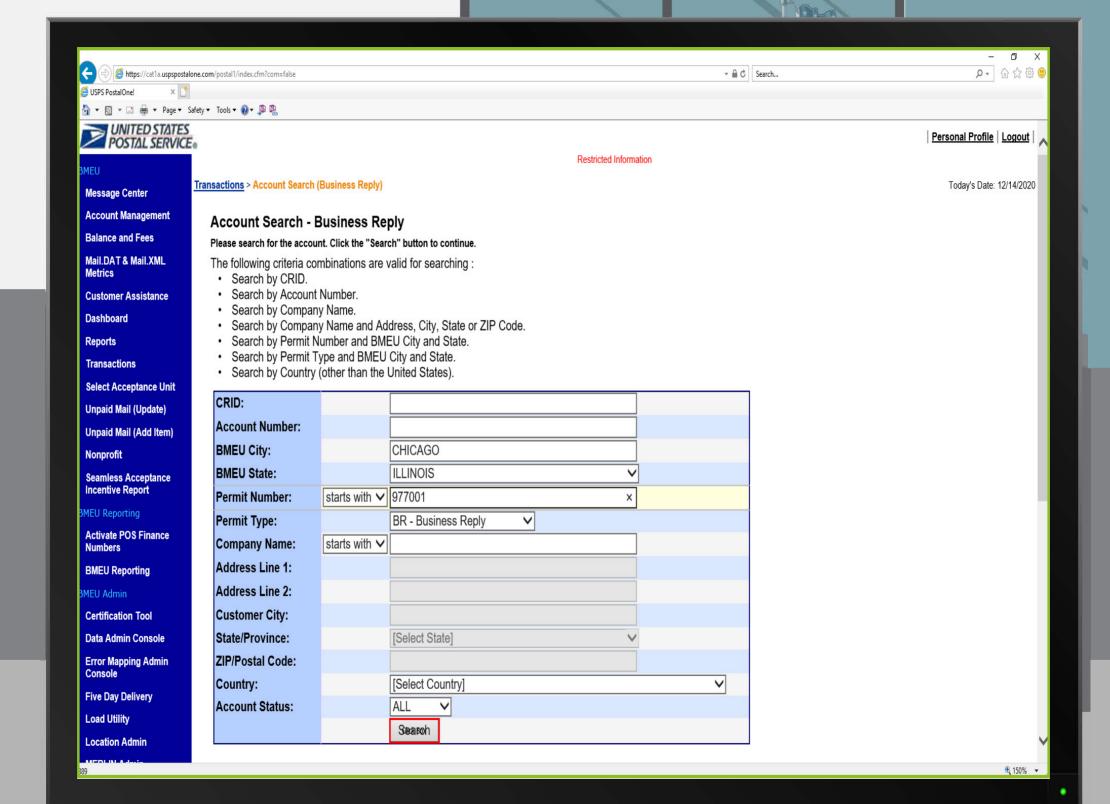
394

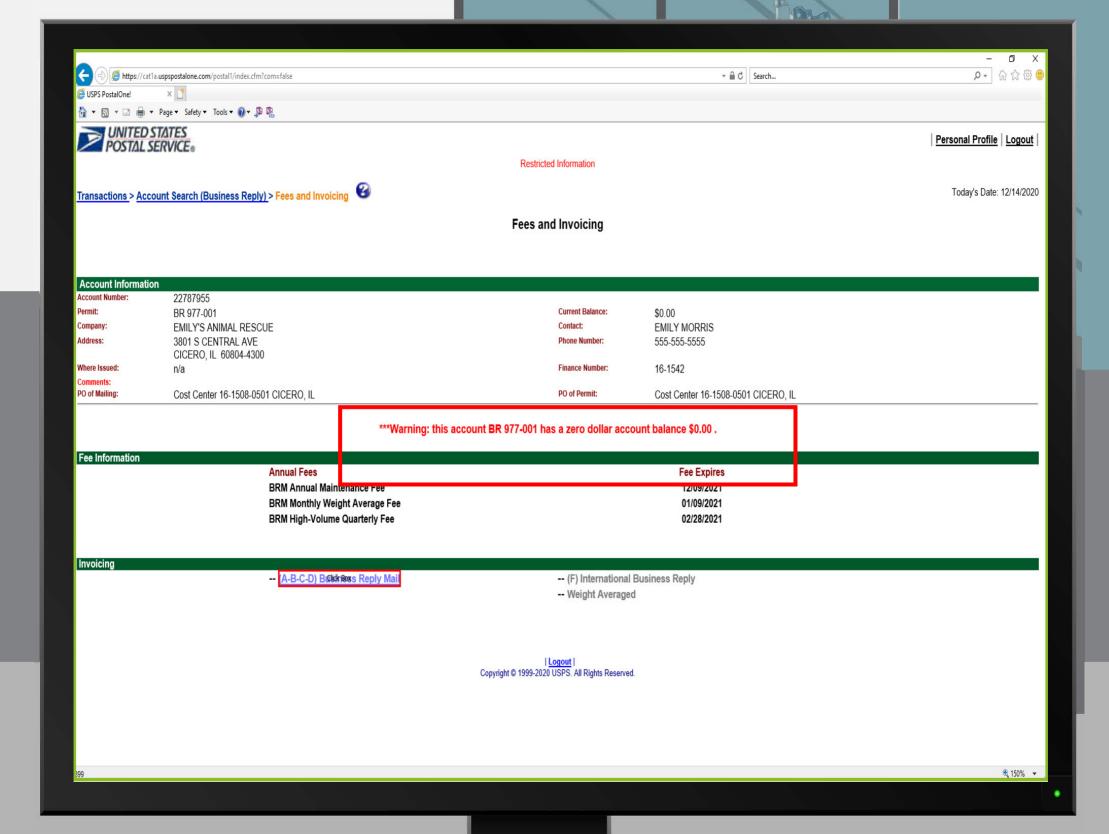
€ 150% ▼

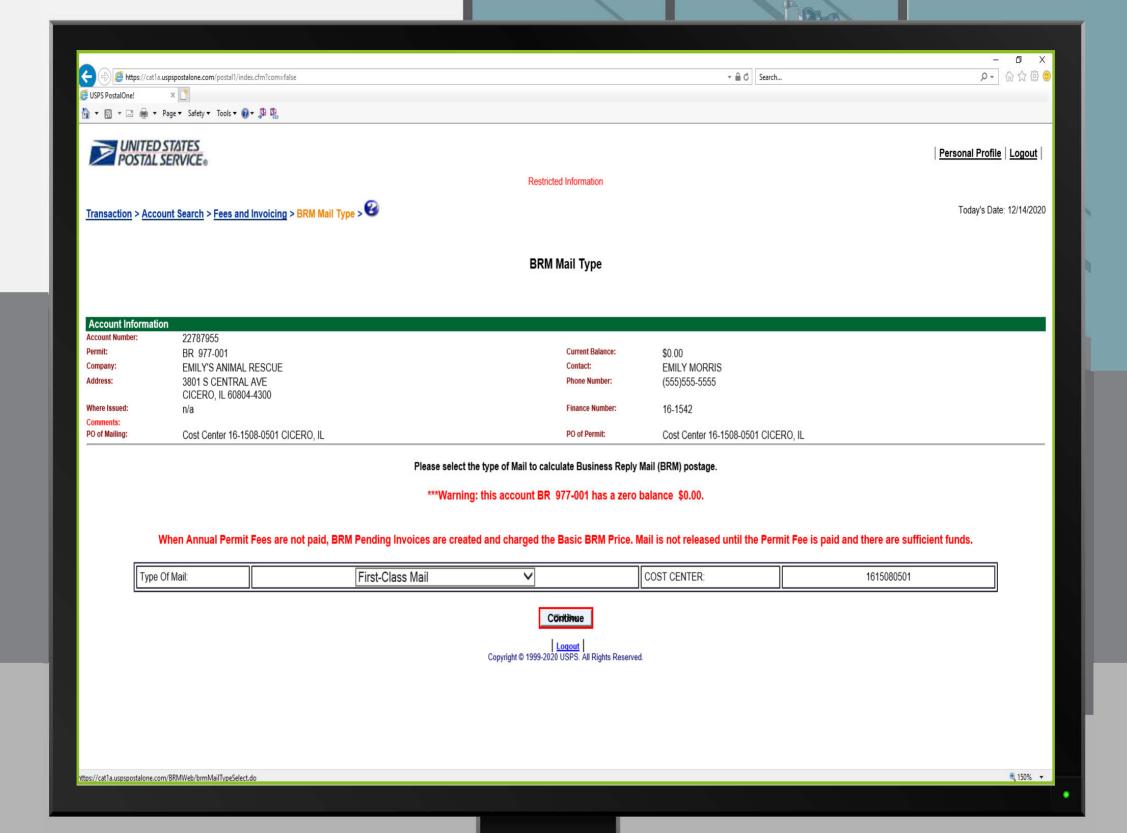


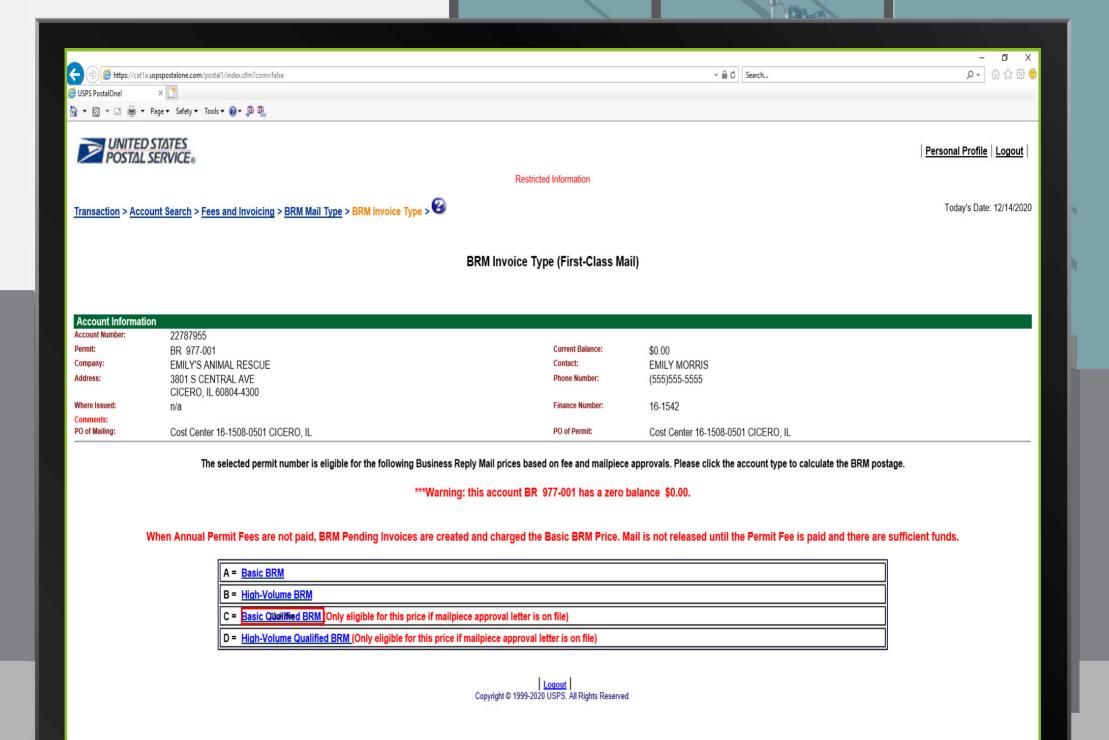


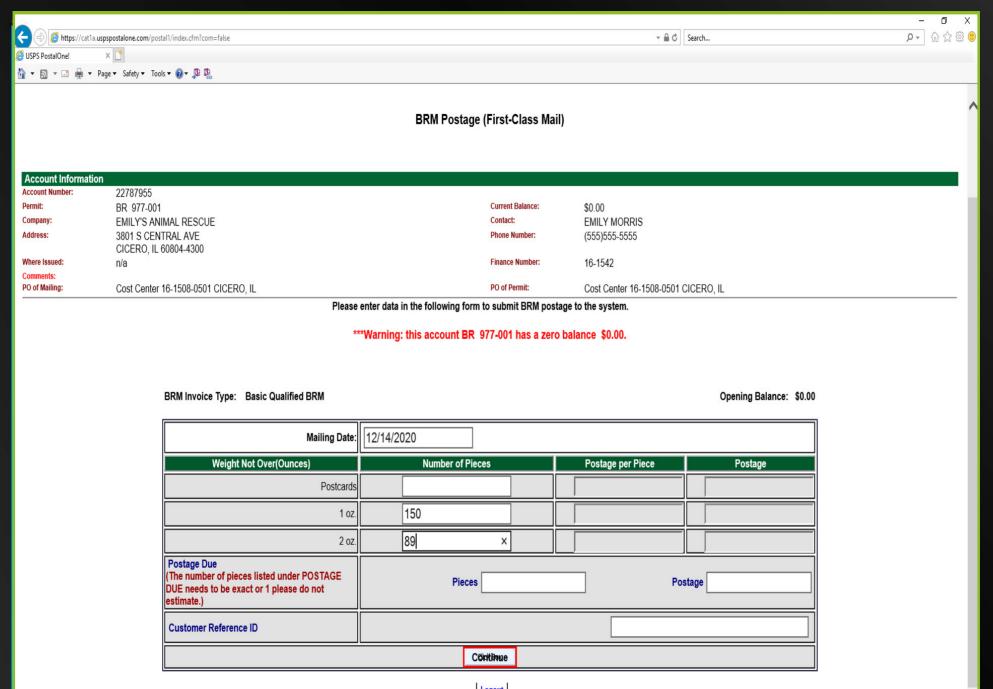








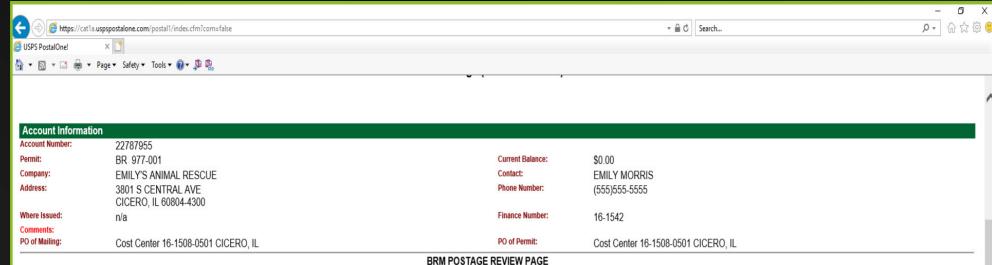




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890

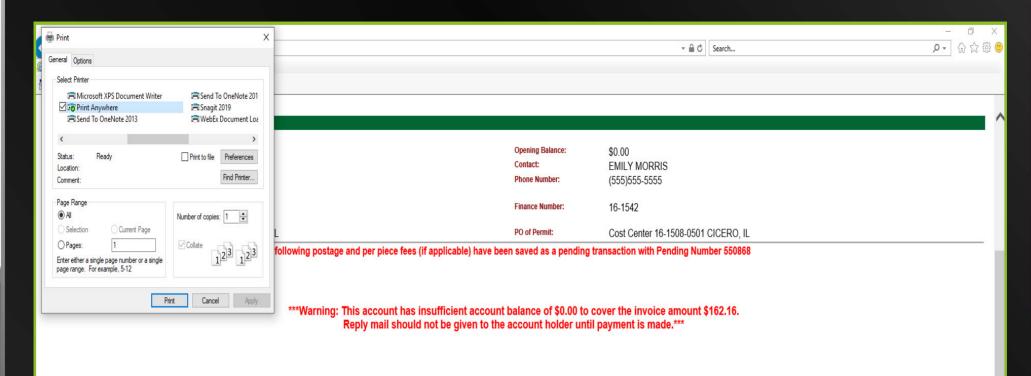
€ 150% ▼



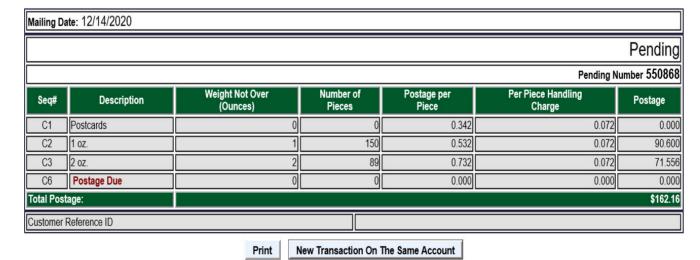
The following postage and per piece fees (if applicable) will be saved in a pending transaction. Review and verify the calculated postage. If necessary, scroll down to access the [Save As Pending] button.

BRM Invoice Type: Basic Qualified BRM Opening Balance: \$0.00 Mailing Date: 12/14/2020 Planned Weight Not Over Per Piece Handling Number of Postage per Postage Seq# Description (Ounces) Pieces Piece Charge 0.342 0.072 C1 Postcards 0.000 0.532 0.072 90.600 C2 1 oz. 150 2 oz. 0.072 71.556 0.732 C3 Postage Due 0.000 0.000 0.000 C6 \$162.16 Total Postage: Customer Reference ID Please review and verify the calculated postage. Click the [Save As Pending] button to execute this transaction. \*\*\*Warning: This account has insufficient account balance of \$0.00 to cover the invoice amount \$162.16. Select "Save As Pending" and HOLD the mail.\*\*\* Save Alsk Pending Cancel

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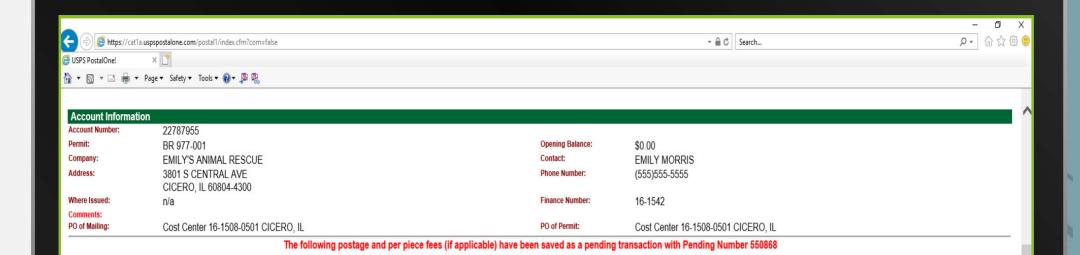


BRM Invoice Type: Basic Qualified BRM



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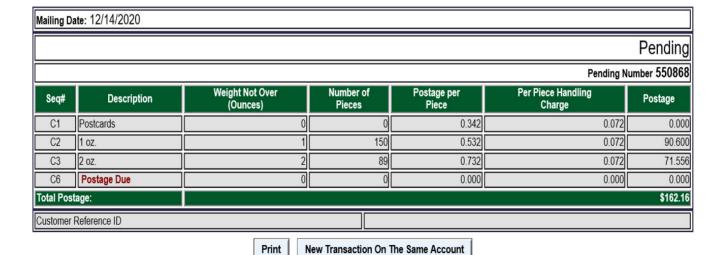
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\*\*\*Warning: This account has insufficient account balance of \$0.00 to cover the invoice amount \$162.16.

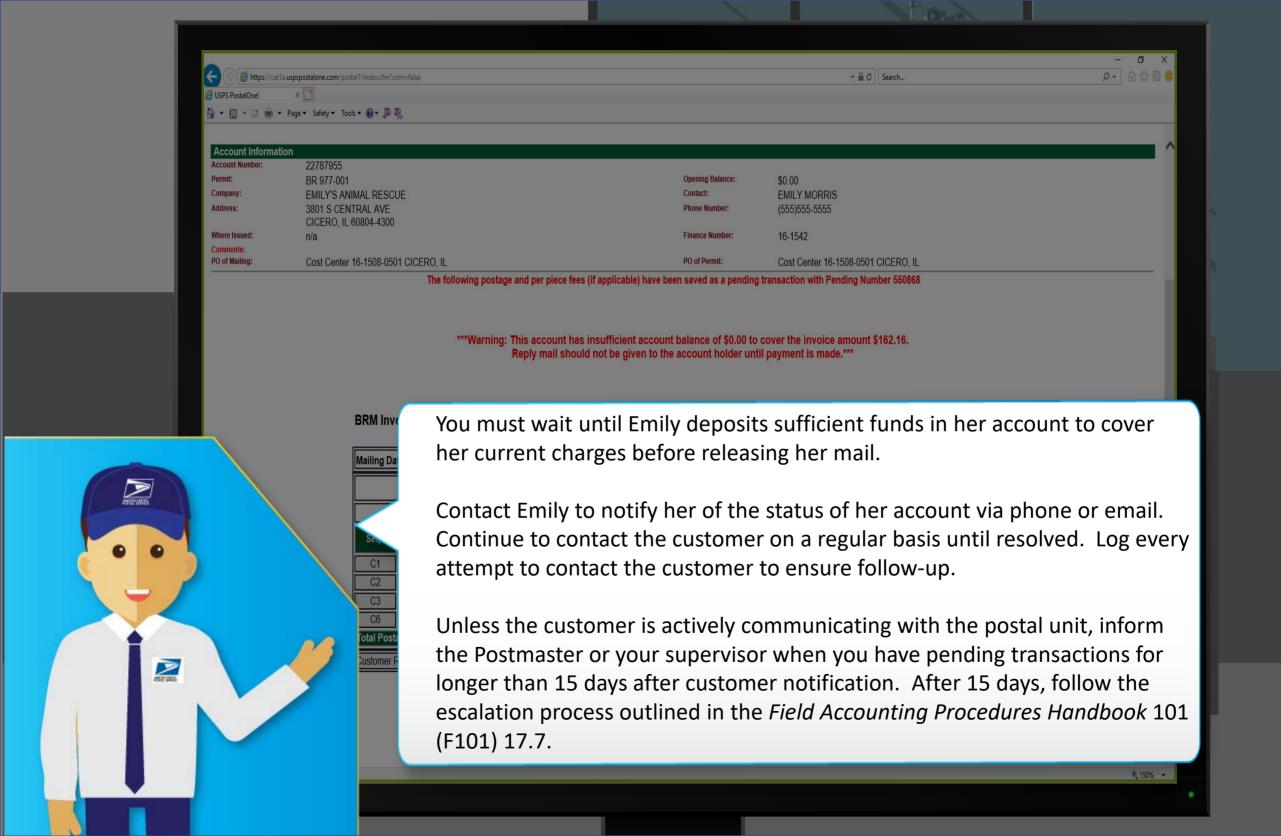
Reply mail should not be given to the account holder until payment is made.\*\*\*

BRM Invoice Type: Basic Qualified BRM



The above entered data have been saved to the System Successfully. Click "Print" button to get printable copy of this pending transaction.

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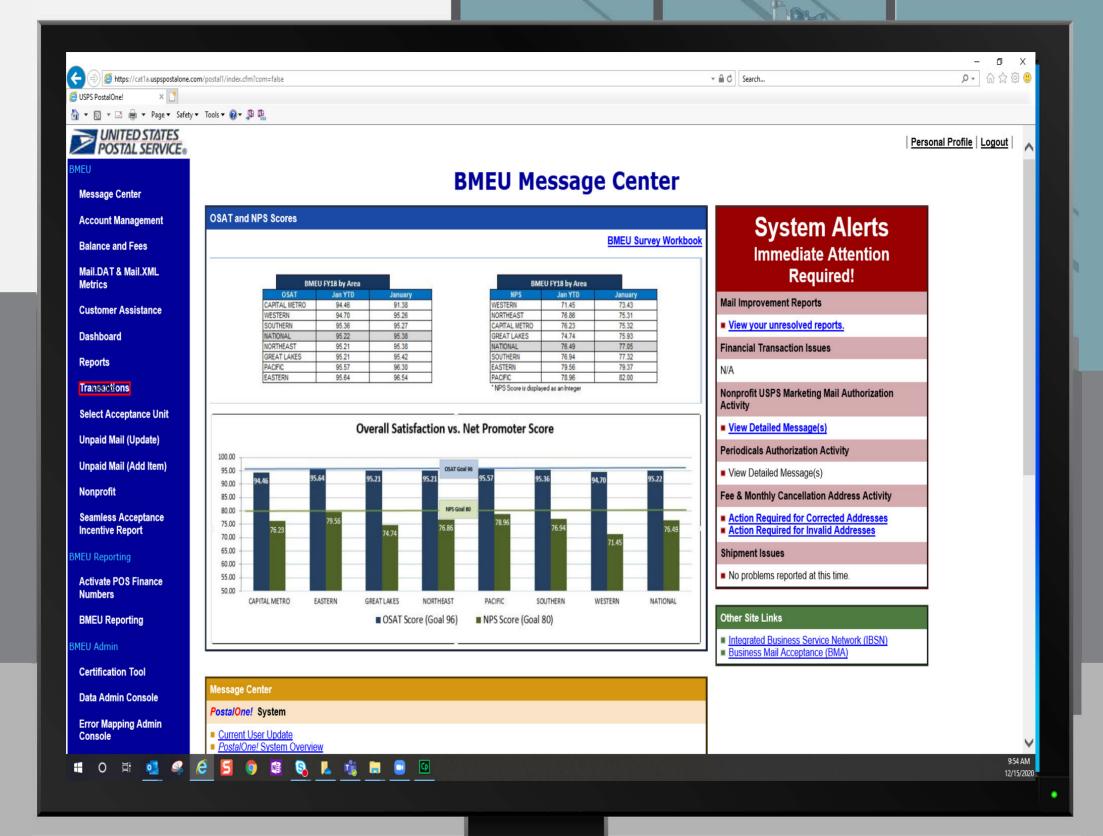


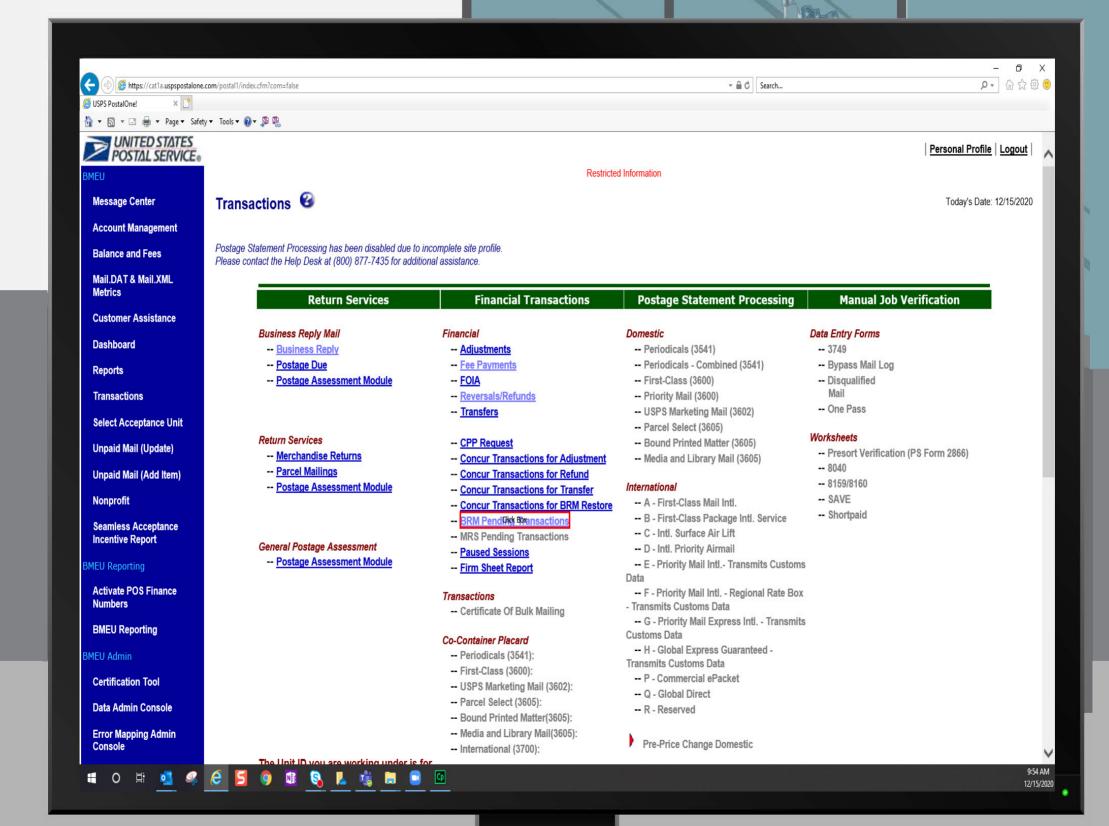


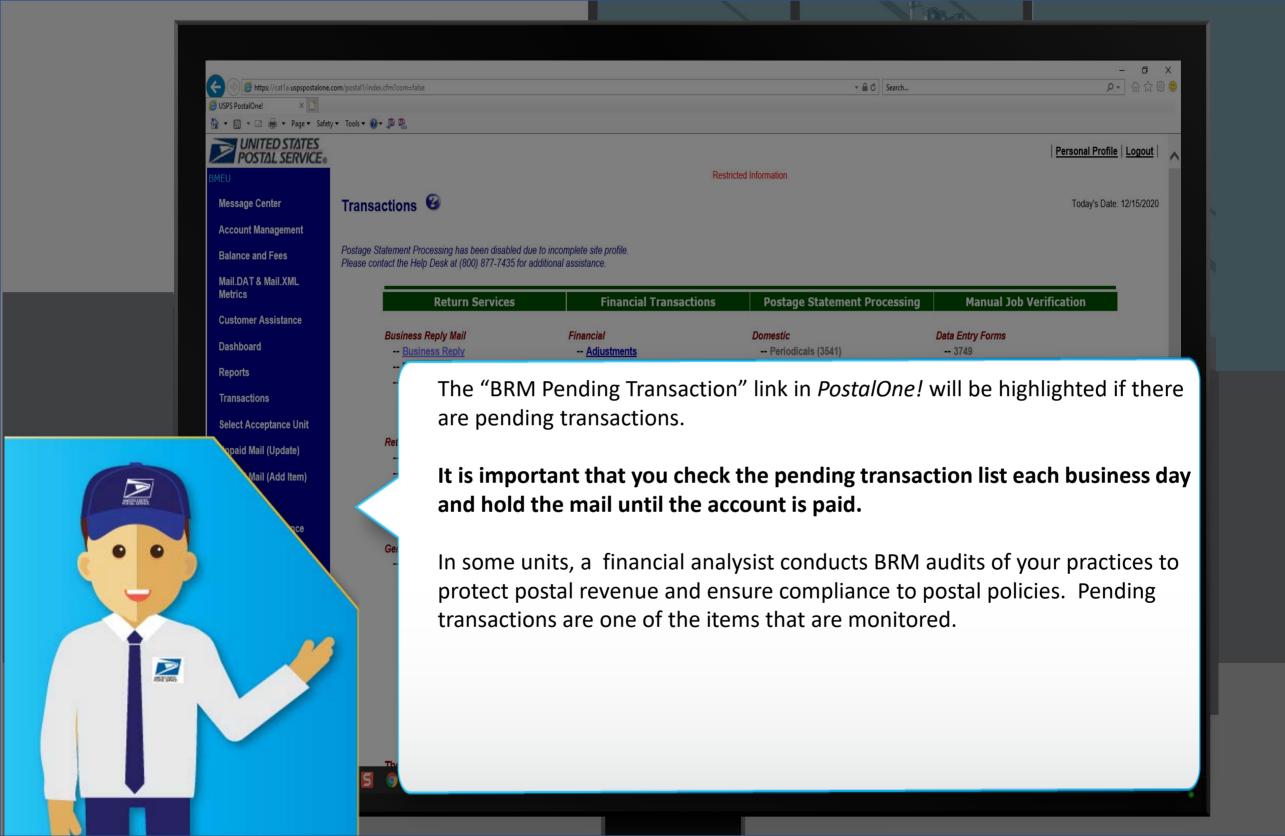


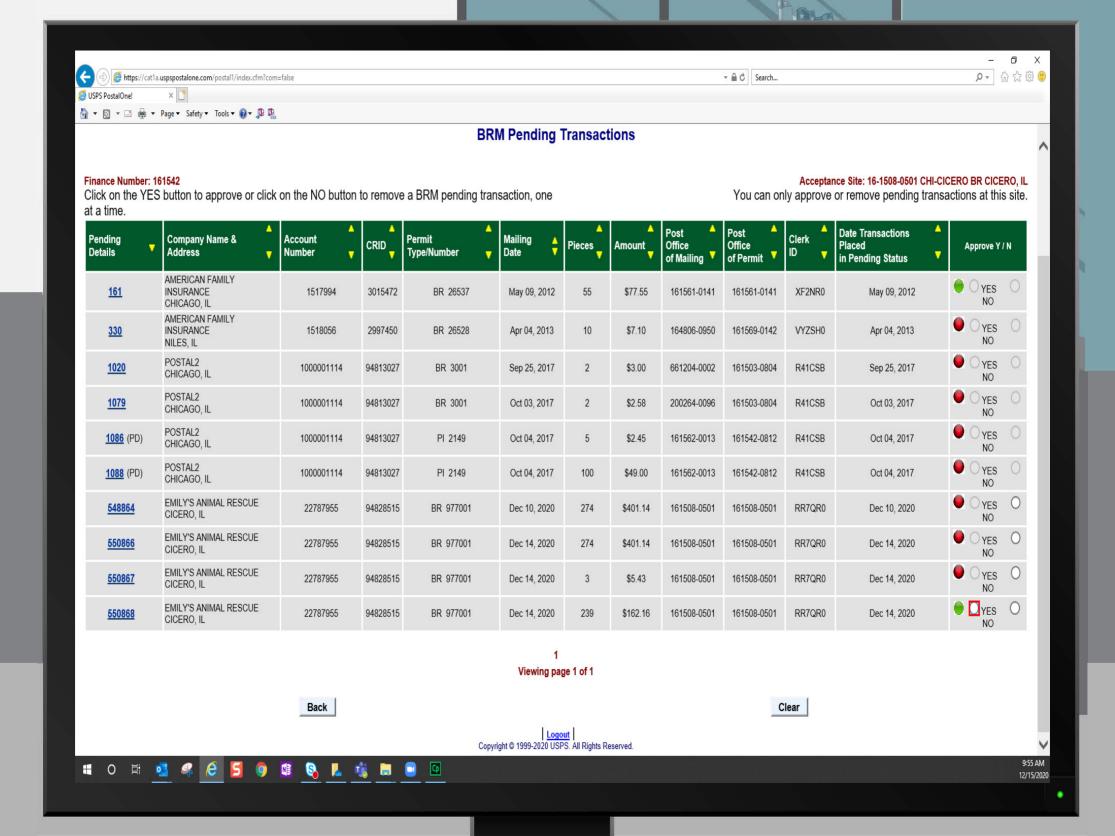


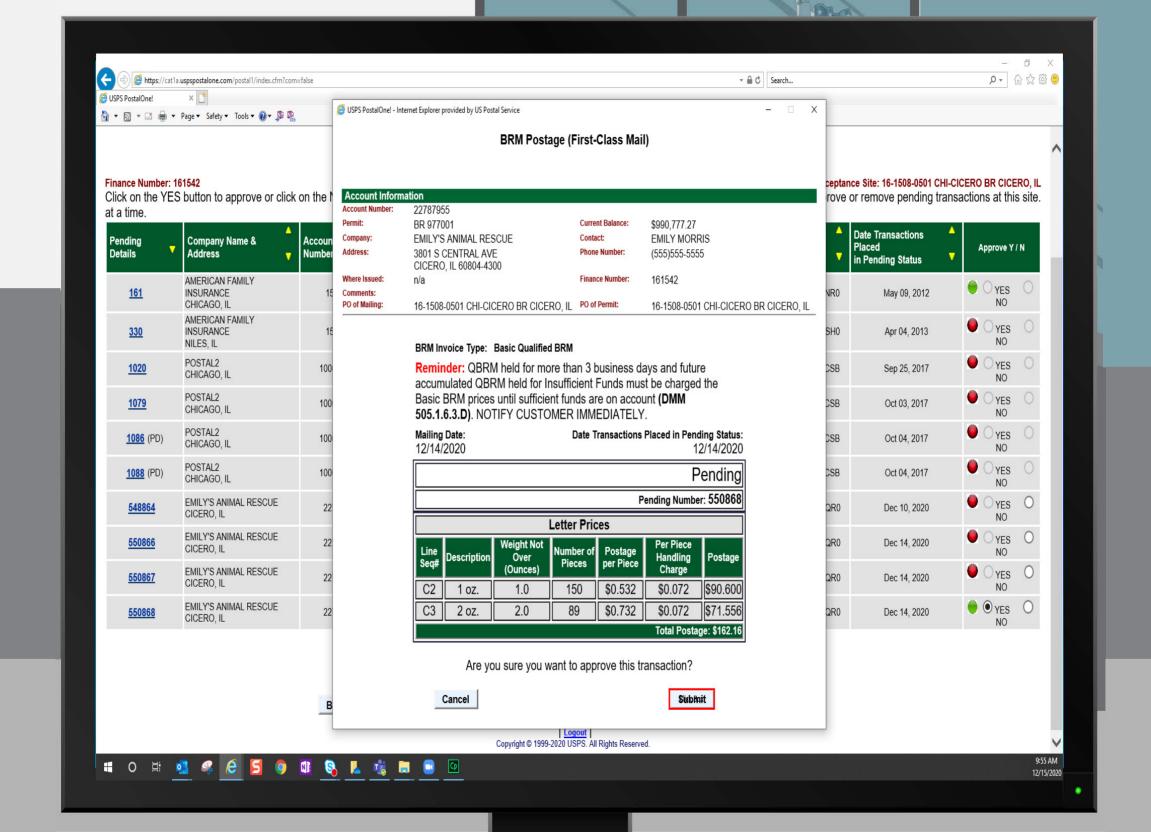


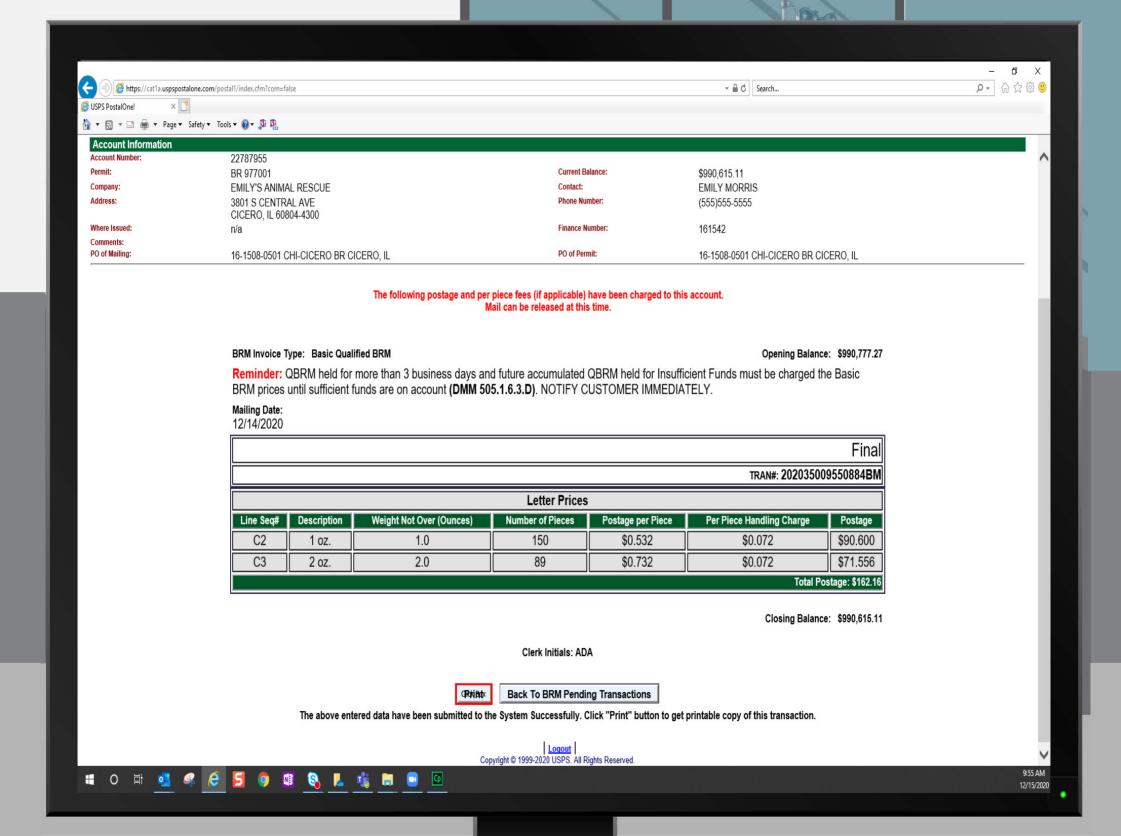


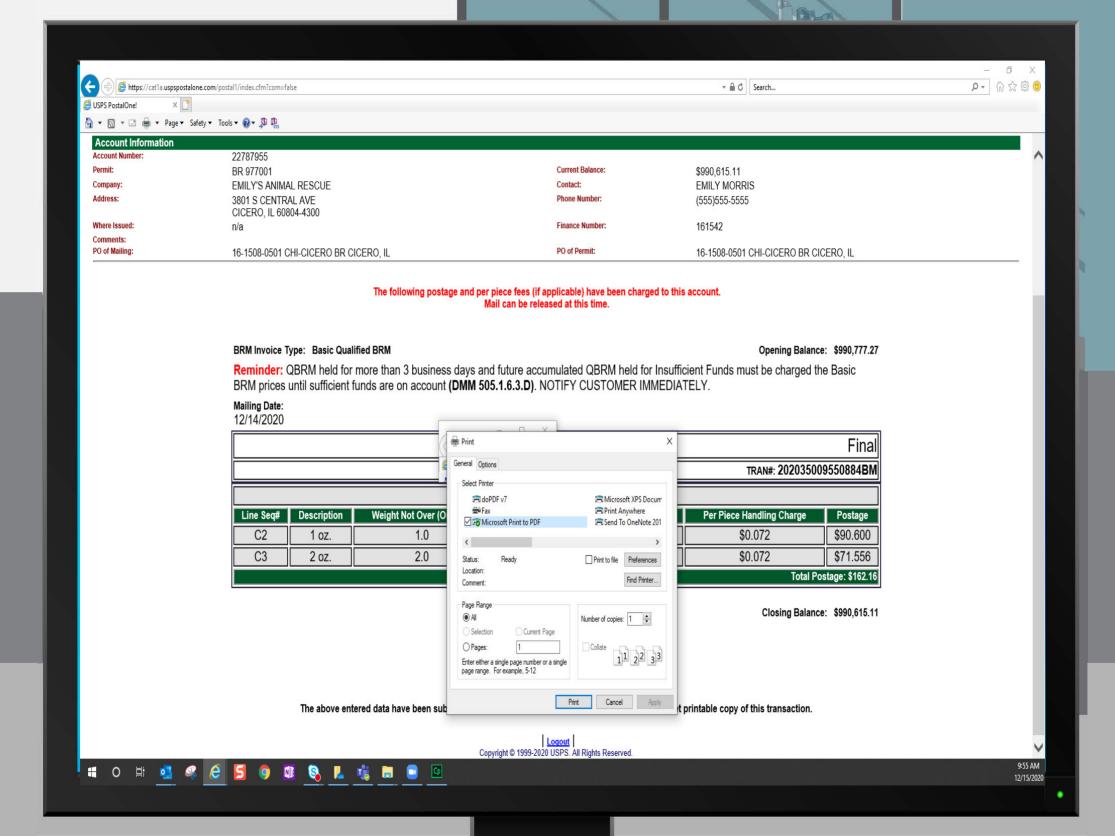


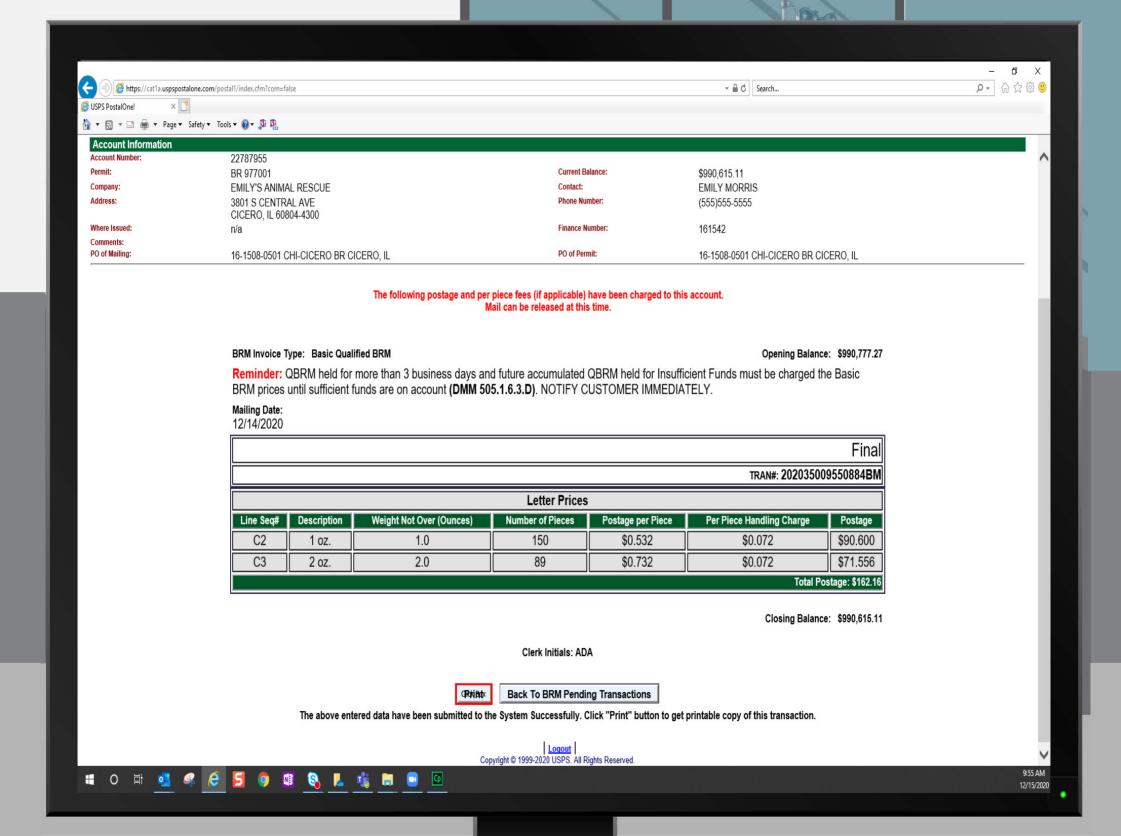


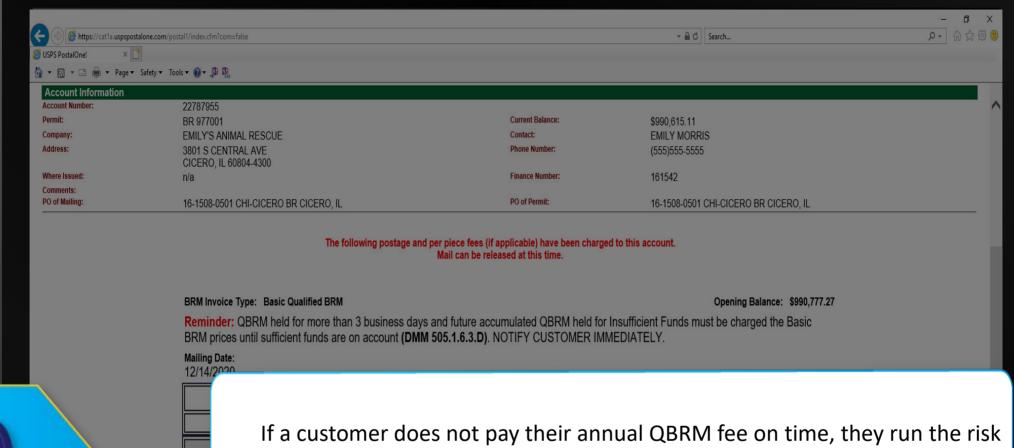












>

If a customer does not pay their annual QBRM fee on time, they run the risk of having their mail downgraded to a lower level of service/discount. They have three days to bring their account current from the fee expiration.

If they do not, they no longer qualify for the QBRM discount and all mailpieces from that point on are charged the postage and per-piece fee for Basic BRM. *PostalOne!* will gray out the options on the QBRM screen as a visual cue that this mail is no longer qualified for QBRM pricing.





### **Question 1**

#### What steps do you take when a customer has insufficient funds?

		Answer Key	Answers:	Feedback Correct:
,	Δ.		Do not invoice the mail and notify the Postmaster and the customer of insufficient funds.	That's correct! Invoice the mail, put the mail in a pending status, and hold the mail until the customer makes a deposit sufficient to cover the postage on the held mail.
1	В	Х	Invoice the mail, put the mail in a pending status, and hold the mail until the customer makes a deposit sufficient to cover the postage on the held mail.	Feedback Try Again: Try Again.
				Feedback Incorrect:
(	С		Invoice the mail, put the mail in a pending status, release the mail to the customer, and notify the Postmaster of the insufficient funds.	That's incorrect. Invoice the mail, put the mail in a pending status, and hold the mail until the customer makes a deposit sufficient to cover the postage on the held mail.
ı	D		Invoice the mail, release the mail to the customer, and notify the customer that funds are due to cover the previously accrued costs.	



#### **Question 2**

What do you charge a customer who has outstanding QBRM fees who has not paid them within three days?

		Answer Key	Answers:	Feedback Correct:
,	A	Х	Basic BRM.	That's correct!  If they do not, they no longer qualify for the QBRM discount and all mailpieces from that point on are charged the postage and per-piece fee for Basic BRM.
E	3		First-Class Mail postage due.	Feedback Try Again: Try Again.
				Feedback Incorrect:
(			High Volume BRM.	That's incorrect.  If they do not, they no longer qualify for the QBRM discount and all mailpieces from that point on are charged the postage and per-piece fee for Basic BRM.
ı	o		High-Volume QBRM.	



## 





# 





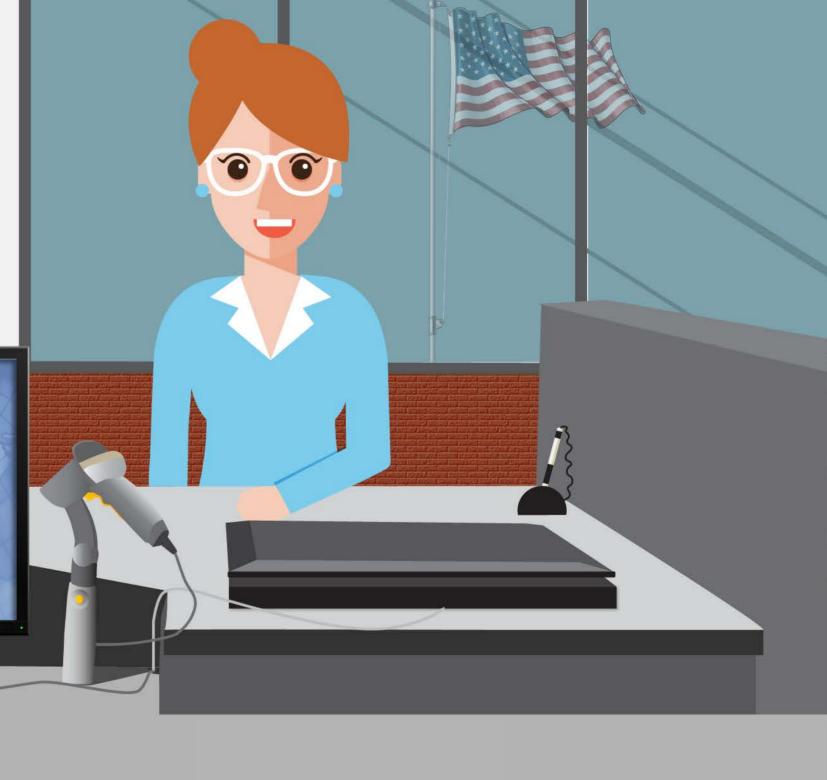
Scenario 4: Intelligent Mail barcode Accounting TM









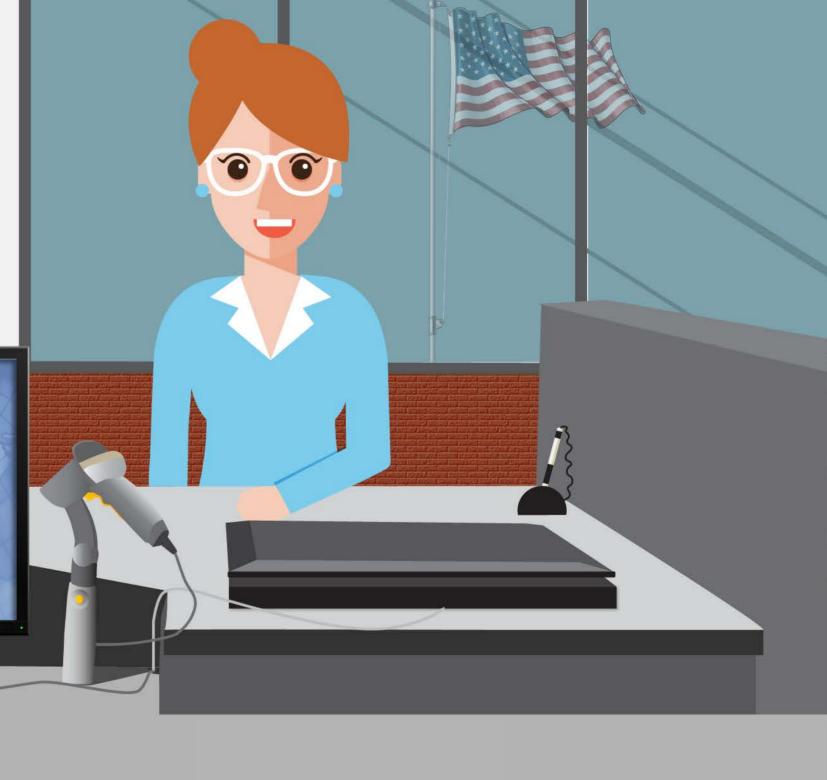














Letters (Stamped) <sup>1,4</sup>										
Weight Not Over (oz.)										
1	\$0.55									
2	0.70									
3	0.85									
3.5	1.00									
POSTAL SE	RVICE.									

Business Reply Mail				
	High Volume	Basic		
1-ounce letter price + per piece <sup>1</sup>	0.55 + 0.093	0.55 + 0.85		
1-ounce flat price + per piece <sup>1</sup>	1.00 + 0.093	1.00 + 0.85		
Qualified Business Reply Mail	(QBRM)			
	High Volume	Basic		
1-ounce letter price + per piece	0.534 + 0.015	0.534 + 0.072		
2-ounce letter price + per piece	0.684 + 0.015	0.684 + 0.072		

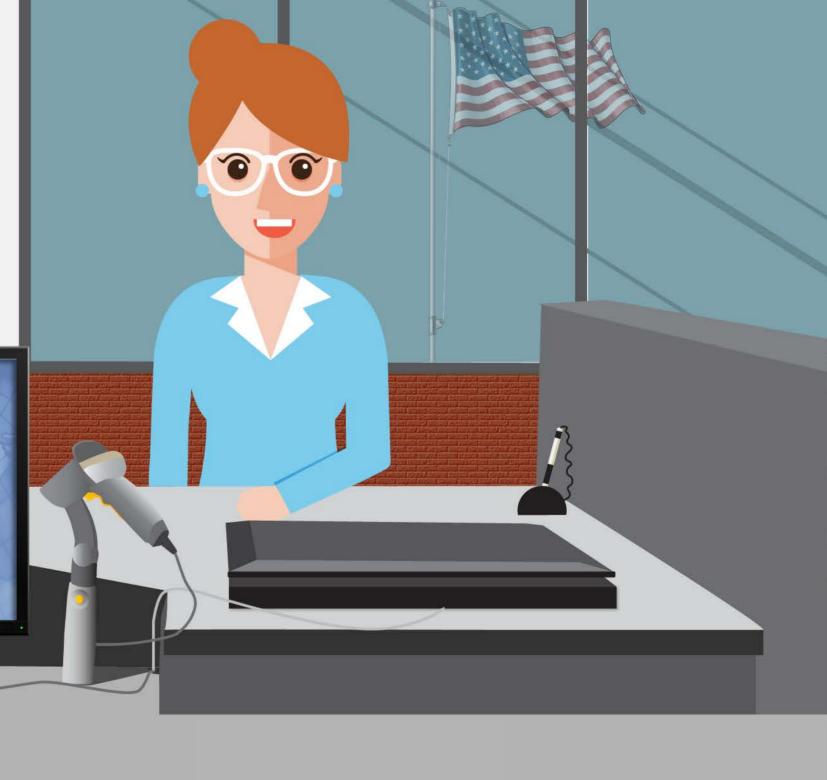
Qualifiers	Basic BRM	High Volume BRM	Qualified BRM *(QBRM)	High Volume *QBRM		
Annual Permit Fee	\$240	\$240	*	*		
Annual Account Maintenance Fee (at each delivery unit)		\$725	\$725	\$725		
Quarterly fee (for any consecutive 3-calendar-month period)				\$2460.		

	Туре	Postage	+	Per-Piece	=		х	Returns	=	+	٠	Fees	=	Total cost
	QBRM													
	One-ounce letter	.534	+	.072	=	.606	Χ	75,000	=	\$45,450.00 +	<del> </del>	<del></del>	=	\$57,515.00
	Two-ounce letter	.684	+	.072	=	.756	Χ	15,000	=	\$11,340.00 +	+	\$725.00 Annual Account Fee		
HV QBRM														
	One-ounce letter	.534	+	.015	=	.549	Χ	75,000	=	\$41,175.00 +	+	\$725.00 Annual Account Fee \$2,460.00 Annual fee x2		
	Two-ounce letter	.684	+	.015	=	.699	Χ	15,000	=	\$10,485.00 +	+		=	\$56,580.00















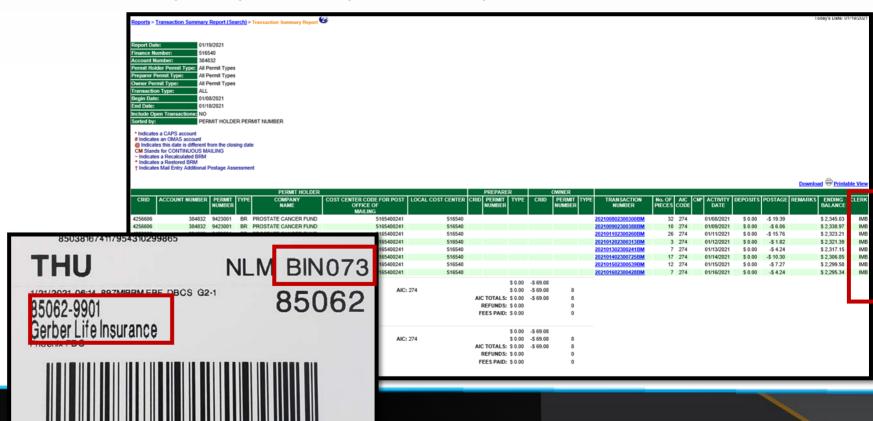






The MRC will contact the local in-plant support team to initiate sort plan and bin assignments for the mailpieces. Data will be monitored for two weeks prior to moving the customer to automated accounting through IMbA. For these two weeks, process the mail manually.

Once the IMbA service is in place, you will see that IMbA is noted on the trays for Emily's mail and in the *PostalOne!* transaction summary. On the transaction summary, the Clerk's initials will read IMB. At that point, you can stop the manual process.





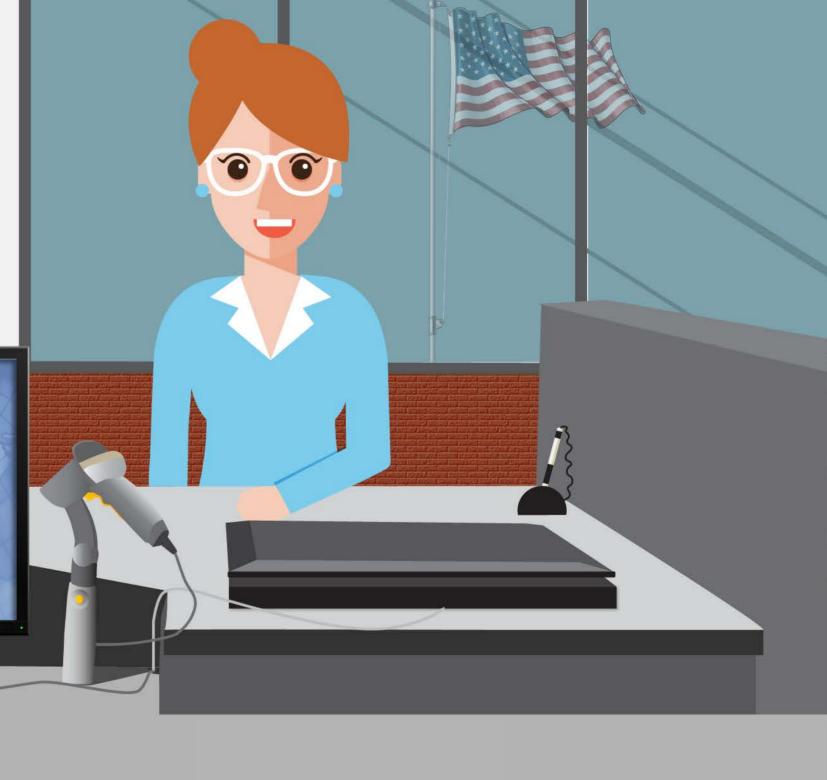






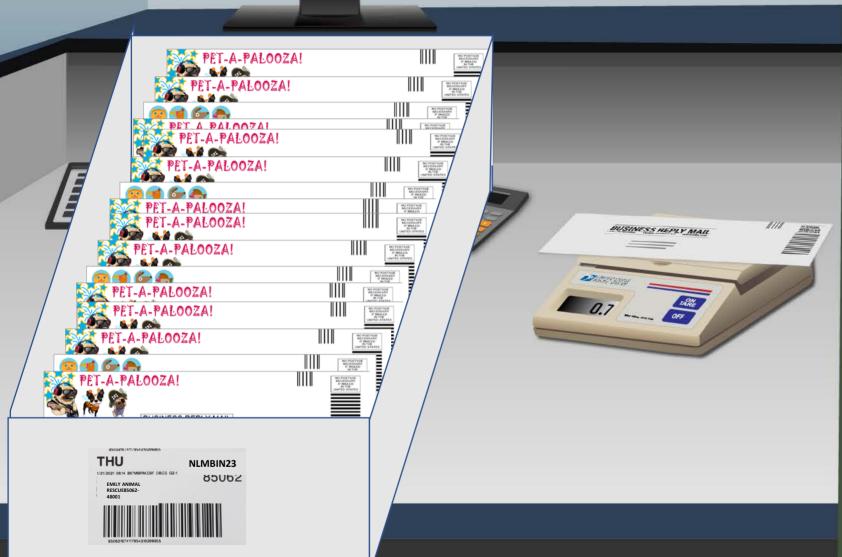






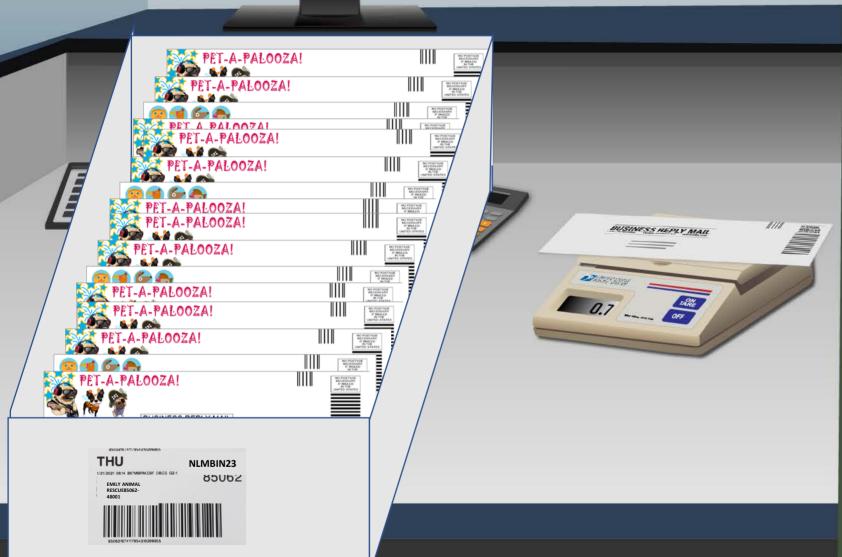




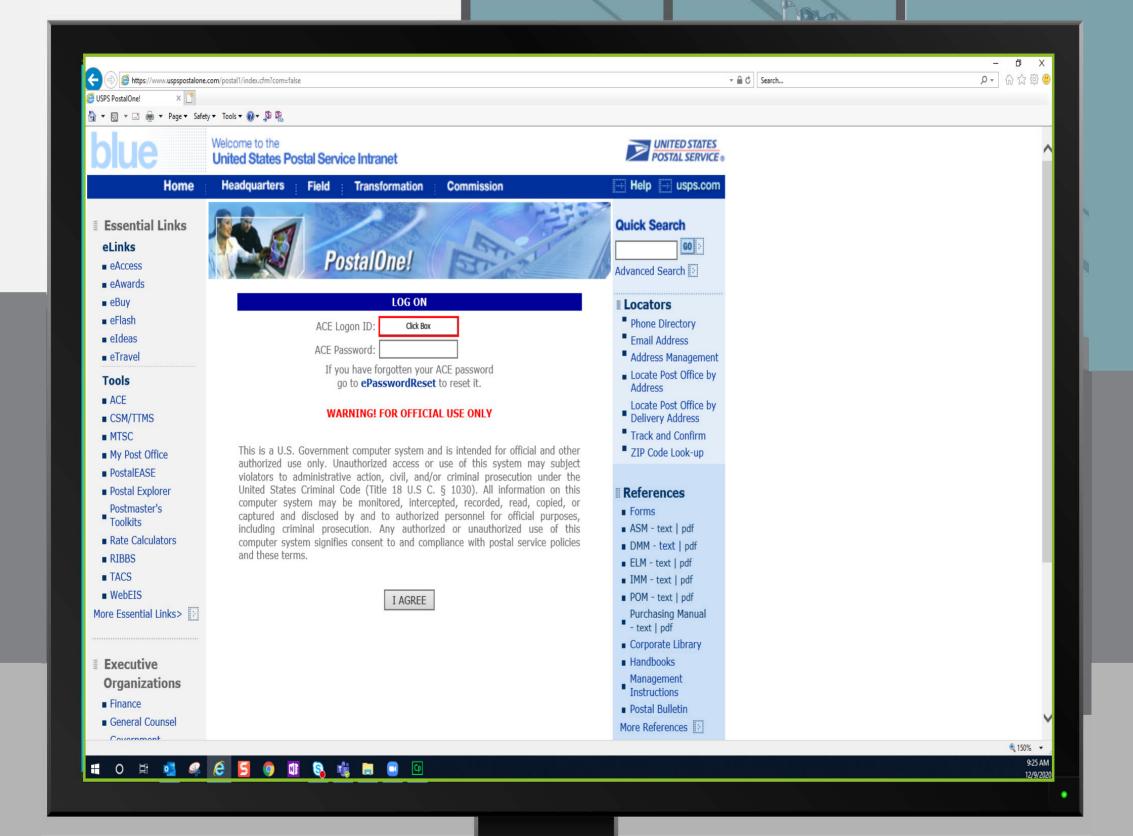


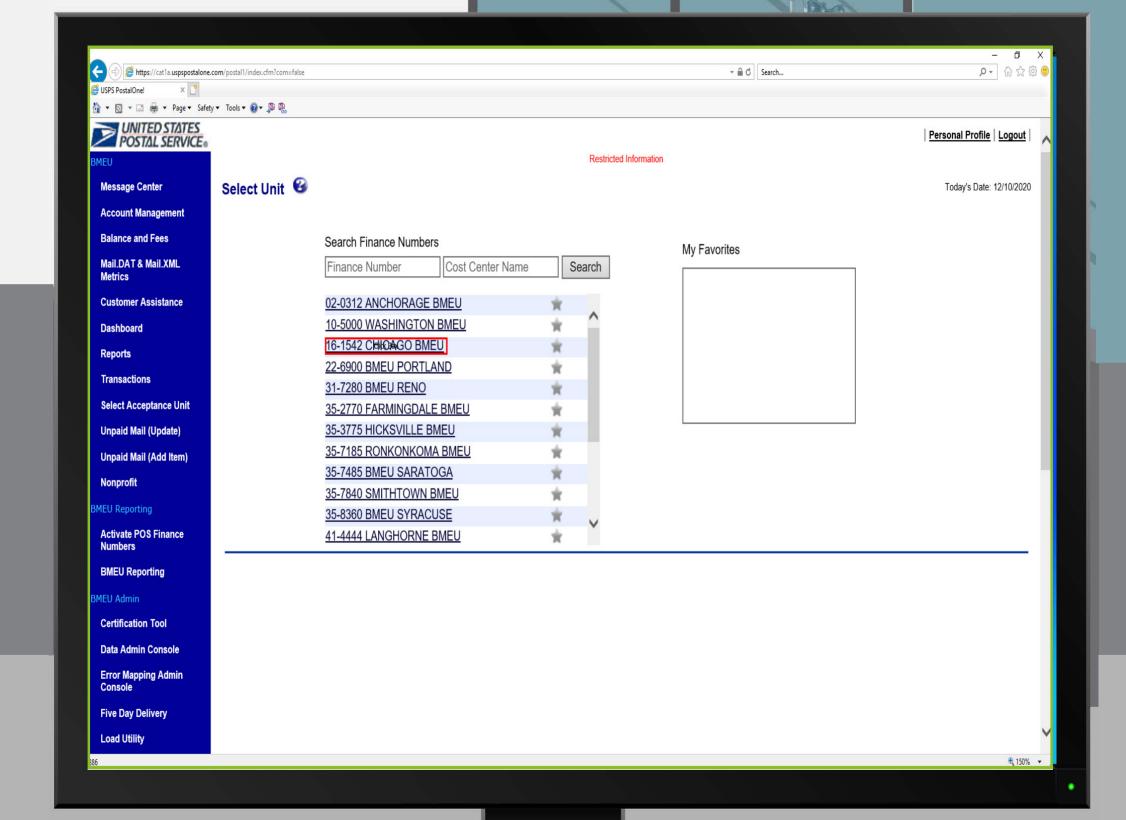


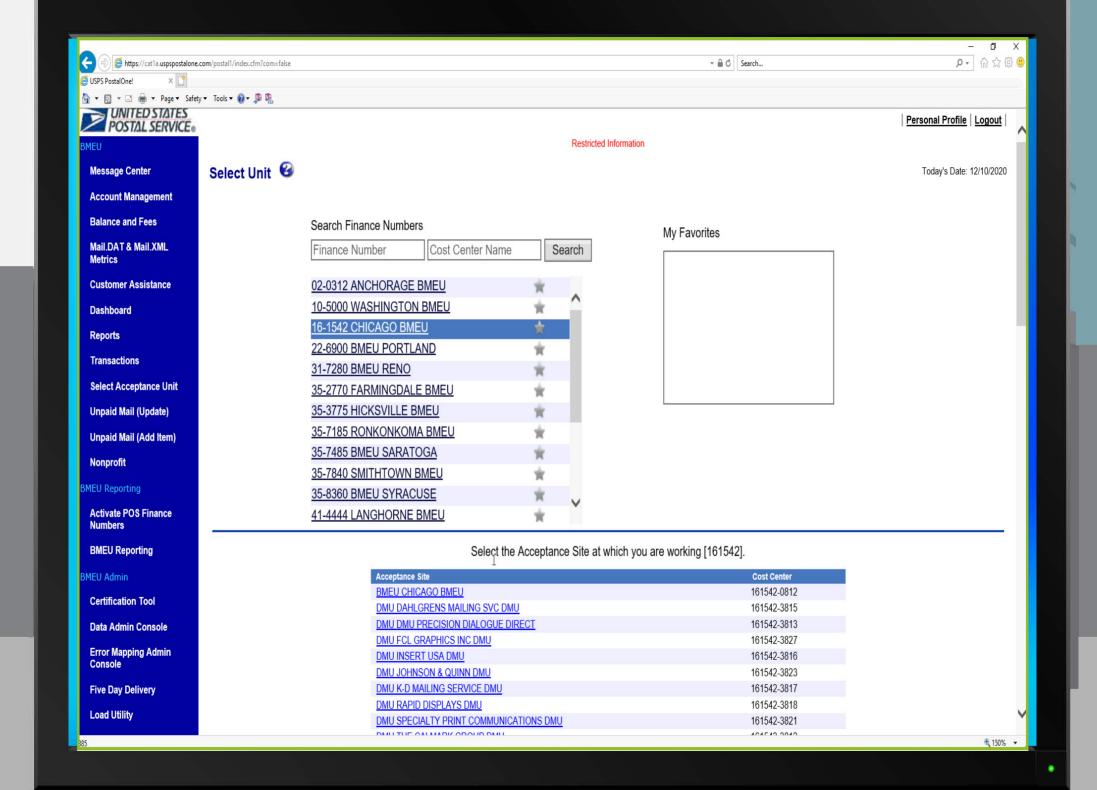


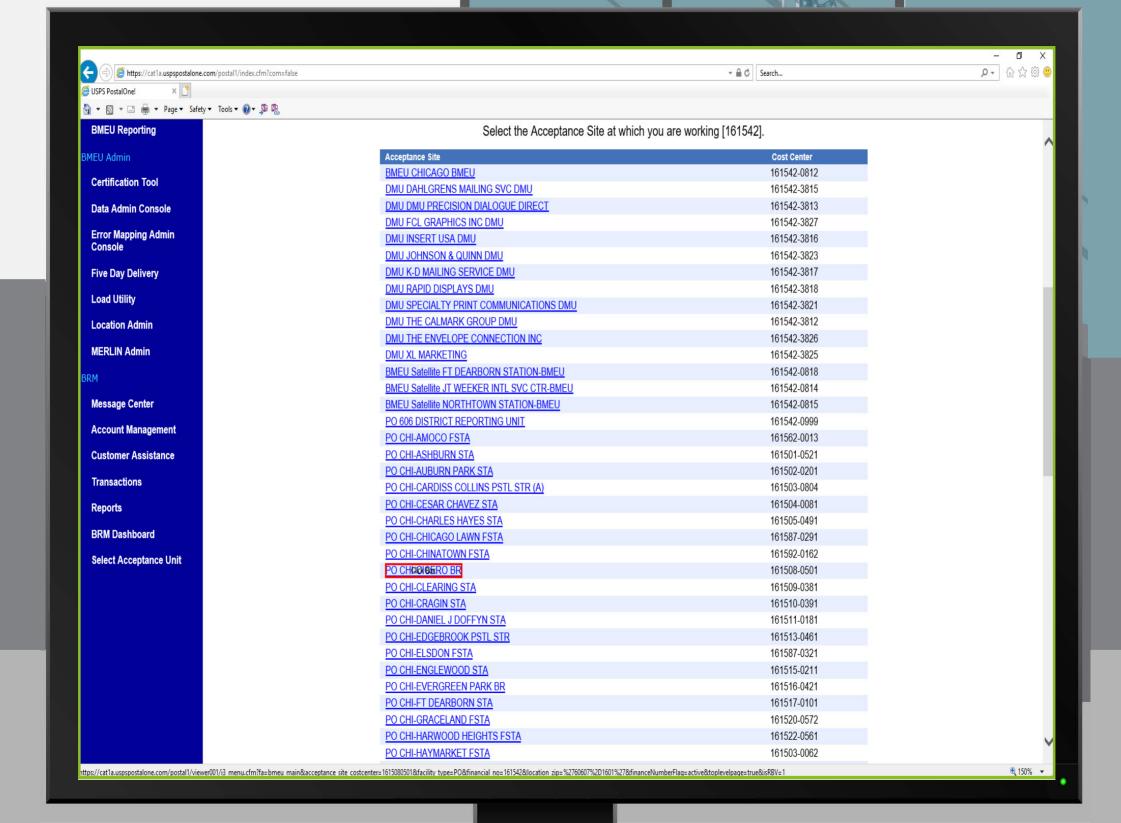


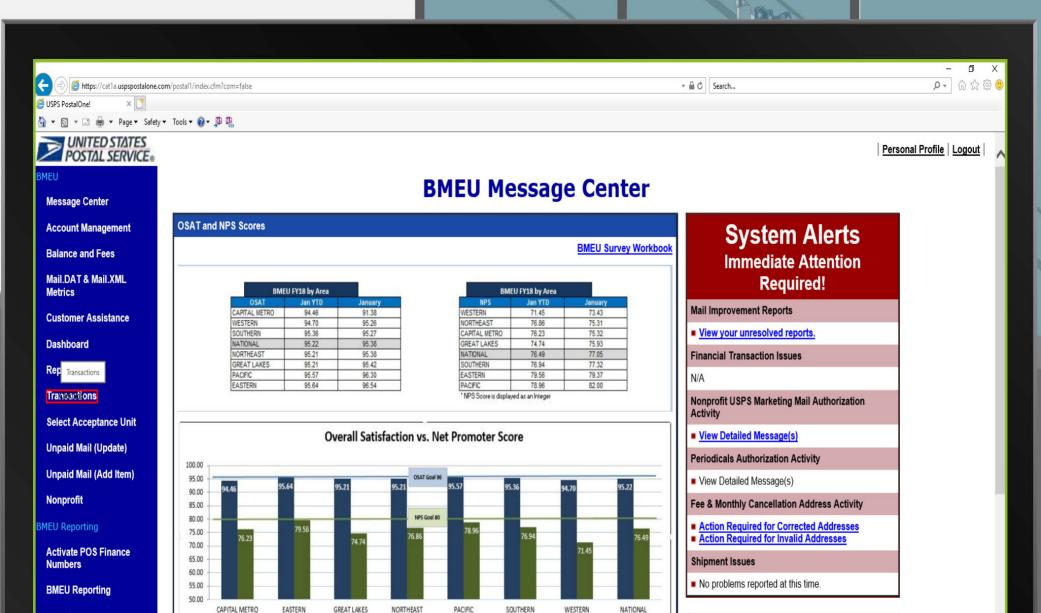












Other Site Links

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 Business Mail Acceptance (BMA)

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**Data Admin Console** 

Error Mapping Admin Console

**Five Day Delivery** 

**Load Utility** 

## **Message Center**

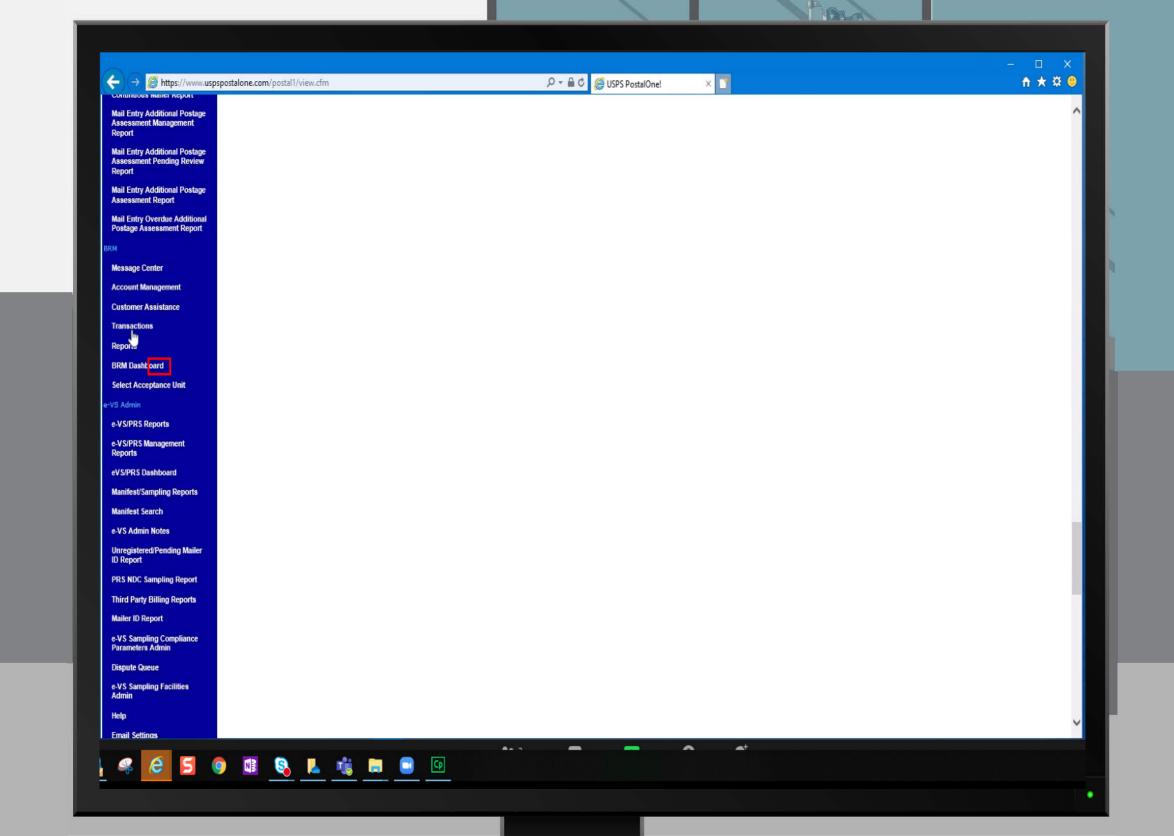
PostalOne! System

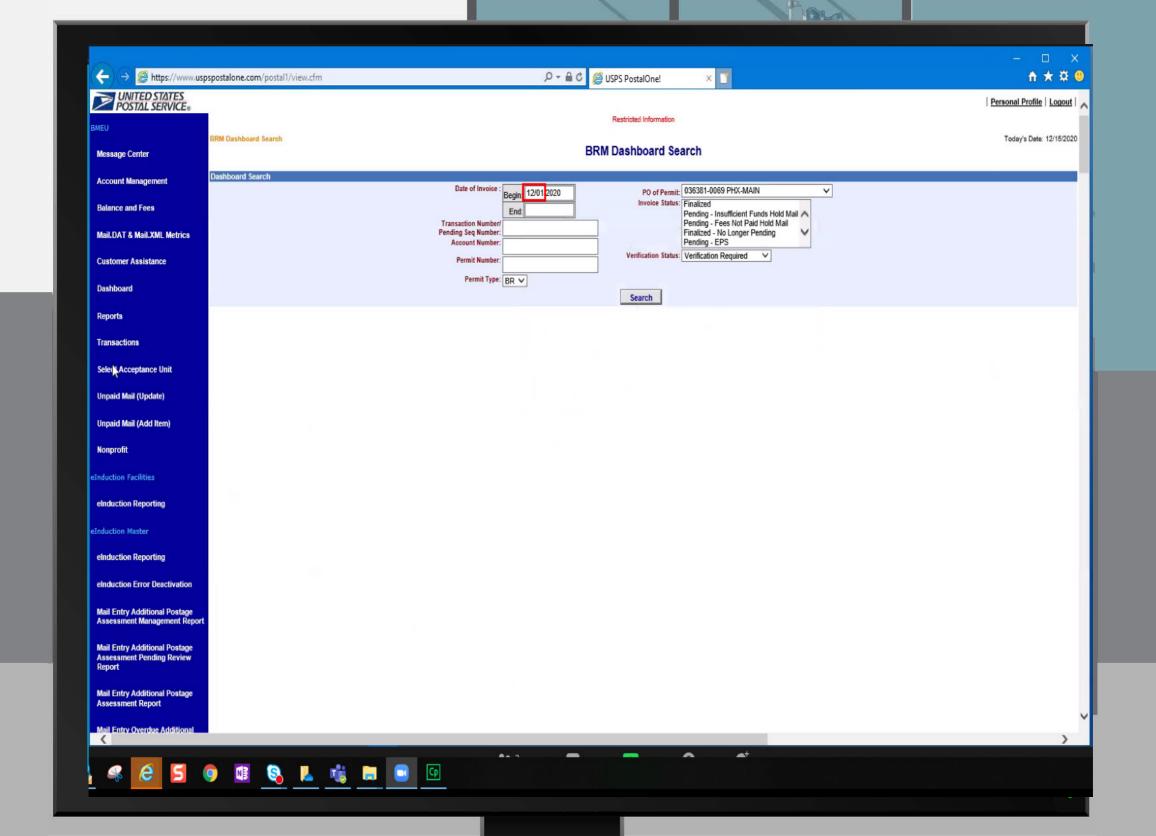
- Current User Update
- PostalOne! System Overview

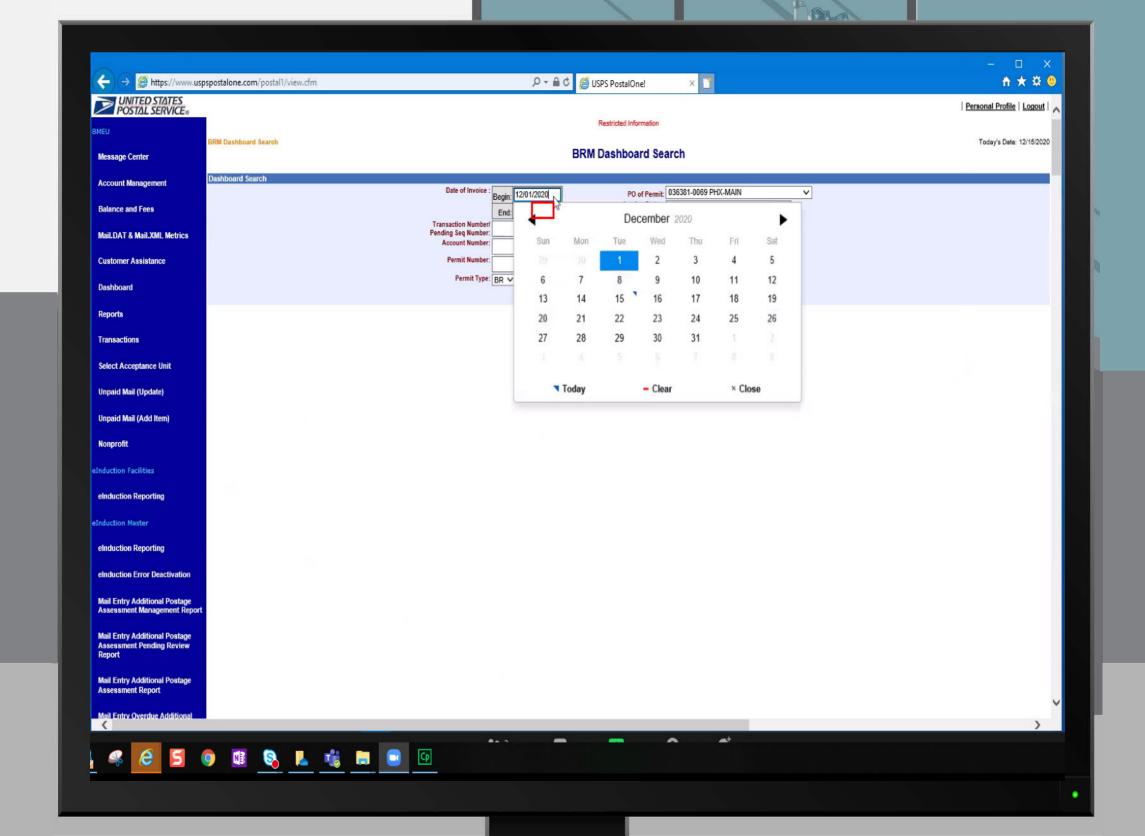
■ OSAT Score (Goal 96)

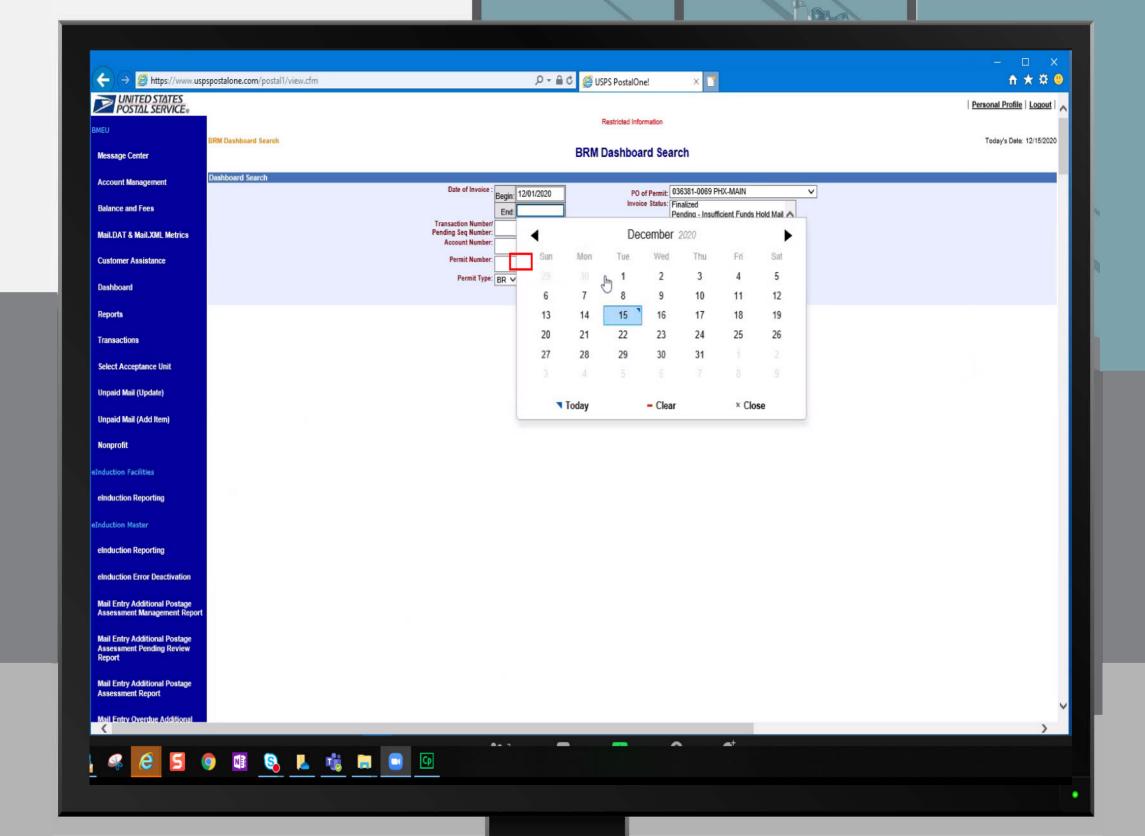
■ NPS Score (Goal 80)

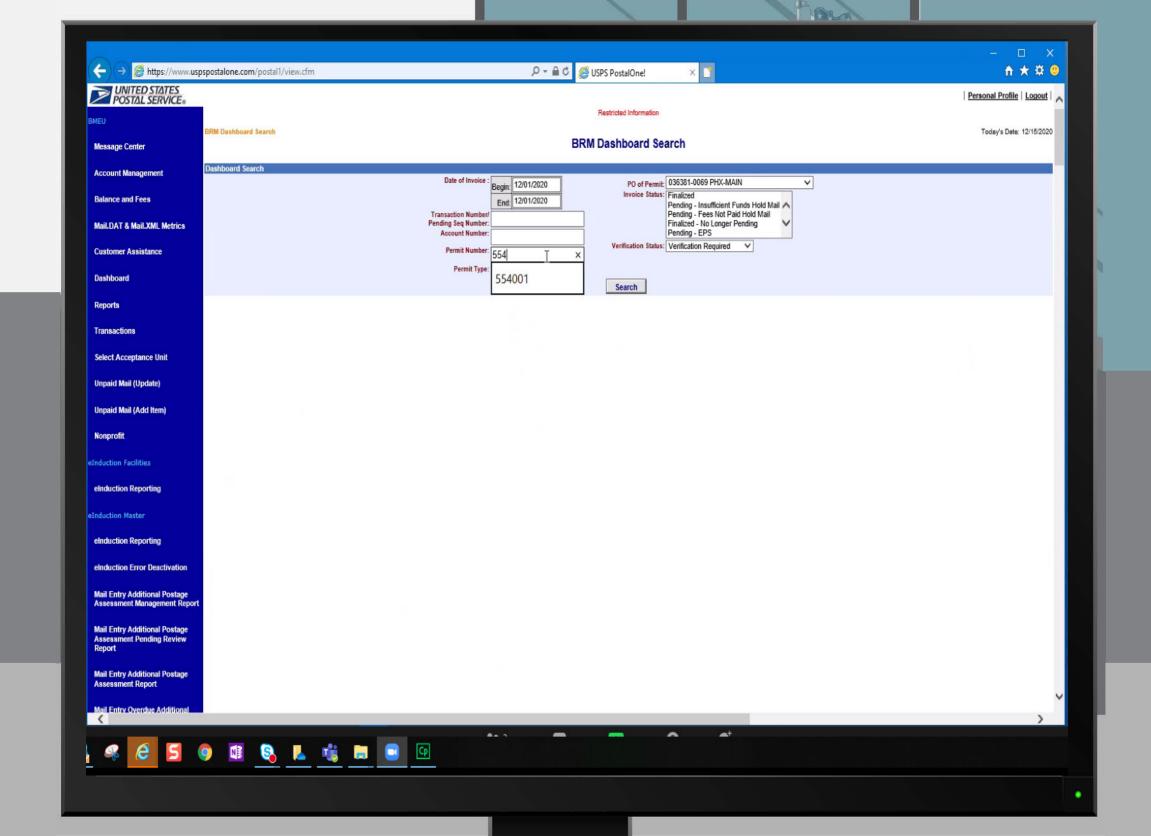
ounty = <u>restartive</u> e patern

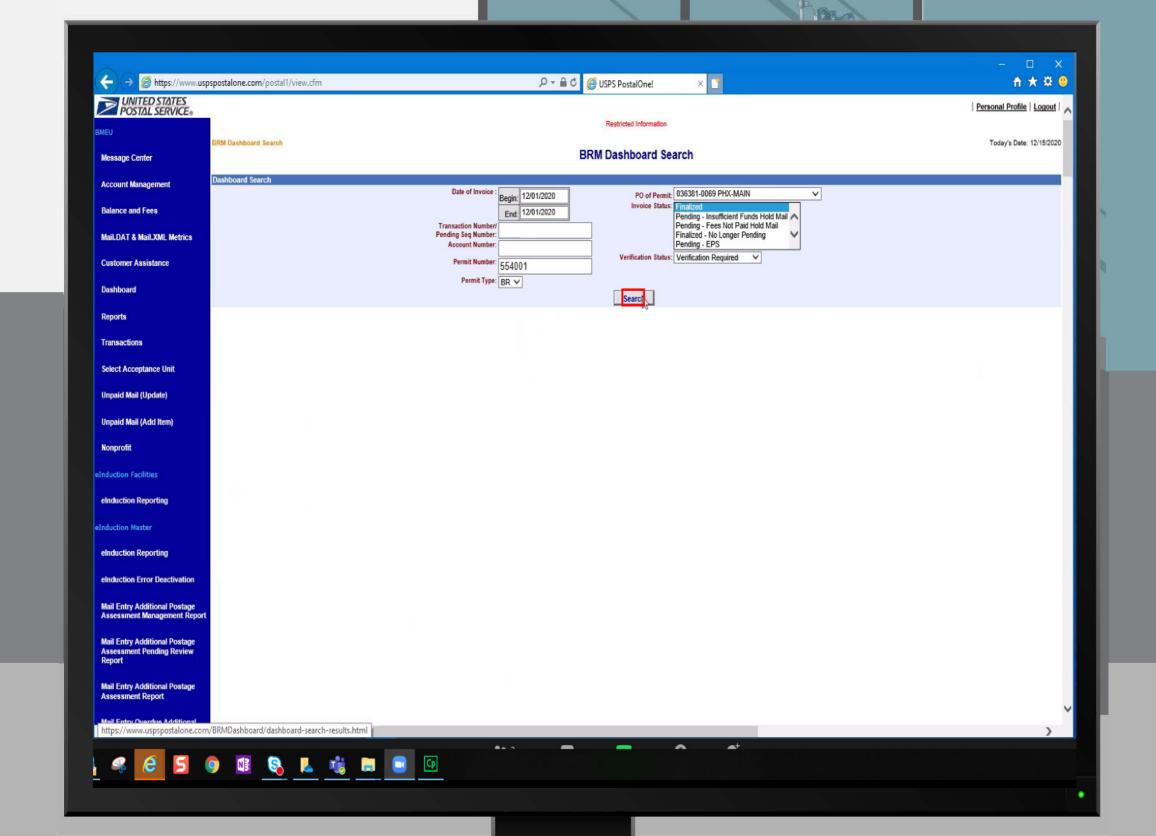


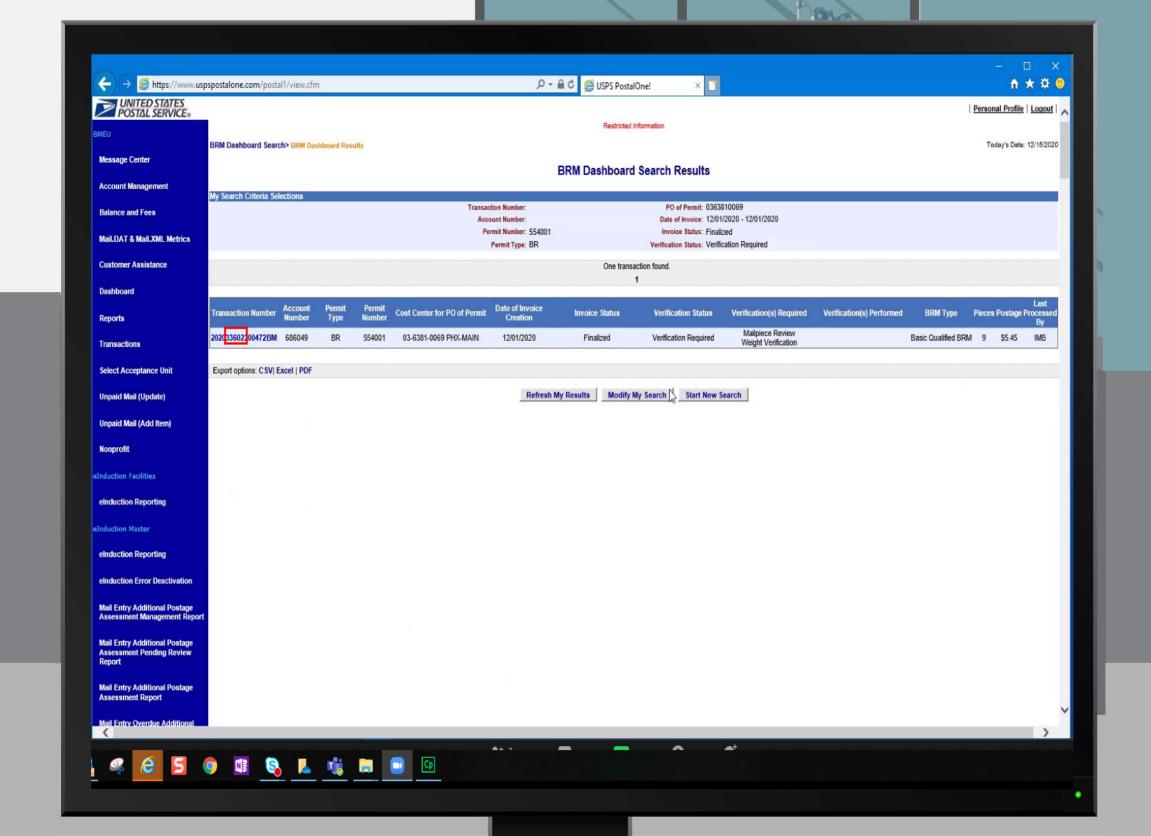


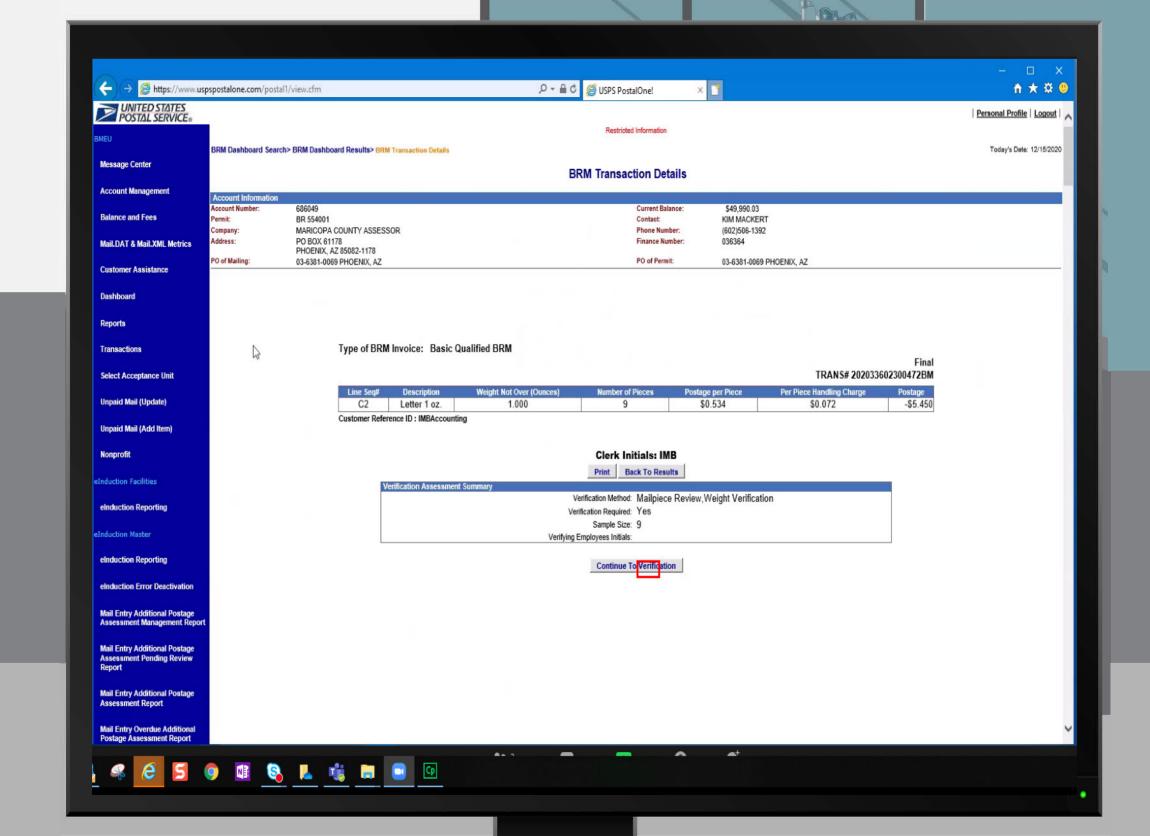


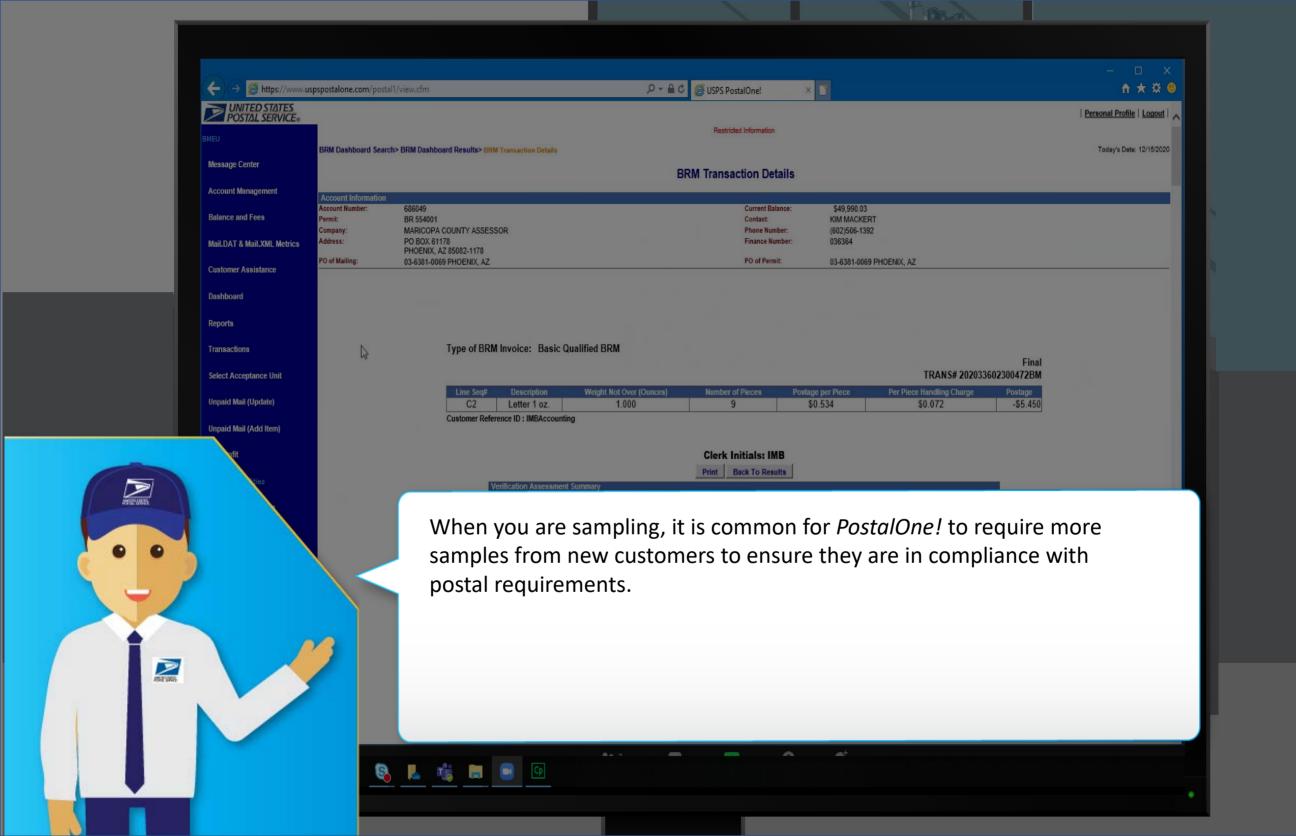


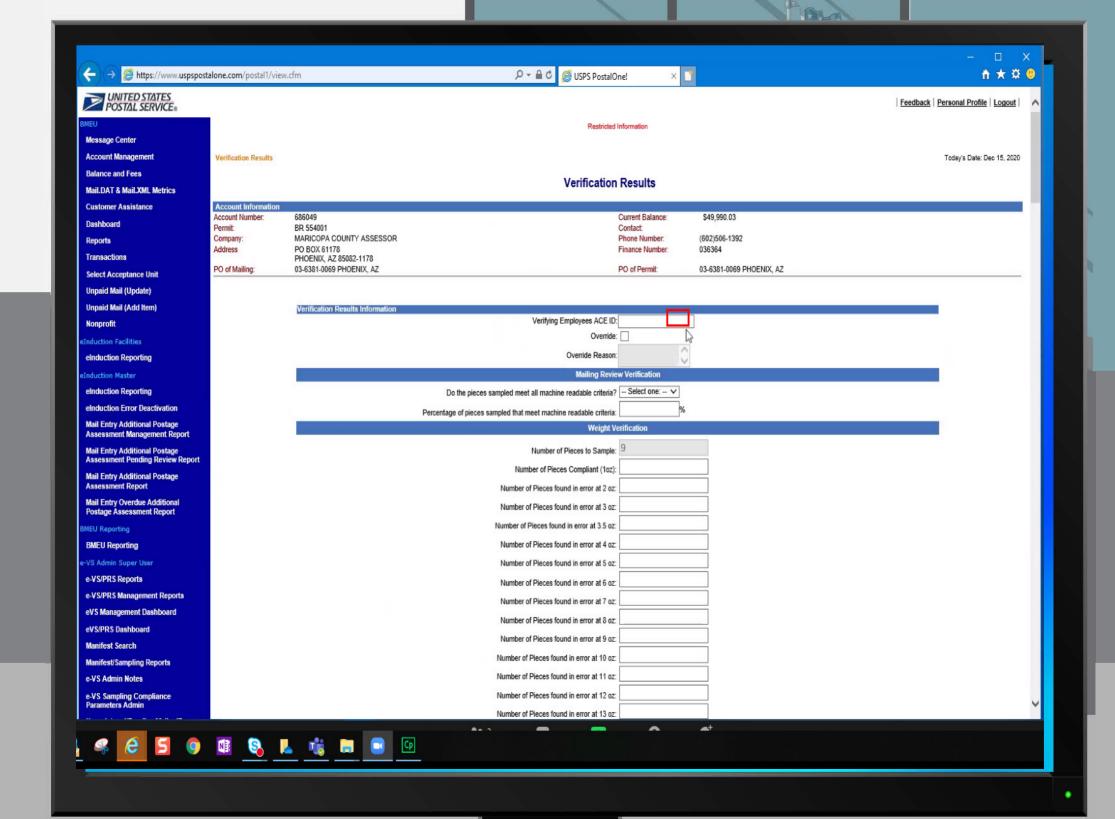




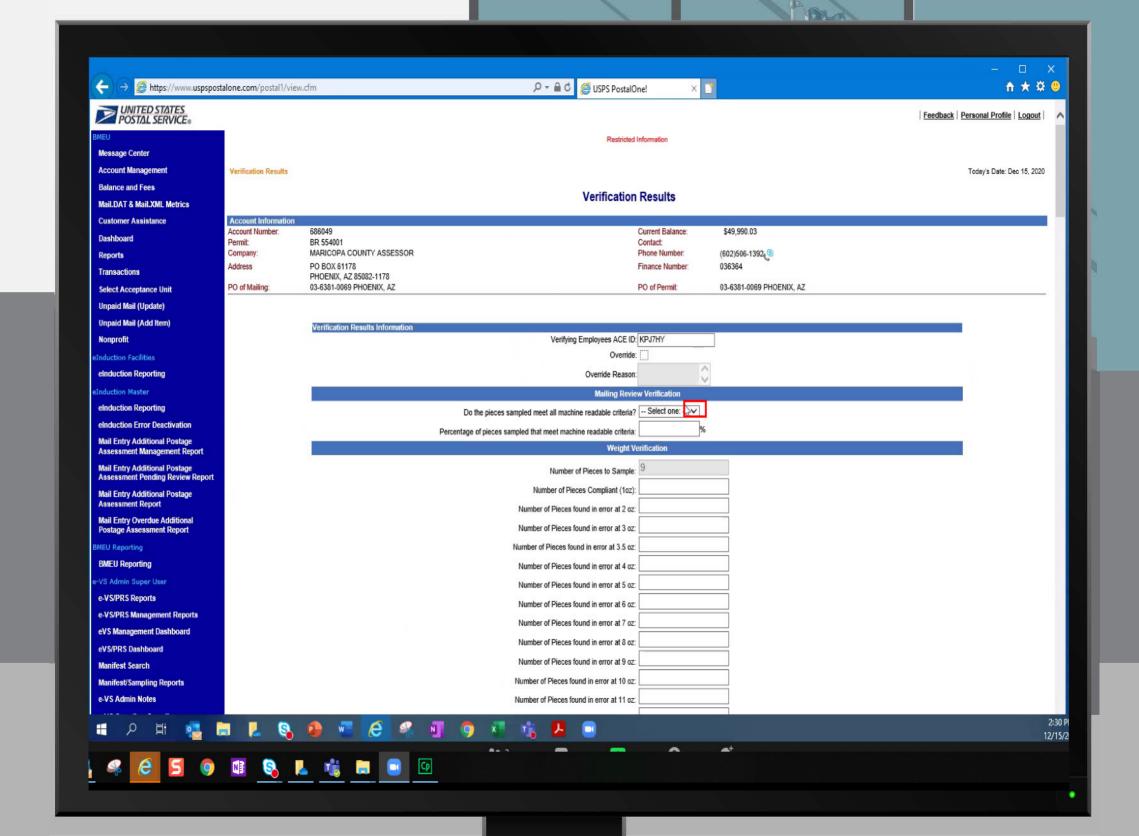


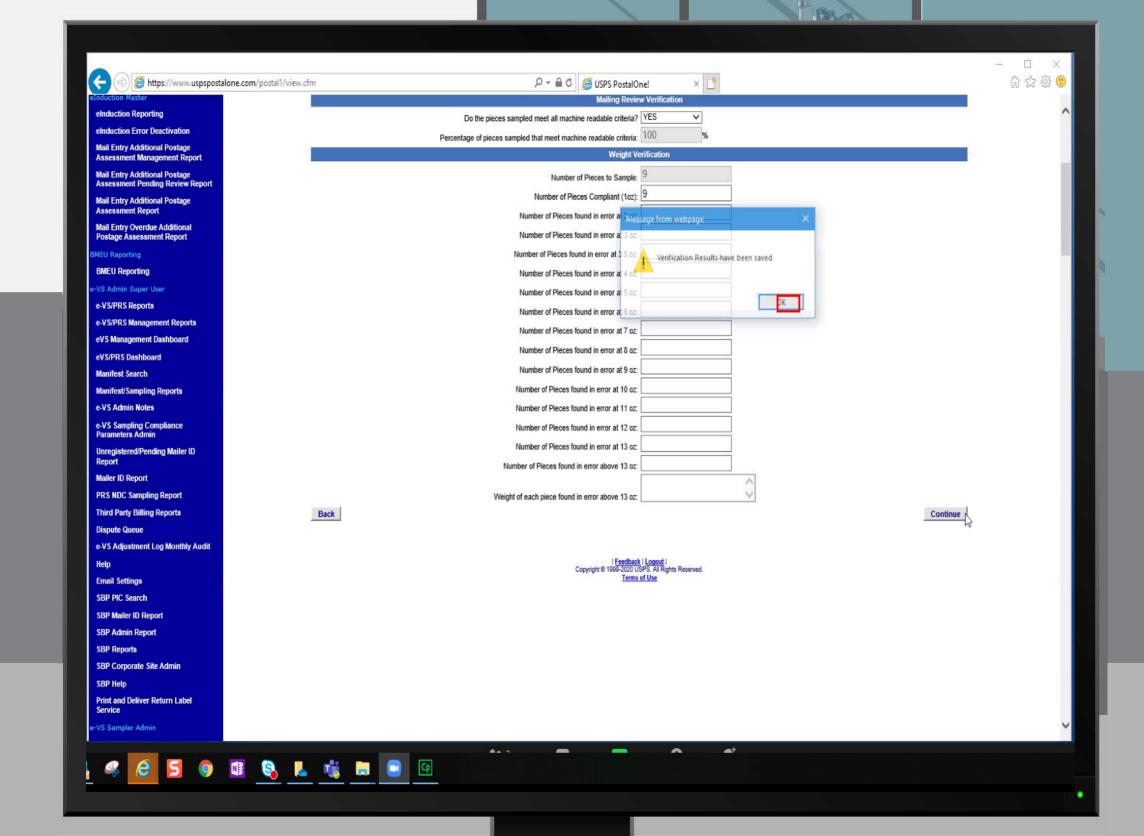


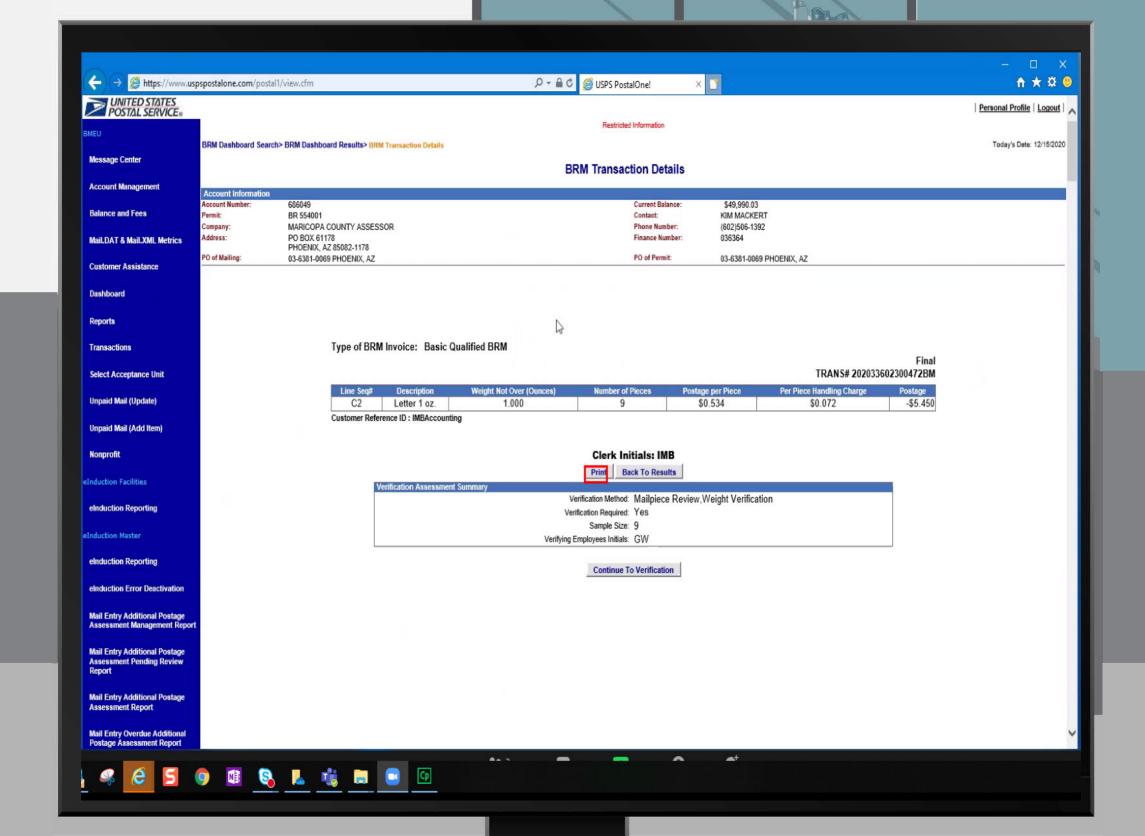


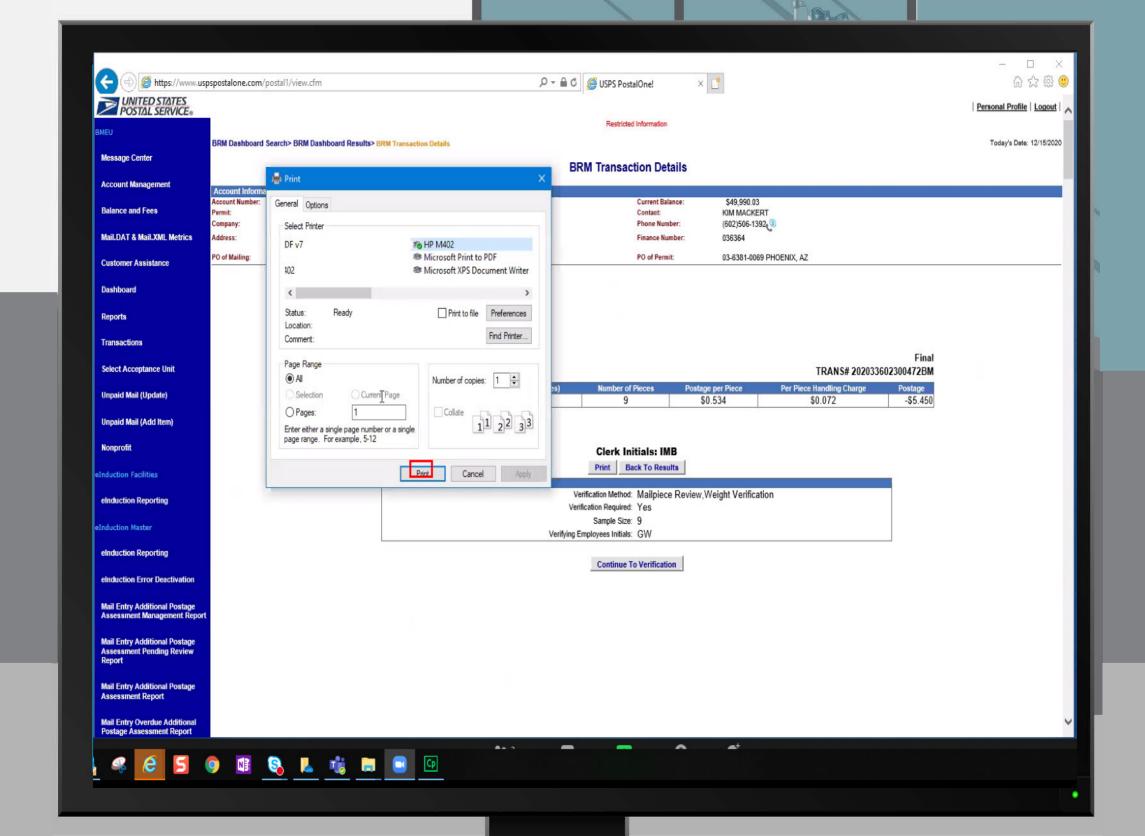


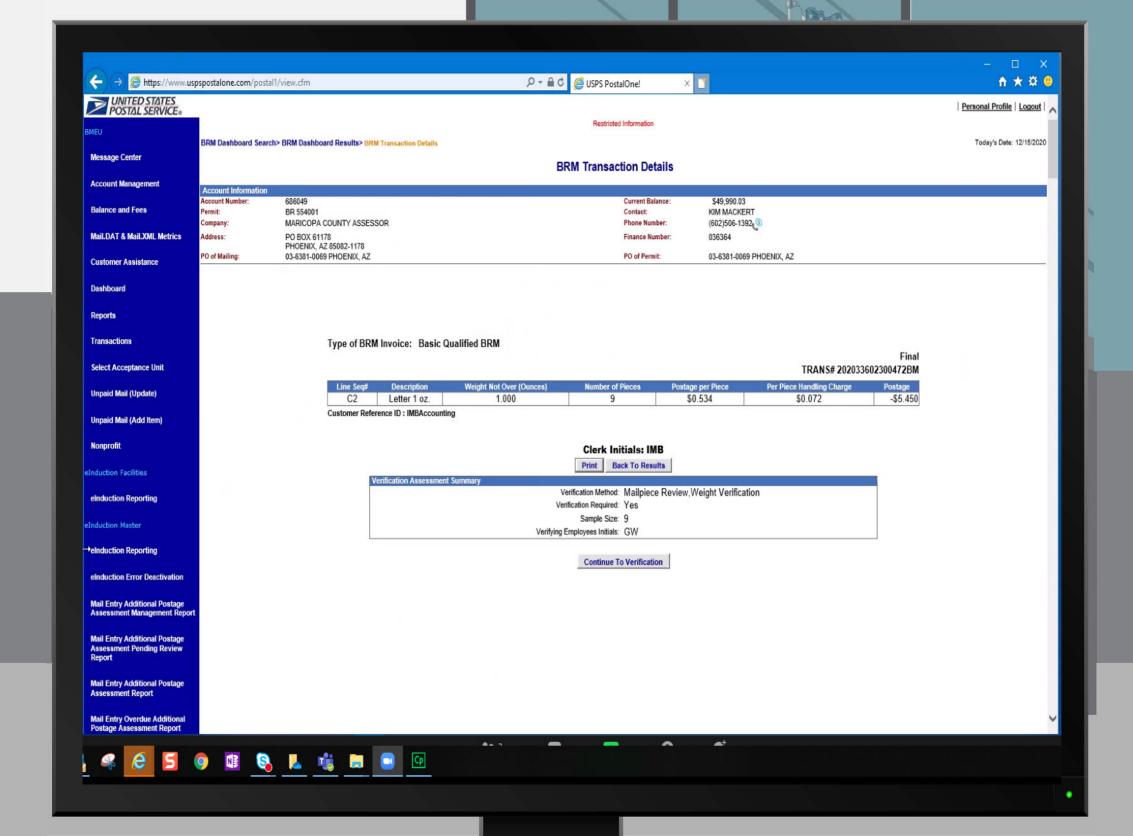
If the mailpieces sampled do not meet the QBRM/IMbA requirements, you must take action. If the mailpiece has an orange ID tag: The mail has been invoiced. Do not charge the customer If the mailpiece does not have an orange ID tag: Manually sort, weigh, and rate the mailing. Invoice the customer at a downgraded rate, for QBRM and HV QBRM use HV BRM pricing. Contact the customer to revise the mailpiece to comply with 2 requirements.

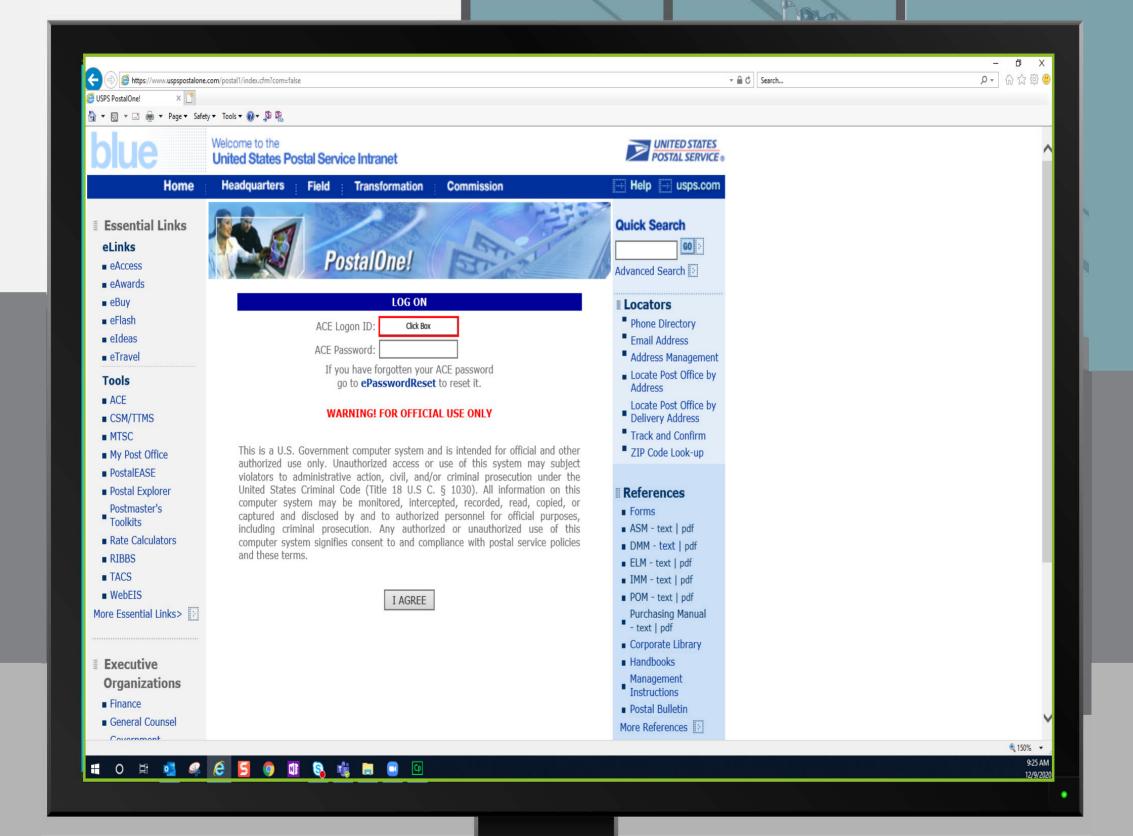




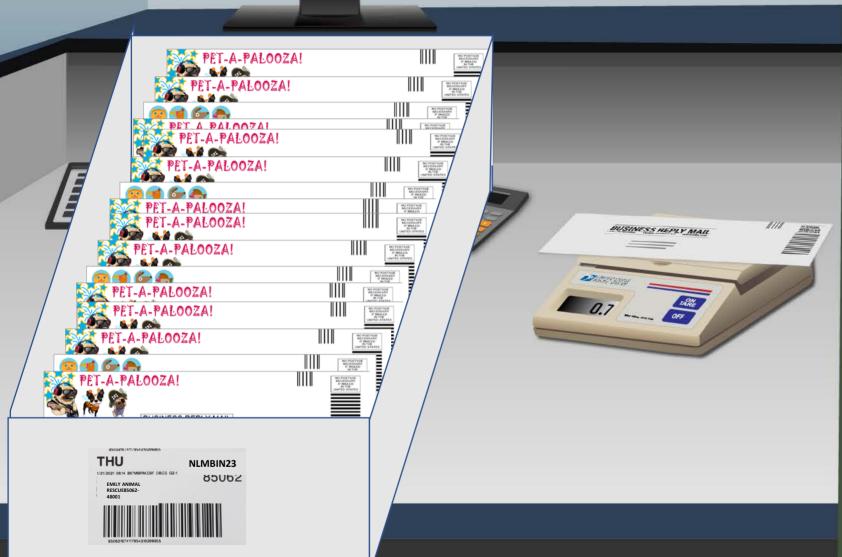


















## **Question 1**

When processing IMbA, what steps do you take once you have signed into PostalOne! and searched the BRM Dashboard for the account?

		Answer Key	Answers:	Feedback Correct:
,	Α.		<ol> <li>Determine if a verification is due.</li> <li>If so, sample and verify the mail as prompted.</li> <li>PostalOne! will invoice the customer through the Business Customer Gateway.</li> </ol>	That's correct!  1. Determine if a verification is due.  2. If so, sample and verify the mail as prompted.  3. Print an invoice and attach it to the mail.
	В	х	<ol> <li>Determine if a verification is due.</li> <li>If so, sample and verify the mail as prompted.</li> <li>Print an invoice and attach it to the mail.</li> </ol>	Feedback Try Again:  Try Again.
,	C		<ol> <li>Determine if a verification is due.</li> <li>If so, use the End of Run report to enter the mail count.</li> <li>Print an invoice and attach it to the mail.</li> </ol>	That's incorrect.  1. Determine if a verification is due. 2. If so, sample and verify the mail as prompted. 3. Print an invoice and attach it to the mail.
	D		<ol> <li>No verifications are due because the mail is IMbA.</li> <li>Release the mail to the customer.</li> <li>PostalOne! will invoice the customer through the Business Customer Gateway.</li> </ol>	



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**Scenario 5: Closing an Account** 

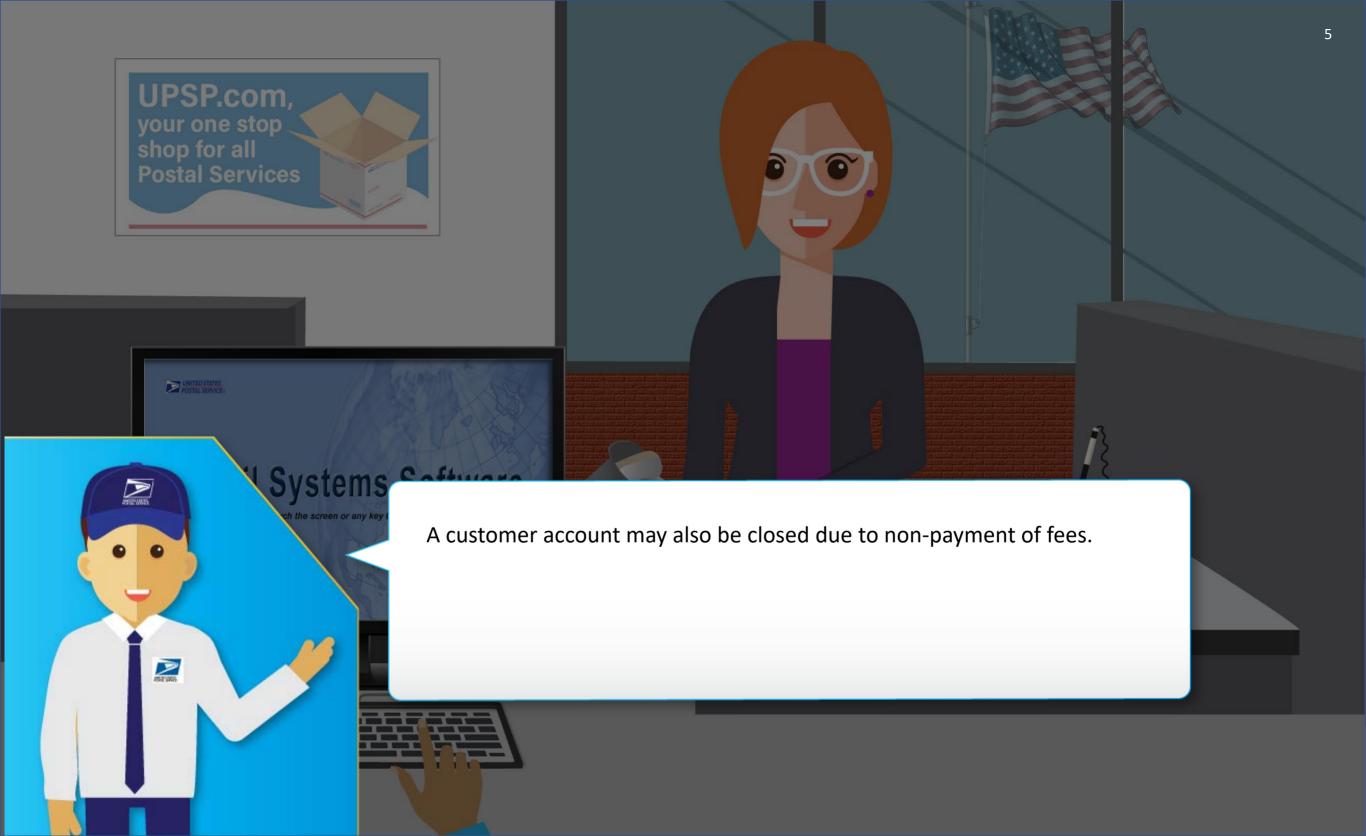












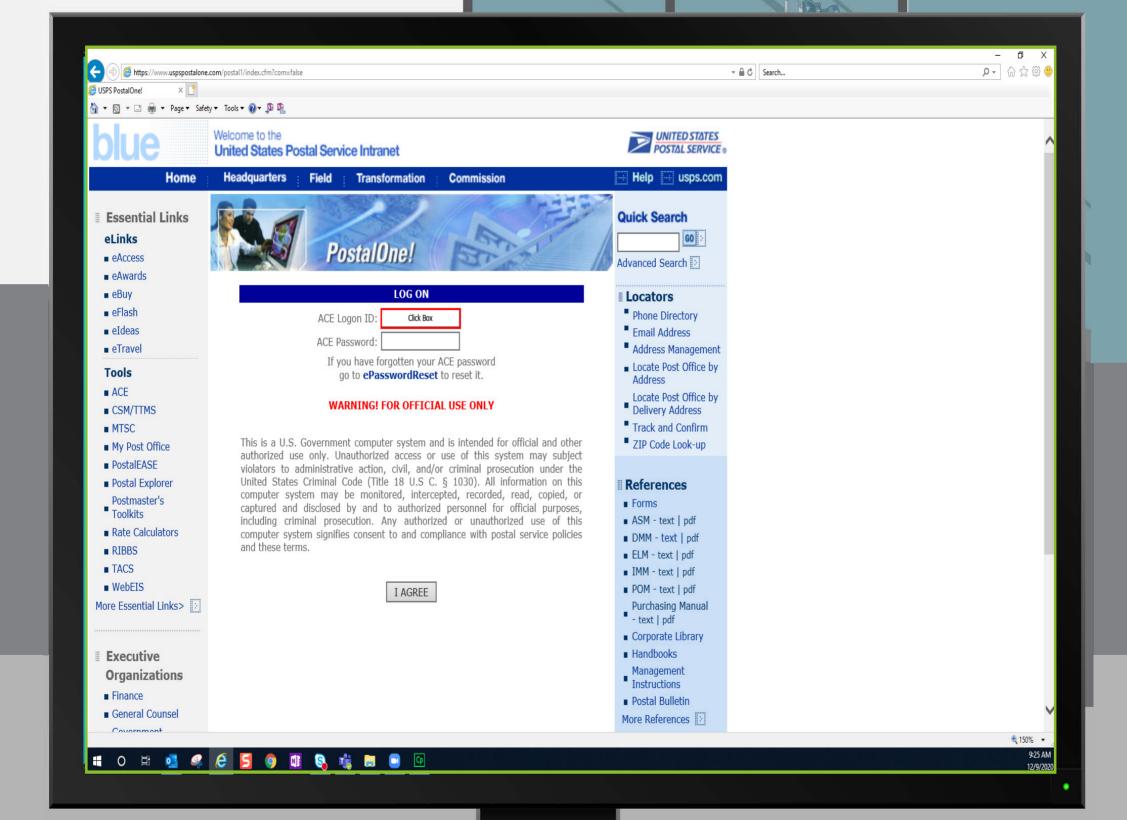


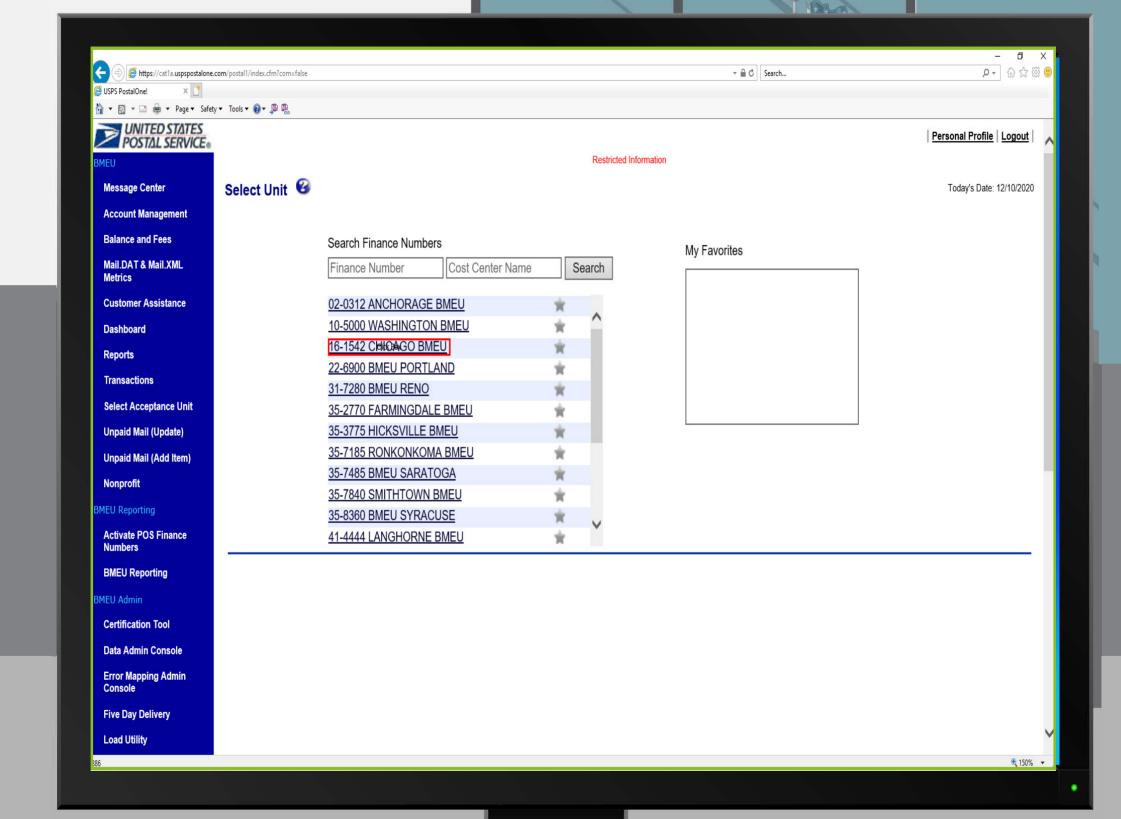


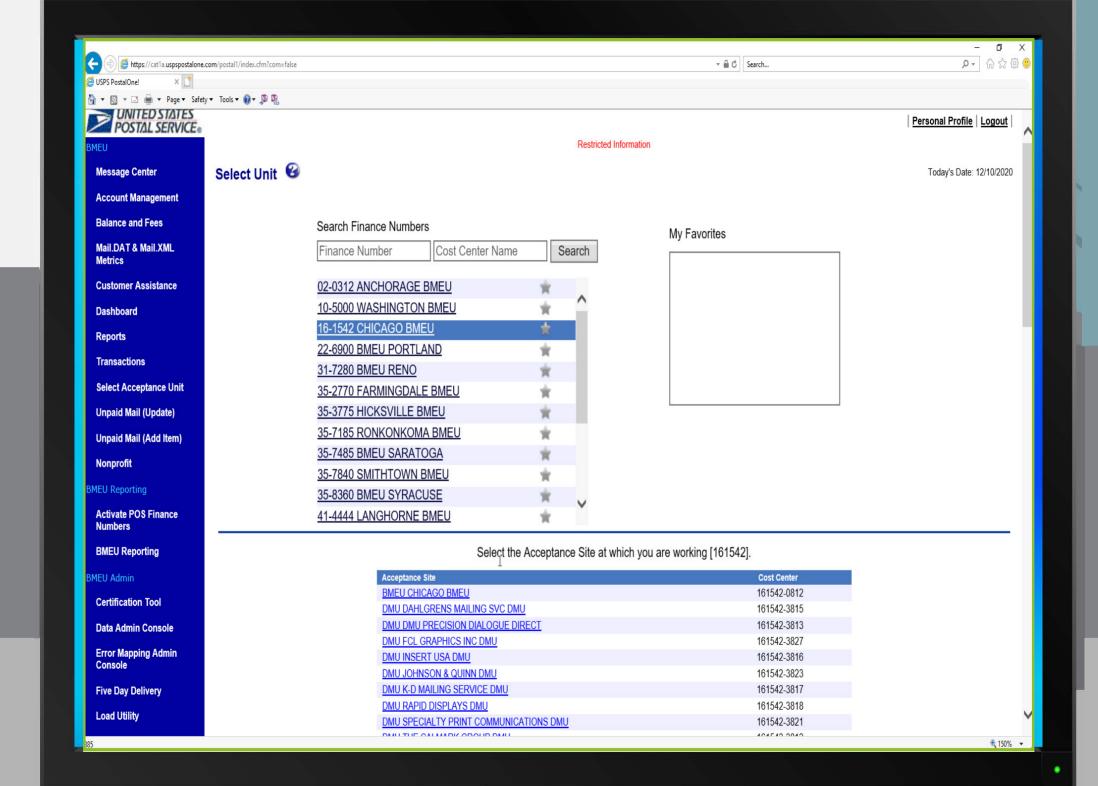


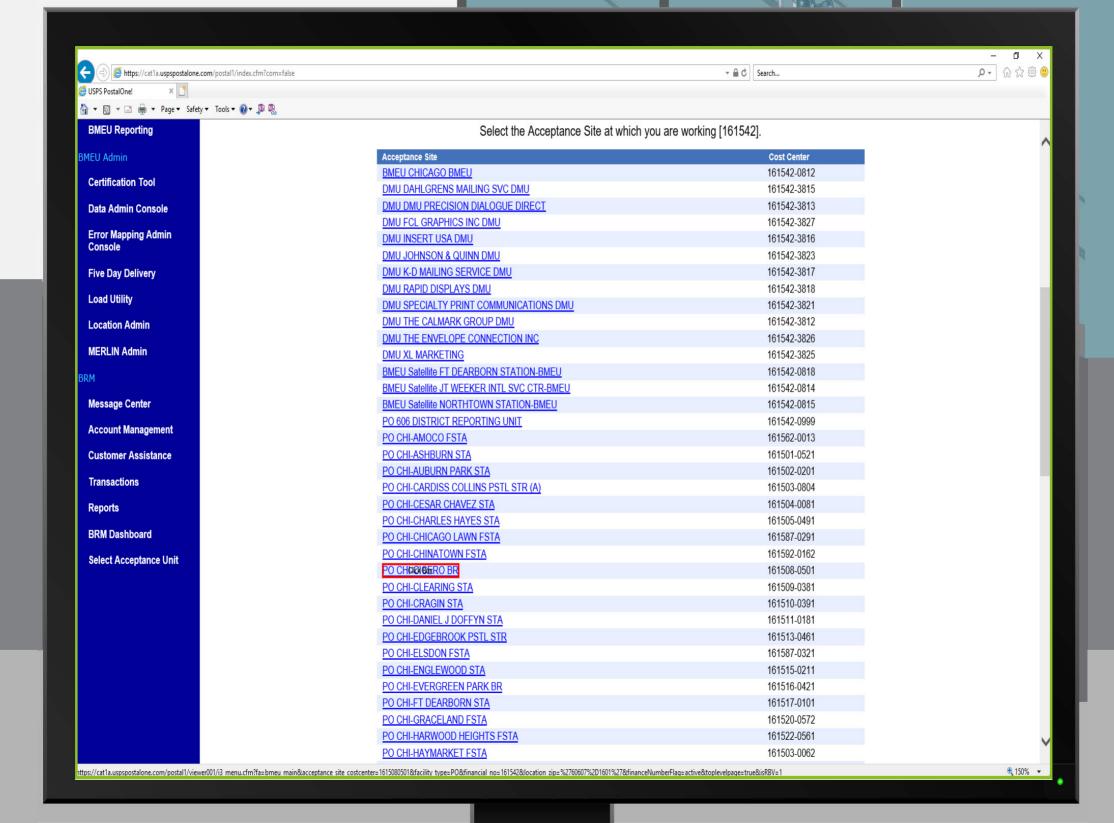


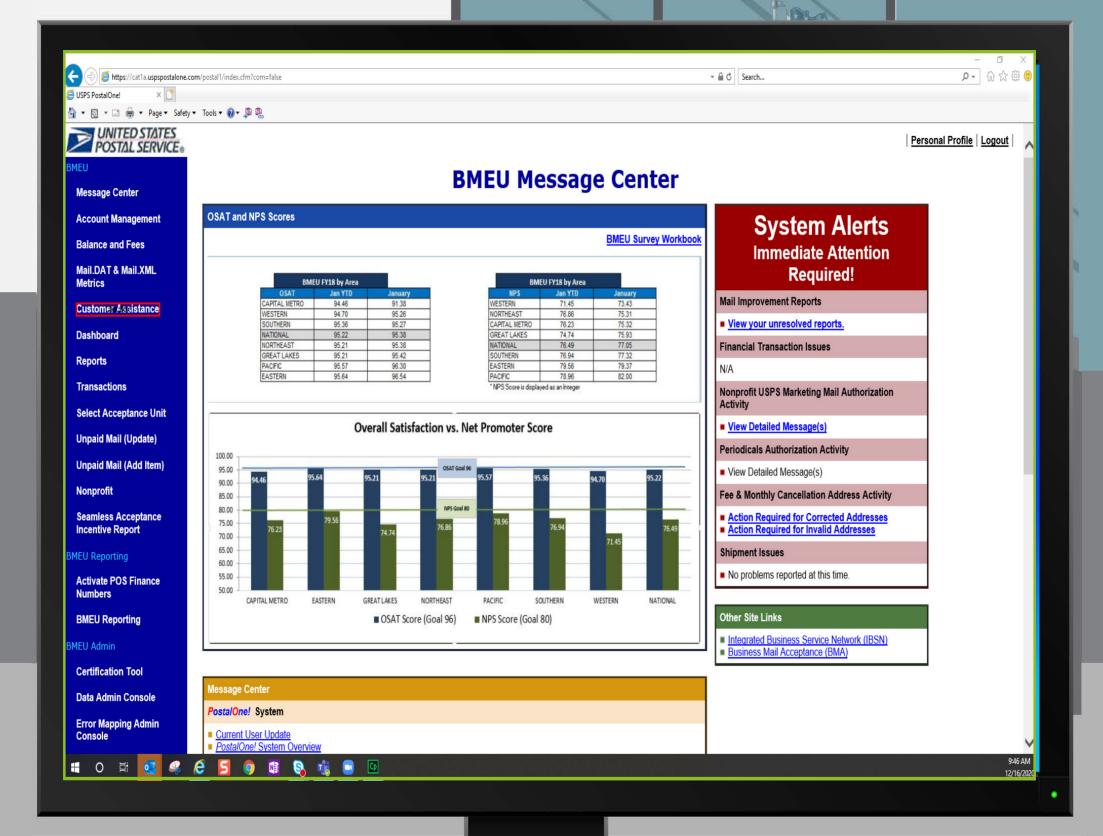


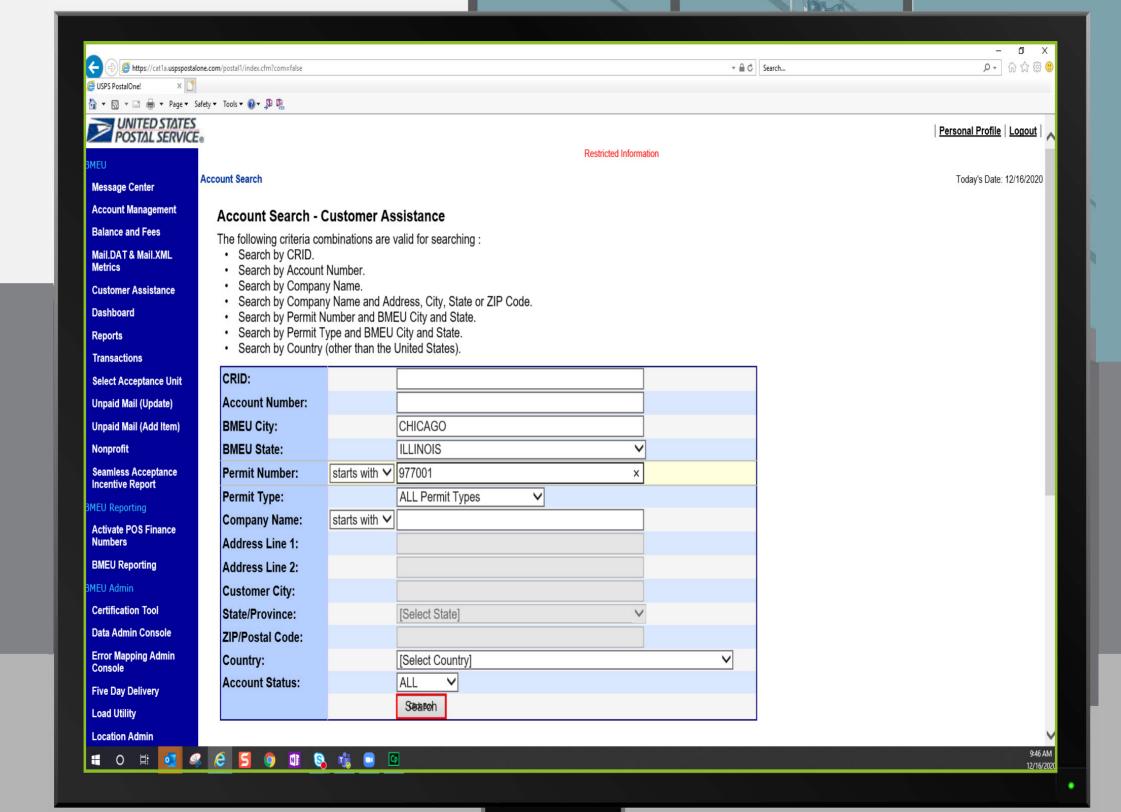


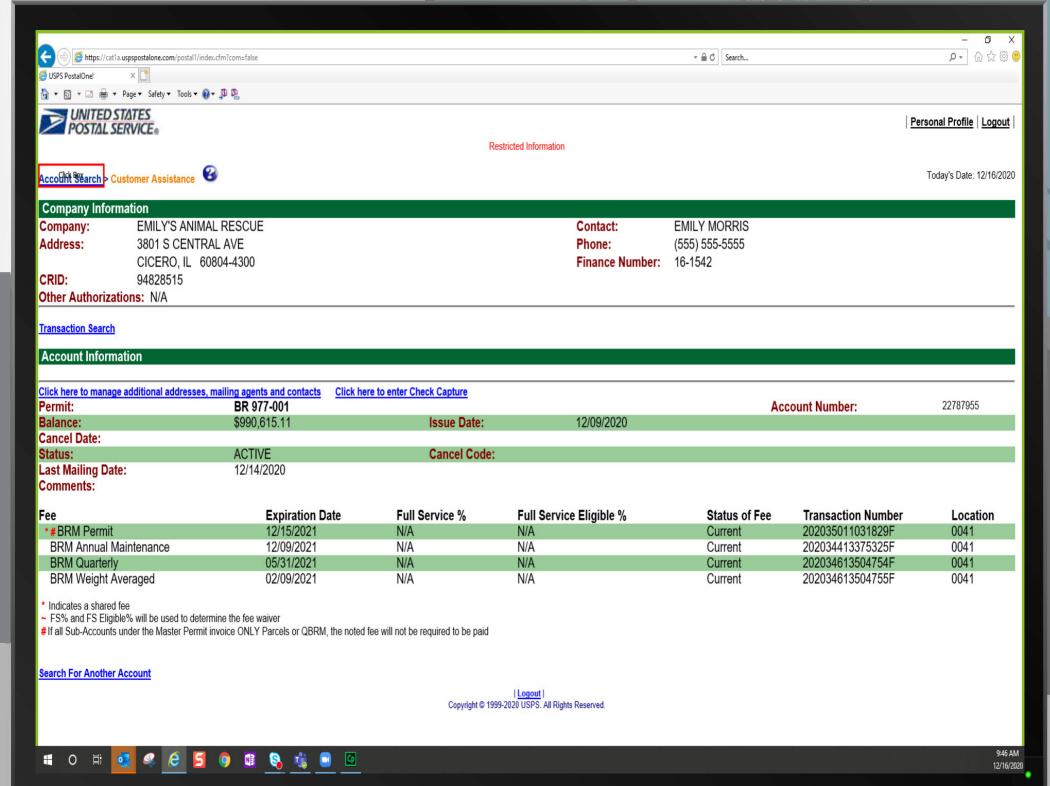


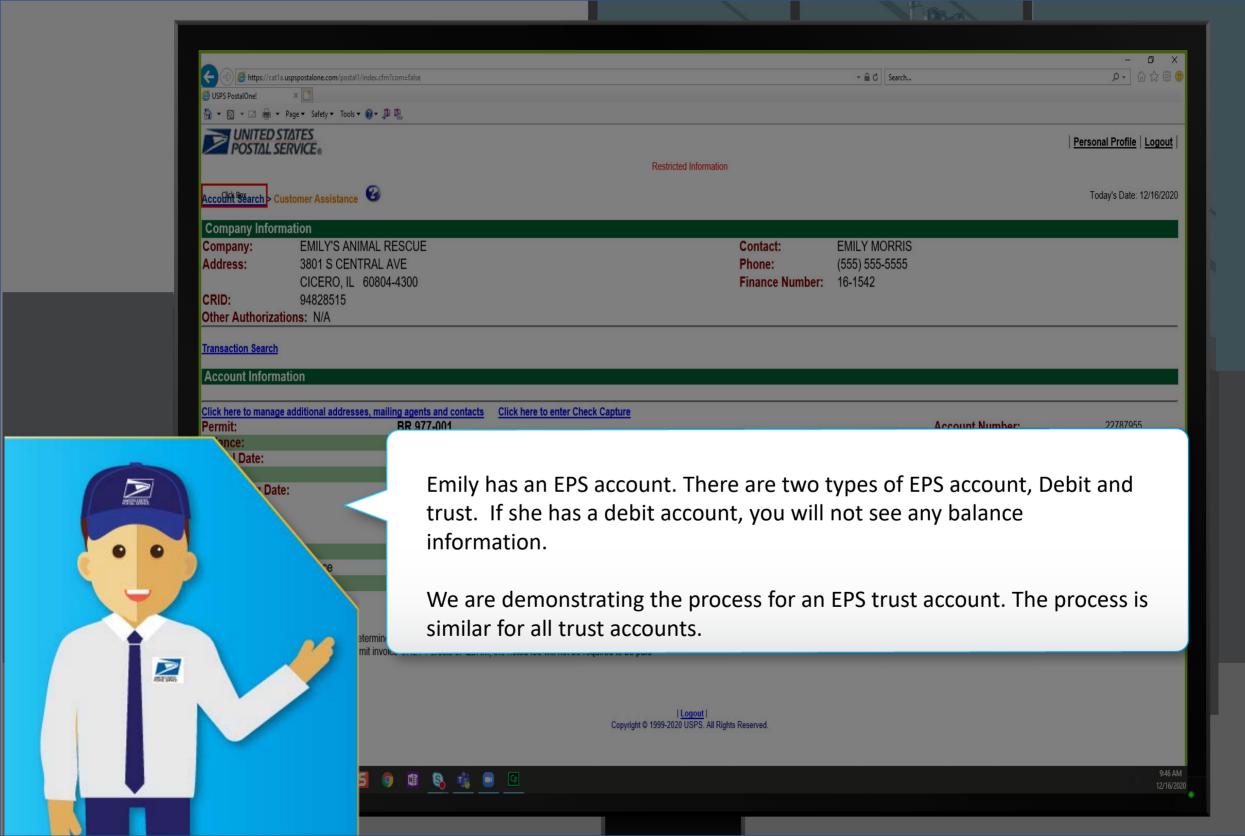












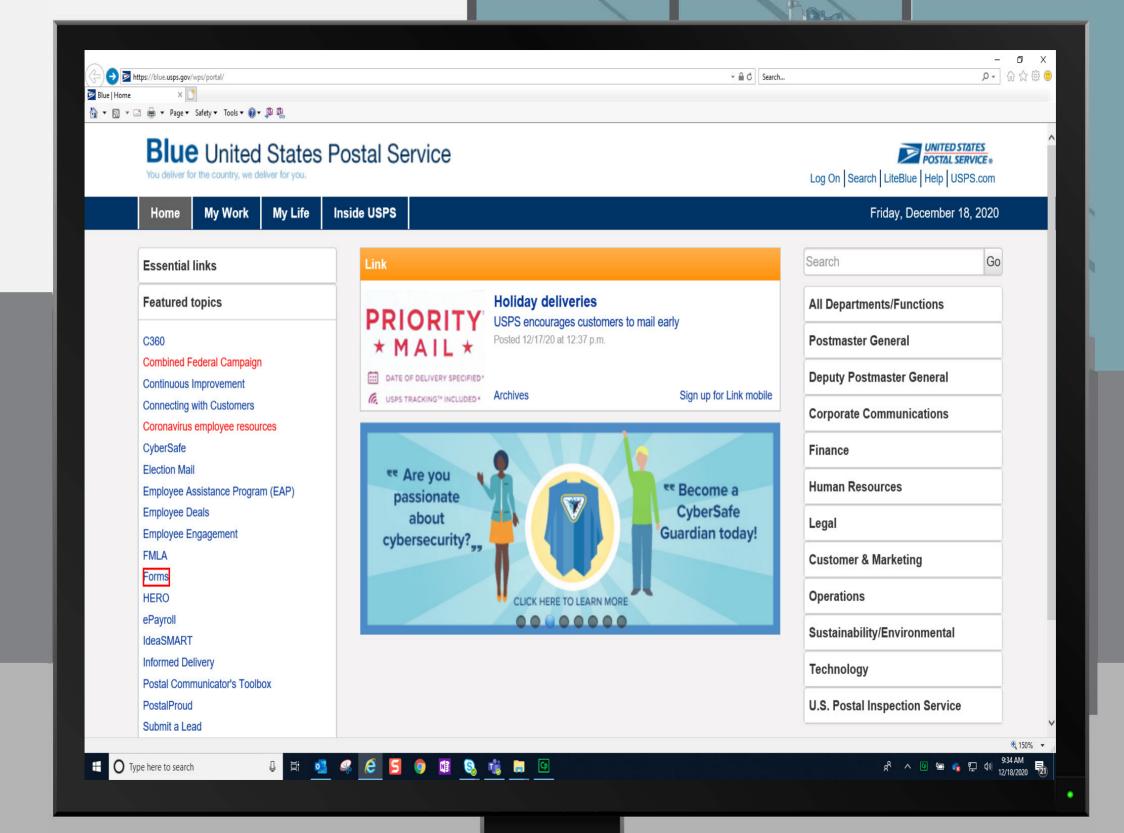


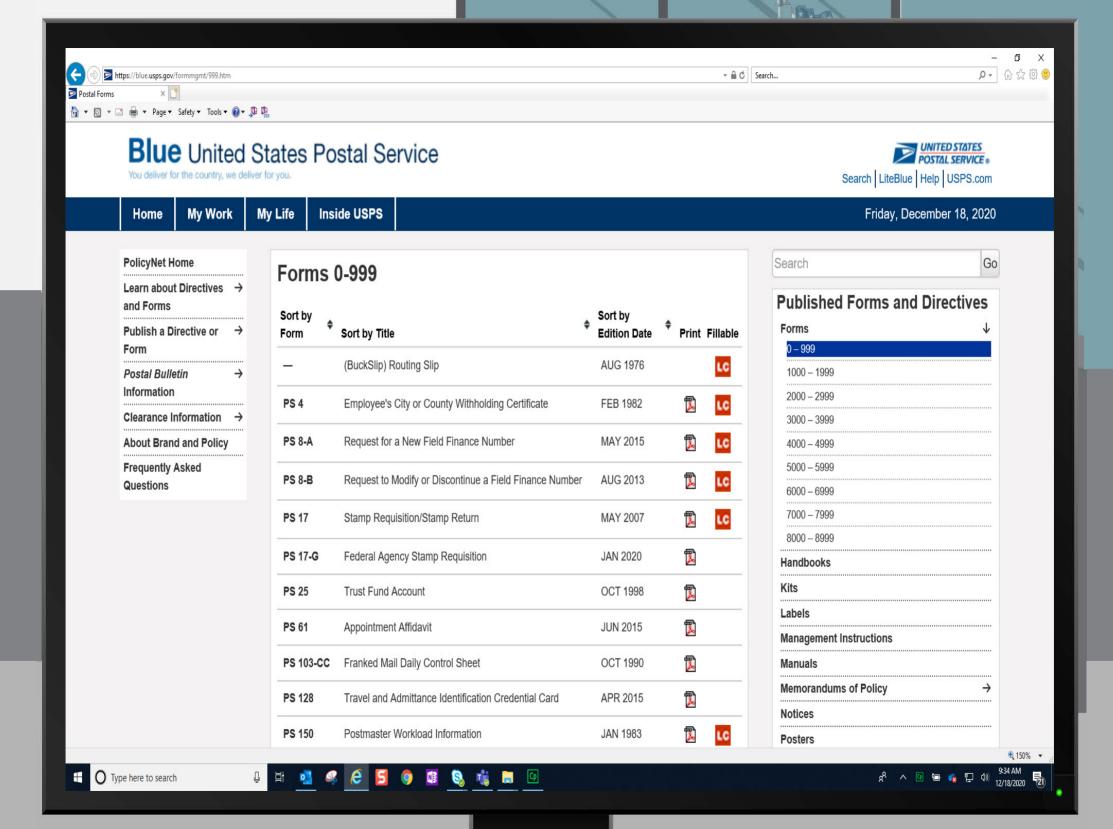


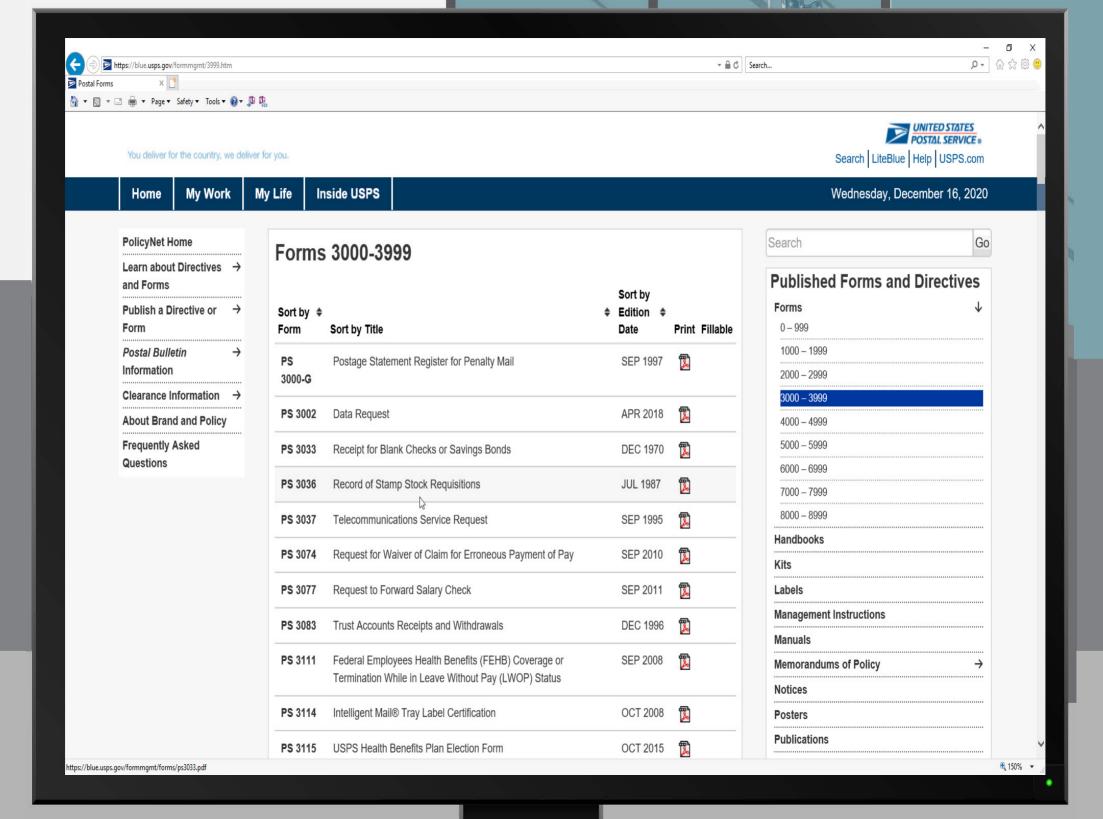


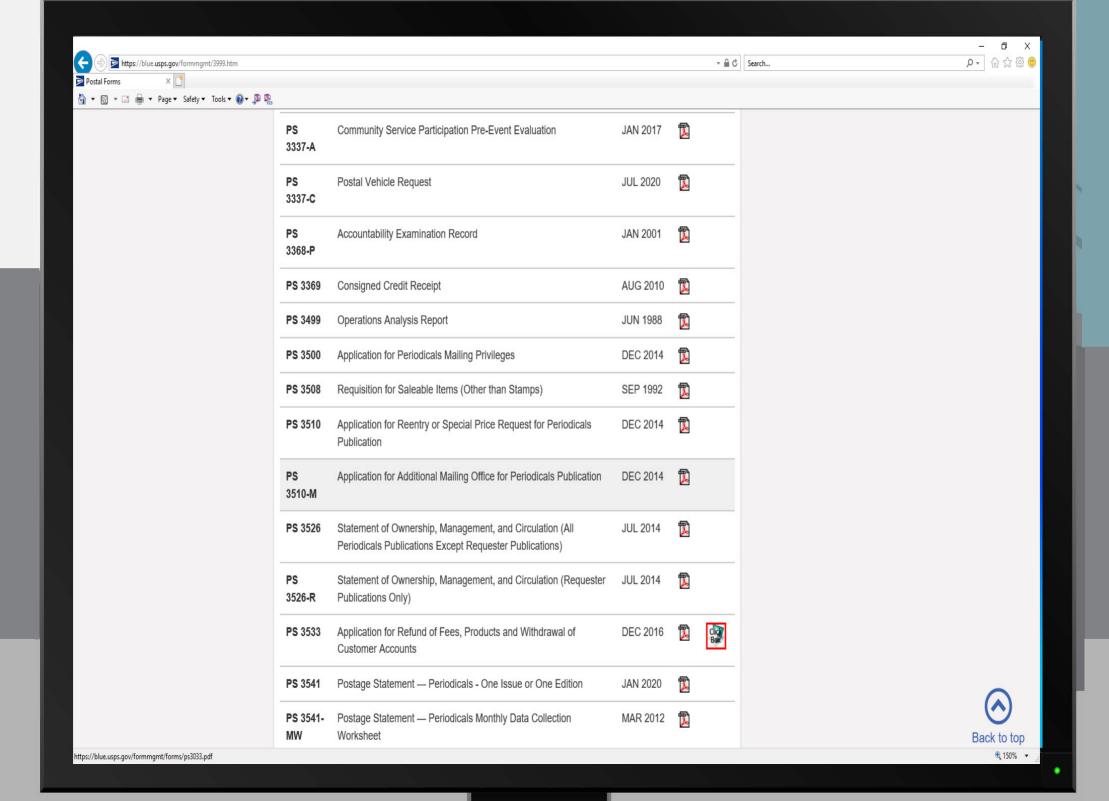


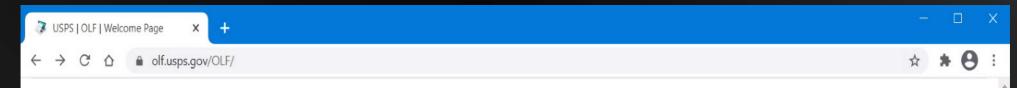














# Welcome to the eIWS OnLine Forms



The eIWS OnLine Forms (OLF) application provides the ability to view, complete, print and submit Postal Forms processed by Accounting Services. Employees should complete and submit forms online. The forms that reside in this application are no longer mailed to the Scanning & Imaging Center.

See a list of Postal Forms that reside in this application.

### **Application Access** Important Information

Users will log into the eIWS OnLine Forms (OLF) application using their ACE ID and Password. To request access, simply click on Need Access? and follow the instructions provided.

Enter Application

Need Access?

## **Restricted Information**

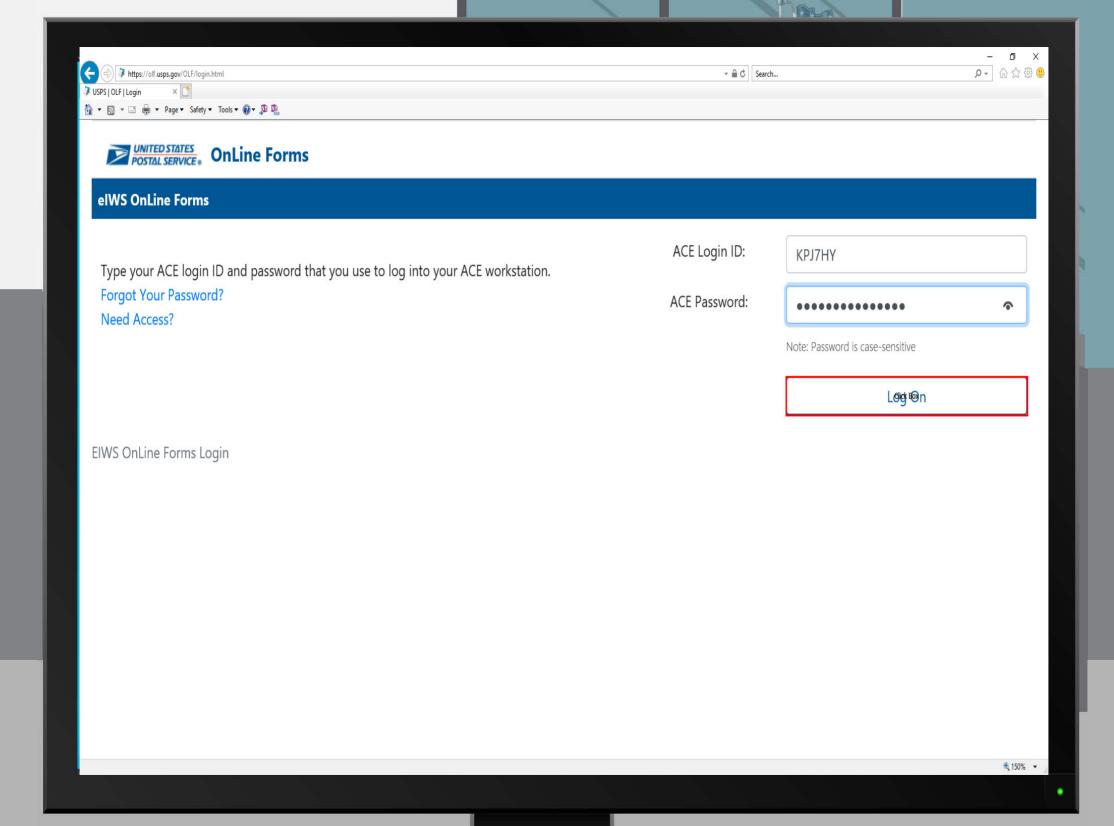
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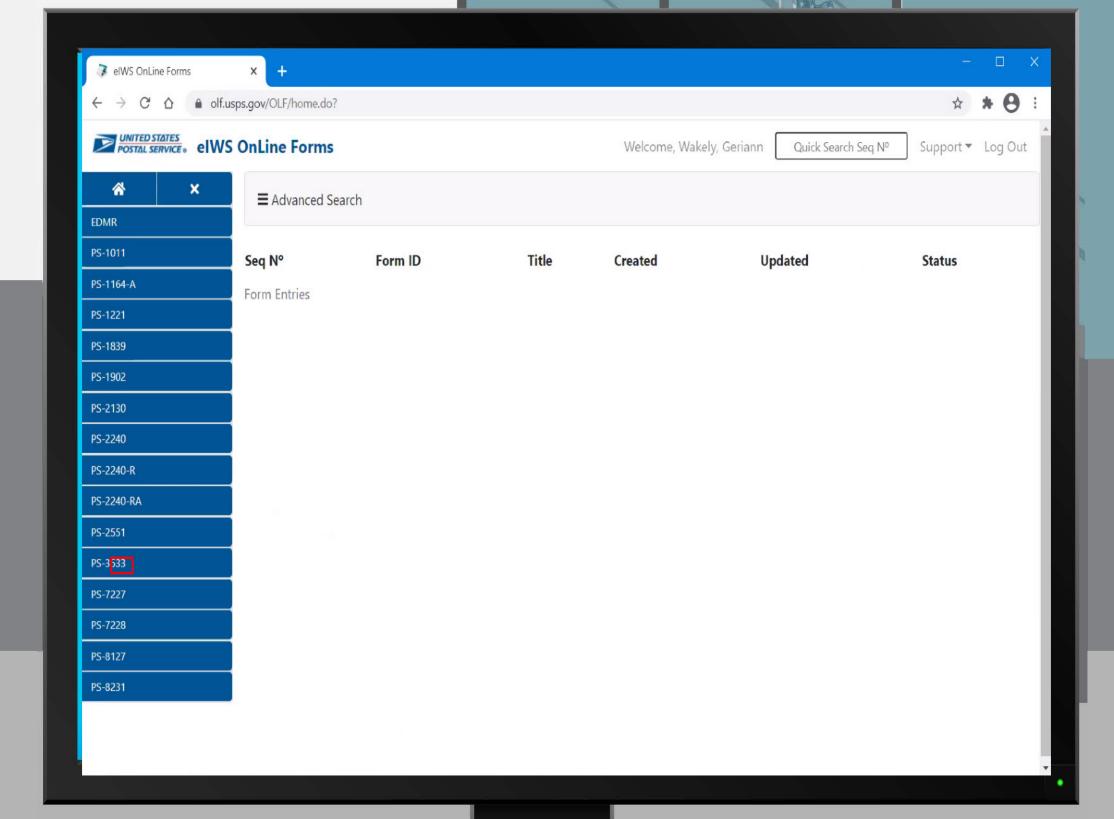
This is a U.S. Government computer system and is intended for official and other authorized use only. Unauthorized access or use of this system may subject violators to administrative action, civil, and/or criminal prosecution under the United States Criminal Code (Title 18 U.S C. § 1030). All information on this computer system may be monitored, intercepted, recorded, read, copied, or captured and disclosed by and to authorized personnel for official purposes, including criminal prosecution. Any authorized or unauthorized use of this computer system signifies consent to and compliance with postal service policies and these terms.

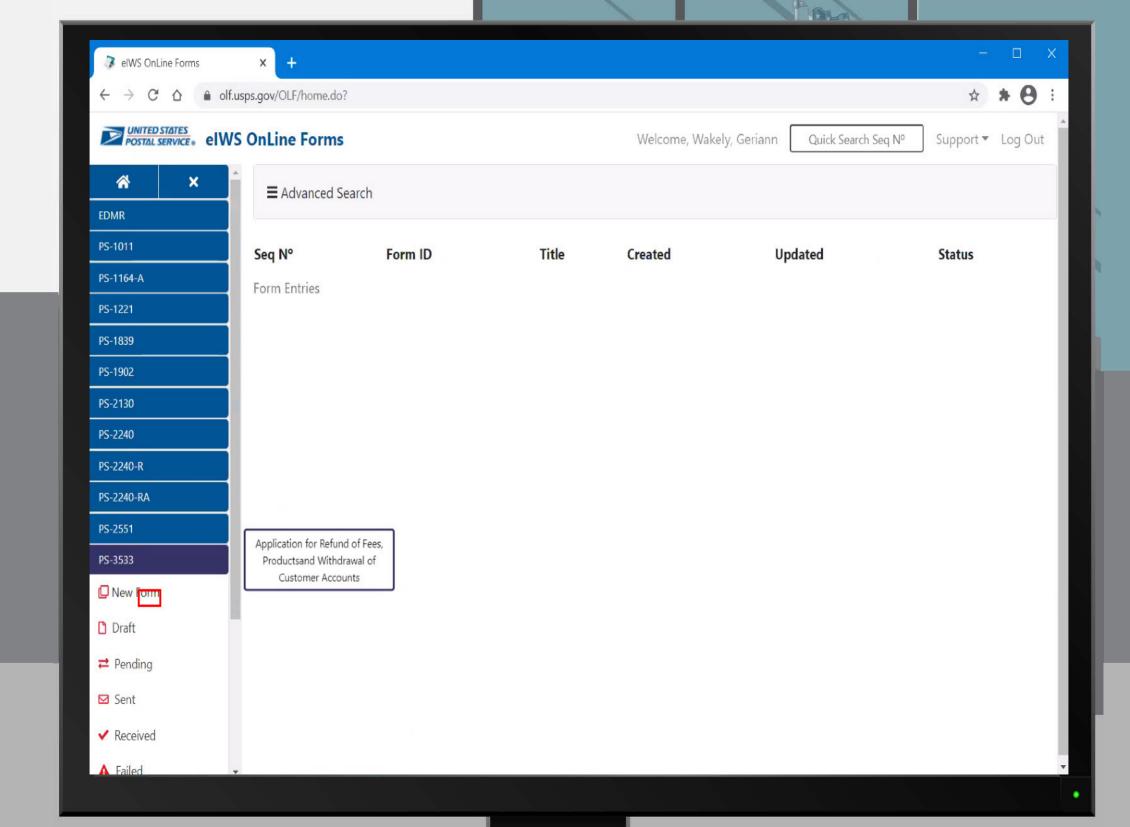
# Help

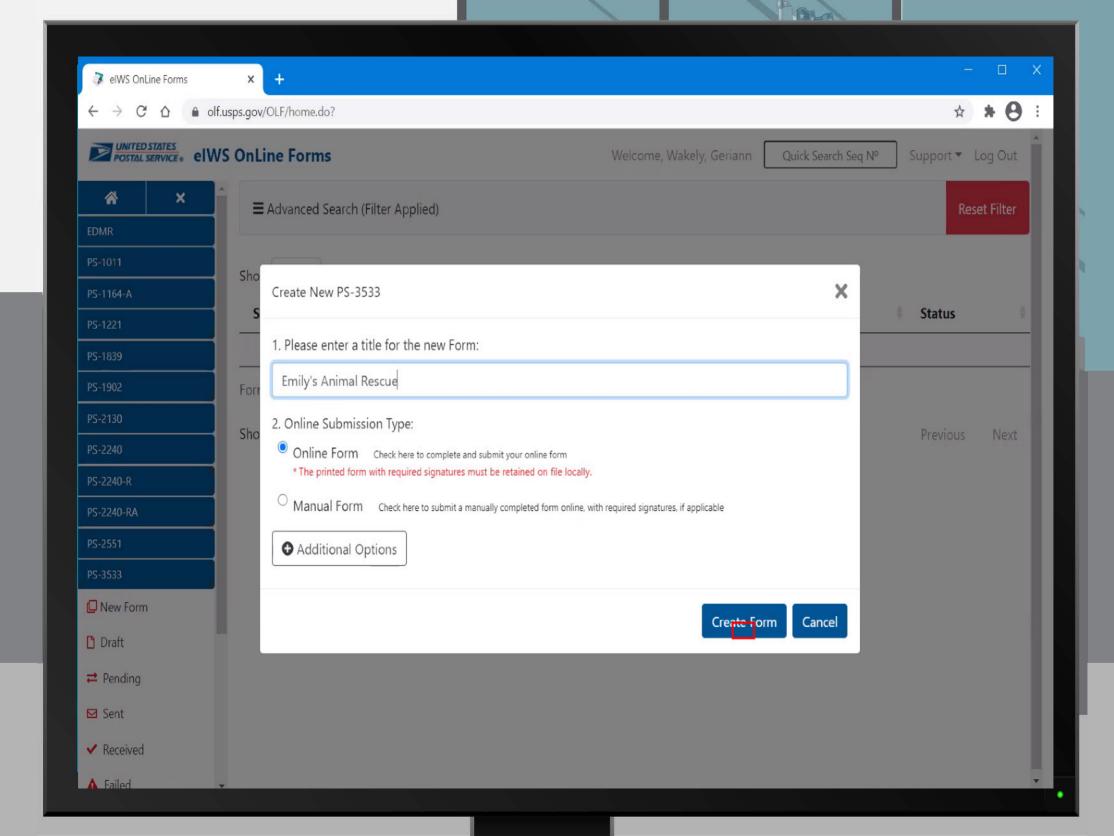
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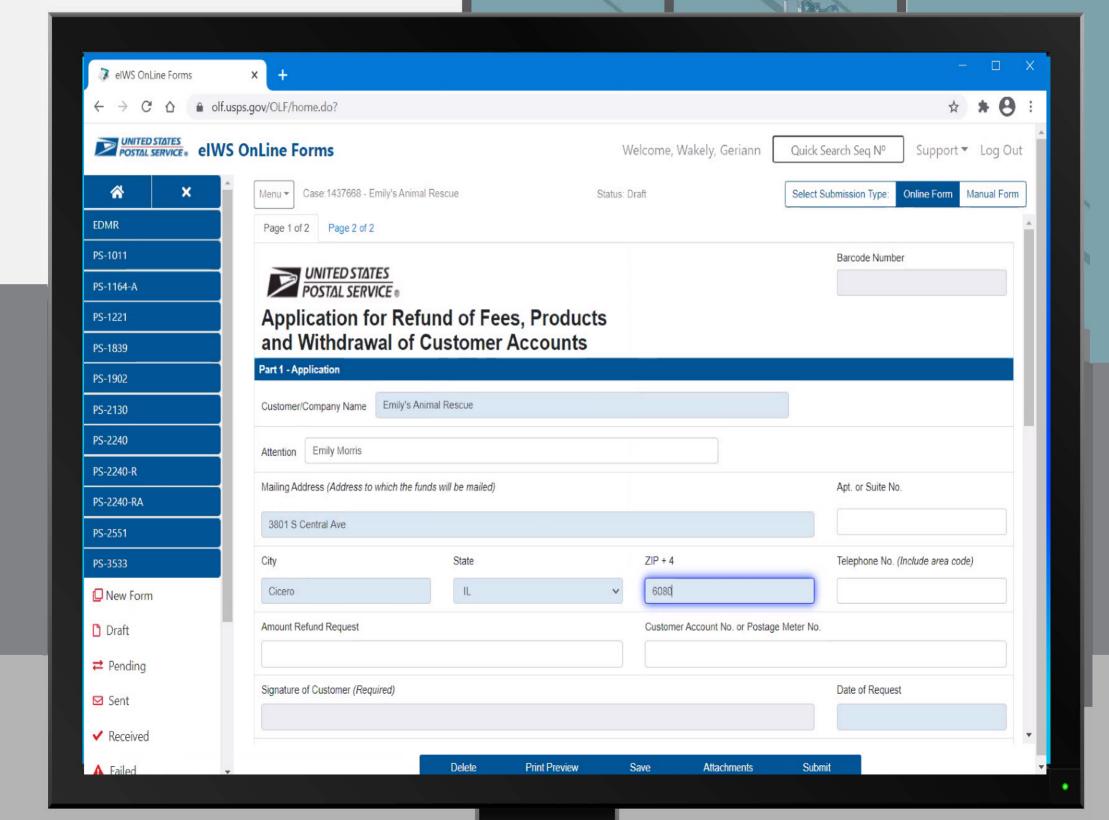
For technical issues with this application, contact the IT Help Desk at 1-800-USPS-HELP (1-800-877-7435). For general information, visit the eIWS OnLine Forms webpage on the Accounting Web site.

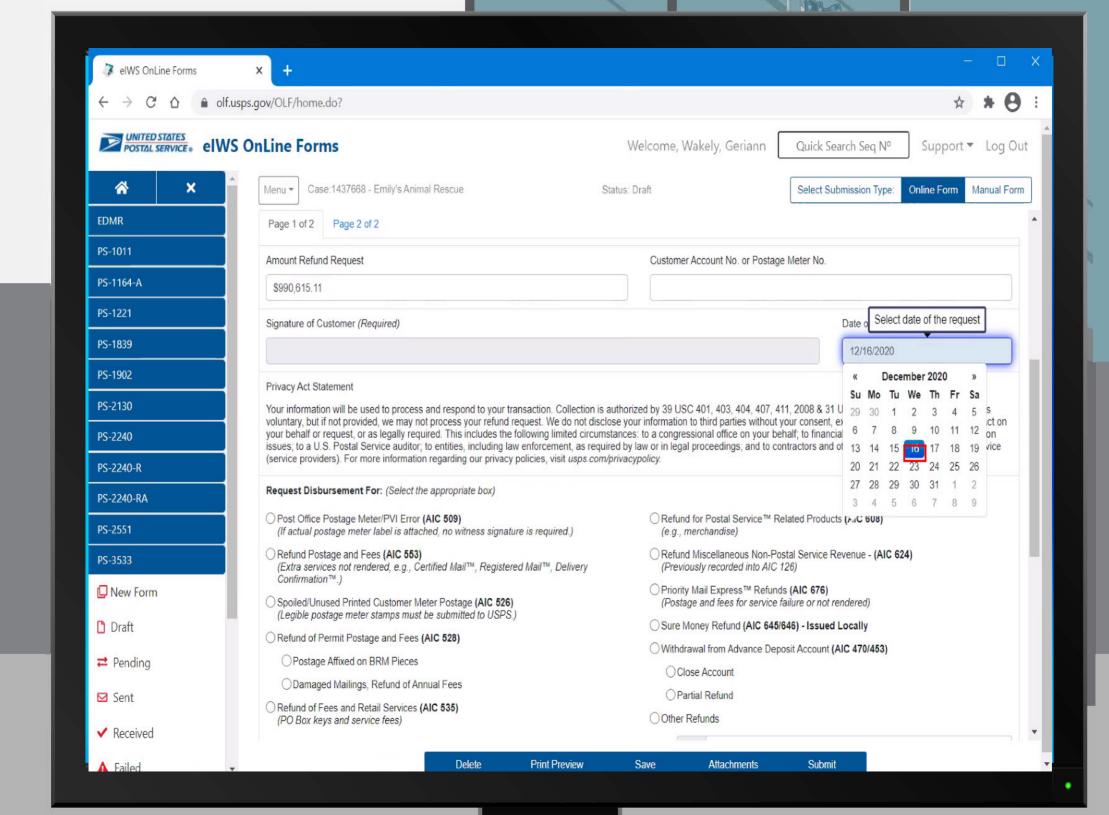


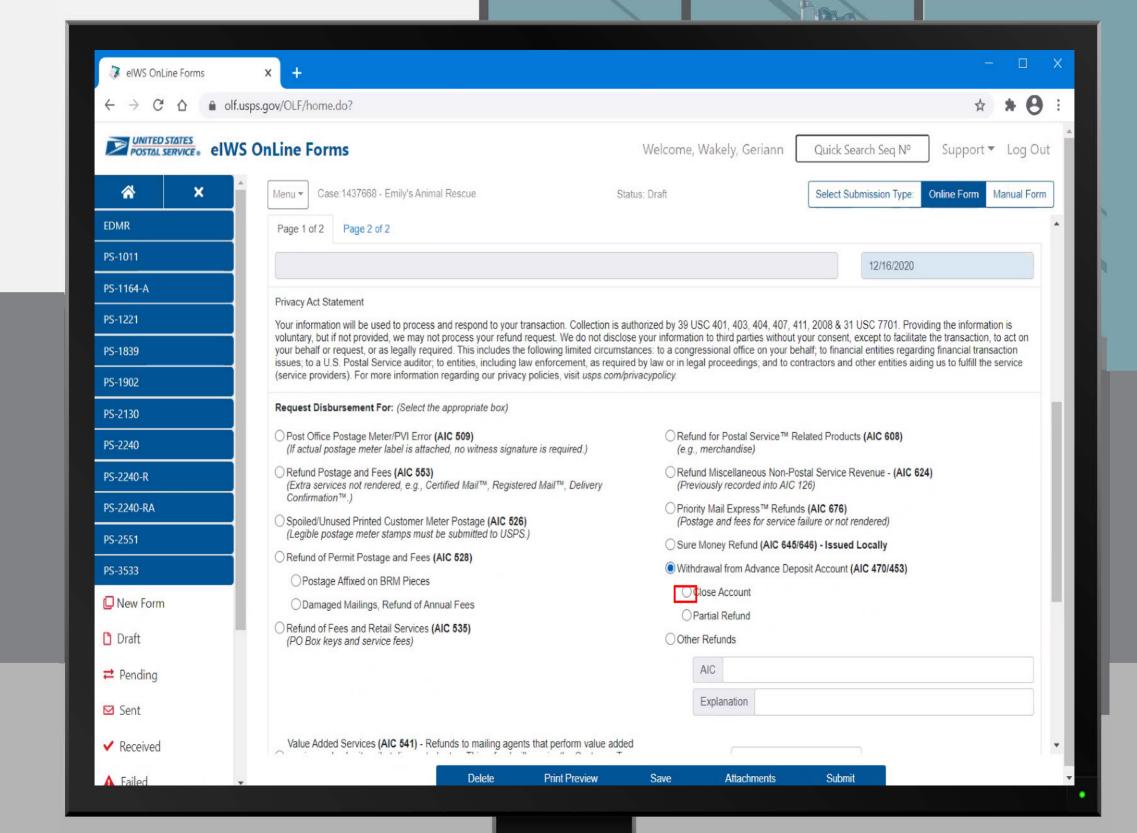


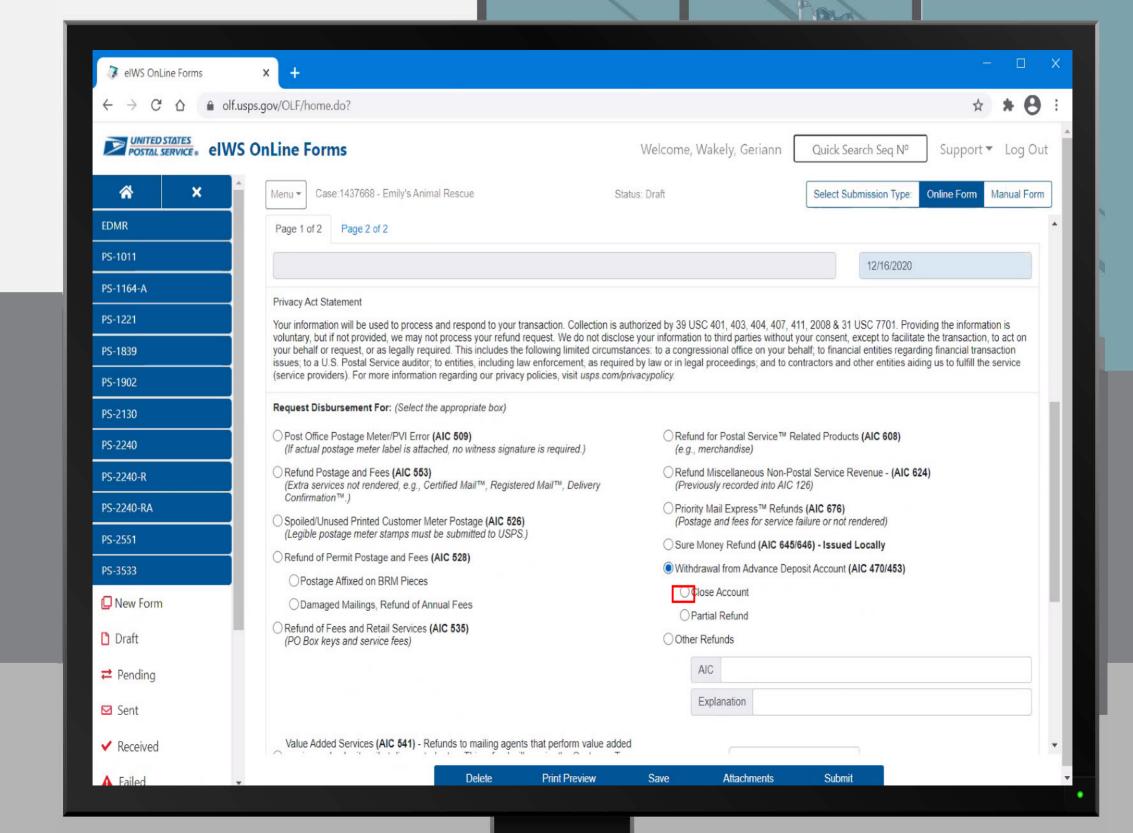


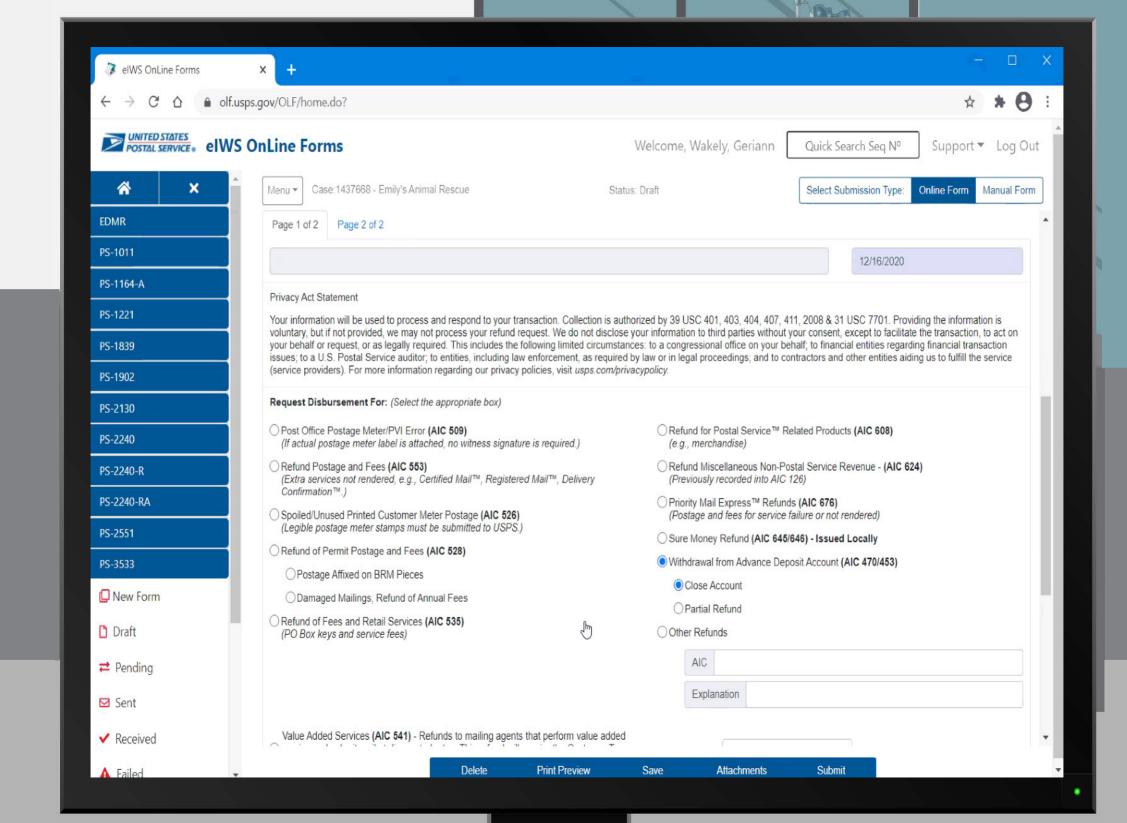


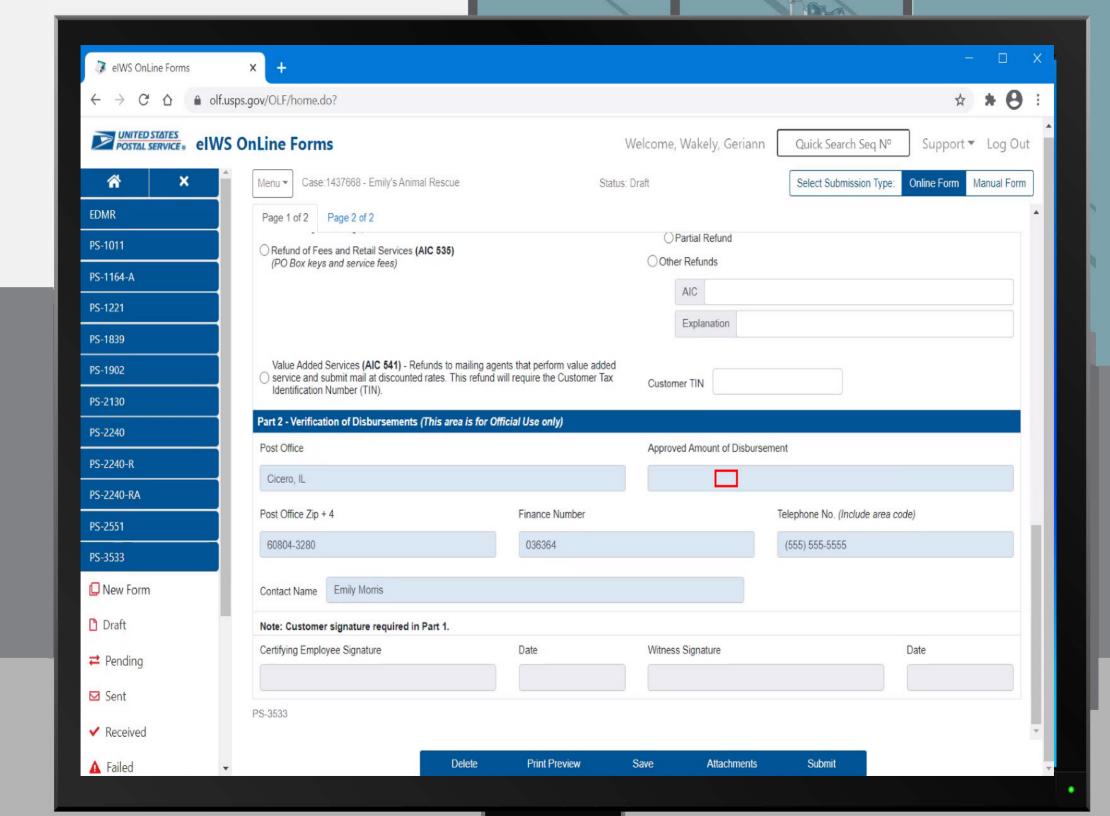


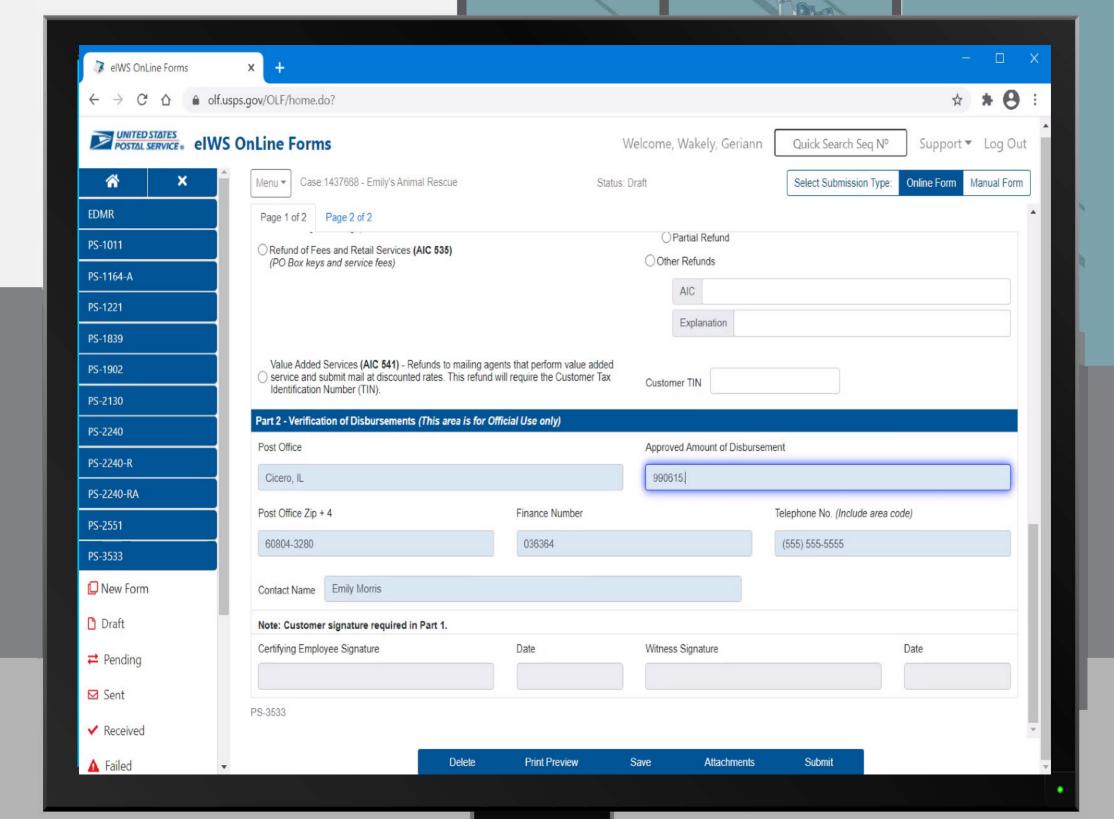


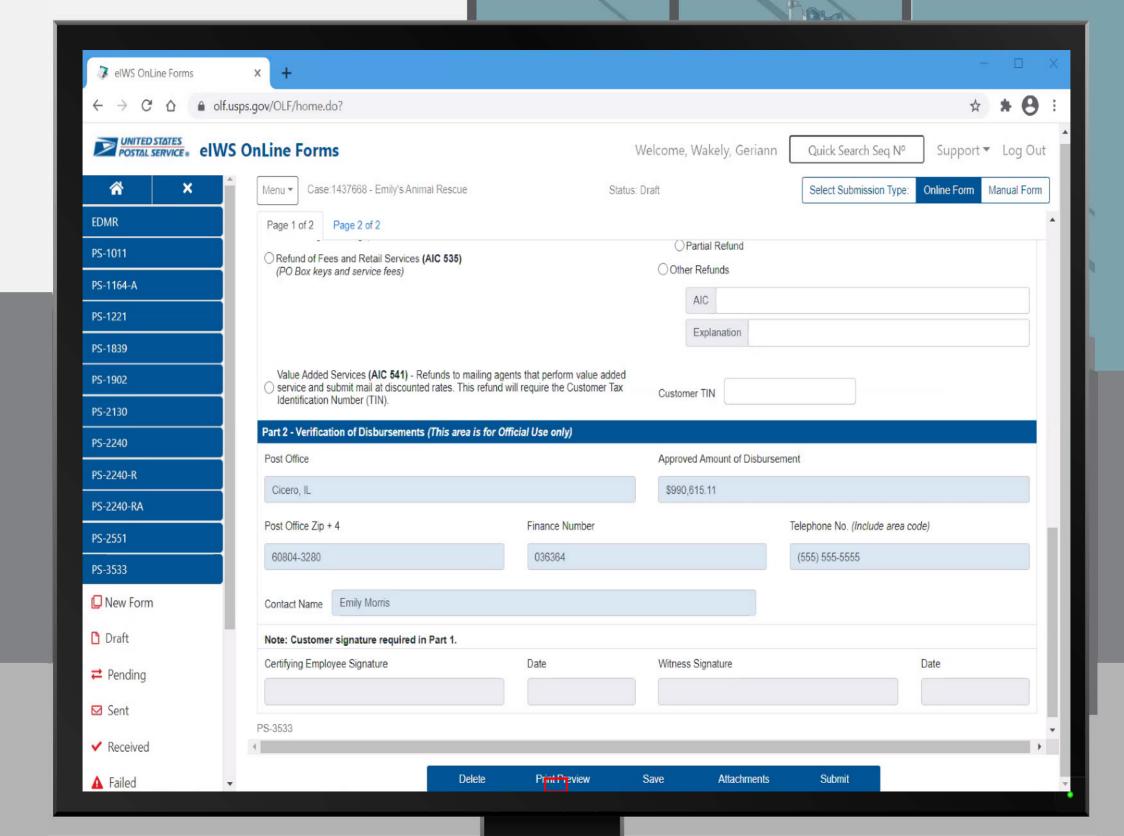


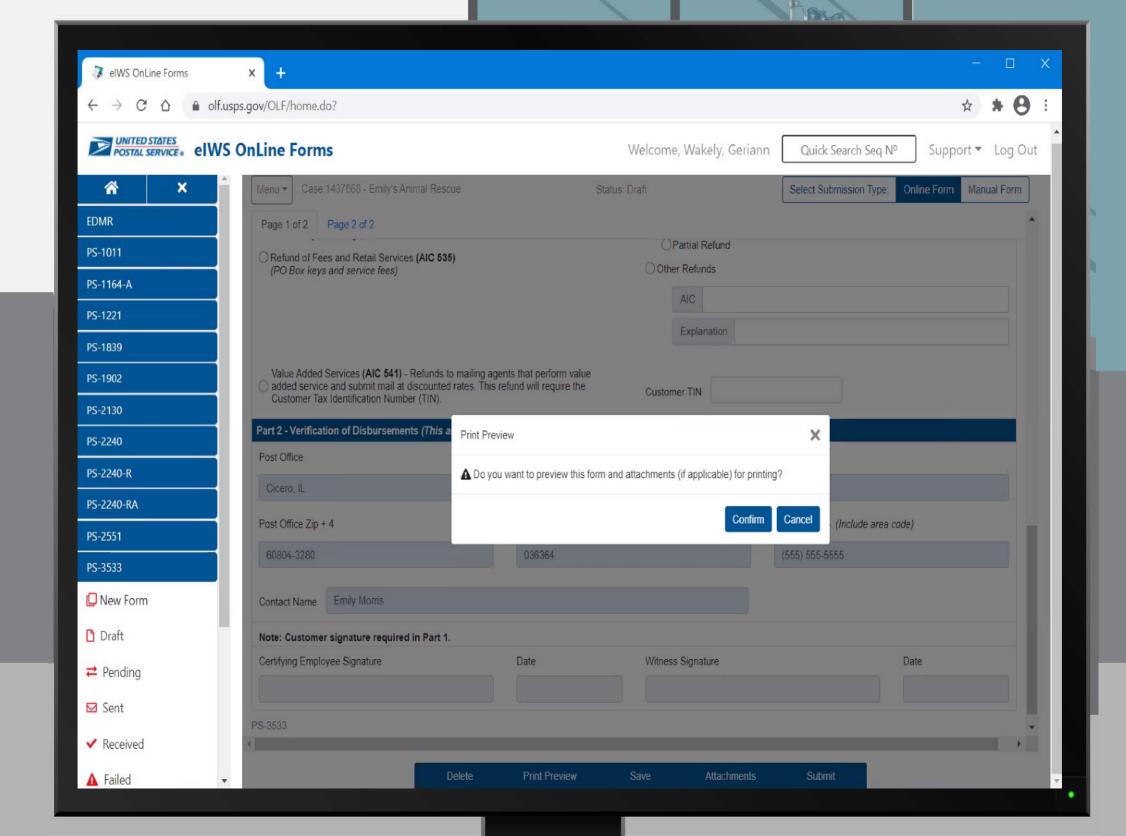


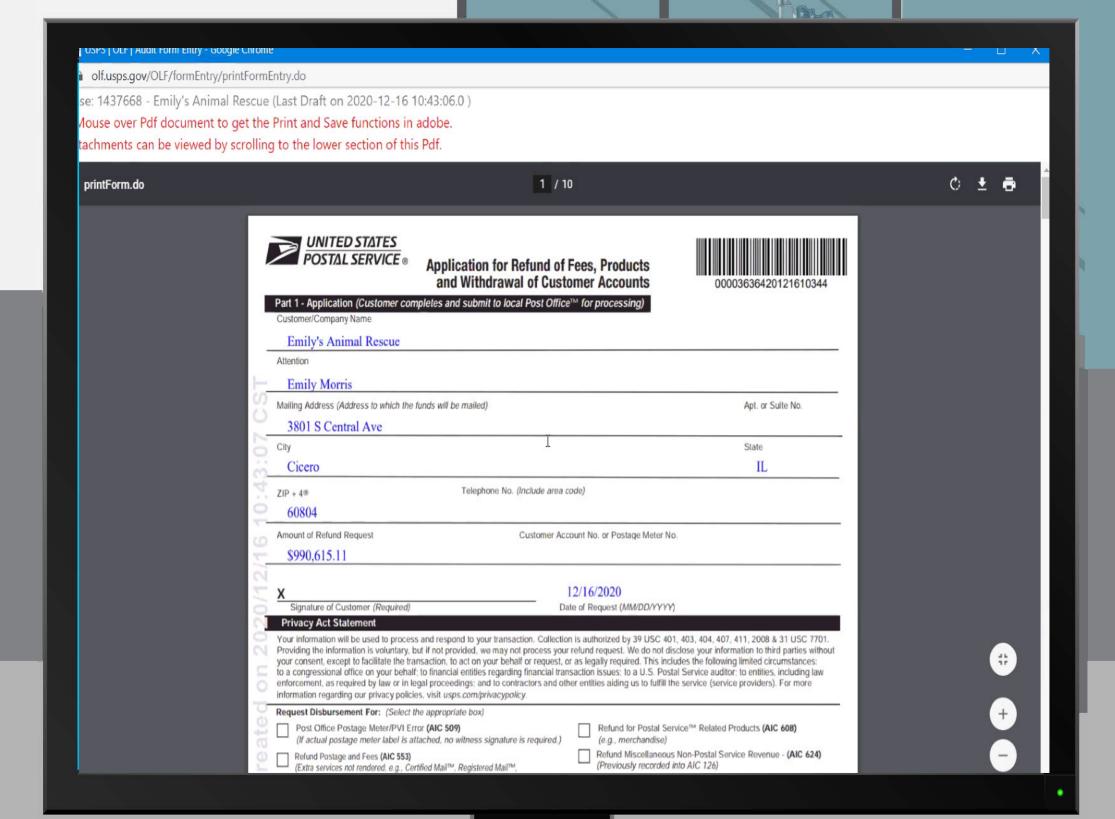


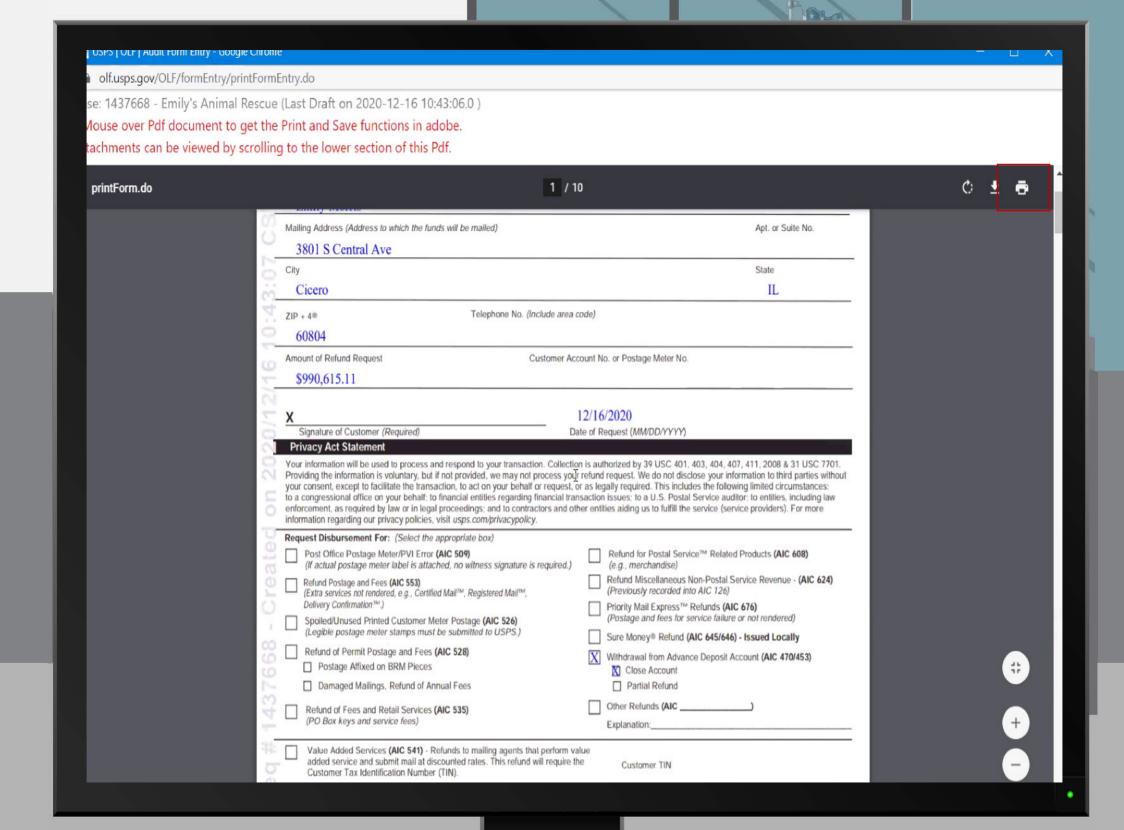












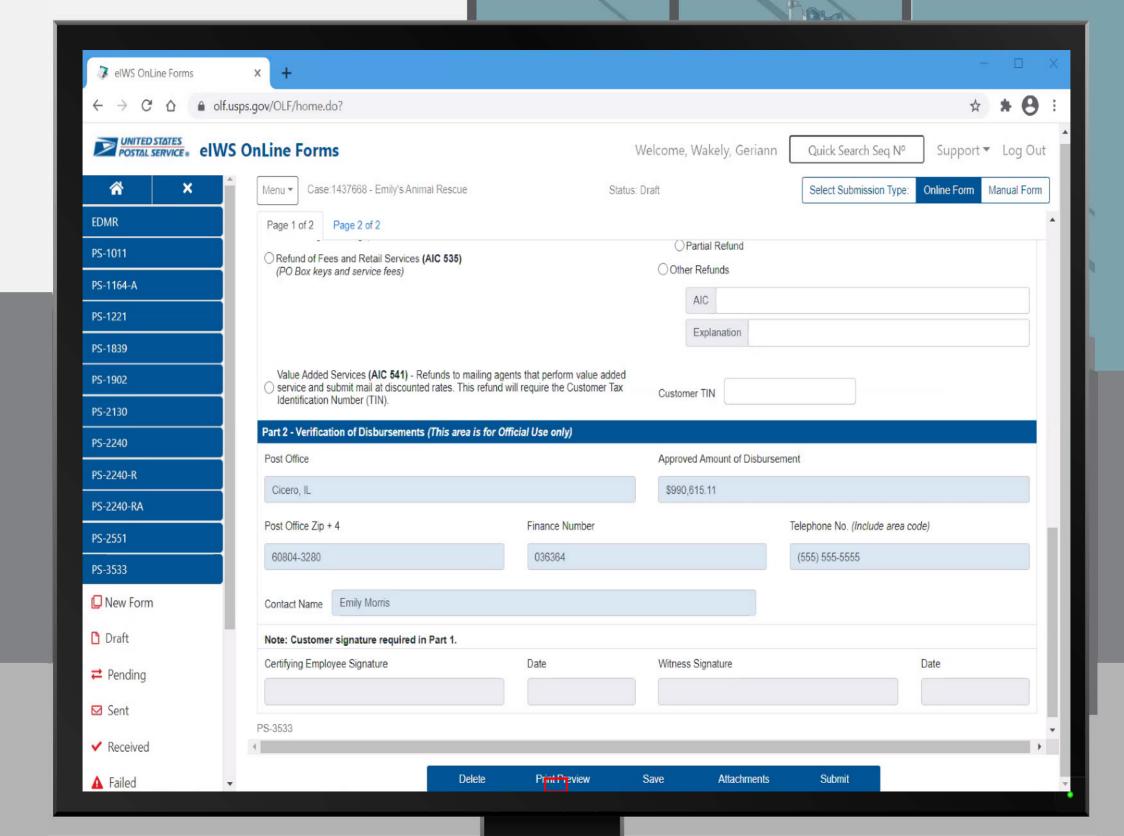


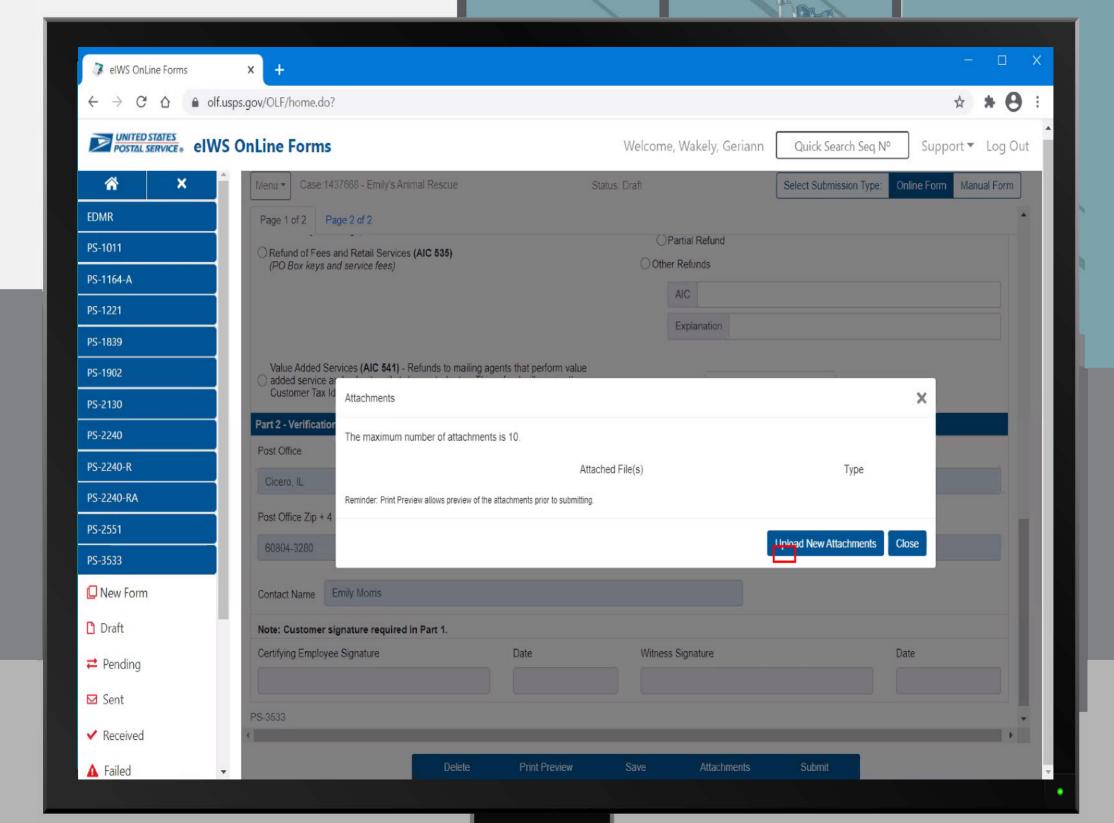


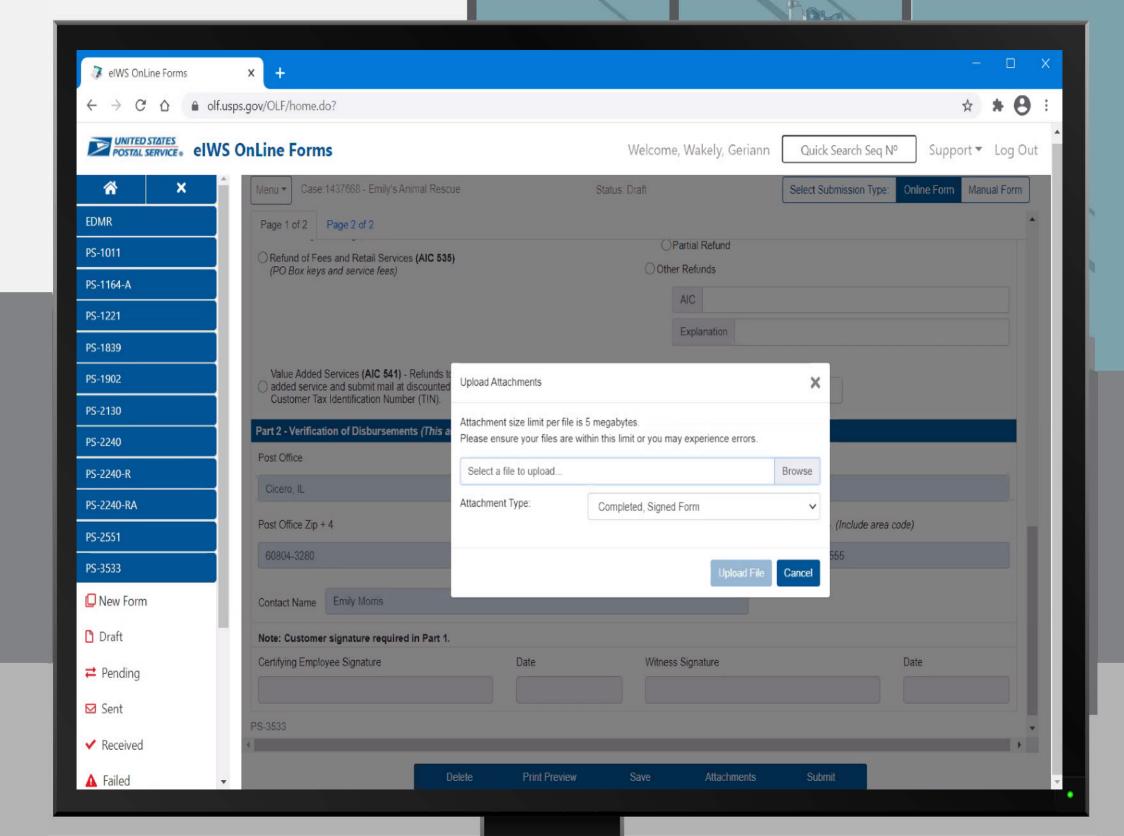


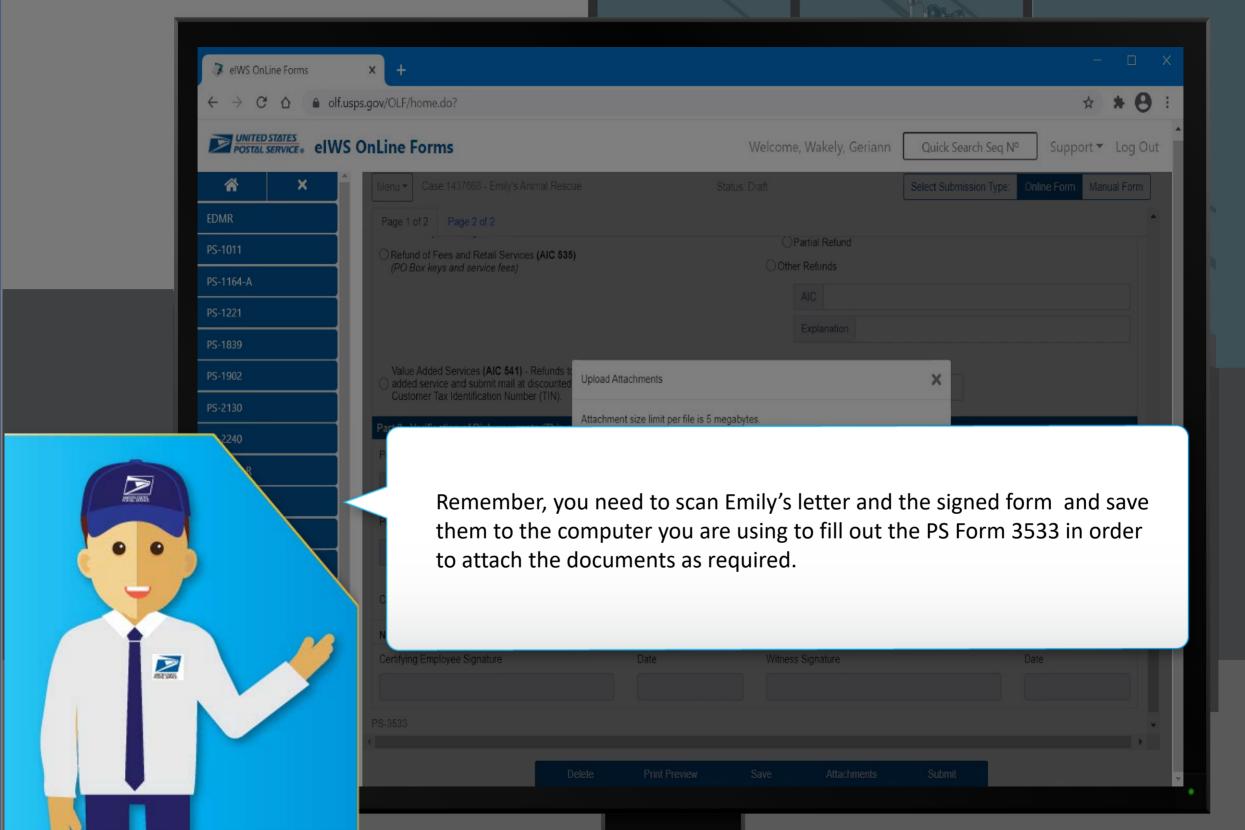


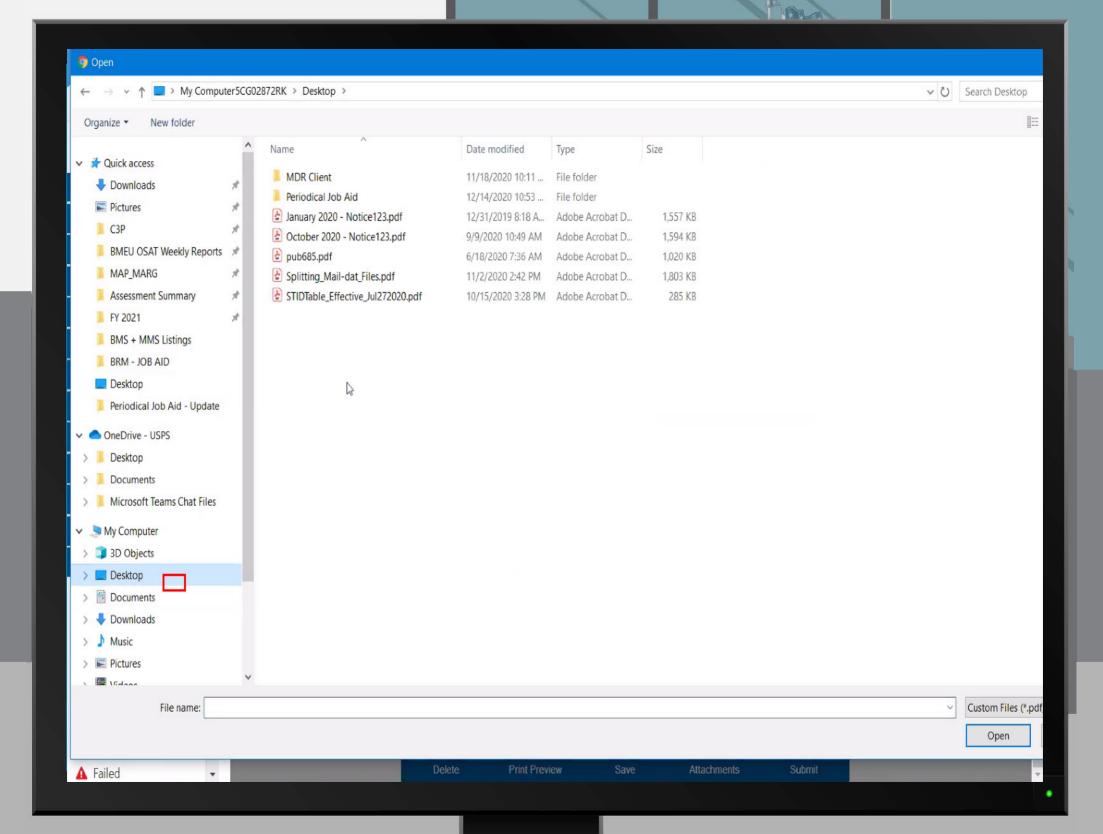


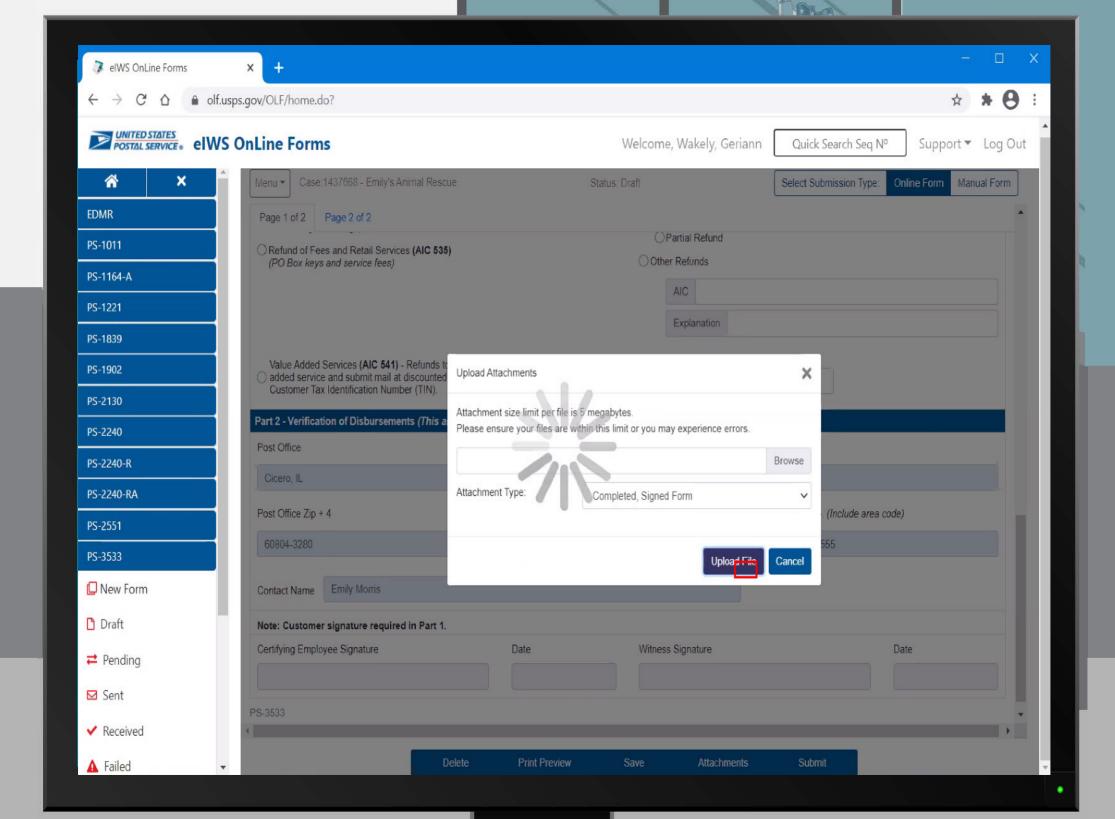


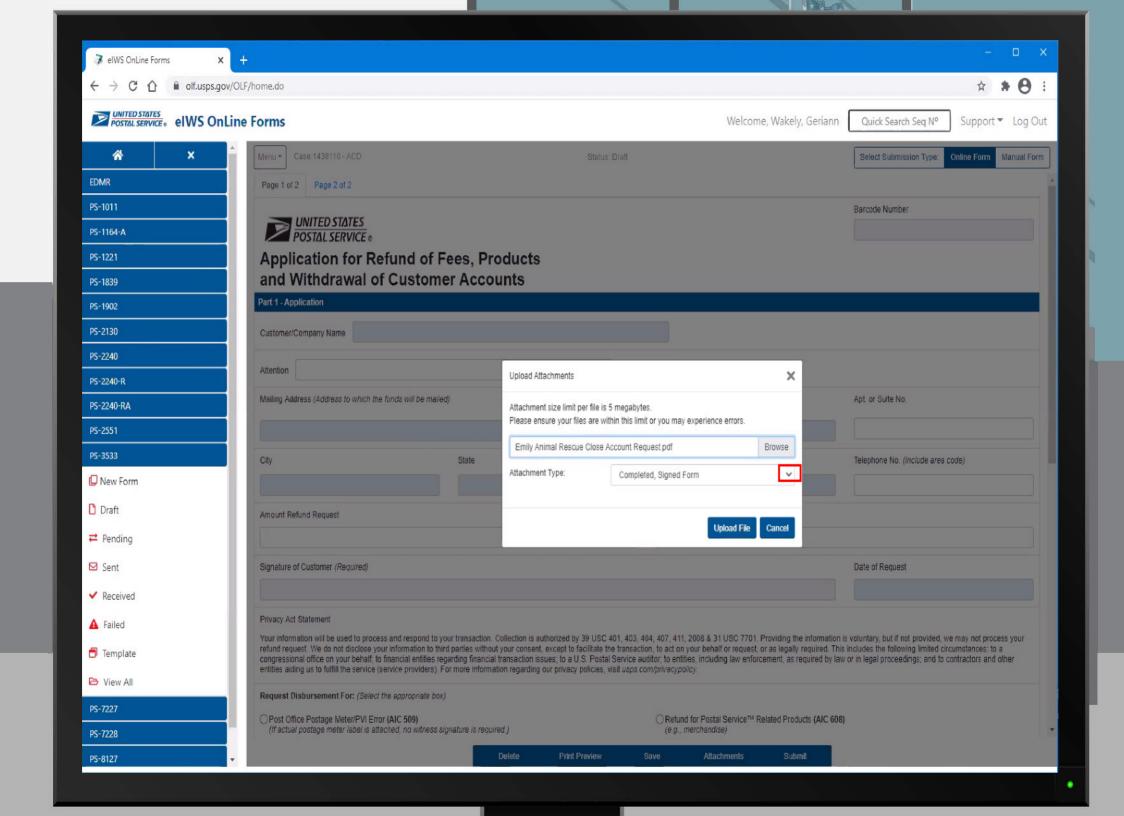


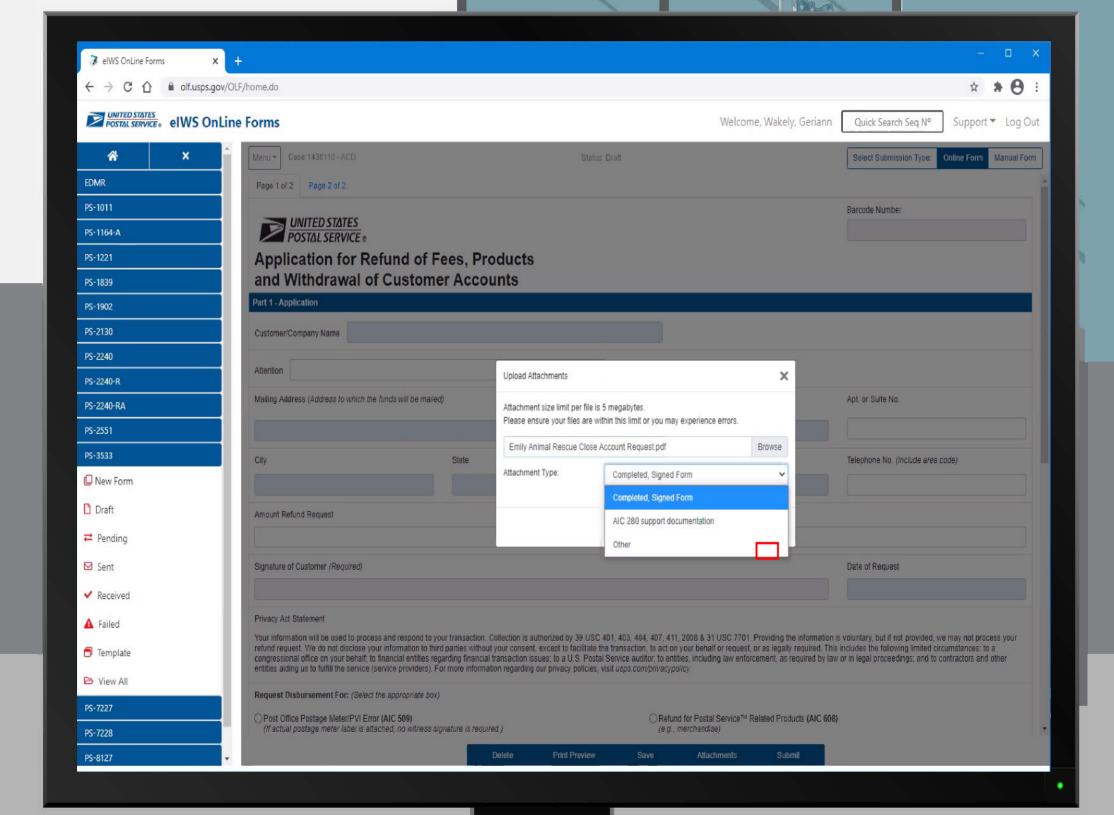


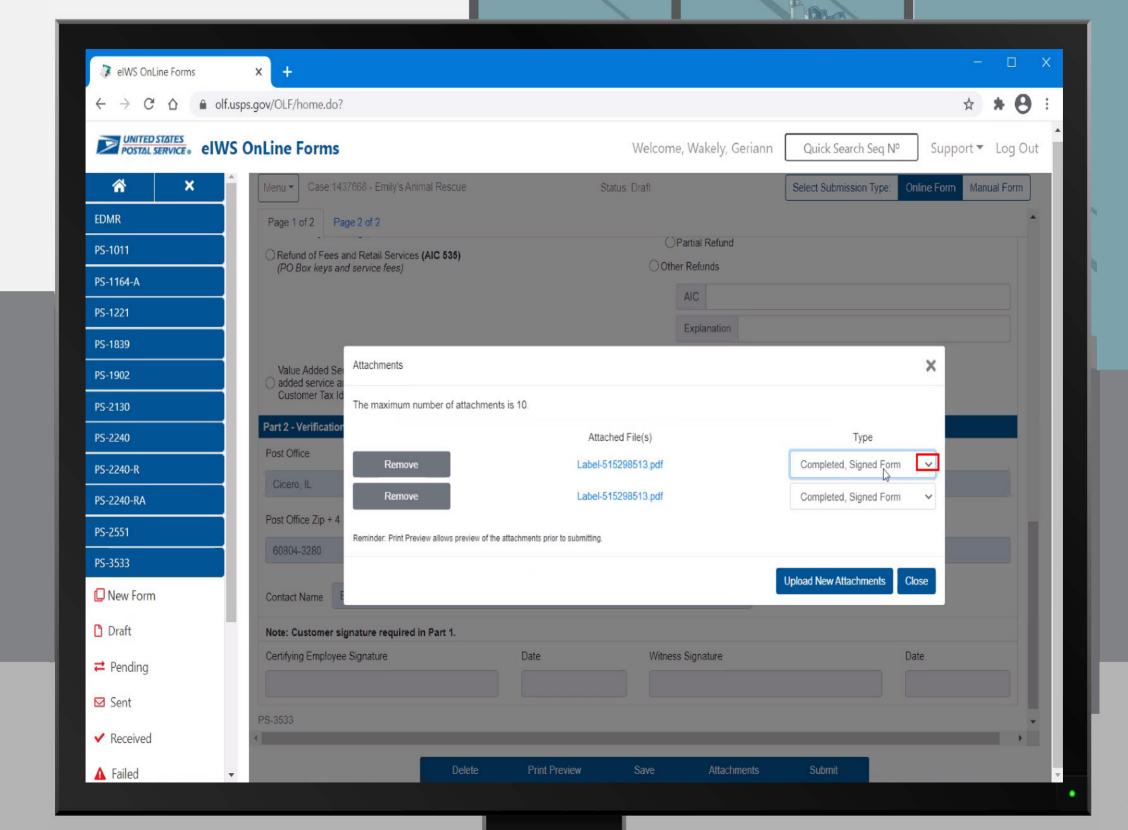


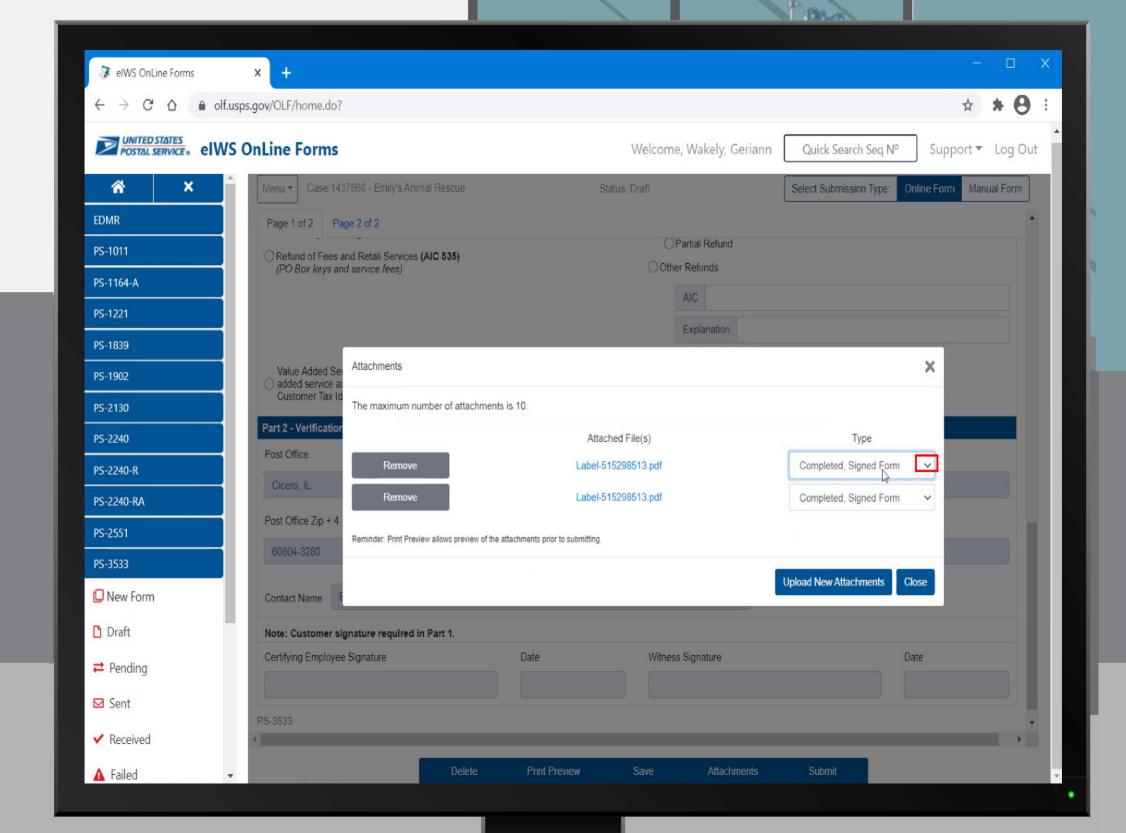




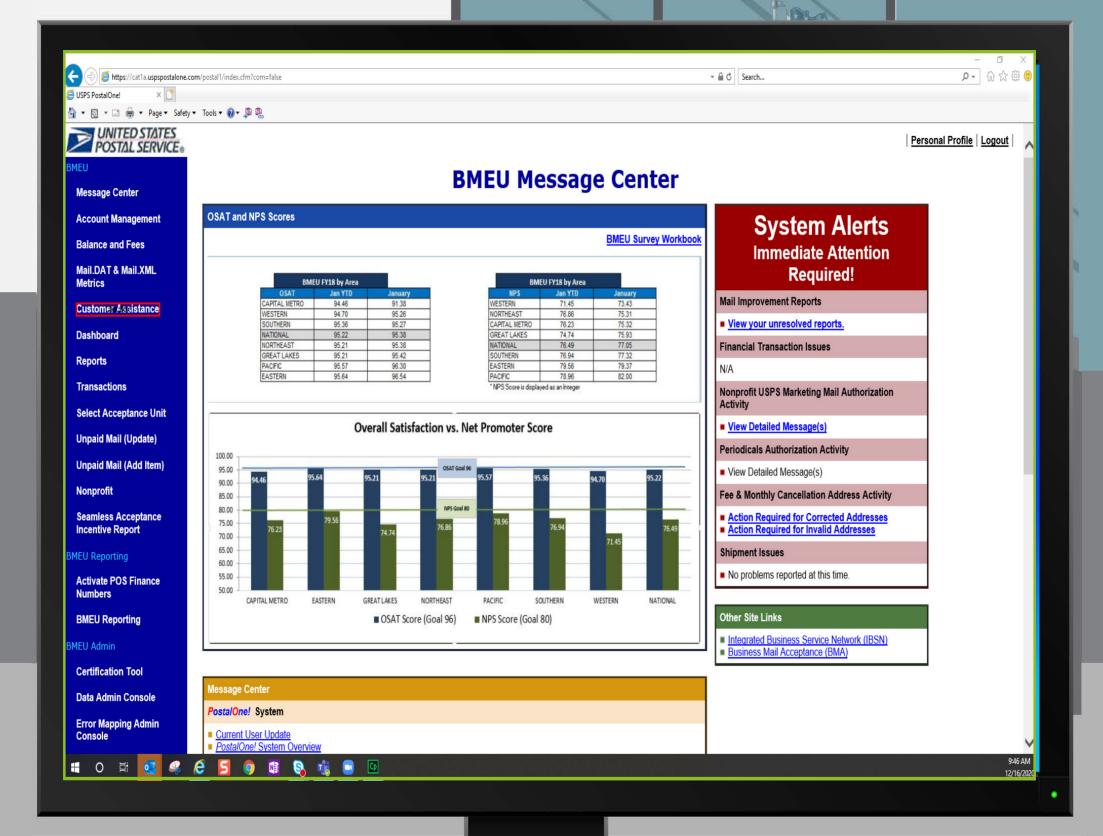


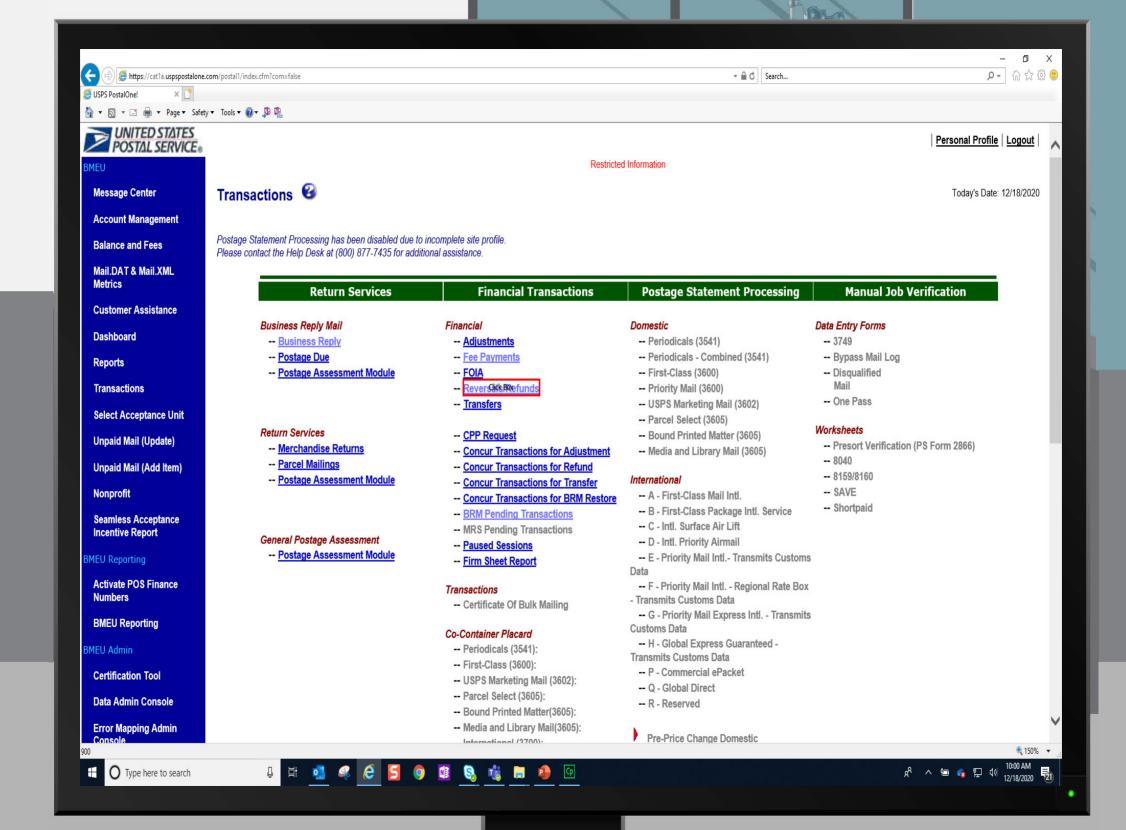


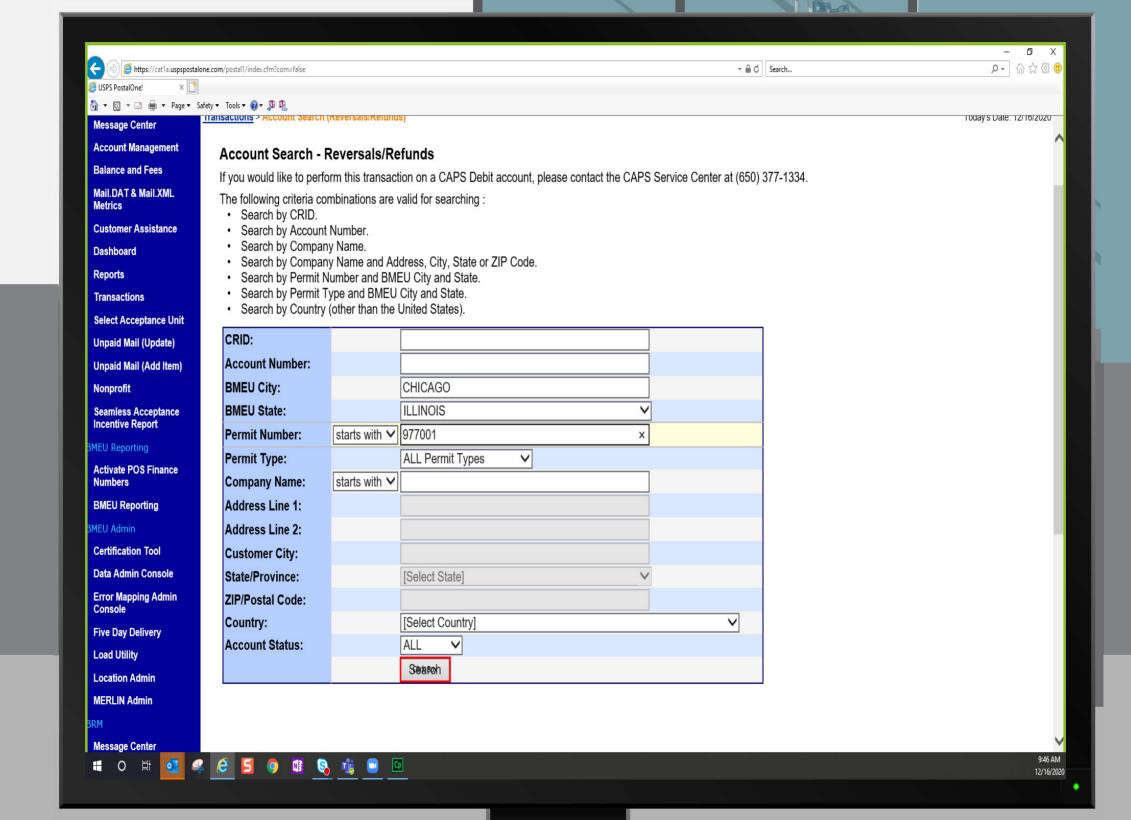


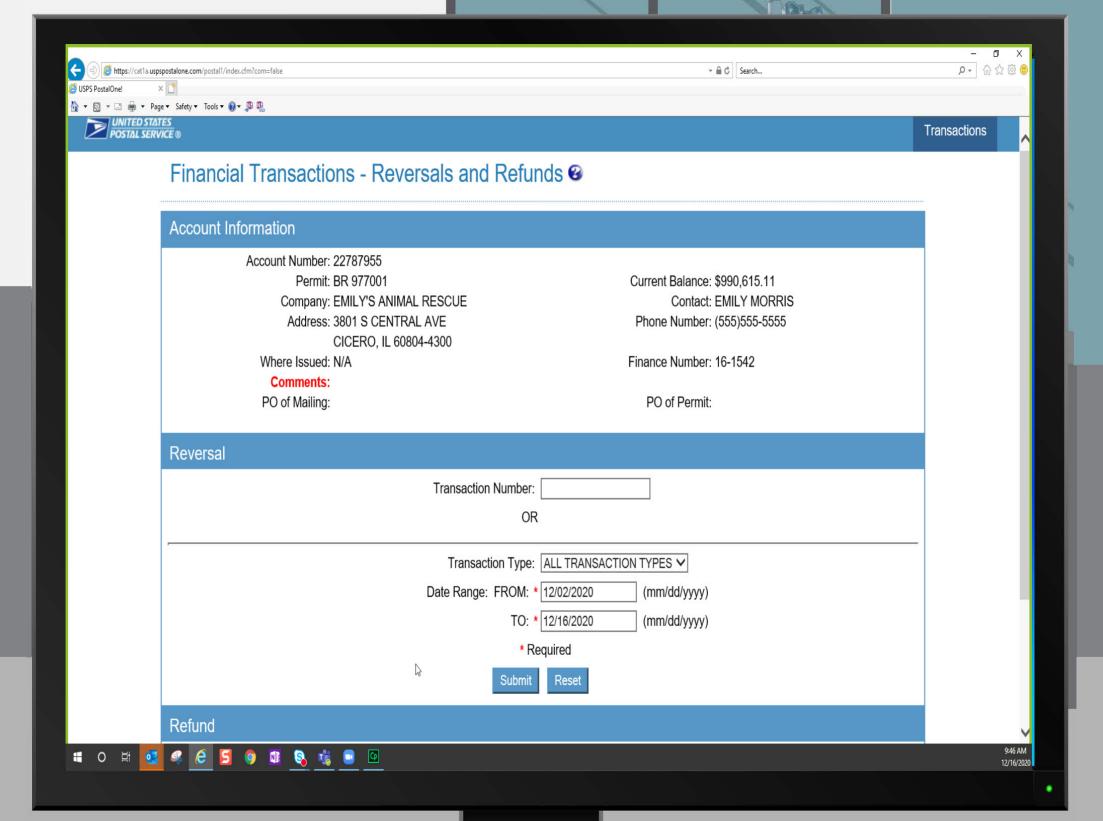


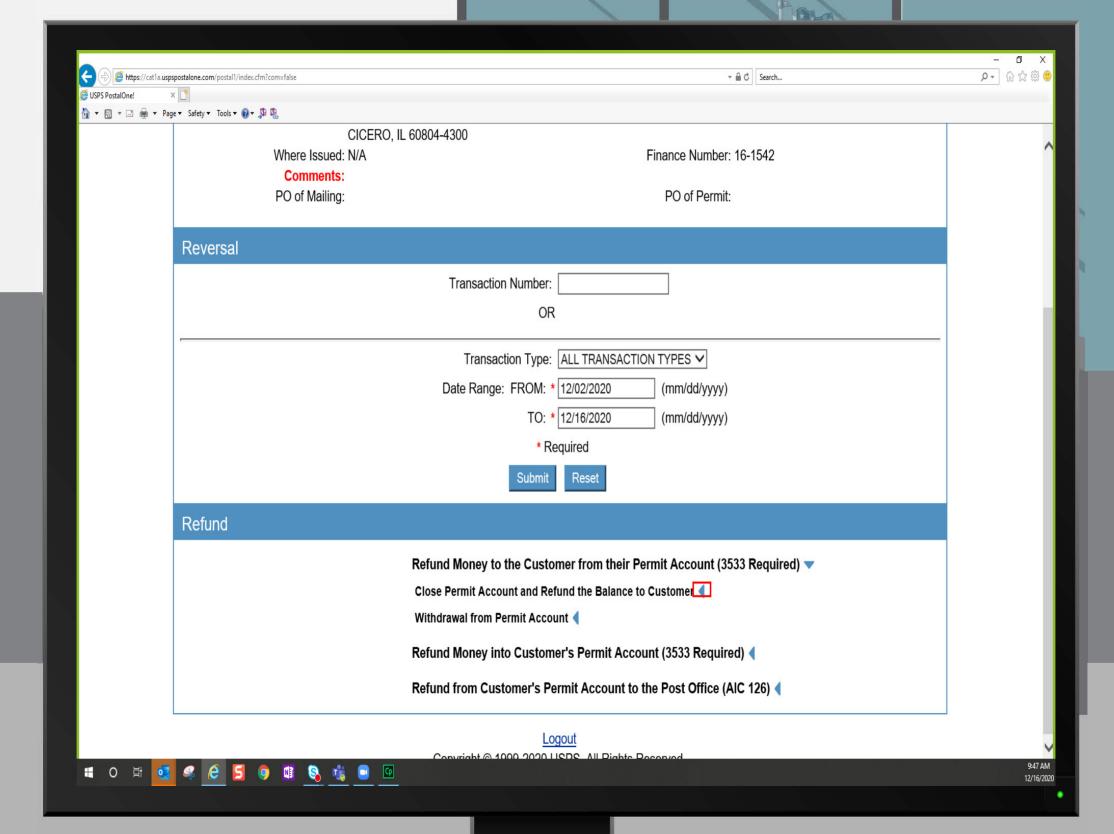


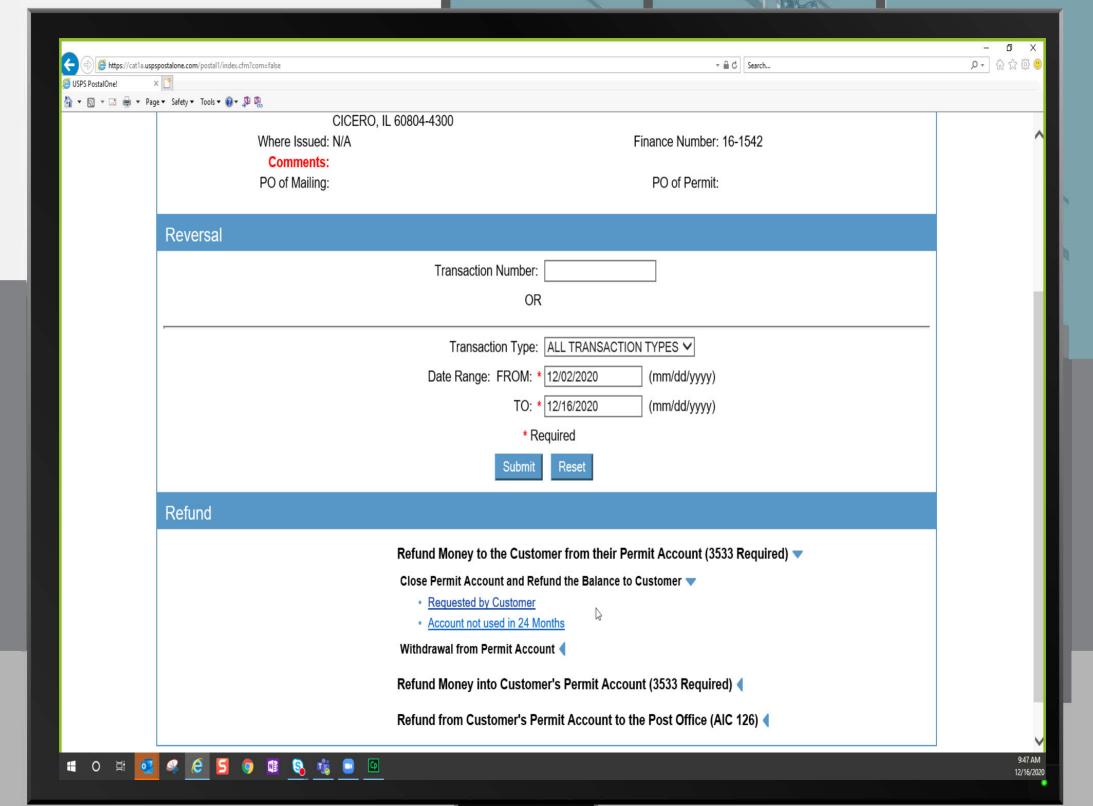


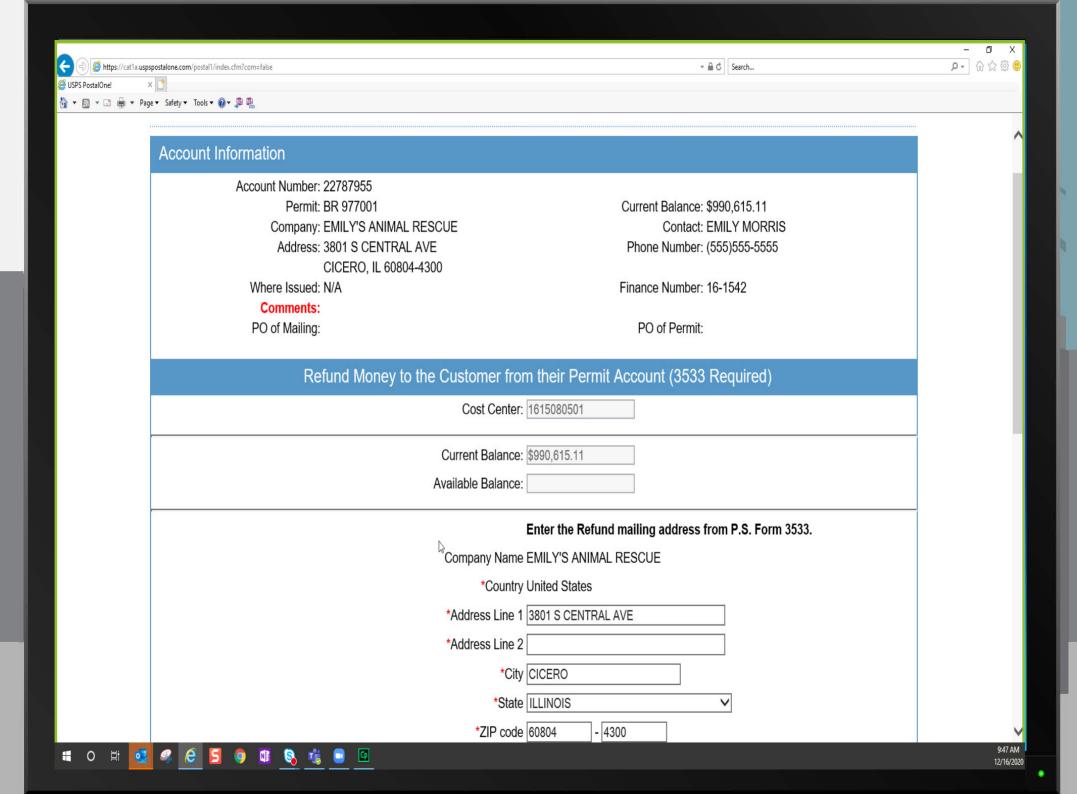


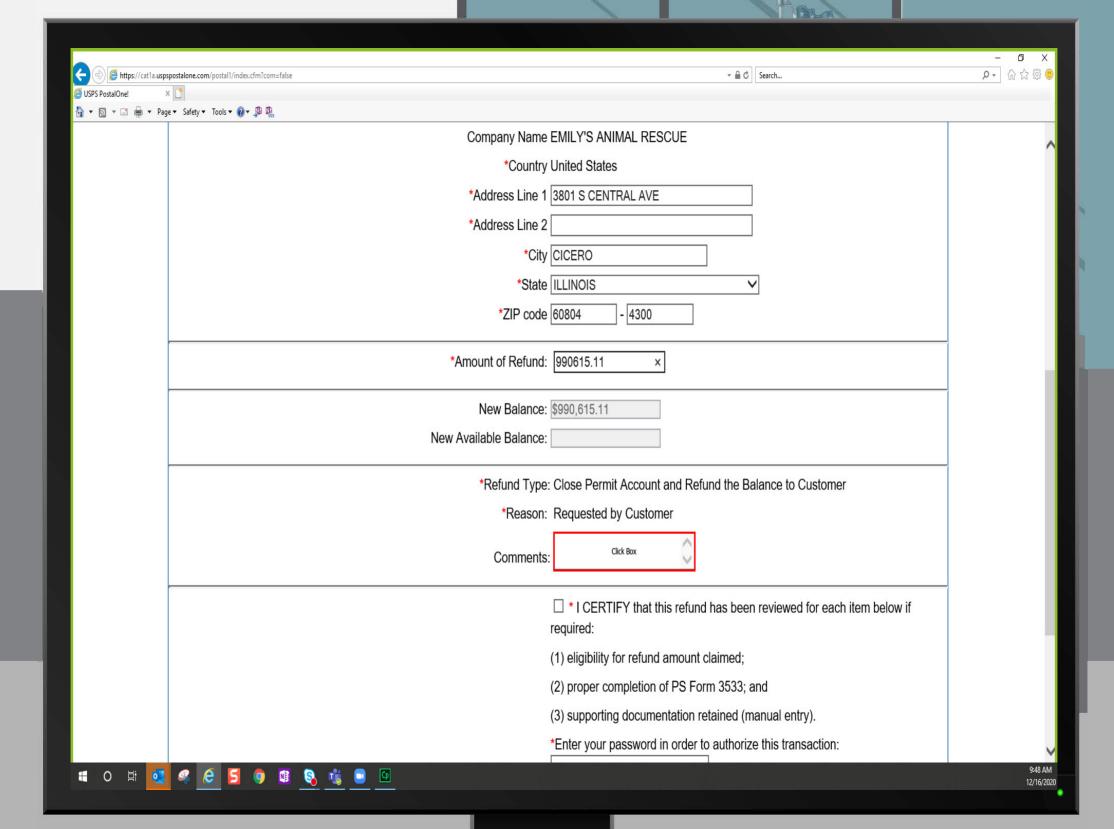


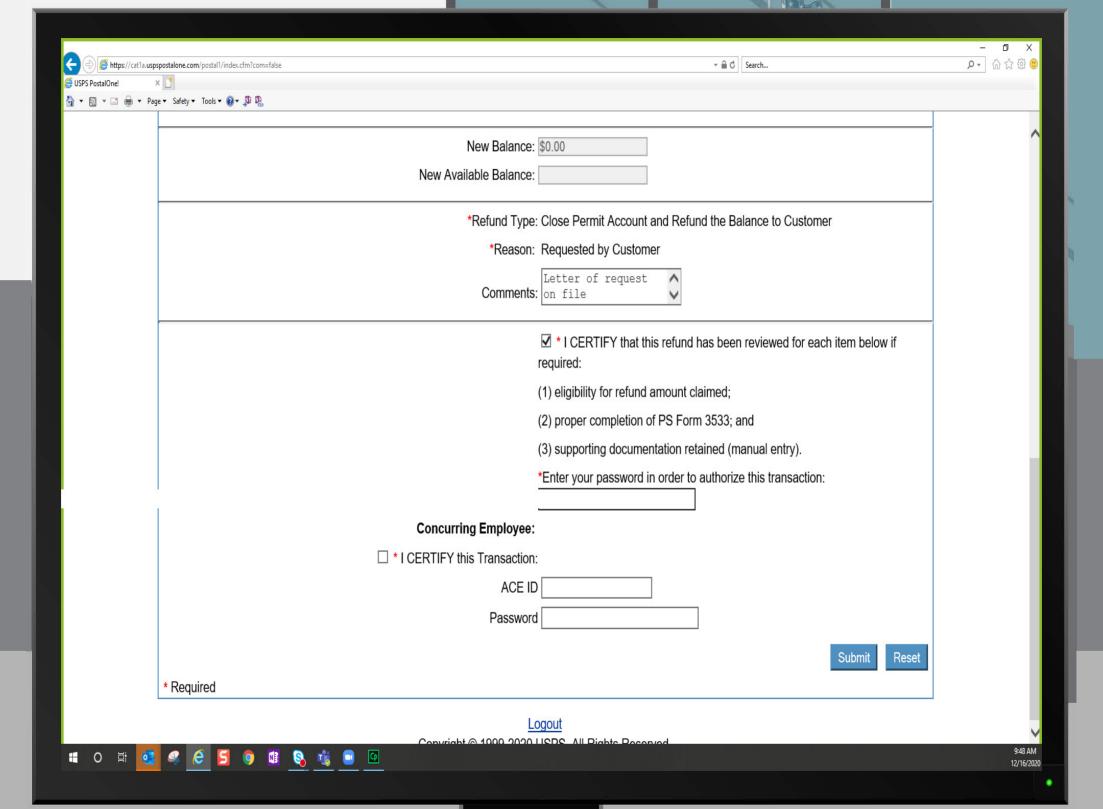


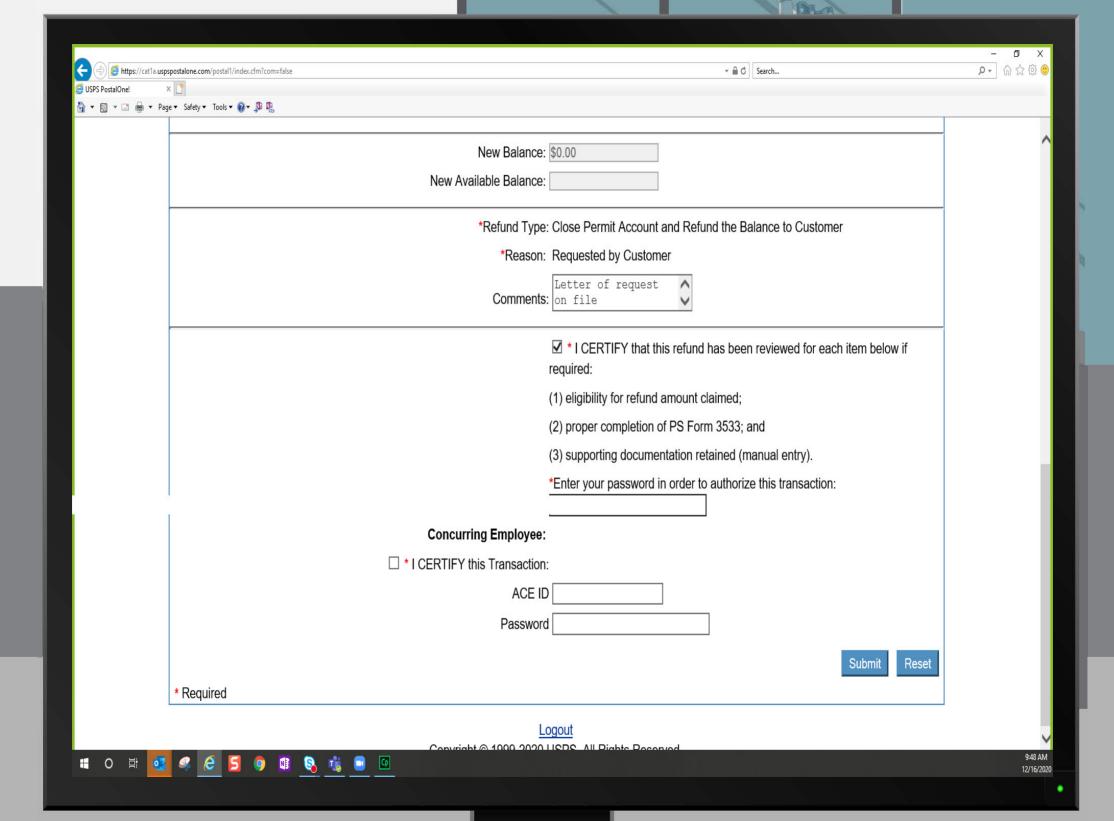


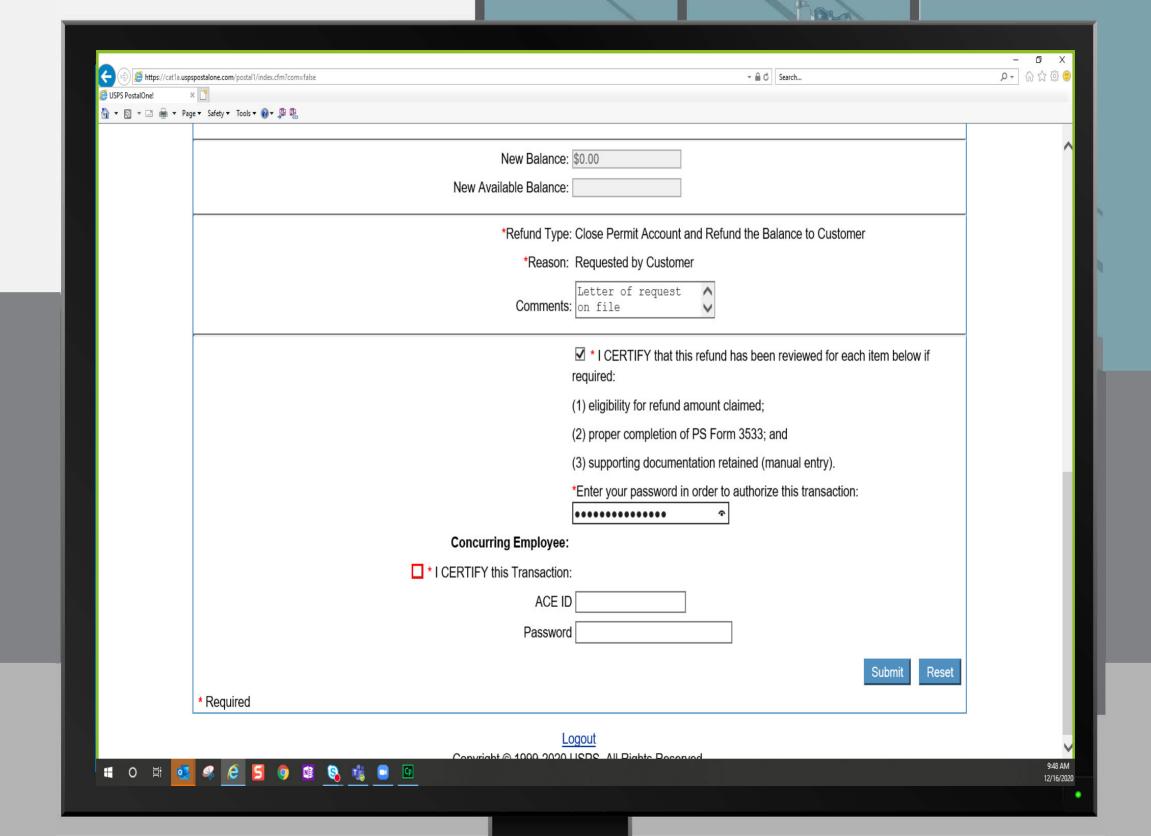


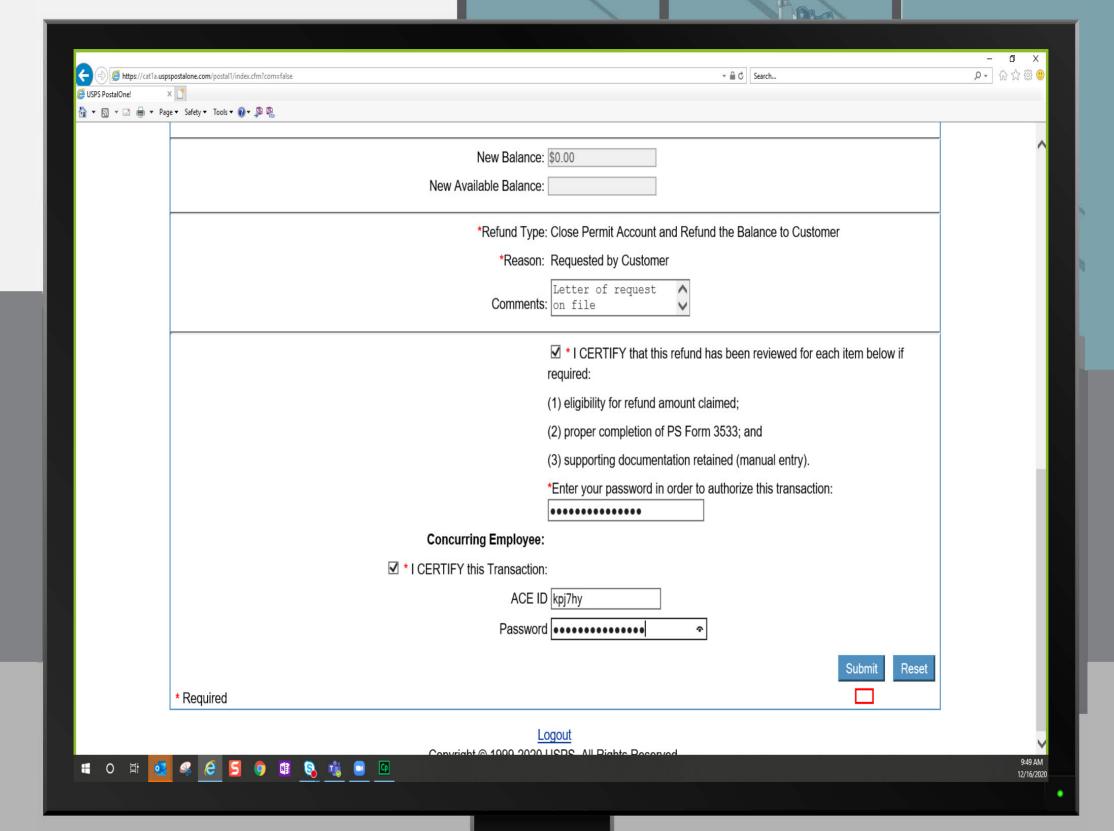










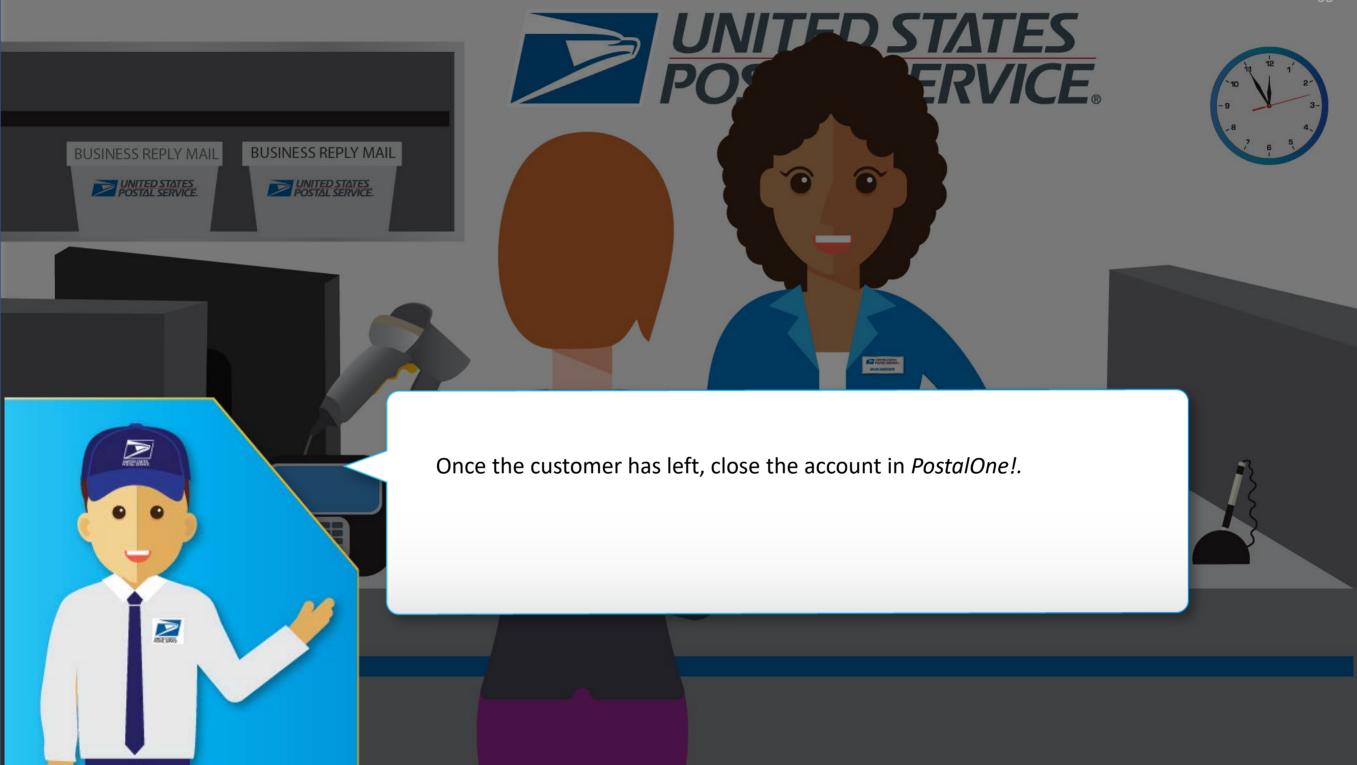


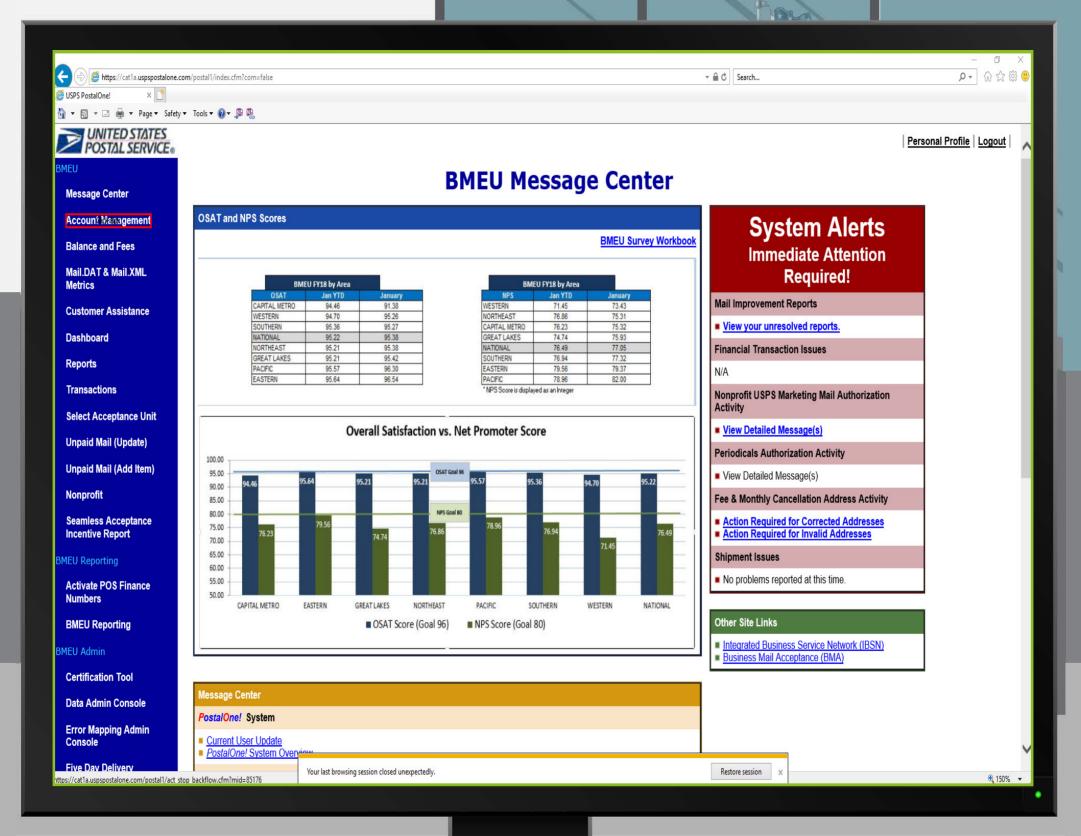


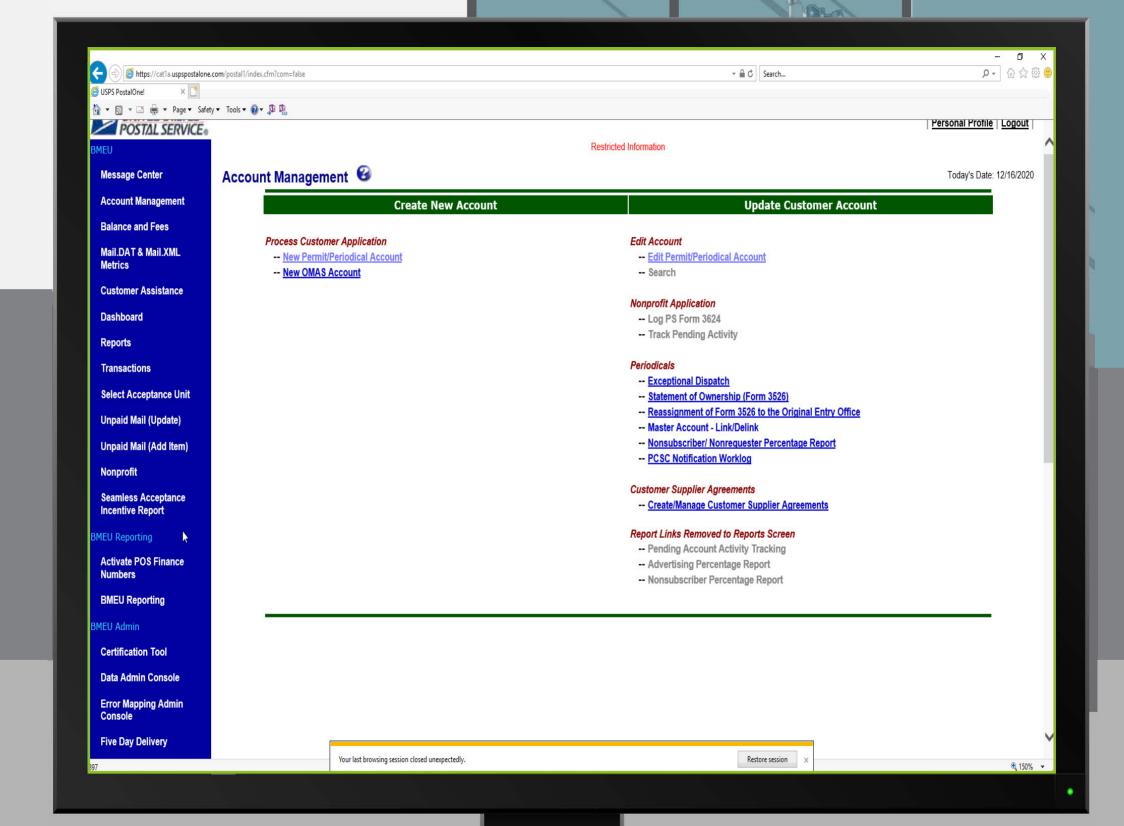


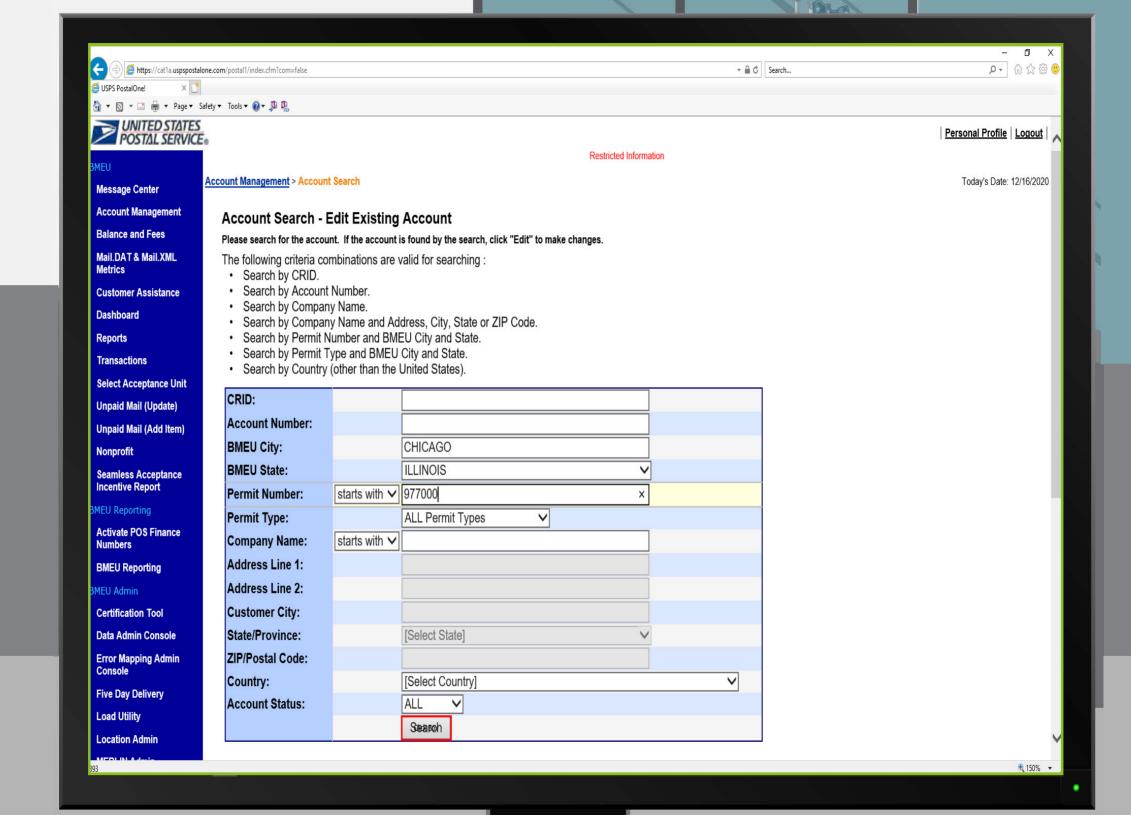


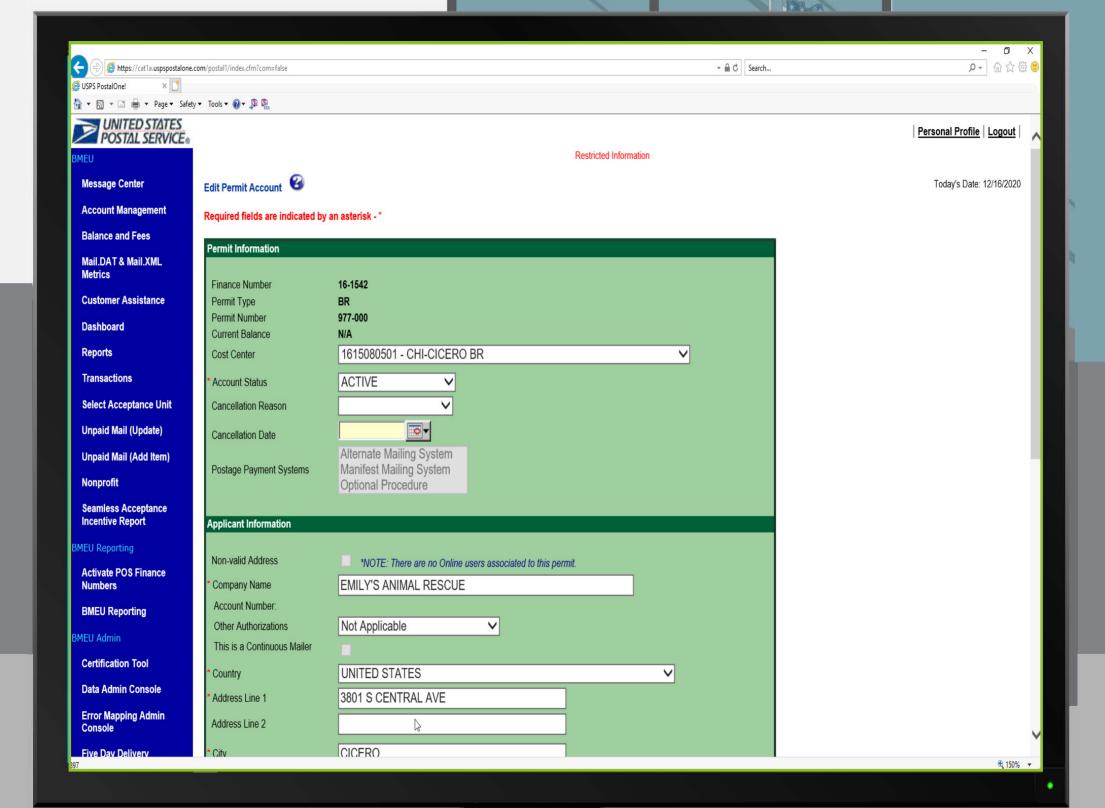


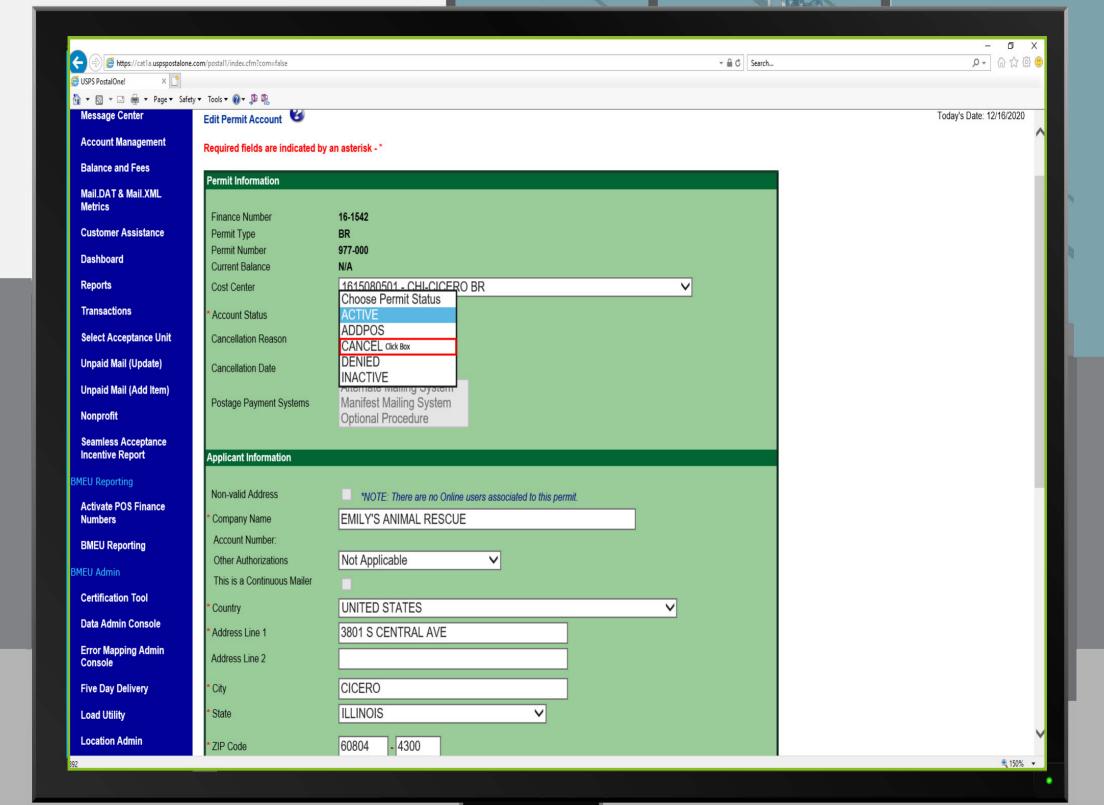


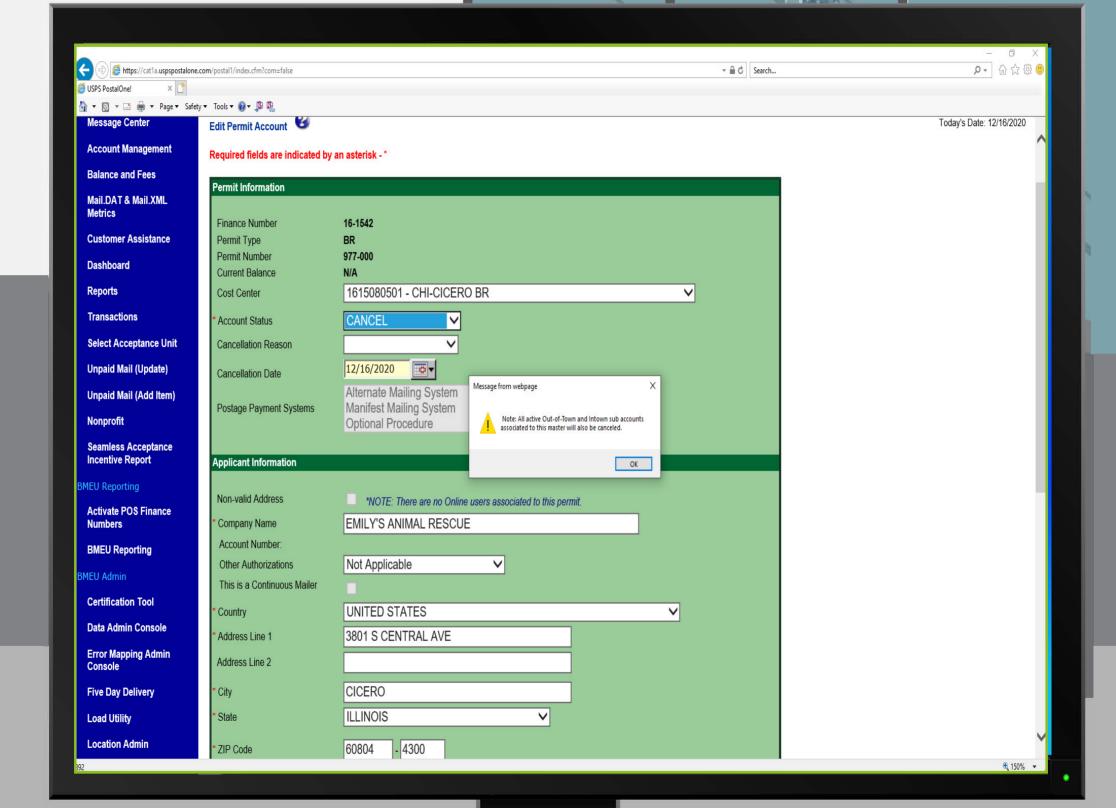


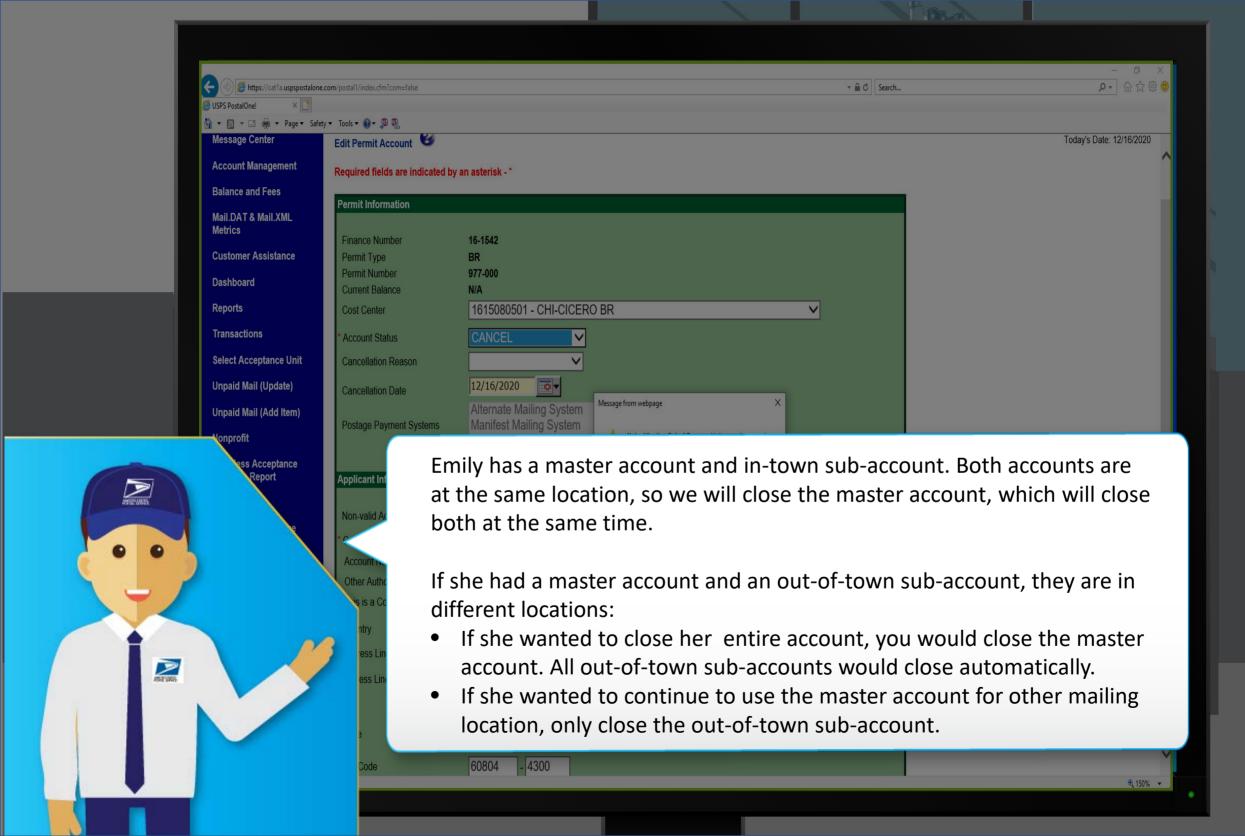


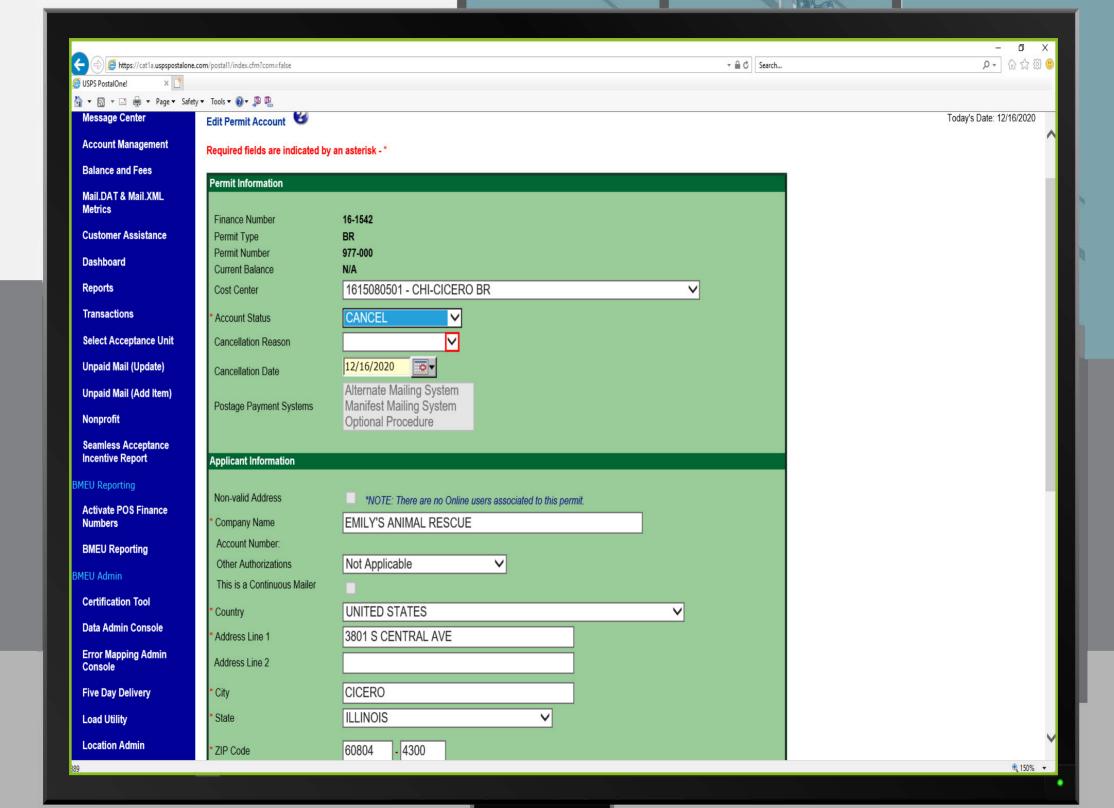


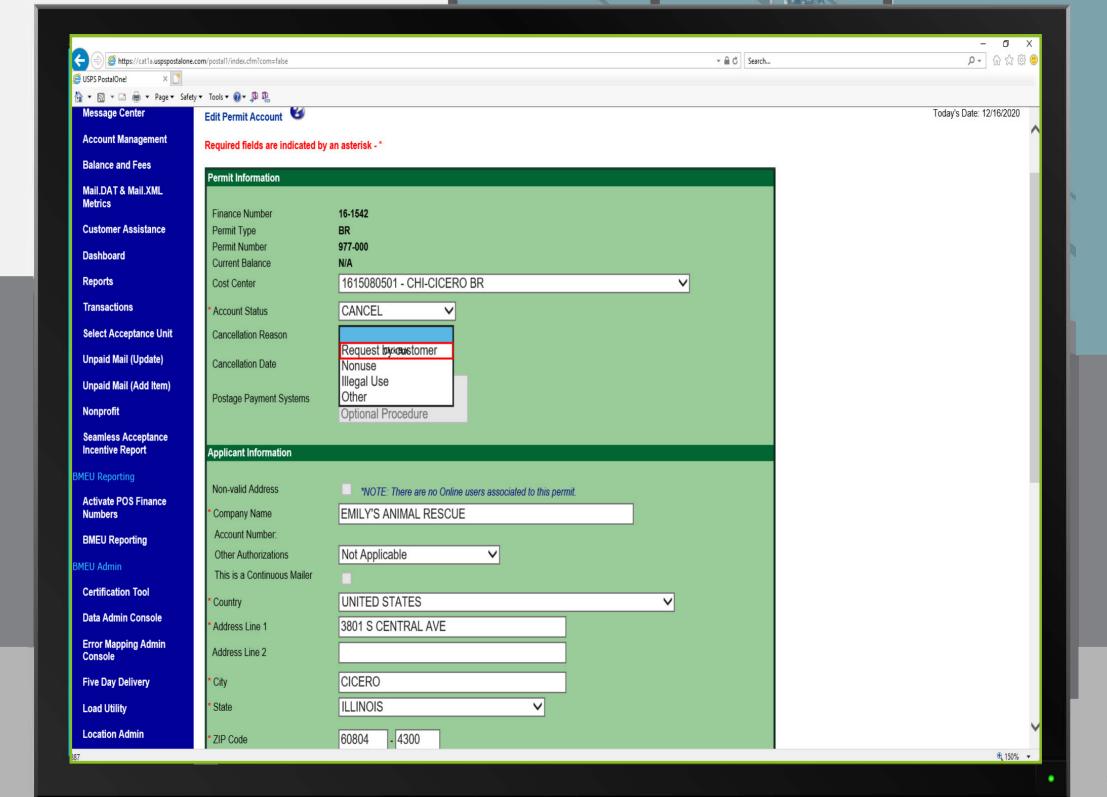


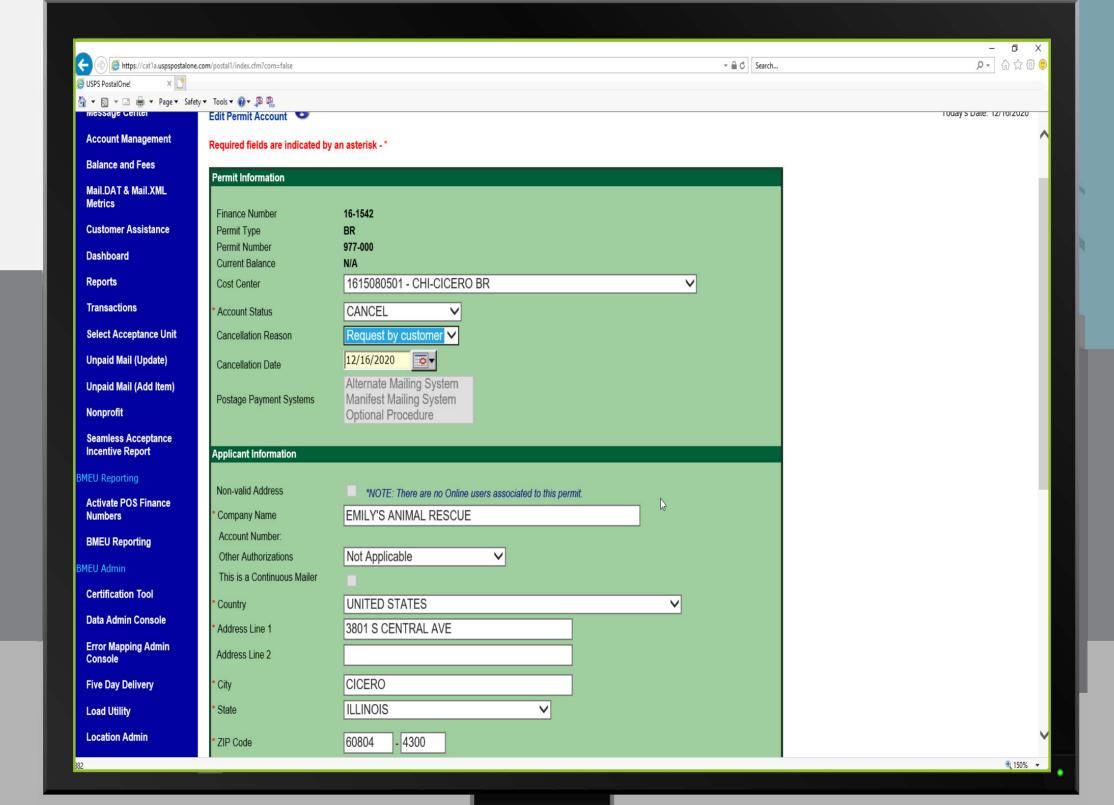


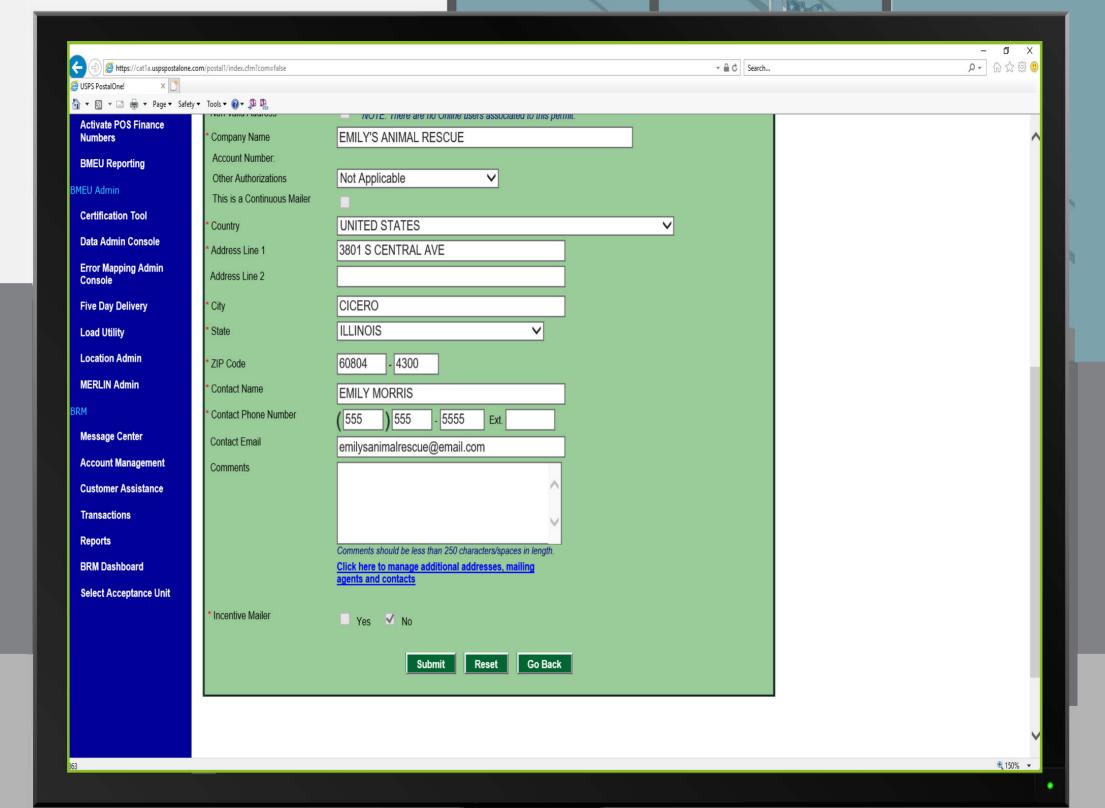


















## **Question 1**

What supporting documentation is required form the customer to close an account and process a refund?

		Answer Key	Answers:	Feedback Correct:
,	A		A government-issued ID and verbal confirmation that the customer wishes to close the account.	That's correct!  A PS Form 3533, Application for Refund of Fees, Products, and Withdrawal of Customer Accounts and a request to close the account written on company letterhead.
ı	3		A PS Form 3533 , Application for Refund of Fees, Products, and Withdrawal of Customer Accounts.	Feedback Try Again: Try Again.
				Feedback Incorrect:
(		х	A PS Form 3533, Application for Refund of Fees, Products, and Withdrawal of Customer Accounts and a request to close the account written on company letterhead.	That's incorrect.  A PS Form 3533, Application for Refund of Fees, Products, and Withdrawal of Customer Accounts and a request to close the account written on company letterhead.
ı	0		A request to close the account written on company letterhead and a government-issued ID.	



## **Question 2**

A customer has a master account and an out-of-town sub-account in different locations. They no longer wish to mail with the Postal Service, what do you do?

	Answer Key	Answers:	Feedback Correct:
A		Change the permit status to inactive.	That's correct! Close the Master account, the sub-account will close automatically.
В	x	Close the Master account, the sub-account will close automatically.	Feedback Try Again:  Try Again.
			Feedback Incorrect:
С		Close the Master Account and set the permit status to inactive.	That's incorrect.  Close the Master account, the sub-account will close automatically.
D		Close the sub-account, the Master will close automatically.	



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