July 30, 2019

Mr. Brian J. Wagner  
President  
National Association of Postal Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2763

Dear Brian:

As a matter of general interest, the Postal Service will launch a new mobile management application through Informed Mobility entitled Informed Mobility Safety Observation Tool (IMSOT).

IMSOT will allow managers/supervisors who have postal-issued mobile devices (cell phones, tablets, e.g.) to electronically complete PS Form 4584, Observation of Driving Practices, PS Form 4584-P, Observation of Driving Practices – Powered Industrial Trucks (PITs), PS Form 4588, Observation of Work Practices – Delivery Services and PS Form 4589, Observation of Work Practices – General. The hard copy form will remain available for anyone who does not have access to postal-issued mobile devices.

The main objective of IMSOT is to provide an automated method for supervisors and managers to identify when observations are due and to complete the process electronically in order to capture and consolidate findings. Some of the features of IMSOT include: storing captured data in a national repository, exporting capability for completed forms and providing dashboard displays of employee safety observation status.

Additional information regarding IMSOT can be found on the Safety Toolkit which includes FAQs, a reference guide and instructions. The IMSOT application became available on postal-issued mobile devices beginning July 29.

Please contact Bruce Nicholson at extension 7773 if you have any questions concerning this matter.

Sincerely,

[Signature]

Alan S. Moore  
Manager  
Labor Relations Policies and Programs