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May 7, 2024

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0328 1591

Dear Ivan:

This letter is in further reference to the notice dated April 2 (enclosed), regarding the Postal Service's partnership with the General Services Administration (GSA) and Federal Bureau of Investigation (FBI) to provide various biometric services.

As previously informed, the Postal Service deployed new technology, called the Enterprise Biometric Identity Service (EBIS), which consolidates biometric capture, in-person proofing, and personal identity verification (PIV) transactions into one platform. The various services are being incorporated into EBIS in phases. The Postal Service currently has over 800 EBIS devices to support the retail partnership with the FBI offering Identity History Summary Check (IdHSC) fingerprinting in select locations.

The retail partnership launched two new services on April 23:

- *FBI Firearm Challenge (FAC)*: This occurs when an individual believes the reason a firearm-related check was delayed is due to inaccurate or incomplete Identity History Summary information maintained in the FBI Criminal File.
- *FBI Voluntary Appeals File (VAF)*: This is provided by the FBI for firearm purchasers who believe they are legally allowed to buy firearms, but they have been denied more than once or frequently experience delays in their transactions.

Retail offices will follow the current process for these transactions, Privacy Act Statements for the FAC and VAF transactions have been distributed to EBIS retail sites.

A copy of the Retail Service Talk, Enterprise Biometric Identity Services (EBIS) Expansion and a copy of the three Privacy Act Statements given to employees are enclosed.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Shannon Richardson".

Shannon Richardson
Director
Contract Administration (APWU)

Enclosures



April 2, 2024

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0328 0396

Dear Ivan:

This letter is in further reference to the notice dated January 11 (enclosed), regarding the Postal Service's partnership with the General Services Administration (GSA) and Federal Bureau of Investigation (FBI) to provide various biometric services.

As previously informed, the Postal Service deployed new technology, called the Enterprise Biometric Identity Service (EBIS), which consolidates biometric capture, in-person proofing, and personal Identity verification (PIV) transactions into one platform. The various services are being incorporated into EBIS in phases. The Postal Service currently has over 600 EBIS devices to support the retail partnership with the FBI offering Identity History Summary Check (IdHSC) fingerprinting in select locations and will continue to expand to selected sites nationwide this year.

Enclosed is a list of 128 FBI IdHSC sites to receive the new EBIS devices in Quarter 3 of FY24, and a copy of the Retail Service Talk, Enterprise Biometric Identity Services (EBIS). Deployment, installation and training for the new devices will take place throughout Quarter 3, and the equipment will be ready for use after training is complete at each site.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon Richardson".

Shannon Richardson
Director
Contract Administration (APWU)

Enclosures

FBI IdHSC PRIVACY ACT STATEMENT

Authority: The FBI's acquisition, preservation, and exchange of fingerprints and associated information is generally authorized under 28 U.S.C. 534. The collection of fingerprints to access your FBI identification record for your review and/or to request a change, correction, or update, is authorized under 28 C.F.R. 16.30-16.34.

Principal Purpose: Your fingerprints and associated information are collected in order to confirm your identity in the Next Generation Identification (NGI), the FBI's biometric and criminal history record system. Your fingerprints will be searched against other fingerprints in NGI in order to locate your criminal history record or to confirm the absence of such record. Providing your fingerprints and associated information is voluntary; however, failure to do so may affect completion or approval of your request for your FBI identification record.

Routine Uses: During the processing of your request, your fingerprints and associated information may be disclosed pursuant to your consent and may be disclosed as permitted by the Privacy Act of 1974.

FBI FIREARM CHALLENGE (FAC) PRIVACY ACT STATEMENT

Authority: The FBI's acquisition, preservation, and exchange of fingerprints and associated information is generally authorized under 28 U.S.C. 534. The collection of information on this form is also authorized by 34 U.S.C. 40901(f) and (g) and 28 CFR 25.10.

Principal Purpose: The principal purpose for requesting your fingerprints and associated information is to allow the FBI to respond to your challenge of the reason your firearm transaction was denied by the National Instant Criminal Background Check System (NICS) or Point of Contact (POC) state. The FBI will search your fingerprints in its Next Generation Identification (NGI) System to confirm your identity and to research the reason for your denial. Providing your fingerprints and associated information is voluntary; however, failure to do so may affect completion or approval of your challenge.

Social Security Account Number (SSAN): Your SSAN (or the last 4 digits) is requested to keep records accurate because other people may have the same name and date of birth. Your SSAN will be used to assist with verifying your identity. You are not required to provide your SSAN; however, failure to provide your SSAN may delay the processing of your challenge or require the submission of additional information to verify your identity.

Routine Uses: During the processing of your challenge and for as long thereafter as your fingerprints and associated information are retained by the FBI, your information may be disclosed pursuant to your consent, and may be disclosed without your consent as permitted by the Privacy Act of 1974 and all applicable Routine Uses as may be published at any time in the Federal Register, including the Routine Uses for the NICS and the NGI System. Routine uses include, but are not limited to, disclosures to local, state, tribal, and territorial criminal justice agencies to determine whether transferring a firearm to you is prohibited by state or federal law, or whether to grant or deny a challenge from a NICS transaction. Information you provide to support your challenge may be used to update records in government databases.

FBI VOLUNTARY APPEAL FILE (VAF) PRIVACY ACT STATEMENT

Authority: The FBI's acquisition, preservation, and exchange of fingerprints and associated information is generally authorized under 28 U.S.C. 534. The collection of information on this form is also authorized by 28 CFR 25.10(g).

Principal Purpose: The principal purpose for requesting your fingerprints and associated information is to allow the FBI to maintain your personal information in the Voluntary Appeal File (VAF). The FBI will search your fingerprints in its Next Generation Identification (NGI) System to confirm your identity and to locate any relevant criminal history information. Providing your fingerprints and associated information to the FBI is voluntary; however, failure to provide the requested information will result in the FBI's inability to retain your information in the VAF which may, in turn, result in future erroneous denials or extended delays of firearms transfers.

Social Security Account Number (SSAN): Your SSAN (or the last 4 digits) is requested to keep records accurate because other people may have the same name and date of birth. Your SSAN will be used to assist with verifying your identity. You are not required to provide your SSAN; however, failure to provide your SSAN may delay the processing of your VAF application or require the submission of additional information to verify your identity.

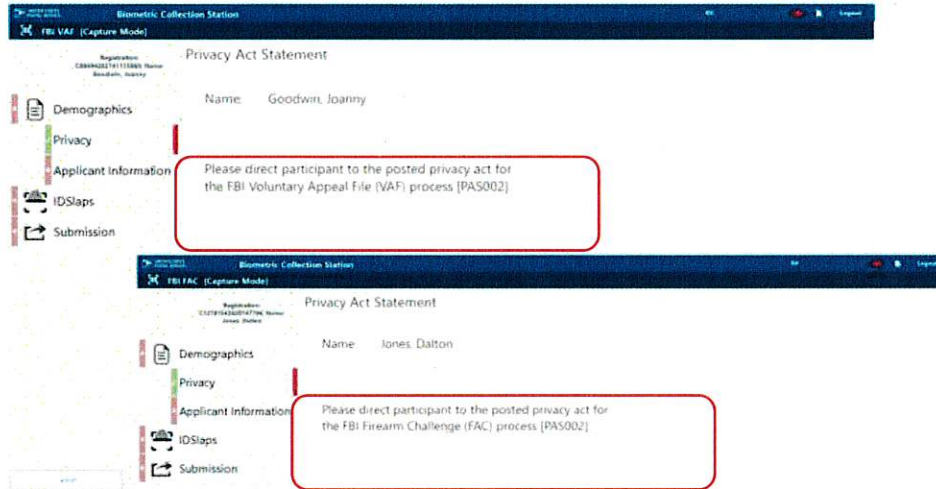
Routine Uses: During the processing of your application and for as long thereafter as your fingerprints and associated information are retained by the FBI, your information may be disclosed pursuant to your consent, and may be disclosed without your consent as permitted by the Privacy Act of 1974 and all applicable Routine Uses as may be published at any time in the Federal Register, including the Routine Uses for the National Instant Criminal Background Check System (NICS) and the NGI System. Routine uses include, but are not limited to, disclosures to local, state, tribal, and territorial criminal justice agencies to determine whether transferring a firearm, explosive, or related permit to you is prohibited by state or federal law, or whether to grant or deny an appeal from a NICS transaction. Information you provide to support your application may be used to update records in government databases.



Retail Service Talk

April 2024

Enterprise Biometric Identity Services (EBIS) Service Expansion



The Postal Service is expanding its technology to support biometric services for various government agencies. The organization has deployed over 800 Enterprise Biometric Identity Service (EBIS) devices to support the retail partnership with the FBI offering Identity History Summary Check (IdHSC) fingerprinting in select USPS locations, and additional sites will be added throughout fiscal year 2024.

Beginning April 23, 2024, the FBI will refer customers seeking the services below to USPS locations that have EBIS devices:

- **FBI Firearm Challenge (FAC):** This occurs when an individual believes the reason a firearm-related check was delayed is due to inaccurate or incomplete Identity History Summary information maintained in the FBI Criminal File.
- **FBI Voluntary Appeals File (VAF):** This is provided by the FBI for firearm purchasers who believe they are legally allowed to buy firearms, but they have been denied more than once or frequently experience delays in their transactions.

EBIS retail offices will continue to follow the same workflow for both FAC and VAF transactions. The primary difference will be to direct customers to the correct Privacy Act Statement, as identified on the EBIS screen (IdHSC, FAC, or VAF). The customer indicator for FAC and VAF transactions will begin with "C", while IdHSC barcodes begin with "D". A fee of \$50 will be collected for every IdHSC, FAC and VAF transaction.

Retail Strategy & Optimization will host Learn & Grow sessions on April 17, 2024, providing an overview of the new service expansions. EBIS retail users may attend either the 11:30 am (EDT) or 5 pm (EDT) session.

In the future, identity business service transactions — including Biometric Capture, In-Person Proofing (IPP), and Personal Identity Verification (PIV) — will be consolidated under one EBIS platform, with additional services implemented in a phased approach. EBIS will be configurable for different government agencies' requirements, removing the need for multiple platforms and equipment to process these types of transactions. This program is part of the Postal Service's broader efforts to grow revenue and offer additional services for retail customers. We appreciate your continued support of these programs as they expand.

For detailed information, training material is available in the CRDO Resource Library in the EBIS Toolkit.

[https://usps365.sharepoint.com/sites/RetailCapabilityandProficiency/SitePages/Enterprise-Biometric-Identity-Services-\(EBIS\).aspx](https://usps365.sharepoint.com/sites/RetailCapabilityandProficiency/SitePages/Enterprise-Biometric-Identity-Services-(EBIS).aspx)