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November 25, 2020

DEC 1 2020

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7019 2280 0001 7461 2752


Dear Brian:

This is in further reference to the Postal Service's correspondence dated July 17 and November 20 (enclosed) regarding the partnership with the Social Security Administration (SSA) to conduct in-person identity proofing for customers who cannot create online accounts due to identification validation failures.

The subject pilot has been postponed. Notice will be provided, as appropriate, when new pilot dates are established.

Please contact April Cutchember at 240-321-4768 if you have any questions concerning this matter.

Sincerely,



Rickey R. Dean
Manager
Contract Administration (APWU)

Enclosures



July 17, 2020

Mr. Brian Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7019 2280 0001 7461 1069

Dear Brian:

As a matter of general interest, the Postal Service is partnering with the Social Security Administration (SSA) to conduct in-person identity proofing for customers who cannot create online accounts due to identification validation failures.

The SSA In-person Proofing (IPP) pilot enables customers to bring in a barcoded document from the SSA and, at most, two valid forms of identification to Retail Systems Software (RSS) enabled post offices to verify the accuracy of the document(s) and to ensure it matches the customer's information in the system. The pilot will be conducted by the Clerk craft in the Capital Metro and Pacific Areas as identified below.

Capital Metro Area

Cleveland Park, Washington D.C.
Friendship, Washington D.C.
National Capitol, Washington D.C.
Washington Square, Washington D.C.
Aspen Hill- Silver Spring, Maryland
Bethesda- Chevy Chase, Maryland
Bladensburg- Bladensburg, Maryland
Burtonsville- Burtonsville, Maryland
Gaithersburg- Gaithersburg, Maryland
Harwood- Harwood, Maryland
Hughesville- Hughesville, Maryland
Indian Head- Indian Head, Maryland
Kensington- Kensington, Maryland
Lothian- Lothian, Maryland
Arlington- Arlington, Virginia
Baileys Crossroads- Falls Church, Virginia
Bealeton- Bealeton, Virginia
Falls Church Finance, Falls Church
Virginia
Preston King- Arlington, Virginia
South- Arlington, Virginia

Pacific Area

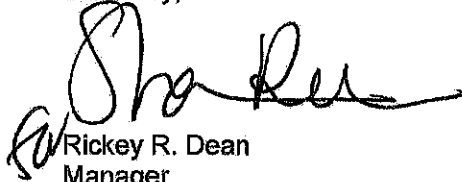
Barstow- Barstow, California
Buena Park- Buena Park, California
Carmel Mountain Postal Store- San
Diego, California
Corona- Corona, California
Costa Mesa- Costa Mesa, California
Fullerton- Fullerton, California
Harvest- Irvine, California
Huntington Beach- Huntington Beach,
California
Idyllwild- Idyllwild, California
Irvine- Irvine, California
Julian- Julian, California
La Habra- La Habra, California
La Puente- La Puente, California
Mentone- Mentone, California
Orange- Orange, California
Phelan, Phelan, California
Rancho Cucamonga- Rancho
Cucamonga, California
Santa Ana- Santa Ana, California
Santa Ana Window Services- Santa Ana,
California
Westminster- Westminster, California

The subject pilot is scheduled to begin August 22 and continue for a duration of three months. In preparation for implementation, train the trainer sessions will begin no sooner than August 1. The district coordinator(s) will train the retail offices identified above.

Enclosed for your review is the SSA In-Person Proofing Clerk FAQs Sheet and the SSA IPP Process Flow.

Please contact April Cutchember at 240-321-4768 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Rickey R. Dean". The signature is written in a cursive style with a large initial "R" and "D".

Rickey R. Dean
Manager
Contract Administration (APWU)

Enclosures

(CA2020-276)



November 20, 2020

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2763

Certified Mail Tracking Number:
7019 2280 0001 7461 2714

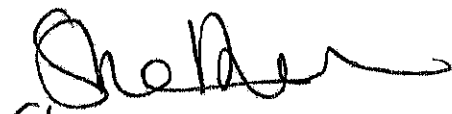
Dear Brian:

This is in further reference to the Postal Service's correspondence dated July 17 (enclosed) regarding the partnership with the Social Security Administration (SSA) to conduct in-person identity proofing for customers who cannot create online accounts due to identification validation failures.

The subject pilot, initially scheduled for August, was delayed. The pilot is anticipated to begin December 5 and continue for a duration of three months. In preparation for implementation, train the trainer sessions will begin on November 23 with retail training to follow on November 30.

Please contact April Cutchember at 240-321-4768 if you have any questions concerning this matter.

Sincerely,



Rickey R. Dean
Manager
Contract Administration (APWU)

Enclosure