LABOR RELATIONS



July 6, 2023

Mr. Ivan Butts President National Association of Postal Supervisors 1727 King Street, Suite 400 Alexandria, VA 22314-2753

RECEIVED

Dear Ivan:

As a matter of general interest, the Postal Service is updating the Mobile Delivery Device-Technical Refresh (MDD-TR) to enhance the functionality of the devices.

Release 7.75 includes the following:

New Features and Enhancements:

- Additional Address Marker Update
- Arrow Key Drop Down List
- COA Secondary Address Modifications
- Additional Time Keeping Enhancement:
 - o Suppress 2nd Begin Tour
 - Add New Clock Ring Type of "Begin to Travel"
 - Allow blank route ID for City Carrier Assistants(CCAs)
 - Time Keeping Sunday Operation Code Update
 - Updated Formula for TACS Time Display
- · Map Display for Hazard Alerts
- · New Process for Competitors' Barcode
- Verbiage Change for Destination ZIP
- Cradle Network Unavailable Message
- Change the Tone/Sound for Numerical Key Input

No Change to User Interface:

- Software Download with S3
 - (Phase I implementation of Force Software Update on TR)
- USPS Ground Advantage
- Add STCs for HAZMAT

National implementation for the MDD-TR updates is scheduled to begin on July 3.

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We have enclosed the final draft copy of the MDD-TR Release 7.75 talking points.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

James Lloyd

Director Contract Administration (NALC)

enclosure

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LRPP 2023-81

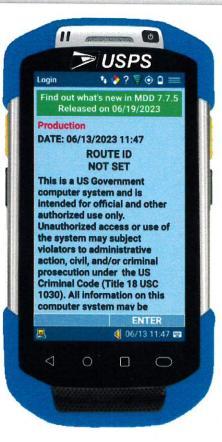


MDD TR Release R7.75

MDD TR Release 7.75

Pilot: June 19 – 30, 2023 National Deployment – July 3, 2023

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Edit Book Add Address Marker Indicators, Vacant Indicator, and Usage Code

Background

AMS has Address Marker indicators at each address. Three of the address markers are: Relay, indicating the location of a relay box or the first address of a relay on the carrier's line of travel; Park Point, indicating where a carrier parks the vehicle on a park and loop route; and Collection Box, indicating the location of collection boxes.

AMS has a Vacant Indicator at each address to indicate occupancy of an address on city routes. AMS has a Usage Code for each address indicating whether an address is Residential or Business, or a combination of the two.

This change will allow the carriers to update three address markers: Relay, Park Point and Collection Box, based on their local knowledge, by either scanning the IMB label or manually entering an address. This change will also allow the carriers to update the vacancy status, No Stat indicator, and the usage code.

Changes on MDD

The MDD TR will allow carriers to update the Vacant Indicator, No Stat Indicator, Usage Code, and Address Markers for Park Point, Relay Marker, and Collection Box, by either scanning an IMB address label, or manually search or enter an address. The MDD TR has the facility AMS route file downloaded and is able to provide the address list for update.

The On Street Menu will now have a menu option to set the Vacant Indicator and Usage Code under Edit Book hotkey (V).

After making any changes, the carrier will be prompted to confirm the changes requested prior to saving. The carriers can review the changes made to the addresses with the supervisors prior to cradling the scanner and upload the changes to AMS at the end of the day.

Currently this feature is allowed for all user roles, except the Rural Carrier.



Edit Book Address Marker Indicator



Screen shows the 5 options enabled for the carrier to select at the top. These options are **Door Not Accessible** (**DNA**), **No Secure Location** (**NSL**), **Collection Box**, **Park Point**, and **Relay**. In total there are 8 options, the remaining 3 are greyed out and not available for the carrier to select. Screen on left shows the first 7, please use your finger to scroll down to see the last option 8 on the right.



Edit Book Modify Address Marker Indicator



User can assign an Address Marker or multiple markers if allowed by simply tapping or using the assigned hotkeys. Press ENTER to proceed.



Vacancy Indicator and or Usage Code or press ESC to return to previous screen. In the screenshots above, different screens are shown after pressing ESC



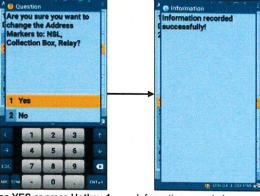
-

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ENTER

10.2

A new pop up is shown after pressing ENTER to confirm changes. No is highlighted by default



Tap YES or press Hotkey 1. to confirm selections.

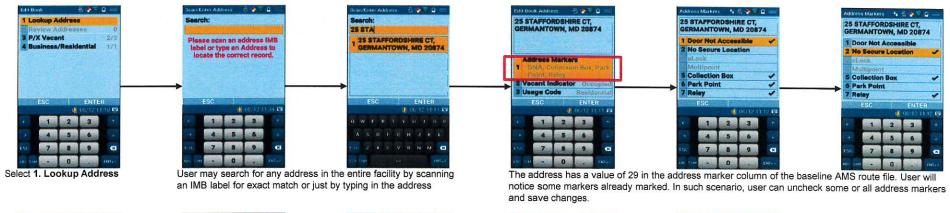
Information recorded successfully





Edit Book Remove Existing Address Marker

User can uncheck some or all address markers already marked in the AMS route file if the address markers are allowed for modification. Please note Multipoint, eLock, and Hardship are disabled (greyed out) by default and cannot be modified. User can still add some of the enabled markers to those addresses if needed.





Address screen. Address Marker column is empty



Edit Book Vacant Indicator



login process



the original status as provided in the route file.

Dn Street Menu 🛛 🍇 🏂 😭 🚟 O How Am I Doing? Work Orders Settings Change Route 0874C015 Information Videos Moved Left no Address V Edit Book U Lead Card Text Messages ENTER ESC 🧃 05/31 1 20 PM 👳 PTY IF FO WE GHJK V B N M 🐼

Scroll down to V. Edit Book or press Hot Key V

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Select 1. Lookup Address



User may search for any address in the entire facility by scanning an IMB label for exact match or just by typing in the address (as shown in the next screenshot)

Scan/Enter Address 🐰 🍂 🕯 🚍

19752 VAUGHN LANDING

GERMANTOWN, MD 20874

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ENTER

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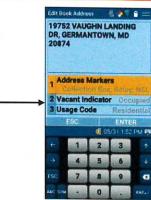
DR, GERMANTOWN, MD

19752 TEAKWOOD CIR,

Search:

19752

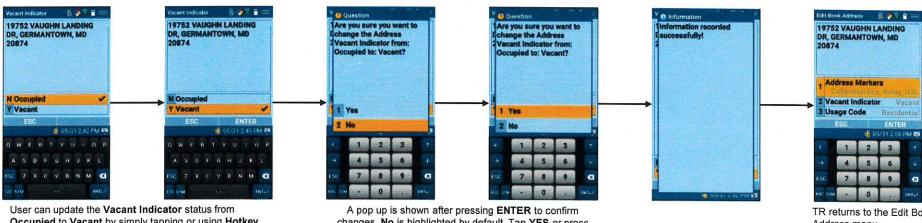
20874



After selecting desired address, 2 new options are now shown- Vacant Indicator and Usage Code along with Address Markers. Tap Vacant Indicator or use Hotkey 2 to proceed



Edit Book Update Vacant Indicator



Occupied to Vacant by simply tapping or using Hotkey Y. Press ENTER to proceed

changes. No is highlighted by default. Tap YES or press Hotkey 1. to confirm selections.

TR returns to the Edit Book Address menu.







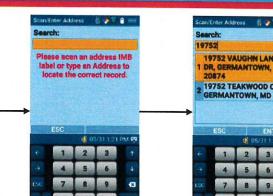
Please follow normal login process



Scroll down to V. Edit Book or press Hot Key V

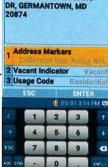


Select 1. Lookup Address



User may search for any address in the entire facility by scanning an IMB label for exact match or just by typing in the address (as shown in the next screenshot)

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After selecting desired address. 2 new options are now shown, Vacant Indicator and Usage Code along with Address Markers. Tap Usage Code or use Hotkey 3 to proceed



Upon selecting Usage Code. Next screen shows the original status as provided in the route file.

Edit Book Usage Code

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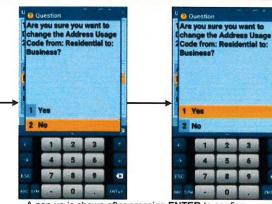
GHN LANDING



Edit Book Update Usage Code

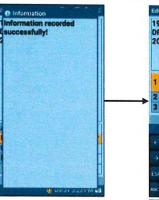


User can update the Usage code status from Residential to Business or any other enabled option tapping or using the assigned hotkey. Press ENTER to proceed. Note: Carrier cannot change an existing code to Undetermined



A pop up is shown after pressing ENTER to confirm changes. No is highlighted by default. Tap YES or press Hotkey 1. to confirm selections.

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TR returns to the Edit Book Address menu.

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Note: Last option "Undetermined" is grayed out by default. It will only show with a check mark if an address has Usage Code marked "Blank" in the original route file. User can update it to any one of the 4 enabled options

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ENTER

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TY U I

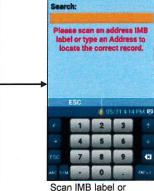








Address Marker "Hardship" prepopulated; Press ENTER



search for an Address

can/Enter Address 🛛 🛔 🤌 😨 🗎 🐲



Detailed screen with all the options; scroll down to see "Hardship" has a check mark

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Address Marker "eLock" prepopulated; Press ENTER

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User attempts to select **DNA-** Door Not Accessible

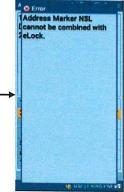
Address Markers 🦄 👫 🎽 🚟 19855 VAUGHN LANDING DR, GERMANTOWN, MD **Door Not Accessible 2 No Secure Location** 5 Collection Box 6 Park Point 7 Relay ENTER 2 3 X 0

User attempts to select NSL-No Secure Location

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Error presented notifying user that DNA cannot be combined with Hardship

Edit Book Scenarios

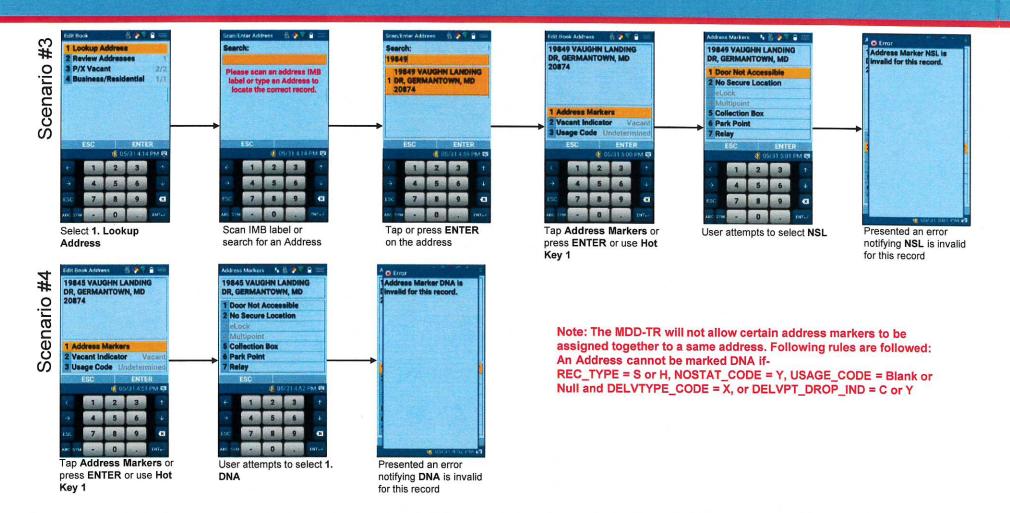


Error presented notifying user that NSL cannot be combined with eLock

Note: The address marker in the AMS file for the address is used as the baseline for rule validation to allow or disallow address marker update from the carriers. For example, if the address marker in the AMS file for the address is Hardship, then carriers cannot update the address marker to DNA.



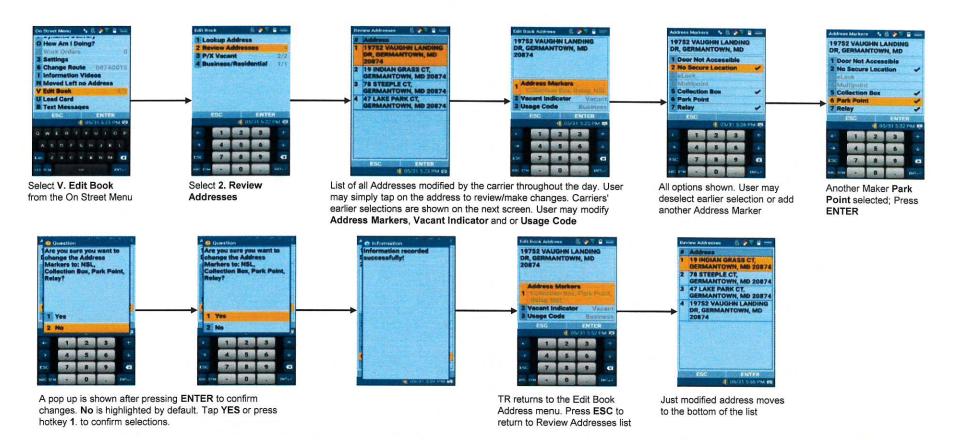
Edit Book Scenarios





Edit Book Review Addresses

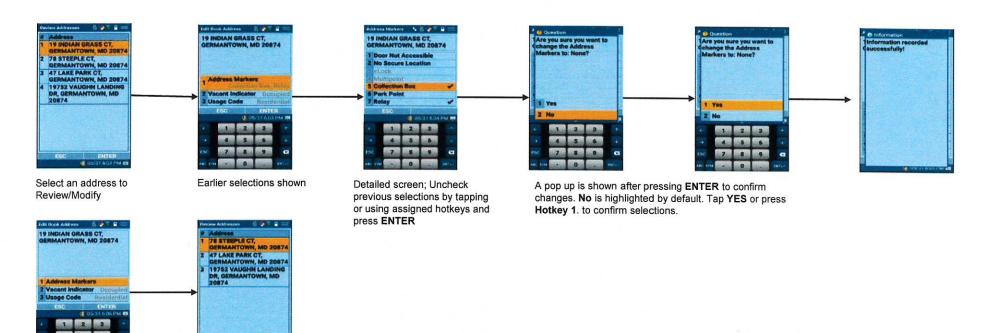
The scanner allows the updated Address Markers, Vacancy Indicator, and Usage Code to be reviewed by the supervisor prior to uploading to AWS Cloud





Edit Book Review Addresses

The scanner allows the updated Address Markers, Vacancy Indicator, and Usage Code to be reviewed by the supervisor prior to uploading to AWS Cloud. Once the update is revoked, the address will be cleared from the review list.



TR returns to the Edit Book Address menu. Press **ESC** to return to Review Addresses list

Once address comes back to its original form; i.e. It had no address markers update; the address will be removed from the review list



Edit Book RIMS Report

All changes and modifications to Addresses are uploaded to RIMS over LAN once MDD-TR is cradled. Report can be viewed by a supervisor on RIMS under Special Tab> Edit Book>Latest Verified Vacancies-Business Locations



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Lead Card Rep	087400	15 000000098	07 D012A02928	31-May-23 06:35:10 PM	2014-05-02- 13.19.40.077233	19852 VAUGHN	GERMANTOWN	MD	N			Park Point, Relay, Hardship, NSL	N	A	
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Hazard Animal	087400	5 000000098	07 D012A02928	31-May-23 06:34:10 PM	2014-05-02- 13.19.40.077185	19846 VAUGHN	GERMANTOWN	MD	Y			DNA, Multipoint, Relay	N	A	
Hazard Warning		15 0000000098	07 D012A02928	31-May-23 08:33:48 PM	2014-05-02- 13.19.40.077168	19844 VAUGHN	GERMANTOWN	MD	Y			Relay	N	D	
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Sunday Hub DD	007400	15 0000000088	07 D012A02928	31-May-23 08:33:15 PM	2014-05-02- 13.19.40.077061	19840 VAUGHN	GERMANTOWN	MD	N			DNA,Collection Box,Relay	N	в	
Assignments	087400	15 000000008	07 D012A02928	31-May-23 08:32:59 PM	2015-04-21-	19857 VAUGHN	GERMANTOWN	MD	N			Multipoint, Collection Box, Park Point, Relay	N	C	



Arrow Key Management

Background

The OIG made the recommendation to create and maintain a nationwide Arrow key inventory. The inventory will make sure units reconcile their local inventory daily, ensure accountability, and leverage technology solutions to reduce risks associated with lost or stolen Arrow keys.

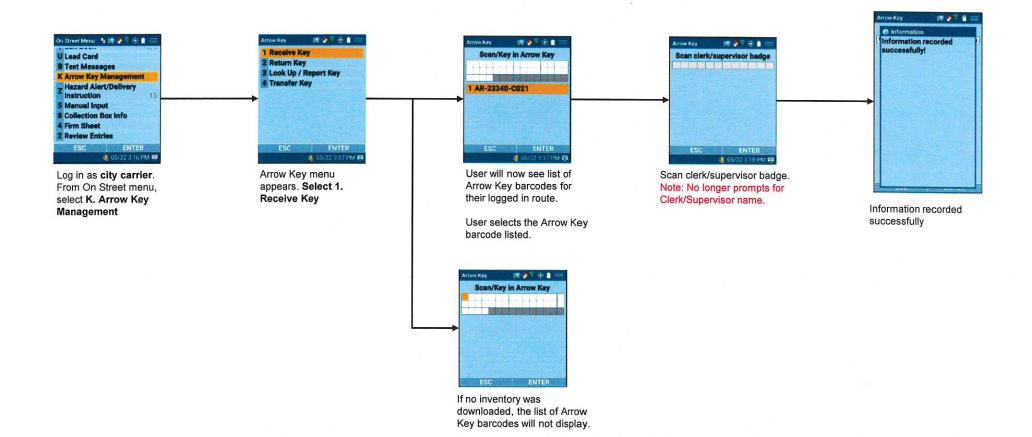
Employees use MDD-TR to receive and return Arrow keys by scanning Arrow key barcode.

Changes on MDD

This change will provide a drop-down Arrow key list in the MDD TR that is assigned by login route. The carrier will select from the dropdown the Arrow key(s) assigned by route when receiving and/or returning. This will be in addition to scanning the Arrow Key barcodes.

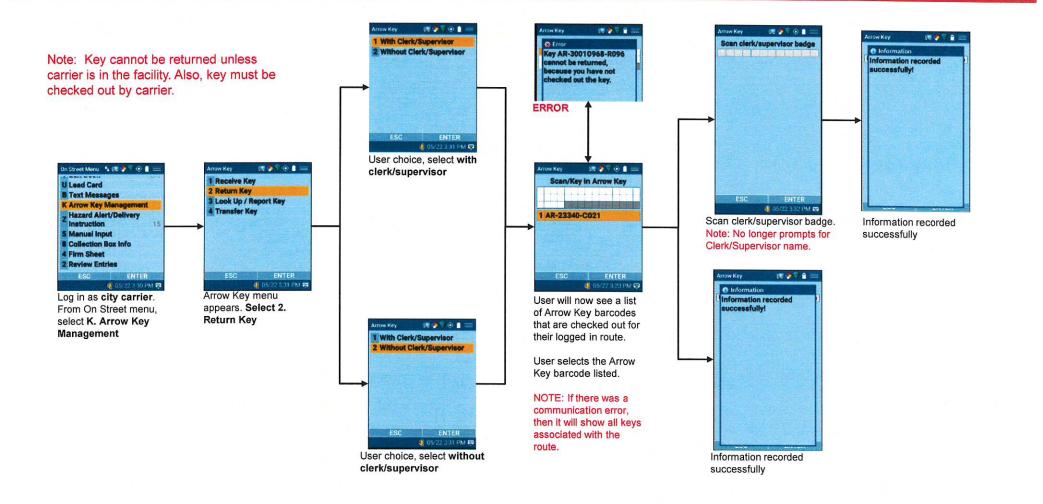


Arrow Key Management Receive Key





Arrow Key Management Return Key





Change of Address Secondary Address Modifications

Background

This change is an enhancement to the Change of Address record update process made available on the MDD TR device in an earlier release. This enhancement will allow carriers to modify the secondary address information in an active Change of Address record such as the Apartment #, Unit #, Building #, Suite #, Section #, Room #.

Changes on MDD

The carrier will have the option to change or modify the old or new secondary information in the Change of Address record where secondary information exists. To facility this change, the COA Edit menu has been updated to include two new options:

Option 5 – Apartment/Suite Option 6 – Cancel/Delete

When Option 5 Apartment/Suite is selected, the carrier will be presented with old apartment/suite and new apartment/suite options.

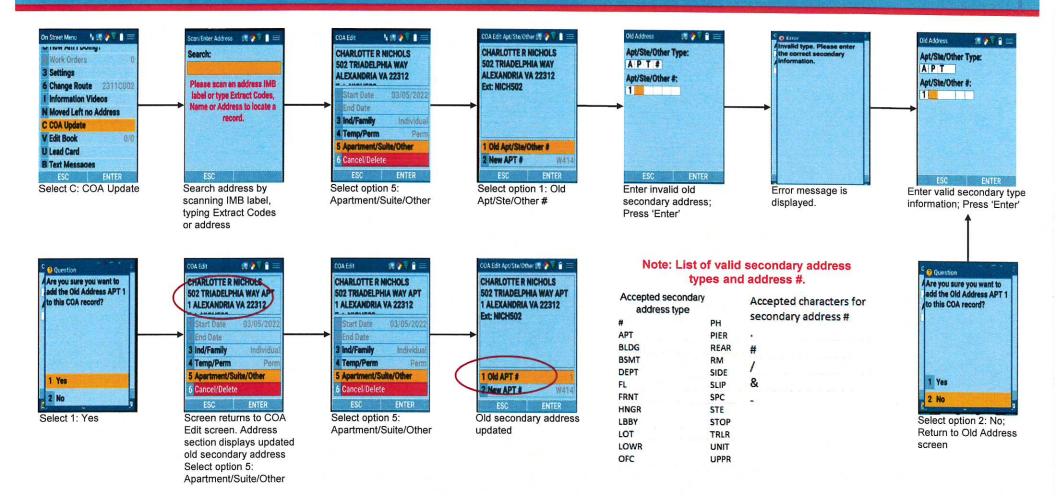
- When the old is selected, the device will display old information for update. If the old information is not available, the field will be blank.
- · When new is selected, the device sill display new apartment/suite information to be updated.
- If secondary information is present, the Carrier will have the ability to delete the secondary information and leave it blank.
- · After completing the record update, the carrier will be prompted to confirm the changes.
- · After confirming the changes, the device will display the message, "Changes have been updated successfully."
- The changes made to the secondary information of the new Address will not show on the scanner.

The carrier will have the ability to exit or cancel out of the record edit.

The device will omit the modification process for expired COA records.

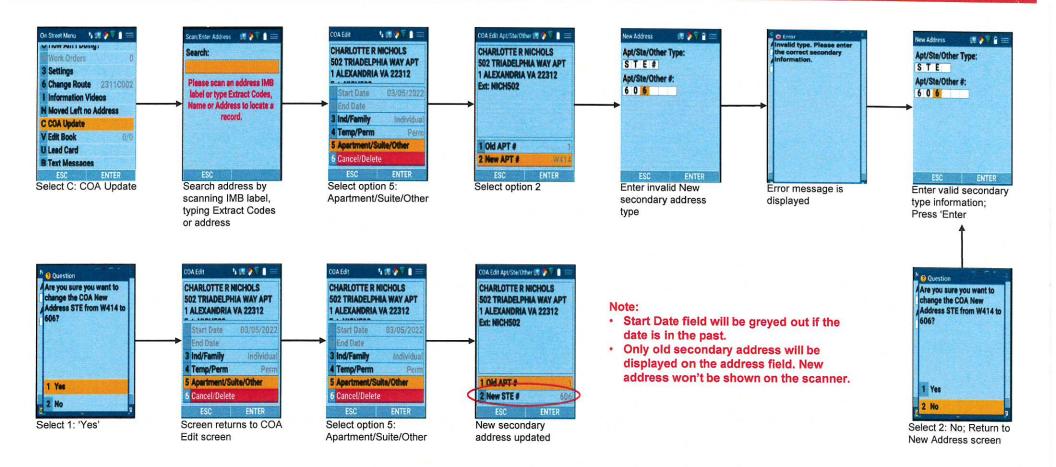


Change of Address Old Secondary Address Modifications



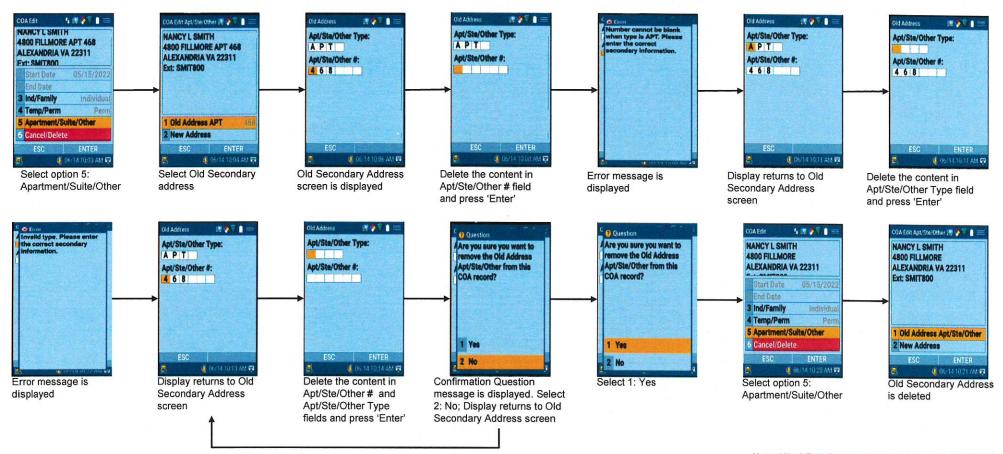


Change of Address New Secondary Address Modifications





Change of Address Secondary Address Modifications



Note: Workflow is same for New Secondary address



Suppress 2nd Begin Tour (BT) Begin Tour with Travel Operation Code

Background

The time keeping function was added to the MDD TR scanners in Release 7.35. User stories were provided at the time, but since Time Keeping is used in many different ways, not all use cases were provided for consideration when the Time Keeping solution was originally designed. To accommodate additional use cases, further enhancement is needed to make sure additional use cases are covered. Changes requested include suppressing a second Begin Tour clock ring when a carrier moves to a second location and also allow for travel time between offices.

Changes on MDD

Suppress 2nd BT

The MDD TR will suppress the forced 2nd Begin Tour clock ring when a carrier moves to a secondary unit in the same day after a BT is registered at the home base facility.

Begin Tour Move to Travel

The MDD TR will now have a clock ring type "Begin Tour with Travel" to the Ring Type list.

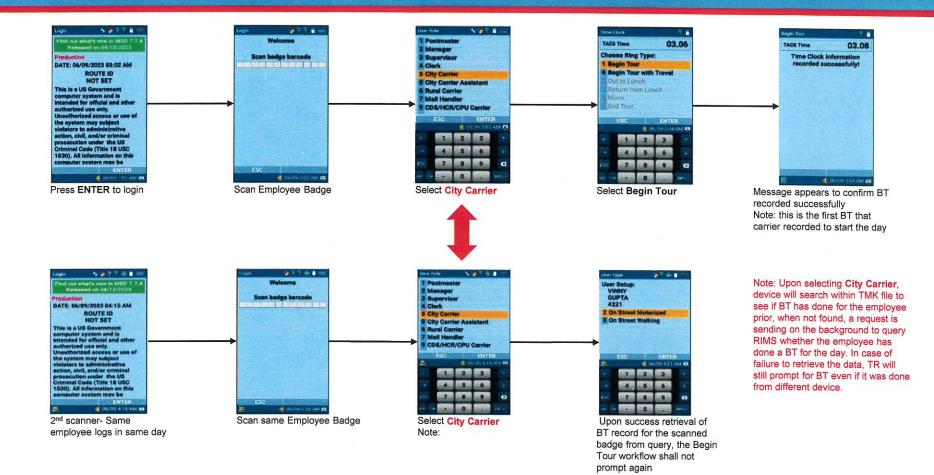
When Begin Tour with Travel is selected, the scanner will prompt the carrier to select a finance number.

- The finance number will be presented in a dropdown list or it can be entered manually.
- The facility name will be included in the finance number drop down list.

When Begin Tour with Travel is selected, the scanner will create a begin tour time keeping record and will include the finance number and travel op code(6220).

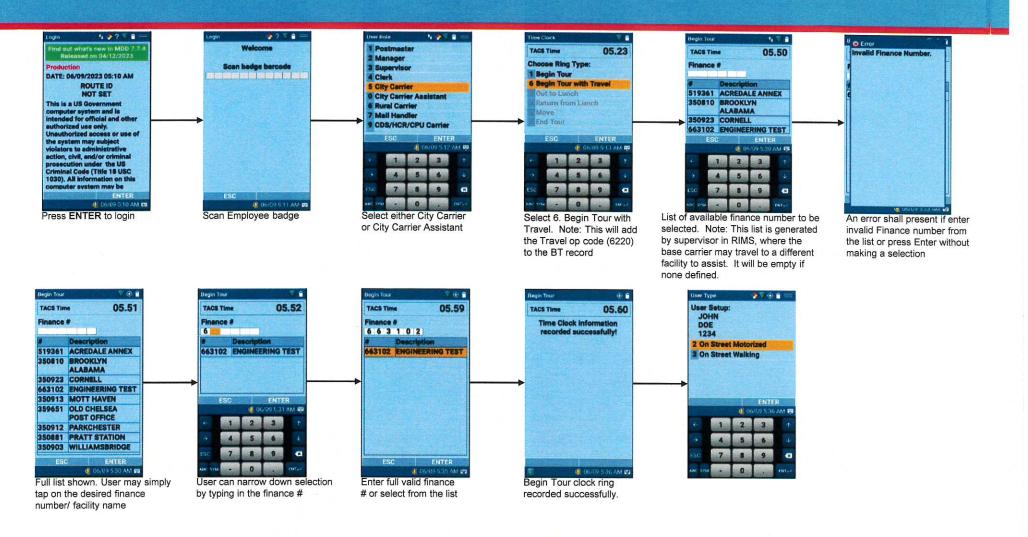


Suppress 2nd Begin Tour (BT)





Begin Tour with Travel Operation Code





Begin Tour with Travel Operation Code RIMS Interface

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From RIMS > Config > TACS F2 On-Street Operation > click "New Operation" to create

This is where supervisor needs to define where carriers may travel to another facility with different finance number

Select Travel Op Code from the Operation description and fill out appropriate Finance number, Facility name, then click "Save"

Upon completed, a Begin Tour with entered finance number & facility shall populated. This option shall download on to all devices belong to the site during communication process.

SYSTEM ID	DEVICE ID	EMPLOYEE ID		RING REASON CODE				TIMEZONE DST INDICATOR	RING TYPE CODE	FINANCE NUMBER	FINANCE UNIT ID	OPERATIONS	LOCAL UNIT NUMBER	ROUTE NUMBER	RING DEVICE ID	
SYS33492	D012A02960	0000000123	010 BT		09-JUN-23 05.36.08 AM	UTC	-04:00	Y	000	663102	r	6220	00	074000	D012A02960	MDD_TR

When <u>Begin Tour with Travel</u> is selected, the scanner will create a Begin Tour Timekeeping record with Finance # and Travel Operation Code(6220).



Allow Blank Route for CCA in Begin Tour

Background

In the latest Timekeeping application in R7.73, the route ID in the Begin Tour is the last known login route for all city carriers. Using the last known login route ID for City Carrier Assistants(CCAs) is not appropriate, as the CCAs have no pre-assigned route and they shall perform a Move to the route after Begin Tour to clarify their routes for the day.

Changes on MDD

A new user role "City Carrier Assistant" is now added to the list.

The new role shall be displayed below "City Carrier" when selecting a User Role during login, with hot key 0 in order to keep all the existing hot keys the same as before.

The "City Carrier Assistant" user role behave identically to the "City Carrier" user role across the MDD TR on Street application.

The only exception is within the Time Keeping function.

- When "City Carrier Assistant" user role creates a "Begin Tour" or "Begin Tour with Travel" ring, the Route ID is set to blank.
- When "City Carrier" user role creates a "Begin Tour" or "Begin Tour with Travel" ring, the last known login Route ID is used.



Allow Blank Route for CCA in Begin Tour



SYSTEM ID	DEVICE ID	EMPLOYEE ID		RING REASON CODE	TRANSACTION DATE TIME		TIMEZONE	TIMEZONE DST INDICATOR	RING TYPE CODE	FINANCE	FINANCE UNIT ID	OPERATIONS	LOCAL UNIT NUMBER	ROUTE	RING DEVICE ID	DEVICE
SYS33492	D012A02960	00000000432	010 BT		09-JUN-23 06.23.00 AM	UTC	-04:00	Y	000	233672			00		D012A02960	MDD_TR

When the user selects "City Carrier Assistant" role to create a Begin Tour, the Route ID is set to blank in the record.



Allow Blank Route for CCA in Begin Tour



SYSTEM ID	DEVICE ID	EMPLOYEE ID	TRANSACTION	RING REASON CODE	TRANSACTION DATE TIME	TIMEZONE	TIMEZONE OFFSET	TIMEZONE DST INDICATOR	RING TYPE CODE	FINANCE FINAN NUMBER UNIT I	CE OPERATIONS D ID	LOCAL UNIT NUMBER	ROUTE	RING DEVICE ID	DEVICE
SYS33492	D012A02960	0000000034	010 BT		09-JUN-23 06.43.11 AM	UTC	-04:00	Y	000	359651	6220	00		D012A02960	MDD_TR

When the user with the "City Carrier Assistant" role creates a Begin Tour with Travel, the Route ID is set to blank instead of their previously used Route ID.



Begin Tour with Sunday/Holiday Operation Code

Background

The operation code for Begin Tour is set to default to the base Operation Code at TACS which caused errors for Sunday Deliveries. Delivery Operations has requested the scanner send the correct Operation Code to TACS on Sunday and Holidays instead of leaving it blank to help resolve the issue.

Changes on MDD

The MDD TR will have a new screen to allow the carriers to select the type of operation on Sundays and Holidays after pressing Enter at Begin Tour screen before creating the Begin Tour time keeping record.

The new screen will display the following prompt to the carrier:

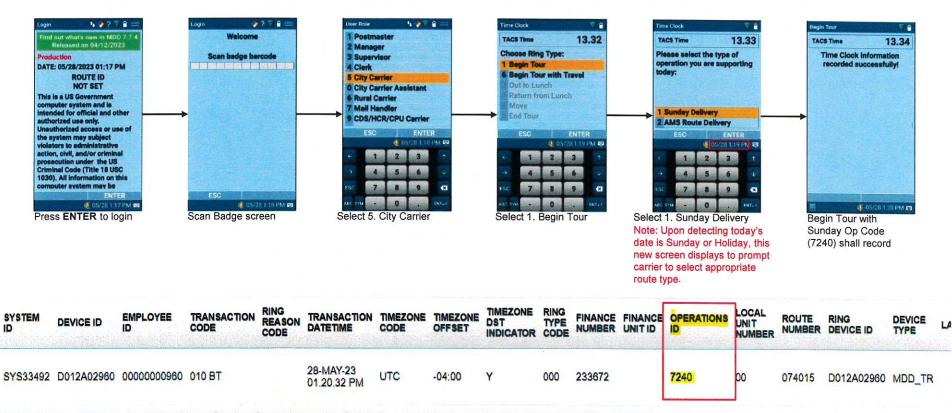
- · Please select the type of operation you are supporting today:
 - Sunday Delivery
 - o AMS Route Delivery

When Sunday Delivery is selected, Operation Code 7240 will be used in the begin tour time keeping record.

When AMS Route Delivery is selected, Operation Code will remain blank in the begin tour time keeping record.



Time Keeping Sunday Operation Code Update



When Sunday Delivery is selected by a Carrier. Operation code of 7240 is automatically used in the Begin Tour Timekeeping record



Time Keeping Sunday Operation Code Update



SYS33492 D012A02960 0000000960 010 BT

SYSTEM

ID

29-MAY-23 07.50.06 AM UTC

-04:00 Y 000 233672

074015 D012A02960 MDD_TR

00

When AMS Route Delivery is selected by a Carrier. Operation code will be kept blank in the Begin Tour Timekeeping record



Update The Formula to Calculate TACS Time Display

Current Method:

MDD TR ignores the seconds element of the time and only shows Hours and Minutes converted to Decimal time.

Updated Formula:

Formula has been updated to correctly reflect TACS time on the device.

The TACS Time will update every 36 seconds. Less than 36 second increment, time remains the same.

Examples:

24-Hour Time	TACS Time
08:25:00	08.41
08:25:36	08.42
08:26:12	08.43
14:36:00	14.60
14:36:36	14.61
14:37:12	14.62
14:37:30	14.62
	08:25:00 08:25:36 08:26:12 14:36:00 14:36:36 14:37:12



New Process for Competitors' Barcode

Background

USPS needs to recognize new, valid UPS barcodes that don't have a specific STC assigned. By recognizing the new barcodes, USPS will be able to better track scanning and provide appropriate treatment of these items.

Additionally, when initially scanning a UPS or FedEx barcode, users need to be prompted to scan the USPS barcode.

Changes on MDD

The MDD TR will have a new valid Service Type Code for UPS barcodes that otherwise meet the "1Z" characteristic but didn't have a valid USPS STC.

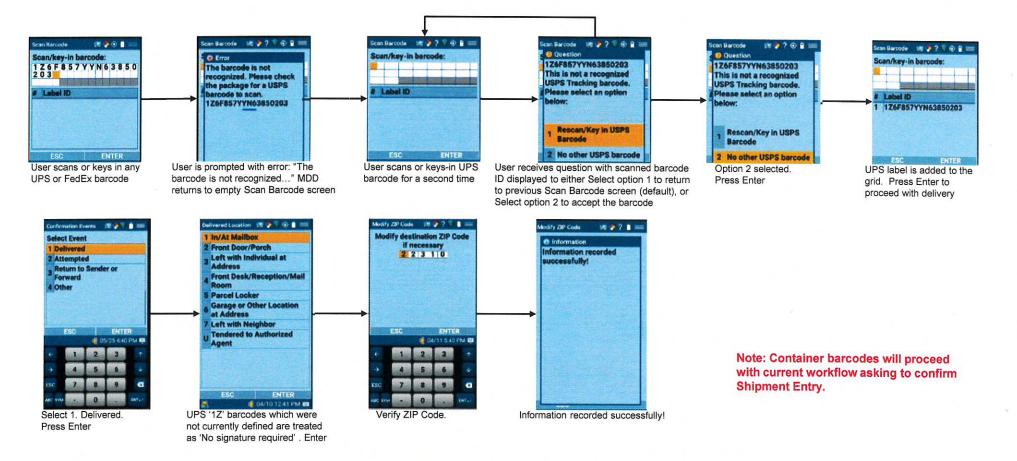
When scanning a mail piece, the MDD TR will take the carrier down the "unrecognized barcode" path when a valid UPS or FedEx STC is determined. This will allow the carrier to conform a USPS barcode on the package is not found. When scanning the barcode, a second time, and the ID is still a valid UPS or FedEx STC, the MDD TR device will allow the scan data to be captured.

The "unrecognized barcode" path does not apply to the container barcode.



New Process for Competitors' Barcode New UPS Service Type Codes

Any UPS or FedEx barcodes will follow the workflow below:





New Process for Competitors' Barcode RIMS Reporting

RIMS Reports>Scan Records.

UPS "1Z" barcodes with special two-digit alphanumeric service type '06', 'YW', 'YN' will be shown as Service Type 'UPS' The service type for the existing UPS and FedEx labels will have no change

Label IQ	Event date time -	Commit Date Time	Event Code	Dranamit Rate Time	RIMS Post Date Time (CST)	Delivered Subset Attribute	Destination ZIP	Assignment Zif	Eacility D	<u>ŝvatem ID</u>	Route ID	User/ Employee ID	Device ID	Software Version	Product Code	Service I	Deleted IP	01 (1+9£	LORUS Method	Recipient Name	Deliver Mode
12E19310YW03650208	12-Apr-23 11-14:08 AM	12-Apr-23 11-14-34 AM	01=Delivered	12-Apr-23 11:14-45 AM	12-Apr-23 10:14:53 AM	06=Garage or Other Location At Address	22310	22310	1437703	SY534182	2310C017	00000875359	D912A03066	07.74	00	ups	0		0		On- street Motor WL
1Z6F857YYN63859203	12-Apr-23 11:13:48 AM	12-Apr-23 11:13:58 AM	01-Delivered	12-Apr-23 11:14:25 AM	12-Apr-23 10:14:32 AM	02=Front Door/Porch	22310	22310	1437703	SYS34182	2310C017	00000875359	D012A03066	07.74	00	UPS	0		0		On- street Motor, WL
123029100627275503	12-Apr-23 11 13 17 AM	12-Apr-23 11 13 30 AM	01=Delivered	12-Apr-23 11 13 44 AM	12-Apr-23 10:13 51 AM	01=In/At Mailbox	22310	22310	1437703	SY534182	2310C017	00000875359	D012A03066	07 74	00	UPS	0		0		On- street Motor WL
126660P6300003847	12-Apr-23 10:25:24 AM	12-Apr-23 10:25:36 AM	01=Delivered	12-Apr-23 10:26:00 AM	12-Apr-23 09:26:05 AM	02=Front Door/Parch	22310	22310	1437703	SY\$34182	2310C017	00000875359	D012A03066	07.74	00	U30 (0		0		On- street Motor WL
1Z665UP6A400003665	12-Apr-23 10:24 22 AM	\$2-Apr-23 10.24.47 AM	01=Delivered	12-Apr-23 10 24 58 AM	12-Apr-23 09:25:05 AM	95=Front Desk/Reception/Mailroom	22310	22310	1437703	SYS34182	2310C017	00000875359	D012A03066	07.74	00	UA4 (0	52D012A030863699732	50	RT	On- street Motor WL
12656UP62900003859	12-Apr-23 10:23 42 AM	12-Apr-23 10 24 02 AM	01=Delivered	12-Apr-23 10:24:17 AM	12-Apr-23 09:24:23 AM	04-Left with individual at Address	22310	22310	1437703	5Y534182	2310C017	00000875359	D012A03066	07.74	00	U29 (0	52D012A030663699731	5 O (a w	On- street Motor WL
1Z666uP6T600000304	12-Apr-23 10:23 01 AM	12-Apr-23 10 23 21 AM	01=Delivered	12-Apr-23 10 23-34 AM	12-Apr-23 09:23:40 AM	04=Lell with Individual at Address	22310	22310	1437703	SYS34182	2310C017	00000875359	D012A03066	07.74	00	ute d	0	52D012A030663899730	10 0	aw	On. street Motor WL
9611159777777000000	23 23-May-23 11 30 30 AM	23-May-23 11 41 63 AM	01=Delivered	23-May-23 11 42 15 AM	23-May-23 10 42 17 AM	04≈Left with individual at Address	22310	22310	1437703	SY534182	2310C017	00000375359	D012A03066	67 74	00	F27	ð	52D012A030669696372	19 û	Q F	On- street Motor Wit
																					11.14



Verbiage Change for Destination Zip

Background

The PTR business team recently received complaints that the event ZIP Code displayed on the tracking site was not accurate for where the item was actually delivered. Investigation showed that the package was a return, and instead of the user modifying the ZIP Code to the new destination, they allowed the device to proceed with using the barcode routing ZIP Code (which was not correct given the return scenario).

Changes on MDD

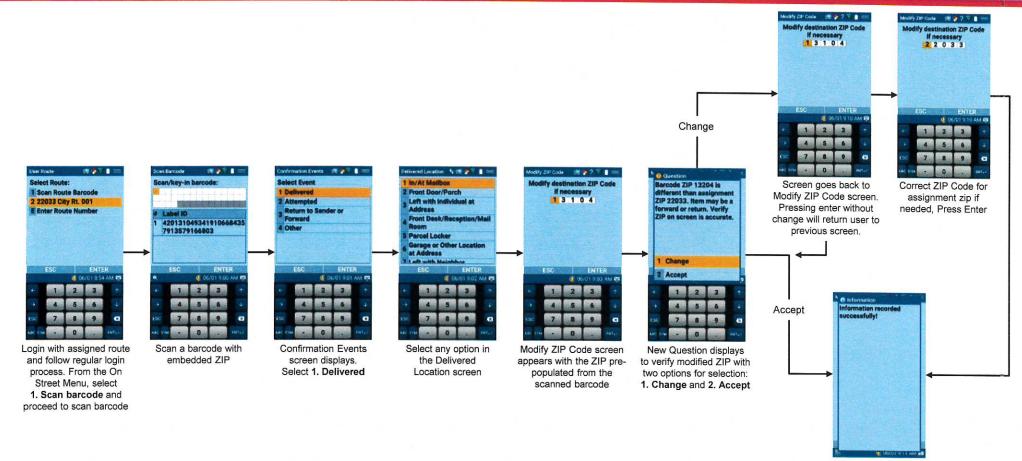
When the user is prompted with the on-screen messaging indicating that the routing ZIP Code from the barcode is different than their assignment ZIP, the language should be changed to clarify what this might indicate a forward and return, and they should verify the ZIP Code for accuracy.

Previous scanner message: "Entered ZIP XXXXX is different than assignment ZIP XXXXX. Please verify entered ZIP."

New scanner message: "Barcode ZIP XXXXX is different than assignment ZIP XXXXX. Item may be a forward or return. Verify ZIP on screen is accurate."



Verbiage Change for Destination Zip



"Information recorded successfully!" displays



Cradle Network Unavailable Message

Background

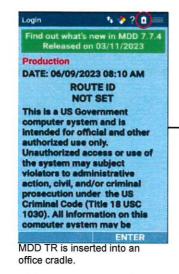
Device connectivity through the cradle is imperative. Connecting to the network allows for the uploading and downloading of critical information and software updates to the device. The connectivity issue can be caused by cradle set up issues, loose cables, damage to an individual cradle slot, or damage to the device.

Changes on MDD

When the user cradles the MDD device and cradle processing is unsuccessful due to inability to connect to the network, the device will display the message, "No network connection detected on this cradle slot. Please contact MDD Helpdesk."



Cradle Network Unavailable Message



Cradle Problem Detected 🛛 🕤 🕢 🚺

No network connection detected on this Cradle Slot!

Please contact MDD Helpdesk.

Press ENTER to close

If no Ethernet interface is detected the MDD TR will display the "No network connection" message.



USPS Ground Advantage

Background

USPS Ground Advantage is adopting service type codes currently in use for First-Class Package Service and USPS Retail Ground. All service type codes for USPS Ground Advantage will be Class of Mail First-Class (FC) and the list of First-Class Mail service type codes is being expanded to support letters and flats when combined with additional extra services like Registered and Insurance.

These changes are EFFECTIVE July 9, 2023.

Changes on MDD

No Change to User Interface

This change will add USPS Ground Advantage STCs and eliminate the STCs for First-Class Package Service and USPS Retail Ground.



Add STCs for HAZMAT With Signature Confirmation

Background

New Service Type Codes for HAZMAT items are being added for which the extra service Signature Confirmation is desired. This will improve visibility for HAZMAT items with signature confirmation and align MDD TR with PTR.

Changes on MDD

No Change to User Interface

The following STCs are being added:

- 063 Priority Mail Signature Confirmation Hazardous Materials
- 166 First-Class Package Service Signature Confirmation Hazardous Materials
- 383 USPS Retail Ground Signature Confirmation Hazardous Materials
- 646 Parcel Select Signature Confirmation Hazardous Materials
- 749 Parcel Select Lightweight Signature Confirmation Hazardous Materials