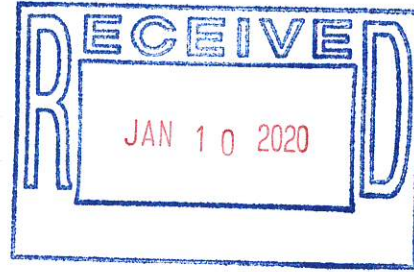




January 8, 2020

Mr. Brian J. Wagner  
President  
National Association of Postal Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753



Dear Brian:

This is in further reference to our April 17, 2018, notice concerning the Expected Delivery Window expansion.

The Postal Service has expanded Expected Delivery Window (ExD) to all delivery units.

ExD is a value-added feature that provides receiving customers with a 1-hour, 2-hour, 3-hour, or 4-hour window when their packages are expected to arrive. When there is not enough information to provide such a window, the customer will receive a message indicating End of Day delivery.

Receiving customers can receive their ExD via the MyUSPS.com dashboard, at USPS.com, or by requesting notification via text message or email.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills".

David E. Mills  
A/Manager  
Labor Relations Policies and Programs