

NOV 14 2022

LABOR RELATIONS



November 10, 2022

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0327 1073

Dear Ivan:

This letter is in further reference to the Postal Service's previous correspondence regarding the Postal Service's partnership with the General Services Administration (GSA) to provide the biometric capture of fingerprints for the activation of Personal Identification Verification (PIV) cards for newly hired federal personnel. The most recent notice was dated March 11 (enclosed).

As previously informed, the GSA has enlisted the Postal Service's assistance with credential verification during the hiring process. The GSA USAccess is a program that provides federal government agencies with identity credential solutions. Retail employees will use the program to enter applicant data for verification processing and PIV card activation.

The Postal Service plans to expand the GSA USAccess program to the Colleyville, Texas Post Office by the end of November. Enclosed is the service talk that will be given regarding the expansion.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Shannon Richardson", with a long horizontal flourish extending to the right.

Shannon Richardson
Director
Contract Administration (APWU)

Enclosures



March 11, 2022

Mr. Ivan D. Butts
President
National Association of
Postal Supervisors
1727 Kings St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0327 2452

Dear Ivan:

This letter is in further reference to the Postal Service notice dated October 8, 2020 (enclosed), regarding the Postal Service's partnership with the General Services Administration (GSA) to provide the biometric capture of fingerprints for the activation of Personal Identification Verification (PIV) cards for newly hired federal personnel. The Postal Service is planning to expand this program in phases to additional sites over the next two years.

As previously informed, the GSA has enlisted the Postal Service's assistance with credential verification during the hiring process. The GSA USAccess is a program that provides federal government agencies with identity credential solutions. Retail employees will use the program to enter applicant data for verification processing and PIV card activation.

Listed below are the proposed locations, by District and site, included in the first phase of the subject expansion:

- New York 1 District
 - Midtown Post Office
- Virginia District
 - Falmouth Post Office
- Florida 2 District
 - Lakeland Post Office
- Texas 2 District
 - University Post Office
- Texas 3 District
 - San Marcos Post Office
- California 2 District
 - Arden Post Office

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read 'Shannon Richardson', with a long horizontal flourish extending to the right.

Shannon Richardson
Director
Contract Administration (APWU)

Enclosure

(CA2020-378)



Retail Service Talk

November 2022

Government Services Administration (GSA) USAccess Personal Identity Verification (PIV) Credentialing Pilot Expansion

USPS Colleyville, TX, 1501 Hall Johnson Rd

In November 2020, the USPS launched a pilot program in partnership with the Government Services Administration (GSA) USAccess to support Personal Identity Verification (PIV) credentialing services in 6 (six) Washington, D.C. offices. PIV credentialing services help to protect and keep government assets secure such as facilities, computers, or information systems, which are a fundamental responsibility of government employees.

Sales and Service Associates (SSAs) are supporting these services by operating GSA PIV equipment in support of the GSA USAccess Program. The program provides 120 Federal Agencies with identity credential solutions which consists of three primary services regarding PIV Cards:

1. **Identity Verification PIV Enrollment**
2. **PIV Card Activation**
3. **PIV Rekey**

USAccess and the USPS are seeking to expand this partnership to additional USPS retail locations nationwide, and the first expansion site will launch in Colleyville, TX in November 2022.

Training

To prepare for this launch, the site's two identified Government Services SSAs with Moderate Risk Background Investigation (MBI) Clearances will attend a two-day virtual training session facilitated by a GSA USAccess vendor, Peroton.

Equipment and Payment

The site will be provided equipment from GSA USAccess for SSAs and Government Services Clerks to process PIV transactions, and USPS will provide routers. The GSA USAccess provided equipment will **NOT** be integrated within the USPS network, and SSAs will **NOT** collect payment from the customer.

Appointments

PIV applicants are required to register with GSA for an appointment that is aligned with the site's passport acceptance hours. Appointment information is available on the GSA equipment and will be shared with USPS and GSA management daily.