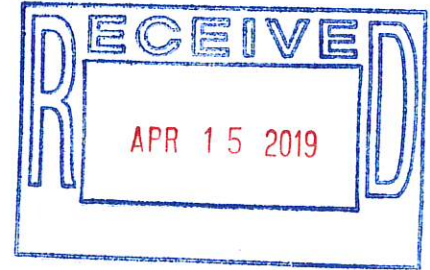




April 12, 2019



Mr. Brian J. Wagner  
 President  
 National Association of Postal  
 Supervisors  
 1727 King Street Suite 400  
 Alexandria, VA 22314-2753

Dear Brian:

As a matter of information, the Postal Service has partnered with Deloitte Consulting, LLP to conduct observations and feedback sessions in retail and customer services.

The purpose of these assessments is to further our efforts in improving the customer experience by focusing on the supervisor's daily activities with the intention of identifying ways to improve the relationship between supervisors and employees. Assessments will be conducted through focus groups, observations, and/or interviews with Executive and Administrative Schedule (EAS) employees. Participation is voluntary and on-the-clock. Feedback provided during the assessments will be collected by Deloitte Consulting, LLP and reported to the Postal Service as an aggregate, allowing individual responses to remain anonymous.

The assessments are anticipated to begin on April 16 in the New York District and then in the Greater Boston District. Non-Bargaining employees from the following sites in the New York and Greater Boston Districts will be asked to participate:

New York District			
NYC-Cooper Station	NYC-Knickerbocker Station	NYC-Planetarium Station	NYC-Columbus Circle Station
NYC-Columbia University Station	NYC-Gracie Station	NYC-Manhattanville Station	NYC-Times Square Station
	BRX-Jerome Station	BRX-Morris Heights Station	BRX-Morrisania Station
Greater Boston District			
BOS-Roxbury Station	Beverly Post Office	Framingham Post Office	Woburn Post Office

Please contact me at extension 7773 if you have any questions concerning this matter.

Sincerely,

Bruce A. Nicholson  
 Manager  
 Labor Relations Policy Administration