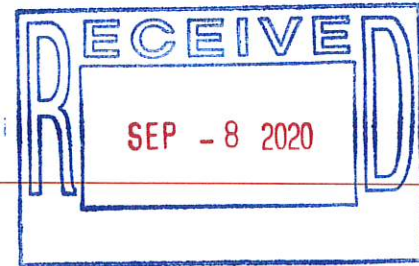


LABOR RELATIONS



August 25, 2020

Mr. Brian J. Wagner  
President  
National Association of Postal Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

**Certified Mail Tracking Number:**  
7019 1640 0001 4464 6337

Dear Brian:

As a matter of general interest, the Postal Service plans to revise the Domestic Mail Manual (DMM), Section 509, Other Services, *Subsection 509.3.3.9*.

The purpose of the revision is to incorporate the online Money Order Inquiry System (MOIS) available to customers on USPS.com. This application allows customers to check the real-time status of an issued money order and money order inquiry requests.

Enclosed are copies of DMM, Section 509, Other Services, *Subsection 509.3.3.9*, one with and one without changes identified.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rickey R. Dean".

*for* Rickey R. Dean  
Manager  
Contract Administration (APWU)

Enclosures

## **500 Additional Mailing Services**

### **509 Other Services**

#### **3.0 Money Orders**

##### **3.3 Cashing Money Orders**

###### **3.3.9 Payment Inquiry**

A purchaser, payee, or endorsee may, at any time, inquire about payment of a domestic money order by completing, signing, and filing Form 6401 and paying the appropriate fee; a separate form and fee are required for each money order. The fee is not required if Form 6401 is filed by a bank, other financial institution, government agency that processes money orders directly with the Federal Reserve Bank, or postal official engaged in official USPS business.

\*\*\*Customers may check the status of their issued money order or inquiry online on the Money Order Inquiry System (MOIS) page available at USPS.com.

## **500 Additional Mailing Services**

### **509 Other Services**

#### **3.0 Money Orders**

##### **3.3 Cashing Money Orders**

###### **3.3.9 Payment Inquiry**

A purchaser, payee, or endorsee may, at any time, inquire about payment of a domestic money order by completing, signing, and filing Form 6401 and paying the appropriate fee; a separate form and fee are required for each money order. The fee is not required if Form 6401 is filed by a bank, other financial institution, government agency that processes money orders directly with the Federal Reserve Bank, or postal official engaged in official USPS business.

\*\*\*Customers may check the status of their issued money order or inquiry online on the Money Order Inquiry System (MOIS) page available at [USPS.com](http://USPS.com).