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LABOR RELATIONS



October 14, 2021

Mr. Ivan D. Butts  
President  
National Association of Postal  
Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

Dear Mr. Butts:

This is in reference to the general interest notification letter dated October 12 that was sent to you regarding the Postal Service's intent to revise the *Exit* and *Stay Survey* questions for non-career employees.

Enclosures for this notification were intended to be copies of the current and the revised *Exit* and *Stay Survey* questions. However, only the current and revised *Exit Survey* questions were included with the October 12 notification.

Please find enclosed a copy of current and revised *Stay Survey* questions.

If you have any questions concerning this matter, please contact Bruce Nicholson at extension 7773.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills". The signature is stylized and somewhat illegible due to the cursive nature of the handwriting.

David E. Mills  
Director  
Labor Relations Policies and Programs

Enclosures

## New Stay Survey Questions

Category	#	Item	Rating Scale
Onboarding, Training & Materials	1	Someone welcomed me on my first day of work at my unit.	Yes / No / Not-Sure
Onboarding, Training & Materials	2	I have received enough training to do my job.	Strongly Agree/ Strongly Disagree
Onboarding, Training & Materials	3	I have access to the supplies, equipment, and resources I need to do my job.	Strongly Agree/ Strongly Disagree
Job Satisfaction	4	The job is what I expected it to be.	Strongly Agree/ Strongly Disagree
Job Satisfaction	5	I generally look forward to going to work.	Strongly Agree/ Strongly Disagree
Job Satisfactor	6	I am recognized for the work I do.	Strongly Agree/ Strongly Disagree
Job Satisfaction	7	The work I do makes a difference.	Strongly Agree/ Strongly Disagree
Schedule	8	I am being asked to work more hours than I would like.	Strongly Agree/ Strongly Disagree
Schedule	9	I am not being offered as many work hours as I would like.	Strongly Agree/ Strongly Disagree
Schedule	10	I can take time off when I want or need to.	Strongly Agree/ Strongly Disagree
Advancement Opportunities	11	I am aware of opportunities for advancement at USPS.	Strongly Agree/ Strongly Disagree
Work Environment	12	My work environment is positive.	Strongly Agree/ Strongly Disagree
Work Environment	13	My coworkers are supportive.	Strongly Agree/ Strongly Disagree
Supervisor/ Manager	14	My supervisor/manager treats me with dignity and respect.	Strongly Agree/ Strongly Disagree
Supervisor/ Manager	15	My supervisor/manager communicates effectively.	Strongly Agree/ Strongly Disagree
Supervisor/ Manager	16	My supervisor/manager supports my development.	Strongly Agree/ Strongly Disagree
Job Satisfaction	17	In the past two weeks, I have considered leaving USPS.	Strongly Agree/ Strongly Disagree
Work Environment	18	Please provide feedback and suggestions to help us create a positive work environment. What can we do to improve?	Open Text Box

Stay Survey Questions

Category	#	Item	Rating Scale
General	1	I believe USPS is a place where I can build a career	Strongly Agree/ Agree/ Neutral/ Disagree/ Strongly Disagree
General	2	I have more good days at work than bad days	Strongly Agree/ Agree/ Neutral/ Disagree/ Strongly Disagree
General	3	I have not considered leaving USPS	Strongly Agree/ Agree/ Neutral/ Disagree/ Strongly Disagree
General	4	I have someone to turn to when I have questions	Strongly Agree/ Agree/ Neutral/ Disagree/ Strongly Disagree
General	5	I understand how my work helps USPS succeed	Strongly Agree/ Agree/ Neutral/ Disagree/ Strongly Disagree
General	6	My supervisor addresses my concerns at work	Strongly Agree/ Agree/ Neutral/ Disagree/ Strongly Disagree
General	7	The job I perform is what I expected it to be	Strongly Agree/ Agree/ Neutral/ Disagree/ Strongly Disagree
General	8	This a workplace that supports employees	Strongly Agree/ Agree/ Neutral/ Disagree/ Strongly Disagree