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LABOR RELATIONS



August 20, 2021

Mr. Brian J. Wagner  
President  
National Association of Postal  
Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

Dear Mr. Wagner:

As a matter of general interest, the Postal Service's non-career Health Benefit Plan will be transitioning from United Healthcare to CareFirst Blue Cross/Blue Shield (BCBS) on January 1, 2022. No action will be required from current participants as they will be automatically transferred to the new plan.

If employees are not enrolled but are eligible to enroll, the next opportunity to enroll will be during Open Season, which will be held from November 8, 2021, through December 13, 2021.

Enclosed is a standup talk. Also enclosed is a mock-up of a post card that will be mailed to employees who are eligible or enrolled in the non-career health plan.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills".

David E. Mills  
Director  
Labor Relations Policies and Programs

Enclosures

# **Mandatory Stand-Up Talk**

**September XX, 2021**

## **Changes to the USPS Health Benefit Plan**

The Postal Service is committed to providing quality healthcare options for non-career employees. Effective January 1, 2022, CareFirst BlueCross BlueShield will be the new administrator of the USPS Health Benefit Plan.

No action is required from current participants as you will automatically be transferred to the new plan. If you are not enrolled but are eligible to enroll, your next opportunity to enroll will be during Open Season, which will be held November 8, 2021 through December 13, 2021.

If you are eligible or enrolled in the non-career health plan, you will receive communication in the mail over the next few weeks regarding important dates and any actions you may need to take.

Plan information regarding benefits, participating providers, and other resources is available at <https://www.carefirst.com/usps/>. Rate information is forthcoming and will be listed on the USPS Health Benefit Page on LiteBlue®.

Employees may contact the Human Resources Shared Service Center at 1-877-477-3273, option 5 with additional questions regarding eligibility. For questions specifically related to coverage, please contact CareFirst BlueCross BlueShield directly at (833) 960-4025.

This has no impact on career employees who are covered under the Federal Employee Health Benefits Program. Thank you.

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# An Important Health Benefits Change is Coming!





**UNITED STATES  
POSTAL SERVICE**

475 L'ENFANT PLAZA SW Rm 9670  
WASHINGTON, DC 20260-0004

The Postal Service® is committed to providing quality healthcare options for non-career employees. Effective January 1, 2022, CareFirst BlueCross BlueShield will be the new administrator of the **USPS Health Benefit Plan**.

No action is required from current participants as you will automatically be transferred to the new plan.

Not enrolled? If you are eligible, your next opportunity to enroll will be Open Season, which will be held November 8, 2021 through December 13, 2021.

Plan information regarding benefits, participating providers, and other resources is available at <https://www.carefirst.com/usps>. We will soon list rate information on the USPS Health Benefit Page on *LifeBlue*.

Have questions?

**ELIGIBILITY QUESTIONS**

Call the Human Resources Shared Service Center at (877) 477-3273 and choose option 5.

**COVERAGE QUESTIONS**

Call CareFirst BlueCross BlueShield at (833) 960-4025.

This change has no impact on career employees who are covered under the Federal Employee Health Benefits Program.

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