



March 29, 2019

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753



Dear Brian:

As a matter of general interest, the Postal Service has introduced a new service (BoxLock) for the purpose of improving the customer experience and providing more efficient package delivery. BoxLock is a smart lock scanner system that works in conjunction with a customer provided box or compartment for the purpose of package delivery.

To operate this BoxLock, the carrier scans the package using the barcode reader on the bottom of the lock to open the lock. Only package barcodes that have received an "out for delivery" scan the day of delivery will open the lock. Once the carrier opens the lock, he/she will scan the package with the Mobile Delivery Device (MDD) as "delivered in parcel locker," place the package in the box, and then lock the BoxLock.

We have enclosed the final draft copies of the following:

- BoxLock Standard Work Instruction
- Initial BoxLock Locations

Please contact Bruce Nicholson at extension 7773, if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Alan S. Moore".

Alan S. Moore
Manager
Labor Relations Policy and Programs

Enclosures



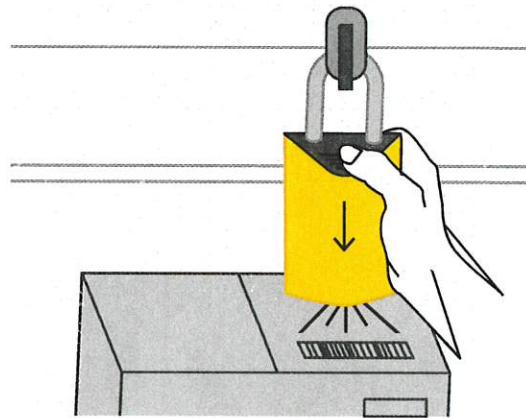
Protecting Package Deliveries

BoxLock opens when the delivery driver scans the tracking number for a delivery that's currently out for delivery to the address of the lock.

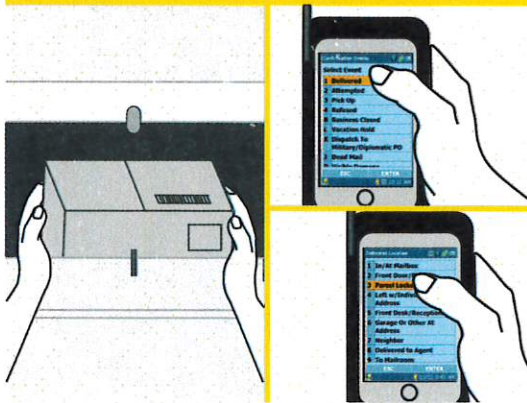
01 IDENTIFY HOME WITH BOXLOCK



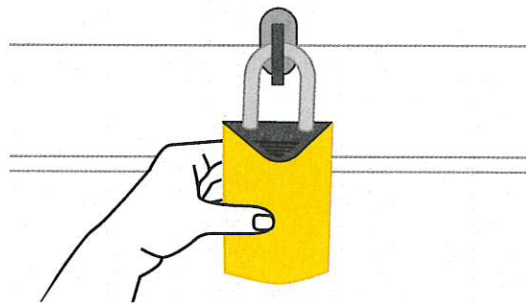
02 PRESS BUTTON TO SCAN TRACKING NUMBER



03 SECURE DELIVERY & SCAN DELIVERED



04 CLOSE FIRMLY & HOLD CLOSED TO LOCK



Additional Instructions

- Confirm package will fit in the container then scan tracking number with BoxLock.
- Pull down on the lock to open after a single beep.
- If the lock makes an immediate long beep, wait 5 seconds and try again.
- If BoxLock begins beeping rapidly after a scan, pull down on BoxLock quickly to open. If after a series of quick beeps, the lock stops beeping, the lock has relocked itself and will not reopen.
- If the package fits, scan package with MDD as delivered in parcel locker.
- After closing BoxLock, pull firmly to ensure BoxLock is locked.

If issues arise, follow normal delivery protocol for this address and inform Supervisor.

Area/District/ZIP Code	# of BoxLocks Locations
CAPITAL METRO	63
EASTERN	41
GREAT LAKES	36
NORTHEAST	24
PACIFIC	110
SOUTHERN	90
WESTERN	137
Grand Total	501

Area/District	# of BoxLocks Locations
CAPITAL METRO	63
ATLANTA	29
BALTIMORE	5
CAPITAL	8
GREATER S CAROLINA	2
GREENSBORO	5
MID-CAROLINAS	4
NORTHERN VIRGINIA	5
RICHMOND	5
EASTERN	41
CENTRAL PENNSYLVANIA	3
KENTUCKIANA	3
NORTHERN OHIO	2
OHIO VALLEY	8
PHILADELPHIA METROPO	5
SOUTH JERSEY	3
TENNESSEE	8
WESTERN NEW YORK	6
WESTERN PENNSYLVANIA	3
GREAT LAKES	36
CENTRAL ILLINOIS	4
CHICAGO	5
DETROIT	7
GATEWAY	5
GREATER INDIANA	4
GREATER MICHIGAN	4
LAKELAND	7
NORTHEAST	24
ALBANY	1
CONNECTICUT VALLEY	7
GREATER BOSTON	2
LONG ISLAND	1
NEW YORK	1
NORTHERN NEW ENGLAND	1
NORTHERN NEW JERSEY	4
TRIBORO	4
WESTCHESTER	3
PACIFIC	110
BAY-VALLEY	28
LOS ANGELES	13
SACRAMENTO	11
SAN DIEGO	19
SAN FRANCISCO	10
SANTA ANA	12
SIERRA COASTAL	17
SOUTHERN	90
ALABAMA	7
ARKANSAS	1
DALLAS	9
FT WORTH	9
GULF ATLANTIC	4
HOUSTON	10
LOUISIANA	2
MISSISSIPPI	1
OKLAHOMA	4
RIO GRANDE	10
SOUTH FLORIDA	8
SUNCOAST	25
WESTERN	137
ALASKA	2
ARIZONA	25
CENTRAL PLAINS	4
COLORADO/WYOMING	21
DAKOTAS	2
HAWKEYE	5
MID-AMERICA	4
NEVADA SIERRA	3
NORTHLAND	5
PORTLAND	15
SALT LAKE CITY	12
SEATTLE	39
Grand Total	501

Area/District/ZIP Code	# of BoxLocks Locations
CAPITAL METRO	63
ATLANTA	29
30060	1
30062	2
30066	1
30188	1
30217	1
30305	1
30306	4
30307	5
30308	1
30312	2
30313	1
30316	2
30317	2
30339	2
30349	1
30531	1
30534	1
BALTIMORE	5
21113	1
21211	1
21218	1
21230	1
21231	1
CAPITAL	8
20007	1
20011	2
20018	1
20020	1
20602	1
20744	1
20783	1
GREATER S CAROLINA	2
29209	1
29661	1
GREENSBORO	5
27104	1
27603	1
27604	1
27703	1
28605	1
MID-CAROLINAS	4
28211	1
28226	1
28227	1
28401	1
NORTHERN VIRGINIA	5
20120	1
20152	1
22046	1
22193	1
22203	1
RICHMOND	5
23221	1
23223	1
23225	1
23602	1
23669	1

Area/District/ZIP Code	# of BoxLocks Locations
EASTERN	41
CENTRAL PENNSYLVANIA	3
17003	1
18040	1
19608	1
KENTUCKIANA	3
40515	1
42701	2
NORTHERN OHIO	2
44256	1
45840	1
OHIO VALLEY	8
41016	1
41073	1
43035	1
43125	1
43203	1
43231	1
45202	1
45406	1
PHILADELPHIA METROPO	5
19054	1
19120	1
19125	1
19146	2
SOUTH JERSEY	3
07737	1
08520	1
19901	1
TENNESSEE	8
37015	1
37043	1
37122	1
37138	1
37208	1
38104	1
38117	1
38506	1
WESTERN NEW YORK	6
14020	1
14072	1
14213	1
14609	2
14621	1
WESTERN PENNSYLVANIA	3
15010	1
15147	1
15650	1

Area/District/ZIP Code	# of BoxLocks Locations
GREAT LAKES	36
CENTRAL ILLINOIS	4
60419	1
60503	2
60506	1
CHICAGO	5
60608	1
60616	1
60622	1
60632	1
60641	1
DETROIT	7
48025	1
48074	1
48091	1
48152	1
48207	1
48216	2
GATEWAY	5
62535	1
63051	1
63109	1
63116	2
GREATER INDIANA	4
46074	1
46112	1
46203	1
46342	1
GREATER MICHIGAN	4
48661	1
48906	1
49401	1
49464	1
LAKELAND	7
53051	1
53097	1
53132	1
53222	1
53704	1
60051	1
60202	1

Area/District/ZIP Code	# of BoxLocks Locations
NORTHEAST	24
ALBANY	1
12180	1
CONNECTICUT VALLEY	7
02895	1
02908	1
02917	1
06447	1
06511	1
06896	1
06903	1
GREATER BOSTON	2
02124	1
02301	1
LONG ISLAND	1
11520	1
NEW YORK	1
10465	1
NORTHERN NEW ENGLAND	1
03849	1
NORTHERN NEW JERSEY	4
07039	1
07079	1
07208	1
07930	1
TRIBORO	4
10314	1
11001	1
11215	1
11418	1
WESTCHESTER	3
12413	1
12531	1
12768	1

Area/District/ZIP Code	# of BoxLocks Locations
PACIFIC	110
BAY-VALLEY	28
94513	1
94534	2
94536	1
94538	1
94541	1
94558	1
94568	1
94577	1
94580	1
94605	1
94607	1
94608	2
94702	1
94709	2
94804	1
94805	1
95023	1
95037	1
95060	3
95122	1
95124	1
95136	1
95148	1
LOS ANGELES	13
90031	1
90041	1
90043	1
90045	1
90046	1
90065	1
90230	1
90241	1
90501	2
90703	1
90706	2
SACRAMENTO	11
93620	1
93711	1
95204	1
95376	1
95608	3
95682	1
95816	1

95834	1
95842	1
SAN DIEGO	19
91902	2
91911	1
91942	1
91977	1
92003	1
92107	1
92117	1
92119	1
92127	1
92129	1
92324	1
92346	2
92394	1
92504	1
92582	1
92584	1
92592	1
SAN FRANCISCO	10
94010	1
94015	1
94019	1
94041	2
94043	1
94080	1
94133	1
94952	1
95531	1
SANTA ANA	12
90638	1
91706	1
92606	1
92618	1
92626	1
92691	1
92782	1
92807	1
92831	1
92879	1
92880	2
SIERRA COASTAL	17
91040	1
91206	1
91307	2

91401	1
91601	2
91605	1
93010	1
93065	1
93277	2
93436	1
93442	1
93536	3

Area/District/ZIP Code	# of BoxLocks Locations
SOUTHERN	90
ALABAMA	7
35147	1
35405	1
35453	1
35759	1
35806	1
36105	1
36701	1
ARKANSAS	1
72756	1
DALLAS	9
75024	1
75032	2
75081	1
75089	1
75206	1
75209	1
75224	1
75904	1
FT WORTH	9
76016	1
76053	2
76063	2
76107	1
76109	1
76114	1
76234	1
GULF ATLANTIC	4
31005	1
31021	1
32092	1
32607	1
HOUSTON	10
77021	1
77027	1
77084	1
77098	1
77346	1
77385	1
77388	1
77414	1
77429	1
77581	1
LOUISIANA	2

70114	1
70726	1
MISSISSIPPI	1
38654	1
OKLAHOMA	4
73117	1
73501	1
74066	1
74074	1
RIO GRANDE	10
76513	1
76543	2
78108	1
78109	1
78253	1
78258	1
78606	1
78624	1
78681	1
SOUTH FLORIDA	8
33155	1
33301	1
33406	1
33417	1
33418	1
33428	1
33441	1
34953	1
SUNCOAST	25
32708	1
32765	1
32773	1
32792	1
32801	1
32804	2
32835	3
32905	1
33511	1
33558	1
33579	2
33610	1
33619	1
33702	1
33713	1
33881	1
33983	1

34233	1
34614	1
34652	1
34744	1

Area/District/ZIP Code	# of BoxLocks Locations
WESTERN	137
ALASKA	2
99508	1
99623	1
ARIZONA	25
85008	1
85009	1
85018	1
85019	1
85042	2
85085	1
85206	1
85225	1
85257	1
85298	2
85353	1
85383	2
85648	1
85704	2
85741	1
86426	1
87110	2
87122	1
87124	1
88030	1
CENTRAL PLAINS	4
68022	1
68137	1
68144	1
68510	1
COLORADO/WYOMING	21
80012	1
80013	1
80126	1
80138	1
80204	1
80209	1
80215	1
80219	1
80222	1
80228	1
80230	1
80249	2
80516	1
80525	1

80601	1
80904	1
80910	1
80911	1
80918	1
81005	1
DAKOTAS	2
58203	1
59106	1
HAWKEYE	5
50211	1
50322	1
51106	1
52761	2
MID-AMERICA	4
64110	1
64158	2
64836	1
NEVADA SIERRA	3
89015	1
89117	1
89146	1
NORTHLAND	5
55113	1
55129	1
55407	1
55902	1
56138	1
PORTLAND	15
97015	1
97045	1
97053	1
97080	1
97202	1
97217	1
97220	1
97222	1
97223	1
97233	1
97236	1
97304	1
97306	1
98642	1
98686	1
SALT LAKE CITY	12
83686	1

83714	1
84005	1
84106	1
84107	1
84118	1
84120	2
84325	2
84404	1
84414	1
SEATTLE	39
98002	1
98023	3
98027	1
98031	1
98034	1
98036	1
98055	1
98058	1
98065	1
98072	2
98075	1
98102	1
98107	1
98116	1
98117	1
98118	1
98119	1
98125	1
98126	1
98136	1
98155	1
98252	1
98271	1
98312	1
98338	1
98371	1
98391	2
98405	1
98502	1
98503	1
98580	1
98942	1
99019	1
99201	1
99208	1