

NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

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October 15, 2024

Board Memo 155-2024: Latest Update on Hurricane Helene & Hurricane Milton

Executive Board,

NAPS headquarters received the latest update from the USPS regarding Hurricane Helene and Hurricane Milton. The information provided is as of October 14th.

Please share this information with your membership.

Thank you and be safe.

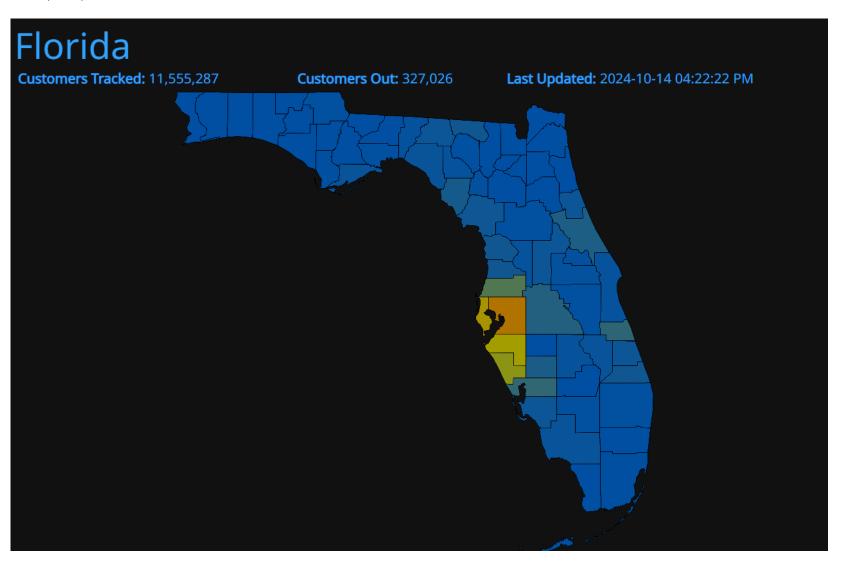
NAPS Headquarters

October 14, 2024 Hurricane Milton Update

10/14/24 7:00pm Update (Updates in BOLD)

Area: Southern

District: FL1, FL2, FL3



River Gauges:

River Gauge Information	FLORIDA Rivers , Creeks and Lakes	Minor Flood Stage	Moderate Flood Stage	Major Flood Stage	Current Gage Height (ft)	Observed Date	Observed Time	Feet Over Major Flood Stage	Forecasted Crest Level, Date and Time	District	Near Dynamic F
WRGF1	Cypress Creek (FL) at SR 54 Worthington Gardens (WRGF1)	8	11	12	14.98	10/14/2024	5:00:00 AM	2.98		FLORIDA 2	Lutz 33549
RLGF1	Haw Creek above Russell Landing (RLGF1)	4	5	6	8.94	10/14/2024	5:30:00 AM	2.94		FLORIDA 1	Bunnell 32110
RODF1	Ocklawaha River at Rodman Dam (RODF1)	5	6	7	9	10/14/2024	5:00:00 AM	2.00		FLORIDA 1	Welaka 32193
MORF1	Hillsborough River (FL) at Morris Bridge (MORF1)	32	34	36	37.67	10/14/2024	5:30:00 AM	1.67		FLORIDA 2	Thonotosassa 33592
TRBF1	Withlacoochee River (FL) at US 301 Trilby (TRBF1)	12	14.2	16.5	18	10/14/2024	5:30:00 AM	1.50		FLORIDA 2	Lacoochee 33537
ASTF1	St. Johns River at Astor (ASTF1)	2.3	3	4	4.62	10/14/2024	5:30:00 AM	0.62		FLORIDA 1	Astor 32102
ZPHF1	Hillsborough River (FL) near Zephyrhills at State Park (ZPHF1)	10	13	14	14.29	10/14/2024	5:00:00 AM	0.29		FLORIDA 2	Zephyrhills 33542
DLAF1	St. Johns River near Deland (DLAF1)	4	4.8	5.3	5.47	10/14/2024	5:30:00 AM	0.17		FLORIDA 1	Deland 32724

SITUATION:

- Non-deliveries are reflective of Saturday's close of business numbers.
- Electricity continues to be restored throughout FL2 and should greatly reduce those non-deliveries on Tuesday.
- Closed offices represent offices that are closed from either Hurricane Milton or Helene, even if cooped into another office (i.e. FL1 has 5 offices "closed", but 4 are up and running out of other locations).
- We are also monitoring the Withlacoochee river in northwest Florida 2/southwest Florida 1 as it is expected to reach major flood stage.
 - o Both MOIs have been notified and are monitoring the situation along the river.

PEOPLE:

- Accountability:
 - o Southern Area Total: 98.74% (298 unaccounted for) as of yesterday, awaiting today's update.
 - o Gulf Atlantic Division: (22 total unaccounted for as of this writing)
 - Fort Myers: 100%
 - Manasota: 98% (10 unaccounted for)
 - Mid-Florida: 100%
 - Orlando: 99% (3 unaccounted for)
 Seminole: 99% (5 unaccounted for)
 Tampa: 99% (3 unaccounted for)
 - Ybor City:99% (1 unaccounted for)
- · Availability:
 - Gulf Atlantic Division MP (averages across all tours):

Fort Myers: 86%
Manasota: 92%
Mid-Florida: 96%
Orlando: 99%
Seminole: 96%

Tampa: 73%
Ybor City: 86%

- Gulf Atlantic Logistics:
 - Some impacts reported due to fuel issues for employees
- Personal Impacts (New):
 - o FL2: Two (2) employees reported to have lost their homes
- Evacuation Order / Curfews:
 - FL1: No curfews or evacuations.
 - FL2: Evacuation orders remain for Charlotte and Manatee counties.
 - FL3: No curfews or evacuations
- Bottled Water / Other Personal Needs:
 - o (Continued) Boil water emergencies have been issued for twelve (12) Florida counties: Okeechobee, Charlotte, Citrus, Hillsborough, Lee, Pinellas, Putnam, Sarasota, St. Lucie, St. Petersburg, Lakeland and Englewood.
- School Closures:
 - o Extensive school closures remain throughout the state.
- Cellular Towers:
 - o Approximately 12% of cell towers are down throughout the impacted area.
- Shelters:
 - Shelter occupancy has decreased significantly from yesterday. Total population is down from about 83,000 to 13,500.
- Paychecks: hand to hand process working well and finalizing today.
- Clock ring errors critical to clear. TACS09 will remain open

PROPERTY:

- Facilities continues to support FAT and repair needs.
- Vehicles:
 - o FL2:
 - Seventy-five (75) Vehicles in Trinty the river overflowed last night. Was able to remove the LLVs to work on them and have 6 Metris
 on site.
 - Update Three (3) Metris taken to VMF; LLV's being finalized on-site.

- Fuel:
 - Deployment updates from Emergency Mobile Fuel:
 - Multiple relocations are in progress as well as further requests for more fuel trucks.
 - TEAMS site setup to assist with tracking of locations, driver points of contact and asset type tracking.

Product:

Retail & Delivery snapshot: Projected Non-Deliveries / School Districts Closed / Units Closed / Employee Availability:

Hurricane Milton	10/14/2024									
	Pro	jected Non-delive	ries	# S	chool Districts cl	osed	U	Inits closed entire	ely	Employee Availability % total
	Today	Tuesday	Wednesday	Today	Tuesday	Wednesday	Today	Tuesday	Wednesday	Today
FL 1										
320	0	0	0	0	0	0	0	0	0	92%
321	0	533	533	0	0	0	1	1	1	91%
326	0	213	213	0	0	0	0	0	0	91%
327	0	175	175	0	0	0	0	0	0	91%
344	0	0	0	0	0	0	0	0	0	92%
Total	0	921	921	0	0	0	1	1	1	91%
FL 2										
328	0	0	0	0	0	0	0	0	0	94%
329	0	0	0	0	0	0	0	0	0	96%
335	0	9,293	9,293	3	2	2	2	2	2	93%
336	0	23,743	23,743	1	1	1	2	2	2	93%
337	0	66,634	66,634	1	0	0	3	3	3	85%
338	0	7,784	7,784	1	0	0	0	0	0	96%
339	0	0	0	0	0	0	2	2	2	93%
341	0	0	0	0	0	0	0	0	0	97%
342	0	42,427	42,427	1	1	1	3	3	3	92%
346	0	4,714	4,714	2	0	0	1	1	1	93%
347	0	0	0	0	0	0	0	0	0	97%
Total	0	154,595	154,595	9	4	4	13	13	13	94%
FL 3										
330	0	0	0	0	0	0	0	0	0	93%
331	0	0	0	0	0	0	0	0	0	92%
333	0	0	0	0	0	0	0	0	0	96%
334	0	5	5	0	0	0	0	0	0	96%
349	0	312	312	0	0	0	0	0	0	96%
Total	0	317	317	0	0	0	0	0	0	95%
SA Total	0	155,833	155,833	9	4	4	14	14	14	

• FL1:

- o Four (4) offices closed (three were from before Milton). Orange City is the only one from Milton.
- o Orange City 32763 will COOP to Deltona Pines 32738.

District	FL 1	FL 1 Total					
3 Digit Zip	320	321	323	326	327	344	
Total Offices	39	53	36	38	38	19	223
Offices Open	39	52	36	38	38	19	222
Offices Closed	2	1	0	1	0	1	5
% Closed	0.00%	1.89%	0.00%	0.00%	0.00%	0.00%	2.24%
Total Street Deliveries	321,962	380,141	189,267	163,733	484,339	256,001	1,795,443
Deliveries Made Today (estimated)	321,962	379,608	189,267	163,520	484,164	256,001	1,794,522
Deliveries not made (estimated)	0	533	0	213	175	0	921
% Deliveries not made (estimated)	0.00%	0.14%	0.00%	0.13%	0.04%	0.00%	0.05%
Number of PO Boxes	36,660	39,114	31,011	33,043	45,950	24,954	210,732
Number of PO Boxes unable to deliver	0	1232	0	0	0	0	1232
% of PO Boxes impacted	0.00%	3.15%	0.00%	0.00%	0.00%	0.00%	0.58%
Total Retail Sites	39	53	36	38	56	19	241
Offices Open for Retail	39	52	35	38	56	19	239
Offices Closed for Retail	0	1	0	0	0	0	1
% of Retail offices closed	0.00%	1.89%	0.00%	0.00%	0.00%	0.00%	0.41%
Retail taking cash only	0	0	0	0	0	0	0
% Retail taking cash only	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Offices with no Electricity	2	3	0	1	3	0	9
Offices on Generator Power	2	3	0	1	3	0	9
Offices with no Internet	2	6	0	3	5	4	20
Offices with Cellular Router	0	0	0	0	0	0	0
Forcast of Amazon volume per ARGUS	21,345	14,376	10,537	9,705	9,789	24,345	90,097

• FL2:

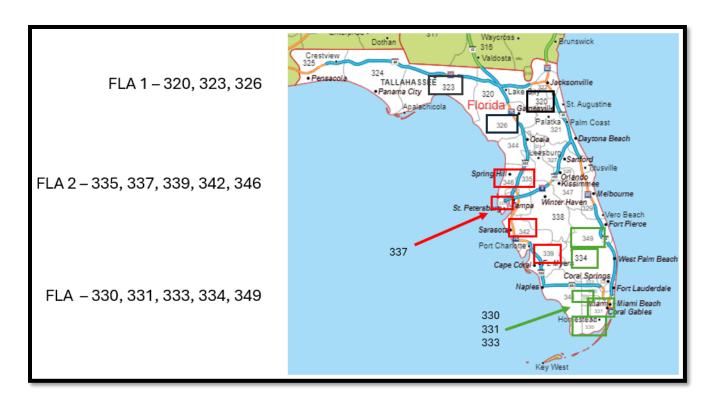
- o All retail offices open with the exception of the COOP'd offices.
- o Manual transactions / cash only in offices without internet.
- o Normal start times starting tomorrow.
- o Some locations cannot receive DPS due to lack of power for dock plates. 11 Ton trucks with lift gates will be utilized to assist.
- o Predicted full delivery day unknown. Fuel issues persist causing low fuel for vehicles causing lack of delivery.
- o Potential for delivery operations for Sunday and Monday depending upon fuel.

District	FL 2	FL 2 Total										
3 Digit Zip	328	329	335	336	337	338	339	341	342	346	347	
Total Offices	23	30	34	20	20	40	28	13	33	24	30	295
Offices Open	23	30	32	18	17	40	26	13	30	23	30	282
Offices Closed	0	0	2	2	3	0	2	0	3	1	0	13
% Closed	0.00%	0.00%	5.88%	10.00%	15.00%	0.00%	7.14%	0.00%	9.09%	4.17%	0.00%	4.41%
Total Street Deliveries	456,403	373,450	387,542	386,245	446,393	389,071	497,995	266,444	511,070	358,726	384,302	4,457,641
Deliveries Made Today (estimated)	456,403	373,450	378,249	338,759	379,759	373,502	497,995	266,444	468,643	339,868	384,302	4,257,374
Deliveries not made (estimated)	0	0	9,293	47,486	66,634	15,569	0	0	42,427	18,858	0	200,267
% Deliveries not made (estimated)	0.00%	0.00%	2.40%	12.29%	14.93%	4.00%	0.00%	0.00%	8.30%	5.26%	0.00%	4.49%
Number of PO Boxes	28,070	27,747	42,082	30,968	30,159	52,643	30,716	15,498	36,616	24,828	30,407	349,734
Number of PO Boxes unable to deliver	0	0	936	2205	2474	0	3284	0	1261	269	0	10429
% of PO Boxes impacted	0.00%	0.00%	2.22%	7.12%	8.20%	0.00%	10.69%	0.00%	3.44%	1.08%	0.00%	2.98%
Total Retail Sites	18	29	33	17	19	38	24	11	28	21	27	265
Offices Open for Retail	18	29	31	15	16	38	22	11	25	20	27	252
Offices Closed for Retail	0	0	2	2	3	0	2	0	3	1	0	13
% of Retail offices closed	0.00%	0.00%	6.06%	11.76%	15.79%	0.00%	8.33%	0.00%	10.71%	4.76%	0.00%	4.91%
Retail taking cash only	1	0	7	1	4	3	6	0	10	2	2	36
% Retail taking cash only	5.56%	0.00%	21.21%	5.88%	21.05%	7.89%	25.00%	0.00%	35.71%	9.52%	7.41%	13.58%
Offices with no Electricity	0	0	11	1	1	3	3	0	2	2	0	23
Offices on Generator Power	0	0	0	1	2	1	1	0	0	0	0	5
Offices with no Internet	1	0	7	1	4	3	6	0	11	2	2	37
Offices with Cellular Router	0	0	0	0	0	0	0	0	0	0	0	0
Forcast of Amazon volume per ARGUS	4,332	9,418	10,760	8,308	8,815	11,295	10,724	5,754	18,715	6,676	3,563	98,360

FL3:

• All offices open and operational today. Business as usual at this point in time.

District	FL3	FL3	FL3	FL3	FL3	FL 3 Total
3 Digit Zip	330	331/332	333	334	349	
Total Offices	49	54	25	50	13	191
Offices Open	49	54	25	50	13	191
Offices Closed	0	0	0	0	0	0
% Closed	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Street Deliveries	751,151	913,145	401,545	789,552	259,083	3,114,476
Deliveries Made Today (estimated)	751,151	913,145	401,545	789,547	258,771	3,114,159
Deliveries not made (estimated)	0	0	0	5	312	317
% Deliveries not made (estimated)	0.00%	0.00%	0.00%	0.00%	0.12%	0.01%
Number of PO Boxes	25,154	15,530	11,261	24,592	9,031	85,568
Number of PO Boxes unable to deliver	0	0	0	0	0	0
% of PO Boxes impacted	0%	0%	0%	0%	0%	0.00%
Total Retail Sites	45	49	22	44	11	171
Offices Open for Retail	45	49	22	44	11	171
Offices Closed for Retail	0	0	0	0	0	0
% of Retail offices closed	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Retail taking cash only	0	0	0	0	0	0
% Retail taking cash only	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Offices with no Electricity	0	0	0	0	0	0
Offices on Generator Power	0	0	0	0	0	0
Offices with no Internet	0	0	0	0	0	0
Offices with Cellular Router	0	0	0	0	0	0
Forcast of Amazon volume per ARGUS	23,918	67,521	6,408	14,985	4,508	117,340



• Gulf Atlantic Division:

Some delivery units unable to received mail due to space constrains or bulk outs, Dade City cannot fit anymore mail, Aviation return cannot get it,
 Land o Lake going out with driver, Sun City cannot get in the station.

COMMUNICATIONS:

- Next scheduled Area level touchpoint is Tuesday, 10/15/24 at 12:00PM ET
- FL2 District
- Gulf Atlantic Division
- National Preparedness

Next Update: Tuesday, 10/15/24 at 12:00PM

10/14/24 7:00pm Update (Updates in BOLD)

Area: Atlantic

District: North Carolina





Situation:

• Hurricane/TS Helene continuing impacts; All employees are accounted for. One (1) facility known to be a total loss, twenty (20) facilities with flooding, sixteen (16) facilities without power (all 16 were closed due to flood damage), and thirty (30) employee homes were reported as lost or severely damaged.

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People:

- All employees accounted for.
- Curfews in place for Henderson, Heywood, Transylvania, and Ashville counties.
- Recovery team members deployed to the NC District.
- Currently twelve (13)[+1] public shelters open

Property:

- Significant power outages throughout the state. Flooded and impassable roads in the western part of the state.
 - o **16,499(-23%)** power outages reported in North Carolina.
 - Facilities without power: sixteen (16)
 - The only facilities currently without power were closed due to flood damage.
 - o Facilities without internet: twenty-four (24)
 - Asheville S&DC lost Internet: IT provided a Cellular Broadband Router (CBBR) to mitigate; [SDUS is operational]
- Significant road closures in the 287/288 zones.
- Natural Gas and water are off to several facilities.
 - From the city of Asheville. "The city's contractors continue to make progress on rebuilding the 36-inch bypass line at North Fork treatment facility. We are hopeful it will be connected to the distribution system Thursday or Friday."
 - o Pallets of Water and Meals Ready to Eat are staged at the Ashville S&DC by Field Maintenance to be distributed as needed.
 - Weekly trailers of water have been scheduled; will be delivered to the Asheville SDC 28810
- Twenty-one (21) Offices have activated their COOP.
- Thirteen (13) Offices operating in an MRU. Four (4) MRUs are staged at Asheville SDC.
- Total Loss Facilities: One (1).
 - o Micaville (PO box office) 28755: Facility was destroyed by the flood, just the foundation remains.
 - FAT: Total Loss
 - COOP (Confirmed / Active): Burnsville 28741
 - MRU Confirmed Active
- Facilities with known flooding, twenty (20) Problem numbers pending except where noted.
 - o Alexander 28701: Flooded with a few inches of water and mud. Problem number 3666248
 - COOP (Confirmed / Active): Weaverville 28787 (4.8 miles)
 - MRU Confirmed Active.
 - FAT: safe for entry and repairs have been started, restroom facilities are operational
 - Wash station and port a potty being relocated to Black Mountain.
 - o Barnardsville 28709: Water and mud damage inside the facility. Problem number 3666218
 - COOP (Confirmed / Active): Delivering out of Weaverville 28787.
 - MRU Confirmed Active.
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
 - Bat Cave 28710: Severe flooding and damage. Potential loss.
 - COOP (Confirmed / Active): Hendersonville 28739 (16.5 miles)
 - MRU operating out of the Edneyville 28727 MRU.
 - o Cedar Mountain 28718: Reported as minimal flooding. Can't access facility. Problem number 3666296
 - COOP (Confirmed / Active): Pisgah Forest 28768 (13.2 miles)
 - MRU Confirmed Active.
 - FAT: Requested: The facility was determined NOT safe to occupy for USPS operations at this time.
 - o Chimney Rock 28720 (bridge is gone, can't access)
 - *COOP (Confirmed / Active): Lake Lure 28746 (1.9 miles)

- Creston 28615: Facility flooded. A foot of mud inside the facility. Problem number 3666277
 - *COOP (Confirmed / Active): West Jefferson 28694. (15.3 miles)
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
 - Cleaning Contractors have completed cleanup
- o Edneyville 28727: Flooded with a few inches. Problem: 3666489
 - COOP (Confirmed / Active): Hendersonville 28739 (9.3 miles)
 - MRU (2): ~ (1) Edneyville, MRU (1) for Batcave in Edneyville
 - FAT/FRAC with possible structural analysis as required by storm damage
- Fleetwood RMPO 28626: Facility flooded.
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested Problem number 3666243
 - *COOP (Confirmed / Active): Todd 28684 (8.8 miles)
- o Gerton 28735: Flood damage. Problem: 3667830
 - FAT: Building is safe to enter for cleanup and repairs only by trained personnel with proper protective equipment.
 - *COOP (Confirmed / Active): Fairview 28730 (16.1 miles)
- o Green Mountain 28740: Facility flooded. Problem: 3666985
 - *COOP (Confirmed / Active): Burnsville 28741 (9.5 miles)
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
- o Hot Springs 28743: about 6 inches mud flooded into facility. Problem number 3666613 (photo provided)
 - COOP (In Process): Weaverville 28787 (26.8 miles)
 - MRU Confirmed Active
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested.
- Lansing: 28643 Facility severely flooded; water was 10 feet deep. Problem number 366242
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
 - *COOP (Confirmed / Active): Warrensville 28693 (3.7 miles)
- Lineville 28646: 3 feet of water reported inside. Problem numbers 3666151
 - COOP (Confirmed / Active):
 - MRU Confirmed Active, requesting a storage container due to volume.
 - Ordered shipping container for additional space. (ETA 10/14/24) Enroute
 - FAT: Requested; Awaiting Results
- o Marshall 28753: Severe flooding. Can't assess until Tuesday at the earliest. Problem number 3666225
 - COOP (Confirmed / Active): Weaverville 28787 (12 miles)[additional scanners arrived and active]
 - MRU Confirmed Active
 - FAT: The facility is not safe for cleanup activities. The facility is not safe for mail operations. The east wall of the building is severely compromised and will require extensive repair. A structural engineer assessed the facility and report is pending.
- Montreat 28757: Water damage in the facility. Lot covered in mud. Problem number 3666573
 - COOP (Confirmed / Active): Ridgecrest 28779 (4.6 miles)
 - MRU Confirmed Active (MRU moving back to the Asheville S&DC 10/15/24)
 - FAT: safe for entry and repairs have been started. (Cleared for operations. COOP to be deactivated 10/15/24)
- o Newland 28657: Water damage. Problem: 3666067
 - COOP (In process) as a HUB to Morganton 28655, delivery will COOP through 3 RMPOs in the delivery zone due to distance.
 - MRU Confirmed Active.
 - Ordered shipping container for additional space. (ETA 10/14/24) Enroute
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement has started
- Penland 28765: Water Damage. Problem: 3667384
 - *COOP (Confirmed / Active): Spruce Pine 28777 (6.4 miles). No MRU due to space constraints.

- FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested.
- o Plumtree 28664: Facility flooded. Problem number 3666158
 - *COOP (Confirmed / Active): Minneapolis 28652 (5.7 miles)
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested. Extensive repairs required.
- o Rosman 28772: Storm damage and water intrusion at the facility. Problem number 3666299
 - COOP: Lake Toxaway 28747. (8.2 miles)
 - MRU Confirmed Active
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
- Swannanoa 28778: Severe flooding. Potential 6 feet of water. Problem: 3666299
 - COOP (Confirmed / Active): Delivery out of Asheville Grace 28804; Retail to Oteen 28805. (12.5 miles).
 - MRU Confirmed active.
 - Storage container (POD) arrived 10/12/24
 - FAT: The facility is not safe for mail operations. Problem: 3666225
 - Seven (7) postal vehicles destroyed in the flood.
 - Replacement vehicles ~ all 7 received.
- Other property issues:
- Employee property damage (reported): Thirty (30) homes and nineteen (19) POVs impacted.
 - o 30 homes were reported as flooded or damaged.
 - 12 homes reported as a total loss.
 - o 19 Personally owned vehicle reported damaged or lost.
- Property Resources:
 - 20-foot Storage Containers (POD): Three (3)

Product:

3 Digit Zip	286	287	288	Totals
Total Offices	111	102	5	218
Offices Open for Retail	105	87	3	195
Offices Closed for Retail	6	15	0	21
% Offices Closed	5%	15%	0%	10%
Total Street Deliveries	298,491	285,640	75,858	659,989
Deliveries Made (today's projections)	297,748	272,675	73,895	644,318
Deliveries Not Made (today's projections)	743	12,965	1,963	15,671
% Deliveries not made projection	0.2%	4.5%	2.6%	2.4%
Five Day Forecast Deliveries Not Made	400	10,000	1,900	
Number of PO Boxes	28,006	40,856	1,296	70,158
Number of PO Boxes unable to deliver	1,290	0	0	1,290
% of PO Boxes impacted	5%	0%	0%	2%
Total Retail Sites	111	102	2	215
Retail taking cash only	7	16	0	23
% Retail taking cash only	6%	16%	0%	11%
Offices with no Electricity	5	11	0	16
Offices on Generator Power	0	0	0	0
Offices with no Internet	7	16	1	24
Offices with Cellular Router	0	0	0	0
Forecast of Amazon volume per ARGUS	5,300	14,477	1,090	20,867

- Twenty-one (21) facilities closed; All impacted delivery zones are attempting delivery where safe to do so.
 - Non-Delivery projections for 10/14/24
 - Delivery: 15,671
 - PO Box: 1,290
- Election Mail Clearance (Ballots)
 - o Eleven (11) Ballots not deliverable due to infrastructure.
 - **286: (6)**
 - **287: (5)**
- Forecast of Amazon Volume of affected offices
 - o 286 5,322
 - o 287 14,477
 - o 288 1,091 (Asheville City Only)
- Collection Boxes missing: two (2)
 - o Micaville 28755: one (1)
- Marshall 28753: one (1).

Communication:

- HQ Leadership
- Area Leadership
- District Leadership
- · Division and Logistics Leadership
- Union and Management Associations
- National Preparedness
- 54 (6%) [-2%] cell sites are out of service in the areas of North Carolina impacted by Hurricane Helene.
 - 5 satellite phones have been distributed
- Industry Alert(s) updated
- Forty (40) additional laptops and additional tablets have been requested for distribution.
 - Thirty (30) iPad Tablets have arrived at the district office 10/6.
 - Additional scanners arrived at the NC District for distribution
- Twenty (20) Cellular Broad Band Routers have been requested to restore digital communications for impacted offices.
- Emergency Operations Center is active at the NC District Office.

Next Steps:

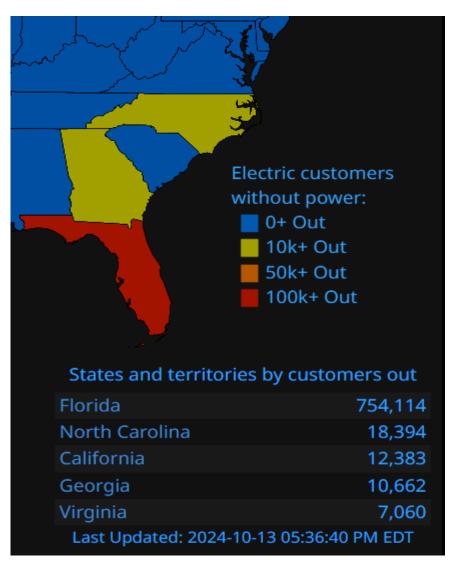
Tuesday, 10/15/24 at 12:00PM EST

October 14, 2024 Hurricane Helene Update

10/14/24 7:00pm Update (Updates in BOLD)

Area: Southern

District: GA, TN, SC





SITUATION:

• Evening report out of Retail and Delivery operations.

PEOPLE:

• No further updates at this time

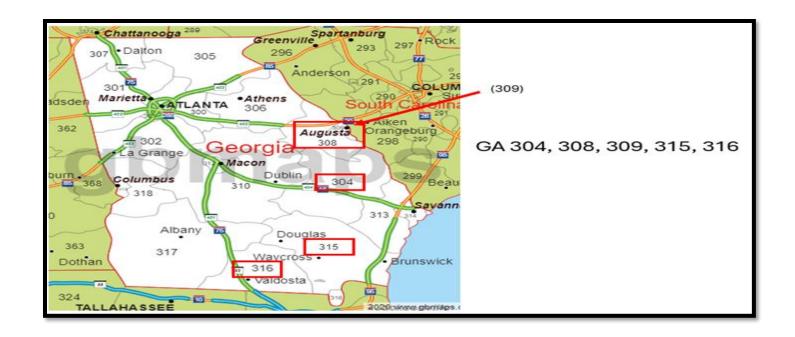
PROPERTY: [any changes are bold and in brackets]

- GA:
 - o Three (3) [-0] offices remain without power with two (2) [-0] running on generators.
 - Eleven (11) [-0] offices remain without internet.
- SC:
 - o Three (3) [-0] offices remain without internet

PRODUCT:

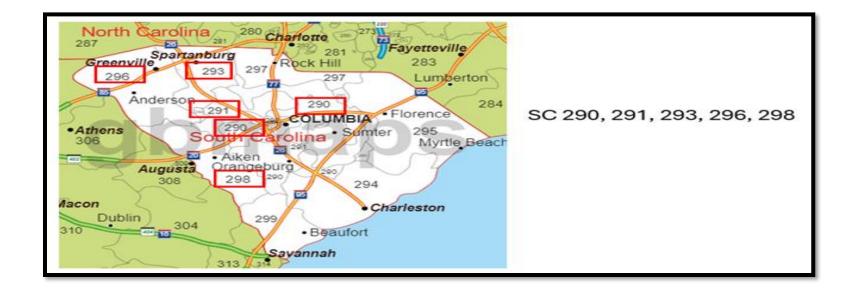
- Product numbers are final from Saturday's delivery (non-deliveries).
- GA:

District	GEO	GEO	GEO	GEO	GEO	GEO Total
3 Digit Zip	304	308	309	315	316	
Total Offices	45	22	6	43	27	143
Offices Open	45	22	6	43	26	142
Offices Closed	0	0	0	0	1	1
% Closed	0.00%	0.00%	0.00%	0.00%	3.70%	0.70%
Total Street Deliveries	77,559	83,770	100,891	150,507	73,254	485,981
Deliveries Made Today (estimated)	77,559	83,731	100,561	150,381	72,473	484,705
Deliveries not made (estimated)	0	39	330	126	781	1,276
% Deliveries not made (estimated)	0.00%	0.05%	0.33%	0.08%	1.07%	0.26%
Number of PO Boxes	26,488	14,394	9,088	25,595	15,188	90,753
Number of PO Boxes unable to deliver	0	0	0	0	0	0
% of PO Boxes impacted	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Retail Sites	45	22	6	43	27	143
Offices Open for Retail	45	22	4	43	26	140
Offices Closed for Retail	0	0	2	0	1	3
% of Retail offices closed	0.00%	0.00%	33.33%	0.00%	3.70%	2.14%
Retail taking cash only	2	0	0	1	5	8
% Retail taking cash only	4.44%	0.00%	0.00%	2.33%	18.52%	5.59%
Offices with no Electricity	1	0	0	1	1	3
Offices on Generator Power	0	0	0	1	1	2
Offices with no Internet	2	2	1	1	5	11
Offices with Cellular Router	0	0	0	0	1	1
Forcast of Amazon volume per ARGUS	15,528	21,922	17,326	19,698	13,348	87,822



• SC:

District	SC	SC	SC	SC Total
3 Digit Zip	296	298	290	
Total Offices	43	35	51	129
Offices Open	43	35	51	129
Offices Closed	0	0	0	0
% Closed	0.00%	0.00%	0.00%	0.00%
Total Street Deliveries	27,712	89,843	28,234	145,789
Deliveries Made Today (estimated)	27,712	89,843	28,234	145,789
Deliveries not made (estimated)	0	0	0	0
% Deliveries not made (estimated)	0.00%	0.00%	0.00%	0.00%
Number of PO Boxes	52,590	8,874	4,328	65,792
Number of PO Boxes unable to deliver	0	0	0	0
% of PO Boxes impacted	0.00%	0.00%	0.00%	0.00%
Total Retail Sites	43	35	51	129
Offices Open for Retail	43	35	51	129
Offices Closed for Retail	0	0	0	0
% of Retail offices closed	0.00%	0.00%	0.00%	0.00%
Retail taking cash only	2	0	1	3
% Retail taking cash only	4.65%	0.00%	1.96%	2.33%
Offices with no Electricity	0	0	0	0
Offices on Generator Power	0	0	0	0
Offices with no Internet	2	0	1	3
Offices with Cellular Router	0	0	0	0
Forcast of Amazon volume per ARGUS	29,991	10,000	9,332	49,323



• TN:

District	TN	TN	TN Total
3 Digit Zip	376	377	
Total Offices	33	45	78
Offices Open	33	44	77
Offices Closed	0	1	1
% Closed	0.00%	2.22%	1.28%
Total Street Deliveries	179,393	99,581	278,974
Deliveries Made Today (estimated)	179,061	99,581	278,642
Deliveries not made (estimated)	332	0	332
% Deliveries not made (estimated)	0.19%	0.00%	0.12%
Number of PO Boxes	6,156	5,378	11,534
Number of PO Boxes unable to deliver	0	0	0
% of PO Boxes impacted	0.00%	0.00%	0.00%
Total Retail Sites	33	44	77
Offices Open for Retail	33	43	76
Offices Closed for Retail	0	1	1
% of Retail offices closed	0.00%	2.27%	1.32%
Retail taking cash only	0	0	0
% Retail taking cash only	0.00%	0.00%	0.00%
Offices with no Electricity	0	0	0
Offices on Generator Power	0	0	0
Offices with no Internet	0	0	0
Offices with Cellular Router	0	0	0
Forcast of Amazon volume per ARGUS	5,009	15,797	20,806



COMMUNICATIONS:

- District EMTs
- Area EMT
- National Preparedness

Next Update: Tuesday, 10/15/24 at 12:00PM EST