



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

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September 30, 2024

Board Memo 143-2024: Hurricane Helene in the Southern, Atlantic, and Central Regions

Executive Board,

NAPS headquarters received an update from Rae Ann Haight, the Office of National Preparedness, regarding Hurricane Helene. The information provided below is as of September 29th.

Multistate recovery from Hurricane Helene ongoing in three (3) Areas (*Southern, Atlantic, Central*) and seven (7) districts (FL1, FL2, GA, SC, NC, VA, KY/WV). Road and bridge infrastructure, power outages, and flash flooding still causing greatest impacts.

Most current information as of 3PM ET:

People:

- Employees *unaccounted* for:
 - *Southern* (4)
 - GA District – 2 HQ Sales domiciled in Albany GA
 - FL2 District – 1 in R&D, USPIS assisting
 - Gulf Atlantic Div in FL1– 1 Tallahassee Mail Processing employee unaccounted for. Per local mgt., the employee has been AWOL since 8/24/24 and is pending removal
 - *Atlantic* (estimated 256)
 - NC district – cellular and Internet outages creating challenges. Union is assisting management, internal phone trees ongoing. Unaccounted for: [Zone 287 - 30 offices cannot be reached by cell phone, landline, or email to verify accountability with the 230 employees assigned to those offices; Boone 28607 - 2 employees; Rutherfordton 28913 - 24 employees]; NC and FL National Guard activated for NC assistance
- Fifty-six (56) known personal impacts to employees (homes, vehicles)
 - *Southern* (51): GA – 25, TN – 5; SC – 6, FL2 – 11, Gulf Atlantic Div – 3; SE Div – 1
 - *Atlantic* (5): NC – 5
- Employee Availability challenges in ten (10) locations due to evacuation orders and road / school closures
 - *Southern* (9) FL1 – 323 area, TN – Greenville area; SC; Processing sites (6) –Tampa, Tallahassee, Columbia, Augusta, Greenville, Johnson City
 - *Atlantic* (1) – NC
- Curfews added in FL2 – 1, Anna Marie FL; GA – 4, Zips 308, 309, 315, 316 (affecting Augusta PDC); SC – 1
- Ongoing inventory for bottled water
- Port-a-potties ordered for Augusta PDC due to water shut off in locations throughout the city, no estimated time of water restoration

Property:

Inaccessible (35) due to bridge or road closures

- *Southern* (6) – [FL1 – 3, with 1 of them blocking customer access only; TN – 3]
- *Atlantic* (27) – [NC – 27]
- *Central* (2) – [KY/WV – 2]

Damaged (121) – roof leaks, trees down, flooded lots

- *Southern* (97) [FL1 – 7 (3 closed for FATS – 2 determined unsafe for reentry; 1 pending); FL2 – 23 (7 closed for FATS – 3 determined safe for reentry; 4 pending) GA – 25 (4 closed requiring assessment, 4 pending); TN – 16 (1 closed requiring assessment, 1 pending); SC – 21; FL3 – 1; AL-MS – 4]
- *Atlantic* (22) [NC – 22 (10 facilities with known flooding)]
- *Central* (2) [KY/WV – 2]

Power Outages (464):

- Retail & Delivery
 - *Southern* (281): FL1 – 28 with 19 on gens; FL2 – 2 on gens; TN – 1 gen being deployed; SC – 150 with 13 on gens; GA – 100 with 22 on gens
 - *Atlantic* (143): NC – 107; VA – 36 power outages (down from 50);
 - *Central* (39): KY-WV – 39 (KY -15; WV – 24), 7 without phone or Internet
- Processing
 - Tallahassee PDC on generator power

Product:

- Delivery continues where safe to do so
- Extensive road closures and washed-out roads throughout pockets of affected sites
- Expecting non-deliveries for inaccessible locations; all will be recorded in DCV and FDB
- Processing & Logistics collaborating with R&D sites for product and expectations
- Logistics working through road closures and closed offices; moving all available product; closely tracking TDNAs

Southern:

- Mobile Retail Units being prepped to launch to three (3) locations: FL2 – 2 (Aripeka FL, Terra Ceia FL) and TN – 1 (Mountain City, TN)
- Four (4) Emergency Mobile Fuel tankers deployed and in use for GA – 2; SC – 2
- TN District: Three (3) offices suspended- Mountain City, Flag Pond, Trade; 1 COOP'd Hartford; One (1) collection box swept away and not yet found. Dam requiring evacuation was deemed safe for reentry.
- FL2 District: 7 offices COOP'd due to no access or damage; Thirty-four (34) vehicles in Punta Gorda (up from 27 yesterday) would not start yesterday; VMF has repaired 13, with aggressive repair timeline for Monday delivery; contingency vehicle plans are in place
- SC District: 394 reported road closures; 121 retail offices without power, some will be in degraded mode without Internet

Atlantic

- NC: All retail and delivery operations for facilities in the 286, 287, 288, and 289 3-Digit ZIP Code areas are suspended. 39 facilities are suspended in 270, 272, 273, 280, 281
- Stamp stock damaged in Lineville 28646

Communications:

- The Employee Emergency Hotline is being updated on a regular cadence to reflect operations for today and planned operations and adjustments for tomorrow
- Employee standup talks continue
- Unions and Management Associations are being briefed daily
- Districts and Divisions continue to track employee personal impacts as they are reported; EAP and PERF being shared
- Service / Industry Alerts are being reviewed, approved, and loaded to usps.com

- Congressional outreach and Election outreach continues
- Closely monitoring river gauges in FL, GA, SC, NC

Please share this information with your membership.

Thank you and be safe.

NAPS Headquarters