



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

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November 24, 2021

Board Memo 093-2021: CRDO/CLPO Daily IOP Scorecard Launch

Executive Board,

Over the past several months, the Chief Retail and Delivery Office and the Chief Logistics and Processing Center have met with their leadership teams to prepare for this year's peak season.

Beginning Tuesday, November 23, 2021, daily reports from HQ Retail and Post Office Operations are to be sent by 11:30am to enable CRDO and CLPO executives to engage in dialogue to address opportunities that exist with our integrated operating plan performance that may prevent us from serving our customers and communities.

NAPS will be monitoring the reporting for the first couple of weeks.

Please share this information with your membership.

Thank you and be safe.

NAPS Headquarters