



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

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December 29, 2022

Board Memo 043-2022: USPS to Disable External Link to LiteBlue Due to Cybercrimes

Executive Board,

Reports have been received from USPS of employees continuing to click on fake LiteBlue websites. This is allowing cyber criminals to steal their usernames and passwords. A limited number of employees have reported changes to their net to bank or allotment changes due to this activity.

The USPS has taken multiple steps to combat this activity through enhanced communications, stand-up talks, working with internet providers to identify the sites as fraudulent, and proactively identifying potential victims. Unfortunately, some employees continue to access the fake websites.

The VP, CISO has recommended and the USPS has decided to disable the external link to PostalEase today, December 29, 2022.

Taking this action will prevent any net to bank or allotment changes to occur unless employees log-in from a USPS issued device in a USPS facility to further protect employees against fraudulent websites. The Chief Information Office is working to expedite the deployment of a multi-factor solution which will prompt employees for a second identification factor, such as a one-time passcode through text or email or through an authenticator application that will be in addition to their usernames and passwords.

In the interim, please inform employees to call the helpdesk at 877-477-3273 for assistance with their urgent LiteBlue needs.

USPS Headquarters is working diligently to resolve these security issues and enable LiteBlue to be available ASAP.

Please share this information with your membership.

Thank you and be safe.

NAPS Headquarters