



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

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Board Memo 037-19 – USPS ECC Restructure on Hold

Executive Board,

NAPS HQ was made aware late last night that the USPS Enterprise Care Center (ECC) Organization was implementing a restructure effective December 7, 2019. As NAPS was not consulted on this matter, we immediately contacted USPS HQ today.

NAPS was notified this afternoon by USPS HQ that the ECC restructuring has now been put on hold. The Postal Service recognizes NAPS as the representative of EAS at the Customer Care Centers. Therefore, this ECC restructure is subject to the consultation process.

As additional information becomes available on this matter, NAPS will notify the Executive Board. Please share this message with your membership.

Thank you.

NAPS Headquarters