



## NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

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January 29, 2025

### **Board Memo 011-2025: USPS New Officer Assignments**

#### **Executive Board,**

The USPS has announced new officer assignments. Attached please see details regarding the four new officers listed below.

- **Jennifer Vo:** Acting Vice President, Retail & Post Office Operations
- **Chenise LeDoux:** Acting Vice President, Retail & Delivery Operations, Southern Area
- **Raj Sanghera:** Acting Vice President, Retail & Delivery Operations, Central Area
- **John Morgan:** Acting Vice President, Delivery Operations

Please share with your membership.

Thank you and be safe.

NAPS Headquarters



January 24, 2025

**OFFICERS**

**SUBJECT: Officer Detail Announcement—Raj Sanghera**

I am pleased to announce the executive detail assignment of Raj Sanghera to the position of Acting Vice President, Retail and Delivery Operations, Central Area, effective immediately.

In this role, Raj is responsible for overseeing delivery and retail operations that serve approximately 76 million customers, spanning over 815,000 square miles in 14 states. The Central Area includes more than 33.6 million delivery points and more than 11,500 Post Office facilities.

Raj brings a wealth of leadership and retail and customer service experience to this assignment. She recently completed a detail assignment as the acting Vice President of Retail and Post Office Operations, where she was responsible for overseeing the country's largest retail network with more than 31,000 Post Offices nationwide.

Raj started her postal career in 1989 as a City Carrier. Raj stepped into a supervisor of customer service role and served in a variety of leadership positions in stations and post offices in the San Jose and San Francisco area. Raj has served as the District Manager of California 1 in the WestPac area, acting Director of the Tier 1 Post Office Support team, District Manager of San Francisco, and the Executive Postmaster of San Francisco.

Throughout her tenure with the Postal Service, Raj has demonstrated her ability to build high performing teams and drive improved performance with national recognition in service performance, safety, and employee engagement. With her leadership, her teams have ranked top 2 in the country for the past two fiscal years.

Raj is a graduate of the Senior Executive Assessment and Development Program as well as the Advanced Leadership, Executive Leadership and Executive Foundations Programs. She is also a certified Lean Six Sigma Green Belt.

I would like to thank Michael (Mike) Rakes for his leadership over the last seven months as he led the Central area. Mike is returning to his role as the District Manager of the Massachusetts-Rhode Island District in the Atlantic Area.

Please join me in congratulating Raj on her new assignment and in offering her your full support.

A handwritten signature in black ink, appearing to be "Louis DeJoy", written over a horizontal line.

Louis DeJoy



January 24, 2025

## OFFICERS

**SUBJECT: Officer Detail Announcement—John S. Morgan**

I am pleased to announce the assignment of John Morgan to the position of Acting Vice President, Delivery Operations, effective immediately.

In this role, John is responsible for setting Postal Service delivery strategy to ensure that we efficiently deliver mail and packages to each American household and business six and seven days a week in a reliable and affordable manner. John will oversee our delivery operation that serves nearly 167 million addresses in the country. He will continue to drive the transformation of our city and rural delivery operations to best serve the American public.

John brings a wealth of leadership experience to this new role. In his current role as the District Manager of the Arizona/New Mexico District, John is responsible for one of the largest retail and delivery operations with more than 5,600 routes, 678 facilities, 10,000 employees and an operation that generates \$1.25 billion dollars in revenue, servicing more than 9 million customers.

John served as a Combat Veteran in the United States Army and was honorably discharged in 1991. He joined the ranks of the United States Postal Service as a City Carrier and has served in several leadership positions, including District Manager of the former Mid-America District; Executive Postmaster of St. Paul, Phoenix, and Tucson; Postmaster, Kansas City, MO; Manager, Operations Programs Support; Manager, Customer Service Operations; and others. Most recently, John represented the Retail & Delivery organization on the National Negotiations team for the National Association of Letter Carriers 2023 contract negotiations. His breadth of experience in postal operations and labor relations make him well suited for his new role.

John holds a Bachelor of Science from the University of Phoenix. He is a graduate of the Executive and Advanced Leadership Programs and is a certified Lean Six Sigma Green Belt.

Please join me in congratulating John on his new assignment and in offering him your full support.

A large, stylized handwritten signature in black ink, appearing to read "Louis DeJoy".

Louis DeJoy



January 24, 2025

**OFFICERS**

**SUBJECT: Officer Detail Announcement—Chenise R. LeDoux**

I am pleased to announce the detail assignment of Chenise LeDoux to the position of Acting Vice President, Retail and Delivery Operations, Southern Area, effective immediately.

In this role, Chenise will be responsible for overseeing retail and delivery operations in 13 Districts comprised of 11 states, as well as Puerto Rico and the U.S. Virgin Islands, and a workforce of over 124,000 employees. The Southern Area services 49.3 million delivery points from more than 7,000 post offices, encompasses 750,000 square miles, and produces roughly \$3.2 billion total revenue annually.

Chenise has over 36 years of postal service experience and 25 years of managerial experience in the areas of national policy, operations support, mail processing, and field operations. In her current role as Director of Rural Delivery, Chenise manages the development and implementation of national rural delivery policies. Her previous assignments include Director, Level 1 Post Office Support; District Manager, Texas 2; acting District Manager, Oklahoma and Mississippi Districts; Postmaster in Houston and Tampa, and acting Executive Plant Manager, Manasota Processing and Distribution Center in Sarasota, Florida.

Chenise is a graduate of the Massachusetts Institute of Technology Sloan Fellows Program, earning her Master Business Administration (MBA). She holds a Bachelor of Science in Organizational Communication with a concentration in Business Administration from Queens University, Charlotte, North Carolina. Chenise was awarded an Executive Leadership Team award in 2019. In addition, she received multiple Area Vice President awards and was honored with the Houston District's Engagement Leader of the year award.

Chenise is a graduate of the Senior Executive Assessment Development Program, Executive Leadership and Executive Foundations Programs, Advanced Leadership Program, and Processing Distribution Management Program.

Please join me in congratulating Chenise on her new assignment and in offering her your full support.



Louis DeJoy



January 24, 2025

**OFFICERS**

**SUBJECT: Officer Detail Announcement—Jennifer T. Vo**

I am pleased to announce the detail assignment of Jennifer Vo to the position of Acting Vice President, Retail and Post Office Operations, effective immediately.

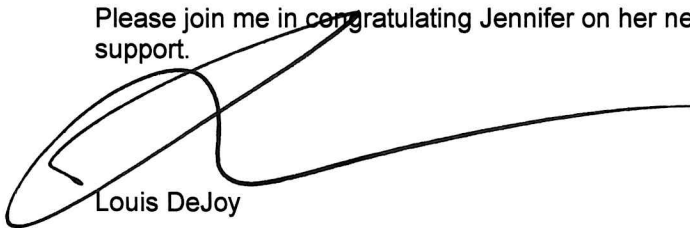
In this role, Jennifer will oversee retail and post office operations for the nation's largest retail network, including more than 31,000 post offices. She will also be responsible for the field maintenance organization, managing maintenance services for Postal Service stations, and branches to promote safety and health standards, reinforce postal policy, and integrate operational excellence principles into field maintenance work practices.

Jennifer began her postal career in 1994 as a City Carrier and her career in management as an Associate Supervisor. She brings a great deal of retail and customer service experience and leadership to this assignment. In her current role, Jennifer serves as the District Manager of California 6 within the WestPac area, where she is responsible for retail and delivery operations for more than 3,600 routes, 245 Post Offices, and 7,300 employees.

She also served as the Director of Delivery Strategy and Policy, Director of City Delivery Operations, Acting District Manager of Philadelphia, and Executive Postmaster in Philadelphia, PA and Memphis, TN.

Jennifer is a graduate of the Executive Leadership, Executive Foundations, and Advanced Leadership Programs, and is a certified Lean Six Sigma Black Belt.

Please join me in congratulating Jennifer on her new assignment and in offering her your full support.

A large, stylized handwritten signature in black ink, appearing to read "Louis DeJoy".

Louis DeJoy