



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

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*Office of
National President*

February 7, 2023

Board Memo 008-2023: MFA Net-to-Bank Reactivation with LiteBlue

Executive Board,

On January 15, 2023, the USPS launched the MFA tool to combat cybercriminals and protect private information. The ability to update your allotments and net-to-bank via the PostalEASE IVR system has been disabled immediately. As usual, you can still use the IVR system for other employee actions. Talking Points are included in the attachment, a widely shared message from managers to their employees. If you identify any activity with your account that looks suspicious, contact ISCCU@usps.gov.

Please share this with your membership.

Thank you, and be safe.

NAPS Headquarters

Colleagues,

Jenny Utterback, VP Organizational Development and Heather Dyer, VP Chief Information Security Officer have been working with their teams round the clock to continue the successful implementation of Multifactor Authentication (MFA).

The implementation of MFA has reached a participation threshold across the organization warranting reactivation of LiteBlue effective Monday, February 6.

The following information will also be provided across the organization on Monday.

“In recent weeks, the Postal Service has taken steps to further educate our employees about the threats cyber criminals pose and what they can do to protect their personal information. As an additional security measure for LiteBlue, multifactor authentication (MFA) was deployed. Additionally, we disabled the ability for employees to change their net-to-bank and allotment settings through LiteBlue.

With the successful deployment of MFA on LiteBlue, net-to-bank and allotment transactions within PostalEASE have now been reactivated for all employees.

For awareness, the ability for employees to make changes to their net-to-bank or allotment settings via the PostalEASE IVR system has been disabled, effective immediately.

Effective tomorrow, managers will be sharing the following Talking Points with employees which address the reactivation of PostalEASE for our employees to make changes to their net-to-bank and allotment settings. While a Stand-Up Talk confirming this same information will be issued this week, we would also appreciate your communicating the following information to your members.”

Talking Points

- With the successful deployment of MFA on LiteBlue, your ability to make changes to your net-to-bank or allotment settings within LiteBlue has been **reactivated**.
- To make changes to your current net-to-bank or allotment settings, please visit LiteBlue.usps.gov, verify your identity via MFA, and navigate to PostalEASE.
- For awareness, your ability to update your allotments and net-to-bank via the PostalEASE IVR system has been disabled, effective immediately. You can still use the IVR system for other employee actions as usual.
- If you have not set up your MFA preferences on LiteBlue, please visit the MFA LiteBlue site by navigating to LiteBlue.usps.gov and clicking on Multifactor Authentication under the login.
- If you identify any activity with your account that looks suspicious, contact ISCCU@usps.gov.
- **For additional information about MFA and related topics, visit the MFA LiteBlue site by clicking on the MFA banner on the LiteBlue login page.**