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APR 15 2024

April 11, 2024

Mr. Ivan D. Butts  
President  
National Association of Postal Supervisors  
1727 King St., STE 400  
Alexandria, VA 22314-2753

**Certified Mail Tracking Number:**  
7020 3160 0002 0328 0419

Dear Ivan:

This is in further reference to the Postal Service's correspondence dated October 27, 2023 (enclosed) regarding the expansion of retail technology to the Sorting and Delivery Centers (SDCs). The SDC lobbies are being modernized with self-service tools providing customers with choices in how they ship and receive packages.

As previously informed, the self-service tools consist of existing services, such as Smart Lockers, Parcel Drums, Rapid Dropoff Stations (RDS), Self-Service Kiosks (SSKs), Passport Office space and Electronic Biometric Identity Services (EBIS). In addition, the below listed initiatives are being considered in select sites:

- RDS Self-Service Station modified with an extension to accommodate a scale and dimensioning tool to collect package information.
- Extended Lobby Access that will allow customers access to retail lobbies beyond normal business hours. Customers will be provided a quick response (QR) code to gain after-hours access to the retail outer lobby area.

Enclosed on compact disc (CD) is a tentative list of SDCs where the self-service tools are being installed based on the lobby design through August. Site surveys and equipment installation will continue until the sites listed are complete.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Shannon Richardson".

Shannon Richardson  
Director  
Contract Administration (APWU)

Enclosures



October 27, 2023

Mr. Ivan D. Butts  
President  
National Association of Postal Supervisors  
1727 King St., STE 400  
Alexandria, VA 22314-2753

**Certified Mail Tracking Number:**  
7020 3160 0002 0327 8621

Dear Ivan:

As a matter of general interest, the Postal Service is planning to expand several of its retail technologies to the Sorting and Delivery Centers (S&DCs). The S&DC lobbies will be modernized with self-service tools providing customers with choices in how they ship and receive packages.

The self-service tools will consist of existing services, such as Smart Lockers, larger Parcel Drums, Rapid Dropoff Stations (RDS), and Self-Service Kiosks (SSKs). The lobbies will also include space for Passport services and Electronic Biometric Identity Services (EBIS). Further, the Postal Service plans to enhance the lobby by offering the following:

- RDS Self-Service Station modified with an extension to accommodate a scale and dimensioning tool to collect package information.
- Extended Lobby Access that will allow customers access to retail lobbies beyond normal business hours. Customers will be provided a quick response (QR) code to gain after-hours access to the retail outer lobby area.

Site surveys will be conducted in select S&DCs to determine which of the retail technologies can be installed based on the lobby design. It is anticipated that deployment of any equipment will begin in November and continue until all equipment has been deployed and installed. Following completion of the site surveys, a listing of the S&DCs and the retail technologies that will be installed in each facility will be provided.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon Richardson", written over a horizontal line.

Shannon Richardson  
Director  
Contract Administration (APWU)

(CA2023-251)

SITE	Facility Name	Area	Address	City	State	Zip	Target Deployment Month
Annapolis MD SDC	Eastport	ATLANTIC (B)	821 CHESAPEAKE AVE	ANNAPOLIS	MD	21403998	February Deployment
Bryan TX SDC	Bryan TX S&DC	SOUTHERN (G)	2121 E WM J BRYAN PKWY	BRYAN	TX	778019903	February Deployment
Gainesville FL SDC	Gainesville FL S&DC	SOUTHERN (G)	4600 SW 34TH ST	GAINESVILLE	FL	32608991	February Deployment
Golden CO SDC	Golden CO S&DC	WESTPAC (E)	1100 JOHNSON RD	GOLDEN	CO	804019967	February Deployment
Hanover Park IL SDC	Elgin	CENTRAL (J)	66 GROVE CT	ELGIN	IL	601205588	February Deployment
Huntington NY SDC	Huntington Station NY S&DC	ATLANTIC (B)	888 E Jericho TPKE	HUNTINGTON STATION	NY	11746	February Deployment
Kokomo IN SDC	Kokomo IN S&DC	CENTRAL (J)	2719 S WEBSTER ST	KOKOMO	IN	469029960	February Deployment
North Atlanta GA SDC	North Atlanta GA S&DC	SOUTHERN (G)	1920 Dresden Dr NE	BROOKHAVEN	GA	303193634	February Deployment
Owensboro KY SDC	Owensboro KY S&DC	CENTRAL (J)	54 BON HARBOR HLS	OWENSBORO	KY	423019996	February Deployment
Palo Alto SDC	Palo Alto S&DC	WESTPAC (E)	2085 E BAYSHORE RD	EAST PALO ALTO	CA	943039997	February Deployment
Panama City FL SDC	Panama City FL S&DC	SOUTHERN (G)	1336 SHERMAN AVE	PANAMA CITY	FL	324019502	February Deployment
Pasco WA SDC	Pasco WA S&DC	WESTPAC (E)	3500 W COURT ST	PASCO	WA	993019985	February Deployment
Terre Haute IN SDC	Terre Haute	CENTRAL (J)	150 W MARGARET DR	TERRE HAUTE	IN	478029998	February Deployment
Topeka KS SDC	Topeka KS S&DC	CENTRAL (J)	1410 NW GAGE BLVD RM 111	TOPEKA	KS	666189801	February Deployment
Utica NY SDC	Utica NY S&DC	ATLANTIC (B)	100 PITCHER ST	UTICA	NY	135049937	February Deployment
Waco TX SDC	Waco TX S&DC	SOUTHERN (G)	430 W STATE HIGHWAY 6	WACO	TX	767029300	February Deployment
Williamsport PA SDC	Williamsport PA S&DC	ATLANTIC (B)	2901 REACH RD	WILLIAMSPORT	PA	177019922	February Deployment
Woburn MA SDC	Woburn MA S&DC	ATLANTIC (B)	462 WASHINGTON ST	WOBURN	MA	018019899	February Deployment
Chula Vista CA SDC	Chula Vista S&DC	WESTPAC (E)	750 3RD AVE	CHULA VISTA	CA	919109900	February Deployment
Binghamton NY SDC	BINGHAMTON - MAIN OFFICE/P&DF	ATLANTIC (B)	115 HENRY ST	BINGHAMTON	NY	139029998	April Deployment
Charlottesville VA SDC	CHARLOTTESVILLE - MAIN OFFICE	ATLANTIC (B)	1155 SEMINOLE TRL	CHARLOTTESVILLE	VA	229069998	April Deployment
Erie PA SDC	ERIE - P&DC	ATLANTIC (B)	2108 E 38TH ST	ERIE	PA	165159998	April Deployment
Everett WA SDC	EVERETT - P&DF/NORTH DDC	WESTPAC (E)	8120 HARDESON RD	EVERETT	WA	982039994	April Deployment
Flint MI SDC	FLINT - MAIN OFFICE	CENTRAL (J)	250 E BOULEVARD DR	FLINT	MI	485029998	April Deployment
Hampton VA SDC	HAMPTON - MAIN OFFICE and VMF	ATLANTIC (B)	809 ABERDEEN RD	HAMPTON	VA	236709998	April Deployment
Hattiesburg MS SDC	HATTIESBURG - MAIN OFFICE	SOUTHERN (G)	220 S 40TH AVE	HATTIESBURG	MS	394029998	April Deployment
Huntington WV SDC	HUNTINGTON - P&DF	CENTRAL (J)	1000 VIRGINIA AVE W	HUNTINGTON	WV	257049998	April Deployment
Lafayette IN SDC	LAFAYETTE - P&DF	CENTRAL (J)	3450 SOUTH ST	LAFAYETTE	IN	479059998	April Deployment
Norfolk VA SDC	NORFOLK - P&DC	ATLANTIC (B)	600 CHURCH ST	NORFOLK	VA	235019900	April Deployment
Oxnard CA SDC	OXNARD - MAIN OFFICE & VMF	WESTPAC (E)	1961 N C ST	OXNARD	CA	930369996	April Deployment
Richmond VA SDC	RICHMOND - MAIN OFFICE-VMF	ATLANTIC (B)	1801 BROOK RD	RICHMOND	VA	232329998	April Deployment
Salem OR SDC	SALEM - P&DF/VMF	WESTPAC (E)	1050 25TH ST SE	SALEM	OR	973015048	April Deployment
Southeastern PA SDC	SOUTHEASTERN - P&DC	ATLANTIC (B)	1000 W VALLEY RD	SOUTHEASTERN	PA	193999002	April Deployment
Athens GA SDC	Athens GS S&DC	SOUTHERN (G)	575 OLYMPIC DR	ATHENS	GA	30601	May Deployment
Stewart NY SDC	Stewart NY SDC	ATLANTIC (B)	99 Enterprise Drive	Newburgh	NY	125559996	May Deployment
Beaverton OR SDC	BEAVERTON - EVERGREEN CARRIER UNIT	WESTPAC (E)	3685 NE ALOCLEK DR	HILLSBORO	OR	972917164	August Deployment
Ft Lauderdale FL SDC	FT LAUDERDALE - P&DC/S FLORIDA DISTRICT	SOUTHERN (G)	1900 W OAKLAND PARK BLVD	OAKLAND PARK	FL	333109900	August Deployment
Lakeland FL SDC	LAKELAND - P&DC	SOUTHERN (G)	2800 LAKELAND HILLS BLVD	LAKELAND	FL	338059998	August Deployment
New Brunswick NJ SDC	NEW BRUNSWICK KILMER CAX - Customer Care/ADMIN	ATLANTIC (B)	21 KILMER RD	EDISON	NJ	088999512	August Deployment
Phoenix Rio Salado AZ SDC	PHOENIX - RIO SALADO FACILITY	WESTPAC (E)	1441 E BUCKEYE RD RM 171	PHOENIX	AZ	850349998	August Deployment
Saint Petersburg FL SDC	SAINT PETERSBURG - MAIN OFFICE / P&DC	SOUTHERN (G)	3135 1ST AVE N	SAINT PETERSBURG	FL	33730-9998	August Deployment
Springfield MA SDC	SPRINGFIELD - MAIN OFFICE	ATLANTIC (B)	1883 MAIN ST	SPRINGFIELD	MA	011019998	August Deployment
Stockton CA SDC	STOCKTON - P&DC STC VMF	WESTPAC (E)	3131 ARCH AIRPORT RD	STOCKTON	CA	952139890	August Deployment