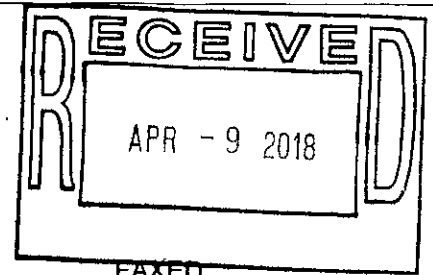




April 4, 2018



Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Dear Brian:

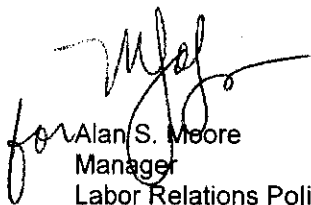
As a matter of general interest, the Postal Service intends to pilot test an initiative currently titled *Customer Experience (CX) Delivery Ambassadors*.

The purpose of CX Delivery Ambassadors is to assist offices address issues that impact the customer experience. CX Delivery Ambassadors will be selected from volunteer city letter carriers in the test facilities.

Pilot testing is expected to commence on April 13 at the facilities listed on the enclosure.

Please contact Bruce Nicholson at extension 7773 if you have any questions concerning this matter.

Sincerely,


for Alan S. Moore
Manager
Labor Relations Policies and Programs

Enclosure

District	Office
Atlanta	Roswell, GA - Holcombe Bridge (30076A)
Capital	Westlake PO (20817)
New York	Planetarium PO (10024)
Triboro	Shirley Chisolm PO (11233)
Northern New Jersey	Belleville, NJ (07109)
Nevada-Sierra	Las Vegas - Westridge Station (89113)
Chicago	Chicago - Northtown (60645/60659)
Colorado-Wyoming	Aurora, CO Main Office (80017)
Houston	Katy Carrier Annex (77494)