



April 6, 2018

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Dear Brian:

As a matter of general interest, the Postal Service has contracted with *One Call Care Management*, to provide durable medical equipment (DME) to our injured-on-duty employees at a discounted rate.

Use of this service by employees is discretionary.

We have enclosed a document that explains the program.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Alan S. Moore".

Alan S. Moore
Manager
Labor Relations Policies and Programs

Enclosure



USPS
DME



Providing the right **Durable Medical Equipment** at the right time.

One Call delivers quality Durable Medical Equipment solutions to provide you with the highest quality of care.

Our dedicated DME injured worker care team coordinates your equipment and rehabilitation needs along with efficient processing of orders and services through the Office of Workers' Compensation Programs (OWCP).

Easy Ways to Order:

Phone: 877.422.5446

Email: uspsreferrals@onecallcm.com

Fax: 866.672.6807

Website: onecallcm.com



**Nationwide
Quality-Focused
Provider Network**

One Call's vast nationwide network ensures you get the right equipment at the right time, received quickly from a local provider, at no out-of-pocket cost to you.



**Best-in-Class
Durable Medical
Equipment**

It is our priority to ensure you have the equipment necessary to aid in your recovery. One Call's single source solution provides access to both our comprehensive product suite and our on-staff product experts. Participation in our program is voluntary for postal employees with a work-related injury.

DME Solutions:

- Orthotics + Braces
- Prosthetics
- Wheelchairs
- Crutches
- TENS units
- Medical Supplies
- Mobility Services
- Bath Safety Equipment
- Hospital Beds
- Hearing Aids



Employee Instructions

Should you choose One Call DME to provide the equipment that you need, simply call in your claim information to the toll free Help Line at 877.422.5446 or provide this document to your treating physician for use in requesting durable medical equipment. Alternatively, your provider may request authorization directly from OWCP.