



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

Postmaster Testimonials

I became a member of the National Association of Postal Supervisors (NAPS) immediately following my promotion to supervisor customer services back in 2004. In 2008, I was promoted to a Level-18 postmaster position. Today, I am the Level-22 Postmaster in Warren, OH. For me, there was no question to remain a NAPS member after I became a postmaster.

First, I learned a long time ago that there is strength in numbers. NAPS is the largest postal management organization in the country with over 25,700 total members that includes over 2,900 fellow postmasters. I have a network of peers and national officers who I can call on, anytime, for help and support.

Second, 90 days after joining NAPS, I qualified for representation from NAPS' Disciplinary Defense Fund (DDF) team. If ever I found myself in a debt collection or adverse action situation, NAPS is there to represent me at no additional cost. Additionally, several of NAPS's DDF attorneys are former MSPB judges. This is the kind of experienced representation NAPS provides members when they need it the most.

Third, I currently serve on the NAPS National Executive Board as the Pioneer Area Vice President, representing members in Ohio, Kentucky, West Virginia, and Evansville, Indiana. Including me, two other Postmasters serve on NAPS's 24 person Executive Board. I am proud to say NAPS recognizes the valuable contributions postmasters add to the organization. NAPS has a regular Postmaster's column in its monthly magazine- *The Postal Supervisor*. NAPS also has a national Postmaster's Committee that meets to address the interest of postmaster members.

Finally, I know you will benefit from NAPS membership. The ability to build relationships and network with thousands of postal employees across the nation, including fellow postmasters, is an added benefit to becoming a NAPS member. It is through these relationships that help you resolve work related issues.

I also know first-hand the benefits you receive from the friendships you create in NAPS. There is nothing like sitting down with another member and discussing an issue that not only is important to you, but important to them as well.

Timothy T. Needham, Postmaster -- Warren, Ohio
NAPS National Executive Board, Pioneer Area VP

As a supervisor I thought I was all alone that nobody had the same issues I did. I discovered NAPS and found I was not alone and that there were many others out there with the same problems. That's when I decided to really get involved. Joining together with my NAPS family I found that one person can voice an opinion and with the support of the organization we can make a positive difference for our members and the USPS.

My opinion and commitment to NAPS did not change when I became a Postmaster. It only strengthened. I saw NAPS not only committed to representing supervisors and managers, but postmasters, too. Therefore, I kept my membership in NAPS and become more involved. Today, as a postmaster, I advocate for NAPS members, no matter their postal title.

Cindy McCracken, Postmaster -- Kirkland, WA
NAPS National Executive Board, Northwest Area VP