

LABOR RELATIONS



December 3, 2018

FAX

Mr. Brian J. Wagner  
President  
National Association of Postal Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

Dear Brian:

By letter dated January 5, 2018, you were notified that the Postal Service intended to enter into a contract with Managed Care Advisors, Inc., to test a program concerning early claims management activities for injured-on-duty employees. The pilot was conducted in the Lakeland and Suncoast Districts.

The pilot concluded on November 30, 2018.

We have enclosed a final draft letter that will be provided to employees who participated in the program.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to be "A. S. Moore".

Alan S. Moore  
Manager  
Labor Relations Policies and Programs

Enclosure



November 23, 2018

Dear Sir/Madam,

As previously noted, in accordance with our ongoing effort to provide the best possible care to our injured-on-duty employees, the United States Postal Service (USPS) initiated a pilot program with Managed Care Advisors (MCA), to assist with early case management and to help facilitate care for our employees.

The pilot program with MCA will conclude on November 30, 2018 and case management activities for all Postal employees in the Lakeland and Suncoast Districts will be resumed by the Postal Service, effective November 30, 2018.

The mentioned case management activities should not be confused with the assistance that is provided by the nurses from the Department of Labor's Office of Workers' Compensation Programs (OWCP). OWCP is the federal agency that administers your workers' compensation benefits and the OWCP nurses provide separate and distinct case assistance services. And the nurse assistance services will continue to be provided by OWCP as normal.

If you have any questions or need assistance, please contact your District Health & Resource Management office.

Dana Cotman ·  
(A) Manager, Injury Compensation & Medical Services