

March 21, 2018

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Dear Brian:

As a matter of general interest, the Postal Service plans to modify the Postal Pulse Survey to include a comment box.

While the identity of individuals who complete the survey is generally kept confidential, should an employee include a statement indicating that he/she may be injurious to self or others or if an employee indicates that another employee, supervisor or manager may be a threat or potentially injurious to other employees, Gallup will notify the Chief Human Resources Officer and/or his designee.

We have enclosed a copy of the revised survey.

Please contact Bruce Nicholson at extension 7773 if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Alan S. Moore".

Alan S. Moore
Manager
Labor Relations Policies and Programs

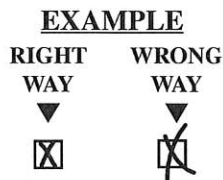
Enclosure

THE POSTAL PULSE

SURVEY INSTRUCTIONS

Please carefully follow the steps below when completing this survey.

- Use only a blue or black ink pen that does not blot the paper
- Make solid marks inside the response boxes
- Do not make other marks on the survey



Please complete your survey at your workplace in order to receive on-the-clock time to take the survey.

START HERE	<p>Begin the survey by answering the following question regarding your level of satisfaction with the Postal Service as a place to work.</p> <p>▶ 0. On a five-point scale, where 5 means extremely satisfied and 1 means extremely dissatisfied, how satisfied are you with the Postal Service as a place to work?</p>	<p>Extremely Dissatisfied</p> <p>1 2 3 4 5</p> <p>▼ ▼ ▼ ▼ ▼</p> <p>☐ ☐ ☐ ☐ ☐</p>	<p>Extremely Satisfied</p> <p>4 5</p> <p>▼ ▼</p> <p>☐ ☐</p>	<p>Don't Know</p> <p>▼</p> <p>☐</p>
	<p>On a five-point scale, where 5 means strongly agree and 1 means strongly disagree, please rate your level of agreement with the following items.</p>	<p>Strongly Disagree</p> <p>1 2 3 4 5</p> <p>▼ ▼ ▼ ▼ ▼</p>	<p>Strongly Agree</p> <p>4 5</p> <p>▼ ▼</p>	<p>Don't Know/ Does Not Apply</p> <p>▼</p>
	<p>1. I know what is expected of me at work.</p> <p>2. I have the materials and equipment I need to do my work right.....</p> <p>3. At work, I have the opportunity to do what I do best every day.....</p> <p>4. In the last seven days, I have received recognition or praise for doing good work.</p> <p>5. My supervisor, or someone at work, seems to care about me as a person.....</p> <p>6. There is someone at work who encourages my development.....</p> <p>7. At work, my opinions seem to count.</p> <p>8. The mission or purpose of my company makes me feel my job is important.</p> <p>9. My fellow employees are committed to doing quality work.</p> <p>10. I have a best friend at work.....</p> <p>11. In the last six months, someone at work has talked to me about my progress.</p> <p>12. This last year, I have had opportunities at work to learn and grow.....</p>	<p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p> <p>☐ ☐ ☐ ☐ ☐</p>	<p>☐ ☐</p> <p>☐ ☐</p> <p>☐ ☐</p> <p>☐ ☐</p> <p>☐ ☐</p> <p>☐ ☐</p> <p>☐ ☐</p> <p>☐ ☐</p> <p>☐ ☐</p> <p>☐ ☐</p> <p>☐ ☐</p> <p>☐ ☐</p>	<p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p> <p>☐</p>
	<p>Do you have any further comments? Note: Your individual responses will be shared as written.</p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<p>THANK YOU for your participation!</p> <p>Please mail your completed survey to Gallup no later than Friday, June 1, 2018, using the postage-paid business reply envelope provided.</p>				