



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

National Headquarters
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April 3, 2024

Board Memo 048-2024: Notice to Facilities Regarding MPFR Results

Executive Board,

NAPS HQ has been provided from the USPS results based on Mail Processing Facility Reviews (MPFR) at five Processing and Distribution Centers (P&DC). The reviews resulted in keeping the facilities listed below open and modernized as Local Processing Centers (LPC). Stand-Up Talks will be provided to employees at the five locations mentioned below.

- Charleston, WV P&DC into Pittsburgh, PA P&DC and Warrendale, PA P&DC
- Johnstown, PA P&DC into Pittsburgh P&DC
- Knoxville, TN P&DC into Louisville, KY RPDC
- Manchester, NH P&DC into Boston, MA P&DC
- Milan, IL P&DC into Des Moines, IA P&DC

Thank you, and be safe.

NAPS Headquarters



April 2, 2024

Mr. Ivan Butts
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Certified Mail Number
9589 0710 5270 0684 7696 89

Dear Ivan:

This is in further reference to the Postal Service's ongoing correspondences regarding its intent to conduct Mail Processing Facility Reviews (MPFR) in the following locations:

- Charleston, West Virginia (WV)
- Johnstown, Pennsylvania (PA)
- Knoxville, Tennessee (TN)
- Manchester, New Hampshire (NH)
- Milan, Illinois (IL)

The reviews were conducted of the following facilities to determine whether efficiency and/or service could be improved by consolidating mail processing operations into other facilities:

- Charleston, WV Processing and Distribution Center (P&DC) to Pittsburgh, PA P&DC, and Pennwood Place P&DC in Warrendale, PA
- Johnstown, PA P&DC to Pittsburgh, PA P&DC
- Knoxville, TN P&DC to Louisville, Kentucky P&DC
- Manchester, NH P&DC to Boston, Massachusetts (MA) P&DC
- Quad Cities P&DC in Milan, IL to Des Moines, Iowa (IA) P&DC

The results of the facility reviews supports keeping the five facilities open and modernized as Local Processing Centers (LPC's). The reviews support transferring some mail processing operations.

There will be no career employee layoffs as part of this initiative. All career bargaining unit employee reassignments, as well as any reduction in the number of non-career employees, will be made in accordance with Article 12 of the respective collective bargaining agreement.

Charleston, WV P&DC

The Postal Service will invest up to \$22.8 million in the Charleston LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$10.8 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for employees such as new lighting, renovated bathrooms, and breakrooms. To help improve delivery services, investments totaling \$7 million will be made to locate a Flex Rover Sorter, a High-Speed Tray Sorter, and a Single Induction Package Sorter into the facility.

In addition, consolidating plant operations will allow the Charleston LPC to be collocated with a Sorting and Delivery Center (S&DC). These facilities will allow the Postal Service to provide faster and more reliable mail and package delivery over a greater geographic area. S&DCs will have upgraded sorting equipment, offer Same Day or Next Day delivery options, and provide better facilities for Postal Service employees.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. It is also anticipated that the Charleston facility will maintain the following destinating operations once converted to the LPC:

- Destinating packages
- Destinating letters and flats
- Destinating bundles
- Manual letters and flats
- Express
- Business Mail Entry Unit (BMEU)

We do expect there will be some impacts to staffing with Originating operations moving to the Pittsburgh P&DC and the Pennwood Place P&DC. We anticipate this to impact the following career positions at the Charleston P&DC:

- 41 Craft
- 4 Management

Johnstown, PA P&DC

The Postal Service will invest up to \$3.7 million in the Johnstown LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$2.7 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for employees such as new lighting, renovated bathrooms, and breakrooms. To help improve delivery services, investments totaling \$1 million will be made to locate a Single Induction Package Sorter into the facility.

The facility will feature evolving USPS self-service tools and technology to give customers added services and new choices in how they ship and receive packages, including Smart Lockers, which are a keyless, self-service delivery solution that allows package shippers and package recipients to send and receive packages direct to a Post Office Smart Locker location.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. It is also anticipated that the Johnstown facility will maintain the following destinating operations once converted to the LPC:

- Destinating packages
- Destinating letters and flats
- Destinating bundles
- Manual letters and flats
- Express
- Business Mail Entry Unit (BMEU)

We do expect there will be some impacts to staffing with Originating operations moving to the Pittsburgh P&DC. We anticipate this to impact the following career positions at the Johnstown P&DC:

- 18 Craft
- 2 Management

Knoxville, TN P&DC

The Postal Service will invest up to \$9 million in Knoxville LPC investments for modernization efforts and deferred maintenance. These investments will result in expanded and streamlined package processing and distribution capabilities in the local market and new workplace amenities for employees such as new lighting, renovated bathrooms, and breakrooms.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. It is also anticipated that the Knoxville facility will maintain the following destinating operations once converted to the LPC:

- Destinating packages
- Destinating letters and flats
- Destinating bundles
- Manual letters and flats
- Express
- Business Mail Entry Unit (BMEU)

We do expect there will be some impacts to staffing with Originating operations moving to the Nashville P&DC and the Music City Annex. We anticipate this to impact the following career positions at the Knoxville P&DC:

- 63 Craft
- 8 Management

Manchester, NH P&DC

The Postal Service will invest up to \$15.7 million in the Manchester LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$10.7 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for employees such as new lighting, renovated bathrooms, and breakrooms.

In addition, consolidating plant operations will allow the Manchester LPC to be collocated with a Sorting and Delivery Center (S&DC). These facilities will allow the Postal Service to provide faster and more reliable mail and package delivery over a greater geographic area. S&DCs will have upgraded sorting equipment, offer Same Day or Next Day delivery options, and provide better facilities for Postal Service employees.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. It is also anticipated that the Manchester facility will maintain the following destinating operations once converted to the LPC:

- Destinating packages
- Destinating letters and flats
- Destinating bundles
- Manual letters and flats
- Express
- Business Mail Entry Unit (BMEU)

We do expect there will be some impacts to staffing with Originating operations moving to the Boston P&DC. We anticipate this to impact the following career positions at the Manchester P&DC:

- 6 Craft
- 1 Management

Quad Cities, IL P&DC in Milan, IL

The Postal Service will invest up to \$6.7 million in the Quad Cities LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$5.7 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for employees such as new lighting, renovated bathrooms, and breakrooms. To help improve delivery services, investments totaling \$1.0 million will be made to locate a Single Induction Package Sorter into the facility.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. It is also anticipated that the Quad Cities facility will maintain the following destinating operations once converted to the LPC:

- Destinating packages
- Destinating letters and flats
- Destinating bundles

- Manual letters and flats
- Express
- Business Mail Entry Unit (BMEU)

We do expect there will be some impacts to staffing with Originating operations moving to the Des Moines P&DC. We anticipate this to impact the following career positions at the Quad Cities P&DC:

- 27 Craft
- 3 Management

Enclosed are stand-up talks that will be provided to employees at the five facilities and press releases that will be announced later today.

Sincerely,



Bruce A. Nicholson
Director
Labor Relations Policies and Programs

Enclosures



POSTAL NEWS

FOR IMMEDIATE RELEASE
Apr. 2, 2024

Contact: Stephen Doherty
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USPS to Improve Mail Operations at Manchester Processing Facility

Facility to remain open and modernized as a Local Processing Center to improve mail and package flow through the region

USPS to invest up to \$15.7 million in this facility as part of 10-year Delivering for America plan to modernize the nation's aging postal network

There will be no career employee layoffs

MANCHESTER, NH — As part of a \$40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks, the United States Postal Service announced its plan to modernize mail operations at its Manchester Processing and Distribution Center (P&DC) in Manchester, NH.

The announcement comes following a thorough business review and solicitation of public feedback on the facility's future. **In addition to determining the facility will remain open and modernized as a Local Processing Center (LPC)**, the business case supports transferring mail processing outgoing operations to the Boston P&DC in Boston, MA. Currently, a majority of mail and packages are destined outside the Manchester area to the rest of the world.

The investment in the Manchester facility is a part of the Postal Service's 10-year Delivering for America (DFA) plan to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider.

The Postal Service will invest up to \$15.7 million in the Manchester LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$10.7 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for Postal Service employees such as new lighting and renovated bathrooms and breakrooms.

In addition, consolidating plant operations will allow the Manchester LPC to be collocated with a Sorting and Delivery Center (S&DC). These facilities will allow the Postal Service to provide faster and more reliable mail and package delivery over a greater geographic area. S&DCs will have upgraded sorting equipment, offer Same Day or Next Day delivery options, and provide better facilities for Postal Service employees.

S&DCs will be equipped with the necessary infrastructure to support the deployment of the Postal Service's new Battery Electric Vehicles (BEVs) and charging stations. In locations where BEVs will be used, the Postal Service will upgrade and develop the infrastructure required for their effective deployment. Based on the average deployment numbers at S&DCs, new vehicle investment in BEVs is

around \$5 million per site. The S&DC that will be collocated with the Manchester LPC will have 85 delivery routes that are eligible to be serviced by BEVs.

The S&DC will also feature evolving USPS's self-service tools and technology to give customers added services and new choices in how they ship and receive packages:

The Postal Service also announced there will be no career layoffs as part of this initiative. All career bargaining unit reassignments, as well as any reduction in any number of pre-career employees, will be made in accordance with respective collective bargaining agreements. As part of its strategy, the Postal Service is enhancing package processing and shipping capacity, which may result in increased plant activity and the need for additional support in the future.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. After the Manchester facility is converted to an LPC, it is anticipated that it will be able to mail and ship packages, manual letters and flats. The LPC is also anticipated to offer express services and accept bulk and permit mail.

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Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to 167 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, [Delivering for America](#), to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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April 2, 2024

**STAND-UP TALK
DECISION TO PROCEED ON MANCHESTER P&DC
MAIL PROCESSING FACILITY REVIEW**

On January 10, 2024, we notified you that we were beginning a Mail Processing Facility Review (MPFR) at the Manchester Processing and Distribution Center (P&DC) in Manchester, NH, to see if it would make sense to transfer some mail operations into the Boston P&DC in Boston, MA.

The results of the facility review support keeping the Manchester facility open and modernized as a Local Processing Center (LPC). Additionally, the business case supports transferring mail processing outgoing operations to the Boston P&DC. Currently, a majority of mail and packages are destined outside the Manchester area to the rest of the world.

This effort is a part of the Postal Service's 10-year Delivering for America (DFA) plan to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations in Manchester will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

The Postal Service will invest up to \$15.7 million in the Manchester LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$10.7 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for Postal Service employees such as new lighting and renovated bathrooms and breakrooms.

In addition, consolidating plant operations will allow the Manchester LPC to be collocated with a Sorting and Delivery Center (S&DC). These facilities will allow the Postal Service to provide faster and more reliable mail and package delivery over a greater geographic area. S&DCs will have upgraded sorting equipment, offer Same Day or Next Day delivery options, and provide better facilities for Postal Service employees.

S&DCs will be equipped with the necessary infrastructure to support the deployment of the Postal Service's new Battery Electric Vehicles (BEVs) and charging stations. In locations where BEVs will be used, the Postal Service will upgrade and develop the infrastructure required for their effective deployment. Based on the average deployment numbers at S&DCs, new vehicle investment in BEVs is around \$5 million per site. The S&DC that will be collocated with the Manchester LPC will have 85 delivery routes that are eligible to be serviced by BEVs.

The S&DC will also feature evolving USPS's self-service tools and technology to give customers added services and new choices in how they ship and receive packages:

There will be no career employee layoffs as part of this initiative. All career bargaining unit reassignments, as well as any reduction in any number of pre-career employees, will be made in accordance with Article 12 of the respective collective bargaining agreements. As part of its strategy, the Postal Service is enhancing package processing and shipping capacity, which may result in increased plant activity and the need for additional support in the future.

We do expect there will be some impacts to staffing with Originating operations moving to the Boston P&DC. We anticipate this to impact the following career positions at the Manchester P&DC:

- 6 Craft
- 1 Management

Once again, we want to emphasize that there will be no career employee layoffs as part of this initiative.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. It is also anticipated that the Manchester facility will maintain the following destinating operations once converted to the LPC:

- Destinating packages
- Destinating letters and flats
- Destinating bundles
- Manual letters and flats
- Express
- Business Mail Entry Unit (BMEU)

The future Manchester LPC and Boston P&DC will be critical nodes in our network transformation plan. As part of this work, our goal is to reach 95% on-time delivery for all mail products.

We will keep you informed about any future developments regarding this MPFR implementation.



FOR IMMEDIATE RELEASE
Apr. 2, 2024

Contact: Tim Norman
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USPS to Improve Mail Operations at Quad Cities Processing Facility

Facility to remain open and modernized as a Local Processing Center to improve mail and package flow through the region

USPS to invest up to \$6.7 million in this facility as part of 10-year Delivering for America plan to modernize the nation's aging postal network

There will be no career employee layoffs

MILAN, IL — As part of a \$40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks, the United States Postal Service announced its plan to modernize mail operations at its Quad Cities Processing and Distribution Center (P&DC) in Milan, IL.

The announcement comes following a thorough business review and solicitation of public feedback on the facility's future. **In addition to determining the facility will remain open and modernized as a Local Processing Center (LPC)**, the business case supports transferring mail processing outgoing operations to the Des Moines P&DC in Des Moines, IA. Currently, a majority of mail and packages are destined outside the Quad Cities area to the rest of the world.

The investment in the Quad Cities facility is a part of the Postal Service's 10-year Delivering for America (DFA) plan to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider.

The Postal Service will invest up to \$6.7 million in the Quad Cities LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$5.7 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for Postal Service employees such as new lighting and renovated bathrooms and breakrooms. To help improve delivery services, investments totaling \$1.0 million will be made to locate a Single Induction Package Sorter into the facility.

The Postal Service also announced there will be no career layoffs as part of this initiative. All career bargaining unit reassignments, as well as any reduction in any number of pre-career employees, will be made in accordance with respective collective bargaining agreements. As part of its strategy, the Postal Service is enhancing package processing and shipping capacity, which may result in increased plant activity and the need for additional support in the future.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. After the Quad Cities facility is converted to an LPC, it is anticipated that it will be able to mail and ship packages, manual letters and flats. The LPC is also anticipated to offer express services and accept bulk and permit mail.

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April 2, 2024

**STAND-UP TALK
DECISION TO PROCEED ON QUAD CITIES P&DC
MAIL PROCESSING FACILITY REVIEW**

On January 10, 2024, we notified you that we were beginning a Mail Processing Facility Review (MPFR) at the Quad Cities Processing and Distribution Center (P&DC) in Milan, IL, to see if it would make sense to transfer some mail operations into the Des Moines P&DC in Des Moines, IA.

The results of the facility review support keeping the Quad Cities facility open and modernized as a Local Processing Center (LPC). Additionally, the business case supports transferring mail processing outgoing operations to the Des Moines P&DC. Currently, a majority of mail and packages are destined outside the Quad Cities area to the rest of the world.

This effort is a part of the Postal Service's 10-year Delivering for America (DFA) plan to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations in Quad Cities will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

The Postal Service will invest up to \$6.7 million in the Quad Cities LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$5.7 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for Postal Service employees such as new lighting and renovated bathrooms and breakrooms. To help improve delivery services, investments totaling \$1.0 million will be made to locate a Single Induction Package Sorter into the facility.

There will be no career employee layoffs as part of this initiative. All career bargaining unit reassignments, as well as any reduction in any number of pre-career employees, will be made in accordance with Article 12 of the respective collective bargaining agreements. As part of its strategy, the Postal Service is enhancing package processing and shipping capacity, which may result in increased plant activity and the need for additional support in the future.

We do expect there will be some impacts to staffing with Originating operations moving to the Des Moines P&DC. We anticipate this to impact the following career positions at the Quad Cities P&DC:

- 27 Craft
- 3 Management

Once again, we want to emphasize that there will be no career employee layoffs as part of this initiative.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. It is also anticipated that the Quad Cities facility will maintain the following destinating operations once converted to the LPC:

- Destinating packages
- Destinating letters and flats
- Destinating bundles
- Manual letters and flats
- Express
- Business Mail Entry Unit (BMEU)

The future Quad Cities LPC and Des Moines P&DC will be critical nodes in our network transformation plan. As part of this work, our goal is to reach 95% on-time delivery for all mail products.

We will keep you informed about any future developments regarding this MPFR implementation.



FOR IMMEDIATE RELEASE
Apr. 2, 2024

Contact: Evelina Ramirez
evelina.b.ramirez@usps.gov



USPS to Improve Mail Operations at Knoxville Processing Facility

Facility to remain open and modernized as a Local Processing Center to improve mail and package flow through the region

USPS to invest up to \$9 million in this facility as part of 10-year Delivering for America plan to modernize the nation's aging postal network

There will be no career employee layoffs

KNOXVILLE, TN — As part of a \$40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks, the United States Postal Service announced its plan to modernize mail operations at its Knoxville Processing and Distribution Center (P&DC) in Knoxville, TN.

The announcement comes following a thorough business review and solicitation of public feedback on the facility's future. **The review determined that the facility would remain open and modernized as a Local Processing Center (LPC).** In order to improve operational efficiency, the business case also supports transferring mail processing outgoing operations to the Nashville P&DC and the Music City Annex in Nashville, TN, instead of Louisville P&DC in Louisville, KY as was originally planned. Currently, a majority of mail and packages are destined outside the Knoxville area to the rest of the world.

The investment in the Knoxville facility is a part of the Postal Service's 10-year Delivering for America (DFA) plan to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider.

The improvements for the Knoxville facility will result in up to \$9 million in investments for modernization efforts and deferred maintenance. These investments will result in expanded and streamlined package processing and distribution capabilities in the local market and new workplace amenities for USPS employees such as new lighting, as well as renovated bathrooms and breakrooms.

The future Knoxville LPC, the Nashville P&DC, and the Music City Annex will be critical nodes in our network transformation plan. As part of this work, our goal is to reach 95% on-time delivery for all mail products.

The Postal Service also announced there will be no career layoffs as part of this initiative. All career bargaining unit reassignments, as well as any reduction in any number of pre-career employees, will be made in accordance with respective collective bargaining agreements.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. After the Knoxville facility is converted to an LPC, it is anticipated that it will be able to mail and ship packages, manual letters and flats. The LPC is also anticipated to offer express services and accept bulk and permit mail.

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April 2, 2024

**STAND-UP TALK
DECISION TO PROCEED ON KNOXVILLE P&DC
MAIL PROCESSING FACILITY REVIEW**

On October 25, 2023, we notified you that we were beginning a Mail Processing Facility Review (MPFR) at the Knoxville Processing and Distribution Center (P&DC) in Knoxville, TN to see if it would make sense to transfer some mail operations into the Louisville P&DC in Louisville, KY.

The review determined that the facility will remain open and modernized as a Local Processing Center (LPC). In order to improve operational efficiency, the business case also supports transferring mail processing outgoing operations to the Nashville P&DC and the Music City Annex in Nashville, TN, instead of Louisville P&DC in Louisville, KY as was originally planned.

This effort is a part of the Postal Service's 10-year Delivering for America (DFA) plan to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations in Knoxville will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

The improvements for the Knoxville facility will result in up to \$9 million in investments for modernization efforts and deferred maintenance. These investments will result in expanded and streamlined package processing and distribution capabilities in the local market and new workplace amenities for USPS employees such as new lighting, as well as renovated bathrooms and breakrooms.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. It is also anticipated that the Knoxville facility will maintain the following destinating operations once converted to the LPC:

- Destinating packages
- Destinating letters and flats
- Destinating bundles
- Manual letters and flats
- Express
- Business Mail Entry Unit (BMEU)

There will be no career employee layoffs as part of this initiative. All career bargaining unit reassignments, as well as any reduction in any number of pre-career employees, will be made in accordance with Article 12 of the respective collective bargaining agreements.

We do expect there will be some impacts to staffing with Originating operations moving to the Nashville P&DC and the Music City Annex. We anticipate this to impact the following career positions at the Knoxville P&DC:

- 63 Craft
- 8 Management

Once again, we want to emphasize that there will be no career employee layoffs as part of this initiative.

The future Knoxville LPC, the Nashville P&DC, and the Music City Annex will be critical nodes in our network transformation plan. As part of this work, our goal is to reach 95% on-time delivery for all mail products. We will keep you informed about any future developments regarding this MPFR implementation.



POSTAL NEWS

FOR IMMEDIATE RELEASE
Apr. 2, 2024

Contact: Mark Lawrence
Mark.e.lawrence@usps.gov



USPS to Improve Mail Operations at Johnstown Processing Facility

Facility to remain open and modernized as a Local Processing Center to improve mail and package flow through the region

USPS to invest up to \$3.7 million in this facility as part of 10-year Delivering for America plan to modernize the nation's aging postal network

There will be no career employee layoffs

JOHNSTOWN, PA — As part of a \$40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks, the United States Postal Service announced its plan to modernize mail operations at its Johnstown Processing and Distribution Center (P&DC) in Johnstown, PA.

The announcement comes following a thorough business review and solicitation of public feedback on the facility's future. **In addition to determining the facility will remain open and modernized as a Local Processing Center (LPC)**, the business case supports transferring mail processing outgoing operations to the Pittsburgh P&DC in Pittsburgh, PA. Currently, a majority of mail and packages are destined outside the Johnstown area to the rest of the world.

The investment in the Johnstown facility is a part of the Postal Service's 10-year Delivering for America (DFA) plan to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider.

The Postal Service will invest up to \$3.7 million in the Johnstown LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$2.7 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for Postal Service employees such as new lighting and renovated bathrooms and breakrooms. To help improve delivery services, investments totaling \$1 million will be made to locate a Single Induction Package Sorter into the facility.

The facility will feature evolving USPS self-service tools and technology to give customers added services and new choices in how they ship and receive packages, including Smart Lockers, which are a keyless, self-service delivery solution that allows package shippers and package recipients to send and receive packages direct to a Post Office Smart Locker location.

The Postal Service also announced there will be no career layoffs as part of this initiative. All career bargaining unit reassignments, as well as any reduction in any number of pre-career employees, will be made in accordance with respective collective bargaining agreements. As part of its strategy, the

Postal Service is enhancing package processing and shipping capacity, which may result in increased plant activity and the need for additional support in the future.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. After the Johnstown facility is converted to an LPC, it is anticipated that it will be able to mail and ship packages, manual letters and flats. The LPC is also anticipated to offer express services and accept bulk and permit mail.

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Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to 167 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, [Delivering for America](#), to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

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April 2, 2024

**STAND-UP TALK
DECISION TO PROCEED ON JOHNSTOWN P&DC
MAIL PROCESSING FACILITY REVIEW**

On January 10, 2024, we notified you that we were beginning a Mail Processing Facility Review (MPFR) at the Johnstown Processing and Distribution Center (P&DC) in Johnstown, PA, to see if it would make sense to transfer some mail operations into the Pittsburgh P&DC in Pittsburgh, PA.

The results of the facility review support keeping the Johnstown facility open and modernized as a Local Processing Center (LPC). Additionally, the business case supports transferring mail processing outgoing operations to the Pittsburgh P&DC. Currently, a majority of mail and packages are destined outside the Johnstown area to the rest of the world.

This effort is a part of the Postal Service's 10-year Delivering for America (DFA) plan to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations in Johnstown will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

The Postal Service will invest up to \$3.7 million in the Johnstown LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$2.7 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for Postal Service employees such as new lighting and renovated bathrooms and breakrooms. To help improve delivery services, investments totaling \$1 million will be made to locate a Single Induction Package Sorter into the facility.

The facility will feature evolving USPS self-service tools and technology to give customers added services and new choices in how they ship and receive packages, including Smart Lockers, which are a keyless, self-service delivery solution that allows package shippers and package recipients to send and receive packages direct to a Post Office Smart Locker location.

There will be no career employee layoffs as part of this initiative. All career bargaining unit reassignments, as well as any reduction in any number of pre-career employees, will be made in accordance with Article 12 of the respective collective bargaining agreements. As part of its strategy, the Postal Service is enhancing package processing and shipping capacity, which may result in increased plant activity and the need for additional support in the future.

We do expect there will be some impacts to staffing with Originating operations moving to the Pittsburgh P&DC. We anticipate this to impact the following career positions at the Johnstown P&DC:

- 18 Craft
- 2 Management

Once again, we want to emphasize that there will be no career employee layoffs as part of this initiative.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. It is also anticipated that the Johnstown facility will maintain the following destinating operations once converted to the LPC:

- Destinating packages
- Destinating letters and flats
- Destinating bundles
- Manual letters and flats

- Express
- Business Mail Entry Unit (BMEU)

The future Johnstown LPC and the Pittsburgh P&DC will be critical nodes in our network transformation plan. As part of this work, our goal is to reach 95% on-time delivery for all mail products.

We will keep you informed about any future developments regarding this MPFR implementation.



FOR IMMEDIATE RELEASE
Apr. 2, 2024

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USPS to Improve Mail Operations at Charleston WV Processing Facility

Facility to remain open and modernized as a Local Processing Center to improve mail and package flow through the region

USPS to invest up to \$22.8 million in this facility as part of 10-year Delivering for America plan to modernize the nation's aging postal network

There will be no career employee layoffs

SOUTH CHARLESTON, WV — As part of a \$40 billion investment strategy to upgrade and improve the Postal processing, transportation, and delivery networks, the United States Postal Service announced its plan to modernize mail operations at its Charleston Processing and Distribution Center (P&DC) in South Charleston, WV.

The announcement comes following a thorough business review and solicitation of public feedback on the facility's future. **In addition to determining the facility will remain open and modernized as a Local Processing Center (LPC)**, the business case supports transferring mail processing outgoing operations to the Pittsburgh P&DC in Pittsburgh, PA, and the Pennwood Place P&DC in Warrendale, PA. Currently, a majority of mail and packages are destined outside the South Charleston area to the rest of the world.

The investment in the Charleston WV facility is a part of the Postal Service's 10-year Delivering for America (DFA) plan to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider.

The Postal Service will invest up to \$22.8 million in the Charleston WV LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$10.8 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for Postal Service employees such as new lighting and renovated bathrooms and breakrooms. To help improve delivery services, investments totaling \$7 million will be made to locate a Flex Rover Sorter, a High Speed Tray Sorter, and a Single Induction Package Sorter into the facility.

In addition, consolidating plant operations will allow the Charleston WV LPC to be collocated with a Sorting and Delivery Center (S&DC). These facilities will allow the Postal Service to provide faster and more reliable mail and package delivery over a greater geographic area. S&DCs will have upgraded sorting equipment, offer Same Day or Next Day delivery options, and provide better facilities for Postal Service employees.

S&DCs will be equipped with the necessary infrastructure to support the deployment of the Postal Service's new Battery Electric Vehicles (BEVs) and charging stations. In locations where BEVs will be used, the Postal Service will upgrade and develop the infrastructure required for their effective deployment. Based on the average deployment numbers at S&DCs, new vehicle investment in BEVs is around \$5 million per site. The S&DC that will be collocated with the Charleston WV LPC will have 138 delivery routes that are eligible to be serviced by BEVs.

The Postal Service also announced there will be no career layoffs as part of this initiative. All career bargaining unit reassignments, as well as any reduction in any number of pre-career employees, will be made in accordance with respective collective bargaining agreements. As part of its strategy, the Postal Service is enhancing package processing and shipping capacity, which may result in increased plant activity and the need for additional support in the future.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. After the Charleston WV facility is converted to an LPC, it is anticipated that it will be able to mail and ship packages, manual letters and flats. The LPC is also anticipated to offer express services and accept bulk and permit mail.

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April 2, 2024

**STAND-UP TALK
DECISION TO PROCEED ON CHARLESTON WV P&DC
MAIL PROCESSING FACILITY REVIEW**

On November 22, 2023, we notified you that we were beginning a Mail Processing Facility Review (MPFR) at the Charleston Processing and Distribution Center (P&DC) in South Charleston, WV, to see if it would make sense to transfer some mail operations into the Pittsburgh P&DC in Pittsburgh, PA, and the Pennwood Place P&DC in Warrendale, PA.

The results of the facility review support keeping the Charleston facility open and modernized as a Local Processing Center (LPC). Additionally, the business case supports transferring mail processing outgoing operations to the Pittsburgh P&DC and the Pennwood Place P&DC. Currently, a majority of mail and packages are destined outside the Charleston area to the rest of the world.

This effort is a part of the Postal Service's 10-year Delivering for America (DFA) plan to improve organizational and operational processes and actively make the Postal Service an efficient, high-performing, world class logistics and delivery provider. Improvements to Postal operations in Charleston will enhance the level of service provided to the public; drive innovation and enable a broader array of postal products and services; enhance organizational competitiveness; improve efficiency and lower the cost to operate; and provide better workplaces and careers for Postal Service employees.

The Postal Service will invest up to \$22.8 million in the Charleston LPC, which will result in expanded and streamlined package and mail processing and distribution capabilities for the facility. These investments include \$10.8 million for modernization efforts and deferred maintenance. For example, these funds will be used for new workplace amenities for Postal Service employees such as new lighting and renovated bathrooms and breakrooms. To help improve delivery services, investments totaling \$7 million will be made to locate a Flex Rover Sorter, a High Speed Tray Sorter, and a Single Induction Package Sorter into the facility.

In addition, consolidating plant operations will allow the Charleston LPC to be collocated with a Sorting and Delivery Center (S&DC). These facilities will allow the Postal Service to provide faster and more reliable mail and package delivery over a greater geographic area. S&DCs will have upgraded sorting equipment, offer Same Day or Next Day delivery options, and provide better facilities for Postal Service employees.

S&DCs will be equipped with the necessary infrastructure to support the deployment of the Postal Service's new Battery Electric Vehicles (BEVs) and charging stations. In locations where BEVs will be used, the Postal Service will upgrade and develop the infrastructure required for their effective deployment. Based on the average deployment numbers at S&DCs, new vehicle investment in BEVs is around \$5 million per site. The S&DC that will be collocated with the Charleston LPC will have 138 delivery routes that are eligible to be serviced by BEVs.

There will be no career employee layoffs as part of this initiative. All career bargaining unit reassignments, as well as any reduction in any number of pre-career employees, will be made in accordance with Article 12 of the respective collective bargaining agreements. As part of its strategy, the Postal Service is enhancing package processing and shipping capacity, which may result in increased plant activity and the need for additional support in the future.

We do expect there will be some impacts to staffing with Originating operations moving to the Pittsburgh P&DC and the Pennwood Place P&DC. We anticipate this to impact the following career positions at the Charleston P&DC:

- 41 Craft
- 4 Management

Once again, we want to emphasize that there will be no career employee layoffs as part of this initiative.

Once changes are implemented, Business mail entry, Post Office, station, and branch retail services are not expected to change, and delivery services will be enhanced. It is also anticipated that the Charleston facility will maintain the following destinating operations once converted to the LPC:

- Destinating packages
- Destinating letters and flats
- Destinating bundles
- Manual letters and flats
- Express
- Business Mail Entry Unit (BMEU)

The future Charleston LPC, the Pittsburgh P&DC, and the Pennwood Place P&DC will be critical nodes in our network transformation plan. As part of this work, our goal is to reach 95% on-time delivery for all mail products.

We will keep you informed about any future developments regarding this MPFR implementation.