



npa
2023

Don Flak
Executive Director
Performance and Field Operations Support

May 10, 2023

CLO
MARCH YTD



HQ Functional Group: HQ CLO
NPA Composite Performance Summary

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	4.16	4
Westpac Logistics	5.04	5
Atlantic Logistics	4.70	5
Central Logistics	4.44	4
Southern Logistics	3.19	3
Southern Cal Logistics	4.88	5
Western Logistics	4.88	5
New York Metro Logistics	4.82	5
Pacific NW Logistics	4.66	5
Midwest Logistics	4.59	5
Lakeshores Logistics	4.47	4
South Atlantic Logistics	4.23	4
Chesapeake Logistics	3.94	4
Westshores Logistics	3.92	4
Southwest Logistics	3.57	4
New England Logistics	3.56	4
Gulf Atlantic Logistics	3.28	3
Southeast Logistics	2.84	3

Top 20

Operational Group	Score	Cell
Log-West Valley P&DC	6.47	6
Log-Los Angeles NDC	6.41	6
Log-Salt Lake City P&DC	6.36	6
Log-Tucson P&DC	6.34	6
Log-Denver NDC	6.34	6
Log-Seattle NDC	6.27	6
Log-Anchorage Ak P&DC	6.26	6
Log-Boise Id P&DC	6.01	6
Log-Billings P&DC	6.00	6
Log-Sacramento P&DC	5.95	6
Log-Las Vegas P&DC	5.82	6
Log-New Jersey NDC	5.81	6
Log-Albuquerque Nm P&DC	5.74	6
Log-Dvd Bldg P&DC	5.73	6
Log-Columbus P&DC	5.71	6
Log-Grand Rapids P&DF	5.64	6
Log-Grand Rapids P&DC	5.64	6
Log-Medford Or P&DC	5.60	6
Log-Oakland P&DC	5.57	6
Log-Cheyenne P&DC	5.54	6

Opportunity 20

Operational Group	Score	Cell
Log-Curseen-Morris P&DC	2.56	3
Log-North Metro P&DC	2.59	3
Log-Middlesex-Essex P&DC	2.75	3
Log-Atlanta NDC	2.77	3
Log-Orlando P&DC	2.83	3
Log-Peachtree P&DC	2.90	3
Log-Atlanta P&DC	3.00	3
Log-Lehigh Valley P&DC	3.02	3
Log-Memphis NDC	3.06	3
Log-Charleston P&DC	3.07	3
Log-Delaware P&DC	3.07	3
Log-Macon P&DC	3.08	3
Log-Huntsville P&DF	3.09	3
Log-Baltimore P&DC	3.11	3
Log-SO Maryland P&DC	3.12	3
Log-Suburban P&DC	3.22	3
Log-Southern Ct P&DC	3.31	3
Log-Columbia P&DC	3.32	3
Log-Tampa P&DC	3.32	3
Log-New Orleans La P&DC	3.38	3

HQ Functional Group: HQ CLO
Controllable Income

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	-0.73	3
Atlantic Logistics	-0.73	3
Central Logistics	-0.73	3
Westpac Logistics	-0.73	3
Southern Logistics	-0.73	3
Chesapeake Logistics	-0.73	3
Gulf Atlantic Logistics	-0.73	3
Lakeshores Logistics	-0.73	3
Midwest Logistics	-0.73	3
New England Logistics	-0.73	3
New York Metro Logistics	-0.73	3
Pacific NW Logistics	-0.73	3
South Atlantic Logistics	-0.73	3
Southeast Logistics	-0.73	3
Southern Cal Logistics	-0.73	3
Southwest Logistics	-0.73	3
Western Logistics	-0.73	3
Westshores Logistics	-0.73	3

Top 20

Operational Group	Score	Cell
Log-Abilene P&DF	-0.73	3
Log-Akron P&DC	-0.73	3
Log-Albany NY P&DC	-0.73	3
Log-Albuquerque Nm P&DC	-0.73	3
Log-Amarillo P&DC	-0.73	3
Log-Anaheim P&DC	-0.73	3
Log-Anchorage Ak P&DC	-0.73	3
Log-Atlanta NDC	-0.73	3
Log-Atlanta P&DC	-0.73	3
Log-Austin P&DC	-0.73	3
Log-Bakersfield P&DC	-0.73	3
Log-Baltimore P&DC	-0.73	3
Log-Baton Rouge La P&DC	-0.73	3
Log-Bethpage NY P&DC	-0.73	3
Log-Billings P&DC	-0.73	3
Log-Birmingham Al P&DC	-0.73	3
Log-Bismarck P&DF	-0.73	3
Log-Boise Id P&DC	-0.73	3
Log-Boston P&DC	-0.73	3
Log-Brockton P&DC	-0.73	3

Opportunity 20

Operational Group	Score	Cell
Log-Youngstown P&DF	-0.73	3
Log-Ybor City P&DC	-0.73	3
Log-Wichita P&DC	-0.73	3
Log-White River Junction P&DC	-0.73	3
Log-Westchester NY P&DC	-0.73	3
Log-West Valley P&DC	-0.73	3
Log-West Palm Beach P&DC	-0.73	3
Log-West Nassau NY P&DC	-0.73	3
Log-Waterloo P&DF	-0.73	3
Log-Washington NDC	-0.73	3
Log-Tulsa Ok P&DC	-0.73	3
Log-Tucson P&DC	-0.73	3
Log-Trenton P&DC	-0.73	3
Log-Traverse City P&DC	-0.73	3
Log-Toledo P&DC	-0.73	3
Log-Tampa P&DC	-0.73	3
Log-Tallahassee P&DC	-0.73	3
Log-Tacoma Wa P&DC	-0.73	3
Log-Syracuse NY P&DC	-0.73	3
Log-Suburban P&DC	-0.73	3

HQ Functional Group: HQ CLO
Total Revenue % to Plan

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	-0.42	4
Atlantic Logistics	-0.42	4
Central Logistics	-0.42	4
Westpac Logistics	-0.42	4
Southern Logistics	-0.42	4
Chesapeake Logistics	-0.42	4
Gulf Atlantic Logistics	-0.42	4
Lakeshores Logistics	-0.42	4
Midwest Logistics	-0.42	4
New England Logistics	-0.42	4
New York Metro Logistics	-0.42	4
Pacific NW Logistics	-0.42	4
South Atlantic Logistics	-0.42	4
Southeast Logistics	-0.42	4
Southern Cal Logistics	-0.42	4
Southwest Logistics	-0.42	4
Western Logistics	-0.42	4
Westshores Logistics	-0.42	4

Top 20

Operational Group	Score	Cell
Log-Abilene P&DF	-0.42	4
Log-Akron P&DC	-0.42	4
Log-Albany NY P&DC	-0.42	4
Log-Albuquerque Nm P&DC	-0.42	4
Log-Amarillo P&DC	-0.42	4
Log-Anaheim P&DC	-0.42	4
Log-Anchorage Ak P&DC	-0.42	4
Log-Atlanta NDC	-0.42	4
Log-Atlanta P&DC	-0.42	4
Log-Austin P&DC	-0.42	4
Log-Bakersfield P&DC	-0.42	4
Log-Baltimore P&DC	-0.42	4
Log-Baton Rouge La P&DC	-0.42	4
Log-Bethpage NY P&DC	-0.42	4
Log-Billings P&DC	-0.42	4
Log-Birmingham Al P&DC	-0.42	4
Log-Bismarck P&DF	-0.42	4
Log-Boise Id P&DC	-0.42	4
Log-Boston P&DC	-0.42	4
Log-Brockton P&DC	-0.42	4

Opportunity 20

Operational Group	Score	Cell
Log-Youngstown P&DF	-0.42	4
Log-Ybor City P&DC	-0.42	4
Log-Wichita P&DC	-0.42	4
Log-White River Junction P&DC	-0.42	4
Log-Westchester NY P&DC	-0.42	4
Log-West Valley P&DC	-0.42	4
Log-West Palm Beach P&DC	-0.42	4
Log-West Nassau NY P&DC	-0.42	4
Log-Waterloo P&DF	-0.42	4
Log-Washington NDC	-0.42	4
Log-Tulsa Ok P&DC	-0.42	4
Log-Tucson P&DC	-0.42	4
Log-Trenton P&DC	-0.42	4
Log-Traverse City P&DC	-0.42	4
Log-Toledo P&DC	-0.42	4
Log-Tampa P&DC	-0.42	4
Log-Tallahassee P&DC	-0.42	4
Log-Tacoma Wa P&DC	-0.42	4
Log-Syracuse NY P&DC	-0.42	4
Log-Suburban P&DC	-0.42	4

HQ Functional Group: HQ CLO
Total Operating Expense (TOE)

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	2.05	3
Atlantic Logistics	-6.97	10
Westpac Logistics	4.48	0
Southern Logistics	5.29	0
Central Logistics	6.13	0
Southwest Logistics	-2.16	6
Midwest Logistics	2.68	2
Pacific NW Logistics	3.21	1
Westshores Logistics	5.40	0
Chesapeake Logistics	6.15	0
Gulf Atlantic Logistics	7.14	0
New York Metro Logistics	9.13	0
South Atlantic Logistics	10.52	0
New England Logistics	12.09	0
Southern Cal Logistics	12.10	0
Southeast Logistics	14.86	0
Lakeshores Logistics	21.17	0
Western Logistics	28.34	0

Top 20

Operational Group	Score	Cell
Log-West Valley P&DC	-158.67	10
Log-Anchorage Ak P&DC	-82.37	10
Log-Kansas City KS NDC	-51.10	10
Log-Sioux Falls Sd P&DC	-21.09	10
Log-Los Angeles NDC	-18.21	10
Log-Grand Rapids P&DF	-14.33	10
Log-Grand Rapids P&DC	-14.33	10
Log-Carol Stream P&DC	-13.73	10
Log-Stamford P&DC	-12.00	10
Log-Dayton P&DC	-11.65	10
Log-South Suburban P&DC	-10.71	10
Log-Chicago NDC	-9.43	10
Log-Dallas P&DC	-7.44	10
Log-Jacksonville NDC	-7.16	10
Log-Fox Valley P&DC	-7.03	10
Log-Mid Carolina P&DC	-6.49	10
Log-Oakland P&DC	-6.27	9
Log-Boise Id P&DC	-5.71	9
Log-Seminole P&DC	-5.20	9
Log-Baton Rouge La P&DC	-5.13	9

Opportunity 20

Operational Group	Score	Cell
Log-Nashua P&DC	749.13	0
Log-Greater Newark P&DC	252.80	0
Log-North Metro P&DC	89.04	0
Log-El Paso P&DC	78.47	0
Log-Bismarck P&DF	73.96	0
Log-Waterloo P&DF	61.06	0
Log-Springfield P&DC	48.67	0
Log-Green Bay P&DC	46.79	0
Log-Michigan Metroplex P&DC	42.97	0
Log-Seattle Wa P&DC	39.72	0
Log-Manasota P&DC	37.92	0
Log-North Bay P&DC	36.37	0
Log-Charleston P&DC	36.11	0
Log-Manchester P&DC	32.88	0
Log-Pensacola P&DC	32.00	0
Log-Bakersfield P&DC	31.34	0
Log-Dulles P&DC	31.08	0
Log-Nashville P&DC	31.08	0
Log-Greensboro P&DC	30.83	0
Log-Northwest Rochester NY P&I	29.68	0

HQ Functional Group: HQ CLO
Functional Effectiveness Logistics

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	5.00	5
Westpac Logistics	6.00	6
Central Logistics	5.00	5
Atlantic Logistics	4.00	4
Southern Logistics	3.00	3
Western Logistics	6.00	6
Midwest Logistics	6.00	6
New York Metro Logistics	5.00	5
Lakeshores Logistics	5.00	5
South Atlantic Logistics	5.00	5
Pacific NW Logistics	5.00	5
Southern Cal Logistics	4.00	4
Westshores Logistics	4.00	4
Chesapeake Logistics	4.00	4
Gulf Atlantic Logistics	3.00	3
New England Logistics	3.00	3
Southwest Logistics	3.00	3
Southeast Logistics	2.00	2

Top 20

Operational Group	Score	Cell
Log-Tucson P&DC	8.00	8
Log-Las Vegas P&DC	8.00	8
Log-Reno P&DC	8.00	8
Log-West Valley P&DC	7.00	7
Log-Denver NDC	7.00	7
Log-Wichita P&DC	7.00	7
Log-Billings P&DC	7.00	7
Log-Albuquerque Nm P&DC	7.00	7
Log-Salt Lake City P&DC	7.00	7
Log-Anchorage Ak P&DC	6.00	6
Log-Boise Id P&DC	6.00	6
Log-Cedar Rapids P&DC	6.00	6
Log-Des Moines NDC	6.00	6
Log-Lexington P&DC	6.00	6
Log-Louisville P&DC	6.00	6
Log-Traverse City P&DC	6.00	6
Log-Minn-Saint Paul NDC	6.00	6
Log-Saint Cloud P&DC	6.00	6
Log-Omaha Ne P&DC	6.00	6
Log-Queens NY P&DC	6.00	6

Opportunity 20

Operational Group	Score	Cell
Log-Memphis NDC	1.00	1
Log-Boston P&DC	1.00	1
Log-North Metro P&DC	1.00	1
Log-Atlanta NDC	1.00	1
Log-Dallas P&DC	2.00	2
Log-Columbia P&DC	2.00	2
Log-Charleston P&DC	2.00	2
Log-Providence Ri P&DC	2.00	2
Log-Mid-Hudson NY P&DC	2.00	2
Log-Middlesex-Essex P&DC	2.00	2
Log-Suburban P&DC	2.00	2
Log-SO Maryland P&DC	2.00	2
Log-Baltimore P&DC	2.00	2
Log-New Orleans La P&DC	2.00	2
Log-Macon P&DC	2.00	2
Log-Atlanta P&DC	2.00	2
Log-Tampa P&DC	2.00	2
Log-Orlando P&DC	2.00	2
Log-Mid Florida P&DC	2.00	2
Log-Miami P&DC	2.00	2

HQ Functional Group: HQ CLO
Surface Transportation Trip Utilization



NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	61.22	7
Central Logistics	62.29	7
Westpac Logistics	59.49	7
Southern Logistics	58.06	6
Atlantic Logistics	56.93	6
Midwest Logistics	66.78	9
New York Metro Logistics	65.40	8
Southern Cal Logistics	62.77	8
Lakeshores Logistics	60.22	7
Westshores Logistics	58.93	7
Western Logistics	58.41	6
Southwest Logistics	58.40	6
Gulf Atlantic Logistics	58.08	6
Chesapeake Logistics	57.99	6
Southeast Logistics	57.54	6
Pacific NW Logistics	56.93	6
South Atlantic Logistics	54.84	5
New England Logistics	47.10	2

Top 20

Operational Group	Score	Cell
Log-Omaha Ne P&DC	83.83	10
Log-Sioux Falls Sd P&DC	82.05	10
Log-Saint Paul P&DC	81.04	10
Log-Anchorage Ak P&DC	78.94	10
Log-Lancaster P&DC	76.37	10
Log-Queens NY P&DC	75.26	10
Log-Reno P&DC	73.26	10
Log-Salt Lake City P&DC	72.23	10
Log-Peachtree P&DC	71.29	10
Log-Busse P&DC	71.29	10
Log-Cincinnati P&DC	70.90	10
Log-Kansas City MO P&DC	70.78	10
Log-Royal Palm P&DC	70.60	10
Log-Ybor City P&DC	70.00	10
Log-Los Angeles P&DC	69.90	9
Log-Billings P&DC	69.85	9
Log-Milwaukee P&DC	69.36	9
Log-Industry P&DC	69.16	9
Log-Greater Newark P&DC	69.10	9
Log-New Jersey NDC	69.06	9

Opportunity 20

Operational Group	Score	Cell
Log-Orlando P&DC	17.50	0
Log-Miami P&DC	23.37	0
Log-Chicago P&DC	24.48	0
Log-Youngstown P&DF	30.11	0
Log-Curseen-Morris P&DC	30.23	0
Log-Santa Ana P&DC	30.78	0
Log-West Nassau NY P&DC	31.33	0
Log-Mid-Hudson NY P&DC	32.04	0
Log-Carol Stream P&DC	32.77	0
Log-Gary P&DC	32.83	0
Log-Dayton P&DC	33.15	0
Log-Mid Florida P&DC	33.51	0
Log-Manchester P&DC	34.01	0
Log-Brockton P&DC	34.21	0
Log-Fox Valley P&DC	34.44	0
Log-Peoria P&DC	35.26	0
Log-Middlesex-Essex P&DC	35.62	0
Log-Suburban P&DC	35.66	0
Log-Toledo P&DC	36.36	0
Log-Hartford P&DC	36.63	0

HQ Functional Group: HQ CLO Air Network Matrix Utilization

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	93.60	4
Westpac Logistics	97.58	7
Central Logistics	96.13	6
Southern Logistics	89.66	1
Atlantic Logistics	87.83	0
Western Logistics	111.22	10
Lakeshores Logistics	99.02	8
Midwest Logistics	97.28	7
South Atlantic Logistics	96.70	6
Pacific NW Logistics	95.43	5
Southwest Logistics	93.33	3
New York Metro Logistics	92.53	3
Westshores Logistics	92.47	3
Southern Cal Logistics	91.97	2
Gulf Atlantic Logistics	87.26	0
Southeast Logistics	86.89	0
Chesapeake Logistics	85.53	0
New England Logistics	74.00	0

Top 20

Operational Group	Score	Cell
Log-Phoenix P&DC	111.22	10
Log-West Valley P&DC	111.22	10
Log-Tucson P&DC	111.22	10
Log-Colorado Springs P&DC	111.22	10
Log-Denver NDC	111.22	10
Log-Denver P&DC	111.22	10
Log-Las Vegas P&DC	111.22	10
Log-Reno P&DC	111.22	10
Log-Albuquerque Nm P&DC	111.22	10
Log-Salt Lake City P&DC	111.22	10
Log-Cheyenne P&DC	111.22	10
Log-Lexington P&DC	99.02	8
Log-Louisville P&DC	99.02	8
Log-Detroit NDC	99.02	8
Log-Detroit P&DC	99.02	8
Log-Grand Rapids P&DF	99.02	8
Log-Grand Rapids P&DC	99.02	8
Log-Lansing P&DC	99.02	8
Log-Michigan Metroplex P&DC	99.02	8
Log-Traverse City P&DC	99.02	8

Opportunity 20

Operational Group	Score	Cell
Log-White River Junction P&DC	74.00	0
Log-Providence Ri P&DC	74.00	0
Log-Westchester NY P&DC	74.00	0
Log-Syracuse NY P&DC	74.00	0
Log-Rochester NY P&DC	74.00	0
Log-Northwest Rochester NY P&DC	74.00	0
Log-Mid-Hudson NY P&DC	74.00	0
Log-Buffalo NY P&DC	74.00	0
Log-Albany NY P&DC	74.00	0
Log-Nashua P&DC	74.00	0
Log-Manchester P&DC	74.00	0
Log-Central P&DC	74.00	0
Log-Springfield NDC	74.00	0
Log-Middlesex-Essex P&DC	74.00	0
Log-Brockton P&DC	74.00	0
Log-Boston P&DC	74.00	0
Log-Southern Me P&DC	74.00	0
Log-Eastern Me P&DC	74.00	0
Log-Stamford P&DC	74.00	0
Log-Southern Ct P&DC	74.00	0

HQ Functional Group: HQ CLO
Bypass Utilization



NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	88.09	8
Atlantic Logistics	109.07	10
Westpac Logistics	90.64	8
Central Logistics	72.37	5
Southern Logistics	70.21	5
New York Metro Logistics	133.37	10
Chesapeake Logistics	129.17	10
Southern Cal Logistics	97.05	9
Gulf Atlantic Logistics	96.99	9
New England Logistics	96.91	9
Pacific NW Logistics	95.21	9
Lakeshores Logistics	77.25	6
Westshores Logistics	75.84	6
Western Logistics	68.90	5
South Atlantic Logistics	67.29	5
Southeast Logistics	66.04	5
Midwest Logistics	64.02	4
Southwest Logistics	44.02	1

Top 20

Operational Group	Score	Cell
Log-New Jersey NDC	133.37	10
Log-Northern Metro P&DC	133.37	10
Log-Greater Newark P&DC	133.37	10
Log-Dvd Bldg P&DC	133.37	10
Log-SO Jersey P&DC	133.37	10
Log-Trenton P&DC	133.37	10
Log-Bethpage NY P&DC	133.37	10
Log-Brooklyn NY P&DC	133.37	10
Log-Mid-Island NY P&DC	133.37	10
Log-Morgan NY P&DC	133.37	10
Log-Queens NY P&DC	133.37	10
Log-West Nassau NY P&DC	133.37	10
Log-Delaware P&DC	129.17	10
Log-Curseen-Morris P&DC	129.17	10
Log-Baltimore P&DC	129.17	10
Log-SO Maryland P&DC	129.17	10
Log-Washington NDC	129.17	10
Log-Suburban P&DC	129.17	10
Log-Harrisburg P&DC	129.17	10
Log-Johnstown P&DC	129.17	10

Opportunity 20

Operational Group	Score	Cell
Log-San Antonio P&DC	44.02	1
Log-Midland P&DC	44.02	1
Log-McAllen P&DC	44.02	1
Log-Lubbock P&DC	44.02	1
Log-North Houston P&DC	44.02	1
Log-Fort Worth P&DC	44.02	1
Log-El Paso P&DC	44.02	1
Log-Dallas P&DC	44.02	1
Log-North Texas P&DC	44.02	1
Log-Dallas NDC	44.02	1
Log-Corpus Christi P&DC	44.02	1
Log-Austin P&DC	44.02	1
Log-Amarillo P&DC	44.02	1
Log-Abilene P&DF	44.02	1
Log-Tulsa Ok P&DC	44.02	1
Log-Oklahoma City Ok P&DC	44.02	1
Log-Shreveport La P&DC	44.02	1
Log-New Orleans La P&DC	44.02	1
Log-Lafayette La P&DC	44.02	1
Log-Baton Rouge La P&DC	44.02	1

HQ Functional Group: HQ CLO
Air Network Utilization

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	5.00	5
Westpac Logistics	7.00	7
Central Logistics	6.00	6
Atlantic Logistics	2.00	2
Southern Logistics	2.00	2
Western Logistics	9.00	9
Lakeshores Logistics	8.00	8
Midwest Logistics	7.00	7
South Atlantic Logistics	6.00	6
Pacific NW Logistics	6.00	6
New York Metro Logistics	4.00	4
Southern Cal Logistics	3.00	3
Westshores Logistics	3.00	3
Southwest Logistics	3.00	3
Chesapeake Logistics	2.00	2
Gulf Atlantic Logistics	1.00	1
Southeast Logistics	1.00	1
New England Logistics	1.00	1

Top 20

Operational Group	Score	Cell
Log-Phoenix P&DC	9.00	9
Log-West Valley P&DC	9.00	9
Log-Tucson P&DC	9.00	9
Log-Colorado Springs P&DC	9.00	9
Log-Denver NDC	9.00	9
Log-Denver P&DC	9.00	9
Log-Las Vegas P&DC	9.00	9
Log-Reno P&DC	9.00	9
Log-Albuquerque Nm P&DC	9.00	9
Log-Salt Lake City P&DC	9.00	9
Log-Cheyenne P&DC	9.00	9
Log-Lexington P&DC	8.00	8
Log-Louisville P&DC	8.00	8
Log-Detroit NDC	8.00	8
Log-Detroit P&DC	8.00	8
Log-Grand Rapids P&DF	8.00	8
Log-Grand Rapids P&DC	8.00	8
Log-Lansing P&DC	8.00	8
Log-Michigan Metroplex P&DC	8.00	8
Log-Traverse City P&DC	8.00	8

Opportunity 20

Operational Group	Score	Cell
Log-White River Junction P&DC	1.00	1
Log-Nashville P&DC	1.00	1
Log-Memphis NDC	1.00	1
Log-Memphis P&DC	1.00	1
Log-Knoxville P&DC	1.00	1
Log-Chattanooga P&DC	1.00	1
Log-Greenville P&DC	1.00	1
Log-Columbia P&DC	1.00	1
Log-Charleston P&DC	1.00	1
Log-Providence Ri P&DC	1.00	1
Log-San Juan Pr P&DC	1.00	1
Log-Westchester NY P&DC	1.00	1
Log-Syracuse NY P&DC	1.00	1
Log-Rochester NY P&DC	1.00	1
Log-Northwest Rochester NY P&DC	1.00	1
Log-Mid-Hudson NY P&DC	1.00	1
Log-Buffalo NY P&DC	1.00	1
Log-Albany NY P&DC	1.00	1
Log-Nashua P&DC	1.00	1
Log-Manchester P&DC	1.00	1

HQ Functional Group: HQ CLO
Trips on Time - Logistics

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	80.79	4
Atlantic Logistics	85.39	5
Westpac Logistics	83.55	4
Central Logistics	80.66	4
Southern Logistics	75.28	2
New England Logistics	88.41	6
Southern Cal Logistics	86.27	5
New York Metro Logistics	85.30	5
Chesapeake Logistics	84.61	4
Westshores Logistics	84.48	4
Pacific NW Logistics	83.77	4
South Atlantic Logistics	82.16	4
Gulf Atlantic Logistics	81.04	4
Western Logistics	80.02	3
Midwest Logistics	78.90	3
Lakeshores Logistics	77.82	3
Southwest Logistics	76.38	3
Southeast Logistics	64.89	0

Top 20

Operational Group	Score	Cell
Log-McAllen P&DC	97.16	10
Log-Corpus Christi P&DC	96.92	9
Log-Johnstown P&DC	96.86	9
Log-Springfield P&DC	96.15	9
Log-Eastern Me P&DC	95.96	9
Log-Honolulu Hi P&DC	95.91	9
Log-Midland P&DC	95.70	9
Log-Scranton P&DC	95.42	9
Log-Amarillo P&DC	95.18	9
Log-Lubbock P&DC	95.10	9
Log-Southern Ct P&DC	94.96	9
Log-Madison P&DC	94.89	9
Log-Pittsburgh NDC	94.34	8
Log-Palatine P&DC	94.20	8
Log-West Nassau NY P&DC	94.08	8
Log-El Paso P&DC	93.83	8
Log-North Bay P&DC	93.78	8
Log-Pennwood Place P&DC	93.31	8
Log-Lansing P&DC	93.21	8
Log-Peoria P&DC	93.12	8

Opportunity 20

Operational Group	Score	Cell
Log-Peachtree P&DC	35.96	0
Log-Atlanta P&DC	50.74	0
Log-Atlanta NDC	52.42	0
Log-Memphis P&DC	56.12	0
Log-North Metro P&DC	58.39	0
Log-North Houston P&DC	59.66	0
Log-Greensboro P&DC	63.50	0
Log-Kansas City MO P&DC	65.01	0
Log-Saint Louis P&DC	65.28	0
Log-Columbus P&DC	65.87	0
Log-Detroit P&DC	65.88	0
Log-New Orleans La P&DC	66.95	1
Log-Austin P&DC	67.38	1
Log-Dallas P&DC	67.50	1
Log-Detroit NDC	69.28	1
Log-Saint Paul P&DC	70.23	1
Log-Oklahoma City Ok P&DC	70.83	1
Log-Royal Palm P&DC	71.88	2
Log-North Texas P&DC	72.43	2
Log-Denver P&DC	72.51	2

HQ Functional Group: HQ CLO
Employee Separation Rate - Logistics

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	11.31	2
Westpac Logistics	-5.66	4
Atlantic Logistics	4.16	3
Central Logistics	6.29	3
Southern Logistics	26.25	0
Western Logistics	-19.81	6
Westshores Logistics	-5.31	4
Gulf Atlantic Logistics	-4.83	4
Pacific NW Logistics	-4.82	4
New England Logistics	5.88	3
Chesapeake Logistics	9.87	2
New York Metro Logistics	14.26	2
Midwest Logistics	16.84	1
Lakeshores Logistics	19.01	1
South Atlantic Logistics	20.93	1
Southern Cal Logistics	25.59	0
Southwest Logistics	36.38	0
Southeast Logistics	58.59	0

Top 20

Operational Group	Score	Cell
Log-Phoenix P&DC	-19.81	6
Log-West Valley P&DC	-19.81	6
Log-Tucson P&DC	-19.81	6
Log-Colorado Springs P&DC	-19.81	6
Log-Denver NDC	-19.81	6
Log-Denver P&DC	-19.81	6
Log-Las Vegas P&DC	-19.81	6
Log-Reno P&DC	-19.81	6
Log-Albuquerque Nm P&DC	-19.81	6
Log-Salt Lake City P&DC	-19.81	6
Log-Cheyenne P&DC	-19.81	6
Log-Busse P&DC	-5.31	4
Log-Carol Stream P&DC	-5.31	4
Log-Champaign P&DC	-5.31	4
Log-Chicago P&DC	-5.31	4
Log-Chicago NDC	-5.31	4
Log-South Suburban P&DC	-5.31	4
Log-Fox Valley P&DC	-5.31	4
Log-Palatine P&DC	-5.31	4
Log-Peoria P&DC	-5.31	4

Opportunity 20

Operational Group	Score	Cell
Log-Nashville P&DC	58.59	0
Log-Memphis NDC	58.59	0
Log-Memphis P&DC	58.59	0
Log-Knoxville P&DC	58.59	0
Log-Chattanooga P&DC	58.59	0
Log-Greenville P&DC	58.59	0
Log-Columbia P&DC	58.59	0
Log-Charleston P&DC	58.59	0
Log-Macon P&DC	58.59	0
Log-North Metro P&DC	58.59	0
Log-Peachtree P&DC	58.59	0
Log-Atlanta P&DC	58.59	0
Log-Atlanta NDC	58.59	0
Log-San Antonio P&DC	36.38	0
Log-Midland P&DC	36.38	0
Log-McAllen P&DC	36.38	0
Log-Lubbock P&DC	36.38	0
Log-North Houston P&DC	36.38	0
Log-Fort Worth P&DC	36.38	0
Log-El Paso P&DC	36.38	0

HQ Functional Group: HQ CLO
Market Dominant Composite

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	92.67	4
Westpac Logistics	93.84	7
Atlantic Logistics	92.88	4
Central Logistics	92.30	4
Southern Logistics	91.95	3
Southern Cal Logistics	95.18	10
New York Metro Logistics	93.45	6
Pacific NW Logistics	93.38	5
Lakeshores Logistics	93.14	5
Chesapeake Logistics	92.98	4
Western Logistics	92.81	4
South Atlantic Logistics	92.73	4
Gulf Atlantic Logistics	92.68	4
New England Logistics	92.42	4
Southwest Logistics	92.12	4
Westshores Logistics	92.03	4
Midwest Logistics	91.68	3
Southeast Logistics	90.69	2

Top 20

Operational Group	Score	Cell
Log-Industry P&DC	95.18	10
Log-Anaheim P&DC	95.18	10
Log-Bakersfield P&DC	95.18	10
Log-Fresno P&DC	95.18	10
Log-Los Angeles P&DC	95.18	10
Log-Los Angeles NDC	95.18	10
Log-San Bernardino P&DC	95.18	10
Log-Margaret Sellers P&DC	95.18	10
Log-Santa Ana P&DC	95.18	10
Log-Santa Barbara P&DC	95.18	10
Log-Santa Clarita P&DC	95.18	10
Log-Honolulu HI P&DC	95.18	10
Log-New Jersey NDC	93.45	6
Log-Northern Metro P&DC	93.45	6
Log-Greater Newark P&DC	93.45	6
Log-Dvd Bldg P&DC	93.45	6
Log-SO Jersey P&DC	93.45	6
Log-Trenton P&DC	93.45	6
Log-Bethpage NY P&DC	93.45	6
Log-Brooklyn NY P&DC	93.45	6

Opportunity 20

Operational Group	Score	Cell
Log-Nashville P&DC	90.69	2
Log-Memphis NDC	90.69	2
Log-Memphis P&DC	90.69	2
Log-Knoxville P&DC	90.69	2
Log-Chattanooga P&DC	90.69	2
Log-Greenville P&DC	90.69	2
Log-Columbia P&DC	90.69	2
Log-Charleston P&DC	90.69	2
Log-Macon P&DC	90.69	2
Log-North Metro P&DC	90.69	2
Log-Peachtree P&DC	90.69	2
Log-Atlanta P&DC	90.69	2
Log-Atlanta NDC	90.69	2
Log-Sioux Falls Sd P&DC	91.68	3
Log-Fargo P&DF	91.68	3
Log-Bismarck P&DF	91.68	3
Log-Omaha Ne P&DC	91.68	3
Log-Springfield P&DC	91.68	3
Log-Saint Louis P&DC	91.68	3
Log-Saint Louis NDC	91.68	3

HQ Functional Group: HQ CLO
Competitive Composite



NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	90.13	3
Westpac Logistics	92.47	6
Atlantic Logistics	90.76	4
Central Logistics	88.81	1
Southern Logistics	88.18	1
Southern Cal Logistics	94.44	9
Pacific NW Logistics	92.46	6
New York Metro Logistics	92.15	5
Chesapeake Logistics	91.60	5
Lakeshores Logistics	90.37	3
Western Logistics	89.80	3
South Atlantic Logistics	89.75	3
Gulf Atlantic Logistics	89.46	2
New England Logistics	89.41	2
Westshores Logistics	89.15	2
Southeast Logistics	88.40	1
Southwest Logistics	86.84	0
Midwest Logistics	86.50	0

Top 20

Operational Group	Score	Cell
Log-Industry P&DC	94.44	9
Log-Anaheim P&DC	94.44	9
Log-Bakersfield P&DC	94.44	9
Log-Fresno P&DC	94.44	9
Log-Los Angeles P&DC	94.44	9
Log-Los Angeles NDC	94.44	9
Log-San Bernardino P&DC	94.44	9
Log-Margaret Sellers P&DC	94.44	9
Log-Santa Ana P&DC	94.44	9
Log-Santa Barbara P&DC	94.44	9
Log-Santa Clarita P&DC	94.44	9
Log-Honolulu Hi P&DC	94.44	9
Log-Anchorage Ak P&DC	92.46	6
Log-North Bay P&DC	92.46	6
Log-Oakland P&DC	92.46	6
Log-Sacramento P&DC	92.46	6
Log-San Francisco NDC	92.46	6
Log-San Francisco P&DC	92.46	6
Log-San Jose P&DC	92.46	6
Log-Boise Id P&DC	92.46	6

Opportunity 20

Operational Group	Score	Cell
Log-Sioux Falls Sd P&DC	86.50	0
Log-Fargo P&DF	86.50	0
Log-Bismarck P&DF	86.50	0
Log-Omaha Ne P&DC	86.50	0
Log-Springfield P&DC	86.50	0
Log-Saint Louis P&DC	86.50	0
Log-Saint Louis NDC	86.50	0
Log-Kansas City MO P&DC	86.50	0
Log-Columbia P&DC	86.50	0
Log-Saint Paul P&DC	86.50	0
Log-Saint Cloud P&DC	86.50	0
Log-Minn-Saint Paul NDC	86.50	0
Log-Minneapolis P&DC	86.50	0
Log-Wichita P&DC	86.50	0
Log-Kansas City KS NDC	86.50	0
Log-Waterloo P&DF	86.50	0
Log-Des Moines P&DC	86.50	0
Log-Des Moines NDC	86.50	0
Log-Cedar Rapids P&DC	86.50	0
Log-San Antonio P&DC	86.84	0

HQ Functional Group: HQ CLO
Scanning Visibility

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	94.50	6
Westpac Logistics	95.84	7
Central Logistics	94.81	7
Atlantic Logistics	94.37	6
Southern Logistics	93.21	5
Pacific NW Logistics	97.80	9
New York Metro Logistics	96.57	8
Midwest Logistics	95.70	7
South Atlantic Logistics	95.00	7
Southern Cal Logistics	94.86	7
Westshores Logistics	94.59	6
Western Logistics	94.53	6
Lakeshores Logistics	94.22	6
Gulf Atlantic Logistics	94.05	6
New England Logistics	93.97	6
Southwest Logistics	93.56	6
Chesapeake Logistics	92.46	5
Southeast Logistics	91.74	4

Top 20

Operational Group	Score	Cell
Log-Springfield P&DC	99.99	10
Log-Abilene P&DF	99.70	10
Log-Boise Id P&DC	99.00	10
Log-Corpus Christi P&DC	98.98	9
Log-McAllen P&DC	98.91	9
Log-Youngstown P&DF	98.77	9
Log-Sacramento P&DC	98.73	9
Log-Eastern Me P&DC	98.72	9
Log-Wichita P&DC	98.64	9
Log-Midland P&DC	98.49	9
Log-Amarillo P&DC	98.44	9
Log-Mid Florida P&DC	98.43	9
Log-Sioux Falls Sd P&DC	98.42	9
Log-Fort Myers P&DC	98.39	9
Log-Spokane Wa P&DC	98.35	9
Log-San Francisco P&DC	98.34	9
Log-Billings P&DC	98.23	9
Log-Medford Or P&DC	98.17	9
Log-Seattle Wa P&DC	98.05	9
Log-Cheyenne P&DC	98.05	9

Opportunity 20

Operational Group	Score	Cell
Log-Traverse City P&DC	67.56	0
Log-San Juan Pr P&DC	79.93	0
Log-Waterloo P&DF	80.02	0
Log-Baltimore P&DC	82.29	0
Log-Peachtree P&DC	83.57	0
Log-Atlanta P&DC	83.94	0
Log-Memphis P&DC	84.46	0
Log-Philadelphia NDC	85.61	0
Log-Birmingham Al P&DC	87.00	1
Log-Dallas P&DC	87.34	1
Log-Reno P&DC	87.76	1
Log-Ybor City P&DC	87.78	1
Log-Atlanta NDC	88.45	2
Log-Curseen-Morris P&DC	88.57	2
Log-Boston P&DC	88.75	2
Log-Memphis NDC	89.13	2
Log-Washington NDC	89.14	2
Log-Los Angeles P&DC	89.86	3
Log-Greensboro P&DC	89.90	3
Log-Suburban P&DC	89.90	3

HQ Functional Group: HQ CLO
Customer Experience Index

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	6.20	6
Atlantic Logistics	6.20	6
Central Logistics	6.20	6
Westpac Logistics	6.20	6
Southern Logistics	6.20	6
Chesapeake Logistics	6.20	6
Gulf Atlantic Logistics	6.20	6
Lakeshores Logistics	6.20	6
Midwest Logistics	6.20	6
New England Logistics	6.20	6
New York Metro Logistics	6.20	6
Pacific NW Logistics	6.20	6
South Atlantic Logistics	6.20	6
Southeast Logistics	6.20	6
Southern Cal Logistics	6.20	6
Southwest Logistics	6.20	6
Western Logistics	6.20	6
Westshores Logistics	6.20	6

Top 20

Operational Group	Score	Cell
Log-Abilene P&DF	6.20	6
Log-Akron P&DC	6.20	6
Log-Albany NY P&DC	6.20	6
Log-Albuquerque Nm P&DC	6.20	6
Log-Amarillo P&DC	6.20	6
Log-Anaheim P&DC	6.20	6
Log-Anchorage Ak P&DC	6.20	6
Log-Atlanta NDC	6.20	6
Log-Atlanta P&DC	6.20	6
Log-Austin P&DC	6.20	6
Log-Bakersfield P&DC	6.20	6
Log-Baltimore P&DC	6.20	6
Log-Baton Rouge La P&DC	6.20	6
Log-Bethpage NY P&DC	6.20	6
Log-Billings P&DC	6.20	6
Log-Birmingham Al P&DC	6.20	6
Log-Bismarck P&DF	6.20	6
Log-Boise Id P&DC	6.20	6
Log-Boston P&DC	6.20	6
Log-Brockton P&DC	6.20	6

Opportunity 20

Operational Group	Score	Cell
Log-Youngstown P&DF	6.20	6
Log-Ybor City P&DC	6.20	6
Log-Wichita P&DC	6.20	6
Log-White River Junction P&DC	6.20	6
Log-Westchester NY P&DC	6.20	6
Log-West Valley P&DC	6.20	6
Log-West Palm Beach P&DC	6.20	6
Log-West Nassau NY P&DC	6.20	6
Log-Waterloo P&DF	6.20	6
Log-Washington NDC	6.20	6
Log-Tulsa Ok P&DC	6.20	6
Log-Tucson P&DC	6.20	6
Log-Trenton P&DC	6.20	6
Log-Traverse City P&DC	6.20	6
Log-Toledo P&DC	6.20	6
Log-Tampa P&DC	6.20	6
Log-Tallahassee P&DC	6.20	6
Log-Tacoma Wa P&DC	6.20	6
Log-Syracuse NY P&DC	6.20	6
Log-Suburban P&DC	6.20	6

HQ Functional Group: HQ CLO
Total Accidents Rate



NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	21.57	0
Southern Logistics	20.11	0
Westpac Logistics	20.20	0
Atlantic Logistics	22.19	0
Central Logistics	23.25	0
Southern Cal Logistics	12.71	5
Southeast Logistics	17.68	1
Southwest Logistics	18.05	1
New York Metro Logistics	19.85	0
Lakeshores Logistics	22.10	0
South Atlantic Logistics	22.44	0
Pacific NW Logistics	22.58	0
Gulf Atlantic Logistics	23.72	0
Chesapeake Logistics	23.92	0
Westshores Logistics	23.96	0
Midwest Logistics	23.96	0
New England Logistics	24.42	0
Western Logistics	27.45	0

Top 20

Operational Group	Score	Cell
Log-Anchorage Ak P&DC	0.00	10
Log-Tucson P&DC	0.00	10
Log-Little Rock P&DC	0.00	10
Log-Fayetteville P&DC	0.00	10
Log-Bakersfield P&DC	0.00	10
Log-Fresno P&DC	0.00	10
Log-North Bay P&DC	0.00	10
Log-San Francisco NDC	0.00	10
Log-Santa Barbara P&DC	0.00	10
Log-Santa Clarita P&DC	0.00	10
Log-Colorado Springs P&DC	0.00	10
Log-Denver NDC	0.00	10
Log-Fort Myers P&DC	0.00	10
Log-Manasota P&DC	0.00	10
Log-Mid Florida P&DC	0.00	10
Log-Pensacola P&DC	0.00	10
Log-Tallahassee P&DC	0.00	10
Log-Ybor City P&DC	0.00	10
Log-Macon P&DC	0.00	10
Log-Boise Id P&DC	0.00	10

Opportunity 20

Operational Group	Score	Cell
Log-North Metro P&DC	258.40	0
Log-West Valley P&DC	163.56	0
Log-Chattanooga P&DC	60.61	0
Log-Seminole P&DC	54.23	0
Log-Charleston P&DC	46.19	0
Log-Mid Carolina P&DC	46.16	0
Log-Fort Wayne P&DC	45.59	0
Log-Saint Louis P&DC	42.61	0
Log-Reno P&DC	42.35	0
Log-Lexington P&DC	41.81	0
Log-Delaware P&DC	41.19	0
Log-West Palm Beach P&DC	38.87	0
Log-Evansville P&DC	38.51	0
Log-San Antonio P&DC	38.42	0
Log-Tacoma Wa P&DC	38.39	0
Log-San Juan Pr P&DC	37.79	0
Log-Philadelphia P&DC	36.52	0
Log-Louisville P&DC	36.47	0
Log-Stamford P&DC	36.34	0
Log-Indianapolis P&DC	35.49	0

HQ Functional Group: HQ CLO
Total Accidents Imp

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	10.46	0
Westpac Logistics	0.00	1
Southern Logistics	8.94	0
Atlantic Logistics	11.08	0
Central Logistics	20.31	0
Southern Cal Logistics	-23.19	8
New York Metro Logistics	-9.04	4
Southwest Logistics	0.00	1
Lakeshores Logistics	3.92	0
New England Logistics	5.94	0
Western Logistics	9.33	0
Gulf Atlantic Logistics	9.91	0
Pacific NW Logistics	10.47	0
South Atlantic Logistics	13.21	0
Southeast Logistics	20.75	0
Westshores Logistics	29.76	0
Midwest Logistics	32.86	0
Chesapeake Logistics	64.00	0

Top 20

Operational Group	Score	Cell
Log-San Francisco NDC	-100.00	10
Log-Denver NDC	-100.00	10
Log-Pensacola P&DC	-100.00	10
Log-Ybor City P&DC	-100.00	10
Log-Macon P&DC	-100.00	10
Log-Nashua P&DC	-100.00	10
Log-Albuquerque Nm P&DC	-100.00	10
Log-Bethpage NY P&DC	-100.00	10
Log-Westchester NY P&DC	-100.00	10
Log-Fayetteville P&DC	-100.00	10
Log-Tulsa Ok P&DC	-100.00	10
Log-Scranton P&DC	-100.00	10
Log-Columbia P&DC	-100.00	10
Log-Amarillo P&DC	-100.00	10
Log-Corpus Christi P&DC	-100.00	10
Log-Salt Lake City P&DC	-100.00	10
Log-Seattle NDC	-100.00	10
Log-Cheyenne P&DC	-100.00	10
Log-Buffalo NY P&DC	-90.00	10
Log-Anaheim P&DC	-85.71	10

Opportunity 20

Operational Group	Score	Cell
Log-Curseen-Morris P&DC	700.00	0
Log-Stamford P&DC	700.00	0
Log-Busse P&DC	500.00	0
Log-Chattanooga P&DC	400.00	0
Log-Reno P&DC	400.00	0
Log-Honolulu Hi P&DC	300.00	0
Log-Springfield NDC	266.67	0
Log-Palatine P&DC	233.33	0
Log-San Antonio P&DC	214.29	0
Log-Lancaster P&DC	200.00	0
Log-Toledo P&DC	200.00	0
Log-Suburban P&DC	200.00	0
Log-Fort Wayne P&DC	200.00	0
Log-Atlanta NDC	200.00	0
Log-Cincinnati P&DC	150.00	0
Log-Greensboro NDC	150.00	0
Log-SO Jersey P&DC	150.00	0
Log-SO Maryland P&DC	150.00	0
Log-Southern Ct P&DC	150.00	0
Log-West Valley P&DC	150.00	0

HQ Functional Group: HQ CLO
Total Accidents Avg

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	0.00	0
Atlantic Logistics	0.00	0
Central Logistics	0.00	0
Westpac Logistics	0.00	0
Southern Logistics	0.00	0
Southern Cal Logistics	6.00	6
New York Metro Logistics	2.00	2
Southeast Logistics	1.00	1
Southwest Logistics	1.00	1
Western Logistics	0.00	0
Gulf Atlantic Logistics	0.00	0
Westshores Logistics	0.00	0
New England Logistics	0.00	0
Midwest Logistics	0.00	0
Lakeshores Logistics	0.00	0
Chesapeake Logistics	0.00	0
South Atlantic Logistics	0.00	0
Pacific NW Logistics	0.00	0

Top 20

Operational Group	Score	Cell
Log-Anchorage Ak P&DC	10.00	10
Log-Tucson P&DC	10.00	10
Log-Little Rock P&DC	10.00	10
Log-Fayetteville P&DF	10.00	10
Log-Bakersfield P&DC	10.00	10
Log-Fresno P&DC	10.00	10
Log-Los Angeles NDC	10.00	10
Log-North Bay P&DC	10.00	10
Log-San Francisco NDC	10.00	10
Log-Santa Barbara P&DC	10.00	10
Log-Santa Clarita P&DC	10.00	10
Log-Colorado Springs P&DC	10.00	10
Log-Denver NDC	10.00	10
Log-Fort Myers P&DC	10.00	10
Log-Jacksonville NDC	10.00	10
Log-Manasota P&DC	10.00	10
Log-Mid Florida P&DC	10.00	10
Log-Pensacola P&DC	10.00	10
Log-Tallahassee P&DC	10.00	10
Log-Ybor City P&DC	10.00	10

Opportunity 20

Operational Group	Score	Cell
Log-Charleston P&DC	0.00	0
Log-Tacoma Wa P&DC	0.00	0
Log-Richmond P&DC	0.00	0
Log-Northern VA P&DC	0.00	0
Log-Dulles P&DC	0.00	0
Log-San Antonio P&DC	0.00	0
Log-North Texas P&DC	0.00	0
Log-Memphis NDC	0.00	0
Log-Chattanooga P&DC	0.00	0
Log-Providence Ri P&DC	0.00	0
Log-Philadelphia P&DC	0.00	0
Log-Pittsburgh P&DC	0.00	0
Log-Lancaster P&DC	0.00	0
Log-Harrisburg P&DC	0.00	0
Log-Portland Or P&DC	0.00	0
Log-Oklahoma City Ok P&DC	0.00	0
Log-Toledo P&DC	0.00	0
Log-Cincinnati P&DC	0.00	0
Log-Mid Carolina P&DC	0.00	0
Log-Charlotte P&DC	0.00	0

HQ Functional Group: HQ CLO
Employee Availability Rate

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	90.67	3
Central Logistics	91.93	4
Westpac Logistics	91.57	3
Southern Logistics	91.36	3
Atlantic Logistics	91.21	3
Lakeshores Logistics	92.79	5
Gulf Atlantic Logistics	92.56	5
Southern Cal Logistics	92.09	4
New England Logistics	91.80	4
Midwest Logistics	91.80	4
New York Metro Logistics	91.58	3
Western Logistics	91.48	3
South Atlantic Logistics	91.46	3
Westshores Logistics	91.25	3
Pacific NW Logistics	91.07	3
Southwest Logistics	90.71	3
Southeast Logistics	90.45	2
Chesapeake Logistics	89.97	2

Top 20

Operational Group	Score	Cell
Log-West Valley P&DC	101.72	10
Log-Tucson P&DC	100.00	10
Log-Fayetteville P&DF	100.00	10
Log-Bakersfield P&DC	100.00	10
Log-North Bay P&DC	100.00	10
Log-Fort Myers P&DC	100.00	10
Log-Mid Florida P&DC	100.00	10
Log-Quad Cities P&DC	100.00	10
Log-Saint Cloud P&DC	100.00	10
Log-Billings P&DC	100.00	10
Log-Medford Or P&DC	100.00	10
Log-Johnstown P&DC	100.00	10
Log-Abilene P&DF	100.00	10
Log-Amarillo P&DC	100.00	10
Log-El Paso P&DC	100.00	10
Log-McAllen P&DC	100.00	10
Log-Cedar Rapids P&DC	99.89	10
Log-White River Junction P&DC	99.36	10
Log-Waterloo P&DF	99.21	10
Log-Midland P&DC	99.17	10

Opportunity 20

Operational Group	Score	Cell
Log-Baton Rouge La P&DC	58.29	0
Log-Santa Barbara P&DC	70.94	0
Log-Greater Newark P&DC	79.97	0
Log-San Francisco P&DC	83.61	0
Log-Fayetteville P&DC	84.33	0
Log-Little Rock P&DC	84.49	0
Log-Birmingham Al P&DC	85.24	0
Log-Roanoke P&DC	85.29	0
Log-Atlanta NDC	85.31	0
Log-Washington NDC	85.51	0
Log-North Metro P&DC	85.87	0
Log-Bethpage NY P&DC	86.16	0
Log-Northwest Rochester NY P&DC	86.82	0
Log-Baltimore P&DC	86.89	0
Log-Seminole P&DC	86.99	0
Log-Philadelphia NDC	87.10	0
Log-Tallahassee P&DC	87.25	0
Log-Northern VA P&DC	87.51	0
Log-Harrisburg P&DC	87.59	0
Log-Columbia P&DC	87.68	0

HQ Functional Group: HQ CLO
Employee Availability Imp

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	1.09	6
Atlantic Logistics	2.87	10
Central Logistics	2.66	10
Westpac Logistics	1.64	7
Southern Logistics	1.09	6
Lakeshores Logistics	3.86	10
South Atlantic Logistics	3.49	10
New England Logistics	3.16	10
Chesapeake Logistics	2.79	10
New York Metro Logistics	2.64	10
Southern Cal Logistics	2.57	10
Westshores Logistics	2.47	9
Midwest Logistics	1.54	7
Southeast Logistics	1.38	7
Southwest Logistics	1.25	6
Western Logistics	1.21	6
Pacific NW Logistics	0.98	6
Gulf Atlantic Logistics	0.72	5

Top 20

Operational Group	Score	Cell
Log-Little Rock P&DC	44.07	10
Log-Mid Carolina P&DC	43.67	10
Log-North Metro P&DC	41.05	10
Log-Columbia P&DC	40.96	10
Log-Colorado Springs P&DC	13.88	10
Log-Northwest Rochester NY P&I	13.08	10
Log-Greater Newark P&DC	12.88	10
Log-Champaign P&DC	11.39	10
Log-South Bend P&DC	11.11	10
Log-Washington NDC	8.49	10
Log-Cleveland P&DC	8.20	10
Log-Greenville P&DC	8.15	10
Log-McAllen P&DC	8.02	10
Log-Mid-Hudson NY P&DC	7.90	10
Log-West Valley P&DC	7.82	10
Log-Los Angeles NDC	7.14	10
Log-Nashville P&DC	7.05	10
Log-Los Angeles P&DC	6.88	10
Log-Detroit NDC	6.85	10
Log-Springfield P&DC	6.53	10

Opportunity 20

Operational Group	Score	Cell
Log-Baton Rouge La P&DC	-38.99	0
Log-Santa Barbara P&DC	-28.82	0
Log-Tallahassee P&DC	-11.94	0
Log-Bismarck P&DF	-11.03	0
Log-Boise Id P&DC	-7.07	0
Log-Gary P&DC	-5.62	0
Log-Huntsville P&DF	-4.84	0
Log-Lehigh Valley P&DC	-3.53	0
Log-Nashua P&DC	-3.48	0
Log-Knoxville P&DC	-3.35	0
Log-Columbia P&DC	-3.27	0
Log-Rocky Mount P&DF	-3.27	0
Log-San Francisco P&DC	-3.06	0
Log-Bethpage NY P&DC	-3.03	0
Log-Dallas NDC	-2.85	0
Log-Roanoke P&DC	-2.69	0
Log-West Palm Beach P&DC	-2.45	1
Log-Albuquerque Nm P&DC	-2.30	1
Log-Peoria P&DC	-2.28	1
Log-Spokane Wa P&DC	-2.07	1

HQ Functional Group: HQ CLO
Employee Availability Avg

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	5.00	5
Atlantic Logistics	7.00	7
Central Logistics	7.00	7
Westpac Logistics	5.00	5
Southern Logistics	5.00	5
Lakeshores Logistics	8.00	8
Southern Cal Logistics	7.00	7
New England Logistics	7.00	7
New York Metro Logistics	7.00	7
South Atlantic Logistics	7.00	7
Westshores Logistics	6.00	6
Midwest Logistics	6.00	6
Chesapeake Logistics	6.00	6
Western Logistics	5.00	5
Gulf Atlantic Logistics	5.00	5
Southeast Logistics	5.00	5
Southwest Logistics	5.00	5
Pacific NW Logistics	5.00	5

Top 20

Operational Group	Score	Cell
Log-Anchorage Ak P&DC	10.00	10
Log-West Valley P&DC	10.00	10
Log-Tucson P&DC	10.00	10
Log-Fayetteville P&DF	10.00	10
Log-Bakersfield P&DC	10.00	10
Log-Fresno P&DC	10.00	10
Log-North Bay P&DC	10.00	10
Log-Colorado Springs P&DC	10.00	10
Log-Fort Myers P&DC	10.00	10
Log-Mid Florida P&DC	10.00	10
Log-Pensacola P&DC	10.00	10
Log-West Palm Beach P&DC	10.00	10
Log-Quad Cities P&DC	10.00	10
Log-Springfield P&DC	10.00	10
Log-Fort Wayne P&DC	10.00	10
Log-South Bend P&DC	10.00	10
Log-Cedar Rapids P&DC	10.00	10
Log-Waterloo P&DF	10.00	10
Log-Lafayette La P&DC	10.00	10
Log-Brockton P&DC	10.00	10

Opportunity 20

Operational Group	Score	Cell
Log-Roanoke P&DC	0.00	0
Log-Dallas NDC	0.00	0
Log-Columbia P&DC	0.00	0
Log-Lehigh Valley P&DC	0.00	0
Log-Bethpage NY P&DC	0.00	0
Log-Baton Rouge La P&DC	0.00	0
Log-Tallahassee P&DC	0.00	0
Log-Santa Barbara P&DC	0.00	0
Log-San Francisco P&DC	0.00	0
Log-Huntsville P&DF	0.00	0
Log-Gary P&DC	1.00	1
Log-Birmingham Al P&DC	1.00	1
Log-North Houston P&DC	2.00	2
Log-Fort Worth P&DC	2.00	2
Log-Harrisburg P&DC	2.00	2
Log-Albany NY P&DC	2.00	2
Log-Kansas City KS NDC	2.00	2
Log-Chicago P&DC	2.00	2
Log-Atlanta NDC	2.00	2
Log-Curseen-Morris P&DC	2.00	2

HQ Functional Group: HQ CLO
Grievance - Case Pending

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	7.87	4
Southern Logistics	39.13	1
Atlantic Logistics	41.23	1
Central Logistics	50.00	1
Westpac Logistics	129.90	0
Southeast Logistics	0.00	5
Lakeshores Logistics	0.00	5
Western Logistics	6.67	4
New England Logistics	13.33	3
South Atlantic Logistics	27.78	2
Chesapeake Logistics	37.50	2
Southwest Logistics	37.50	2
New York Metro Logistics	53.70	0
Gulf Atlantic Logistics	64.29	0
Westshores Logistics	66.67	0
Midwest Logistics	100.00	0
Southern Cal Logistics	175.00	0
Pacific NW Logistics	185.71	0

Top 20

Operational Group	Score	Cell
Log-Atlanta NDC	0.00	5
Log-Atlanta P&DC	0.00	5
Log-Peachtree P&DC	0.00	5
Log-North Metro P&DC	0.00	5
Log-Macon P&DC	0.00	5
Log-Lexington P&DC	0.00	5
Log-Louisville P&DC	0.00	5
Log-Detroit NDC	0.00	5
Log-Detroit P&DC	0.00	5
Log-Grand Rapids P&DF	0.00	5
Log-Grand Rapids P&DC	0.00	5
Log-Lansing P&DC	0.00	5
Log-Michigan Metroplex P&DC	0.00	5
Log-Traverse City P&DC	0.00	5
Log-Akron P&DC	0.00	5
Log-Cincinnati P&DC	0.00	5
Log-Cleveland P&DC	0.00	5
Log-Columbus P&DC	0.00	5
Log-Dayton P&DC	0.00	5
Log-Cincinnati NDC	0.00	5

Opportunity 20

Operational Group	Score	Cell
Log-Tacoma Wa P&DC	185.71	0
Log-Spokane Wa P&DC	185.71	0
Log-Seattle Wa P&DC	185.71	0
Log-Seattle NDC	185.71	0
Log-Portland Or P&DC	185.71	0
Log-Medford Or P&DC	185.71	0
Log-Billings P&DC	185.71	0
Log-Boise Id P&DC	185.71	0
Log-San Jose P&DC	185.71	0
Log-San Francisco P&DC	185.71	0
Log-San Francisco NDC	185.71	0
Log-Sacramento P&DC	185.71	0
Log-Oakland P&DC	185.71	0
Log-North Bay P&DC	185.71	0
Log-Anchorage Ak P&DC	185.71	0
Log-Honolulu Hi P&DC	175.00	0
Log-Santa Clarita P&DC	175.00	0
Log-Santa Barbara P&DC	175.00	0
Log-Santa Ana P&DC	175.00	0
Log-Margaret Sellers P&DC	175.00	0

HQ Functional Group: HQ CLO
Grievance - Step

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	0.00	10
Atlantic Logistics	0.00	10
Central Logistics	0.00	10
Westpac Logistics	0.00	10
Southern Logistics	0.00	10
Southern Cal Logistics	0.00	10
Western Logistics	0.00	10
Southeast Logistics	0.00	10
New England Logistics	0.00	10
New York Metro Logistics	0.00	10
Chesapeake Logistics	0.00	10
South Atlantic Logistics	0.00	10
Pacific NW Logistics	0.00	10
Gulf Atlantic Logistics	2.27	4
Westshores Logistics	11.43	3
Southwest Logistics	64.43	0
Midwest Logistics	71.64	0
Lakeshores Logistics	80.47	0

Top 20

Operational Group	Score	Cell
Log-Anchorage Ak P&DC	0.00	10
Log-Phoenix P&DC	0.00	10
Log-West Valley P&DC	0.00	10
Log-Tucson P&DC	0.00	10
Log-Industry P&DC	0.00	10
Log-Anaheim P&DC	0.00	10
Log-Bakersfield P&DC	0.00	10
Log-Fresno P&DC	0.00	10
Log-Los Angeles P&DC	0.00	10
Log-Los Angeles NDC	0.00	10
Log-North Bay P&DC	0.00	10
Log-Oakland P&DC	0.00	10
Log-Sacramento P&DC	0.00	10
Log-San Francisco NDC	0.00	10
Log-San Bernardino P&DC	0.00	10
Log-Margaret Sellers P&DC	0.00	10
Log-San Francisco P&DC	0.00	10
Log-San Jose P&DC	0.00	10
Log-Santa Ana P&DC	0.00	10
Log-Santa Barbara P&DC	0.00	10

Opportunity 20

Operational Group	Score	Cell
Log-Charleston P&DC	80.47	0
Log-Youngstown P&DF	80.47	0
Log-Toledo P&DC	80.47	0
Log-Cincinnati NDC	80.47	0
Log-Dayton P&DC	80.47	0
Log-Columbus P&DC	80.47	0
Log-Cleveland P&DC	80.47	0
Log-Cincinnati P&DC	80.47	0
Log-Akron P&DC	80.47	0
Log-Traverse City P&DC	80.47	0
Log-Michigan Metroplex P&DC	80.47	0
Log-Lansing P&DC	80.47	0
Log-Grand Rapids P&DC	80.47	0
Log-Grand Rapids P&DF	80.47	0
Log-Detroit P&DC	80.47	0
Log-Detroit NDC	80.47	0
Log-Louisville P&DC	80.47	0
Log-Lexington P&DC	80.47	0
Log-Sioux Falls Sd P&DC	71.64	0
Log-Fargo P&DF	71.64	0

HQ Functional Group: HQ CLO
Grievance - Cost Reduction

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	6.08	4
Westpac Logistics	-49.07	9
Central Logistics	-44.97	9
Southern Logistics	-30.11	7
Atlantic Logistics	19.79	3
Southern Cal Logistics	-82.57	10
Pacific NW Logistics	-69.32	10
Lakeshores Logistics	-62.81	10
New England Logistics	-62.38	10
Southeast Logistics	-51.20	9
Westshores Logistics	-45.72	9
Midwest Logistics	-35.90	8
Southwest Logistics	-20.23	6
Gulf Atlantic Logistics	-19.87	6
Chesapeake Logistics	-8.32	5
Western Logistics	18.03	3
South Atlantic Logistics	64.29	0
New York Metro Logistics	223.35	0

Top 20

Operational Group	Score	Cell
Log-Industry P&DC	-82.57	10
Log-Anaheim P&DC	-82.57	10
Log-Bakersfield P&DC	-82.57	10
Log-Fresno P&DC	-82.57	10
Log-Los Angeles P&DC	-82.57	10
Log-Los Angeles NDC	-82.57	10
Log-San Bernardino P&DC	-82.57	10
Log-Margaret Sellers P&DC	-82.57	10
Log-Santa Ana P&DC	-82.57	10
Log-Santa Barbara P&DC	-82.57	10
Log-Santa Clarita P&DC	-82.57	10
Log-Honolulu Hi P&DC	-82.57	10
Log-Anchorage Ak P&DC	-69.32	10
Log-North Bay P&DC	-69.32	10
Log-Oakland P&DC	-69.32	10
Log-Sacramento P&DC	-69.32	10
Log-San Francisco NDC	-69.32	10
Log-San Francisco P&DC	-69.32	10
Log-San Jose P&DC	-69.32	10
Log-Boise Id P&DC	-69.32	10

Opportunity 20

Operational Group	Score	Cell
Log-West Nassau NY P&DC	223.35	0
Log-Queens NY P&DC	223.35	0
Log-Morgan NY P&DC	223.35	0
Log-Mid-Island NY P&DC	223.35	0
Log-Brooklyn NY P&DC	223.35	0
Log-Bethpage NY P&DC	223.35	0
Log-Trenton P&DC	223.35	0
Log-SO Jersey P&DC	223.35	0
Log-Dvd Bldg P&DC	223.35	0
Log-Greater Newark P&DC	223.35	0
Log-Northern Metro P&DC	223.35	0
Log-New Jersey NDC	223.35	0
Log-Roanoke P&DC	64.29	0
Log-Richmond P&DC	64.29	0
Log-Northern VA P&DC	64.29	0
Log-Norfolk P&DC	64.29	0
Log-Dulles P&DC	64.29	0
Log-Rocky Mount P&DF	64.29	0
Log-Raleigh P&DC	64.29	0
Log-Greensboro P&DC	64.29	0

HQ Functional Group: HQ CLO
Grievance Avg

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	6.00	6
Central Logistics	7.00	7
Westpac Logistics	6.00	6
Southern Logistics	6.00	6
Atlantic Logistics	5.00	5
Southeast Logistics	8.00	8
New England Logistics	8.00	8
Southern Cal Logistics	7.00	7
Pacific NW Logistics	7.00	7
Western Logistics	6.00	6
Chesapeake Logistics	6.00	6
Lakeshores Logistics	5.00	5
Westshores Logistics	4.00	4
South Atlantic Logistics	4.00	4
Gulf Atlantic Logistics	3.00	3
Midwest Logistics	3.00	3
New York Metro Logistics	3.00	3
Southwest Logistics	3.00	3

Top 20

Operational Group	Score	Cell
Log-Hartford P&DC	8.00	8
Log-Southern Ct P&DC	8.00	8
Log-Stamford P&DC	8.00	8
Log-Atlanta NDC	8.00	8
Log-Atlanta P&DC	8.00	8
Log-Peachtree P&DC	8.00	8
Log-North Metro P&DC	8.00	8
Log-Macon P&DC	8.00	8
Log-Eastern Me P&DC	8.00	8
Log-Southern Me P&DC	8.00	8
Log-Boston P&DC	8.00	8
Log-Brockton P&DC	8.00	8
Log-Middlesex-Essex P&DC	8.00	8
Log-Springfield NDC	8.00	8
Log-Central P&DC	8.00	8
Log-Manchester P&DC	8.00	8
Log-Nashua P&DC	8.00	8
Log-Albany NY P&DC	8.00	8
Log-Buffalo NY P&DC	8.00	8
Log-Mid-Hudson NY P&DC	8.00	8

Opportunity 20

Operational Group	Score	Cell
Log-San Antonio P&DC	3.00	3
Log-Midland P&DC	3.00	3
Log-McAllen P&DC	3.00	3
Log-Lubbock P&DC	3.00	3
Log-North Houston P&DC	3.00	3
Log-Fort Worth P&DC	3.00	3
Log-El Paso P&DC	3.00	3
Log-Dallas P&DC	3.00	3
Log-North Texas P&DC	3.00	3
Log-Dallas NDC	3.00	3
Log-Corpus Christi P&DC	3.00	3
Log-Austin P&DC	3.00	3
Log-Amarillo P&DC	3.00	3
Log-Abilene P&DF	3.00	3
Log-Sioux Falls Sd P&DC	3.00	3
Log-San Juan Pr P&DC	3.00	3
Log-Tulsa Ok P&DC	3.00	3
Log-Oklahoma City Ok P&DC	3.00	3
Log-Fargo P&DF	3.00	3
Log-Bismarck P&DF	3.00	3

HQ Functional Group: HQ CLO
Employee Utilization

NPA PERFORMANCE
FY 2023 - MAR YTD

National

Operational Group	Score	Cell
HQ CLO	4.00	4
Central Logistics	6.00	6
Atlantic Logistics	5.00	5
Westpac Logistics	5.00	5
Southern Logistics	4.00	4
Western Logistics	6.00	6
New England Logistics	6.00	6
Southern Cal Logistics	5.00	5
Westshores Logistics	5.00	5
Lakeshores Logistics	5.00	5
Chesapeake Logistics	5.00	5
Pacific NW Logistics	5.00	5
Gulf Atlantic Logistics	4.00	4
Southeast Logistics	4.00	4
Midwest Logistics	4.00	4
New York Metro Logistics	4.00	4
South Atlantic Logistics	4.00	4
Southwest Logistics	3.00	3

Top 20

Operational Group	Score	Cell
Log-West Valley P&DC	8.00	8
Log-Tucson P&DC	8.00	8
Log-Colorado Springs P&DC	8.00	8
Log-Reno P&DC	8.00	8
Log-Salt Lake City P&DC	8.00	8
Log-Cheyenne P&DC	8.00	8
Log-Anchorage Ak P&DC	7.00	7
Log-North Bay P&DC	7.00	7
Log-San Francisco NDC	7.00	7
Log-San Jose P&DC	7.00	7
Log-Denver NDC	7.00	7
Log-Southern Me P&DC	7.00	7
Log-Brockton P&DC	7.00	7
Log-Central P&DC	7.00	7
Log-Billings P&DC	7.00	7
Log-Mid-Hudson NY P&DC	7.00	7
Log-Medford Or P&DC	7.00	7
Log-Portland Or P&DC	7.00	7
Log-White River Junction P&DC	7.00	7
Log-Seattle NDC	7.00	7

Opportunity 20

Operational Group	Score	Cell
Log-Dallas NDC	1.00	1
Log-Baton Rouge La P&DC	1.00	1
Log-Roanoke P&DC	2.00	2
Log-North Houston P&DC	2.00	2
Log-Fort Worth P&DC	2.00	2
Log-Columbia P&DC	2.00	2
Log-Lehigh Valley P&DC	2.00	2
Log-Bethpage NY P&DC	2.00	2
Log-Kansas City KS NDC	2.00	2
Log-Tallahassee P&DC	2.00	2
Log-Santa Barbara P&DC	2.00	2
Log-Huntsville P&DF	2.00	2
Log-Harrisburg P&DC	3.00	3
Log-Tulsa Ok P&DC	3.00	3
Log-Morgan NY P&DC	3.00	3
Log-Saint Louis P&DC	3.00	3
Log-Kansas City MO P&DC	3.00	3
Log-Michigan Metroplex P&DC	3.00	3
Log-Shreveport La P&DC	3.00	3
Log-Des Moines P&DC	3.00	3

Any
Questions?

Contact Info: Donald.L.Flak@USPS.GOV
(202) 268-4518 or (412) 737-1625