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OCT 26 2022

LABOR RELATIONS



October 19, 2022

Mr. Ivan D. Butts  
President  
National Association of Postal  
Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

Dear Mr. Butts

This is in response to your October 14 letter requesting a list of the HQ positions covered by the expansion of the HERO Performance pilot.

Please find the information that you requested attached.

Please contact me if you have questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Bruce A. Nicholson".

Bruce A. Nicholson  
Manager  
Labor Relations Policy Administration

Enclosure

**Position Title**

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ACCEPTANCE TECH DATA ANALYST I  
ACCEPTANCE TECH DATA ANALYST II  
ACCEPTANCE TECH DATA ANALYST III  
ACCOUNTABLE PAPER CONTROL SPEC  
ACCOUNTANT  
ACCOUNTANT (SFS)  
ACCOUNTANT I  
ACCOUNTANT II  
ADDRESS MGMT SUPPORT ANALYST  
ADDRESS MGMT SUPPORT ANALYST SR  
ADDRESSING SPECIALIST I  
ADDRESSING SPECIALIST II  
ADMIN SERVICES COORDINATOR  
ADMIN SERVICES TECH  
ADMIN SUPPORT ASSISTANT  
ADMINISTRATIVE ASSISTANT  
ADMINISTRATIVE SUPPORT COORDINATOR  
ADMINISTRATIVE SUPPORT SPEC (SOX)  
ADMINISTRATIVE SUPPORT SPECIALIST  
APPLIED TECHNOLOGY PLANNER  
ARCHITECT/ENGINEER  
ASC ACCOUNTANT  
ASC ACCOUNTANT SR  
ASSET FORFEITURE PROGRAM SPECIALIST (TL)  
ASSET MANAGEMENT ASSISTANT  
ASSET MGMT PROCESS ANALYST  
ASSET MGMT SUPPLY CHAIN SPEC TL  
ATTENDANCE CONTROL OFFICER  
AUDIT LIAISON  
AUDIT RESPONSE ANALYST  
AUDIT TRACKING ANALYST  
AUDITING RESPONSE ANALYST  
AUTHORIZATION & ACCREDITATIONS SPEC  
AWARENESS & TRAINING SPEC II  
AWARENESS & TRAINING SPEC III  
BANKING SPECIALIST  
BSA/AML ANALYST (TL)  
BSA/AML ANALYST I  
BSA/AML ANALYST II  
BSA/AML COMPLIANCE SPECIALIST (TL)  
BSA/AML COMPLIANCE SPECIALIST I  
BSA/AML COMPLIANCE SPECIALIST II  
BUDGET & COST ANALYST (ASSET MGMNT)  
BUDGET & FINANCIAL ANALYST  
BUDGET AND FINANCIAL ANALYST  
BUDGET MANAGEMENT SPECIALIST

BUDGET SPECIALIST  
BUDGET SYSTEMS SPECIALIST  
BUDGET/COST ANALYST  
BUDGET/FIN ANALYST (DIST/DIV)  
BUDGET/FIN ANALYST I (AREA/REG)  
BUDGET/FIN ANALYST II (AREA/REG)  
BUDGET/FINANCIAL ANALYST  
BUILDING ENGINEER  
BUILDING PROJECT SPECIALIST  
BUILDING SERVICES SPECIALIST  
BUSINESS & CUSTOMER INSIGHTS CONSULTANT  
BUSINESS ALLIANCES SPECIALIST  
BUSINESS ANALYST  
BUSINESS ANALYST (EDW)  
BUSINESS CASE ANALYST III  
BUSINESS CUST SUPPORT & SVC SPEC II  
BUSINESS CUST SUPPORT & SVC SPEC III  
BUSINESS CUSTOMER INSIGHTS CONSULTANT  
BUSINESS DEVELOPMENT SPECIALIST  
BUSINESS EVALUATION ANALYST  
BUSINESS LEAD DEVELOPMENT SPEC  
BUSINESS PROCESS SPEC, PRINCIPAL  
BUSINESS PROCESS SPEC, SENIOR  
BUSINESS PROJECT LEADER  
BUSINESS SERVICE NETWORK REPRESENTATIVE  
BUSINESS SOLUTIONS CONTENT SPEC  
BUSINESS SOLUTIONS SPECIALIST  
BUSINESS SOLUTIONS TRAINING DEV  
BUSINESS SYSTEMS ANALYST  
BUSINESS SYSTEMS ANALYST (ANALYTICS)  
BUSINESS SYSTEMS ANALYST PRINCIPAL  
BUSINESS SYSTEMS ANALYST SENIOR  
BUSINESS SYSTEMS ANALYST SR (ANALYTICS)  
BUSINESS SYSTEMS ENGINEER  
CAPITAL PROGRAMS ANALYST I  
CAPITAL PROGRAMS ANALYST II  
CAPITAL PROGRAMS ANALYST III  
CASH FORECASTING ANALYST  
CASH MANAGEMENT ANALYST  
CHANNEL STRATEGY ANALYST I  
CHANNEL STRATEGY ANALYST II  
CHANNEL STRATEGY ANALYST III  
CHAUFFEUR  
CITY DELIVERY SPECIALIST I  
CITY DELIVERY SPECIALIST II  
CITY DELIVERY SPECIALIST III  
CLASSIFICATION SPECIALIST

CLASSIFICATION SUPPORT SPECIALIST  
COMMAND INTEGRATION SPECIALIST II  
COMMAND INTEGRATION SPECIALIST III  
COMMERCE CONTRACT ANALYST II  
COMMERCE CONTRACT ANALYST III  
COMMERCE PRICING ANALYST III  
COMMERCE SOLNS & INTEG SPEC III  
COMMERCIAL ACCEPTANCE ANALYST II  
COMMERCIAL ACCEPTANCE ANALYST III  
COMMUNICATIONS CTR OPS SPECIALIST  
COMMUNICATIONS EQUIPMENT SPECIALIST  
COMMUNICATIONS REPORTING ANALYST  
COMMUNICATIONS SPEC (INTERNAL) I  
COMMUNICATIONS SPEC SR (INTERNAL)  
COMMUNICATIONS SPECIALIST (INTERNAL)  
COMMUNICATIONS SUPPORT SPECIALIST  
COMMUNITY ENGAGEMENT MGR  
COMP SYS PROGMR SR (ANALYTICS)  
COMPUTE ARCHITECT I  
COMPUTE ARCHITECT II  
COMPUTE ARCHITECT III  
COMPUTER PERFORMANCE SPECIALIST  
COMPUTER SYS ANALYST/PROGRAM SR  
COMPUTER SYS ANL SR (MINI/MICRO)  
COMPUTER SYSTEMS ADMINISTRATOR  
COMPUTER SYSTEMS ADMNSTR PDC  
COMPUTER SYSTEMS ANALYST  
COMPUTER SYSTEMS ANLYST/PROGRMMR  
COMPUTER SYSTEMS OPERATOR  
CONSUMER AFFAIRS OUTREACH ANALYST  
CONSUMER RELATIONS SPECIALIST  
CONSUMER RELATIONS SPECIALIST SR  
CONTINUOUS IMPROVEMENT SPECIALIST  
COPYWRITER RESEARCHER  
CORRESPONDENCE ANALYST (EDITOR)  
CORRESPONDENCE ANALYST (WRITER)  
CORRESPONDENCE SPECIALIST  
CREATIVE PRODUCER/DIRECTOR  
CRIMINAL INVESTIGATIVE SUPPORT SPEC  
CUST EXPERIENCE PROCESS IMPROVE ANALYST  
CUSTOMER ACCEPTANCE TESTING SPEC I  
CUSTOMER CARE SUPPORT SPEC  
CUSTOMER CONTACT CONTENT SPECIALIST  
CUSTOMER CONTACT OPERATIONS ANALYST  
CUSTOMER CONTACT TOOLS SPECIALIST  
CUSTOMER ENGAGEMENT SPECIALIST  
CUSTOMER EXPERIENCE IMPROVEMENT SPEC

CUSTOMER EXPERIENCE SPECIALIST  
CUSTOMER INSIGHTS ANALYST II  
CUSTOMER INSIGHTS ANALYST III  
CUSTOMER INTEGRATION & SUPPORT ANLST  
CUSTOMER INTEGRATION & SUPPORT SPEC  
CUSTOMER OUTREACH SPECIALIST  
CUSTOMER PAYMENT TECHNOLOGIES SPECIALIST  
CUSTOMER REL SUPP ANLYST (AREA)  
CUSTOMER RELATIONS SPEC (DISTRICT)  
CUSTOMER RELATIONS SPECIALIST  
CUSTOMS COMPLIANCE SPECIALIST  
CYBER SERVICES PROGRAM SPEC  
CYBER SERVICES SUPPORT SPEC  
CYBERSECURITY ENGINEER SPEC  
DATA ANALYST  
DATA ANALYST & STATISTICIAN I  
DATA ANALYST & STATISTICIAN II  
DATA ANALYST & STATISTICIAN III  
DATA ANALYST PRINCIPAL  
DATA ENGINEER II  
DATA ENGINEER III  
DATA MODELER  
DATA SCIENTIST I  
DATA SCIENTIST II  
DATA SCIENTIST III  
DATA VIS & SERV PERF MSR PROJ LEAD  
DEBT COLLECTION TECHNICIAN  
DELIVERY COMPETENCY SPECIALIST I  
DELIVERY COMPETENCY SPECIALIST II  
DELIVERY COMPETENCY SPECIALIST III  
DELIVERY POLICY SPECIALIST I  
DELIVERY POLICY SPECIALIST II  
DELIVERY POLICY SPECIALIST III  
DELIVERY SUPPORT SPECIALIST  
DELIVERY SUPPORT SPECIALIST (TL)  
DEPUTY CHIEF FOIA OFFICER  
DIGITAL MARKETING SPECIALIST  
DIGITAL MARKETING SPECIALIST SR  
DIRECTIVES/FORMS SPECIALIST  
DIST EMERGENCY PREPAREDNESS SPEC  
DISTRIBUTION & INVENTORY PLANNER  
DISTRIBUTION PRODUCER  
DISTRICT SALES MANAGER (1)  
DISTRICT SALES MANAGER (2)  
DIV EMERGENCY PREPAREDNESS SPEC  
ECONOMIST II  
EEO LITIGATION ADVOCATE

ELECTION & GOV MAIL FIELD SPEC  
ELECTION & GOV MAIL PRGM SPEC II  
ELECTION & GOV MAIL PRGM SPEC III  
ELECTRONIC ENGINEER  
EMERGENCY MGMT PROGRAM SPECIALIST  
EMPLOYEE IN MODIFIED ASSIGNT (E)  
ENDPOINT ACCESS ARCHITECT I  
ENDPOINT ACCESS ARCHITECT II  
ENDPOINT ACCESS ARCHITECT III  
ENDPOINT INFRASTRUCTURE ARCHITECT I  
ENDPOINT INFRASTRUCTURE ARCHITECT II  
ENDPOINT INFRASTRUCTURE ARCHITECT III  
ENDPOINT INNOVATION ARCHITECT II  
ENDPOINT LIFECYCLE ENGINEER I  
ENDPOINT LIFECYCLE ENGINEER II  
ENDPOINT LIFECYCLE ENGINEER III  
ENDPOINT SYSTEMS ENGINEER I  
ENDPOINT SYSTEMS ENGINEER II  
ENDPOINT SYSTEMS ENGINEER III  
ENERGY MANAGEMENT SPECIALIST  
ENERGY SPECIALIST  
ENTERPRISE ACCOUNT DIRECTOR  
ENTERPRISE DATA MGMT ANALYST  
ENVIRON COMPLIANCE SPECIALIST  
ENVIRONMENTAL FIELD SUPPT SPEC  
ENVIRONMENTAL PROGRAMS ANALYST  
ENVIRONMENTAL SPEC (FACILITIES)  
ENVIRONMENTAL SPECIALIST  
EQUIPMENT SPECIALIST (MTSC)  
ETL PROGRAMMER  
EXECUTIVE ADMINISTRATIVE ASSISTANT  
EXECUTIVE ADMINISTRATOR TO PMG  
EXECUTIVE LEGAL ADMIN ASSISTANT  
EXTERNAL CUSTOMER LIAISON SPEC I  
EXTERNAL CUSTOMER LIAISON SPEC II  
EXTERNAL CUSTOMER LIAISON SPEC III  
FAC RESPONSE LINE TEAM LEAD  
FACILITIES CONTRACT SPECIALIST  
FACILITIES CUST SRV REPRESENT  
FACILITIES CUSTOMER RELATIONS MGR  
FACILITIES ENGINEER  
FACILITIES INFO SYSTEMS ANALYST  
FACILITIES PLANNING AND COMPLIANCE SPEC  
FACILITIES PLANNING SPECIALIST  
FACILITIES PROGRAMS ANALYST  
FACILITIES PURCHASING ASSISTANT  
FACILITIES REQUIREMENTS ANALYST

FACILITIES RESPONSE LINE SUPV  
FACILITY REQUIREMENTS SPECIALIST  
FIELD ACCOUNTING ANALYST I  
FIELD ACCOUNTING TEAM LEAD  
FIELD LIAISON COMMUNICATIONS  
FINANCIAL ACCOUNTING SPECIALIST  
FINANCIAL ANALYST II  
FINANCIAL ANALYST III  
FINANCIAL INTEGRATION SPECIALIST (TL)  
FINANCIAL INVESTIGATIVE ANALYST  
FINANCIAL SYSTEMS ANALYST  
FINANCIAL SYSTEMS SPECIALIST  
FLEET OPERATIONS SPECIALIST  
FLEET OPERATIONS SPECIALIST SR  
FORFEITURE SPECIALIST  
GENERAL ANALYST  
GEOGRAPHICAL INFO SYSTEM SPECIALIST  
GLOBAL INFORMATION SYSTEMS MANAGER  
GOVERNMENT INFORMATION SPECIALIST  
GOVERNMENT RELATIONS REPRESENTATIVE  
GRAPHIC DESIGNER  
GRAPHIC DESIGNER (IS)  
GRAPHIC DESIGNER/BRAND COORDINATOR  
HAZMAT SUPPORT SPECIALIST  
HEALTH PROGRAMS & POLICY SPECIALIST  
HISTORIAN & CORPORATE INFO SVCS MGR  
HISTORICAL PRESERVATION ARCHITECT  
HOMELAND SECURITY COORDINATOR  
HQ BUILDING SECURITY SYS ADMIN  
HQ DISBURSEMENT COORDINATOR  
IDENTITY & ACCESS MGMT SPEC  
IDENTITY & ACCESS MGMT SPEC SR  
INCIDENT MGMT ANALYST  
INCIDENT MGMT ANALYST I  
INDUSTRY ENGAGEMENT SPECIALIST  
INDUSTRY SEGMENT REPRESENTATIVE  
INFO SECURITY PROGRAM SPEC  
INFORMATION DISCLOSURE SPEC  
INFORMATION DISCLOSURE TECHNICIAN  
INFORMATION SCIENCES SPECIALIST  
INFORMATION SYS PROCESS SPEC SFS  
INFORMATION SYSTEMS COORDINATOR  
INFORMATION TECHNOLOGY SPEC (IS)  
INNOVATION & PRODUCT DEV SPEC II  
INNOVATION & PRODUCT DEV SPEC III  
INSIDE SALES REPRESENTATIVE  
INSIGHTS ANALYST I

INSIGHTS ANALYST II  
INSPECTION SERVICE OPS SPECIALIST (ERLD)  
INSPECTION SERVICE PROGRAM SPEC  
INTEGRATION & SUPPORT COORDINATOR  
INTEGRATION & SUPPORT SPECIALIST  
INTELLIGENCE ANALYST (INSP SRV)  
INTELLIGENCE ANALYST SR (INSP SRV)  
INTERACTIVE DIGITAL WEB SPEC II  
INTERACTIVE DIGITAL WEB SPEC III  
INTERNATIONAL INTEGRATION PROG MGR  
INTERNATIONAL OPERATIONS ANALYST  
INTERNATIONAL OPERATIONS SPEC  
INTERNATIONAL POSTAL AFFAIRS SPEC  
INTERNATIONAL SALES EXECUTIVE  
INTL CONSOLIDATOR SALES EXEC  
INTL CONSOLIDATOR SALES EXEC SR  
INTL CONTRACT SALES ANALYST SR  
INTL CONTRACT SALES ANLST PRINCIPAL  
INTL MAIL SECURITY SPECIALIST  
INTL SALES EXECUTIVE  
INTL SALES REPRESENTATIVE  
INVENTORY CONTROL SPECIALIST  
INVENTORY CONTROL SPECIALIST (TL)  
INVESTIGATIVE SUPPORT SPECIALIST  
IS OPERATIONS TECHNICIAN  
IT CLIENT SUPPORT SPECIALIST  
IT CLIENT SUPPORT SPECIALIST (GC)  
IT CLIENT SUPPORT SPECIALIST I  
IT CLIENT SUPPORT SPECIALIST II  
IT INFRASTRUCTURE SPECIALIST (IS)  
IT PROBLEM MANAGER  
IT QUALITY ASSURANCE ANALYST  
IT SYSTEMS ANALYST (IS)  
ITSM QUALITY ANALYST II  
ITSM SYSTEMS ANALYST  
ITSM SYSTEMS ANALYST II  
JUDICIAL SUPPORT SPECIALIST  
LEAD GOVT INFORMATION SPECIALIST  
LEAD OPERATIONS INDUSTRIAL ENGINEER  
LEAD SYSTEMS ACCOUNTANT  
LEAN SIX SIGMA TRAINER  
LEASE MANAGEMENT SPECIALIST  
LEGAL ADMINISTRATIVE ASSISTANT  
LEGAL ADMINISTRATIVE SUPERVISOR  
LEGISLATIVE AND PUBLIC POLICY ANALYST  
LEGISLATIVE POLICY SUPPORT SPEC  
LEGISLATIVE RESEARCH ANALYST



LICENSING ANALYST  
LICENSING SPECIALIST SR  
LIQUIDITY MANAGER  
MAIL & PACKAGE INFO SYS SPEC SR  
MAIL & PACKAGE INFO SYS SPECIALIST  
MAILING INFO SYSTEMS ARCHITECT  
MAILING STANDARDS SPECIALIST  
MAILPIECE DESIGN ANALYST  
MAILPIECE DESIGN ANALYST II  
MAINTENANCE DIV IMPL SUPPT SPEC  
MAINTENANCE ENGINEERING ANALYST  
MAINTENANCE FIELD SUPPORT SPEC  
MAINTENANCE MANAGEMENT SPECIALIST  
MAINTENANCE SOFTWARE SPECIALIST  
MAINTENANCE SPECIALIST  
MAINTENANCE SUPPORT PLANNING SPEC  
MAJOR MAILER SUPPORT SPECIALIST SENIOR  
MANAGEMENT ANALYST  
MANAGEMENT ANALYST (ACS)  
MANAGEMENT ASSOCIATE (NTE)  
MARKET INSIGHTS ANALYST  
MARKETING PROJECT SPECIALIST  
MARKETING SPECIALIST  
MARKETING SPECIALIST SR  
MARKETING STRATEGY ANALYST II  
MARKETING STRATEGY ANALYST III  
MATERIALS ANALYST  
MATERIALS COMM/ANALYSIS SPEC  
MATERIALS CUSTOMER SERVICE REP  
MATERIALS ENGINEER  
MATHEMATICAL STATISTICIAN  
MECHANICAL ENGINEER  
MECHANICAL ENGINEER (FACILITIES)  
MEDIA MARKETING SPECIALIST SR  
MGR ACCOUNTING HELP DESK  
MGR ACCOUNTING SERVICE MANAGEMENT  
MGR ACCTG CENTER OPERATIONS  
MGR ADDRESS FIELD SUPPORT  
MGR ADDRESS MANAGEMENT SYSTEMS  
MGR ADDRESS TECH & INNOV  
MGR ADMIN & BUILDING SERVICES (EDC)  
MGR ASSET MGMNT FINANCE & ANALYTICS  
MGR BUDGET (AREA / REGION)  
MGR BUSINESS ACCEPTANCE PERFORMANCE  
MGR BUSINESS ALLIANCES  
MGR BUSINESS MAIL ENTRY  
MGR BUSINESS SERVICE NETWORK (AREA)

MGR BUSINESS SERVICES (INSPECTION SRVC)  
MGR CONSUMER AFFAIRS (DISTRICT)  
MGR CONTRACT ADMINISTRATION  
MGR CREATIVE ART  
MGR CUSTOMER CARE COMMAND OPS  
MGR CUSTOMER CARE OPERATIONS  
MGR CUSTOMER CARE OPS SUPPORT  
MGR CUSTOMER CARE QUALITY ASSURANCE  
MGR CUSTOMER PRODUCT DISTRIBUTION  
MGR CUSTOMER RELATIONS (DISTRICT)  
MGR CUSTOMER RELATIONS (SFS)  
MGR DATA CENTER INFRASTRUCTURE  
MGR EMERGENCY PREPAREDNESS (AREA)  
MGR EXEC RES/LEADSP DEV INSP SVC  
MGR FACILITY REQUIREMENTS  
MGR FIELD ACCOUNTING SUPPORT  
MGR FIELD MAINT OPS (DISTRICT)  
MGR FIELD REVIEW  
MGR FIN INVESTIGATIVE ANALYTICS  
MGR FINANCE & BUDGET (DIST/DIV)  
MGR FINANCE (SFS)  
MGR FINANCE BUSINESS SUPPORT  
MGR HELP DESK AND SERVICES (TACS)  
MGR INCIDENT MGMT & RESPONSE  
MGR INFORMATION SYSTEMS (SFS)  
MGR INFRASTRUCTURE OPERATIONS  
MGR INSIDE SALES  
MGR INSIGHTS & ANALYTICS  
MGR INSP SVC ADMINISTRATION  
MGR INSPECTION SERVICE OP SUPPORT  
MGR INTERNATIONAL POSTAL RELATIONS  
MGR INTERNATIONAL SALES  
MGR INTL PARTNER SALES  
MGR IT CUSTOMER SUPPORT  
MGR LEVEL 1 PO INTEGRATION  
MGR MAIL RECOVERY CENTER  
MGR MAILPIECE DESIGN  
MGR MAINTENANCE  
MGR MAINTENANCE OPERATIONS (HQ)  
MGR MAJOR ACCOUNTS  
MGR MATERIAL DISTRIBUTION CENTER  
MGR NATIONAL LAW ENFORCEMENT CONTROL CTR  
MGR NATIONAL MATER CUST SVC CTR  
MGR NATIONAL PRINTING CENTER  
MGR NEW INTL OPPORTUNITIES  
MGR OPERATING SERVICES  
MGR OPERATIONS (SFS)

MGR OPERATIONS INTEGRATION  
MGR PACKAGING SERVICES  
MGR PAYROLL OPERATIONS  
MGR PERSONNEL SECURITY PROCESSING  
MGR POSTAL POLICE DIVISION (A)  
MGR POSTAL POLICE DIVISION (B)  
MGR POSTAL POLICE DIVISION (C)  
MGR POSTAL POLICE DIVISION (D)  
MGR POSTAL POLICE FACILITY (A)  
MGR POSTAL POLICE FACILITY (C)  
MGR PRIVACY & RECORDS  
MGR QUALITY ASSURANCE  
MGR RADIO COMMUNICATIONS SYSTEMS  
MGR REGIONAL BUSINESS DEVELOPMENT  
MGR RETENTION FIELD SUPPORT  
MGR RETENTION OPERATIONS & ANALYTICS  
MGR REVENUE FRAUD ANALYTICS & MANUAL REV  
MGR SALES CONTRACTS  
MGR SALES INDUSTRY STRATEGY  
MGR SALES PERFORMANCE ANALYTICS  
MGR SOLUTIONS DEVELOPMENT  
MGR SPACE/ADMINISTRATIVE SUPPORT  
MGR STAMP PRODUCTION  
MGR SYSTEMS MONITORING  
MGR TECHNICAL INTEGRATION  
MGR TIME & ATTENDANCE COMPLIANCE  
MGR TORT PROGRAM & ADJUDICATION  
MGR UPU RELATIONS  
MGR VEHICLE MAINTENANCE FACILITY  
MGR VEHICLE OPERATIONS  
NATIONAL EVENTS COORDINATOR  
NATIONAL PREPAREDNESS PRGMS SPEC HQ  
NATL LAW ENFORCMNT CNTRL CTR COORDINATOR  
NETWORK ARCHITECT I  
NETWORK ARCHITECT II  
NETWORK ARCHITECT II (TS)  
NETWORK ARCHITECT III  
NETWORK MONITORING ANALYST  
NLRB SPECIALIST  
NOCC ANALYST (HQ)  
NOCC SPECIALIST (PROCESSING)  
OPERATIONS APPLICATION SPECIALIST  
OPERATIONS COMPLIANCE SPECIALIST  
OPERATIONS DATA ANALYST II  
OPERATIONS DATA ANALYST III  
OPERATIONS INDUSTRIAL ENGINEER (AREA)  
OPERATIONS INDUSTRIAL ENGINEER (FIELD)

OPERATIONS INDUSTRIAL ENGINEER (HQ)  
OPERATIONS INTEGRATION SPECIALIST  
OPERATIONS PERFORMANCE ANALYST  
OPERATIONS PERFORMANCE ANALYST (R&D)  
OPERATIONS RESEARCH ANALYST  
OPERATIONS SPECIALIST  
OPERATIONS/SYSTEMS ENGINEER  
OPS & BUSINESS DEVELOPMENT SPEC  
OPS PERFORMANCE ANALYST, PRINCIPAL  
PACKAGING SPECIALIST  
PARALEGAL SPECIALIST  
PARKING SERVICES COORDINATOR  
PENETRATION TESTING SPEC  
PERSONNEL SECURITY SPECIALIST  
PERSONNEL SECURITY SPECIALIST SR  
PERSONNEL SECURITY TECHNICIAN  
PHILATELIC SALES PROGRAM ANALYST  
PHOTOGRAPHER  
PHYSICAL SECURITY SPECIALIST  
PLANNING & SUPPORT SPECIALIST  
PLANNING SPECIALIST I  
PLANT MAINTENANCE ENGINEER  
PO OPS & DELIVERY INTEG SPEC I  
PO OPS & DELIVERY INTEG SPEC II  
PO OPS & DELIVERY INTEG SPEC III  
PO OPS & PROC LOG INTEG SPEC II  
PO OPS & PROC LOG INTEG SPEC III  
POLICY, QUALITY & COMPLIANCE SPEC  
POST OFFICE STRATEGY SPECIALIST I  
POST OFFICE STRATEGY SPECIALIST II  
POST OFFICE STRATEGY SPECIALIST III  
POST OFFICE SUPPORT SPECIALIST  
POST OFFICE SUPPORT SPECIALIST (TL)  
POSTAL POLICE OFFICER TRNG COORD  
PRG MGR CUST CONTENT & TRAINING  
PRG MGR SECURITY FORCE OPERATIONS  
PRGM MGR AVIATION MAIL SECURITY  
PRGM MGR BUSINESS ACCEPTANCE PERFORMANCE  
PRGM MGR CONTINUITY COMMUNICATIONS  
PRGM MGR CUSTOMER RELATIONS (AREA)  
PRGM MGR HAZARDOUS MATERIALS  
PRGM MGR-MARKETING SERVICES  
PRGM MGR RETAIL & DELIVERY TECH  
PRGM MGR VEHICLE COE (NTE)  
PRGM MGR, BUSINESS SYSTEMS  
PRICING ANALYST II  
PRICING ANALYST III

PRICING SPECIALIST  
PRINCIPAL PRODUCT MANAGEMENT SPEC  
PRINTING COORDINATOR  
PRIVACY & RECORDS COMPLIANCE SPEC  
PRIVACY COMPLIANCE SPECIALIST  
PROCESSING NOCC TEAM LEAD  
PRODUCT DEVELOPMENT SPECIALIST  
PRODUCT DEVELOPMENT SPECIALIST SR  
PRODUCT MANAGEMENT SPEC III  
PRODUCT MANAGEMENT SPECIALIST  
PRODUCT MANAGER  
PRODUCT PERFORMANCE ANALYST  
PRODUCT PROMOTION SPECIALIST  
PROG MGR BUSINESS SYS SOLUTIONS  
PROG MGR CUST POLICY & ENGAGEMENT STRGY  
PROG MGR FRAUD & RISK MITIGATION  
PROG MGR GEOSPATIAL PROGRAMS  
PROG MGR INTELLIGENT MAIL  
PROG MGR INTL MAIL SECURITY  
PROG MGR IT QUALITY ASSURANCE  
PROG MGR MAJOR MAILER SUPPORT  
PROG MGR PERSONNEL SECURITY  
PROG MGR PRFMC ANL/RPT (INSP SRV)  
PROG MGR RECORDS MANAGEMENT  
PROG MGR REVENUE & COMPLIANCE  
PROG MGR SUPPLY CHAIN MGT SOLUTIONS  
PROG MGR TECH SOLUTNS INTEGRATION  
PROG MGR TECHNOLOGY ACQUISITION  
PROGRAM ANALYST  
PROGRAM ANALYTICS MANAGER  
PROGRAM MGR TEST & EVALUATION  
PROGRAM SUPPORT SPECIALIST  
PROJ MGR TECHNOLOGY ACQUISITION  
PROJECT MANAGEMENT ANALYST  
PROJECT MANAGEMENT SPECIALIST  
PROJECT MANAGER SUSTAINABILITY  
PROP INVN ASST  
PUBLIC INFORMATION REPRESENTATIVE  
PUBLIC RELATIONS REPRESENTATIVE  
PUBLIC RELATIONS REPRESENTATIVE SR  
PURCHASE CARD SPECIALIST  
PURCHASE CARD SPECIALIST I  
PURCHASE CARD SPECIALIST II  
PURCHASING ANALYST  
PURCHASING AND SM POLICY SPECIALIST  
PURCHASING AND SM SPECIALIST  
PURCHASING ASSISTANT

PURCHASING COORDINATOR  
PURCHASING SHARED SVC CENTER TL  
PURCHASING SPECIALIST  
QUALITY ANALYST  
QUALITY ASSURANCE SPECIALIST  
QUALITY ASSURANCE TEST ANALYST  
RANGEMASTER/INSTRUCTOR  
RDOCC ANALYST  
RDOCC SPECIALIST (TL)  
REAL ESTATE PROP MANAGEMENT SPEC  
REAL ESTATE SPEC (ASSETS)  
REAL ESTATE SPEC (IMPLEMENTATION)  
REAL ESTATE SPECIALIST (LEASING)  
RECONCILIATION SPECIALIST  
REGIONAL MGR DATA COLLECTION  
REQUIREMENTS SPECIALIST  
RESEARCH ANALYST POSTAL HISTORY  
RETAIL & DELIVERY EQUIP INTEGRATOR  
RETAIL & DELIVERY TECH SPEC I  
RETAIL & DELIVERY TECH SPEC II  
RETAIL & PO COMPETENCY SPEC I  
RETAIL & PO COMPETENCY SPEC II  
RETAIL & PO COMPETENCY SPEC III  
RETAIL & PO OPS MAINT SUPPT SPEC  
RETAIL & PO POLICY SPEC I  
RETAIL & PO POLICY SPEC II  
RETAIL & PO POLICY SPEC III  
RETAIL EXPERIENCE SPECIALIST I  
RETAIL EXPERIENCE SPECIALIST II  
RETAIL EXPERIENCE SPECIALIST III  
RETAIL MANAGEMENT ANALYST  
RETAIL MANAGEMENT ANALYST SR  
RETAIL PRODUCT SPECIALIST  
RETAIL STRATEGY SPECIALIST I  
RETAIL STRATEGY SPECIALIST II  
RETAIL STRATEGY SPECIALIST III  
RETAIL SUPPORT SPECIALIST  
RETAIL SUPPORT SPECIALIST (TL)  
RETENTION CAMPAIGN ANALYST  
RETENTION CAMPAIGN SPECIALIST  
RETENTION FIELD SUPPORT SPECIALIST  
RETENTION OPERATIONS ANALYST  
RETENTION OPERATIONS SPECIALIST  
RETENTION PROJECT SPECIALIST (TL)  
REVENUE ASSURANCE ANALYST  
REVENUE ASSURANCE ANALYST SR  
REVENUE ASSURANCE DATA ANALYST

REVENUE ASSURANCE DATA ANALYST SR  
REVENUE ASSURANCE PROCESS SPECIALIST  
REVENUE DATA ANALYST II  
REVENUE DATA ANALYST III  
RISK MANAGEMENT SPECIALIST  
RURAL DELIVERY SPECIALIST I  
RURAL DELIVERY SPECIALIST II  
RURAL DELIVERY SPECIALIST III  
SALES CONTRACT ANALYST II  
SALES CONTRACT WRITER  
SALES CONTRACT WRITER I  
SALES CONTRACT WRITER TL  
SALES EXEC SR, MAJOR ACCT (MAIL)  
SALES EXEC SR, MAJOR ACCT (SHIP)  
SALES INDUSTRY SPECIALIST  
SALES OPERATIONS & PLANNING SPEC  
SALES OPERATIONS & PLANNING SPEC SR  
SALES PERFORMANCE ANALYST I  
SALES PERFORMANCE ANALYST II  
SALES PERFORMANCE ANALYST III  
SALES PRICING ANALYST I  
SALES PRICING ANALYST II  
SALES PROGRAM SPECIALIST  
SALES PROGRAM SPECIALIST SR  
SALES PROJECT MANAGER  
SALES SPEC SR (SMALL BUSINESS)  
SALES SUPPORT/ACCT MGMT SPEC  
SAP CONFIGURER  
SCANNING TECHNOLOGY SPECIALIST  
SECURITY CONTROL OFFICER  
SENIOR ACCOUNTANT  
SENIOR CORRESPONDENCE ANALYST  
SENIOR FINANCIAL ACCOUNTANT  
SENIOR GOVERNMENT RELATIONS LIAISON  
SENIOR PRODUCT MANAGEMENT SPEC  
SENIOR TACS SYSTEMS SPECIALIST  
SENIOR WRITER  
SERVICE TEAM OPERATIONS SPEC I  
SERVICE TEAM OPERATIONS SPEC II  
SM BUSINESS SYSTEMS ANALYST  
SM BUSINESS SYSTEMS SPECIALIST  
SOCIAL MEDIA ANALYST  
SOCIAL MEDIA ANALYST SR  
SOCIAL MEDIA ASSOCIATE  
SOCIAL MEDIA REPORTING ANALYST  
SOCIAL MEDIA STRATEGIST  
SOCIAL RESPONSE LEAD

SOFTWARE ARCHITECT I  
SOFTWARE ARCHITECT II  
SOFTWARE ARCHITECT III  
SOFTWARE SYSTEMS ENGINEER PRINCIPAL  
SOLUTIONS ARCHITECT II  
SOLUTIONS DEVELOPMENT SPECIALIST  
SPECIAL EVENTS COORDINATOR  
SPEECHWRITER  
SR BSN SPECIALIST (AREA)  
SR COMMUNICATIONS EQUIPMENT SPECIALIST  
SR CUSTOMER CONTACT SOLUTIONS SPEC  
SR DESIGNER  
SR EXECUTIVE ADMINISTRATIVE ASSISTANT  
SR EXPERIENTIAL EVENT SPECIALIST  
SR GOVT INFORMATION SPECIALIST  
SR INSIDE SALES REPRESENTATIVE  
SR LEGAL ADMINISTRATIVE ASSISTANT  
SR LEGISLATIVE & PUBLIC POLICY ANALYST  
SR MGR OPERATIONS (SFS)  
SR PAYROLL ACCOUNTANT  
SR PHYSICAL SECURITY SPECIALIST  
SR PRODUCER, DIGITAL CREATIVE  
SR RECORDER  
SR RESEARCH ANALYST POSTAL HISTORY  
SR SYSTEMS ACCOUNTANT  
SR TECH SURVEILLANCE SPECIALIST  
SR TERRITORY EXECUTIVE  
SR TERRITORY REPRESENTATIVE  
SR TRANSPORTATION CONTRACT ANALYST  
STAMP DEVELOPMENT SPECIALIST  
STAMP DEVELOPMENT SPECIALIST SR  
STAMP PRODUCTS AND EXHIBITIONS SPEC  
STAMP STOCK EXAMINER  
STAT PRGM ASSESSMENT SYSTEMS SPEC  
STAT PRGM COMMUNICATIONS SPECIALIST  
STAT PRGM COMPLIANCE ANALYST  
STAT PRGM TRAINING DEVELOPER  
STAT PRGM TRAINING QUALITY ANALYST  
STAT PROGRAMS TRAINING (TL)  
STAT RESEARCH & REPORTING ANALYST  
STRATEGIC ACCOUNT MANAGER  
STRATEGIC ACCOUNT MANAGER II  
STRATEGIC ACCOUNT MANAGER III  
STRATEGIC ACCOUNT SPECIALIST  
STRATEGIC COMMUNICATIONS MANAGER  
STRATEGIC COMMUNICATIONS SPECIALIST  
STRATEGIC INITIATIVE PROJ SPEC



STRATEGIC INITIATIVE PROJECT MANAGER  
STRATEGIC PLANNING SPECIALIST  
STRATEGIC PROGRAM COORDINATOR  
STRATEGIC PROJECT SPECIALIST  
STRATEGIC RESEARCH ANALYST  
STRATEGIC RESEARCH ANALYST II  
STRATEGY & DEVELOPMENT SPEC III  
STRATEGY SPECIALIST II  
STRATEGY SPECIALIST III  
SUPPLY CHAIN PLANNER I  
SUPPLY CHAIN PLANNER II  
SUPPLY CHAIN PLANNER III  
SUPPLY COORDINATOR  
SUPPLY MANAGEMENT ANALYST  
SUPPLY MANAGEMENT DATA ANALYST  
SUPPLY MGMT TRAINING COORDINATOR  
SUPPLY SYSTEMS CATALOGER SR  
SUPV ACCOUNTING HELP DESK  
SUPV ACCOUNTING SERVICE CENTER  
SUPV ADMINISTRATIVE SERVICES (HQ)  
SUPV APP PROCESSING UNIT  
SUPV BUSINESS MAIL ENTRY  
SUPV CANCELLATION SERVICES (SFS)  
SUPV CPTR MAINT LABL PRNTG  
SUPV CUSTOMER CARE (QA)  
SUPV CUSTOMER CARE CENTER  
SUPV CUSTOMER RETENTION  
SUPV CUSTOMER SERVICE (SFS)  
SUPV FRAUD COMPLAINT  
SUPV INSP SVC ADMIN  
SUPV INVESTIGATIVE SUPPORT  
SUPV IT SERVICE DESK  
SUPV MAIL & SHIP SOLUTIONS CNTR  
SUPV MAIL & SHIPPING SOLUTIONS CNTR  
SUPV MAIL RECOVERY CENTER  
SUPV MAINTENANCE (HQ)  
SUPV MAINTENANCE OPERATNS SUPPORT (SFS)  
SUPV MATERIAL INQUIRIES  
SUPV MDC MAINTENANCE  
SUPV ORDER ENTRY (SFS)  
SUPV ORDER PROCESSING (SFS)  
SUPV PERSONNEL SECURITY PROCESSING  
SUPV POSTAL POLICE  
SUPV PRINT OPERATIONS  
SUPV PRODUCTION OPRNS  
SUPV QUALITY ASSURANCE  
SUPV SECURITY CLEARANCE UNIT

SUPV STAMP INVENTORY (SFS)  
SUPV STATISTICAL PRGMS (DIST)  
SUPV TACS HELP DESK  
SUPV TORT CLAIMS/COLLECTIONS  
SUPV VEHICLE MAINTENANCE  
SUPV WAREHOUSING AND DIST OPR  
SUSTAINABILITY PROJ INTEG SPC  
SUSTAINABILITY PROJECT INTEGRATION SPEC  
SYSTEMS ACCOUNTANT  
SYSTEMS ANALYST (MIN/MICRO)  
SYSTEMS ANALYST (NETWORKS)  
SYSTEMS COMPLIANCE SPECIALIST  
SYSTEMS MONITORING ENGINEER II  
TACS SYSTEMS SPECIALIST  
TECHNICAL INTEGRATION SPECIALIST  
TECHNICAL SUPPORT SUPERVISOR  
TECHNICAL SURVEILLANCE COORDINATOR  
TECHNOLOGY ACQUISITION SPEC SR  
TECHNOLOGY ACQUISITION SPECIALIST  
TECHNOLOGY APPLICATIONS ANALYST  
TECHNOLOGY BUS ANALYST PRINCIPAL  
TECHNOLOGY BUSINESS ANALYST SR  
TECHNOLOGY INNOVATION & SYS ANALYST  
TECHNOLOGY PROJECT ANALYST SENIOR  
TECHNOLOGY PROJECT SPECIALIST  
TELEPHONE OPERATOR  
TERRITORY EXECUTIVE  
TERRITORY REPRESENTATIVE  
THREAT MANAGEMENT SPEC  
TIME & ATTENDANCE COMPLIANCE SPEC  
TIME & ATTENDANCE COMPLIANCE TL  
TORT CLAIMS/COLLECTIONS SPEC  
TORT EXAMINER/ADJUDICATOR  
TOUR SUPV POSTAL POLICE  
TRAINING INSTRUCTOR  
TRANSPORTATION CONTRACT ANALYST  
TRAVEL & RELOCATION TEAM LEAD  
TRAVEL MANAGEMENT SPECIALIST  
UNIFIED COMMUNICATIONS ENG III  
UNIFIED COMMUNICATIONS ENGINEER I  
UNIFIED COMMUNICATIONS ENGINEER II  
USER EXPERIENCE DESIGNER  
USER EXPERIENCE DESIGNER SR  
VEHICLE ENGINEER (NTE)  
VISIBILITY PROGRAM SPECIALIST  
VISIBILITY PROGRAM SPECIALIST SR  
VULNERABILITY ASSESSMENTS SPEC

VULNERABILITY ASSESSMENTS SPEC SR  
WORKFORCE MGMT ANALYST  
WORKFORCE PLANNING SPECIALIST (PO)  
WORKHOUR EFFICIENCY SYSTEMS ANALYST  
WRITER  
WRITER (IS)  
WRITER/EDITOR  
WRITER-EDITOR (ACS)