



November 17, 2023

Mr. Ivan Butts  
President  
National Association of Postal Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

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Dear Ivan:

This is reference to the October 12 general interest notification letter advising of the Postal Service's plan to pilot test a Morgan Olson vehicle.

The pilot test began Monday, November 13 and will be conducted through February 16, 2024, at the six locations specified in the notification letter.

As part of the pilot test, city or rural carrier employees will be provided a survey form to offer their input and suggestions after the duration of test driving the vehicle. Completion of the survey will be voluntary.

We have enclosed a copy of the delivery employee survey.

Please contact Bruce Nicholson at extension 7773 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "James Lloyd".

for James Lloyd  
Director  
Contract Administration (NALC)

Enclosure

## USPS C250 Vehicle Survey Carrier Evaluation

Thank you for taking the time to complete the following survey. Please rate this vehicle and be as candid as possible when answering the following questions, as your responses will inform the **US Postal Service's** decision on how to best deploy future vehicles.

Please answer the following questions on the vehicle that you just used on your route to the best of your ability - additional comments related to vehicle operation can be included at the end of the survey. Gender information is optional, but encouraged, to assess how vehicle ergonomics impacts all carriers. All information will be kept confidential.

Thank you very much for your time and input!

### Section 1

### General Information

<b>Today's Date:</b>			
<b>Driver Height</b> (Optional)			
<b>Current Vehicle</b> (Circle all that apply)	LLV FFV	<b>Delivery Zip and Four Digit Route ID</b> (i.e., 88120R001)	
<b>Delivery Route</b> (Circle one)	City	Rural	
<b>Please circle the percentage of time typically spent with delivery method on your route.</b>	Curb/Mounted	0%.....25%.....50%.....75%.....100%	
	Park and Loop	0%.....25%.....50%.....75%.....100%	
	Dismounted	0%.....25%.....50%.....75%.....100%	

## Section 2 Vehicle-Specific Questions

**Scoring Instructions:** Unless otherwise stated, the vehicle should be rated on a scale of 1 to 5, as shown below, using your normal vehicle as a baseline (3).

1 (Poor)	2	3 (Neutral)	4	5 (Excellent)
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For each question below, please circle your indicated rating. You can write N/A to any question that is not applicable.

**1. How would you rate your confidence in your ability to drive the vehicle?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**2. How would you rate noise and vibration when driving the vehicle?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**3. How would you rate vehicle maneuverability of the vehicle while driving forward?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**4. How would you rate the turning ability of the vehicle while driving forward?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**5. How would you rate the maneuverability when backing the vehicle?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**6. How would you rate the ease of maneuvering the vehicle up to a mailbox?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**7. How would you rate the visibility and utility of the instrument panel indicators?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**8. How would you rate the lighting in the cargo area?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**9. How would you rate the lighting in the cab area?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**10. How would you rate the driver's direct forward visibility from the driver's seat (including the front bumper area)?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**11. How would you rate the driver's side-to-side visibility from the driver's seat?**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

### Section 3

## Vehicle-Performance Questions

**Scoring Instructions:** Unless otherwise stated, the vehicle should be rated on a scale of 1 to 5, as shown below.

1	2	3	4	5
(Strongly Disagree)	(Disagree)	(Neutral)	(Agree)	(Strongly Agree)

For each question below, please circle your indicated rating. You can write N/A to any question that is not applicable.

1. The vehicle allows efficient delivery to all stops on the route.

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

2. The driver-side door design allows for easy entering and exiting from the vehicle during mail delivery.

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

3. Carriers can safely access mail and packages from outside of the vehicle while on the delivery route.

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

4. The vehicle design allows carriers to perform dismounted delivery tasks efficiently.

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

5. The vehicle had acceptable performance on the route (comfort, acceleration, braking, handling).

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**6. The vehicle air conditioning was effective.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**7. The vehicle heater was effective.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**8. The vehicle had adequate cargo capacity for my usual delivery route.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**9. The vehicle provided enough space inside to sort and access my mail.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**10. The vehicle was easy to load and unload.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**11. The vehicle shelving system was sufficient for loading packages.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**12. The vehicle shelving system was sufficient for storing packages.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**13. The vehicle shelving system efficiently held the USPS delivery trays.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**14. The vehicle cab was able to be loaded and unloaded without any difficulty.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**15. The access to the cargo area from the curbside of the vehicle was efficient for loading and storing packages.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**16. The access to the cargo area in the rear of the vehicle was efficient for loading and unloading the packages.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**17. The vehicle was easy to refuel or recharge.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**18. The vehicle's dashboard and gauges were clear and easy to understand.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**19. I would choose to use the Test Vehicle over my usual delivery vehicle.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

**20. I would only choose the Test Vehicle over my usual delivery vehicle for priority deliveries or other special uses.**

Test Vehicle	1	2	3	4	5
Daily Vehicle	1	2	3	4	5

Section 4

**Written Responses**

**1. Were there particular features or qualities that stood out?**

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**2. Considering the vehicle as a whole, were there any overall deficiencies or concerns that should be noted? Please describe.**

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**3. Considering the safety systems (i.e. automatic emergency braking, collision alert, rear vision camera, lane keep assist, park assist), were there any qualities or concerns with the added systems in the vehicle. Please identify the specific features of the vehicle that are related to your comments.**

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**4. Additional Comments on the Pilot Vehicle.**

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