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Executive Director
Performance and Field Operations Support

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CPDO
JUNE YTD



HQ Functional Group: HQ CPDO
NPA Composite Performance Summary

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	4.29	4
Western Processing	5.25	5
Eastern Processing	4.58	5
Pacific NW Processing	5.88	6
New York Metro Processing	5.38	5
Southern Cal Processing	5.26	5
Chesapeake Processing	5.26	5
Western Processing	5.11	5
Lakeshores Processing	4.70	5
Westshores Processing	4.55	5
New England Processing	4.52	5
Gulf Atlantic Processing	4.32	4
Southwest Processing	4.18	4
South Atlantic Processing	3.98	4
Midwest Processing	3.95	4
Southeast Processing	3.43	3

Top 20

Operational Group	Score	Cell
Seattle NDC	6.90	7
North Peninsula DDC	6.79	7
San Francisco P&DC	6.79	7
Sacramento P&DC	6.68	7
Santa Clarita P&DC	6.43	6
Van Nuys Fss Mail Processing Anx	6.43	6
Washington NDC	6.35	6
San Jose P&DC	6.31	6
Morgan NY P&DC	6.28	6
Missoula Mpf	6.19	6
Pittsburgh P&DC	6.12	6
Columbus P&DC	6.09	6
Santa Ana P&DC	6.05	6
Altoona P&DC	6.04	6
Margaret Sellers P&DC	6.00	6
Anchorage Ak P&DC	5.97	6
Anchorage AMF	5.97	6
Oakland P&DC	5.97	6
Harrisburg P&DC	5.94	6
San Bernardino P&DC	5.92	6

Opportunity 20

Operational Group	Score	Cell
Jet Cove Anx	2.71	3
Memphis P&DC	2.71	3
Peachtree P&DC	2.80	3
Macon P&DC	2.91	3
Rocky Mount P&DF	3.07	3
Saint Louis NDC	3.23	3
Greenville P&DC	3.25	3
Bismarck P&DF	3.28	3
Kansas City KS NDC	3.28	3
Greensboro NDC	3.29	3
Fort Worth P&DC	3.30	3
Charleston P&DC	3.37	3
Chattanooga P&DC	3.38	3
Little Rock P&DC	3.38	3
Memphis NDC	3.39	3
Nashua P&DC	3.41	3
Atlanta NDC	3.45	3
Knoxville P&DC	3.46	3
Duluth P&DC	3.53	4
South Suburban P&DC	3.53	4

HQ Functional Group: HQ CPDO
Controllable Income

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Top 20

Opportunity 20

Operational Group	Score	Cell
HQ CPDO	-1.56	2
Eastern Processing	-1.56	2
Western Processing	-1.56	2
Chesapeake Processing	-1.56	2
Gulf Atlantic Processing	-1.56	2
Lakeshores Processing	-1.56	2
Midwest Processing	-1.56	2
New England Processing	-1.56	2
New York Metro Processing	-1.56	2
Pacific NW Processing	-1.56	2
South Atlantic Processing	-1.56	2
Southeast Processing	-1.56	2
Southern Cal Processing	-1.56	2
Southwest Processing	-1.56	2
Western Processing	-1.56	2
Westshores Processing	-1.56	2

Operational Group	Score	Cell
Abilene P&DF	-1.56	2
Akron P&DC	-1.56	2
Albany NY P&DC	-1.56	2
Albuquerque Nm P&DC	-1.56	2
Altoona P&DC	-1.56	2
Amarillo P&DC	-1.56	2
Anaheim P&DC	-1.56	2
Anchorage Ak P&DC	-1.56	2
Anchorage AMF	-1.56	2
Atlanta NDC	-1.56	2
Atlanta P&DC	-1.56	2
Augusta P&DC	-1.56	2
Austin P&DC	-1.56	2
Bakersfield P&DC	-1.56	2
Balt Inc Mail P&DC	-1.56	2
Baltimore P&DC	-1.56	2
Baton Rouge La P&DC	-1.56	2
Beaumont P&DF	-1.56	2
Bethpage NY P&DC	-1.56	2
Billings P&DC	-1.56	2

Operational Group	Score	Cell
Youngstown P&DF	-1.56	2
Ybor City P&DC	-1.56	2
Yakima Mpf	-1.56	2
Wichita P&DC	-1.56	2
White River Junction P&DC	-1.56	2
Westchester NY P&DC	-1.56	2
West Valley P&DC	-1.56	2
West Palm Beach P&DC	-1.56	2
West Nassau NY P&DC	-1.56	2
Wenatchee Mpf	-1.56	2
Waterloo P&DF	-1.56	2
Washington NDC	-1.56	2
Van Nuys Fss Mail Processing Anx	-1.56	2
Twin Cities L&DC	-1.56	2
Tulsa Ok P&DC	-1.56	2
Tucson P&DC	-1.56	2
Trenton P&DC	-1.56	2
Traverse City P&DC	-1.56	2
Toledo P&DC	-1.56	2
Tampa P&DC	-1.56	2

HQ Functional Group: HQ CPDO

Total Revenue % to Plan

NPA PERFORMANCE

FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	-1.45	3
Eastern Processing	-1.45	3
Western Processing	-1.45	3
Chesapeake Processing	-1.45	3
Gulf Atlantic Processing	-1.45	3
Lakeshores Processing	-1.45	3
Midwest Processing	-1.45	3
New England Processing	-1.45	3
New York Metro Processing	-1.45	3
Pacific NW Processing	-1.45	3
South Atlantic Processing	-1.45	3
Southeast Processing	-1.45	3
Southern Cal Processing	-1.45	3
Southwest Processing	-1.45	3
Western Processing	-1.45	3
Westshores Processing	-1.45	3

Top 20

Operational Group	Score	Cell
Birmingham Anx	-1.45	3
Mobile Anx	-1.45	3
Birmingham AI P&DC	-1.45	3
Huntsville P&DF	-1.45	3
Mobile AI P&DC	-1.45	3
Montgomery AI P&DC	-1.45	3
Anchorage Ak P&DC	-1.45	3
Anchorage AMF	-1.45	3
Phoenix P&DC	-1.45	3
West Valley P&DC	-1.45	3
Tucson P&DC	-1.45	3
Little Rock P&DC	-1.45	3
Northwest Arkansas P&DF	-1.45	3
Industry P&DC	-1.45	3
Anaheim P&DC	-1.45	3
Bakersfield P&DC	-1.45	3
North Peninsula DDC	-1.45	3
Fresno P&DC	-1.45	3
Los Angeles NDC	-1.45	3
Los Angeles P&DC	-1.45	3

Opportunity 20

Operational Group	Score	Cell
Cheyenne P&DC	-1.45	3
Casper Mpf	-1.45	3
Milwaukee Mpa	-1.45	3
Milwaukee P&DC	-1.45	3
Madison P&DC	-1.45	3
Green Bay P&DC	-1.45	3
Eau Claire P&DF	-1.45	3
Charleston P&DC	-1.45	3
Yakima Mpf	-1.45	3
Wenatchee Mpf	-1.45	3
Tacoma Wa P&DC	-1.45	3
Spokane Wa P&DC	-1.45	3
Seattle Priority Mail Anx	-1.45	3
Seattle Wa P&DC	-1.45	3
Seattle NDC	-1.45	3
Roanoke P&DC	-1.45	3
Richmond P&DC	-1.45	3
Northern VA P&DC	-1.45	3
Norfolk P&DC	-1.45	3
Dulles P&DC	-1.45	3

HQ Functional Group: HQ CPDO
Total Operating Expense (TOE)

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	1.38	3
Eastern Processing	-1.23	5
Western Processing	-0.69	5
New York Metro Processing	-2.90	7
Lakeshores Processing	-2.43	6
Westshores Processing	-1.31	6
Midwest Processing	-1.16	5
Chesapeake Processing	-1.12	5
Pacific NW Processing	-1.07	5
New England Processing	-0.98	5
Southwest Processing	-0.76	5
Southeast Processing	-0.68	5
Western Processing	-0.46	5
South Atlantic Processing	-0.33	5
Gulf Atlantic Processing	0.15	4
Southern Cal Processing	2.03	3

Top 20

Operational Group	Score	Cell
Memphis NDC	-14.23	10
New Jersey NDC	-11.49	10
Greater Newark P&DC	-11.20	10
Westchester NY P&DC	-9.43	10
Chicago NDC	-8.44	10
Los Angeles NDC	-7.86	10
West Nassau NY P&DC	-7.75	10
Saint Louis P&DC	-7.68	10
Saint Louis Metro Anx	-7.68	10
North Peninsula DDC	-7.42	10
San Francisco P&DC	-7.42	10
Washington NDC	-7.32	10
Grand Rapids P&DF	-7.19	10
Grand Rapids P&DC	-7.19	10
Southern CT P&DC	-7.10	10
Middlesex-Essex P&DC	-6.82	10
SO Maryland P&DC	-6.64	10
Shreveport La P&DC	-6.60	10
Greensboro P&DC	-6.45	10
Baton Rouge La P&DC	-6.18	9

Opportunity 20

Operational Group	Score	Cell
Youngstown P&DF	14.42	0
Eau Claire P&DF	13.84	0
Provo P&DC	13.62	0
Rapid City Mpf	12.71	0
Jet Cove Anx	11.54	0
Memphis P&DC	11.54	0
Gainesville P&DF	10.99	0
Pocatello Mpf	10.50	0
Mid Florida P&DC	9.98	0
Billings P&DC	9.13	0
Wenatchee Mpf	8.94	0
Los Angeles P&DC	8.77	0
Fort Wayne P&DC	8.76	0
Lubbock P&DC	8.64	0
Mid-Hudson NY P&DC	8.40	0
Johnson City P&DC	8.27	0
Manchester P&DC	7.96	0
Yakima Mpf	7.61	0
Huntsville P&DF	7.48	0
Seminole P&DC	7.45	0

HQ Functional Group: HQ CPDO
Functional Effectiveness Processing & Maintenance

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	5.00	5
Western Processing	6.00	6
Eastern Processing	5.00	5
Pacific NW Processing	7.00	7
Southern Cal Processing	6.00	6
Western Processing	6.00	6
Chesapeake Processing	6.00	6
Gulf Atlantic Processing	5.00	5
Westshores Processing	5.00	5
New England Processing	5.00	5
New York Metro Processing	5.00	5
Lakeshores Processing	5.00	5
Southwest Processing	5.00	5
Midwest Processing	4.00	4
South Atlantic Processing	4.00	4
Southeast Processing	3.00	3

Top 20

Operational Group	Score	Cell
Anchorage Ak P&DC	8.00	8
Anchorage AMF	8.00	8
Eastern Shore P&DC	8.00	8
Great Falls P&DF	8.00	8
Missoula Mpf	8.00	8
Altoona P&DC	8.00	8
Johnstown P&DC-Inshd	8.00	8
Seattle NDC	8.00	8
Tacoma Wa P&DC	8.00	8
Tucson P&DC	7.00	7
Bakersfield P&DC	7.00	7
North Peninsula DDC	7.00	7
North Bay P&DC	7.00	7
Oakland P&DC	7.00	7
Redding Mpf	7.00	7
Sacramento P&DC	7.00	7
San Bernardino P&DC	7.00	7
Margaret Sellers P&DC	7.00	7
San Francisco NDC	7.00	7
San Francisco P&DC	7.00	7

Opportunity 20

Operational Group	Score	Cell
Jet Cove Anx	2.00	2
Memphis P&DC	2.00	2
Memphis NDC	2.00	2
Kansas City KS NDC	2.00	2
Peachtree P&DC	2.00	2
Atlanta NDC	2.00	2
Richmond P&DC	3.00	3
Fort Worth P&DC	3.00	3
Greenville P&DC	3.00	3
Cincinnati NDC	3.00	3
Bismarck P&DF	3.00	3
Rocky Mount P&DF	3.00	3
Greensboro NDC	3.00	3
New Jersey NDC	3.00	3
Nashua P&DC	3.00	3
Twin Cities L&DC	3.00	3
Saint Paul P&DC	3.00	3
Minn-Saint Paul NDC	3.00	3
Minn-Saint Paul Psa	3.00	3
Middlesex-Essex P&DC	3.00	3

HQ Functional Group: HQ CPDO
Operating Plan Precision

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	87.30	7
Eastern Processing	87.45	7
Western Processing	87.15	7
Chesapeake Processing	95.68	9
Pacific NW Processing	93.24	8
New England Processing	89.73	7
Southern Cal Processing	88.59	7
South Atlantic Processing	88.19	7
Southwest Processing	87.76	7
Westshores Processing	87.39	7
New York Metro Processing	87.01	7
Western Processing	85.03	6
Gulf Atlantic Processing	84.59	6
Lakeshores Processing	84.57	6
Midwest Processing	83.12	6
Southeast Processing	78.94	4

Top 20

Operational Group	Score	Cell
Peoria P&DC	99.57	10
Corpus Christi P&DC	99.39	10
Scranton P&DC	99.35	10
Pennwood Place P&DC	99.26	10
Pittsburgh P&DC	99.10	10
Seattle NDC	99.10	10
Burlington P&DC	99.03	10
Pittsburgh NDC	98.90	10
Amarillo P&DC	98.81	10
Quad Cities P&DC	98.78	10
Harrisburg P&DC	98.71	10
San Francisco NDC	98.38	9
Washington NDC	98.37	9
Johnstown P&DC-Inshd	98.34	9
Great Falls P&DF	98.32	9
Delaware P&DC	98.24	9
Midland P&DC	98.20	9
North Platte Mpf	98.11	9
McAllen P&DC	97.97	9
Queens NY P&DC	97.80	9

Opportunity 20

Operational Group	Score	Cell
Busse P&DC	46.35	0
Atlanta NDC	51.93	0
Memphis NDC	53.32	0
Kansas City KS NDC	53.73	0
Peachtree P&DC	58.75	1
New Jersey NDC	62.24	1
Twin Cities L&DC	65.85	2
Saint Paul P&DC	65.85	2
Chicago NDC	66.96	2
Springdale Anx	68.37	3
Cincinnati P&DC	68.37	3
Ybor City P&DC	68.69	3
Fort Worth P&DC	69.11	3
Kansas City MO P&DC	69.61	3
Little Rock P&DC	69.82	3
Cincinnati NDC	69.89	3
Detroit P&DC	71.78	3
Detroit NDC	72.13	3
Saint Louis Metro Anx	72.53	3
Saint Louis P&DC	72.53	3

HQ Functional Group: HQ CPDO
Efficiency Index % SPLY - P&M

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	-0.96	4
Western Processing	-0.93	4
Eastern Processing	-0.99	4
Westshores Processing	2.38	6
Southwest Processing	2.36	6
Lakeshores Processing	1.26	5
Gulf Atlantic Processing	0.66	5
Southeast Processing	-1.40	4
Pacific NW Processing	-1.69	4
Midwest Processing	-1.85	4
South Atlantic Processing	-2.19	4
New York Metro Processing	-2.22	4
Chesapeake Processing	-2.69	4
Southern Cal Processing	-2.93	4
Western Processing	-2.94	4
New England Processing	-3.26	4

Top 20

Operational Group	Score	Cell
Greater Newark P&DC	48.22	10
Mid-Hudson NY P&DC	25.38	10
Chicago NDC	24.90	10
Busse P&DC	20.91	10
Augusta P&DC	20.46	10
Missoula Mpf	18.23	10
Southern Capital Beltway Fac	16.02	10
Washington NDC	14.33	10
Huntsville P&DF	12.50	10
Beaumont P&DF	12.40	10
Dmdu Cantano Anx	12.31	10
San Juan Pr P&DC	12.31	10
Gulfport P&DF	11.65	10
Corpus Christi P&DC	11.16	10
El Paso P&DC	11.06	10
Champaign P&DC	9.63	10
Pensacola P&DC	9.43	9
Eastern Shore P&DC	9.35	9
Grand Forks Mpf	9.20	9
Evansville P&DC	9.06	9

Opportunity 20

Operational Group	Score	Cell
Southern CT P&DC	-87.91	0
Greensboro NDC	-42.99	0
Stamford P&DC	-34.73	0
New Jersey NDC	-27.41	0
Los Angeles NDC	-23.63	0
Gainesville P&DF	-20.17	0
Middlesex-Essex P&DC	-17.70	0
Curseen-Morris P&DC	-17.19	0
Pennwood Place P&DC	-17.11	0
Pocatello Mpf	-15.01	1
Pasadena Mail Processing Anx	-14.28	1
Provo P&DC	-13.28	1
Bismarck P&DF	-12.19	1
Lancaster P&DC	-12.17	2
Twin Cities L&DC	-12.10	2
Saint Paul P&DC	-12.10	2
Wenatchee Mpf	-11.98	2
Fox Valley P&DC	-11.64	2
Memphis NDC	-11.34	2
Cincinnati NDC	-10.50	2

HQ Functional Group: HQ CPDO
Four Walls Service

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Top 20

Opportunity 20

Operational Group	Score	Cell
HQ CPDO	97.89	4
Western Processing	98.22	5
Eastern Processing	97.63	4
Southern Cal Processing	99.09	8
Pacific NW Processing	98.85	7
New York Metro Processing	98.33	6
Western Processing	98.24	5
Lakeshores Processing	98.11	5
Chesapeake Processing	98.07	5
South Atlantic Processing	97.74	4
Westshores Processing	97.68	4
Southwest Processing	97.52	4
New England Processing	97.47	4
Gulf Atlantic Processing	97.43	3
Midwest Processing	97.30	3
Southeast Processing	97.04	3

Operational Group	Score	Cell
Medford Or P&DC	99.62	10
Kingsford Mpf	99.58	10
Grand Forks Mpf	99.58	10
Anchorage Ak P&DC	99.54	10
Anchorage AMF	99.54	10
Santa Clarita P&DC	99.52	10
Van Nuys Fss Mail Processing Anx	99.52	10
Santa Ana P&DC	99.47	9
North Platte Mpf	99.41	9
Midland P&DC	99.40	9
Great Falls P&DF	99.37	9
McAllen P&DC	99.36	9
San Bernardino P&DC	99.32	9
Margaret Sellers P&DC	99.32	9
North Peninsula DDC	99.29	9
San Francisco P&DC	99.29	9
Bakersfield P&DC	99.27	9
Casper Mpf	99.27	9
Traverse City P&DC	99.26	9
Altoona P&DC	99.26	9

Operational Group	Score	Cell
Gainesville P&DF	85.62	0
Springfield NDC	90.89	0
Chicago NDC	91.43	0
Middlesex-Essex P&DC	93.65	0
Huntsville P&DF	93.68	0
Royal Palm P&DC	93.80	0
Bismarck P&DF	94.38	0
Richmond P&DC	94.92	0
Nashua P&DC	94.95	0
Rocky Mount P&DF	95.17	0
Duluth P&DC	95.19	0
Jacksonville P&DC	95.23	0
Jet Cove Anx	95.33	0
Memphis P&DC	95.33	0
Curseen-Morris P&DC	95.41	0
South Suburban P&DC	95.69	0
Tallahassee P&DC	95.77	1
Jackson P&DC	95.78	1
Fort Worth P&DC	96.02	1
Peachtree P&DC	96.08	1

HQ Functional Group: HQ CPDO
Division Performance

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	96.73	5
Western Processing	97.03	6
Eastern Processing	96.48	4
Southern Cal Processing	98.44	10
Pacific NW Processing	98.01	9
Western Processing	97.64	8
Chesapeake Processing	96.91	6
New England Processing	96.63	5
Gulf Atlantic Processing	96.62	5
Midwest Processing	96.52	5
Lakeshores Processing	96.50	5
New York Metro Processing	96.43	4
South Atlantic Processing	96.37	4
Southwest Processing	96.20	4
Southeast Processing	95.85	2
Westshores Processing	95.84	2

Top 20

Operational Group	Score	Cell
Industry P&DC	98.44	10
Anaheim P&DC	98.44	10
Bakersfield P&DC	98.44	10
Fresno P&DC	98.44	10
Los Angeles NDC	98.44	10
Los Angeles P&DC	98.44	10
Moreno Valley P&DC	98.44	10
Pasadena Mail Processing Anx	98.44	10
San Bernardino P&DC	98.44	10
Margaret Sellers P&DC	98.44	10
Santa Ana P&DC	98.44	10
Santa Barbara P&DC	98.44	10
Santa Clarita P&DC	98.44	10
Van Nuys Fss Mail Processing Anx	98.44	10
Honolulu Hi P&DC	98.44	10
Anchorage Ak P&DC	98.01	9
Anchorage AMF	98.01	9
North Peninsula DDC	98.01	9
North Bay P&DC	98.01	9
Oakland P&DC	98.01	9

Opportunity 20

Operational Group	Score	Cell
Milwaukee Mpa	95.84	2
Milwaukee P&DC	95.84	2
Madison P&DC	95.84	2
Green Bay P&DC	95.84	2
Eau Claire P&DF	95.84	2
South Bend P&DC	95.84	2
Indianapolis P&DC	95.84	2
Indianapolis Mpa	95.84	2
Gary P&DC	95.84	2
Fort Wayne P&DC	95.84	2
Evansville P&DC	95.84	2
Springfield P&DC	95.84	2
Quad Cities P&DC	95.84	2
Peoria P&DC	95.84	2
Palatine P&DC	95.84	2
Fox Valley P&DC	95.84	2
Chicago P&DC	95.84	2
South Suburban P&DC	95.84	2
Chicago NDC	95.84	2
Champaign P&DC	95.84	2

HQ Functional Group: HQ CPDO
Processing Index

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	5.00	5
Western Processing	6.00	6
Eastern Processing	4.00	4
Southern Cal Processing	9.00	9
Pacific NW Processing	8.00	8
Western Processing	7.00	7
Chesapeake Processing	6.00	6
New England Processing	5.00	5
New York Metro Processing	5.00	5
Lakeshores Processing	5.00	5
Gulf Atlantic Processing	4.00	4
Midwest Processing	4.00	4
Southwest Processing	4.00	4
South Atlantic Processing	4.00	4
Southeast Processing	3.00	3
Westshores Processing	3.00	3

Top 20

Operational Group	Score	Cell
Anchorage Ak P&DC	10.00	10
Anchorage AMF	10.00	10
Bakersfield P&DC	10.00	10
San Bernardino P&DC	10.00	10
Margaret Sellers P&DC	10.00	10
Santa Ana P&DC	10.00	10
Santa Clarita P&DC	10.00	10
Van Nuys Fss Mail Processing Anx	10.00	10
Honolulu Hi P&DC	10.00	10
Medford Or P&DC	10.00	10
Industry P&DC	9.00	9
North Peninsula DDC	9.00	9
Fresno P&DC	9.00	9
Los Angeles NDC	9.00	9
Moreno Valley P&DC	9.00	9
North Bay P&DC	9.00	9
Pasadena Mail Processing Anx	9.00	9
Sacramento P&DC	9.00	9
San Francisco P&DC	9.00	9
San Jose P&DC	9.00	9

Opportunity 20

Operational Group	Score	Cell
Jet Cove Anx	1.00	1
Memphis P&DC	1.00	1
South Suburban P&DC	1.00	1
Chicago NDC	1.00	1
Richmond P&DC	2.00	2
Greenville P&DC	2.00	2
Rocky Mount P&DF	2.00	2
North Metro P&DC	2.00	2
Peachtree P&DC	2.00	2
Milwaukee Mpa	3.00	3
Milwaukee P&DC	3.00	3
Green Bay P&DC	3.00	3
Fort Worth P&DC	3.00	3
North Texas P&DC	3.00	3
Memphis NDC	3.00	3
Knoxville P&DC	3.00	3
Johnson City P&DC	3.00	3
Chattanooga P&DC	3.00	3
Columbia P&DC	3.00	3
Charleston P&DC	3.00	3

HQ Functional Group: HQ CPDO
Employee Separation Rate - P&M

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Top 20

Opportunity 20

Operational Group	Score	Cell
HQ CPDO	12.39	2
Western Processing	-0.53	4
Eastern Processing	8.61	2
Western Processing	-14.27	5
Gulf Atlantic Processing	-11.41	5
Pacific NW Processing	-5.68	4
Westshores Processing	-4.16	4
New York Metro Processing	7.34	3
Chesapeake Processing	8.73	2
New England Processing	11.51	2
Lakeshores Processing	14.79	2
South Atlantic Processing	15.49	1
Midwest Processing	17.78	1
Southern Cal Processing	18.76	1
Southwest Processing	25.00	0
Southeast Processing	47.23	0

Operational Group	Score	Cell
Phoenix P&DC	-14.27	5
West Valley P&DC	-14.27	5
Tucson P&DC	-14.27	5
Colorado Springs P&DC	-14.27	5
Denver NDC	-14.27	5
Denver P&DC	-14.27	5
Grand Junction Mpf	-14.27	5
Las Vegas P&DC	-14.27	5
Reno P&DC	-14.27	5
Albuquerque Nm P&DC	-14.27	5
Provo P&DC	-14.27	5
Salt Lake City P&DC	-14.27	5
Salt Lake City Asf	-14.27	5
Casper Mpf	-14.27	5
Cheyenne P&DC	-14.27	5
Birmingham Anx	-11.41	5
Mobile Anx	-11.41	5
Birmingham Al P&DC	-11.41	5
Huntsville P&DF	-11.41	5
Mobile Al P&DC	-11.41	5

Operational Group	Score	Cell
Nashville P&DC	47.23	0
Jet Cove Anx	47.23	0
Memphis P&DC	47.23	0
Memphis NDC	47.23	0
Knoxville P&DC	47.23	0
Johnson City P&DC	47.23	0
Chattanooga P&DC	47.23	0
Greenville P&DC	47.23	0
Columbia P&DC	47.23	0
Charleston P&DC	47.23	0
Macon P&DC	47.23	0
North Metro P&DC	47.23	0
Augusta P&DC	47.23	0
Peachtree P&DC	47.23	0
Atlanta P&DC	47.23	0
Atlanta NDC	47.23	0
San Antonio P&DC	25.00	0
Midland P&DC	25.00	0
McAllen P&DC	25.00	0
Lubbock P&DC	25.00	0

HQ Functional Group: HQ CPDO
Market Dominant Composite

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	93.18	5
Western Processing	93.42	6
Eastern Processing	92.98	4
Southern Cal Processing	95.29	10
New York Metro Processing	93.84	7
Pacific NW Processing	93.77	6
Lakeshores Processing	93.61	6
Chesapeake Processing	93.59	6
Western Processing	93.31	5
South Atlantic Processing	93.28	5
New England Processing	93.13	5
Gulf Atlantic Processing	93.06	5
Southwest Processing	92.89	4
Westshores Processing	92.46	4
Midwest Processing	92.29	4
Southeast Processing	91.34	3

Top 20

Operational Group	Score	Cell
Industry P&DC	95.29	10
Anaheim P&DC	95.29	10
Bakersfield P&DC	95.29	10
Fresno P&DC	95.29	10
Los Angeles NDC	95.29	10
Los Angeles P&DC	95.29	10
Moreno Valley P&DC	95.29	10
Pasadena Mail Processing Anx	95.29	10
San Bernardino P&DC	95.29	10
Margaret Sellers P&DC	95.29	10
Santa Ana P&DC	95.29	10
Santa Barbara P&DC	95.29	10
Santa Clarita P&DC	95.29	10
Van Nuys Fss Mail Processing Anx	95.29	10
Honolulu Hi P&DC	95.29	10
New Jersey NDC	93.84	7
Northrn Metro P&DC	93.84	7
Greater Newark P&DC	93.84	7
Dvd Bldg P&DC	93.84	7
SO Jersey P&DC	93.84	7

Opportunity 20

Operational Group	Score	Cell
Nashville P&DC	91.34	3
Jet Cove Anx	91.34	3
Memphis P&DC	91.34	3
Memphis NDC	91.34	3
Knoxville P&DC	91.34	3
Johnson City P&DC	91.34	3
Chattanooga P&DC	91.34	3
Greenville P&DC	91.34	3
Columbia P&DC	91.34	3
Charleston P&DC	91.34	3
Macon P&DC	91.34	3
North Metro P&DC	91.34	3
Augusta P&DC	91.34	3
Peachtree P&DC	91.34	3
Atlanta P&DC	91.34	3
Atlanta NDC	91.34	3
Sioux Falls Sd P&DC	92.29	4
Rapid City Mpf	92.29	4
Central Dakota P&DF	92.29	4
Grand Forks Mpf	92.29	4

HQ Functional Group: HQ CPDO

Competitive Composite

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	90.81	4
Western Processing	91.40	4
Eastern Processing	90.25	3
Southern Cal Processing	94.62	9
Pacific NW Processing	93.01	7
New York Metro Processing	92.63	6
Chesapeake Processing	92.18	5
Lakeshores Processing	90.86	4
South Atlantic Processing	90.62	3
Western Processing	90.57	3
Gulf Atlantic Processing	90.15	3
New England Processing	90.13	3
Westshores Processing	89.80	3
Southeast Processing	89.22	2
Southwest Processing	88.11	1
Midwest Processing	87.40	0

Top 20

Operational Group	Score	Cell
Industry P&DC	94.62	9
Anaheim P&DC	94.62	9
Bakersfield P&DC	94.62	9
Fresno P&DC	94.62	9
Los Angeles NDC	94.62	9
Los Angeles P&DC	94.62	9
Moreno Valley P&DC	94.62	9
Pasadena Mail Processing Anx	94.62	9
San Bernardino P&DC	94.62	9
Margaret Sellers P&DC	94.62	9
Santa Ana P&DC	94.62	9
Santa Barbara P&DC	94.62	9
Santa Clarita P&DC	94.62	9
Van Nuys Fss Mail Processing Anx	94.62	9
Honolulu Hi P&DC	94.62	9
Anchorage Ak P&DC	93.01	7
Anchorage AMF	93.01	7
North Peninsula DDC	93.01	7
North Bay P&DC	93.01	7
Oakland P&DC	93.01	7

Opportunity 20

Operational Group	Score	Cell
Sioux Falls Sd P&DC	87.40	0
Rapid City Mpf	87.40	0
Central Dakota P&DF	87.40	0
Grand Forks Mpf	87.40	0
Fargo P&DF	87.40	0
Bismarck P&DF	87.40	0
Omaha Ne P&DC	87.40	0
North Platte Mpf	87.40	0
Lincoln P&DF	87.40	0
Springfield P&DC	87.40	0
Saint Louis Metro Anx	87.40	0
Saint Louis P&DC	87.40	0
Saint Louis NDC	87.40	0
Kansas City MO P&DC	87.40	0
Columbia P&DC	87.40	0
Twin Cities L&DC	87.40	0
Saint Paul P&DC	87.40	0
Saint Cloud P&DC	87.40	0
Minneapolis P&DC	87.40	0
Minn-Saint Paul NDC	87.40	0

HQ Functional Group: HQ CPDO
Scanning Visibility

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	93.06	4
Western Processing	93.40	5
Eastern Processing	92.74	4
Pacific NW Processing	95.01	6
Western Processing	93.79	5
Midwest Processing	93.77	5
Southwest Processing	93.27	5
Lakeshores Processing	93.24	4
New England Processing	93.09	4
New York Metro Processing	93.05	4
Southeast Processing	92.77	4
South Atlantic Processing	92.76	4
Southern Cal Processing	92.35	3
Chesapeake Processing	92.30	3
Westshores Processing	92.26	3
Gulf Atlantic Processing	92.03	3

Top 20

Operational Group	Score	Cell
Pocatello Mpf	99.93	10
Central Dakota P&DF	99.30	10
Lincoln P&DF	99.20	10
Colorado Springs P&DC	99.08	10
Mid Florida P&DC	99.00	10
Altoona P&DC	98.57	9
Burlington P&DC	98.52	9
Beaumont P&DF	98.46	9
Rapid City Mpf	98.36	9
Johnson City P&DC	98.32	9
Sioux Falls Sd P&DC	98.25	9
Gainesville P&DF	98.15	9
Saint Cloud P&DC	98.10	9
Kingsford Mpf	98.03	9
Fargo P&DF	97.97	9
Lansing P&DC	97.90	9
Moreno Valley P&DC	97.66	8
Wenatchee Mpf	97.43	8
Tucson P&DC	97.23	8
Grand Forks Mpf	97.12	8

Opportunity 20

Operational Group	Score	Cell
Norfolk P&DC	84.21	0
Industry P&DC	86.22	0
South Suburban P&DC	87.05	0
Busse P&DC	87.20	0
Jacksonville P&DC	88.79	0
Baltimore P&DC	88.87	0
Southern CT P&DC	88.90	0
Harrisburg P&DC	89.08	0
New Jersey NDC	89.30	0
Chicago NDC	89.38	0
Springfield NDC	89.54	0
Atlanta P&DC	89.85	0
Jacksonville NDC	90.18	0
Greater Newark P&DC	90.24	0
Philadelphia NDC	90.30	1
Tampa P&DC	90.39	1
Atlanta NDC	90.42	1
Memphis NDC	90.52	1
Hartford P&DC	90.71	1
Bradley AMF	90.71	1

HQ Functional Group: HQ CPDO
Customer Experience Index

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	6.20	6
Eastern Processing	6.20	6
Western Processing	6.20	6
Chesapeake Processing	6.20	6
Gulf Atlantic Processing	6.20	6
Lakeshores Processing	6.20	6
Midwest Processing	6.20	6
New England Processing	6.20	6
New York Metro Processing	6.20	6
Pacific NW Processing	6.20	6
South Atlantic Processing	6.20	6
Southeast Processing	6.20	6
Southern Cal Processing	6.20	6
Southwest Processing	6.20	6
Western Processing	6.20	6
Westshores Processing	6.20	6

Top 20

Operational Group	Score	Cell
Abilene P&DF	6.20	6
Akron P&DC	6.20	6
Albany NY P&DC	6.20	6
Albuquerque Nm P&DC	6.20	6
Altoona P&DC	6.20	6
Amarillo P&DC	6.20	6
Anaheim P&DC	6.20	6
Anchorage Ak P&DC	6.20	6
Anchorage AMF	6.20	6
Atlanta NDC	6.20	6
Atlanta P&DC	6.20	6
Augusta P&DC	6.20	6
Austin P&DC	6.20	6
Bakersfield P&DC	6.20	6
Balt Inc Mail P&DC	6.20	6
Baltimore P&DC	6.20	6
Baton Rouge La P&DC	6.20	6
Beaumont P&DF	6.20	6
Bethpage NY P&DC	6.20	6
Billings P&DC	6.20	6

Opportunity 20

Operational Group	Score	Cell
Youngstown P&DF	6.20	6
Ybor City P&DC	6.20	6
Yakima Mpf	6.20	6
Wichita P&DC	6.20	6
White River Junction P&DC	6.20	6
Westchester NY P&DC	6.20	6
West Valley P&DC	6.20	6
West Palm Beach P&DC	6.20	6
West Nassau NY P&DC	6.20	6
Wenatchee Mpf	6.20	6
Waterloo P&DF	6.20	6
Washington NDC	6.20	6
Van Nuys Fss Mail Processing Anx	6.20	6
Twin Cities L&DC	6.20	6
Tulsa Ok P&DC	6.20	6
Tucson P&DC	6.20	6
Trenton P&DC	6.20	6
Traverse City P&DC	6.20	6
Toledo P&DC	6.20	6
Tampa P&DC	6.20	6



National

Operational Group	Score	Cell
HQ CPDO	7.50	5
Eastern Processing	7.41	5
Western Processing	7.61	4
Chesapeake Processing	6.00	6
Pacific NW Processing	6.21	6
New York Metro Processing	6.62	5
Southern Cal Processing	6.79	5
Midwest Processing	7.19	5
Gulf Atlantic Processing	7.43	5
Southwest Processing	7.81	4
New England Processing	7.97	4
Lakeshores Processing	8.07	4
Southeast Processing	8.16	4
South Atlantic Processing	8.41	3
Westshores Processing	8.46	3
Western Processing	9.11	3

Top 20

Operational Group	Score	Cell
Pocatello Mpf	0.00	10
Mankato P&DC	0.00	10
Altoona P&DC	0.00	10
Central Dakota P&DF	0.00	10
Johnson City P&DC	1.76	10
North Peninsula DDC	1.80	10
San Francisco P&DC	1.80	10
Springfield P&DC	2.18	10
Jackson P&DC	2.22	10
Midland P&DC	2.52	10
Grand Forks Mpf	2.66	10
Peoria P&DC	2.88	10
Suburban P&DC	3.07	9
Washington NDC	3.23	9
Southern Capital Beltway Fac	3.26	9
San Jose P&DC	3.33	9
Northwest Rochester NY P&DC	3.39	9
Cheyenne P&DC	3.40	9
Fresno P&DC	3.64	9
Balt Inc Mail P&DC	3.75	9

Opportunity 20

Operational Group	Score	Cell
North Platte Mpf	21.68	0
Eau Claire P&DF	19.87	0
Rapid City Mpf	17.76	0
Gary P&DC	17.69	0
Provo P&DC	16.75	0
Rocky Mount P&DF	16.07	0
Wenatchee Mpf	14.75	0
Kansas City KS NDC	13.10	0
Mid-Hudson NY P&DC	13.03	0
Gulfport P&DF	12.82	0
Traverse City P&DC	12.75	0
Duluth P&DC	12.72	0
Evansville P&DC	12.71	0
Busse P&DC	12.57	0
Medford Or P&DC	12.49	0
Syracuse NY P&DC	12.45	0
Fort Worth P&DC	12.14	0
Yakima Mpf	12.11	0
Reno P&DC	12.08	0
Albuquerque Nm P&DC	12.05	0

HQ Functional Group: HQ CPDO

Total Accidents Imp



NPA PERFORMANCE

FY 2023 - JUN YTD

National

Operational Group	Score	Cell
HQ CPDO	-1.25	1
Eastern Processing	-1.34	1
Western Processing	-1.13	1
New England Processing	-10.29	5
Midwest Processing	-9.95	4
Southern Cal Processing	-8.86	4
Chesapeake Processing	-8.02	4
New York Metro Processing	-5.16	3
Southeast Processing	-4.92	2
Lakeshores Processing	-4.85	2
Pacific NW Processing	2.58	0
Gulf Atlantic Processing	2.78	0
Westshores Processing	5.36	0
Southwest Processing	9.77	0
South Atlantic Processing	11.73	0
Western Processing	13.18	0

Top 20

Operational Group	Score	Cell
Mankato P&DC	-100.00	10
Altoona P&DC	-100.00	10
Central Dakota P&DF	-100.00	10
Lubbock P&DC	-68.42	10
Johnson City P&DC	-66.67	10
Fresno P&DC	-64.71	10
Corpus Christi P&DC	-61.54	10
Cheyenne P&DC	-60.00	10
Missoula Mpf	-57.14	10
Suburban P&DC	-53.33	10
Oklahoma City Ok P&DC	-53.33	10
Montgomery Al P&DC	-52.17	10
Balt Inc Mail P&DC	-51.52	10
Southern CT P&DC	-50.00	10
Waterloo P&DF	-50.00	10
Grand Forks Mpf	-50.00	10
Beaumont P&DF	-50.00	10
Columbia P&DC	-47.06	10
Madison P&DC	-47.06	10
Des Moines NDC	-46.88	10

Opportunity 20

Operational Group	Score	Cell
North Platte Mpf	900.00	0
Wenatchee Mpf	300.00	0
Anchorage AMF	233.33	0
Anchorage Ak P&DC	233.33	0
Traverse City P&DC	180.00	0
Lincoln P&DF	150.00	0
Greater Newark P&DC	133.33	0
Provo P&DC	128.57	0
Tacoma Wa P&DC	125.00	0
Fort Worth P&DC	117.95	0
Casper Mpf	100.00	0
Burlington P&DC	100.00	0
Midland P&DC	100.00	0
Charleston P&DC	100.00	0
Southern Capital Beltway Fac	100.00	0
SO Maryland P&DC	100.00	0
Springfield P&DC	100.00	0
Dallas P&DC	81.82	0
Stamford P&DC	80.00	0
Pensacola P&DC	77.78	0

HQ Functional Group: HQ CPDO

Total Accidents Avg



NPA PERFORMANCE

FY 2023 - JUN YTD

National

Operational Group	Score	Cell
HQ CPDO	5.00	5
Eastern Processing	5.00	5
Western Processing	4.00	4
Chesapeake Processing	6.00	6
Pacific NW Processing	6.00	6
Southern Cal Processing	5.00	5
Gulf Atlantic Processing	5.00	5
Midwest Processing	5.00	5
New York Metro Processing	5.00	5
Southeast Processing	4.00	4
New England Processing	4.00	4
Lakeshores Processing	4.00	4
Southwest Processing	4.00	4
Western Processing	3.00	3
Westshores Processing	3.00	3
South Atlantic Processing	3.00	3

Top 20

Operational Group	Score	Cell
North Peninsula DDC	10.00	10
San Francisco P&DC	10.00	10
Pocatello Mpf	10.00	10
Peoria P&DC	10.00	10
Springfield P&DC	10.00	10
Mankato P&DC	10.00	10
Jackson P&DC	10.00	10
Grand Forks Mpf	10.00	10
Altoona P&DC	10.00	10
Central Dakota P&DF	10.00	10
Johnson City P&DC	10.00	10
Midland P&DC	10.00	10
Huntsville P&DF	9.00	9
Fresno P&DC	9.00	9
San Jose P&DC	9.00	9
Southern CT P&DC	9.00	9
Des Moines NDC	9.00	9
Waterloo P&DF	9.00	9
Balt Inc Mail P&DC	9.00	9
Washington NDC	9.00	9

Opportunity 20

Operational Group	Score	Cell
Eau Claire P&DF	0.00	0
Yakima Mpf	0.00	0
Wenatchee Mpf	0.00	0
Provo P&DC	0.00	0
San Antonio P&DC	0.00	0
Fort Worth P&DC	0.00	0
Rapid City Mpf	0.00	0
Medford Or P&DC	0.00	0
Rocky Mount P&DF	0.00	0
Mid Carolina P&DC	0.00	0
Mid-Hudson NY P&DC	0.00	0
Albuquerque Nm P&DC	0.00	0
Reno P&DC	0.00	0
North Platte Mpf	0.00	0
Gulfport P&DF	0.00	0
Traverse City P&DC	0.00	0
Grand Rapids P&DC	0.00	0
Grand Rapids P&DF	0.00	0
Middlesex-Essex P&DC	0.00	0
Kansas City KS NDC	0.00	0

HQ Functional Group: HQ CPDO
Employee Availability Rate

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	90.96	3
Western Processing	87.65	0
Eastern Processing	85.75	0
Pacific NW Processing	90.64	2
Western Processing	90.03	2
Midwest Processing	89.17	1
Southern Cal Processing	88.07	0
New England Processing	87.16	0
Southwest Processing	86.94	0
Gulf Atlantic Processing	86.53	0
South Atlantic Processing	85.35	0
Chesapeake Processing	85.24	0
Westshores Processing	85.23	0
New York Metro Processing	84.85	0
Lakeshores Processing	84.26	0
Southeast Processing	83.45	0

Top 20

Operational Group	Score	Cell
Mankato P&DC	96.43	10
Johnstown P&DC-Inshd	95.77	9
Lincoln P&DF	95.22	8
Pocatello Mpf	95.11	8
Sioux Falls Sd P&DC	95.02	8
Central Dakota P&DF	95.01	8
Peoria P&DC	94.94	8
Pittsburgh NDC	94.87	8
Cheyenne P&DC	94.86	8
North Platte Mpf	94.63	8
El Paso P&DC	94.53	7
Johnson City P&DC	94.46	7
Casper Mpf	94.27	7
Lafayette La P&DC	94.23	7
Yakima Mpf	94.20	7
Wenatchee Mpf	94.19	7
McAllen P&DC	94.01	7
Great Falls P&DF	93.77	6
Eau Claire P&DF	93.75	6
Southern CT P&DC	93.71	6

Opportunity 20

Operational Group	Score	Cell
Southern Capital Beltway Fac	72.02	0
Busse P&DC	72.72	0
Memphis NDC	74.00	0
Jet Cove Anx	75.22	0
Memphis P&DC	75.22	0
Royal Palm P&DC	77.18	0
SO Maryland P&DC	77.29	0
Baltimore P&DC	77.46	0
Detroit P&DC	77.90	0
New Orleans La P&DC	78.27	0
Saint Rose Anx	78.27	0
Atlanta P&DC	78.67	0
Cleveland P&DC	78.82	0
South Suburban P&DC	78.89	0
Detroit NDC	79.94	0
Chicago P&DC	80.52	0
Balt Inc Mail P&DC	80.55	0
Richmond P&DC	80.67	0
Los Angeles P&DC	80.67	0
Philadelphia P&DC	80.85	0

HQ Functional Group: HQ CPDO
Employee Availability Imp

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	1.05	6
Western Processing	1.37	7
Eastern Processing	1.12	6
Chesapeake Processing	2.35	9
New York Metro Processing	2.19	9
Westshores Processing	1.78	8
New England Processing	1.60	7
Midwest Processing	1.43	7
Southern Cal Processing	1.41	7
Lakeshores Processing	1.28	6
Pacific NW Processing	1.27	6
Western Processing	1.17	6
South Atlantic Processing	0.85	5
Southwest Processing	0.40	4
Southeast Processing	0.01	4
Gulf Atlantic Processing	-0.10	4

Top 20

Operational Group	Score	Cell
Eastern Me P&DC	5.82	10
Southern Capital Beltway Fac	5.46	10
Northwest Rochester NY P&DC	5.30	10
Philadelphia NDC	5.03	10
Mid Carolina P&DC	4.97	10
Palatine P&DC	4.89	10
Kansas City KS NDC	4.78	10
Queens NY P&DC	4.48	10
North Platte Mpf	4.39	10
Harrisburg P&DC	4.29	10
Delaware P&DC	4.11	10
McAllen P&DC	3.90	10
Medford Or P&DC	3.81	10
Southern CT P&DC	3.68	10
Yakima Mpf	3.61	10
Corpus Christi P&DC	3.48	10
Greater Newark P&DC	3.46	10
Eau Claire P&DF	3.45	10
Peoria P&DC	3.44	10
Seattle Wa P&DC	3.42	10

Opportunity 20

Operational Group	Score	Cell
Redding Mpf	-7.41	0
Rapid City Mpf	-3.94	0
South Bend P&DC	-3.30	0
Jet Cove Anx	-2.57	0
Memphis P&DC	-2.57	0
Augusta P&DC	-2.57	0
Royal Palm P&DC	-2.57	0
Kingsford Mpf	-2.54	0
Grand Junction Mpf	-2.36	1
Macon P&DC	-2.24	1
North Houston P&DC	-2.11	1
Busse P&DC	-1.91	1
Bismarck P&DF	-1.89	1
North Bay P&DC	-1.66	2
Beaumont P&DF	-1.55	2
Greensboro NDC	-1.46	2
White River Junction P&DC	-1.41	2
Great Falls P&DF	-1.37	2
Cincinnati NDC	-1.31	2
Memphis NDC	-1.27	2

HQ Functional Group: HQ CPDO
Employee Availability Avg

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	5.00	5
Western Processing	4.00	4
Eastern Processing	3.00	3
New York Metro Processing	5.00	5
Chesapeake Processing	5.00	5
Southern Cal Processing	4.00	4
Western Processing	4.00	4
Westshores Processing	4.00	4
Midwest Processing	4.00	4
New England Processing	4.00	4
Pacific NW Processing	4.00	4
Lakeshores Processing	3.00	3
South Atlantic Processing	3.00	3
Gulf Atlantic Processing	2.00	2
Southeast Processing	2.00	2
Southwest Processing	2.00	2

Top 20

Operational Group	Score	Cell
Mankato P&DC	10.00	10
Pocatello Mpf	9.00	9
Peoria P&DC	9.00	9
North Platte Mpf	9.00	9
Johnstown P&DC-Inshd	9.00	9
McAllen P&DC	9.00	9
Yakima Mpf	9.00	9
Casper Mpf	9.00	9
Santa Ana P&DC	8.00	8
Southern CT P&DC	8.00	8
Lafayette La P&DC	8.00	8
Lincoln P&DF	8.00	8
Medford Or P&DC	8.00	8
Pittsburgh NDC	8.00	8
Central Dakota P&DF	8.00	8
Sioux Falls Sd P&DC	8.00	8
El Paso P&DC	8.00	8
Burlington P&DC	8.00	8
Eau Claire P&DF	8.00	8
Cheyenne P&DC	8.00	8

Opportunity 20

Operational Group	Score	Cell
Jet Cove Anx	0.00	0
Memphis P&DC	0.00	0
South Bend P&DC	0.00	0
Royal Palm P&DC	0.00	0
Redding Mpf	0.00	0
White River Junction P&DC	1.00	1
San Antonio P&DC	1.00	1
North Houston P&DC	1.00	1
Memphis NDC	1.00	1
Rapid City Mpf	1.00	1
Youngstown P&DF	1.00	1
Cincinnati NDC	1.00	1
Bismarck P&DF	1.00	1
Greensboro NDC	1.00	1
Busse P&DC	1.00	1
Macon P&DC	1.00	1
Augusta P&DC	1.00	1
Grand Junction Mpf	1.00	1
North Bay P&DC	1.00	1
Mobile AI P&DC	1.00	1

HQ Functional Group: HQ CPDO
Grievance - Case Pending

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	18.30	3
Western Processing	4.01	4
Eastern Processing	12.25	4
Westshores Processing	-18.45	6
Midwest Processing	-4.17	5
New York Metro Processing	-3.14	5
Southwest Processing	-0.88	5
Lakeshores Processing	3.85	4
New England Processing	4.26	4
Southeast Processing	7.14	4
Pacific NW Processing	9.59	4
Western Processing	20.92	3
South Atlantic Processing	23.15	3
Southern Cal Processing	26.83	2
Gulf Atlantic Processing	27.29	2
Chesapeake Processing	28.33	2

Top 20

Operational Group	Score	Cell
Busse P&DC	-18.45	6
Carol Stream P&DC	-18.45	6
Champaign P&DC	-18.45	6
Chicago NDC	-18.45	6
South Suburban P&DC	-18.45	6
Chicago P&DC	-18.45	6
Fox Valley P&DC	-18.45	6
Palatine P&DC	-18.45	6
Peoria P&DC	-18.45	6
Quad Cities P&DC	-18.45	6
Springfield P&DC	-18.45	6
Evansville P&DC	-18.45	6
Fort Wayne P&DC	-18.45	6
Gary P&DC	-18.45	6
Indianapolis Mpa	-18.45	6
Indianapolis P&DC	-18.45	6
South Bend P&DC	-18.45	6
Eau Claire P&DF	-18.45	6
Green Bay P&DC	-18.45	6
Madison P&DC	-18.45	6

Opportunity 20

Operational Group	Score	Cell
Philadelphia P&DC	28.33	2
Scranton P&DC	28.33	2
Pittsburgh P&DC	28.33	2
Pittsburgh NDC	28.33	2
Pennwood Place P&DC	28.33	2
Philadelphia NDC	28.33	2
Lehigh Valley P&DC	28.33	2
Lancaster P&DC	28.33	2
Johnstown P&DC-Inshd	28.33	2
Harrisburg P&DC	28.33	2
Altoona P&DC	28.33	2
Suburban P&DC	28.33	2
Southern Capital Beltway Fac	28.33	2
Washington NDC	28.33	2
SO Maryland P&DC	28.33	2
Eastern Shore P&DC	28.33	2
Balt Inc Mail P&DC	28.33	2
Baltimore P&DC	28.33	2
Curseen-Morris P&DC	28.33	2
Delaware P&DC	28.33	2

HQ Functional Group: HQ CPDO
Grievance - Step

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	0.39	8
Eastern Processing	0.00	10
Western Processing	0.00	10
New England Processing	0.00	10
New York Metro Processing	0.00	10
Chesapeake Processing	0.00	10
South Atlantic Processing	0.00	10
Western Processing	0.10	9
Pacific NW Processing	0.21	9
Southern Cal Processing	0.35	8
Gulf Atlantic Processing	0.91	6
Southeast Processing	2.95	4
Westshores Processing	21.42	2
Southwest Processing	25.61	2
Midwest Processing	28.04	1
Lakeshores Processing	42.72	0

Top 20

Operational Group	Score	Cell
Bradley AMF	0.00	10
Hartford P&DC	0.00	10
Southern CT P&DC	0.00	10
Stamford P&DC	0.00	10
Delaware P&DC	0.00	10
Curseen-Morris P&DC	0.00	10
Eastern Me P&DC	0.00	10
Southern Me P&DC	0.00	10
Baltimore P&DC	0.00	10
Balt Inc Mail P&DC	0.00	10
Eastern Shore P&DC	0.00	10
SO Maryland P&DC	0.00	10
Washington NDC	0.00	10
Southern Capital Beltway Fac	0.00	10
Suburban P&DC	0.00	10
Boston P&DC	0.00	10
Brockton P&DC	0.00	10
Middlesex-Essex P&DC	0.00	10
Springfield NDC	0.00	10
Central P&DC	0.00	10

Opportunity 20

Operational Group	Score	Cell
Charleston P&DC	42.72	0
Youngstown P&DF	42.72	0
Toledo P&DC	42.72	0
Dayton P&DC	42.72	0
Columbus P&DC	42.72	0
Cleveland P&DC	42.72	0
Springdale Anx	42.72	0
Cincinnati P&DC	42.72	0
Cincinnati NDC	42.72	0
Akron P&DC	42.72	0
Traverse City P&DC	42.72	0
Michigan Metroplex P&DC	42.72	0
Lansing P&DC	42.72	0
Kingsford Mpf	42.72	0
Grand Rapids P&DC	42.72	0
Grand Rapids P&DF	42.72	0
Detroit P&DC	42.72	0
Detroit NDC	42.72	0
Louisville P&DC	42.72	0
Lexington P&DC	42.72	0

HQ Functional Group: HQ CPDO
Grievance - Cost Reduction

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	-2.23	5
Western Processing	-28.10	7
Eastern Processing	23.85	3
Lakeshores Processing	-53.28	9
Chesapeake Processing	-42.26	8
Westshores Processing	-42.02	8
Midwest Processing	-32.93	7
New England Processing	-26.66	7
Pacific NW Processing	-17.69	6
Southwest Processing	-1.37	5
Western Processing	18.99	3
New York Metro Processing	40.24	2
Southeast Processing	47.51	1
South Atlantic Processing	152.20	0
Southern Cal Processing	174.21	0
Gulf Atlantic Processing	235.86	0

Top 20

Operational Group	Score	Cell
Lexington P&DC	-53.28	9
Louisville P&DC	-53.28	9
Detroit NDC	-53.28	9
Detroit P&DC	-53.28	9
Grand Rapids P&DF	-53.28	9
Grand Rapids P&DC	-53.28	9
Kingsford Mpf	-53.28	9
Lansing P&DC	-53.28	9
Michigan Metroplex P&DC	-53.28	9
Traverse City P&DC	-53.28	9
Akron P&DC	-53.28	9
Cincinnati NDC	-53.28	9
Cincinnati P&DC	-53.28	9
Springdale Anx	-53.28	9
Cleveland P&DC	-53.28	9
Columbus P&DC	-53.28	9
Dayton P&DC	-53.28	9
Toledo P&DC	-53.28	9
Youngstown P&DF	-53.28	9
Charleston P&DC	-53.28	9

Opportunity 20

Operational Group	Score	Cell
San Juan Pr P&DC	235.86	0
Dmdu Cantano Anx	235.86	0
Jackson P&DC	235.86	0
Gulfport P&DF	235.86	0
West Palm Beach P&DC	235.86	0
Tampa P&DC	235.86	0
Ybor City P&DC	235.86	0
Tallahasse P&DC	235.86	0
Pensacola P&DC	235.86	0
Seminole P&DC	235.86	0
Orlando P&DC	235.86	0
Royal Palm P&DC	235.86	0
Mid Florida P&DC	235.86	0
Miami P&DC	235.86	0
Manasota P&DC	235.86	0
Jacksonville P&DC	235.86	0
Jacksonville NDC	235.86	0
Gainesville P&DF	235.86	0
Fort Myers P&DC	235.86	0
Montgomery AI P&DC	235.86	0

HQ Functional Group: HQ CPDO
Grievance Avg

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Top 20

Opportunity 20

Operational Group	Score	Cell
HQ CPDO	5.00	5
Western Processing	7.00	7
Eastern Processing	6.00	6
New England Processing	7.00	7
Chesapeake Processing	7.00	7
New York Metro Processing	6.00	6
Pacific NW Processing	6.00	6
Western Processing	5.00	5
Westshores Processing	5.00	5
Midwest Processing	4.00	4
Lakeshores Processing	4.00	4
Southwest Processing	4.00	4
South Atlantic Processing	4.00	4
Southern Cal Processing	3.00	3
Gulf Atlantic Processing	3.00	3
Southeast Processing	3.00	3

Operational Group	Score	Cell
Bradley AMF	7.00	7
Hartford P&DC	7.00	7
Southern CT P&DC	7.00	7
Stamford P&DC	7.00	7
Delaware P&DC	7.00	7
Curseen-Morris P&DC	7.00	7
Eastern Me P&DC	7.00	7
Southern Me P&DC	7.00	7
Baltimore P&DC	7.00	7
Balt Inc Mail P&DC	7.00	7
Eastern Shore P&DC	7.00	7
SO Maryland P&DC	7.00	7
Washington NDC	7.00	7
Southern Capital Beltway Fac	7.00	7
Suburban P&DC	7.00	7
Boston P&DC	7.00	7
Brockton P&DC	7.00	7
Middlesex-Essex P&DC	7.00	7
Springfield NDC	7.00	7
Central P&DC	7.00	7

Operational Group	Score	Cell
Nashville P&DC	3.00	3
Jet Cove Anx	3.00	3
Memphis P&DC	3.00	3
Memphis NDC	3.00	3
Knoxville P&DC	3.00	3
Johnson City P&DC	3.00	3
Chattanooga P&DC	3.00	3
Greenville P&DC	3.00	3
Columbia P&DC	3.00	3
Charleston P&DC	3.00	3
San Juan Pr P&DC	3.00	3
Dmdu Cantano Anx	3.00	3
Jackson P&DC	3.00	3
Gulfport P&DF	3.00	3
Honolulu Hi P&DC	3.00	3
Macon P&DC	3.00	3
North Metro P&DC	3.00	3
Augusta P&DC	3.00	3
Peachtree P&DC	3.00	3
Atlanta P&DC	3.00	3

HQ Functional Group: HQ CPDO

Employee Utilization

NPA PERFORMANCE
FY 2023 - JUN YTD



National

Operational Group	Score	Cell
HQ CPDO	4.00	4
Western Processing	5.00	5
Eastern Processing	4.00	4
Western Processing	5.00	5
New York Metro Processing	5.00	5
Chesapeake Processing	5.00	5
Pacific NW Processing	5.00	5
Westshores Processing	4.00	4
New England Processing	4.00	4
Southern Cal Processing	3.00	3
Gulf Atlantic Processing	3.00	3
Midwest Processing	3.00	3
Lakeshores Processing	3.00	3
South Atlantic Processing	3.00	3
Southeast Processing	2.00	2
Southwest Processing	2.00	2

Top 20

Operational Group	Score	Cell
Pocatello Mpf	7.00	7
Yakima Mpf	7.00	7
Casper Mpf	7.00	7
San Francisco NDC	6.00	6
Denver NDC	6.00	6
Southern CT P&DC	6.00	6
Peoria P&DC	6.00	6
Mankato P&DC	6.00	6
Billings P&DC	6.00	6
Las Vegas P&DC	6.00	6
SO Jersey P&DC	6.00	6
Medford Or P&DC	6.00	6
Johnstown P&DC-Inshd	6.00	6
Pennwood Place P&DC	6.00	6
Pittsburgh NDC	6.00	6
Burlington P&DC	6.00	6
Seattle Wa P&DC	6.00	6
Seattle Priority Mail Anx	6.00	6
Wenatchee Mpf	6.00	6
Eau Claire P&DF	6.00	6

Opportunity 20

Operational Group	Score	Cell
Jet Cove Anx	1.00	1
Memphis P&DC	1.00	1
Memphis NDC	1.00	1
Macon P&DC	1.00	1
Augusta P&DC	1.00	1
San Antonio P&DC	2.00	2
Lubbock P&DC	2.00	2
North Houston P&DC	2.00	2
Fort Worth P&DC	2.00	2
Dallas P&DC	2.00	2
Beaumont P&DF	2.00	2
Amarillo P&DC	2.00	2
Knoxville P&DC	2.00	2
Rapid City Mpf	2.00	2
Greenville P&DC	2.00	2
Charleston P&DC	2.00	2
Youngstown P&DF	2.00	2
Cincinnati NDC	2.00	2
Bismarck P&DF	2.00	2
Raleigh P&DC	2.00	2

Any
Questions?

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