

# FY21 - Scanning Visibility

## Scanning Visibility - Logistics

## Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
93.00	93.63	94.25	94.88	95.50	96.16	96.82	97.48	98.14	98.80

## Scanning Visibility - Processing and Maintenance

## Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
95.60	96.01	96.43	96.84	97.25	97.60	97.95	98.30	98.65	99.00

## Scanning Visibility - Retail and Delivery

## Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
98.90	99.00	99.10	99.20	99.30	99.38	99.46	99.54	99.62	99.70

## Scanning Visibility - National

## Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
96.60	96.94	97.28	97.61	97.95	98.21	98.47	98.73	98.99	99.25

### Description

The indicator measures the scan compliance of all required scans such as Origin Enroute (OE), Destination Enroute (DE), Arrival at Unit (AAU), Acceptable Delivered Event (ADE), SV Assign (SVA), SV Close (SVC), SV Load (SVL), SV Unload (SVU), SV Trailer Arrive (SVTA), SV Trailer Depart (SVTD), Parcel Return Service (PRS), RVS Scan (RVS), Bundle Visibility Nested (BVN), and Bundle Visibility Distributed (BVD.) There will be four different scan composite indicators and those are: All Combined Scan Composite, Processing Scan Composite, Logistics Scan Composite, and Retail/Delivery Scan Composite.

**Processing and Maintenance Scan Composite:** OE, DE, ADE, SVA, SVC, PRS, RVS, and BVN.

**Logistics Scan Composite:** SVL SVU, SVTA, and SVTD.

**Retail/Delivery Scan Composite:** AAU, ADE, PRS, and BVD.

**National Composite:** All scans listed for Processing and Maintenance, Logistics, and Retail and Delivery above.

Scanning Visibility is both an indicator on every scorecard as well as one portion (30%) of the HQ - CTO Functional Effectiveness indicator.

### Measurement Period -

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

### Data Source and Calculation

<b>Source</b>	–	EDW - Product Performance Reporting, Surface Visibility, RVS-GBS, and Bundle Visibility
<b>Indicator Value</b>	–	% properly completed all required scans
<b>Business Rule</b>	–	((Pieces Scanned with all required scans) / (Total Pieces Scanned)) * 100
<b>Decimal Precision</b>	–	Two Decimals

### Data Validation

Composite score report EDW: Product Performance Reporting --> Shared Reports --> Shared User Folder --> NPA --> "Report Under Development"  
Existing separate Delivery scans in folder EDW: Product Performance Reporting --> Shared Reports --> Shared User Folder --> NPA  
New Dashboard either in QLIK or EDW Product Performance Reporting to see all metrics composite and broken out.

### Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth SV / FE	Weight SV / FE	Total Weight Towards Composite
Area Retail Delivery and Marketing	Area	4.0%	4.0%
District Retail Delivery and Marketing	District	4.0%	4.0%
MPOO	MPOO	4.0%	4.0%
Post Office 22 or above	LF	4.0%	4.0%
Post Office 21-20	LF	4.0%	4.0%
Post Office 18 or below	LF	4.0%	4.0%
Stations or Branch (MCS/SCS) - PCES & 26	FN	4.0%	4.0%
Region Logistics	Region	4.0%	4.0%
Region Processing and Maintenance	Region	4.0%	4.0%
Division Logistics	Division	4.0%	4.0%
Division Processing and Maintenance	Division	4.0%	4.0%
ISC	Nation	4.0%	4.0%
REC	Nation	4.0%	4.0%
Plant	LF	4.0%	4.0%
HQ CCBSO	Nation	4.0%	4.0%
HQ CCMO	Nation	4.0%	4.0%
HQ CFO	Nation	4.0%	4.0%
HQ CHRO	Nation	4.0%	4.0%
HQ CIO	Nation	4.0%	4.0%
HQ CTO	Nation	4.0% / 30.0%	13.0%
HQ GC	Nation	4.0%	4.0%