

FY21 - Total Accidents

| Total Accidents Rate - Processing & Logistics | | | | | Targets and Thresholds | | | | |
|---|-------|-------|------|------|------------------------|------|------|------|------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 12.00 | 11.00 | 10.00 | 9.00 | 8.00 | 6.80 | 5.60 | 4.40 | 3.20 | 2.00 |

| Total Accidents Rate - Retail & Delivery | | | | | Targets and Thresholds | | | | |
|--|-------|-------|-------|-------|------------------------|-------|-------|-------|-------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 17.50 | 16.88 | 16.25 | 15.63 | 15.00 | 14.00 | 13.00 | 12.00 | 11.00 | 10.00 |

| Total Accidents Rate - National | | | | | Targets and Thresholds | | | | |
|---------------------------------|-------|-------|-------|-------|------------------------|------|------|------|------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 17.00 | 16.19 | 15.38 | 14.56 | 13.75 | 11.66 | 9.56 | 7.47 | 5.37 | 3.28 |

| Total Accidents Improvement | | | | | Targets and Thresholds | | | | |
|-----------------------------|-------|-------|-------|--------|------------------------|--------|--------|--------|--------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 0.00 | -2.50 | -5.00 | -7.50 | -10.00 | -14.00 | -18.00 | -22.00 | -26.00 | -30.00 |

Description

This indicator is established by taking the total count of all accidents (recordable / non-recordable and industrial / motor vehicle) per exposure hour (Rate) and the year to date total accidents compared to SPLY. The accident rate is calculated by taking the total number of accidents x 200,000, divided by exposure hours. The weight of the cell values is as follows: 60% for YTD Accidents Rate and 40% for YTD accident count to SPLY. Improvement will be applied only if it helps the overall score.

Measurement Period

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

- Source** - Accident counts retrieved from EDW (Current FY Total Accidents NPA) by district. Each report pulled monthly.
- Indicator Value** - When Improvement helps - average of Rate (60%) and Improvement (40%) Cells
When Improvement does not help - Total Accidents Rate Cell
- Business Rule** -

$$\text{Rate: } \left(\frac{\text{YTD Total Accident Count} \times 200,000}{\text{Exposure Hours}} \right)$$

Improvement:

$$\left(\frac{\text{YTD Current FY Total Accident Count} - \text{YTD Prior FY Total Accident Count}}{\text{YTD Prior FY Total Accident Count}} \right) \times 100$$

Exposure Hour Codes:

| Hour Code | Hour Code Description |
|-----------|-------------------------------|
| 35 | Extra Straight Time |
| 43 | Penalty Overtime |
| 52 | Work Hours (Includes Rural) |
| 53 | Overtime |
| 57 | Holiday Worked Pay |
| 66 | PM Convention Leave |
| 80 | Relocation Leave |
| 89 | Postmaster Organization Leave |

Decimal Precision - Two Decimals

Data Validation

EDW > HR Health and Safety Reporting > Shared Reports > HS National Reports > NPA Total Accidents Unit

Applicable Positions / Units, Measurement Depth and Weight:

| Scorecard Name | Depth | Weight | Total Weight Towards Composite |
|--|----------|--------|--------------------------------|
| Area Retail Delivery and Marketing | Area | 7.5% | 7.5% |
| District Retail Delivery and Marketing | District | 7.5% | 7.5% |
| MPOO | MPOO | 7.5% | 7.5% |
| Post Office 22 or above | LF | 7.5% | 7.5% |
| Post Office 21-20 | MPOO | 7.5% | 7.5% |
| Post Office 18 or below | MPOO | 7.5% | 7.5% |
| Stations or Branch (MCS/SCS) - PCES & 26 | LF | 7.5% | 7.5% |
| Region Logistics | Region | 7.5% | 7.5% |
| Region Processing and Maintenance | Region | 7.5% | 7.5% |
| Division Logistics | Division | 7.5% | 7.5% |
| Division Processing and Maintenance | Division | 7.5% | 7.5% |
| ISC | LF | 7.5% | 7.5% |
| REC | LF | 7.5% | 7.5% |
| Plant | LF | 7.5% | 7.5% |
| HQ CCBSO | Nation | 7.5% | 7.5% |
| HQ CCMO | Nation | 7.5% | 7.5% |
| HQ CFO | Nation | 7.5% | 7.5% |
| HQ CHRO | Nation | 7.5% | 7.5% |
| HQ CIO | Nation | 7.5% | 7.5% |
| HQ CTO | Nation | 7.5% | 7.5% |
| HQ GC | Nation | 7.5% | 7.5% |