



February 11, 2022

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King St., STE 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0328 8491

Dear Ivan:

This letter is follow-up to the Postal Service's correspondence dated October 18, 2021 (enclosed), regarding the development of a new Computerized Maintenance Management System (CMMS) to replace the Electronic Maintenance Reporting and Scheduling (eMARS) system that is currently being used.

As previously informed, the new system will provide a more detailed description of the daily tasks maintenance personnel perform to include work orders, equipment records, preventative maintenance, inventory, workload scheduling, and reactive maintenance. The Postal Service plans to conduct observations, interviews, surveys and focus groups with craft and Executive and Administrative Scheduled (EAS) employees in maintenance operations.

The observations are planned to take place at the Denver, Colorado Network Distribution Center (NDC), Kansas City, Missouri Processing and Distribution Center (P&DC), Santa Clarita, California P&DC, Austin, Texas P&DC, Birmingham, Alabama P&DC, and North Houston, Texas P&DC. The observations will last approximately one week in each facility. Participation will be voluntary.

If there are any questions concerning this matter, please contact Dion Mealy at 202-507-0193.

Sincerely,

A handwritten signature in blue ink, appearing to read "Shannon Richardson".

Shannon Richardson
Director
Contract Administration (APWU)

Enclosure



October 18, 2021

Mr. Ivan D. Butts
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7020 3160 0002 0328 9962

Dear Ivan:

As a matter of general interest, the Postal Service intends to develop a new Computerized Maintenance Management System (CMMS) to replace the Electronic Maintenance Activity Reporting and Scheduling (eMARS) system currently being used. The new system will provide a more detailed description of the daily tasks maintenance personnel perform to include work orders, equipment records, preventative maintenance, inventory, workload scheduling and reactive maintenance.

In advance of developing the CMMS, the Postal Service plans to conduct observations, interviews, surveys and focus groups with craft and Executive and Administrative Schedule (EAS) employees in maintenance operations. The information received will be used to assist in determining specific details to be incorporated in the new system.

Specific locations and an estimated time frame for the above referenced activities are yet to be determined and will be provided once identified. However, participation will be voluntary, conducted on-the-clock, and responses received will be reported in the aggregate.

Please contact Dion Mealy at 202-507-0193 if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon Richardson", with a long horizontal flourish extending to the right.

Shannon Richardson
Director
Contract Administration (APWU)