



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

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March 5, 2024

Board Memo 034-2024: S&DC and Plant & Processing Modernization Update

Executive Board,

Attached is the latest Delivery For America operational update on the implementation of S&DC facilities and Plant & Processing Modernization update.

Thank you and be safe.

NAPS Headquarters

S&DC and Plant & Processing Modernization

PMG Update

CRDO

Updated as of: 3/1/2024

Meeting Decision Log

Meeting Decision Log

Weeks of:
2/13/24 –2/29/24

#	Region	Facility	Log Date	Meeting	Topic	Decision and Next Steps	Owner	Status
CPC-113	Multiple	Multiple	2/12/2024	Capital Planning Committee	S&DC implementation	<p>Context: CRDO conducted Financial Rigor Test (FRT) to assess the feasibility of relocating carriers into 5 S&DCs in September 2024 (vs. previously planned February 2025).</p> <p>Decision: Approval to proceed with relocating carriers into the 5 S&DCs:</p> <ul style="list-style-type: none"> Lake Charles LA: 2/6 spoke sites' carriers relocated (59 routes) Olympia WA: 5/5 spoke sites' carriers relocated (72 routes) Severna MD: 3/4 spoke sites' carriers relocated (63 routes) Shawnee Mission KS: 2/3 spoke sites' carriers relocated (47 routes) York PA: 11/15 spoke sites' carriers relocated (70 routes) <p>This brings total Sep. 2024 activations to 10 S&DCs.</p> <p><i>See backup for details.</i></p> <p>Next steps: CRDO to relocate approved carriers and work through parking constraints. Facilities and equipment costs to be evaluated next.</p>	Leslie Johnson-Frick, Richard Sowdon	Approved
CPC-115	Multiple	Multiple	2/20/2024	Capital Planning Committee	S&DC implementation	<p>Context: CRDO conducted Financial Rigor Test (FRT) to assess the feasibility of relocating carriers into S&DCs through the end of FY2025.</p> <p>Decision: Approval to proceed with relocating 511 carrier routes from 55 spoke sites into 14 future S&DCs.</p> <p><i>See backup for details.</i></p> <p>Next steps: CRDO to oversee spoke site insourcing for approved facilities and work through outstanding questions (e.g., parking, distance) for S&DCs where a decision was not reached</p>	Leslie Johnson-Frick, Richard Sowdon	Approved

Approved	Approved with condition	Not Approved	New process/ methodology to be set up	Additional information req.	Guiding principle
Leadership approves decision with no additional requests	Leadership approves decision if certain conditions are met	Leadership elects not to move forward with decision	Leadership requests process changes	Leadership requests additional data to provide a final decision	Standard guidelines for design and/or Implementation activity

Meeting Decision Log

Weeks of:
2/13/24 –2/29/24

#	Region	Facility	Log Date	Meeting	Topic	Decision and Next Steps	Owner	Status
NOPM-69	US-R-0007	Medford LPC / S&DC	2/20/2024	NOPM	Facility design	<p>Context: Under the current design plan for the Medford LPC / S&DC, the existing ADUS would be removed and replaced with an SDUS.</p> <p>Decision: Approval granted to retain the existing ADUS, which has similar throughput to an SDUS.</p> <p>Decision made to leave this operation as Function 1.</p> <p>This change yields the following benefits:</p> <ul style="list-style-type: none"> • Reduces employee impacts • Aligns with the new LPC strategy • Enables for the same number of carriers to be relocated • Frees up an SDUS to be deployed at another site <p>Next steps: CPDO and CRDO to manage through labor custody implications of continuing to operate the ADUS machine.</p>	Jim Herrmann, Leslie Johnson-Frick	Approved

Approved	Approved with condition	Not Approved	New process/ methodology to be set up	Additional information req.	Guiding principle
Leadership approves decision with no additional requests	Leadership approves decision if certain conditions are met	Leadership elects not to move forward with decision	Leadership requests process changes	Leadership requests additional data to provide a final decision	Standard guidelines for design and/or Implementation activity

Activation Roll Up

Existing Facilities S&DC Activations Since Project Inception

Area	District	Finalized Facility Name	Top Market	Current Building Amperage	Current BEV Capacity (Amperage)	Cross Dock within 90 Min	Total Spoke Units	Spoke Delivery ZIPS	Total Delivery ZIPS	SDC Existing Routes	Spoke Routes	Total Routes	Total Delivery Points	Total Population	DDU PKG ADV	Network PKG ADV	Total PKG ADV	FDB Name Change Date	First Carrier Insourcing Date	Transfer Hub Activation Date	Vehicle Deployment Start	S&DC Activation Date	
SOUTHERN	GEORGIA	ATHENS GA SDC	NA	2,000	100	159	6	10	14	78	41	119	86,168	179,487	3,746	5,282	9,028	11/19/22	11/19/22	2/24/24	1/1/24	11/19/22	
SOUTHERN	TEXAS 2	BRYAN TX SDC	NA	2,000	35	129	1	2	7	61	68	129	104,311	225,893	5,488	4,619	10,107	2/25/23	2/25/23	TBD	3/4/24	2/25/23	
SOUTHERN	FLORIDA 1	GAINESVILLE FL SDC	NA	4,000	135	138	3	7	11	62	81	143	107,730	139,426	5,970	8,175	14,144	2/25/23	2/25/23	TBD	9/30/24	2/25/23	
SOUTHERN	FLORIDA 1	PANAMA CITY FL SDC	NA	4,500	94	47	5	6	9	27	72	99	81,748	145,446	9,136	5,597	14,733	2/25/23	2/25/23	TBD	3/4/24	2/25/23	
ATLANTIC	NEW YORK 3	UTICA NY SDC	NA	2,000	80	237	12	15	17	58	50	108	60,182	132,249	3,402	3,903	7,305	2/25/23	2/25/23	TBD	6/1/24	2/25/23	
ATLANTIC	MA-RI	WOBURN MA SDC	NORTH READING MA	3,000	175	589	2	2	8	153	34	187	86,605	195,565	6,322	7,303	13,625	2/25/23	2/25/23	TBD	10/2/23	2/25/23	
ATLANTIC	MARYLAND	ANNAPOLIS MD SDC	LINTHICUM MD	1,600	30	511	3	3	7	70	53	123	61,245	134,618	4,528	5,732	10,260	5/6/23	6/3/23	TBD	9/30/24	6/3/23	
WESTPAC	CO-WY	GOLDEN CO SDC	DENVER CO	1,600	82	172	2	2	4	54	30	84	47,559	104,613	2,975	4,422	7,397	5/6/23	6/3/23	TBD	5/6/24	6/3/23	
CENTRAL	ILLINOIS 1	HANOVER PARK IL SDC	CAROL STREAM IL	1,600	110	412	2	2	5	77	32	109	60,970	172,480	2,629	3,797	6,426	5/6/23	6/3/23	TBD	6/30/24	6/3/23	
CENTRAL	INDIANA	KOKOMO IN SDC	INDIANAPOLIS IN	2,500	100	210	5	6	10	59	14	73	46,535	95,617	3,233	2,586	5,819	5/6/23	6/3/23	TBD	1/12/24	6/3/23	
CENTRAL	KY-WV	OWENSBORO KY SDC	NA	1,000	453	160	0	0	2	69	0	69	41,205	86,137	3,805	2,288	6,093	5/6/23	6/3/23	TBD	10/7/24	6/3/23	
WESTPAC	WASHINGTON	PASCO WA SDC	NA	2,500	144	62	1	3	8	99	49	148	110,087	261,100	13,193	7,160	20,353	5/6/23	6/3/23	TBD	2/5/24	6/3/23	
CENTRAL	KS-MO	TOPEKA KS SDC	NA	2,000	108	226	5	10	17	34	72	106	65,189	129,089	4,001	3,636	7,637	5/6/23	6/3/23	TBD	6/30/24	6/3/23	
ATLANTIC	PENNSYLVANIA 1	WILLIAMSPORT PA SDC	NA	1,200	34	191	0	0	5	60	0	60	31,176	64,321	3,442	1,885	5,327	5/6/23	6/3/23	TBD	2/26/24	6/3/23	
ATLANTIC	CONNECTICUT	BRIDGEPORT CT SDC	WALLINGFORD CT	3,000	107	519	0	0	4	43	0	43	32,289	75,024	713	1,336	2,049	TBD	NA	TBD	10/2/23	9/9/23	
WESTPAC	CALIFORNIA 6	CHULA VISTA CA SDC	SAN DIEGO CA	2,500	16	115	1	1	3	92	13	105	78,241	215,472	2,900	4,997	7,898	8/12/23	9/9/23	TBD	10/2/23	9/9/23	
SOUTHERN	SOUTH CAROLINA	COLUMBIA SC SDC	NA	4,000	86	181	0	0	4	84	0	84	57,536	103,269	4,075	3,188	7,263	TBD	NA	TBD	10/30/24	9/9/23	
ATLANTIC	NEW YORK 2	HUNTINGTON STATION NY SDC	MELVILLE NY	1,200	20	546	2	2	4	70	13	83	43,159	116,471	3,048	3,384	6,433	8/12/23	9/9/23	TBD	7/22/24	9/9/23	
WESTPAC	CALIFORNIA 4	IRVINE CA SDC	SANTA ANA CA	1,200	12	426	1	1	5	74	1	75	63,340	126,007	2,315	4,993	7,308	8/12/23	9/9/23	TBD	7/8/24	9/9/23	
CENTRAL	MICHIGAN 1	JACKSON MI SDC	NA	1,200	48	364	1	1	10	101	2	103	59,863	132,615	2,560	3,209	5,769	8/12/23	9/9/23	TBD	4/8/24	9/9/23	
CENTRAL	KY-WV	MORGANTOWN WV SDC	NA	600	100	369	0	0	4	71	0	71	51,043	98,571	6,502	2,983	9,485	TBD	NA	TBD	10/7/24	9/9/23	
WESTPAC	CALIFORNIA 1	PALO ALTO CA SDC	SAN FRANCISCO CA	1,000	129	268	1	1	6	102	16	118	67,245	160,806	2,355	4,137	6,492	8/12/23	9/9/23	TBD	6/23/24	9/9/23	
CENTRAL	ILLINOIS 1	ROCKFORD IL SDC	NA	4,000	26	397	0	0	7	118	0	118	60,549	124,773	1,720	3,399	5,119	TBD	NA	TBD	4/8/24	9/9/23	
ATLANTIC	NEW YORK 3	STEWART NY SDC	NA	4,000	45	690	13	13	13	0	115	115	129,378	312,347	4,693	5,347	10,041	8/12/23	9/9/23	TBD	7/1/24	9/9/23	
WESTPAC	CALIFORNIA 2	STOCKTON WEST LANE CA SDC	NA	1,600	12	258	0	0	5	86	0	86	53,993	130,961	1,391	2,966	4,357	TBD	NA	TBD	10/2/23	9/9/23	
CENTRAL	INDIANA	TERRE HAUTE IN SDC	NA	3,000	2	234	1	3	6	45	35	80	50,248	100,684	3,870	2,655	6,525	8/12/23	9/9/23	TBD	3/29/24	9/9/23	
SOUTHERN	AR-OK	TULSA OK SDC	NA	3,000	102	166	0	0	4	30	0	30	18,102	25,666	546	868	1,414	TBD	NA	TBD	6/24/24	9/9/23	
SOUTHERN	TEXAS 1	WACO TX SDC	NA	1,000	31	170	4	6	8	45	55	100	88,952	138,621	7,466	4,204	11,670	8/12/23	9/9/23	TBD	1/31/24	9/9/23	
SOUTHERN	GEORGIA	NORTH ATLANTA GA SDC	ATLANTA GA	800	10	283	2	3	5	46	40	86	71,229	138,580	3,342	4,461	7,803	8/12/23	9/23/23	TBD	10/16/24	9/23/23	
2022 - 2023 TOTALS		29 Activated S&DCs					8,229	73	99	212	1,968	886	2,854	1,915,877	4,065,908	119,366	118,515	237,881			1		



Facility with no existing delivery



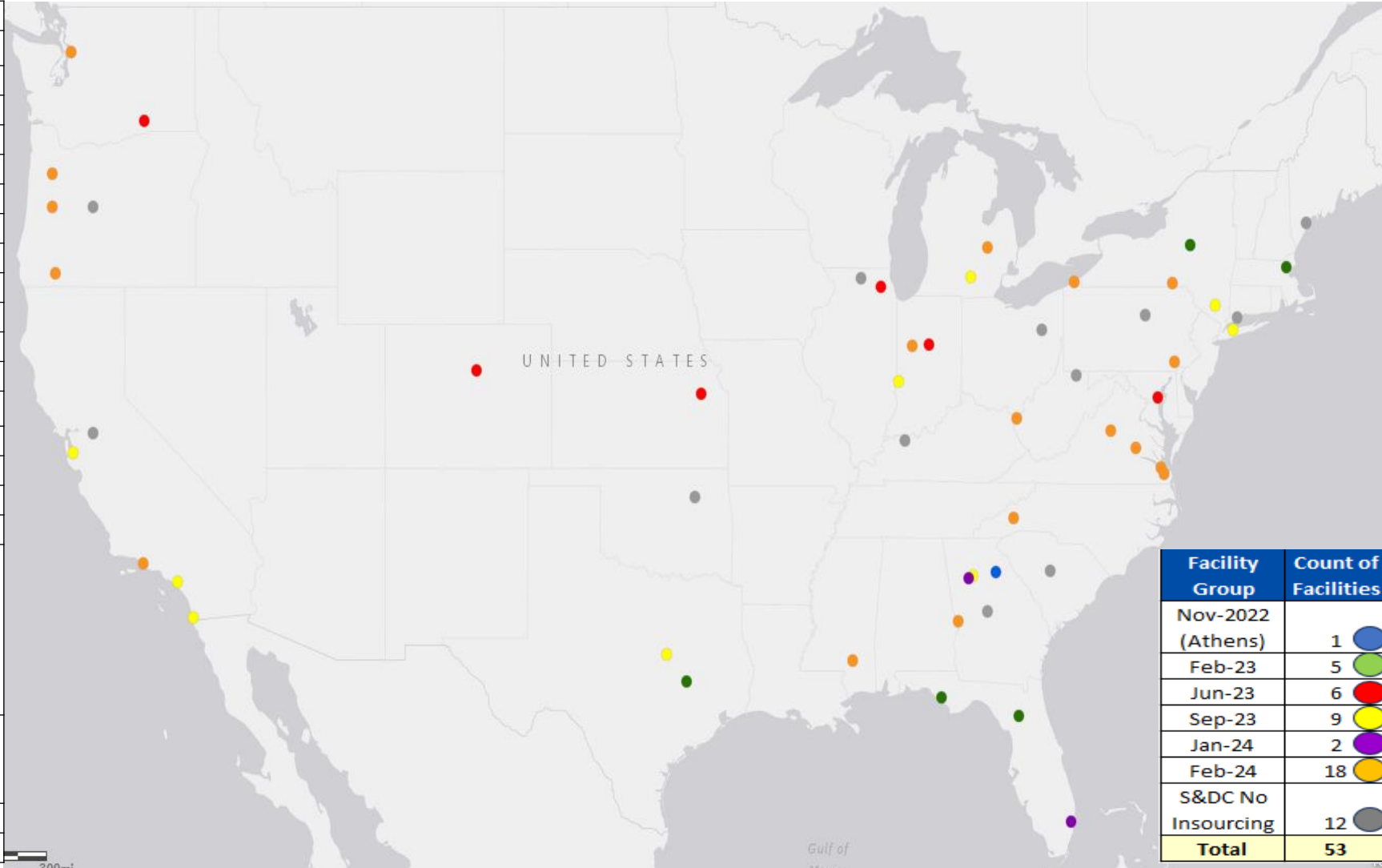
Existing Facilities S&DC Activations Since Project Inception

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SOUTHERN	FLORIDA 3	POMPANO BEACH FL SDC	NA	TBD	TBD	157	5	10	10	0	256	256	190,584	195,866	7,298	9,929	17,228	TBD	1/13/24	TBD	1/1/25	1/13/24
SOUTHERN	GEORGIA	SOUTH ATLANTA GA SDC	DULUTH GA	3,200	260	294	9	14	14	0	237	237	208,980	398,282	7,371	16,798	24,169	TBD	1/13/24	2/24/24	10/2/23	1/13/24
ATLANTIC	NORTH CAROLINA	ASHEVILLE NC SDC	NA	3,000	TBD	189	1	2	3	49	20	69	47,228	79,652	2,569	3,381	5,950	1/27/24	2/24/24	TBD	2/5/24	2/24/24
WESTPAC	ID - MT - OR	BEND OR SDC	NA	TBD	TBD	TBD	0	0	2	47	0	47	37,411	74,255	1,394	1,497	2,891	TBD	NA	2/24/24	TBD	2/24/24
ATLANTIC	NEW YORK 3	BINGHAMTON NY SDC	NA	2,000	75	273	10	10	16	78	72	150	88,186	221,846	4,820	7,164	11,984	1/27/24	2/24/24	TBD	2/5/24	2/24/24
CENTRAL	OHIO 1	CANTON OH SDC	NA	1,600	42	358	0	0	5	86	0	86	49,434	99,526	2,135	2,652	4,787	1/27/24	NA	TBD	2/5/24	2/24/24
ATLANTIC	VIRGINIA	CHARLOTTESVILLE VA SDC	NA	1,600	TBD	211	4	5	10	96	12	108	71,667	142,323	6,270	4,968	11,238	1/27/24	2/24/24	7/29/23	5/27/24	2/24/24
SOUTHERN	GEORGIA	COLUMBUS GA SDC	NA	2,500	15	127	4	4	10	114	18	132	99,298	208,832	9,238	5,120	14,358	TBD	9/7/24	2/24/24	12/18/24	2/24/24
ATLANTIC	PENNSYLVANIA 1	ERIE PA SDC	NA	4,000	161	153	3	3	12	106	7	113	70,774	150,562	2,823	3,878	6,701	1/27/24	2/24/24	TBD	2/26/24	2/24/24
WESTPAC	ID - MT - OR	EUGENE OR SDC	NA	TBD	TBD	86	6	7	7	0	113	113	81,811	162,550	9,912	5,807	15,719	TBD	TBD	2/24/24	6/23/25	2/24/24
WESTPAC	WASHINGTON	EVERETT WA SDC	SEATTLE WA	4,000	225	147	2	4	7	57	105	162	131,940	309,155	7,587	9,496	17,083	1/27/24	6/1/24	TBD	2/26/24	2/24/24
CENTRAL	MICHIGAN 1	FLINT MI SDC	NA	2,500	49	326	3	6	8	27	80	107	69,061	131,810	1,698	2,529	4,227	1/27/24	2/24/24	TBD	2/5/24	2/24/24
ATLANTIC	VIRGINIA	HAMPTON VA SDC	NORFOLK VA	1,600	TBD	215	2	3	6	75	18	93	67,470	130,709	2,896	3,677	6,573	1/27/24	2/24/24	8/12/23	4/22/24	2/24/24
SOUTHERN	AL - MS	HATTIESBURG MS SDC	NA	1,200	96	109	1	1	2	29	28	57	47,117	83,546	2,104	2,413	4,518	1/27/24	2/24/24	TBD	7/1/24	2/24/24
CENTRAL	KY - WV	HUNTINGTON WV SDC	NA	3,000	TBD	204	2	4	9	65	34	99	64,280	93,675	6,098	3,238	9,336	1/27/24	2/24/24	TBD	2/12/24	2/24/24
CENTRAL	INDIANA	LAFAYETTE IN SDC	NA	2,000	142	215	6	6	11	112	10	122	86,999	196,921	2,836	3,476	6,312	1/27/24	2/24/24	TBD	1/29/24	2/24/24
SOUTHERN	GEORGIA	MACON GA SDC	NA	1,200	47	145	0	0	5	55	0	55	44,277	81,833	3,080	1,684	4,764	TBD	NA	2/24/24	11/17/24	2/24/24
WESTPAC	ID - MT - OR	MEDFORD OR SDC	NA	TBD	TBD	39	6	7	7	0	47	47	34,649	74,504	4,040	2,860	6,899	TBD	TBD	2/24/24	7/7/25	2/24/24
ATLANTIC	VIRGINIA	NORFOLK VA SDC	NORFOLK VA	2,500	TBD	188	7	10	10	0	94	94	77,235	142,561	2,153	4,855	7,008	1/27/24	2/24/24	10/1/23	4/15/24	2/24/24
WESTPAC	CALIFORNIA 3	OXNARD CA SDC	NA	1,600	142	168	1	1	6	97	20	117	93,156	276,335	4,171	5,923	10,095	1/27/24	2/24/24	TBD	1/29/24	2/24/24
ATLANTIC	ME - NT - VT	PORTLAND ME SDC	NA	3,000	120	231	0	0	8	128	0	128	60,802	108,245	5,172	4,436	9,608	1/27/24	NA	TBD	8/15/24	2/24/24
ATLANTIC	VIRGINIA	RICHMOND VA SDC	NA	4,000	TBD	277	5	10	14	63	152	215	172,005	207,073	5,047	9,269	14,316	1/27/24	2/24/24	7/29/23	2/19/24	2/24/24
WESTPAC	ID - MT - OR	SALEM OR SDC	NA	2,000	215	156	3	4	6	42	61	103	84,581	206,381	3,376	6,423	9,799	1/27/24	2/24/24	2/24/24	2/19/24	2/24/24
ATLANTIC	DE - PA 2	SOUTHEASTERN PA SDC	SOUTHEASTERN PA	3,000	22	731	3	4	11	107	53	160	80,853	125,182	4,510	6,646	11,155	1/27/24	2/24/24	TBD	2/26/24	2/24/24
2024 TOTALS		24 Activated S&DCs				4,999	83	115	199	1,433	1,437	2,870	2,059,798	3,901,624	108,597	128,120	236,718			11		
OVERALL TOTALS		53 Activated S&DCs				13,228	156	214	411	3,401	2,323	5,724	3,975,675	7,967,532	227,963	246,634	474,598			12		

→ Facility with no existing delivery

Existing Facilities S&DC Activations Since Project Inception

Project Inception Date:	May-22
Total Activations:	53
<i>Atlantic Area:</i>	16
<i>Central Area:</i>	12
<i>Southern Area:</i>	13
<i>WESTPAC Area:</i>	12
Existing Routes:	3,401
Insourced Offices:	156
Insourced ZIP Codes:	214
Insourced Routes:	2,323
Total Routes:	5,724
Total Delivery Points	3,975,675
Total Population:	7,967,532
Activated S&DC Transfer Hub Operations:	12
Total Transfer Hub Offices:	700
Total Routes Transfer Hub Offices:	3,127
Total Delivery Points Transfer Hub Offices:	2,397,106
Total Population Transfer Hub Offices:	3,880,063
Activated S&DCs in Prior Non-Delivery Facilities:	<p>4</p> <p>Stewart NY S&DC South Atlanta GA S&DC Pompano Beach FL S&DC Norfolk VA S&DC</p>
Warehouse/Consignment Space Identified:	<p>107,838 SQFT*</p> <p>*pending additional reviews of several sites</p>
Total PKG ADV S&DC:	474,598
Total PKG ADV Transfer Hubs:	214,500



Activation Successes and Opportunities

Activation Successes and Opportunities

Positives (+)

- Minimal mail flow and transportation issues in S&DC activations – sufficient communication/planning with processing/logistics groups resulted in positive mail prep for S&DC activations
- Successful installation and use of new equipment in S&DCs – all equipment shipped/arrived and was efficiently prepped for activations

Deltas (-)

- Inconsistent communication with plant modernization team in conjunction with transfer hub activations – Processing facilities not completely aware of needs of transfer hub with regards to separations and mail flow
- Confusion on ownership (Logistics/S&DC Team) of MTEL placard creation
 - Last minute training (Thursday)
 - Technical issues
 - SWI with ownership needed

Activation Successes and Opportunities

Positives (+)

- Great communication and support from Field Operations Support teams – buy in on all processes and plays resulting in site management being prepared for pending updates/changes

Deltas (-)

- Timelines for processing/logistics modeling and preparation not met for transfer hubs – sort plans/transportation plates being changed up until the day prior to activation
- Multiple S&DC activations in single district resulting in split/smaller teams – impacted timelines for completion of tasks resulting in last minute pushes for task finalization

Activation Successes and Opportunities - LTO

Positives (+)

- Great launch in Portland, minimal missed pickups requiring recovery
- Teamwork/Collaboration between stakeholders to resolve issues
- Daily improvement in both sites
- Onsite support by all departments in both sites

Deltas (-)

- Several missed pickups day 1 in Atlanta, causing recovery throughout the night
- Late trips in both sites
- Missing trips between parent/child offices

Activation Open Houses



March 2024 Activations

Pompano Beach S&DC Phasing Plan – Subject to Change

Spoke Property ID	Spoke Property Name	Spoke Zip Codes	Spoke Zip Code Count	Spoke Delivery Points	Spoke Population	Routes	Activation
★ 117635002	POMPANO BEACH - TROPICAL REEF STATION	33060 33062 33064	3	68,384	38,637	91	1/13/2024
Total			3	68,384	38,637	91	1/13/2024
117635009	POMPANO BEACH - COCONUT CREEK BRANCH	33067 33073	2	24,417	26,294	37	3/9/2024
117635G12	POMPANO BEACH - MAIN OFFICE	33066 33069	2	29,002	17,382	33	3/9/2024
Total			4	53,419	43,676	70	3/9/2024
117635G02	POMPANO BEACH - CORAL SPRINGS BR	33065	1	22,734	58,637	32	3/23/2024
117635G01	POMPANO BEACH - MARGATE BRANCH	33063 33068	2	46,047	54,916	63	3/23/2024
Total			3	68,781	113,553	95	3/23/2024
117635G05	POMPANO BEACH - ATLANTIC BLVD BRANCH	33071 33077	1	32,899	81,317	50	TBD


* March dates are dependent on carrier vestibule and parking lot redesign. Currently only 60 accessible parking stalls for carrier loading and unloading


Panama City Beach FL S&DC Phasing Plan – Subject to Change

Spoke Property ID	Spoke Property Name	Spoke Zip Codes	Spoke Zip Code Count	Spoke Delivery Points	Spoke Population	Routes	Activation
115475G01	LYNN HAVEN – MAIN OFFICE	32444	1	9,584	21,922	11	2/25/2023
119750003	YOUNGSTOWN – MAIN OFFICE	32438 32466	2	4,364	8,769	8	2/25/2023
Total			4	13,948	30,691	19	2/25/2023
117260G08	PANAMA CITY – BEACH STATION	32408	1	13,454	19,463	12	5/6/2023
Total			1	13,454	19,463	12	5/6/2023
117260G1	PANAMA CITY – DOWNTOWN STATION	32401	1	12,721	21,045	15	3/9/2024
Total			1	12,721	21,045	15	3/9/2024
117260G04	PANAMA CITY – NORTHSIDE STATION	32405 32409	2	20,807	41,788	26	3/23/2024
Total			2	20,807	41,788	26	3/23/2024

June 2024 Activations

S&DC Activation Roadmap June 2024 – Implementation List

Facility Name	Top Market	Current Building Amperage	Current BEV Capacity (Amperage)	Cross Dock within 90 Min	Total Spoke Units	Spoke Delivery ZIPS	Total Delivery ZIPS	SDC Existing Routes	Spoke Routes	Total Routes	Total Delivery Points	Total Population	DDU PKG ADV	Network PKG ADV	Total PKG ADV	Finalized Spokes Approved	S&DC Activation Date	Cross-Dock Activation Date	Vehicle Deployment Start
SOUTHERN MARYLAND MD SDC	GAITHERSBURG MD	1600	44	471	0	0	8	110	0	110	63,041	167,320	2,438	3,276	5,715	6/6/2023	6/1/2024	TBD	5/1/2024
SAINT PETERSBURG,FL SDC	TAMPA FL	2500	48	149	0	0	2	46	0	46	27,440	53,133	6,883	11,107	17,990	6/6/2023	6/1/2024	TBD	7/22/2024
 KALAMAZOO, MI SDC	NA	4000	212	239	3	6	6	0	97	97	67,470	54,651	2,182	4,117	6,300	6/6/2023	6/1/2024	TBD	7/22/2024
STOCKTON AIRPORT CA SDC	SACRAMENTO CA	3000	272	289	8	9	10	25	91	116	90,991	266,135	2,816	6,266	9,082	6/6/2023	6/1/2024	TBD	10/2/2023
FT LAUDERDALE, FL SDC	FT LAUDERDALE FL	10300	308	161	4	7	12	177	132	309	208,891	346,158	6,931	11,056	17,987	6/6/2023	6/1/2024	TBD	10/2/2023
BOSTON, MA SDC	BOSTON MA	1200	54	507	3	3	5	61	45	106	45,444	98,235	2,758	2,972	5,729	6/6/2023	6/1/2024	TBD	8/1/2024
HICKSVILLE, NY SDC	QUEENS NY	4000	180	667	0	0	2	57	0	57	19,704	53,271	1,473	1,687	3,160	6/6/2023	6/1/2024	TBD	4/28/2024
ORANGE, CA SDC	ANAHEIM CA	1600	110	407	0	0	6	95	0	95	56,983	149,562	4,814	7,457	12,271	6/6/2023	6/1/2024	TBD	6/24/2024
SPRINGFIELD, MA SDC	NA	2000	103	552	2	2	9	78	24	102	57,516	132,423	1,825	2,805	4,629	7/6/2023	6/1/2024	TBD	10/2/2023
BEAVERTON, OR SDC	PORTLAND OR	800	77	139	1	1	4	73	3	76	63,617	150,629	2,993	5,002	7,995	7/6/2023	6/1/2024	TBD	8/5/2024
PHOENIX RIO SALADO, AZ SDC	PHOENIX AZ	3000	259	99	4	7	11	48	183	231	174,212	226,016	4,511	11,349	15,860	6/6/2023	6/1/2024	TBD	10/2/2023
LAKELAND, FL SDC	TAMPA FL	2400	225	237	1	1	4	61	1	62	48,636	109,158	1,895	2,750	4,645	6/6/2023	6/1/2024	TBD	7/22/2024
KILMER, NJ SDC	NEWARK NJ	6000	250	1,007	11	14	17	68	232	300	169,216	357,485	9,667	13,293	22,960	6/6/2023	6/1/2024	TBD	10/2/2023
NEWARK, NJ SDC	NEWARK NJ	4000	116	1,056	0	0	2	30	0	30	26,768	64,678	687	2,394	3,081	6/6/2023	6/1/2024	TBD	TBD
Total				5,980	37	50	98	929	808	1,737	1,119,929	2,228,854	51,872	85,533	137,405				

 Facility with no existing delivery

Local Transportation Optimization

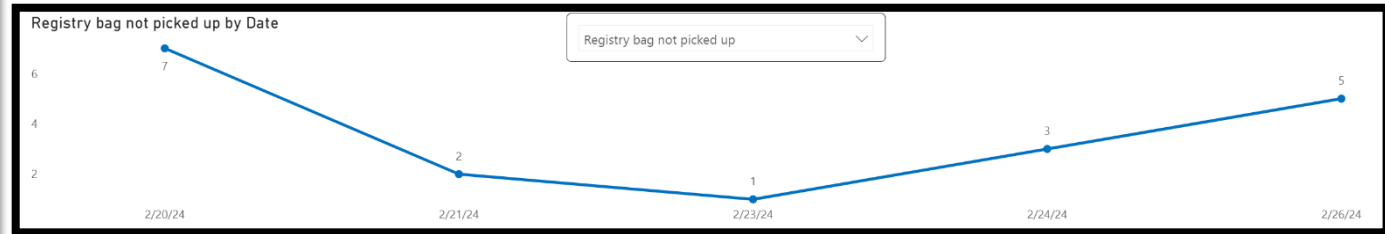
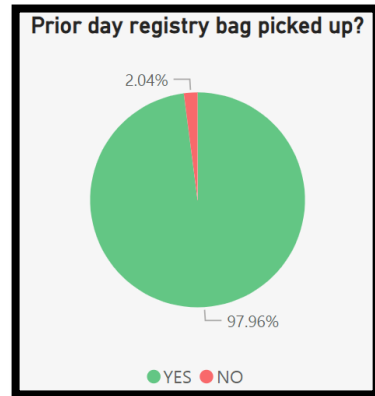
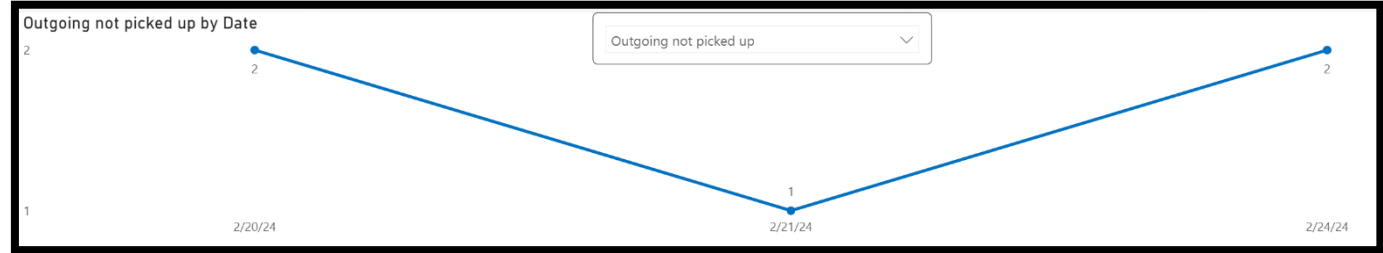
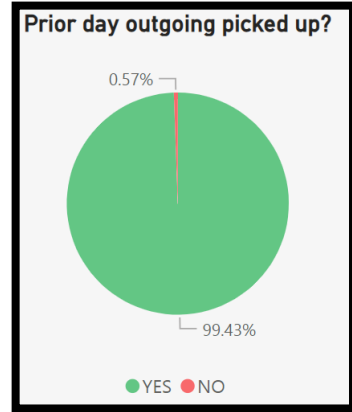
Local Transportation Optimization | Upcoming Sites

Local Transportation Optimization Campus	Local Transportation Optimization Sites	Activation Date	Date	Prior to Implementation								After Implementation				
				Site List Provided	Key Stakeholder Meeting	Onsite Postmaster Training	Receive Draft Schedules	Send Vestibule Keys to Transportation	Delivery Feedback on Schedules	Finalized Schedules	Update RAU Times	Daily Zoom with Delivery	Daily Zoom with Transportation	Add Office to Daily Survey		
Richmond Campus	319	Projected	10/28/2023	Due Date	8/29/2023	9/13/2023	9/18/2023	9/18/2023	9/18/2023	9/18/2023	9/18/2023	9/28/2023	10/27/2023	10/29/2023	10/29/2023	10/28/2023
		Actual	10/28/2023	Date Complete	7/17/2023	Not Done	10/18/2023	10/24/2023	11/1/2023	10/25/2023	10/26/2023	10/27/2023	10/27/2023	10/29/2023	10/29/2023	10/27/2023
Wisconsin Campus	390	Projected	1/8/2024	Due Date	11/9/2023	11/24/2023	11/29/2023	11/29/2023	11/29/2023	11/29/2023	12/9/2023	1/7/2024	1/9/2024	1/9/2024	1/9/2024	1/8/2024
		Actual	1/8/2024	Date Complete	11/13/2023	12/5/2023	12/5/2023	12/15/2023	12/27/2023	12/28/2023	1/5/2024	1/5/2024	1/9/2024	1/9/2024	1/9/2024	1/8/2024
Alabama Campus	266	Projected	2/12/2024	Due Date	12/14/2023	12/29/2023	1/3/2024	1/3/2024	1/3/2024	1/3/2024	1/13/2024	3/10/2024	2/13/2024	2/13/2024	2/12/2024	
		Actual	3/11/2024	Date Complete	12/5/2023	12/28/2023	1/10/2024	1/23/2024	1/26/2024	1/30/2024	Not Done	Not Started	3/12/2024	3/12/2024	3/11/2024	
Phoenix Campus	120	Projected	2/20/2024	Due Date	12/22/2023	1/6/2024	1/11/2024	1/11/2024	1/11/2024	1/11/2024	1/21/2024	2/19/2024	2/21/2024	2/21/2024	2/20/2024	
		Actual	2/20/2024	Date Complete	12/5/2023	1/4/2024	1/18/2024	1/18/2024	1/26/2024	1/25/2024	1/30/2024	2/16/2024	2/21/2024	2/21/2024	2/20/2024	
Atlanta Campus	228	Projected	2/24/2024	Due Date	12/26/2023	1/10/2024	1/15/2024	1/15/2024	1/15/2024	1/15/2024	1/25/2024	2/23/2024	2/25/2024	2/25/2024	2/24/2024	
		Actual	2/24/2024	Date Complete	1/24/2024	2/6/2024	2/13/2024	1/24/2024	2/16/2024	2/9/2024	2/12/2024	2/21/2024	2/25/2024	2/25/2024	2/24/2024	
Portland Campus	226	Projected	2/24/2024	Due Date	12/26/2023	1/10/2024	1/15/2024	1/15/2024	1/15/2024	1/15/2024	1/25/2024	2/23/2024	2/25/2024	2/25/2024	2/24/2024	
		Actual	2/24/2024	Date Complete	1/24/2024	2/9/2024	2/15/2024	1/24/2024	2/16/2024	2/14/2024	2/20/2024	2/21/2024	2/25/2024	2/25/2024	2/24/2024	
San Bernadino Campus	Unknown	Projected	3/24/2024	Due Date	1/24/2024	2/8/2024	2/13/2024	2/13/2024	2/13/2024	2/13/2024	2/23/2024	3/23/2024	3/25/2024	3/25/2024	3/24/2024	
		Actual	TBD	Date Complete	Not Done	Not Done	Not Done	Not Done	Not Done	Not Done	Not Done	Not Started	Not Started	TBD	TBD	TBD
Columbus Campus	Unknown	Projected	3/24/2024	Due Date	1/24/2024	2/8/2024	2/13/2024	2/13/2024	2/13/2024	2/13/2024	2/23/2024	3/23/2024	3/25/2024	3/25/2024	3/24/2024	
		Actual	TBD	Date Complete	Not Done	Not Done	Not Done	12/21/2023	Not Done	Not Done	Not Done	Not Started	Not Started	TBD	TBD	TBD
Santa Clarita Campus	Unknown	Projected	3/24/2024	Due Date	1/24/2024	2/8/2024	2/13/2024	2/13/2024	2/13/2024	2/13/2024	2/23/2024	3/23/2024	3/25/2024	3/25/2024	3/24/2024	
		Actual	TBD	Date Complete	Not Done	Not Done	Not Done	12/21/2023	Not Done	Not Done	Not Started	Not Started	TBD	TBD	TBD	

Columbus, San Bernadino, & Santa Clarita will be pushed back due to an MOU being required

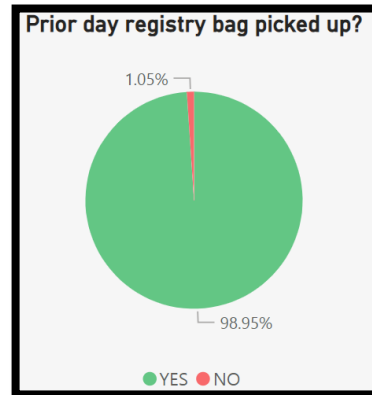
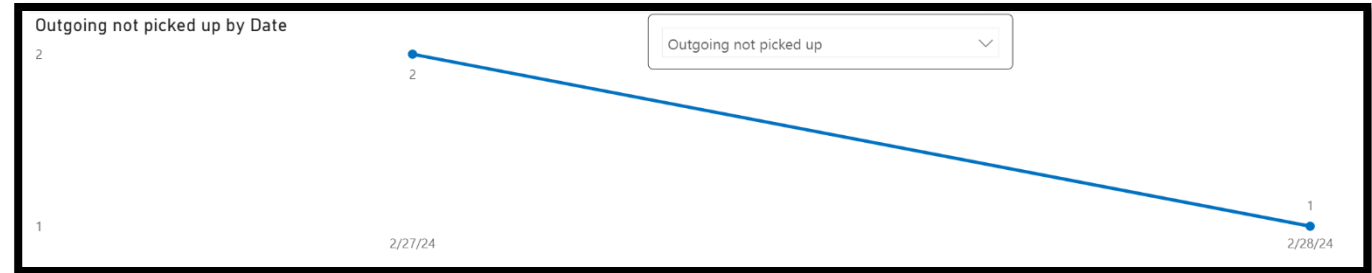
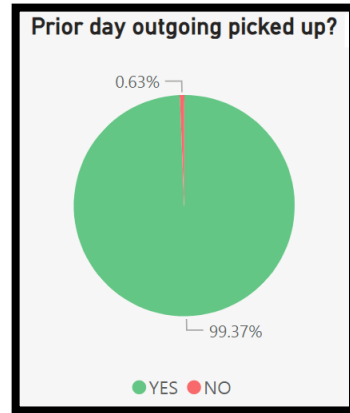
Local Transportation Optimization | Phoenix Survey Results

- **Excellent launch**
- **Minimal issues**
- **All mail & registry recovered daily**
- **Great cross-functional teamwork during launch**



Local Transportation Optimization | Portland Survey Results

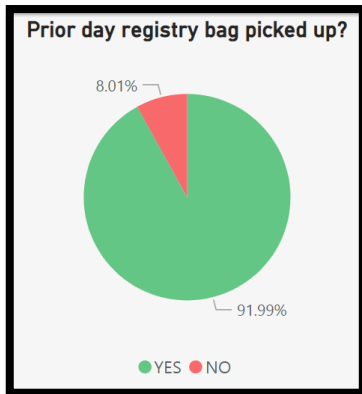
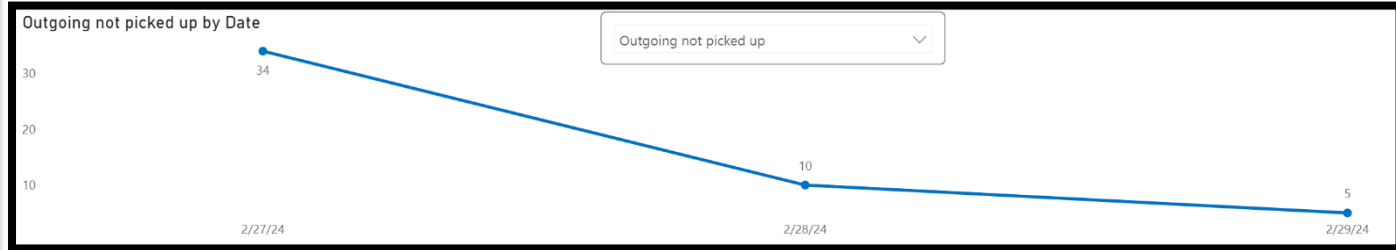
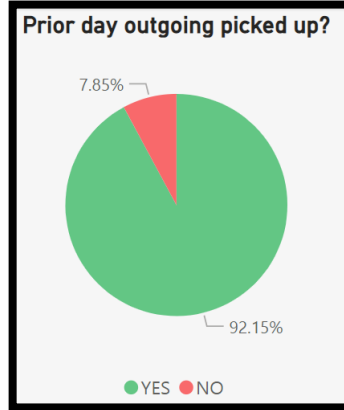
- All registry bag & outgoing mail recovered
- Very few LTO issues
- Great cross-functional problem-solving each day



Local Transportation Optimization | Atlanta Survey Results

Majority of registry bags & outgoing recovered day 1

All registry bags & outgoing recovered day 2 & 3



Same Day / Next Day

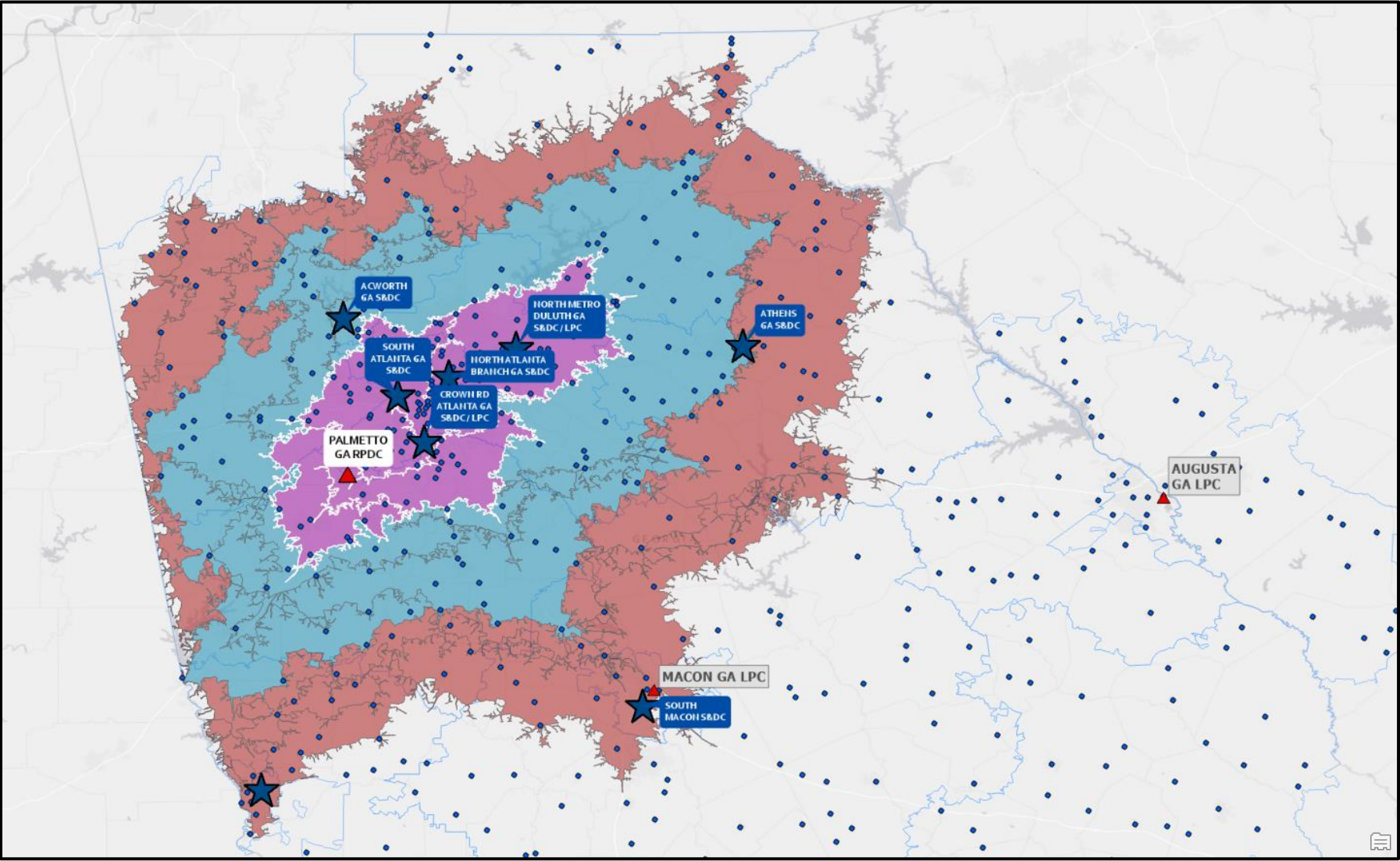
Palmetto GA RPDC Volume per Possible Delivery (Drive time)

Count of Facilities

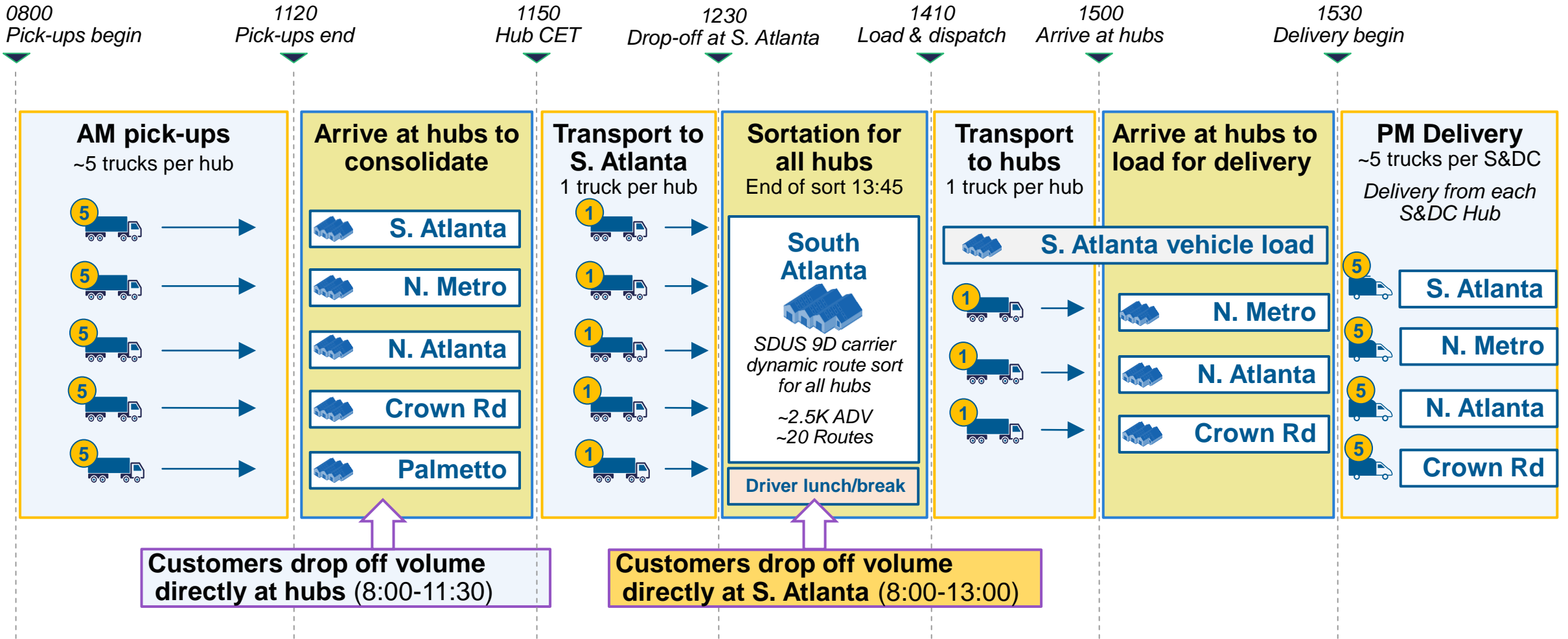
Distance From RPDC	All Offices	Top 20% Offices	Remaining 80%
0-30 Minutes	123	10	113
30-60 Minutes	122	25	97
60-90 Minutes	96	32	64
90+ Minutes	201	41	160
Total	542	108	434

Average Daily Volume

Distance From RPDC	All Offices	Top 20% Offices	Remaining 80%
0-30 Minutes	1,876	3,472	1,596
30-60 Minutes	2,084	3,583	1,932
60-90 Minutes	798	2,444	265
90+ Minutes	775	1,582	510
Total	1,212	2,495	893

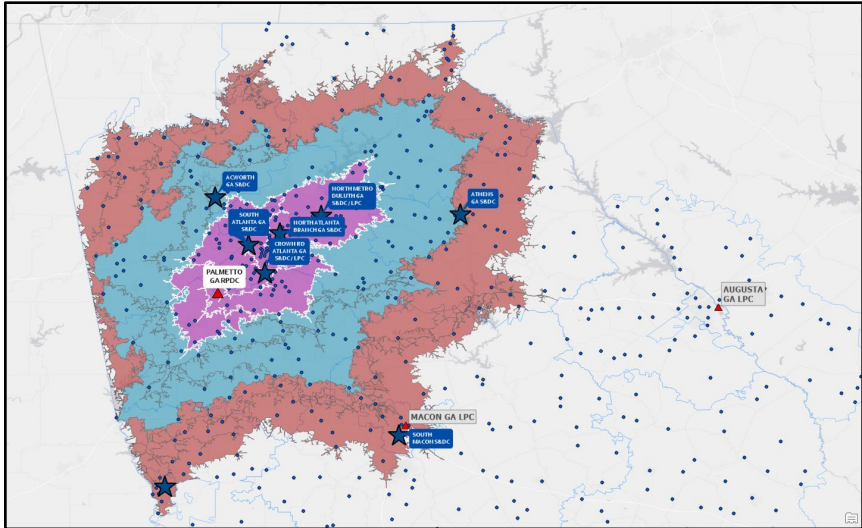


Same-Day delivery can have wider reach by connecting Atlanta metro area hubs with a shuttle route— example originating and destination flow

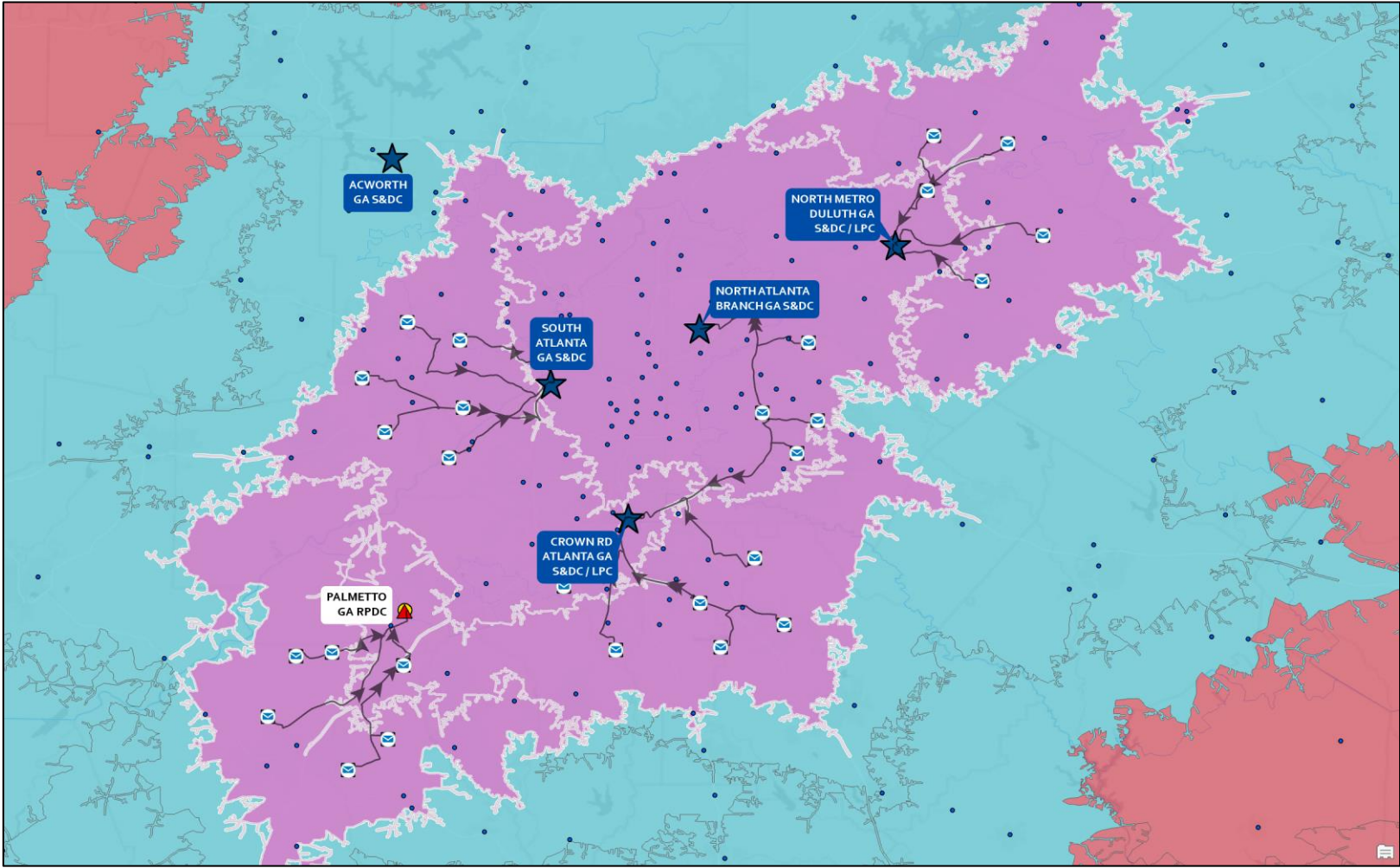


Facilities Within 30 Minutes of RPDC/S&DC by Closest RPDC/S&DC

Facility Name	Count of Facilities			Served Population			Delivery Points		
	Top 20%	Remaining 80%	Total Facilities	Top 20%	Remaining 80%	Total Population	Top 20%	Remaining 80%	Total Deliveries
CROWN RD ATLANTA GA S&DC / LPC	2	30	32	0	864,136	864,136	8,750	435,119	443,869
NORTH ATLANTA BRANCH GA S&DC	0	34	34	0	864,509	864,509	0	491,544	491,544
NORTH METRO DULUTH GA S&DC / LPC	3	20	23	147,694	930,962	1,078,656	60,003	410,442	470,445
PALMETTO GA RPDC	3	8	11	105,602	171,604	277,206	46,039	87,631	133,670
SOUTH ATLANTA GA S&DC	2	21	23	86,965	666,249	753,214	39,443	330,040	369,483
Grand Total	10	113	123	340,261	3,497,460	3,837,721	154,235	1,754,776	1,909,011



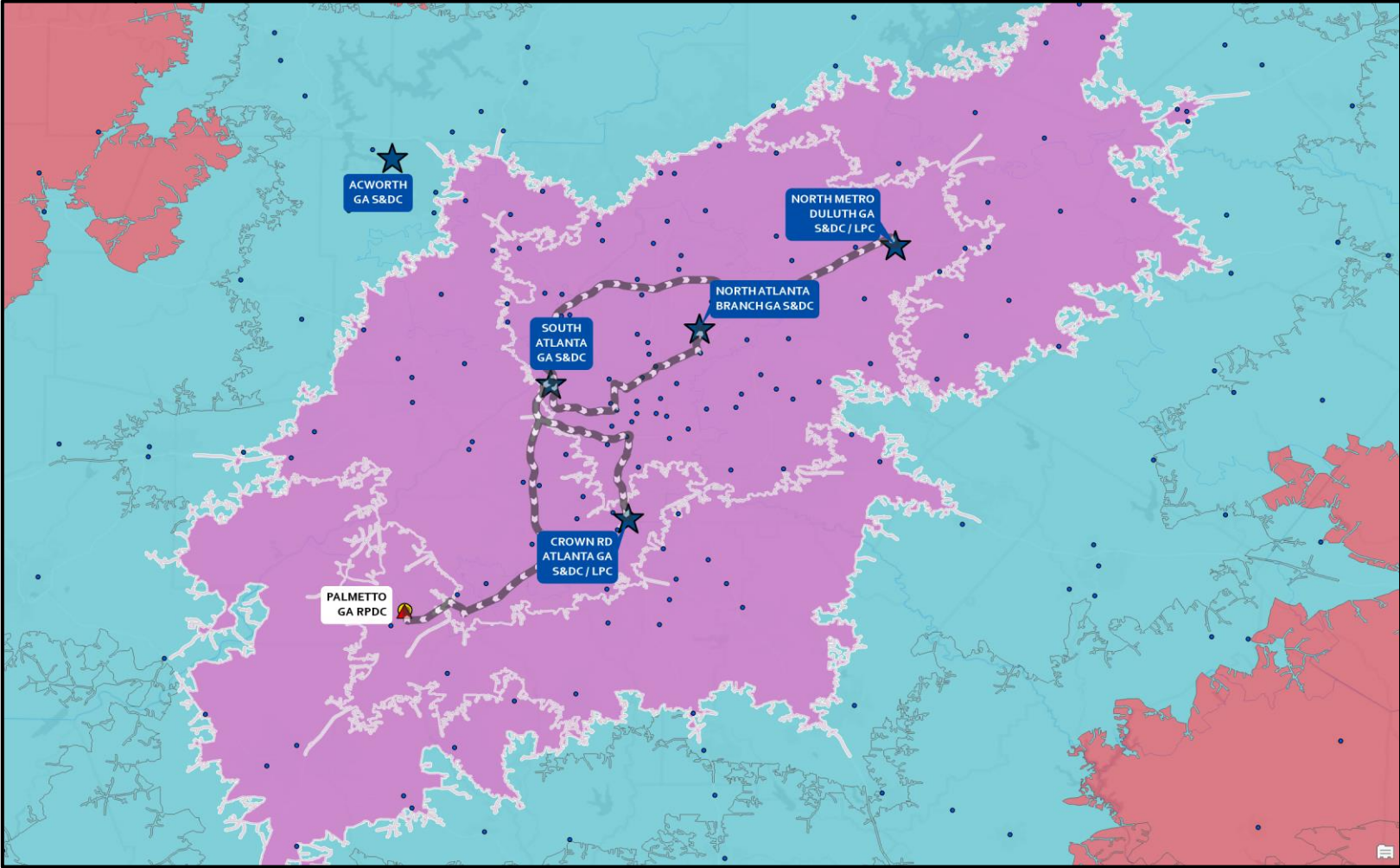
Same Day Delivery Proposed Timeline



- Same Day Pickup: 8:00 to 11:20
- Drop at nearby S&DC: 11:50

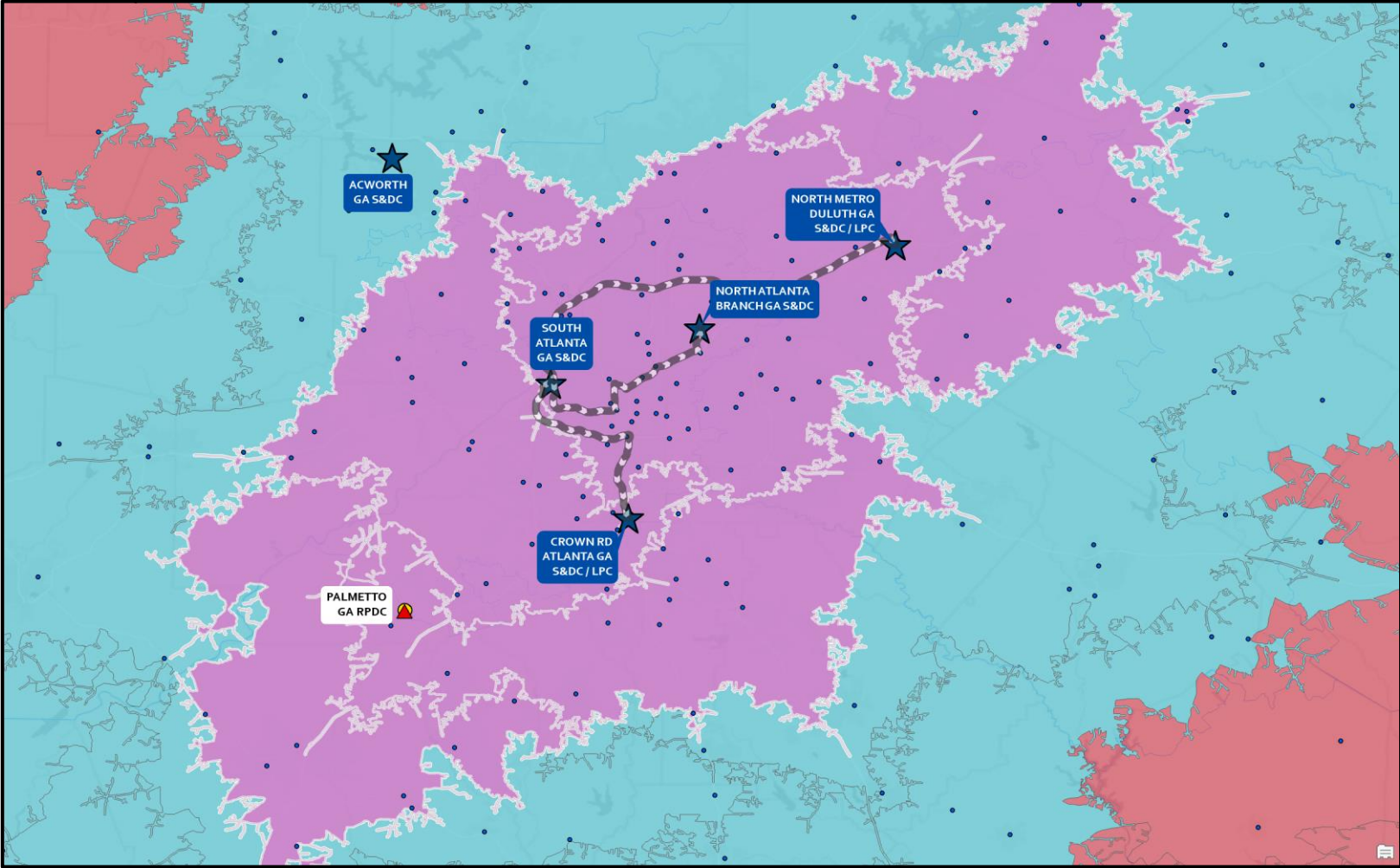


Same Day Delivery Proposed Timeline



- Transport to South Atlanta S&DC: arrive 12:30
- SDUS dynamic route sort for all hubs: 12:30 to 13:45
- S&DC drivers lunch/break during sort
- RPDC driver return with AM collections or MTE to RPDC

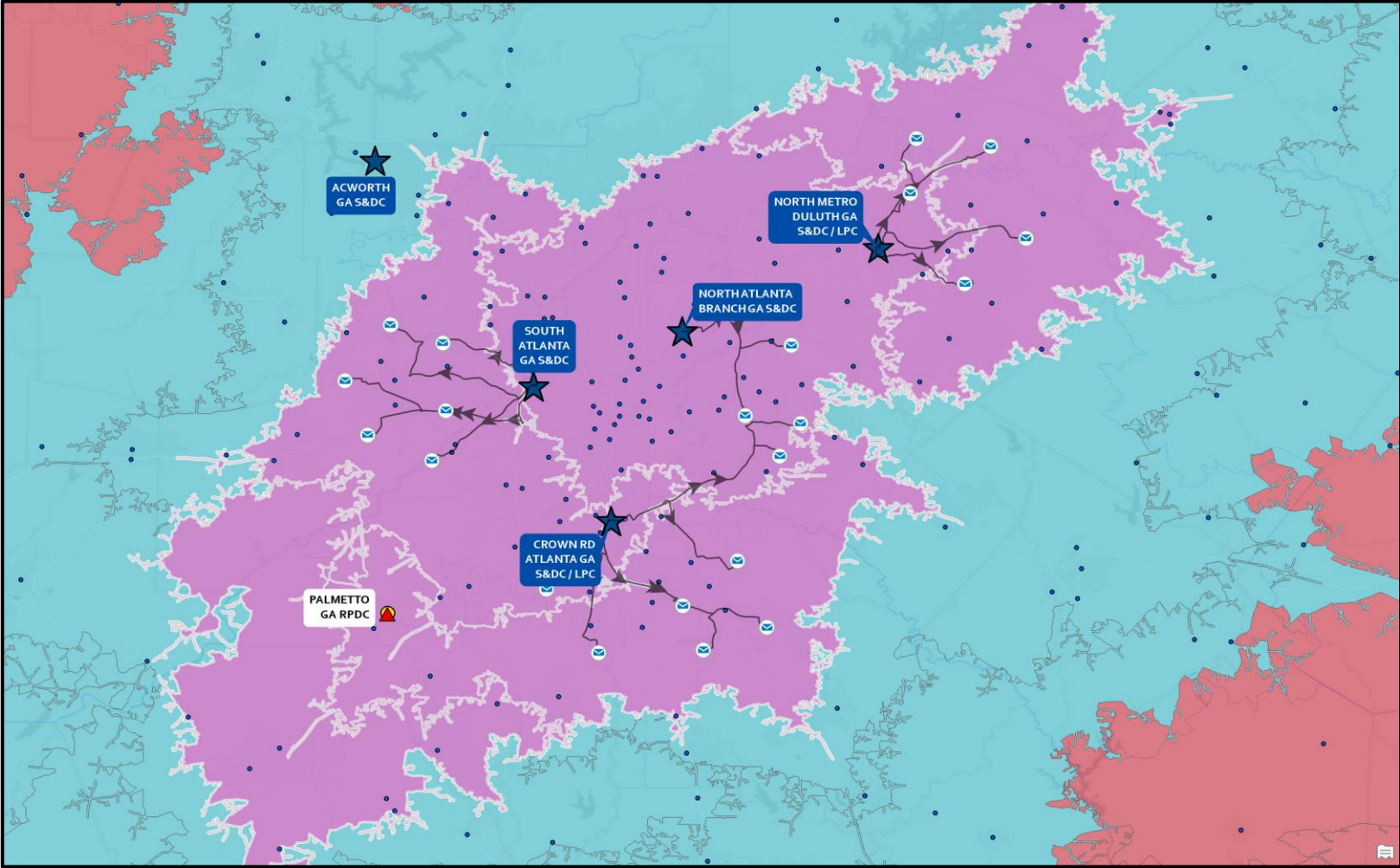
Same Day Delivery Proposed Timeline



- Load and depart: 14:10
- Arrive local S&DC for delivery: 15:00



Same Day Delivery Proposed Timeline

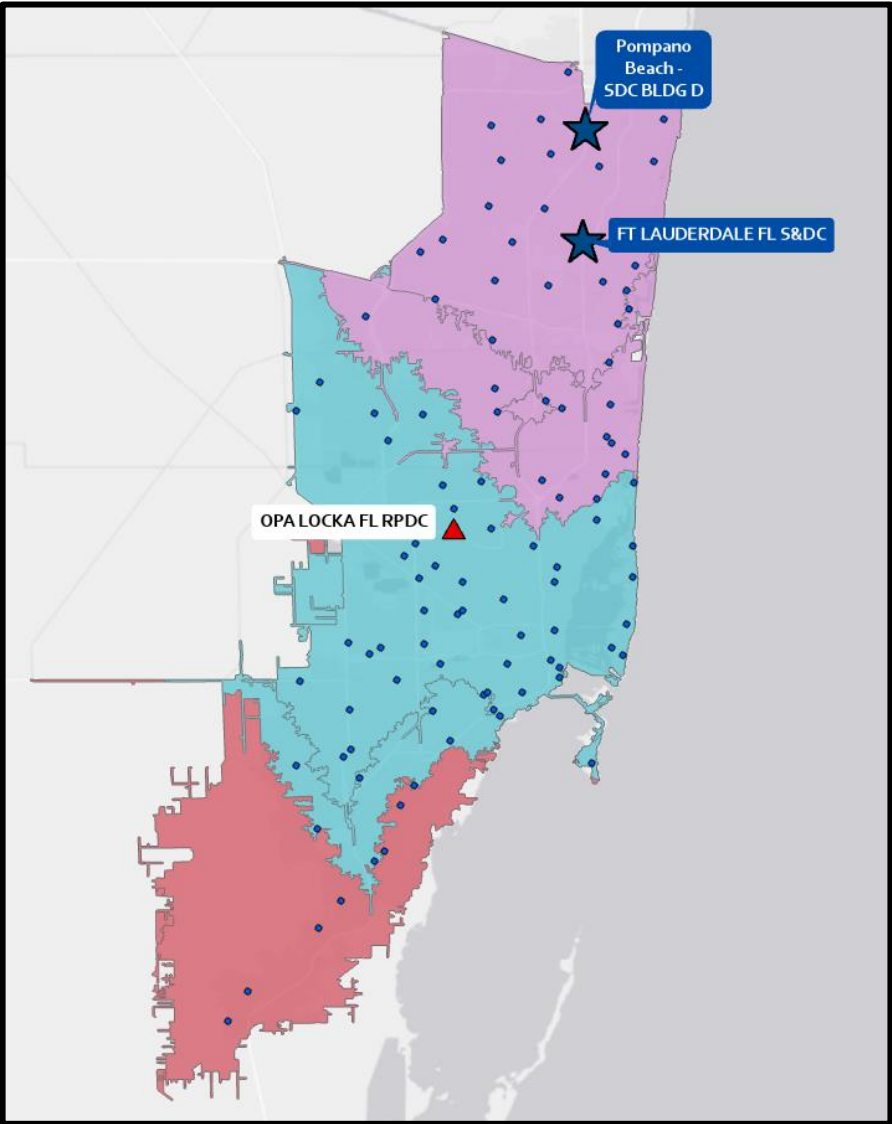


PM Same Day deliver from S&DC:

- Load 15:00
- Depart for afternoon delivery: 15:30 – 19:30



Pompano / Ft Lauderdale S&DC Volume per Possible Delivery (Drive time)



Count of Facilities

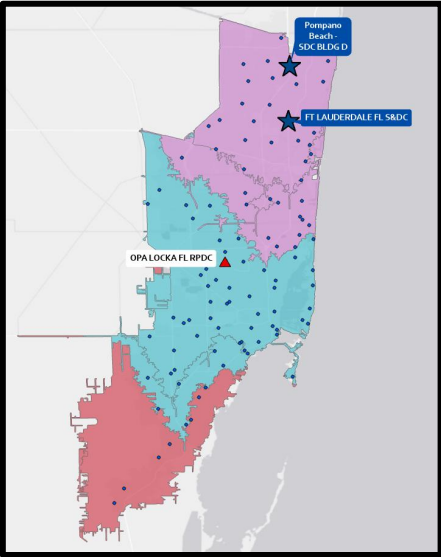
Distance From S&DC	All Offices	Top 20% Offices	Remaining 80%
0-30 Minutes	38	4	34
30-60 Minutes	54	10	44
60-90 Minutes	9	1	8
90+ Minutes	11	7	4
Total	112	22	90

Average Daily Volume

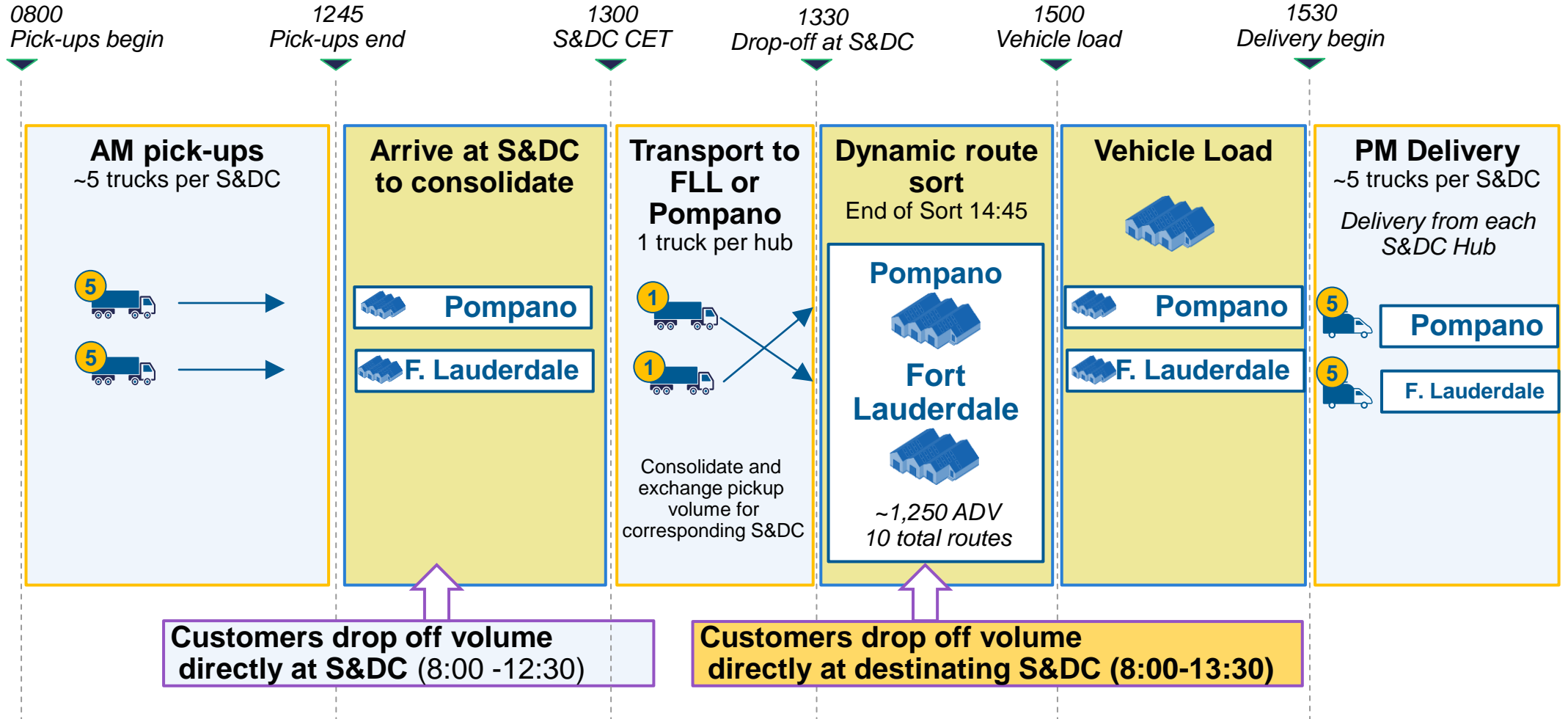
Distance From S&DC	All Offices	Top 20% Offices	Remaining 80%
0-30 Minutes	2,943	3,690	2,855
30-60 Minutes	3,706	8,416	2,636
60-90 Minutes	2,873	888	3,122
90+ Minutes	1,382	2,151	38
Total	3,152	5,221	2,646

Facilities Within 30 Minutes of S&DC by Closest S&DC

Facility Name	Count of Facilities			Served Population			Delivery Points		
	Top 20%	Remaining 80%	Total Facilities	Top 20%	Remaining 80%	Total Population	Top 20%	Remaining 80%	Total Deliveries
FT LAUDERDALE FL S&DC	4	26	30	162,705	1,065,521	1,228,226	61,442	595,659	657,101
Pompano Beach - SDC BLDG D	0	8	8	0	477,847	477,847	0	231,150	231,150
Grand Total	4	34	38	162,705	1,543,368	1,706,073	61,442	826,809	888,251

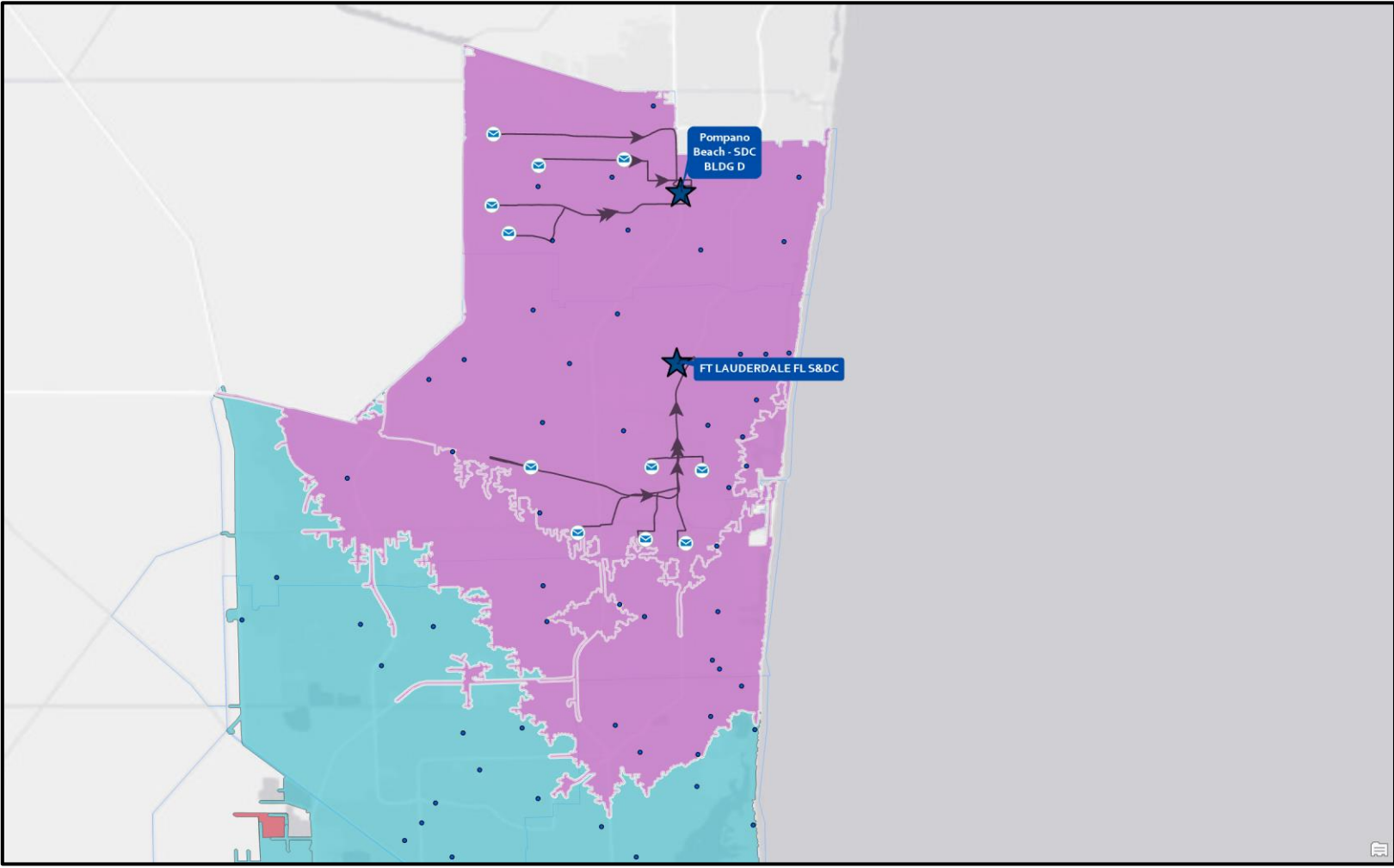


Same-Day delivery can have wider reach by connecting Pompano and Fort Lauderdale with a shuttle route — example originating and destination flow



Drive time between Pompano and Fort Lauderdale S&DC is 20 minutes

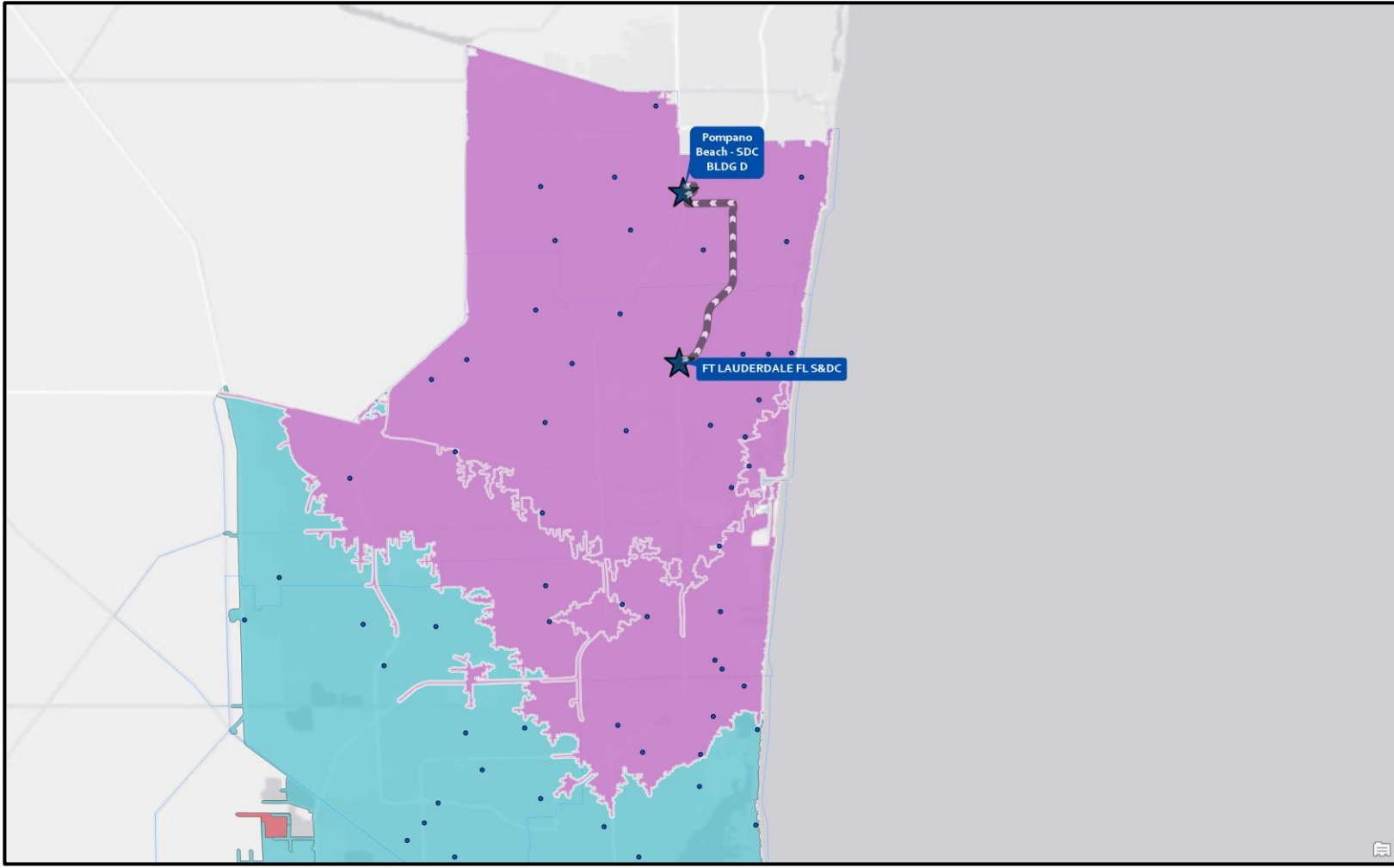
Same Day Delivery Proposed Timeline



- Same day pickup: 8:00 to 12:45
- Drop at nearby S&DC: 12:30

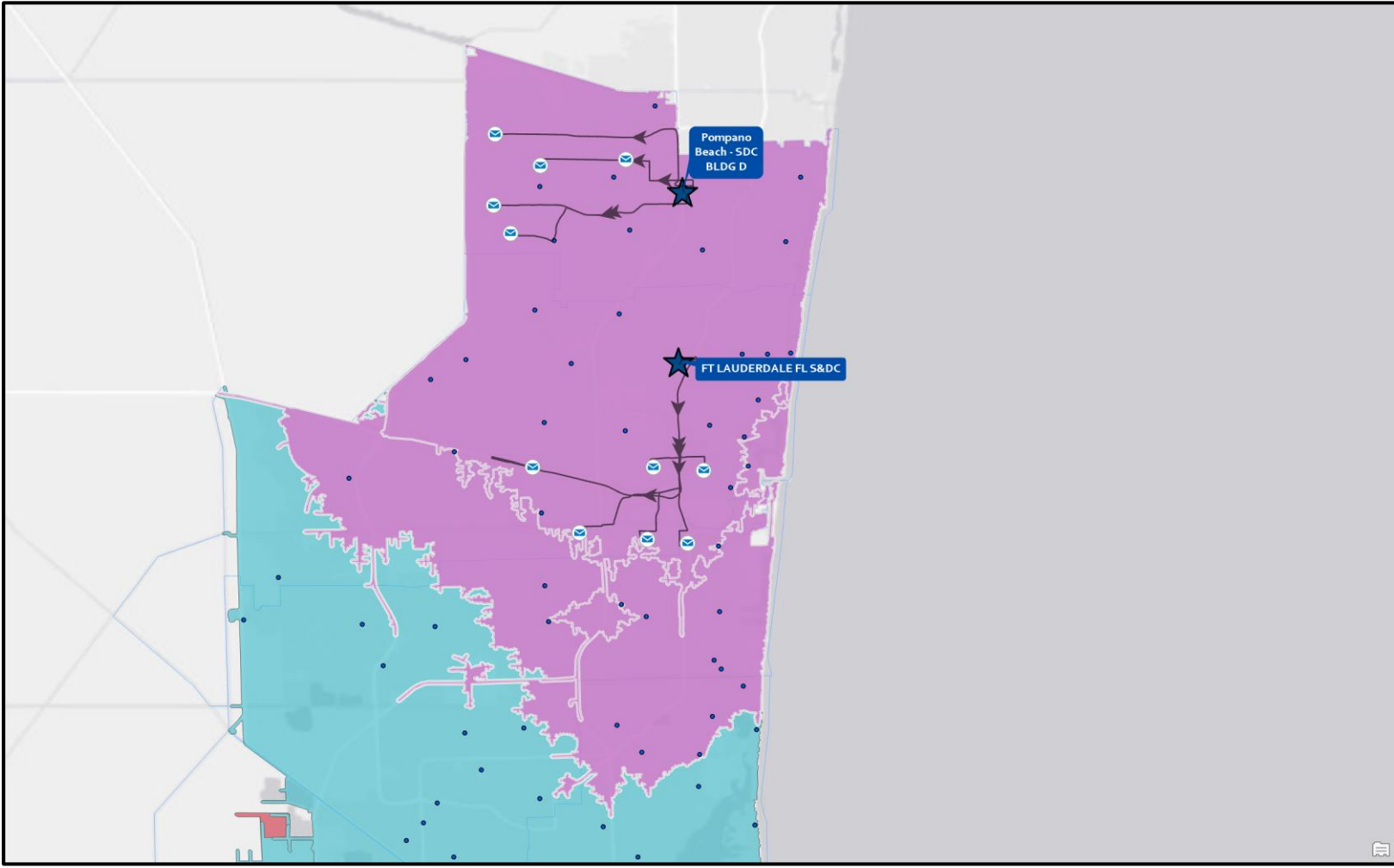


Same Day Delivery Proposed Timeline



- Transport to FLL/Pompano: Arrive 13:30
- SDUS dynamic route sort at each S&DC: 13:30 to 14:45

Same Day Delivery Proposed Timeline



PM same day deliver from S&DC:

- Vehicle load 15:00
- Depart for afternoon delivery: 15:30 – 19:30



Capital Update

SDC CAPITAL UPDATE SUMMARY

Funding Category	Approved SDC Investment	Total Investment Commitments (as of 2/21)	Total R&A Commitments (as of 2/22)	Total BEV Infrastructure Commitments (as of 2/23)	Total Committed Investment (SDC Inv. + R&A + BEV)	Committed Capital/ Total Investment
Site Totals (102 Sites) <i>(Following Slides)</i>	\$110,478,789	\$37,868,090	\$326,011,308	\$100,036,567	\$463,915,965	97.9%
Other Sites with IRA Funding				\$12,860,884	\$12,860,884	100%
IRA Non-Site Specific Funding <i>(Chargers and Transformers)</i>				\$109,885,739	\$109,885,739	100%
Delivery Capital Item Refresh Funding <i>(Carrier Cases, IT, and PIV)</i>					\$59,520,497	88.7%
Grand Total	\$110,478,789	\$37,868,090	\$326,011,308	\$222,783,190	\$646,183,085	97.4%

SDC CAPITAL UPDATE BY SITE (SLIDE 1 OF 7)

SDC Sites	Approved SDC Investment	Total Investment Commitments (as of 2/21)	Total R&A Commitments (as of 2/22)	Total BEV Infrastructure Commitments (as of 2/23)	Total Committed Investment (SDC Inv. + R&A + BEV)	Committed Capital/ Total Investment
Acworth, GA	\$550,000	\$0	\$118,450	\$98,216	\$216,666	100%
Annapolis, MD	\$775,890	\$388,915	\$3,089,620	\$331,344	\$3,809,879	97.9%
Asheville, NC	\$1,331,768	\$19,567	\$2,773,327	\$48,501	\$2,841,394	99.3%
Athens, GA *	\$5,109,983	\$7,647,993	\$3,935,639	\$1,599,140	\$13,182,772	84.2%
Atlanta Crown, GA	\$0	\$1,718	\$0	\$0	\$1,718	0%
Augusta, GA	\$0	\$0	\$0	\$0	\$0	-
Beaverton, OR	\$400,000	\$0	\$3,240,152	\$1,171,309	\$4,411,461	100%
Bend, OR	\$40,000	\$3,754	\$175,733	\$0	\$179,487	97.9%
Binghamton, NY	\$1,846,047	\$723,461	\$154,816	\$145,068	\$1,023,345	61.0%
Boston, MA	\$450,000	\$0	\$232,727	\$104,840	\$337,567	100%
Bridgeport, CT	\$450,000	\$317,800	\$5,972,753	\$47,240	\$6,337,793	98.4%
Bryan, TX	\$3,656,945	\$574,168	\$5,513,852	\$3,516,691	\$9,604,711	97.6%
Canton, OH	\$1,244,551	\$381,608	\$5,949,397	\$62,076	\$6,393,081	98.1%
Carbondale, IL	\$475,000	\$8,047	\$4,600,253	\$199,267	\$4,807,567	99.8%
Champaign, IL	\$0	\$0	\$0	\$0	\$0	-

*Commitments for other SDCs were mistakenly booked under the Athens finance number. Adjustments will be needed.

SDC CAPITAL UPDATE BY SITE (SLIDE 2 OF 7)

SDC Sites	Approved SDC Investment	Total Investment Commitments (as of 2/21)	Total R&A Commitments (as of 2/22)	Total BEV Infrastructure Commitments (as of 2/23)	Total Committed Investment (SDC Inv. + R&A + BEV)	Committed Capital/ Total Investment
Charlotte, NC	\$0	\$0	\$0	\$0	\$0	-
Charlottesville, VA	\$2,004,537	\$407,181	\$3,333,542	\$113,056	\$3,853,779	95.7%
Chicago, IL	\$0	\$0	\$5,388	\$0	\$5,388	100%
Chula Vista, CA	\$1,441,644	\$326,297	\$5,638,953	\$1,509,509	\$7,474,759	98.2%
Columbia, SC	\$450,000	\$435,466	\$2,456,426	\$127,370	\$3,019,262	95.9%
Columbus, GA	\$550,000	\$31,787	\$309,137	\$199,579	\$540,503	99.4%
Duluth, GA	\$0	\$0	\$0	\$54,770	\$54,770	100%
Erie, PA	\$1,330,382	\$355,870	\$8,793,692	\$1,341,737	\$10,491,299	99.8%
Eugene, OR	\$300,000	\$212	\$0	\$0	\$212	0%
Everett, WA	\$500,000	\$166,683	\$8,277,658	\$2,404,962	\$10,849,303	98.5%
Flint, MI	\$1,120,970	\$29,704	\$6,930,357	\$2,360,593	\$9,320,654	99.7%
Fort Lauderdale, FL	\$550,000	\$46,983	\$5,118,314	\$5,065,985	\$10,231,282	99.5%
Gainesville, FL	\$1,978,115	\$1,195,813	\$7,319,068	\$2,954,530	\$11,469,411	94.5%
Gary, IN	\$0	\$0	\$0	\$0	\$0	-
Golden, CO	\$1,240,726	\$742,098	\$4,906,337	\$891,809	\$6,540,244	99.5%
Greenville Fairforest, SC	\$0	\$0	\$0	\$0	\$0	-

SDC CAPITAL UPDATE BY SITE (SLIDE 3 OF 7)

SDC Sites	Approved SDC Investment	Total Investment Commitments (as of 2/21)	Total R&A Commitments (as of 2/22)	Total BEV Infrastructure Commitments (as of 2/23)	Total Committed Investment (SDC Inv. + R&A + BEV)	Committed Capital/ Total Investment
Greenville Main, SC	\$612,582	\$0	\$206,432	\$13,822	\$220,254	100%
Hammond, IN	\$0	\$0	\$237,856	\$138,437	\$376,293	100%
Hampton, VA	\$1,940,965	\$85,122	\$3,430,825	\$90,533	\$3,606,480	97.6%
Hanover Park, IL	\$1,331,848	\$469,174	\$3,472,997	\$2,245,613	\$6,187,784	98.7%
Hattiesburg, MS	\$859,315	\$415,588	\$4,656,253	\$1,174,098	\$6,245,939	97.9%
Hicksville, NY	\$500,000	\$34,861	\$404,273	\$132,985	\$572,119	93.9%
High Point, NC	\$475,000	\$0	\$177,168	\$54,620	\$231,788	100%
Huntington, NY	\$1,317,531	\$828,883	\$6,553,911	\$2,084,433	\$9,467,227	99.2%
Huntington, WV	\$1,655,863	\$193,652	\$1,893,338	\$159,722	\$2,246,712	99.8%
Irvine, CA	\$1,228,605	\$207,988	\$3,646,716	\$0	\$3,854,704	99.1%
Jackson, MI	\$1,485,202	\$268,835	\$5,201,150	\$1,777,553	\$7,247,538	98.6%
Jacksonville, FL	\$0	\$0	\$0	\$0	\$0	-
Jonesboro, AR	\$0	\$0	\$82,500	\$0	\$82,500	100%
Kalamazoo, MI	\$450,000	\$34,861	\$5,291,046	\$971,631	\$6,297,538	99.4%
Kokomo, IN	\$1,321,768	\$405,859	\$4,707,911	\$1,386,754	\$6,500,524	98.5%
La Crosse, WI	\$475,000	\$0	\$6,753,410	\$1,220,099	\$7,973,509	100%

SDC CAPITAL UPDATE BY SITE (SLIDE 4 OF 7)

SDC Sites	Approved SDC Investment	Total Investment Commitments (as of 2/21)	Total R&A Commitments (as of 2/22)	Total BEV Infrastructure Commitments (as of 2/23)	Total Committed Investment (SDC Inv. + R&A + BEV)	Committed Capital/ Total Investment
Lafayette, IN	\$1,480,149	\$154,526	\$4,532,843	\$2,136,192	\$6,823,561	97.7%
Lake Charles, LA	\$350,000	\$0	\$327,261	\$171,694	\$498,955	100%
Lakeland, FL	\$425,000	\$0	\$4,458,010	\$199,227	\$4,657,237	100%
Macon, GA	\$475,000	\$2,049	\$1,490,542	\$34,074	\$1,526,665	99.9%
Medford, OR	\$300,000	\$212	\$0	\$0	\$212	0%
Morgantown, WV	\$1,270,213	\$191,836	\$1,053,592	\$101,533	\$1,346,961	95.6%
Nashville, TN	\$650,000	\$0	\$20,037	\$0	\$20,037	100%
New Brunswick Kilmer, NJ	\$550,000	\$44,923	\$9,001,943	\$6,074,191	\$15,121,057	99.7%
Newark, NJ	\$450,000	\$54,985	\$1,155,236	\$0	\$1,210,221	95.5%
Norfolk, VA	\$4,884,735	\$1,622,233	\$0	\$0	\$1,622,233	79.0%
North Atlanta, GA	\$1,978,777	\$685,622	\$1,747,638	\$184,891	\$2,618,151	96.8%
Oakland Park, OH	\$475,000	\$0	\$1,844,485	\$58,894	\$1,903,379	100%
Olympia, WA	\$350,000	\$0	\$4,294,025	\$2,150,602	\$6,444,627	100%
Orange, CA	\$500,000	\$0	\$5,486,999	\$1,590,615	\$7,077,614	100%
Owensboro, KY	\$765,159	\$238,685	\$1,188,081	\$86,092	\$1,512,858	94.3%
Oxnard, CA	\$1,455,759	\$468,788	\$4,864,985	\$1,897,366	\$7,231,139	97.6%

SDC CAPITAL UPDATE BY SITE (SLIDE 5 OF 7)

SDC Sites	Approved SDC Investment	Total Investment Commitments (as of 2/21)	Total R&A Commitments (as of 2/22)	Total BEV Infrastructure Commitments (as of 2/23)	Total Committed Investment (SDC Inv. + R&A + BEV)	Committed Capital/ Total Investment
Palo Alto, CA	\$1,716,262	\$186,572	\$3,204,409	\$2,468,741	\$5,859,722	99.3%
Panama City, FL	\$1,852,800	\$1,029,831	\$7,462,281	\$1,962,185	\$10,454,297	96.7%
Pasco, WA	\$5,782,278	\$1,382,962	\$5,402,530	\$3,466,663	\$10,252,155	98.6%
Peoria, IL	\$0	\$0	\$0	\$0	\$0	-
Phoenix Rio Salado, AZ	\$500,000	\$36,536	\$6,874,090	\$3,306,604	\$10,217,230	99.6%
Pleasant Hill, PA	\$0	\$0	\$28,000	\$0	\$28,000	100%
Pompano Beach, FL	\$3,193,582	\$336,355	\$0	\$0	\$336,355	0%
Portland, ME	\$2,272,097	\$160,394	\$4,789,644	\$55,783	\$5,005,821	96.8%
Richmond, VA	\$2,418,346	\$333,451	\$6,399,618	\$167,639	\$6,900,708	95.2%
Rockford, IL	\$2,004,254	\$556,522	\$6,478,279	\$2,202,883	\$9,237,684	97.8%
Saint Petersburg, FL	\$525,000	\$0	\$5,042,128	\$920,260	\$5,962,388	100%
Salem, OR	\$1,032,923	\$198,410	\$5,047,575	\$2,237,310	\$7,483,295	97.3%
Sarasota, FL	\$475,000	\$0	\$3,026,760	\$1,481,787	\$4,508,547	100%
Severna Park, MD	\$350,000	\$0	\$2,505,403	\$175,361	\$2,680,764	100%
Shawnee Mission, KS	\$350,000	\$0	\$265,126	\$174,352	\$439,478	100%
South Atlanta (NDC), GA	\$7,257,042	\$5,895,262	\$14,530,626	\$6,076,421	\$26,502,309	99.6%

SDC CAPITAL UPDATE BY SITE (SLIDE 6 OF 7)

SDC Sites	Approved SDC Investment	Total Investment Commitments (as of 2/21)	Total R&A Commitments (as of 2/22)	Total BEV Infrastructure Commitments (as of 2/23)	Total Committed Investment (SDC Inv. + R&A + BEV)	Committed Capital/ Total Investment
South Houston, TX	\$0	\$0	\$0	\$0	\$0	-
South Suburban, IL	\$0	\$0	\$0	\$0	\$0	-
Southeastern, PA	\$2,215,941	\$632,689	\$9,739,112	\$149,600	\$10,521,401	99.9%
Southern Connecticut, CT	\$725,000	\$44,923	\$198,203	\$145,310	\$388,436	88.4%
Southern Maryland, MD	\$500,000	\$0	\$2,748,833	\$80,781	\$2,829,614	100%
Spring, TX	\$475,000	\$0	\$71,000	\$1,330,734	\$1,401,734	100%
Springfield, MA	\$475,000	\$0	\$1,389,118	\$138,201	\$1,527,319	100%
Stewart, NY	\$1,419,584	\$1,096,156	\$7,434,295	\$2,130,674	\$10,661,125	98.2%
Stockton Airport, CA	\$500,000	\$0	\$6,822,423	\$1,579,389	\$8,401,812	100%
Stockton West Lane, CA	\$1,498,127	\$294,289	\$4,416,822	\$1,810,260	\$6,521,371	98.7%
Tallahassee, FL	\$0	\$0	\$0	\$0	\$0	-
Terre Haute, IN	\$1,916,778	\$381,599	\$4,466,225	\$2,199,687	\$7,047,511	98.3%
Topeka, KS	\$2,029,458	\$738,436	\$5,690,810	\$2,576,953	\$9,006,199	97.2%
Tulsa Downtown, OK	\$1,336,330	\$467,782	\$4,462,903	\$695,460	\$5,626,145	97.0%
Tulsa East, OK	\$0	\$0	\$0	\$0	\$0	-
Utica, NY	\$1,487,955	\$1,186,925	\$4,358,980	\$1,799,558	\$7,345,463	94.7%

SDC CAPITAL UPDATE BY SITE (SLIDE 7 OF 7)

SDC Sites	Approved SDC Investment	Total Investment Commitments (as of 2/21)	Total R&A Commitments (as of 2/22)	Total BEV Infrastructure Commitments (as of 2/23)	Total Committed Investment (SDC Inv. + R&A + BEV)	Committed Capital/ Total Investment
Vineland, NJ	\$475,000	\$0	\$661,084	\$167,489	\$828,573	100%
Waco, TX	\$1,477,140	\$686,953	\$6,590,676	\$3,313,103	\$10,590,732	99.2%
Washington, OH	\$475,000	\$0	\$2,106,209	\$146,527	\$2,252,736	100%
Wilkes Barre, PA	\$550,000	\$0	\$1,790,566	\$126,700	\$1,917,266	100%
Williamsport, PA	\$1,106,301	\$575,857	\$8,139,364	\$783,319	\$9,498,540	99.0%
Woburn, MA	\$3,926,562	\$1,432,378	\$4,293,849	\$5,519,550	\$11,245,777	96.1%
York East, PA	\$350,000	\$0	\$2,547,313	\$164,020	\$2,711,333	100%



DELIVERY CAPITAL ITEM REFRESH FUNDING BREAKOUT

Finance No.	Description	Capital	Expense	Total Investment
661511 - Carrier Case Refresh	Carrier cases, dividers, labels, etc.	\$42,185,808	\$1,333,146	\$43,518,954
661517 - Delivery Unit IT Refresh	MDDs (batteries, chargers, cables), DSS laptops, monitors, ring scanners, etc.	\$6,615,809	\$61,476	\$6,677,285
661518 - Delivery Unit Power Equipment Refresh	PIV equipment, tilters, etc.	\$4,019,132	\$268,555	\$4,287,687
661519 - Delivery Unit Function 4 Misc Refresh	Hand trucks, binders, dividers, letter trays, labels, rubber band bags, etc.	\$0	\$2,108,050	\$2,108,050
661520 - Delivery Unit Furniture Refresh	Stools, anti-fatigue mats, chairs, file cabinets, dry erase boards, trash cans, etc.	\$0	\$2,928,521	\$2,928,521
	Totals	\$52,820,749	\$6,699,748	<u>\$59,520,497</u>

Facilities Construction Progress Update

SDC Construction Progress Updates – Feb 2024 Go-Live Sites

	Activation / Go-Live	Activation Scope of Work (SOW) are those items that are critical to the activation								Work to be completed after launch		
		Breakroom	Restrooms	Locker rooms	WR painting	WR floor	WR lighting	WR Power/data drops	Carrier vestibule	CCTV	Access Control	Sprinkler System
Everett WA P&DF/North DDC	02/24/24	11/21/23	11/22/23	11/22/23	11/10/23	01/19/24	11/22/23	12/18/23	11/22/23	TBD	TBD	N/A
Flint MI MPO	02/24/24	10/27/23	10/27/23	10/27/23	11/24/23	11/08/23	11/24/23	09/04/23	11/24/23	05/13/24	05/13/24	N/A
Hattiesburg MS MPO	02/24/24	02/21/24	02/08/24	12/22/23	11/24/23	01/29/24	01/26/24	11/14/23	01/22/24	TBD	TBD	02/05/24
Lafayette IN P&DF	02/24/24	11/01/23	01/26/24	11/01/23	10/24/23	01/16/24	11/03/23	10/09/23	11/01/23	05/20/24	05/20/24	N/A
Oxnard CA MPO/VMF	02/24/24	09/01/23	09/08/23	09/19/23	10/13/23	10/27/23	10/10/23	01/26/24	11/28/23	04/15/24	04/15/24	N/A
Salem OR P&DF/VMF	02/24/24	11/24/23	10/20/23	11/20/23	10/31/23	12/12/23	11/08/23	10/16/23	10/27/23	TBD	TBD	N/A
Asheville, NC-P&DF	02/24/24	01/12/24	02/21/24	01/11/24	11/17/23	01/15/24	01/12/24	01/26/24	N/A	TBD	TBD	N/A
Binghamton NY MPO	02/24/24	02/02/24	02/12/24	01/25/24	12/20/23	12/20/23	01/26/24	02/06/24	02/21/24	06/01/24	TBD	N/A
Canton OH MPO	02/24/24	01/26/24	10/15/23	02/09/24	10/21/23	01/26/24	10/31/23	12/30/23	N/A	TBD	TBD	04/01/24
Charlottesville VA MPO	02/24/24	01/31/24	12/30/23	12/30/23	01/26/24	01/26/24	01/26/24	01/26/24	02/21/24	TBD	TBD	TBD
Erie PA MPO	02/24/24	01/26/24	02/02/24	02/08/24	10/31/23	01/26/24	01/05/24	01/26/24	02/16/24	TBD	TBD	N/A
Hampton VA MPO	02/24/24	01/15/24	12/30/23	12/30/23	01/19/24	01/24/24	02/08/24	02/20/24	02/20/24	TBD	TBD	N/A
Huntington WV P&DF	02/24/24	02/08/24	02/08/24	01/31/24	01/15/24	02/08/24	01/31/24	02/08/24	01/12/24	TBD	TBD	TBD
Portland ME MPO	02/24/24	02/21/24	02/22/24	02/23/24	02/21/24	02/22/24	02/12/24	02/12/24	N/A	TBD	TBD	N/A
Richmond VA MPO	02/24/24	02/08/24	02/07/24	02/08/24	02/15/24	01/26/24	02/15/24	02/08/24	01/26/24	TBD	TBD	TBD
Southeastern PA P&DC	02/24/24	02/08/24	02/09/24	02/09/24	12/19/23	11/01/23	02/08/24	02/08/24	01/10/24	TBD	TBD	N/A

IT Update

IT Update – SDC June 2024 Sites- Network

Name	Go-Live Date	IT Work Complete	WAN Final Circuit		LAN/WIFI Final Refresh	Endpoint Laptop/X2
			1st Circuit /	2nd Circuit		
Beaverton OR	6/1/2024	4/30/2024	04/29/24	04/29/24	4/30/2024	Order May 12, 2024
Boston Braintree MA	6/1/2024	4/30/2024	Completed	04/15/24	4/30/2024	Order May 12, 2024
FT Lauderdale FL	6/1/2024	4/30/2024	04/04/24	04/04/24	4/30/2024	Order May 12, 2024
Hicksville NY	Transfer Hub 6/1/24	4/30/2024	Completed	03/15/24	4/30/2024	Order May 12, 2024
Kalamazoo MI	6/1/2024	4/30/2024	03/31/24	04/01/24	4/30/2024	Order May 12, 2024
Lakeland FL	6/1/2024	4/30/2024	Completed	04/17/24	4/30/2024	Order May 12, 2024
Newark NJ	Transfer Hub 6/1/24	4/30/2024	04/07/24	04/07/24	4/30/2024	Order May 12, 2024
New Brunswick Kilmer NJ	6/1/2024	4/30/2024	04/05/24	04/05/24	4/30/2024	Order May 12, 2024
Orange CA	Transfer Hub 6/1/24	4/30/2024	Completed	04/16/24	4/30/2024	Order May 12, 2024
Phoenix Rio Salado AZ	6/1/2024	4/30/2024	03/31/24	04/01/24	4/30/2024	Order May 12, 2024
Saint Petersburg FL	Transfer Hub 6/1/24	4/30/2024	4/30/24	04/08/24	4/30/2024	Order May 12, 2024
Southern Maryland Calvert MD	Transfer Hub 6/1/24	4/30/2024	Completed	04/31/24	4/30/2024	Order May 12, 2024
Springfield MA	6/1/2024	4/30/2024	04/02/24	04/02/24	4/30/2024	Order May 12, 2024
Stockton Airport CA	6/1/2024	4/30/2024	04/05/24	04/05/24	4/30/2024	Order May 12, 2024

IT Update – SDC September 2024 Sites- Network

Name	Go-Live Date	IT Work Complete	WAN Final Circuit		LAN/WIFI Final Refresh	Endpoint Laptop/X2
			1st Circuit /	2nd Circuit		
Acworth GA	9/7/2024	7/31/2024	05/06/24	05/06/24	7/31/2024	Order Aug 15,2024
Carbondale IL	9/7/2024	7/31/2024	Completed	05/01/24	7/31/2024	Order Aug 15,2024
Columbus	9/7/2024	7/31/2024	Completed	05/02/24	7/31/2024	Order Aug 15,2024
Columbus Oakland Park OH	9/7/2024	7/31/2024	05/07/24	05/07/24	7/31/2024	Order Aug 15,2024
Dayton Washinton TWP OH	9/7/2024	7/31/2024	05/08/24	05/08/24	7/31/2024	Order Aug 15,2024
High Point NC	9/7/2024	7/31/2024	03/30/24	05/20/24	7/31/2024	Order Aug 15,2024
La Crosse WI	9/7/2024	7/31/2024	06/30/24	06/30/24	7/31/2024	Order Aug 15,2024
Macon GA	9/7/2024	7/31/2024	07/29/24	07/29/24	7/31/2024	Order Aug 15,2024
Sarasota FL	Transfer Hub 9/7/24	7/31/2024	06/01/24	06/01/24	7/31/2024	Order Aug 15,2024
Southern Connecticut CT	9/7/2024	7/31/2024	06/05/24	06/05/24	7/31/2024	Order Aug 15,2024
Vineland NJ	Transfer Hub 9/7/24	7/31/2024	09/02/24	07/02/24	7/31/2024	Order Aug 15,2024
Wilkes Barre PA	Transfer Hub 9/7/24	7/31/2024	Completed	05/19/24	7/31/2024	Order Aug 15,2024

IT Update – SDC February 2024 Sites - Network

Name	Go-Live Date	IT work Completed	WAN Final Circuit 1st Circuit / 2nd Circuit		LAN/WIFI Final Refresh	Endpoint Laptop/X2
Binghamton SDC	2/25/24	3/31/24	Complete	3/22/24 (300/20)	Complete	Complete
Canton SDC	Transfer Hub	3/31/24	Complete (5G)	3/29/24 (600/35)	Complete	Complete
Erie SDC	2/25/24	3/31/24	Complete	3/25/24 (600/35)	Complete	Complete
Everett SDC	2/25/24	3/31/24	Complete	3/15/24 (250/25)	Complete	Complete
Flint SDC	2/25/24	3/31/24	Complete	3/22/24 (200/20)	Complete	Complete
Hattiesburg SDC	2/25/24	3/31/24	Complete (5G)	3/29/24 (500/35)	Complete	Complete
Lafayette SDC	2/25/24	3/31/24	Complete	3/21/24 (250/25)	Complete	Complete
Norfolk SDC/LPC	10/28/23	3/31/24	Complete	3/08/24 (100/100)	Complete	Complete
Oxnard SDC	2/25/24	3/31/24	Complete	3/15/24 (600/35)	Complete	Complete
Portland ME SDC	Transfer Hub	3/31/24	Complete	3/18/24 (600/35)	Complete	Complete
Richmond SDC/LPC	2/25/24	3/31/24	Complete	3/26/24 (250/25)	Complete	Complete
Southeastern SDC (NRS Tri-County)	2/25/24	3/31/24	Complete (40/40)	3/21/24 (200/20)	Complete	Complete
Asheville SDC	2/25/24	3/31/24	Complete	3/19/24 (600/35)	Complete	Complete
Charlottesville SDC	2/25/24	3/31/24	Complete	3/15/24 (250/25)	Complete	Complete
Hampton SDC	2/25/24	3/31/24	Complete	3/27/24 (150/150)	Complete	Complete
Huntington SDC	2/25/24	3/31/24	Complete	3/29/24 (250/25)	Complete	Complete
Salem SDC	2/25/24	3/31/24	Complete	3/28/24 (250/25)	Complete	Complete
Pompano SDC	1/13/24	1/13/24	Complete	Complete	Complete	Complete
Bend Or	Transfer Hub	4/30/24	Complete (5G)	3/15/24 (250/25)	4/30/2024	Installation in process

IT Update – SDC September and June 2023 Sites (Previous Go-Live) - Network

Name	Go-Live Date	IT work Completed	WAN Final Circuit 1st Circuit / 2nd Circuit		LAN/WIFI Final Refresh	Endpoint Laptops/X2
Bridgeport CT	Delayed	3/29/24	3/18/24 (300/50)	3/18/24 (300/50)	Complete	Not Required
Columbia SC	Transfer Hub	3/29/24	Complete	3/15/24 (600/35)	Complete	Complete
Irvine CA	9/9/23	3/29/24	Complete	3/29/24 (200/20)	Complete	Complete
Tulsa OK	Transfer Hub	3/29/24	Complete	3/19/24 (300/300)	Complete	Complete
Atlanta North	9/9/23	3/29/24	Complete	3/15/24 (250/25)	Complete	Complete
Atlanta South	Delayed	3/29/24	Complete	3/29/24 (250/250)	Complete	Complete
Chula Vista CA	9/9/23	3/29/24	Complete	3/27/24 (200/20)	Complete	Complete
Huntington Station NY	9/9/23	3/29/24	Complete	3/23/24 (300/300)	Complete	Complete
Jackson MI	9/9/23	3/29/24	Complete	3/21/24 (250/25)	Complete	Complete
Morgantown WV	Transfer Hub	3/29/24	Complete	3/19/24 (200/20)	Complete	Complete
Newburgh NY	9/9/23	3/29/24	Complete	3/26/24 (100/100)	Complete	Complete
Palo Alto CA	9/9/23	3/29/24	Complete	3/22/24 (200/20)	Complete	Complete
Rockford IL	Transfer Hub	3/29/24	Complete	3/29/24 (250/20)	Complete	Complete
Stockton CA	Transfer Hub	3/29/24	Complete	3/27/24 (250/25)	Complete	Complete
Terre Haute IN	9/9/23	3/29/24	Complete	3/18/24 (600/35)	Complete	Complete
Waco TX	9/9/23	3/29/24	Complete	3/18/24 (200/20)	Complete	Complete
ANNAPOLIS	06/03/23	3/29/24	Complete	3/18/24 (250/20)	Complete	Complete
ATHENS	10/22/22	3/29/24	Complete	3/27/24 (600/35)	Complete	Complete
Bartlett Hanover	06/03/23	3/29/24	Complete	3/29/24 (250/25)	Complete	Complete
BROOKLYN ALABAMA NY	11/16/22	3/29/24	Complete	3/15/24 (300/300)	Complete	Complete
BRYAN TX	02/25/23	3/29/24	Complete	3/21/24 (300/30)	Complete	Complete
CHARLOTTESVILLE VA	07/29/23	3/29/24	Complete	3/22/24 (300/30)	Complete	Complete
GAINESVILLE	02/25/23	3/29/24	Complete	3/25/24 (200/20)	Complete	Complete
GOLDEN CO	06/03/23	3/29/24	Complete	3/23/24 (250/25)	Complete	Complete
HAMPTON VA	07/29/23	3/29/24	Complete	3/18/24 (150/150)	Complete	Complete
KOKOMO	06/03/23	3/29/24	Complete	3/21/24 (200/20)	Complete	Complete
OWENSBORO	06/03/23	3/29/24	Complete	3/15/24 (600/35)	Complete	Complete
PASCO WA	06/03/23	3/29/24	Complete	3/24/24 (600/35)	Complete	Complete
TOPEKA KS	06/03/23	3/29/24	Complete	3/25/24 (200/20)	Complete	Complete
UTICA S&DC	02/25/23	3/29/24	Complete	3/26/24 (600/35)	Complete	Complete
WILLIAMSPORT	06/03/23	3/29/24	Complete	3/19/24 (250/20)	Complete	Complete
WOBURN MA	02/25/23	3/29/24	Complete	3/8/24 (250/20)	Complete	Complete
PANAMA CITY	02/25/23	12/01/23	Complete	Complete	Complete	Complete

CX Customer Experience

S&DC Opportunity Week Rank: CX Calls, SRs and % On Time

Through February 23

S&DC	Phase	Rank by % Change				Package Calls LDE Delivery Phase			Package SRs LDE Delivery Phase			% On Time Packages		
		Package Calls	Package SRs	On Time %	Combined	Last Week Volume	Prior 4 Week Average	% Change	Last Week Volume	Prior 4 Week Average	% Change	Last Week %	Prior 4 Week Average	% Change
South Atlanta GA	5	6	2	6	1	195	190	3%	130	105	24%	88.55%	88.22%	0.38%
Annapolis, MD	3	1	5	9	2	27	20	37%	9	8	13%	90.99%	89.92%	1.19%
Utica, NY	2	9	1	8	3	21	22	-5%	10	6	74%	87.74%	86.81%	1.08%
Panama City, FL	2	3	3	13	4	37	33	11%	20	17	21%	86.70%	85.28%	1.67%
Gainesville, FL	2	10	10	3	5	62	66	-6%	38	35	8%	85.52%	85.58%	-0.07%
Kokomo, IN	3	12	7	5	6	15	17	-10%	10	9	11%	90.32%	90.03%	0.32%
Waco, TX	4	5	4	15	7	33	30	9%	21	18	19%	90.99%	89.27%	1.92%
Athens, GA	1	14	9	2	8	47	55	-14%	35	32	10%	89.38%	89.62%	-0.26%
Terre Haute, IN	4	20	6	4	9	18	26	-30%	12	11	12%	89.63%	89.45%	0.20%
Chula Vista, CA	4	8	12	12	10	34	36	-4%	19	18	6%	93.55%	92.25%	1.41%
North Atlanta, GA	4	13	20	1	11	35	41	-14%	18	26	-31%	87.01%	87.58%	-0.66%
Woburn, MA	2	2	19	14	12	30	25	20%	10	14	-29%	89.93%	88.32%	1.82%
Huntington, NY	4	4	14	18	13	21	19	9%	6	7	-8%	92.20%	89.55%	2.96%
Pasco, WA	3	15	15	7	14	38	44	-14%	25	28	-11%	89.73%	89.04%	0.78%
Irvine, CA	4	16	13	11	15	51	60	-15%	42	45	-7%	92.95%	91.66%	1.41%
Bryan, TX	2	11	8	22	16	95	106	-10%	80	73	10%	84.05%	70.06%	19.98%
Palo Alto, CA	4	7	17	17	17	24	25	-4%	12	16	-24%	89.98%	87.49%	2.84%
Jackson, MI	4	19	18	10	18	16	21	-25%	7	9	-24%	91.31%	90.23%	1.20%
Topeka, KS	3	17	11	21	19	15	18	-18%	9	9	6%	70.34%	64.73%	8.66%
Golden, CO	3	18	16	16	20	24	31	-22%	17	21	-17%	87.98%	86.10%	2.19%
Hanover PK, IL	3	21	21	20	21	11	17	-35%	5	9	-46%	90.53%	86.77%	4.33%
Stewart, NY	4	22	22	19	22	30	53	-43%	13	29	-55%	90.30%	87.64%	3.04%

Prior Weeks Average does not include Last Week



Equipment

S&DCs – Equipment & Services Workstream

S&DC Contracting Metrics for the 2/24/24 activation sites:

121 unique items/products

220,000 total items supplied

17 Suppliers

\$21.9M for February sites, approx. \$1.0M/per site

10,000 average number of items per S&DC

Blue Hampers – Postal Products Unlimited: 20,464

S&DC Requirements: 1,568 (June/Sept. 26 sites)

SDUS Requirements: 18,896 (12,000 in FY 24)

S&DCs – Equipment & Services Workstream

EVSE Charging Head Units (17,790, 89.7%)*

EVSE units shipped from Topeka – 2,018

EVSE units in Topeka inventory – 13,940

Transformers (1,000, 57.4%):

Transformer units shipped from Topeka – 135

Transformer units in Topeka inventory – 439

* updated 02/27/24

Labor/HR Update

S&DC People Activities

- February 24, 2024
 - All placements finalized
 - Retreat Rights begin
 - Some events finalized with voluntary moves with no retreat rights
 - **Operations** must monitor workhours 30 days to support excessing
 - Comparative Workhour report – due 45 days after move date
- June 1, 2024
 - District/Area input webCCM events - completed
 - Regional Notices - completed
 - Employee Stand-up Talks – completed
 - Residuals posted in Clerk Craft 21-day posting – ongoing
 - 60-day advanced notice pending
 - Must begin posting new jobs for hubs
 - Finalized route summary received January 26th

S&DC People Activities

- September 7, 2024
 - General Interest Notice - completed
 - Post Matrix review with Area/District LR and HR - started
 - webCCM events to be entered prior to March 1st
 - Regional notice no later than March 11th
 - Regional meeting to be scheduled by April 11th

S&DC People Activities

- LDRC Notices and Walk-through – on-going
- RI399 Inventory – new or update current
- Mail Handler matrix to support current work distribution – MOU in place
 - Athens – 3 FT mail handler positions
 - Columbus – 3 FT mail handler positions
 - Panama City – 2 MHAs to be hired
 - Pompano Beach – 4 MHAs to be hired
- APWU/Clerk review of LMOU – sections – new or update
- NALC review of LMOU(s) – MOU process for merge of routes

February 24th Move Date

	FY23								FY23	FY24								FY24			
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
PO408 Requirement N/A*																					
Post Matrix								NLT 7/10													
National Notification								NLT 8/10													
webCCM Event Entry								8/18													
Regional Notification/Meeting								8/28	9/30												
60 Day Notifications												12/26									
30 Notifications													1/25								
Move Date														2/24							
Comparative Workhour														1/25-3/24							
*PO408 timeline not included																					

June 1st Move Date

June 1, 2024 Move Date	FY23								FY24								FY24				
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
PO408 Requirement N/A*																					
Post Matrix									NLT 10/24												
National Notification									NLT 11/1												
webCCM Event Entry										11/24											
Regional Notification/Meeting												12/4-3/4									
60 Day Notifications															4/2						
30 Notifications																5/2					
Move Date																	6/1				
Comparative Workhour																	5/1-7/1				
*PO-408 Timeline not included																					

September 7th Move Date

September 7, 2024 Move Date	FY24												FY25								
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
PO408 Requirement N/A*																					
Post Matrix				NLT 2/1																	
National Notification				NLT 2/1																	
webCCM Event Entry					NLT 3/1																
Regional Notification/Meeting						3/11-6/9															
60 Day Notifications									7/9												
30 Notifications										8/8											
Move Date												9/7									
Comparative Workhour												8/7-10-7									

Service Performance Visualization

S&DC – Mail Service Performance

S&DC	First Class Presort			Single Piece First Class			First Class Composite			USPS Marketing Mail			Periodicals		
	Score	Plus 1 Score	Volume	Score	Plus 1 Score	Volume	Score	Plus 1 Score	Volume	Score	Plus 1 Score	Volume	Score	Plus 1 Score	Volume
ATHENS GA S&DC (11/19/2022)	90.60%	96.17%	175,428	82.83%	92.71%	78,995	88.19%	95.10%	254,423	92.66%	96.78%	311,637	92.40%	97.43%	20,134
BRYAN TX S&DC (2/25/2023)	84.88%	88.45%	222,020	84.40%	94.13%	67,749	84.77%	89.77%	289,769	94.30%	98.06%	553,788	88.74%	91.76%	9,236
GAINESVILLE FL S&DC (2/25/2023)	90.36%	96.24%	112,752	85.21%	95.36%	39,259	89.03%	96.01%	152,011	97.29%	98.81%	240,306	83.74%	89.08%	3,683
PANAMA CITY FL S&DC (2/25/2023)	90.60%	95.81%	122,812	89.08%	94.82%	38,394	90.24%	95.58%	161,206	97.23%	98.98%	220,781	92.12%	96.17%	4,228
UTICA NY S&DC (2/25/2023)	95.93%	98.47%	139,480	96.66%	98.51%	86,112	96.21%	98.49%	225,592	98.28%	99.17%	244,957	94.93%	97.12%	10,613
WOBURN MA S&DC (2/25/2023)	89.87%	96.88%	249,034	88.38%	97.19%	144,390	89.32%	97.00%	393,424	98.44%	98.92%	521,065	93.58%	96.77%	21,101
ANNAPOLIS MD S&DC (6/3/2023)	92.62%	97.95%	154,273	93.23%	97.12%	93,062	92.85%	97.64%	247,335	97.73%	98.34%	301,982	91.78%	94.26%	14,851
GOLDEN CO S&DC (6/3/2023)	93.66%	97.95%	90,415	89.64%	95.53%	60,248	92.05%	96.98%	150,663	97.72%	98.85%	310,520	94.33%	97.54%	10,228
HANOVER PARK IL S&DC (6/3/2023)	94.36%	97.63%	156,415	91.69%	96.37%	50,203	93.71%	97.33%	206,618	98.10%	99.05%	325,706	91.97%	96.72%	9,141
KOKOMO IN S&DC (6/3/2023)	94.58%	97.83%	110,395	92.29%	96.11%	35,638	94.02%	97.41%	146,033	98.56%	99.16%	213,214	89.79%	94.29%	7,650
OWENSBORO KY S&DC (6/3/2023)	94.26%	97.34%	101,955	92.99%	96.79%	46,329	93.87%	97.17%	148,284	93.39%	96.94%	142,367	90.28%	92.79%	4,940
PASCO WA S&DC (6/3/2023)	91.26%	97.19%	246,271	91.74%	96.73%	111,162	91.41%	97.05%	357,433	98.67%	99.40%	576,095	86.45%	98.93%	19,778
TOPEKA KS S&DC (6/3/2023)	35.58%	67.12%	196,568	54.38%	69.68%	807,733	50.70%	69.18%	1,004,301	86.22%	92.34%	256,552	79.79%	92.38%	15,488
WILLIAMSPORT PA S&DC (6/3/2023)	93.42%	97.93%	67,284	94.92%	98.00%	34,956	93.93%	97.95%	102,240	98.75%	99.19%	126,279	96.84%	98.59%	7,790
CHULA VISTA CA S&DC (9/9/2023)	96.73%	98.89%	162,947	93.76%	97.90%	51,791	96.02%	98.65%	214,738	98.48%	99.74%	442,762	81.22%	95.12%	5,330
HUNTINGTON STATION NY S&DC (9/9/2023)	96.04%	97.83%	146,613	93.19%	97.69%	80,491	95.03%	97.78%	227,104	97.01%	98.60%	268,801	95.12%	97.50%	11,321
IRVINE CA S&DC (9/9/2023)	93.34%	95.14%	141,137	91.71%	95.95%	75,565	92.77%	95.42%	216,702	99.33%	99.59%	395,642	97.01%	97.75%	10,265
JACKSON MI S&DC (9/9/2023)	91.04%	95.98%	132,077	87.56%	95.43%	55,843	90.01%	95.81%	187,920	96.11%	98.36%	240,720	94.02%	96.12%	9,687
NORTH ATLANTA GA S&DC (9/9/2023)	87.15%	94.93%	125,454	80.27%	92.06%	61,277	84.89%	93.98%	186,731	92.70%	97.58%	351,325	92.28%	95.80%	12,920
PALO ALTO CA S&DC (9/9/2023)	95.01%	97.82%	124,327	86.71%	94.29%	51,383	92.58%	96.79%	175,710	99.08%	99.59%	424,963	96.57%	97.72%	15,590
STEWART NY S&DC (9/9/2023)	93.06%	97.03%	198,357	94.49%	97.86%	80,163	93.47%	97.27%	278,520	97.67%	99.01%	331,434	93.78%	98.13%	14,463
TERRE HAUTE IN S&DC (9/9/2023)	91.87%	95.85%	120,767	92.27%	96.19%	42,874	91.97%	95.94%	163,641	98.53%	99.18%	220,993	92.21%	96.66%	8,720
WACO TX S&DC (9/9/2023)	94.75%	97.56%	144,834	92.84%	96.56%	78,568	94.08%	97.21%	223,402	97.96%	99.18%	364,985	95.12%	96.92%	8,592

Data for week of 2/17/2024 to 2/23/2024. Scores are from destination perspective and for mail, reflect the processing scores.

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%



S&DC – Package Service Performance

S&DC	USPS Ground Advantage			Priority Mail			Parcel Select DDU		
	Score	Plus 1 Score	Volume	Score	Plus 1 Score	Volume	Score	Plus 1 Score	Volume
ATHENS GA S&DC (11/19/2022)	91.82%	96.78%	16,885	84.15%	94.50%	4,926	99.94%	99.99%	17,180
BRYAN TX S&DC (2/25/2023)	90.83%	96.37%	19,234	91.91%	96.72%	5,028	99.93%	99.99%	77,283
GAINESVILLE FL S&DC (2/25/2023)	87.87%	95.72%	10,392	76.79%	94.23%	3,137	99.85%	99.99%	14,868
PANAMA CITY FL S&DC (2/25/2023)	91.25%	97.02%	10,247	93.92%	97.34%	2,781	99.97%	99.99%	34,752
UTICA NY S&DC (2/25/2023)	90.63%	97.08%	9,790	91.08%	96.94%	2,578	99.82%	99.98%	11,912
WOBURN MA S&DC (2/25/2023)	94.93%	98.11%	18,410	90.35%	97.57%	5,690	99.71%	99.96%	29,019
ANNAPOLIS MD S&DC (6/3/2023)	95.14%	98.46%	13,506	92.10%	98.43%	4,518	99.85%	99.96%	22,513
GOLDEN CO S&DC (6/3/2023)	92.39%	97.12%	12,240	83.31%	95.93%	3,636	99.60%	99.96%	27,279
HANOVER PARK IL S&DC (6/3/2023)	96.41%	98.66%	11,076	93.48%	98.15%	2,916	99.94%	99.97%	14,691
KOKOMO IN S&DC (6/3/2023)	94.60%	98.33%	9,285	88.83%	97.29%	2,032	99.94%	99.99%	12,527
OWENSBORO KY S&DC (6/3/2023)	88.02%	95.39%	6,487	91.03%	96.65%	1,550	99.85%	99.95%	8,402
PASCO WA S&DC (6/3/2023)	90.30%	97.04%	24,999	94.59%	97.88%	5,563	97.25%	99.82%	73,901
TOPEKA KS S&DC (6/3/2023)	83.42%	92.64%	11,141	80.23%	92.10%	2,747	99.76%	99.96%	24,364
WILLIAMSPORT PA S&DC (6/3/2023)	94.99%	98.38%	6,532	95.26%	98.49%	1,391	99.97%	100.00%	8,632
CHULA VISTA CA S&DC (9/9/2023)	96.91%	99.02%	14,654	91.17%	97.51%	3,736	99.95%	100.00%	21,921
HUNTINGTON STATION NY S&DC (9/9/2023)	95.42%	98.54%	9,942	89.74%	97.80%	3,363	99.86%	99.96%	12,430
IRVINE CA S&DC (9/9/2023)	96.00%	98.84%	12,278	93.07%	97.89%	4,446	99.99%	100.00%	18,243
JACKSON MI S&DC (9/9/2023)	94.13%	97.90%	9,381	95.46%	98.47%	2,290	99.99%	100.00%	11,317
NORTH ATLANTA GA S&DC (9/9/2023)	91.40%	96.84%	12,326	86.03%	95.58%	4,024	99.60%	99.93%	17,290
PALO ALTO CA S&DC (9/9/2023)	93.48%	98.09%	11,547	89.75%	96.85%	3,491	99.97%	100.00%	13,506
STEWART NY S&DC (9/9/2023)	93.62%	97.27%	11,424	90.64%	97.38%	3,247	99.56%	99.86%	18,589
TERRE HAUTE IN S&DC (9/9/2023)	94.17%	97.69%	8,315	88.04%	96.11%	1,956	99.96%	99.99%	25,978
WACO TX S&DC (9/9/2023)	94.35%	98.24%	8,018	94.09%	97.92%	2,164	99.87%	99.98%	33,113

Data for week of 2/17/2024 to 2/23/2024. Scores are from destination perspective and for mail, reflect the processing scores.

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

HUBs Performance – Charlottesville, Hampton, Norfolk, and Richmond

Charlottesville HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	FIRST CLASS PRESORT			SINGLE PIECE FIRST CLASS			FIRST CLASS COMPOSITE			USPS MARKETING MAIL			PERIODICALS		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
CHARLOTTESVILLE VA S&DC	AUGUSTA SPRINGS MAIN OFFICE	X		X	93.33%	93.33%	90	91.18%	94.12%	34	92.74%	93.55%	124	84.54%	86.60%	97	66.67%	66.67%	12
CHARLOTTESVILLE VA S&DC	BACOVA MAIN OFFICE	X		X	100.00%	100.00%	69	90.24%	95.12%	41	96.36%	98.18%	110	96.70%	96.70%	91	100.00%	100.00%	5
CHARLOTTESVILLE VA S&DC	BATESVILLE MAIN OFFICE	X		X	76.17%	82.38%	193	63.30%	72.48%	109	71.52%	78.81%	302	71.12%	76.08%	464	38.30%	40.43%	47
CHARLOTTESVILLE VA S&DC	BLUE GRASS MAIN OFFICE	X		X	92.26%	95.62%	297	95.07%	97.89%	142	93.17%	96.36%	439	94.59%	95.44%	592	85.07%	94.03%	67
CHARLOTTESVILLE VA S&DC	BROWNSBURG MAIN OFFICE	X		X	92.41%	97.47%	79	94.83%	96.55%	58	93.43%	97.08%	137	90.00%	93.08%	130	69.57%	95.65%	23
CHARLOTTESVILLE VA S&DC	BUENA VISTA MAIN OFFICE	X		X	89.28%	94.87%	7,606	93.35%	96.58%	3,156	90.48%	95.37%	10,762	94.32%	95.35%	13,754	92.79%	96.91%	680
CHARLOTTESVILLE VA S&DC	BUMPASS MAIN OFFICE	X		X	93.19%	96.27%	8,776	92.31%	96.43%	3,056	92.96%	96.32%	11,832	96.38%	97.38%	21,269	97.72%	98.20%	1,053
CHARLOTTESVILLE VA S&DC	CHURCHVILLE MAIN OFFICE	X		X	90.48%	93.04%	7,239	92.69%	95.27%	2,135	90.99%	93.55%	9,374	92.40%	93.44%	10,708	97.24%	98.26%	689
CHARLOTTESVILLE VA S&DC	CLIFTON FORGE MAIN OFFICE	X		X	90.18%	95.15%	5,793	92.08%	95.12%	4,409	91.00%	95.14%	10,202	94.84%	96.03%	9,552	98.42%	98.90%	634
CHARLOTTESVILLE VA S&DC	COLUMBIA MAIN OFFICE	X		X	93.88%	97.32%	3,662	83.11%	91.89%	1,184	91.25%	96.00%	4,846	95.53%	96.69%	8,225	91.14%	94.62%	316
CHARLOTTESVILLE VA S&DC	COVESVILLE MAIN OFFICE	X		X	90.46%	93.56%	388	91.16%	95.24%	147	90.65%	94.02%	535	90.98%	91.77%	887	78.43%	82.35%	51
CHARLOTTESVILLE VA S&DC	COVINGTON MAIN OFFICE	X		X	91.51%	95.62%	12,315	90.29%	96.37%	5,542	91.14%	95.86%	17,857	96.35%	97.76%	22,677	95.74%	97.24%	1,666
CHARLOTTESVILLE VA S&DC	CRAIGSVILLE MAIN OFFICE	X		X	91.44%	93.62%	1,974	93.62%	95.91%	611	91.95%	94.16%	2,585	96.65%	96.97%	2,511	92.52%	97.28%	147
CHARLOTTESVILLE VA S&DC	CROZET MAIN OFFICE	X		X	92.68%	95.65%	8,689	87.43%	92.07%	4,589	90.86%	94.41%	13,278	95.28%	97.68%	24,305	91.65%	94.47%	1,556
CHARLOTTESVILLE VA S&DC	DEERFIELD MAIN OFFICE	X		X	92.23%	96.36%	412	90.00%	94.71%	170	91.58%	95.88%	582	93.11%	93.43%	639	87.88%	98.48%	66
CHARLOTTESVILLE VA S&DC	EARLYSVILLE MAIN OFFICE	X		X	94.78%	97.13%	5,017	91.92%	96.63%	2,401	93.85%	96.97%	7,418	96.56%	97.95%	14,290	93.95%	94.90%	942
CHARLOTTESVILLE VA S&DC	FAIRFIELD MAIN OFFICE	X		X	93.74%	97.17%	2,829	94.88%	97.70%	1,348	94.11%	97.34%	4,177	95.89%	96.80%	4,694	90.61%	97.72%	394
CHARLOTTESVILLE VA S&DC	FISHERSVILLE MAIN OFFICE	X		X	91.05%	95.18%	8,985	91.54%	95.57%	3,724	91.20%	95.29%	12,709	95.88%	97.32%	13,885	91.88%	96.54%	924
CHARLOTTESVILLE VA S&DC	FORK UNION MAIN OFFICE	X		X	95.90%	98.00%	1,098	91.65%	96.15%	623	94.36%	97.33%	1,721	92.85%	96.88%	1,889	77.53%	80.90%	89
CHARLOTTESVILLE VA S&DC	FREE UNION MAIN OFFICE	X		X	87.46%	97.11%	1,140	90.97%	94.42%	609	88.68%	96.17%	1,749	97.63%	98.26%	3,162	95.00%	95.45%	220
CHARLOTTESVILLE VA S&DC	GLEN WILTON MAIN OFFICE	X		X	72.22%	77.78%	18	100.00%	100.00%	5	78.26%	82.61%	23	77.27%	77.27%	22	100.00%	100.00%	3
CHARLOTTESVILLE VA S&DC	GOSHEN MAIN OFFICE	X		X	91.87%	95.00%	1,181	92.97%	95.78%	498	92.20%	95.24%	1,679	94.96%	96.17%	1,409	87.95%	87.95%	83
CHARLOTTESVILLE VA S&DC	GREENVILLE MAIN OFFICE	X		X	94.98%	97.45%	6,829	93.09%	96.59%	2,315	94.50%	97.23%	9,144	91.36%	96.59%	9,424	84.11%	95.99%	623
CHARLOTTESVILLE VA S&DC	GREENWOOD MAIN OFFICE	X		X	81.02%	85.24%	569	78.02%	83.88%	273	80.05%	84.80%	842	92.12%	93.35%	1,218	89.87%	96.20%	79
CHARLOTTESVILLE VA S&DC	GROTTOES MAIN OFFICE	X		X	91.27%	96.35%	7,183	93.40%	96.42%	3,604	91.98%	96.38%	10,787	95.24%	96.34%	13,913	95.14%	98.03%	762
CHARLOTTESVILLE VA S&DC	HOT SPRINGS MAIN OFFICE	X		X	91.46%	94.17%	3,209	85.05%	87.75%	1,706	89.24%	91.94%	4,915	93.12%	95.08%	6,162	91.48%	98.08%	364
CHARLOTTESVILLE VA S&DC	IRON GATE MAIN OFFICE	X		X	89.56%	96.30%	297	88.64%	93.18%	132	89.28%	95.34%	429	93.67%	95.20%	458	85.71%	91.84%	49
CHARLOTTESVILLE VA S&DC	IVY MAIN OFFICE	X		X	80.74%	94.90%	431	91.67%	95.42%	240	84.65%	95.08%	671	96.14%	96.67%	751	85.29%	97.06%	34
CHARLOTTESVILLE VA S&DC	LEXINGTON MAIN OFFICE	X		X	91.25%	95.37%	15,142	90.71%	95.74%	10,134	91.03%	95.52%	25,276	95.26%	96.44%	33,719	95.45%	97.02%	2,352
CHARLOTTESVILLE VA S&DC	LOUISA MAIN OFFICE	X		X	89.16%	92.03%	13,953	89.91%	93.61%	6,084	89.38%	92.51%	20,037	94.70%	95.91%	26,304	95.19%	97.13%	1,496
CHARLOTTESVILLE VA S&DC	LOVINGSTON MAIN OFFICE	X		X	93.20%	97.02%	6,737	91.23%	95.57%	2,371	92.69%	96.64%	9,108	94.76%	97.58%	10,822	88.96%	94.97%	616
CHARLOTTESVILLE VA S&DC	LOW MOOR MAIN OFFICE	X		X	92.95%	96.04%	227	87.50%	95.26%	232	90.20%	95.64%	459	92.17%	93.04%	345	92.59%	100.00%	27

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Charlottesville HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	USPS GROUND ADVANTAGE			PRIORITY MAIL			PARCEL SELECT DDU		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
CHARLOTTESVILLE VA S&DC	AUGUSTA SPRINGS MAIN OFFICE	X		X	100.00%	100.00%	11	100.00%	100.00%	1	100.00%	100.00%	2
CHARLOTTESVILLE VA S&DC	BACOVA MAIN OFFICE	X		X	81.82%	81.82%	11	100.00%	100.00%	4	100.00%	100.00%	2
CHARLOTTESVILLE VA S&DC	BATESVILLE MAIN OFFICE	X		X	55.56%	88.89%	9	66.67%	88.89%	9	100.00%	100.00%	8
CHARLOTTESVILLE VA S&DC	BLUE GRASS MAIN OFFICE	X		X	93.10%	96.55%	29	90.91%	90.91%	11			-
CHARLOTTESVILLE VA S&DC	BROWNSBURG MAIN OFFICE	X		X	54.55%	81.82%	11	100.00%	100.00%	1	100.00%	100.00%	1
CHARLOTTESVILLE VA S&DC	BUENA VISTA MAIN OFFICE	X		X	89.77%	96.05%	811	92.23%	96.89%	193	100.00%	100.00%	2,346
CHARLOTTESVILLE VA S&DC	BUMPASS MAIN OFFICE	X		X	92.42%	96.95%	1,082	89.80%	97.62%	294	99.98%	100.00%	4,951
CHARLOTTESVILLE VA S&DC	CHURCHVILLE MAIN OFFICE	X		X	87.93%	94.14%	580	88.15%	93.33%	135	100.00%	100.00%	81
CHARLOTTESVILLE VA S&DC	CLIFTON FORGE MAIN OFFICE	X		X	90.17%	93.68%	1,139	94.29%	96.19%	210	99.94%	99.94%	1,579
CHARLOTTESVILLE VA S&DC	COLUMBIA MAIN OFFICE	X		X	86.02%	98.10%	422	80.61%	94.90%	98	100.00%	100.00%	61
CHARLOTTESVILLE VA S&DC	COVESVILLE MAIN OFFICE	X		X	94.12%	100.00%	34	100.00%	100.00%	5	100.00%	100.00%	5
CHARLOTTESVILLE VA S&DC	COVINGTON MAIN OFFICE	X		X	90.27%	94.15%	1,419	93.98%	96.99%	332	99.94%	99.97%	3,218
CHARLOTTESVILLE VA S&DC	CRAIGSVILLE MAIN OFFICE	X		X	87.22%	96.11%	180	91.11%	97.78%	45	100.00%	100.00%	31
CHARLOTTESVILLE VA S&DC	CROZET MAIN OFFICE	X		X	90.27%	95.72%	1,377	88.16%	96.49%	456	100.00%	100.00%	2,017
CHARLOTTESVILLE VA S&DC	DEERFIELD MAIN OFFICE	X		X	90.70%	97.67%	43	90.91%	100.00%	11	100.00%	100.00%	12
CHARLOTTESVILLE VA S&DC	EARLYVILLE MAIN OFFICE	X		X	90.69%	96.81%	720	87.44%	96.48%	199	100.00%	100.00%	1,013
CHARLOTTESVILLE VA S&DC	FAIRFIELD MAIN OFFICE	X		X	90.91%	96.63%	297	92.31%	98.46%	65	100.00%	100.00%	36
CHARLOTTESVILLE VA S&DC	FISHERSVILLE MAIN OFFICE	X		X	91.83%	97.23%	649	86.11%	95.83%	144	99.90%	100.00%	953
CHARLOTTESVILLE VA S&DC	FORK UNION MAIN OFFICE	X		X	90.30%	96.27%	134	88.37%	97.67%	43	100.00%	100.00%	22
CHARLOTTESVILLE VA S&DC	FREE UNION MAIN OFFICE	X		X	96.15%	99.23%	130	91.38%	96.55%	58	100.00%	100.00%	27
CHARLOTTESVILLE VA S&DC	GLEN WILTON MAIN OFFICE	X		X			-			-			-
CHARLOTTESVILLE VA S&DC	GOSHEN MAIN OFFICE	X		X	92.71%	95.83%	96	95.24%	95.24%	21	100.00%	100.00%	14
CHARLOTTESVILLE VA S&DC	GREENVILLE MAIN OFFICE	X		X	91.00%	96.10%	589	92.31%	97.20%	143	100.00%	100.00%	79
CHARLOTTESVILLE VA S&DC	GREENWOOD MAIN OFFICE	X		X	90.74%	94.44%	54	94.74%	100.00%	19	100.00%	100.00%	14
CHARLOTTESVILLE VA S&DC	GROTTOES MAIN OFFICE	X		X	90.18%	93.65%	835	96.79%	97.86%	187	100.00%	100.00%	922
CHARLOTTESVILLE VA S&DC	HOT SPRINGS MAIN OFFICE	X		X	88.08%	95.12%	369	86.54%	95.19%	104	100.00%	100.00%	64
CHARLOTTESVILLE VA S&DC	IRON GATE MAIN OFFICE	X		X	91.67%	95.83%	48	100.00%	100.00%	5	100.00%	100.00%	4
CHARLOTTESVILLE VA S&DC	IVY MAIN OFFICE	X		X	77.78%	88.89%	9	85.71%	85.71%	7	100.00%	100.00%	4
CHARLOTTESVILLE VA S&DC	LEXINGTON MAIN OFFICE	X		X	89.36%	94.10%	1,984	92.24%	95.52%	580	99.97%	100.00%	5,821
CHARLOTTESVILLE VA S&DC	LOUISA MAIN OFFICE	X		X	90.70%	97.40%	1,387	90.33%	97.17%	424	100.00%	100.00%	1,926
CHARLOTTESVILLE VA S&DC	LOVINGSTON MAIN OFFICE	X		X	91.45%	97.03%	538	87.06%	95.29%	170	100.00%	100.00%	92
CHARLOTTESVILLE VA S&DC	LOW MOOR MAIN OFFICE	X		X	85.71%	89.29%	28	75.00%	100.00%	4	100.00%	100.00%	2

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Charlottesville HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	FIRST CLASS PRESORT			SINGLE PIECE FIRST CLASS			FIRST CLASS COMPOSITE			USPS MARKETING MAIL			PERIODICALS		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
CHARLOTTESVILLE VA S&DC	MC DOWELL MAIN OFFICE	X		X	91.80%	95.98%	671	92.31%	96.30%	351	91.98%	96.09%	1,022	92.66%	93.56%	1,335	82.76%	95.17%	145
CHARLOTTESVILLE VA S&DC	MILLBORO MAIN OFFICE	X		X	90.74%	94.73%	1,728	91.83%	95.15%	783	91.08%	94.86%	2,511	96.07%	97.10%	3,514	91.97%	98.80%	249
CHARLOTTESVILLE VA S&DC	MINERAL MAIN OFFICE	X		X	95.37%	97.50%	11,308	89.92%	94.46%	4,117	93.92%	96.69%	15,425	97.42%	98.29%	22,289	94.59%	97.90%	1,332
CHARLOTTESVILLE VA S&DC	MINT SPRING MAIN OFFICE	X		X	84.56%	86.03%	136	90.53%	91.58%	95	87.01%	88.31%	231	75.34%	78.77%	146	92.31%	100.00%	13
CHARLOTTESVILLE VA S&DC	MONTEREY MAIN OFFICE	X		X	91.36%	94.17%	1,354	84.98%	91.09%	2,670	87.13%	92.12%	4,024	92.86%	96.01%	3,081	93.24%	95.95%	222
CHARLOTTESVILLE VA S&DC	MOUNT SIDNEY MAIN OFFICE	X		X	91.89%	95.56%	4,145	89.84%	93.46%	1,605	91.32%	94.97%	5,750	92.28%	94.01%	6,513	93.80%	98.08%	468
CHARLOTTESVILLE VA S&DC	NELLYSFORD MAIN OFFICE	X		X	96.56%	98.74%	2,531	91.33%	95.92%	980	95.10%	97.95%	3,511	96.85%	97.98%	6,818	93.91%	95.94%	443
CHARLOTTESVILLE VA S&DC	NEW CANTON MAIN OFFICE	X		X	95.97%	98.06%	3,868	94.18%	95.91%	1,563	95.45%	97.44%	5,431	94.48%	96.98%	6,318	87.27%	92.36%	275
CHARLOTTESVILLE VA S&DC	NEW HOPE MAIN OFFICE	X		X	88.95%	93.16%	190	96.88%	97.92%	96	91.61%	94.76%	286	91.38%	93.10%	290	83.87%	96.77%	31
CHARLOTTESVILLE VA S&DC	NORTH GARDEN MAIN OFFICE	X		X	85.73%	96.16%	3,441	90.50%	94.65%	1,253	87.00%	95.76%	4,694	95.61%	97.15%	8,202	87.74%	92.92%	424
CHARLOTTESVILLE VA S&DC	ORANGE MAIN OFFICE	X		X	91.27%	94.06%	12,096	90.92%	94.96%	5,178	91.17%	94.33%	17,274	95.62%	96.39%	19,881	93.56%	94.79%	1,305
CHARLOTTESVILLE VA S&DC	QUINQUE MAIN OFFICE	X		X	92.86%	96.43%	112	88.57%	91.43%	35	91.84%	95.24%	147	90.32%	90.32%	155	62.50%	62.50%	16
CHARLOTTESVILLE VA S&DC	RHOADESVILLE MAIN OFFICE	X		X	93.92%	98.31%	1,957	88.44%	95.44%	614	92.61%	97.63%	2,571	92.78%	95.64%	3,599	94.83%	96.12%	232
CHARLOTTESVILLE VA S&DC	ROCKBRIDGE BATHS MAIN OFFICE	X		X	92.17%	96.23%	1,035	92.95%	96.70%	454	92.41%	96.37%	1,489	93.74%	94.95%	2,140	88.30%	94.15%	188
CHARLOTTESVILLE VA S&DC	ROSELAND MAIN OFFICE	X		X	94.10%	97.16%	2,998	91.40%	95.75%	1,058	93.39%	96.79%	4,056	96.73%	98.16%	5,530	88.83%	91.34%	358
CHARLOTTESVILLE VA S&DC	RUCKERSVILLE MAIN OFFICE	X		X	96.29%	98.05%	10,174	92.62%	96.31%	3,742	95.31%	97.59%	13,916	95.75%	97.28%	20,177	94.96%	96.18%	1,230
CHARLOTTESVILLE VA S&DC	SCHUYLER MAIN OFFICE	X		X	93.15%	98.39%	3,097	90.14%	95.67%	832	92.52%	97.81%	3,929	97.49%	98.72%	4,986	92.62%	95.57%	271
CHARLOTTESVILLE VA S&DC	SELMA MAIN OFFICE	X		X	91.14%	96.31%	271	94.29%	96.57%	175	92.38%	96.41%	446	94.70%	95.71%	396	76.92%	89.74%	39
CHARLOTTESVILLE VA S&DC	STANARDSVILLE MAIN OFFICE	X		X	91.24%	95.35%	6,541	90.67%	95.59%	2,401	91.09%	95.41%	8,942	95.82%	97.24%	12,895	95.34%	97.30%	815
CHARLOTTESVILLE VA S&DC	STUARTS DRAFT MAIN OFFICE	X		X	94.32%	96.96%	15,128	84.61%	94.76%	12,928	89.85%	95.94%	28,056	95.57%	96.78%	22,038	96.53%	97.12%	1,182
CHARLOTTESVILLE VA S&DC	TROY MAIN OFFICE	X		X	90.06%	92.94%	4,488	88.40%	92.95%	2,129	89.53%	92.94%	6,617	93.37%	94.58%	8,804	96.65%	98.49%	597
CHARLOTTESVILLE VA S&DC	UNIONVILLE MAIN OFFICE	X		X	93.71%	97.68%	2,927	93.74%	95.72%	958	93.72%	97.19%	3,885	95.43%	96.49%	5,189	95.95%	96.57%	321
CHARLOTTESVILLE VA S&DC	VERONA MAIN OFFICE	X		X	93.17%	95.83%	6,285	95.30%	97.88%	3,724	93.97%	96.59%	10,009	90.68%	95.58%	8,738	88.00%	97.40%	500
CHARLOTTESVILLE VA S&DC	WEST AUGUSTA MAIN OFFICE	X		X	93.51%	96.55%	493	88.24%	94.96%	119	92.48%	96.24%	612	93.59%	95.80%	905	90.16%	96.72%	61
CHARLOTTESVILLE VA S&DC	WEYERS CAVE MAIN OFFICE	X		X	92.79%	95.73%	4,563	90.85%	95.50%	1,956	92.21%	95.66%	6,519	95.04%	96.49%	6,470	96.55%	99.31%	435
CHARLOTTESVILLE VA S&DC	WHITE HALL MAIN OFFICE	X		X	96.97%	96.97%	66	69.39%	75.51%	49	85.22%	87.83%	115	90.36%	93.98%	83	62.50%	87.50%	8
CHARLOTTESVILLE VA S&DC Total					92.27%	95.74%	234,030	90.17%	95.03%	111,547	91.59%	95.51%	345,577	95.15%	96.67%	438,860	93.43%	96.35%	27,229

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Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Charlottesville HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	USPS GROUND ADVANTAGE			PRIORITY MAIL			PARCEL SELECT DDU		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
CHARLOTTESVILLE VA S&DC	MC DOWELL MAIN OFFICE	X		X	85.53%	93.42%	76	91.30%	95.65%	23	100.00%	100.00%	11
CHARLOTTESVILLE VA S&DC	MILLBORO MAIN OFFICE	X		X	89.95%	96.98%	199	86.21%	94.83%	58	100.00%	100.00%	36
CHARLOTTESVILLE VA S&DC	MINERAL MAIN OFFICE	X		X	89.86%	96.33%	1,253	91.94%	96.24%	372	99.94%	100.00%	1,648
CHARLOTTESVILLE VA S&DC	MINT SPRING MAIN OFFICE	X		X			-	100.00%	100.00%	1	100.00%	100.00%	2
CHARLOTTESVILLE VA S&DC	MONTEREY MAIN OFFICE	X		X	89.58%	96.88%	192	91.23%	100.00%	57	100.00%	100.00%	40
CHARLOTTESVILLE VA S&DC	MOUNT SIDNEY MAIN OFFICE	X		X	91.69%	95.01%	361	94.67%	100.00%	75	100.00%	100.00%	184
CHARLOTTESVILLE VA S&DC	NELLYSFORD MAIN OFFICE	X		X	87.94%	92.91%	282	86.36%	95.45%	88	100.00%	100.00%	420
CHARLOTTESVILLE VA S&DC	NEW CANTON MAIN OFFICE	X		X	90.29%	92.56%	309	93.04%	96.52%	115	100.00%	100.00%	63
CHARLOTTESVILLE VA S&DC	NEW HOPE MAIN OFFICE	X		X	62.50%	62.50%	8	100.00%	100.00%	1	100.00%	100.00%	4
CHARLOTTESVILLE VA S&DC	NORTH GARDEN MAIN OFFICE	X		X	91.00%	97.00%	400	91.54%	96.15%	130	100.00%	100.00%	56
CHARLOTTESVILLE VA S&DC	ORANGE MAIN OFFICE	X		X	88.92%	94.07%	1,146	89.36%	95.14%	329	99.98%	100.00%	4,409
CHARLOTTESVILLE VA S&DC	QUINQUE MAIN OFFICE	X		X	66.67%	83.33%	6	100.00%	100.00%	1			-
CHARLOTTESVILLE VA S&DC	RHOADESVILLE MAIN OFFICE	X		X	89.90%	95.82%	287	92.65%	98.53%	68	100.00%	100.00%	747
CHARLOTTESVILLE VA S&DC	ROCKBRIDGE BATHS MAIN OFFICE	X		X	90.95%	97.41%	232	93.33%	96.67%	30	100.00%	100.00%	17
CHARLOTTESVILLE VA S&DC	ROSELAND MAIN OFFICE	X		X	90.72%	97.25%	291	82.98%	95.74%	94	100.00%	100.00%	47
CHARLOTTESVILLE VA S&DC	RUCKERSVILLE MAIN OFFICE	X		X	90.51%	96.59%	1,349	91.48%	97.16%	352	99.93%	100.00%	2,687
CHARLOTTESVILLE VA S&DC	SCHUYLER MAIN OFFICE	X		X	90.17%	97.29%	295	86.46%	96.88%	96	100.00%	100.00%	41
CHARLOTTESVILLE VA S&DC	SELMA MAIN OFFICE	X		X	91.49%	100.00%	47	100.00%	100.00%	8	100.00%	100.00%	4
CHARLOTTESVILLE VA S&DC	STANARDSVILLE MAIN OFFICE	X		X	87.63%	95.08%	752	89.74%	97.44%	234	100.00%	100.00%	817
CHARLOTTESVILLE VA S&DC	STUARTS DRAFT MAIN OFFICE	X		X	91.10%	97.09%	1,067	94.49%	99.15%	236	100.00%	100.00%	1,327
CHARLOTTESVILLE VA S&DC	TROY MAIN OFFICE	X		X	91.60%	97.78%	631	80.79%	93.79%	177	99.70%	99.90%	1,004
CHARLOTTESVILLE VA S&DC	UNIONVILLE MAIN OFFICE	X		X	89.12%	93.35%	331	85.37%	95.12%	82	100.00%	100.00%	998
CHARLOTTESVILLE VA S&DC	VERONA MAIN OFFICE	X		X	91.06%	95.89%	414	92.52%	98.13%	107	99.86%	100.00%	706
CHARLOTTESVILLE VA S&DC	WEST AUGUSTA MAIN OFFICE	X		X	92.86%	95.24%	42	86.67%	100.00%	15	100.00%	100.00%	2
CHARLOTTESVILLE VA S&DC	WEYERS CAVE MAIN OFFICE	X		X	90.61%	97.27%	330	96.23%	98.11%	106	100.00%	100.00%	572
CHARLOTTESVILLE VA S&DC	WHITE HALL MAIN OFFICE	X		X			-	100.00%	100.00%	1			-
CHARLOTTESVILLE VA S&DC Total					90.14%	95.70%	25,325	90.40%	96.56%	6,834	99.96%	99.99%	41,149

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Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Hampton HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	FIRST CLASS PRESORT			SINGLE PIECE FIRST CLASS			FIRST CLASS COMPOSITE			USPS MARKETING MAIL			PERIODICALS		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
HAMPTON VA S&DC	BATTERY PARK MAIN OFFICE	X		X	89.52%	94.29%	105	88.14%	91.53%	59	89.02%	93.29%	164	95.44%	97.51%	241	90.00%	95.00%	20
HAMPTON VA S&DC	CARROLLTON MAIN OFFICE	X		X	92.24%	96.98%	11,229	91.16%	97.09%	2,988	92.02%	97.00%	14,217	97.60%	98.89%	19,357	94.16%	97.25%	908
HAMPTON VA S&DC	HAMPTON LANGLEY AFB STA	X		X	88.00%	95.91%	2,300	80.72%	92.37%	970	85.84%	94.86%	3,270	96.02%	97.12%	4,066	89.21%	95.85%	241
HAMPTON VA S&DC	HAMPTON PHOEBUS STA	X		X	89.88%	97.41%	14,510	91.50%	96.59%	4,668	90.27%	97.21%	19,178	97.39%	98.05%	24,487	80.84%	91.72%	1,002
HAMPTON VA S&DC	HAMPTON POQUOSON BRANCH	X		X	94.78%	98.66%	15,112	89.69%	96.89%	4,375	93.64%	98.26%	19,487	97.13%	97.73%	23,593	89.79%	95.65%	1,332
HAMPTON VA S&DC	HAMPTON RIVERDALE STATION	X		X	90.75%	96.90%	10,469	91.58%	96.11%	3,161	90.95%	96.71%	13,630	95.49%	96.21%	20,070	90.82%	94.32%	915
HAMPTON VA S&DC	LACKEY MAIN OFFICE	X			89.39%	93.94%	66	77.78%	94.44%	18	86.90%	94.05%	84	90.70%	96.51%	86	100.00%	100.00%	6
HAMPTON VA S&DC	NEWPORT NEWS DENBIGH STATION		X	X	92.46%	96.34%	44,005	87.12%	96.36%	11,981	91.31%	96.34%	55,986	97.25%	98.20%	61,877	89.55%	94.80%	3,923
HAMPTON VA S&DC	NEWPORT NEWS HIDDENWOOD CARRIER ANNEX		X	X	94.97%	98.69%	33,554	91.11%	96.82%	13,029	93.89%	98.16%	46,583	97.46%	98.23%	55,608	88.98%	94.93%	3,313
HAMPTON VA S&DC	NEWPORT NEWS MAIN OFFICE	X		X	92.00%	97.85%	23,432	94.91%	97.99%	12,407	93.01%	97.90%	35,839	97.06%	99.17%	36,619	28.47%	68.94%	1,507
HAMPTON VA S&DC	NEWPORT NEWS OYSTER POINT STATION	X		X	92.19%	96.82%	755	90.90%	96.71%	2,583	91.19%	96.73%	3,338	94.60%	95.12%	389	90.91%	90.91%	22
HAMPTON VA S&DC	NEWPORT NEWS PARK VIEW STA	X		X	93.33%	98.24%	15,015	91.80%	97.44%	4,184	92.99%	98.07%	19,199	98.83%	99.34%	24,371	83.97%	97.38%	1,067
HAMPTON VA S&DC	NEWPORT NEWS PATRICK HENRY STATION		X	X	85.77%	90.16%	52,387	89.63%	96.05%	11,849	86.48%	91.25%	64,236	96.83%	98.22%	67,642	91.81%	96.05%	2,991
HAMPTON VA S&DC	NEWPORT NEWS WARWICK STATION		X	X	92.61%	97.12%	29,515	91.06%	96.35%	8,550	92.26%	96.95%	38,065	96.95%	98.16%	52,409	62.40%	95.76%	2,524
HAMPTON VA S&DC	RESCUE MAIN OFFICE	X		X	90.65%	94.39%	107	86.84%	92.11%	38	89.66%	93.79%	145	97.46%	99.15%	236	91.67%	100.00%	12
HAMPTON VA S&DC	SEAFORD MAIN OFFICE	X			89.31%	93.86%	3,845	85.86%	95.00%	1,259	88.46%	94.14%	5,104	93.36%	97.44%	7,905	96.08%	97.73%	485
HAMPTON VA S&DC	SMITHFIELD MAIN OFFICE		X	X	93.02%	97.39%	23,817	89.89%	96.24%	6,966	92.31%	97.13%	30,783	91.31%	98.01%	36,153	59.89%	98.15%	2,276
HAMPTON VA S&DC	SUFFOLK CHUCKATUCK STATION	X		X	92.94%	97.44%	1,913	90.88%	95.73%	702	92.39%	96.98%	2,615	93.76%	97.96%	3,380	90.11%	95.05%	182
HAMPTON VA S&DC	SUFFOLK CRITTENDEN STATION	X		X	90.87%	96.00%	1,675	90.83%	96.89%	578	90.86%	96.23%	2,253	91.97%	97.89%	3,361	91.48%	94.44%	270
HAMPTON VA S&DC	SUFFOLK DRIVER STATION		X	X	92.76%	97.69%	41,320	91.04%	96.31%	11,576	92.39%	97.39%	52,896	90.86%	98.31%	64,190	95.00%	97.16%	3,062
HAMPTON VA S&DC	YORKTOWN GRAFTON BRANCH		X	X	93.90%	98.03%	53,779	89.80%	96.75%	16,847	92.92%	97.73%	70,626	96.39%	97.90%	96,419	96.02%	96.68%	5,656
HAMPTON VA S&DC Total					91.92%	96.52%	378,910	90.54%	96.63%	118,788	91.59%	96.55%	497,698	95.92%	98.17%	602,459	84.03%	94.72%	31,714

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Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Hampton HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUE	USPS GROUND ADVANTAGE			PRIORITY MAIL			PARCEL SELECT DDU		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
HAMPTON VA S&DC	BATTERY PARK MAIN OFFICE	X		X	93.75%	93.75%	16	100.00%	100.00%	7			-
HAMPTON VA S&DC	CARROLLTON MAIN OFFICE	X		X	89.40%	96.36%	962	84.56%	95.75%	259	100.00%	100.00%	1,692
HAMPTON VA S&DC	HAMPTON LANGLEY AFB STA	X		X	93.99%	97.00%	466	84.42%	96.10%	154	99.86%	99.86%	702
HAMPTON VA S&DC	HAMPTON PHOEBUS STA	X		X	90.61%	95.89%	852	82.26%	96.77%	248	100.00%	100.00%	1,140
HAMPTON VA S&DC	HAMPTON POQUOSON BRANCH	X		X	92.62%	97.24%	1,233	85.05%	98.34%	301	99.93%	100.00%	1,425
HAMPTON VA S&DC	HAMPTON RIVERDALE STATION	X		X	90.18%	97.54%	896	83.93%	98.21%	224	100.00%	100.00%	1,205
HAMPTON VA S&DC	LACKEY MAIN OFFICE	X					-			-			-
HAMPTON VA S&DC	NEWPORT NEWS DENBIGH STATION		X	X	92.68%	97.45%	3,143	85.54%	96.51%	830	99.93%	99.95%	4,209
HAMPTON VA S&DC	NEWPORT NEWS HIDDENWOOD CARRIER ANNEX		X	X	91.50%	96.09%	2,481	81.05%	96.46%	707	99.92%	99.96%	2,460
HAMPTON VA S&DC	NEWPORT NEWS MAIN OFFICE	X		X	88.26%	96.20%	920	74.06%	92.11%	266	99.83%	100.00%	1,187
HAMPTON VA S&DC	NEWPORT NEWS OYSTER POINT STATION	X		X	100.00%	100.00%	7	87.50%	100.00%	16			-
HAMPTON VA S&DC	NEWPORT NEWS PARK VIEW STA	X		X	92.49%	97.50%	839	84.65%	98.14%	215	99.79%	100.00%	941
HAMPTON VA S&DC	NEWPORT NEWS PATRICK HENRY STATION		X	X	90.13%	97.32%	3,466	82.49%	96.02%	954	99.88%	99.99%	6,794
HAMPTON VA S&DC	NEWPORT NEWS WARWICK STATION		X	X	91.08%	96.17%	1,985	78.77%	94.97%	537	99.88%	99.96%	2,567
HAMPTON VA S&DC	RESCUE MAIN OFFICE	X		X	83.33%	100.00%	6	100.00%	100.00%	4			-
HAMPTON VA S&DC	SEAFORD MAIN OFFICE	X			88.19%	93.68%	364	84.27%	97.75%	89	100.00%	100.00%	99
HAMPTON VA S&DC	SMITHFIELD MAIN OFFICE		X	X	91.12%	96.58%	2,366	78.63%	94.02%	468	100.00%	100.00%	2,873
HAMPTON VA S&DC	SUFFOLK CHUCKATUCK STATION	X		X	91.37%	95.94%	197	80.60%	94.03%	67	99.69%	99.69%	321
HAMPTON VA S&DC	SUFFOLK CRITTENDEN STATION	X		X	94.02%	97.28%	184	94.29%	100.00%	35	100.00%	100.00%	243
HAMPTON VA S&DC	SUFFOLK DRIVER STATION		X	X	89.27%	96.41%	3,009	86.57%	96.29%	782	99.79%	99.92%	5,272
HAMPTON VA S&DC	YORKTOWN GRAFTON BRANCH		X	X	89.94%	97.27%	4,105	82.26%	96.04%	1,009	99.93%	100.00%	5,710
HAMPTON VA S&DC Total					90.77%	96.80%	27,497	82.70%	96.08%	7,172	99.90%	99.97%	38,840

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Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Norfolk HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	FIRST CLASS PRESORT			SINGLE PIECE FIRST CLASS			FIRST CLASS COMPOSITE			USPS MARKETING MAIL			PERIODICALS		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
NORFOLK VA S&DC	ACCOMAC MAIN OFFICE	X		X	91.37%	96.67%	2,491	92.71%	97.38%	1,563	91.88%	96.94%	4,054	96.63%	97.49%	4,099	80.12%	85.38%	171
NORFOLK VA S&DC	AHOSKIE MAIN OFFICE		X	X	86.47%	93.47%	16,888	80.62%	95.67%	5,677	85.00%	94.02%	22,565	95.05%	96.78%	23,005	87.14%	92.52%	762
NORFOLK VA S&DC	ATLANTIC MAIN OFFICE	X		X	87.30%	92.06%	63	100.00%	100.00%	19	90.24%	93.90%	82	98.54%	98.54%	137	85.71%	85.71%	7
NORFOLK VA S&DC	AVON MAIN OFFICE	X		X	93.15%	97.36%	1,138	81.49%	93.63%	659	88.87%	95.99%	1,797	96.09%	96.89%	1,381	80.95%	91.67%	84
NORFOLK VA S&DC	AYDLETT MAIN OFFICE	X		X	89.76%	98.08%	1,406	92.68%	97.87%	328	90.31%	98.04%	1,734	94.45%	97.66%	1,963	67.44%	73.26%	86
NORFOLK VA S&DC	BARCO MAIN OFFICE	X		X	90.40%	93.97%	2,802	88.74%	96.35%	1,697	89.78%	94.87%	4,499	92.41%	94.44%	4,928	76.56%	96.65%	209
NORFOLK VA S&DC	BELLE HAVEN MAIN OFFICE	X		X	92.95%	96.60%	1,205	91.40%	96.20%	500	92.49%	96.48%	1,705	98.47%	98.80%	2,160	85.05%	98.13%	107
NORFOLK VA S&DC	BELVIDERE MAIN OFFICE	X		X	91.84%	96.85%	1,776	78.73%	94.63%	503	88.94%	96.36%	2,279	96.22%	97.27%	2,489	87.27%	94.55%	110
NORFOLK VA S&DC	BLOXOM MAIN OFFICE	X		X	90.05%	95.14%	2,220	92.54%	96.57%	670	90.62%	95.47%	2,890	96.38%	97.00%	3,864	90.91%	98.70%	154
NORFOLK VA S&DC	BUXTON MAIN OFFICE	X		X	93.95%	97.80%	2,412	81.55%	92.71%	905	90.56%	96.41%	3,317	95.90%	96.78%	1,707	86.27%	94.12%	102
NORFOLK VA S&DC	CAMDEN MAIN OFFICE		X	X	88.42%	93.48%	8,051	84.17%	95.57%	2,483	87.42%	93.97%	10,534	95.33%	96.84%	13,057	84.14%	90.73%	561
NORFOLK VA S&DC	CAPE CHARLES MAIN OFFICE		X	X	91.68%	96.08%	4,901	90.72%	97.33%	1,799	91.42%	96.42%	6,700	98.49%	99.09%	11,412	90.98%	93.37%	377
NORFOLK VA S&DC	CAPEVILLE MAIN OFFICE	X		X	93.28%	96.27%	134	91.84%	95.92%	49	92.90%	96.17%	183	97.39%	99.13%	230	87.50%	100.00%	16
NORFOLK VA S&DC	CHERITON MAIN OFFICE	X		X	90.69%	95.61%	1,138	93.90%	96.82%	377	91.49%	95.91%	1,515	98.73%	98.87%	1,412	87.14%	92.86%	70
NORFOLK VA S&DC	CHESAPEAKE DEEP CREEK STATION		X	X	92.49%	97.31%	55,319	91.06%	96.95%	11,970	92.24%	97.25%	67,289	96.50%	98.47%	70,742	95.39%	97.44%	2,974
NORFOLK VA S&DC	CHESAPEAKE GREAT BRIDGE STATION		X	X	90.86%	97.32%	73,557	91.81%	96.96%	24,987	91.10%	97.23%	98,544	95.79%	98.65%	119,846	96.37%	97.43%	6,698
NORFOLK VA S&DC	CHESAPEAKE INDIAN RIVER STATION		X	X	90.99%	94.51%	21,020	91.07%	96.28%	4,973	91.01%	94.85%	25,993	94.47%	95.45%	30,279	95.83%	97.34%	1,054
NORFOLK VA S&DC	CHESAPEAKE JOLLIFF		X	X	93.19%	96.95%	47,694	90.42%	96.21%	10,940	92.67%	96.81%	58,634	95.04%	97.62%	68,359	92.60%	97.86%	3,175
NORFOLK VA S&DC	CHESAPEAKE MAIN OFFICE		X	X	88.70%	97.04%	80,226	89.87%	96.34%	28,814	89.01%	96.85%	109,040	97.05%	97.86%	110,703	96.03%	97.33%	4,758
NORFOLK VA S&DC	CHESAPEAKE S NORFOLK STA		X	X	93.38%	97.51%	27,186	92.88%	97.31%	6,390	93.28%	97.47%	33,576	95.40%	97.82%	33,787	95.63%	98.39%	1,121
NORFOLK VA S&DC	CHINCOTEAGUE MAIN OFFICE	X		X	91.73%	97.05%	3,929	91.83%	96.07%	1,603	91.76%	96.76%	5,532	97.42%	98.31%	8,555	90.55%	96.61%	561
NORFOLK VA S&DC	CHINCOTEAGUE WALLOPS ISLAND BRANCH	X		X	92.60%	97.80%	500	89.02%	94.51%	164	91.72%	96.99%	664	98.03%	98.03%	966	92.31%	96.15%	78
NORFOLK VA S&DC	COINJOCK MAIN OFFICE	X		X	90.65%	98.32%	1,070	92.66%	96.53%	259	91.05%	97.97%	1,329	94.00%	97.72%	1,401	73.13%	95.52%	67
NORFOLK VA S&DC	COLERAIN MAIN OFFICE	X		X	89.92%	94.95%	4,515	81.68%	97.75%	1,779	87.59%	95.74%	6,294	96.88%	97.85%	6,034	92.66%	96.61%	177
NORFOLK VA S&DC	COLUMBIA MAIN OFFICE	X		X	87.23%	92.56%	5,082	90.25%	98.44%	3,396	88.44%	94.92%	8,478	95.35%	97.57%	5,357	86.05%	91.86%	258
NORFOLK VA S&DC	CORAPEAKE MAIN OFFICE	X		X	90.88%	96.94%	1,831	83.71%	93.89%	442	89.49%	96.35%	2,273	92.11%	96.26%	2,726	80.74%	88.89%	135
NORFOLK VA S&DC	COROLLA MAIN OFFICE	X		X	91.55%	96.69%	1,479	83.09%	94.36%	816	88.54%	95.86%	2,295	93.41%	95.63%	3,825	87.05%	96.37%	193
NORFOLK VA S&DC	CRADDOCKVILLE MAIN OFFICE	X		X	95.08%	98.91%	183	92.86%	96.43%	56	94.56%	98.33%	239	98.52%	98.52%	270	90.91%	100.00%	22
NORFOLK VA S&DC	CRESWELL MAIN OFFICE	X		X	83.34%	95.59%	9,146	82.03%	96.51%	2,438	83.06%	95.79%	11,584	95.91%	97.59%	9,344	90.33%	93.37%	362
NORFOLK VA S&DC	EASTVILLE MAIN OFFICE	X		X	93.99%	98.03%	1,115	92.30%	96.84%	792	93.29%	97.54%	1,907	98.56%	99.17%	1,800	85.71%	100.00%	91
NORFOLK VA S&DC	EDENTON MAIN OFFICE		X	X	87.38%	93.11%	18,142	83.53%	95.71%	7,456	86.26%	93.87%	25,598	94.78%	96.45%	26,021	80.44%	91.06%	1,309
NORFOLK VA S&DC	ELIZABETH CITY MAIN OFFICE		X	X	87.26%	91.52%	56,807	85.85%	96.17%	17,551	86.93%	92.62%	74,358	95.93%	97.73%	75,228	84.39%	94.06%	3,196

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HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	USPS GROUND ADVANTAGE			PRIORITY MAIL			PARCEL SELECT DDU		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
NORFOLK VA S&DC	ACCOMAC MAIN OFFICE	X		X	88.05%	95.58%	226	82.50%	93.75%	80	100.00%	100.00%	63
NORFOLK VA S&DC	AHOSKIE MAIN OFFICE		X	X	92.76%	96.61%	649	92.76%	95.39%	152	100.00%	100.00%	2,216
NORFOLK VA S&DC	ATLANTIC MAIN OFFICE	X		X			-			-			-
NORFOLK VA S&DC	AVON MAIN OFFICE	X		X	90.26%	94.81%	154	89.86%	95.65%	69	100.00%	100.00%	31
NORFOLK VA S&DC	AYDLETT MAIN OFFICE	X		X	86.92%	91.59%	107	90.24%	97.56%	41	100.00%	100.00%	24
NORFOLK VA S&DC	BARCO MAIN OFFICE	X		X	93.72%	96.23%	239	91.94%	95.16%	62	100.00%	100.00%	847
NORFOLK VA S&DC	BELLE HAVEN MAIN OFFICE	X		X	89.84%	93.75%	128	86.11%	100.00%	36	100.00%	100.00%	56
NORFOLK VA S&DC	BELVIDERE MAIN OFFICE	X		X	94.12%	98.82%	85	89.66%	100.00%	29	100.00%	100.00%	29
NORFOLK VA S&DC	BLOXOM MAIN OFFICE	X		X	90.57%	93.87%	212	85.45%	98.18%	55	100.00%	100.00%	40
NORFOLK VA S&DC	BUXTON MAIN OFFICE	X		X	89.47%	95.91%	171	93.44%	95.08%	61	100.00%	100.00%	53
NORFOLK VA S&DC	CAMDEN MAIN OFFICE		X	X	90.60%	96.29%	755	93.85%	97.77%	179	100.00%	100.00%	1,010
NORFOLK VA S&DC	CAPE CHARLES MAIN OFFICE		X	X	90.82%	96.37%	523	81.08%	92.57%	148	99.82%	100.00%	1,654
NORFOLK VA S&DC	CAPEVILLE MAIN OFFICE	X		X	93.75%	93.75%	16	70.00%	80.00%	10			-
NORFOLK VA S&DC	CHERITON MAIN OFFICE	X		X	87.67%	94.52%	73	85.71%	100.00%	14	100.00%	100.00%	24
NORFOLK VA S&DC	CHESAPEAKE DEEP CREEK STATION		X	X	92.93%	96.55%	3,595	87.50%	96.12%	928	99.97%	100.00%	6,159
NORFOLK VA S&DC	CHESAPEAKE GREAT BRIDGE STATION		X	X	93.47%	97.42%	6,310	88.91%	96.57%	1,722	99.88%	99.95%	12,327
NORFOLK VA S&DC	CHESAPEAKE INDIAN RIVER STATION		X	X	90.36%	97.33%	1,235	80.00%	95.15%	330	99.91%	100.00%	1,164
NORFOLK VA S&DC	CHESAPEAKE JOLLIFF		X	X	93.43%	97.36%	3,257	90.26%	97.45%	862	99.93%	99.98%	5,342
NORFOLK VA S&DC	CHESAPEAKE MAIN OFFICE		X	X	92.48%	96.97%	5,250	87.98%	95.80%	1,547	99.91%	99.98%	11,143
NORFOLK VA S&DC	CHESAPEAKE S NORFOLK STA		X	X	90.28%	96.32%	1,523	76.34%	95.12%	410	99.86%	100.00%	2,774
NORFOLK VA S&DC	CHINCOTEAGUE MAIN OFFICE	X		X	90.80%	96.85%	413	80.83%	95.83%	120	99.90%	99.95%	1,912
NORFOLK VA S&DC	CHINCOTEAGUE WALLOPS ISLAND BRANCH	X		X	94.12%	98.04%	51	85.00%	100.00%	20	100.00%	100.00%	226
NORFOLK VA S&DC	COINJOCK MAIN OFFICE	X		X	84.78%	93.48%	92	89.47%	89.47%	19	100.00%	100.00%	14
NORFOLK VA S&DC	COLERAIN MAIN OFFICE	X		X	90.06%	95.03%	181	86.49%	91.89%	37	100.00%	100.00%	47
NORFOLK VA S&DC	COLUMBIA MAIN OFFICE	X		X	88.04%	97.13%	209	96.92%	100.00%	65	100.00%	100.00%	743
NORFOLK VA S&DC	CORAPEAKE MAIN OFFICE	X		X	87.79%	96.95%	131	96.30%	100.00%	27	100.00%	100.00%	24
NORFOLK VA S&DC	COROLLA MAIN OFFICE	X		X	85.99%	94.69%	207	88.57%	95.71%	70	100.00%	100.00%	857
NORFOLK VA S&DC	CRADDOCKVILLE MAIN OFFICE	X		X	87.50%	100.00%	16	83.33%	100.00%	6	100.00%	100.00%	3
NORFOLK VA S&DC	CRESWELL MAIN OFFICE	X		X	89.31%	93.40%	318	88.06%	92.54%	67	100.00%	100.00%	81
NORFOLK VA S&DC	EASTVILLE MAIN OFFICE	X		X	88.30%	97.87%	94	86.21%	96.55%	29	100.00%	100.00%	39
NORFOLK VA S&DC	EDENTON MAIN OFFICE		X	X	92.01%	96.71%	1,064	88.97%	96.58%	263	100.00%	100.00%	4,451
NORFOLK VA S&DC	ELIZABETH CITY MAIN OFFICE		X	X	92.17%	96.70%	3,156	92.93%	96.79%	778	99.97%	100.00%	13,421

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Norfolk HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	FIRST CLASS PRESORT			SINGLE PIECE FIRST CLASS			FIRST CLASS COMPOSITE			USPS MARKETING MAIL			PERIODICALS		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
NORFOLK VA S&DC	EURE MAIN OFFICE	X		X	89.51%	94.92%	1,850	83.97%	95.99%	499	88.34%	95.15%	2,349	97.43%	98.11%	2,798	94.17%	99.17%	120
NORFOLK VA S&DC	EXMORE MAIN OFFICE	X		X	90.61%	95.83%	3,356	91.78%	96.42%	1,314	90.94%	96.00%	4,670	99.14%	99.45%	6,045	88.85%	94.05%	269
NORFOLK VA S&DC	FRISCO MAIN OFFICE	X		X	91.76%	98.20%	1,165	91.54%	93.66%	331	91.71%	97.19%	1,496	94.98%	98.48%	1,055	90.10%	98.02%	101
NORFOLK VA S&DC	GATES MAIN OFFICE	X		X	90.80%	96.05%	4,687	84.75%	95.84%	1,154	89.61%	96.01%	5,841	96.03%	98.30%	7,528	88.20%	95.65%	322
NORFOLK VA S&DC	GATESVILLE MAIN OFFICE	X		X	90.98%	95.87%	1,840	82.23%	95.15%	743	88.46%	95.66%	2,583	95.71%	97.59%	2,450	84.09%	88.64%	88
NORFOLK VA S&DC	GRANDY MAIN OFFICE	X		X	90.98%	94.02%	5,235	85.06%	95.18%	1,680	89.54%	94.30%	6,915	94.90%	96.10%	7,926	93.01%	96.11%	386
NORFOLK VA S&DC	HARBORTON MAIN OFFICE	X		X	91.10%	93.15%	146	90.41%	95.89%	73	90.87%	94.06%	219	98.93%	98.93%	280	86.36%	100.00%	22
NORFOLK VA S&DC	HARRELLSVILLE MAIN OFFICE	X		X	90.68%	95.76%	966	82.15%	96.31%	325	88.54%	95.89%	1,291	96.33%	96.98%	1,227	76.00%	88.00%	75
NORFOLK VA S&DC	HATTERAS MAIN OFFICE	X		X	93.55%	98.29%	760	76.90%	93.01%	329	88.52%	96.69%	1,089	93.77%	94.84%	1,028	79.66%	79.66%	59
NORFOLK VA S&DC	HERTFORD MAIN OFFICE		X	X	88.86%	93.76%	21,574	86.05%	96.20%	8,343	88.07%	94.44%	29,917	95.25%	96.85%	34,502	85.59%	91.45%	1,638
NORFOLK VA S&DC	ISLE OF WIGHT MAIN OFFICE	X		X	66.67%	87.18%	78	72.50%	78.18%	1,109	72.11%	78.77%	1,187	70.83%	93.06%	72	87.50%	100.00%	8
NORFOLK VA S&DC	JAMESVILLE MAIN OFFICE	X		X	93.30%	98.21%	224	88.89%	93.06%	72	92.23%	96.96%	296	99.31%	99.31%	434	91.67%	100.00%	36
NORFOLK VA S&DC	JARVISBURG MAIN OFFICE	X		X	89.98%	93.19%	1,337	82.51%	96.99%	366	88.37%	94.01%	1,703	94.31%	95.35%	1,934	84.13%	88.89%	63
NORFOLK VA S&DC	JETERSVILLE MAIN OFFICE			X	90.04%	93.14%	1,647	82.24%	94.47%	777	87.54%	93.56%	2,424	94.65%	95.85%	3,661	90.22%	92.89%	225
NORFOLK VA S&DC	KELLER MAIN OFFICE	X		X	91.40%	95.93%	221	91.18%	93.14%	102	91.33%	95.05%	323	95.64%	97.97%	344	92.86%	100.00%	14
NORFOLK VA S&DC	KILL DEVIL HILLS MAIN OFFICE	X		X	89.40%	93.87%	16,498	85.28%	95.49%	5,348	88.40%	94.27%	21,846	93.83%	96.50%	26,763	84.22%	90.90%	1,407
NORFOLK VA S&DC	KITTY HAWK MAIN OFFICE		X	X	88.01%	93.68%	12,711	84.89%	95.26%	5,779	87.04%	94.18%	18,490	92.42%	94.82%	25,833	82.86%	89.22%	1,651
NORFOLK VA S&DC	KNOTTS ISLAND MAIN OFFICE	X		X	79.24%	96.56%	2,066	88.13%	95.33%	514	81.01%	96.32%	2,580	95.71%	96.68%	3,826	85.91%	92.62%	149
NORFOLK VA S&DC	MACHIPONGO MAIN OFFICE	X		X	93.08%	95.60%	1,228	90.97%	96.39%	443	92.52%	95.81%	1,671	97.93%	99.31%	2,173	91.67%	98.81%	168
NORFOLK VA S&DC	MANNS HARBOR MAIN OFFICE	X		X	91.29%	99.35%	310	90.59%	97.65%	85	91.14%	98.99%	395	92.37%	95.76%	354	91.30%	95.65%	23
NORFOLK VA S&DC	MANTEO MAIN OFFICE		X	X	88.67%	94.22%	10,385	82.87%	94.37%	4,297	86.97%	94.27%	14,682	93.12%	95.78%	15,368	82.42%	92.86%	910
NORFOLK VA S&DC	MAPLE MAIN OFFICE	X		X	89.16%	98.48%	526	94.44%	97.69%	216	90.70%	98.25%	742	94.99%	97.16%	739	91.89%	97.30%	37
NORFOLK VA S&DC	MAPPSVILLE MAIN OFFICE	X		X	92.27%	95.45%	440	94.30%	97.93%	193	92.89%	96.21%	633	95.92%	99.39%	490	90.91%	90.91%	22
NORFOLK VA S&DC	MARIONVILLE MAIN OFFICE	X		X	93.88%	93.88%	49	85.19%	88.89%	27	90.79%	92.11%	76	95.83%	98.96%	96	100.00%	100.00%	3
NORFOLK VA S&DC	MELFA MAIN OFFICE	X		X	92.02%	95.66%	2,420	91.78%	96.59%	791	91.97%	95.89%	3,211	97.74%	99.03%	4,023	92.61%	99.43%	176
NORFOLK VA S&DC	MERRY HILL MAIN OFFICE	X		X	88.80%	93.49%	2,303	86.22%	97.79%	1,219	87.90%	94.97%	3,522	94.26%	94.91%	3,121	93.53%	95.68%	139
NORFOLK VA S&DC	MOYOCK MAIN OFFICE		X	X	87.40%	92.13%	13,778	87.51%	95.13%	4,253	87.43%	92.84%	18,031	94.66%	96.76%	28,866	77.62%	90.11%	1,233
NORFOLK VA S&DC	NAGS HEAD MAIN OFFICE	X		X	86.49%	93.88%	4,294	83.44%	94.34%	2,295	85.43%	94.04%	6,589	94.23%	95.79%	8,226	81.14%	88.02%	509
NORFOLK VA S&DC	NASSAWADOX MAIN OFFICE	X		X	90.83%	94.77%	1,931	93.48%	97.97%	690	91.53%	95.61%	2,621	97.86%	98.78%	2,942	91.19%	98.74%	159
NORFOLK VA S&DC	NELSONIA MAIN OFFICE	X		X	88.04%	91.30%	276	91.30%	97.83%	92	88.86%	92.93%	368	96.20%	99.42%	342	93.75%	100.00%	16
NORFOLK VA S&DC	NEW CHURCH MAIN OFFICE	X		X	90.92%	95.31%	4,903	92.83%	97.14%	1,715	91.42%	95.78%	6,618	96.92%	98.49%	9,084	94.20%	98.14%	483
NORFOLK VA S&DC	NORFOLK BERKLEY STATION	X		X	94.88%	98.69%	10,881	92.25%	96.53%	2,451	94.40%	98.29%	13,332	97.93%	98.59%	10,805	94.69%	98.44%	320

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

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Norfolk HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	USPS GROUND ADVANTAGE			PRIORITY MAIL			PARCEL SELECT DDU		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
NORFOLK VA S&DC	EURE MAIN OFFICE	X		X	86.34%	94.41%	161	88.46%	96.15%	26	100.00%	100.00%	19
NORFOLK VA S&DC	EXMORE MAIN OFFICE	X		X	91.09%	96.04%	303	81.91%	96.81%	94	99.51%	100.00%	611
NORFOLK VA S&DC	FRISCO MAIN OFFICE	X		X	91.85%	98.52%	135	87.10%	96.77%	31	100.00%	100.00%	35
NORFOLK VA S&DC	GATES MAIN OFFICE	X		X	89.33%	94.66%	356	95.38%	98.46%	65	100.00%	100.00%	60
NORFOLK VA S&DC	GATESVILLE MAIN OFFICE	X		X	85.98%	88.79%	107	100.00%	100.00%	26	100.00%	100.00%	25
NORFOLK VA S&DC	GRANDY MAIN OFFICE	X		X	90.58%	96.86%	382	94.34%	95.28%	106	100.00%	100.00%	1,077
NORFOLK VA S&DC	HARBORTON MAIN OFFICE	X		X	100.00%	100.00%	19	75.00%	87.50%	8	100.00%	100.00%	7
NORFOLK VA S&DC	HARRELLSVILLE MAIN OFFICE	X		X	87.72%	96.49%	57	92.31%	100.00%	13	100.00%	100.00%	8
NORFOLK VA S&DC	HATTERAS MAIN OFFICE	X		X	84.71%	91.76%	85	92.31%	92.31%	26	100.00%	100.00%	31
NORFOLK VA S&DC	HERTFORD MAIN OFFICE		X	X	92.25%	97.05%	1,459	91.50%	97.65%	341	100.00%	100.00%	3,776
NORFOLK VA S&DC	ISLE OF WIGHT MAIN OFFICE	X		X	100.00%	100.00%	2	100.00%	100.00%	2	50.00%	50.00%	2
NORFOLK VA S&DC	JAMESVILLE MAIN OFFICE	X		X	87.50%	96.88%	32	50.00%	90.00%	10	100.00%	100.00%	9
NORFOLK VA S&DC	JARVISBURG MAIN OFFICE	X		X	85.11%	91.49%	94	88.00%	96.00%	25	100.00%	100.00%	30
NORFOLK VA S&DC	JETERSVILLE MAIN OFFICE			X	93.95%	98.60%	215	91.38%	98.28%	58	100.00%	100.00%	37
NORFOLK VA S&DC	KELLER MAIN OFFICE	X		X	82.35%	100.00%	17	100.00%	100.00%	4	100.00%	100.00%	2
NORFOLK VA S&DC	KILL DEVIL HILLS MAIN OFFICE	X		X	91.51%	96.71%	1,248	89.24%	94.62%	353	100.00%	100.00%	3,977
NORFOLK VA S&DC	KITTY HAWK MAIN OFFICE		X	X	92.31%	96.72%	1,157	93.41%	97.53%	364	100.00%	100.00%	3,120
NORFOLK VA S&DC	KNOTTS ISLAND MAIN OFFICE	X		X	84.52%	94.84%	155	83.33%	93.75%	48	99.73%	100.00%	740
NORFOLK VA S&DC	MACHIPONGO MAIN OFFICE	X		X	93.58%	98.17%	109	73.68%	94.74%	38	100.00%	100.00%	28
NORFOLK VA S&DC	MANNS HARBOR MAIN OFFICE	X		X	87.50%	91.67%	24	75.00%	100.00%	8	100.00%	100.00%	8
NORFOLK VA S&DC	MANTEO MAIN OFFICE		X	X	90.52%	95.99%	749	90.83%	98.69%	229	99.87%	99.96%	2,306
NORFOLK VA S&DC	MAPLE MAIN OFFICE	X		X	86.49%	91.89%	37	100.00%	100.00%	9	100.00%	100.00%	7
NORFOLK VA S&DC	MAPPSVILLE MAIN OFFICE	X		X	96.55%	100.00%	29	100.00%	100.00%	5	100.00%	100.00%	11
NORFOLK VA S&DC	MARIONVILLE MAIN OFFICE	X		X	100.00%	100.00%	7	0.00%	100.00%	1	100.00%	100.00%	3
NORFOLK VA S&DC	MELFA MAIN OFFICE	X		X	88.75%	96.67%	240	86.84%	96.05%	76	100.00%	100.00%	56
NORFOLK VA S&DC	MERRY HILL MAIN OFFICE	X		X	86.49%	93.69%	111	90.63%	90.63%	32	100.00%	100.00%	26
NORFOLK VA S&DC	MOYOCK MAIN OFFICE		X	X	92.09%	97.01%	1,504	94.95%	97.61%	376	100.00%	100.00%	1,603
NORFOLK VA S&DC	NAGS HEAD MAIN OFFICE	X		X	85.93%	92.71%	398	90.16%	97.54%	122	100.00%	100.00%	68
NORFOLK VA S&DC	NASSAWADOX MAIN OFFICE	X		X	89.80%	96.60%	147	84.09%	97.73%	44	98.55%	100.00%	69
NORFOLK VA S&DC	NELSONIA MAIN OFFICE	X		X	92.31%	92.31%	13	100.00%	100.00%	1	100.00%	100.00%	8
NORFOLK VA S&DC	NEW CHURCH MAIN OFFICE	X		X	92.77%	98.35%	484	87.61%	98.23%	113	99.05%	100.00%	105
NORFOLK VA S&DC	NORFOLK BERKLEY STATION	X		X	94.22%	96.96%	329	84.47%	97.09%	103	100.00%	100.00%	205

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

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Norfolk HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	FIRST CLASS PRESORT			SINGLE PIECE FIRST CLASS			FIRST CLASS COMPOSITE			USPS MARKETING MAIL			PERIODICALS		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
NORFOLK VA S&DC	NORFOLK CUSTOMHOUSE STATION	X		X	91.44%	96.79%	374	93.60%	96.70%	1,876	93.24%	96.71%	2,250	86.76%	95.43%	219	90.48%	95.24%	21
NORFOLK VA S&DC	NORFOLK DEBREE STA		X	X	92.88%	96.85%	13,183	89.78%	96.01%	4,961	92.04%	96.62%	18,144	96.55%	98.04%	23,973	86.47%	90.76%	1,559
NORFOLK VA S&DC	NORFOLK L C PAGE STA		X	X	91.57%	96.91%	31,864	86.88%	95.47%	7,568	90.67%	96.63%	39,432	96.97%	98.05%	52,598	94.22%	97.18%	2,302
NORFOLK VA S&DC	NORFOLK LAFAYETTE STATION		X	X	92.29%	96.34%	55,638	89.80%	95.30%	17,481	91.69%	96.09%	73,119	96.94%	98.36%	71,449	86.20%	96.07%	2,695
NORFOLK VA S&DC	NORFOLK MILAN STATION		X	X	92.16%	95.70%	15,489	89.63%	95.53%	5,033	91.54%	95.66%	20,522	95.56%	97.78%	24,103	91.48%	94.89%	1,349
NORFOLK VA S&DC	NORFOLK NORVIEW STATION		X	X	93.73%	97.53%	37,745	89.66%	95.75%	7,368	93.07%	97.24%	45,113	94.46%	98.62%	45,417	94.32%	99.10%	1,443
NORFOLK VA S&DC	NORFOLK OCEAN VIEW STATION			X	93.69%	97.24%	31,384	88.83%	95.92%	6,294	92.88%	97.02%	37,678	96.67%	98.08%	42,807	95.28%	98.67%	1,801
NORFOLK VA S&DC	NORFOLK THOMAS CORNER BRANCH		X	X	94.48%	97.64%	40,037	87.24%	95.85%	19,073	92.14%	97.07%	59,110	97.44%	98.55%	31,970	93.11%	96.85%	1,683
NORFOLK VA S&DC	NORFOLK WRIGHT STA		X	X	83.23%	87.24%	31,362	88.04%	95.17%	7,934	84.20%	88.84%	39,296	97.09%	98.61%	38,580	93.27%	97.09%	1,961
NORFOLK VA S&DC	OAK HALL MAIN OFFICE	X		X	90.56%	94.56%	2,702	93.26%	95.62%	890	91.23%	94.82%	3,592	95.72%	97.46%	4,367	90.52%	96.12%	232
NORFOLK VA S&DC	OCRACOCK MAIN OFFICE	X		X	91.44%	97.07%	888	73.03%	94.54%	623	83.85%	96.03%	1,511	94.13%	94.99%	1,398	88.89%	93.65%	63
NORFOLK VA S&DC	ONANCOCK MAIN OFFICE	X			91.36%	94.41%	4,723	92.39%	97.24%	1,668	91.63%	95.15%	6,391	98.19%	99.27%	8,174	90.93%	97.83%	507
NORFOLK VA S&DC	ONLEY MAIN OFFICE	X		X	90.42%	93.75%	1,503	91.73%	96.72%	641	90.81%	94.64%	2,144	97.35%	98.82%	2,035	80.90%	94.38%	89
NORFOLK VA S&DC	PAINTER MAIN OFFICE	X		X	91.35%	95.29%	2,462	91.98%	97.02%	773	91.50%	95.70%	3,235	98.55%	99.06%	3,736	89.71%	92.57%	175
NORFOLK VA S&DC	PARKSLEY MAIN OFFICE	X		X	91.71%	94.78%	3,738	92.27%	97.12%	1,113	91.84%	95.32%	4,851	98.89%	99.24%	4,885	96.36%	97.98%	247
NORFOLK VA S&DC	PLYMOUTH MAIN OFFICE	X		X	77.28%	92.73%	13,688	76.34%	95.88%	3,668	77.08%	93.40%	17,356	95.53%	97.13%	12,639	90.27%	93.26%	668
NORFOLK VA S&DC	POINT HARBOR MAIN OFFICE	X		X	86.34%	94.04%	688	84.54%	92.77%	401	85.67%	93.57%	1,089	94.96%	96.03%	1,487	87.78%	88.89%	90
NORFOLK VA S&DC	POPLAR BRANCH MAIN OFFICE	X		X	90.49%	97.20%	820	90.34%	94.32%	176	90.46%	96.69%	996	93.40%	96.29%	970	81.25%	83.33%	48
NORFOLK VA S&DC	PORTSMOUTH MAIN OFFICE		X	X	93.14%	97.88%	141,025	90.82%	96.90%	27,869	92.76%	97.72%	168,894	91.97%	95.20%	170,671	72.25%	81.95%	5,683
NORFOLK VA S&DC	PORTSMOUTH PORTSIDE STATION	X		X	90.92%	98.25%	573	94.87%	98.34%	663	93.04%	98.30%	1,236	94.56%	95.80%	643	80.00%	88.57%	35
NORFOLK VA S&DC	POWELLSVILLE MAIN OFFICE	X		X	93.23%	98.78%	901	88.46%	97.80%	182	92.43%	98.61%	1,083	89.13%	94.42%	699	70.59%	82.35%	17
NORFOLK VA S&DC	PUNGOTEAGUE MAIN OFFICE	X		X	95.32%	98.70%	385	90.32%	95.97%	124	94.11%	98.04%	509	92.23%	93.26%	682	93.18%	100.00%	44
NORFOLK VA S&DC	QUINBY MAIN OFFICE	X		X	90.38%	93.68%	364	91.97%	96.35%	137	90.82%	94.41%	501	97.18%	99.19%	496	95.45%	97.73%	44
NORFOLK VA S&DC	RODANTHE CONSOLIDATED MAIN OFFICE	X		X	91.47%	97.87%	938	84.40%	89.69%	359	89.51%	95.61%	1,297	93.57%	96.68%	995	98.48%	100.00%	66
NORFOLK VA S&DC	RODUKO MAIN OFFICE	X		X	100.00%	100.00%	52	100.00%	100.00%	14	100.00%	100.00%	66	95.35%	95.35%	43	100.00%	100.00%	4
NORFOLK VA S&DC	SAXIS MAIN OFFICE	X		X	90.45%	92.13%	178	92.93%	96.97%	99	91.34%	93.86%	277	98.85%	99.43%	348	91.30%	100.00%	23
NORFOLK VA S&DC	SHILOH MAIN OFFICE	X		X	80.32%	98.39%	1,799	91.19%	95.00%	420	82.38%	97.75%	2,219	93.33%	96.73%	2,113	91.40%	92.47%	93
NORFOLK VA S&DC	SOUTH MILLS MAIN OFFICE	X		X	90.51%	94.34%	4,078	87.18%	97.01%	1,139	89.78%	94.92%	5,217	95.30%	97.28%	6,313	90.03%	96.68%	301
NORFOLK VA S&DC	SUFFOLK HOLLAND STATION	X		X	95.49%	97.76%	6,343	91.72%	97.33%	1,533	94.76%	97.68%	7,876	95.14%	99.18%	9,673	45.97%	97.63%	422
NORFOLK VA S&DC	SUFFOLK MAIN OFFICE		X	X	91.61%	95.10%	70,674	91.01%	97.30%	20,579	91.47%	95.60%	91,253	93.06%	99.27%	114,198	61.22%	97.93%	3,760
NORFOLK VA S&DC	SUFFOLK WHALEYVILLE STATION	X		X	93.75%	97.50%	2,481	92.51%	97.86%	654	93.49%	97.58%	3,135	94.73%	98.83%	3,926	29.76%	98.21%	168
NORFOLK VA S&DC	SUNBURY MAIN OFFICE	X		X	91.78%	96.55%	2,201	85.09%	96.54%	664	90.23%	96.54%	2,865	96.25%	97.48%	2,854	86.23%	91.02%	167

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Norfolk HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	USPS GROUND ADVANTAGE			PRIORITY MAIL			PARCEL SELECT DDU		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
NORFOLK VA S&DC	NORFOLK CUSTOMHOUSE STATION	X		X	77.78%	88.89%	9	25.00%	83.33%	12	100.00%	100.00%	1
NORFOLK VA S&DC	NORFOLK DEBREE STA		X	X	92.87%	96.55%	1,304	81.54%	95.13%	390	100.00%	100.00%	889
NORFOLK VA S&DC	NORFOLK L C PAGE STA		X	X	92.08%	96.51%	2,525	89.45%	96.93%	749	99.90%	99.98%	4,035
NORFOLK VA S&DC	NORFOLK LAFAYETTE STATION		X	X	91.32%	96.66%	2,752	80.76%	96.52%	920	99.77%	99.94%	4,815
NORFOLK VA S&DC	NORFOLK MILAN STATION		X	X	91.63%	95.53%	1,410	78.38%	92.79%	444	99.79%	99.93%	1,445
NORFOLK VA S&DC	NORFOLK NORVIEW STATION		X	X	93.39%	96.52%	1,725	84.34%	96.21%	581	99.73%	99.97%	3,394
NORFOLK VA S&DC	NORFOLK OCEAN VIEW STATION			X	92.85%	97.21%	2,223	86.13%	97.90%	620	99.93%	100.00%	4,020
NORFOLK VA S&DC	NORFOLK THOMAS CORNER BRANCH		X	X	92.71%	97.07%	1,606	84.95%	96.99%	598	99.65%	99.87%	3,765
NORFOLK VA S&DC	NORFOLK WRIGHT STA		X	X	93.30%	97.08%	2,225	83.33%	95.75%	636	99.87%	99.94%	4,737
NORFOLK VA S&DC	OAK HALL MAIN OFFICE	X		X	91.90%	95.14%	247	86.79%	90.57%	53	100.00%	100.00%	52
NORFOLK VA S&DC	OCRACOKE MAIN OFFICE	X		X	91.30%	98.26%	115	88.33%	91.67%	60	100.00%	100.00%	42
NORFOLK VA S&DC	ONANCOCK MAIN OFFICE	X			91.71%	94.82%	386	91.60%	97.71%	131	100.00%	100.00%	1,010
NORFOLK VA S&DC	ONLEY MAIN OFFICE	X		X	90.08%	93.13%	131	85.45%	94.55%	55	100.00%	100.00%	55
NORFOLK VA S&DC	PAINTER MAIN OFFICE	X		X	91.63%	94.82%	251	90.32%	96.77%	62	98.25%	98.25%	57
NORFOLK VA S&DC	PARKSLEY MAIN OFFICE	X		X	91.53%	94.79%	307	90.82%	95.92%	98	100.00%	100.00%	84
NORFOLK VA S&DC	PLYMOUTH MAIN OFFICE	X		X	87.78%	93.67%	442	94.02%	98.29%	117	99.93%	100.00%	1,531
NORFOLK VA S&DC	POINT HARBOR MAIN OFFICE	X		X	98.91%	100.00%	92	81.82%	86.36%	22	100.00%	100.00%	10
NORFOLK VA S&DC	POPLAR BRANCH MAIN OFFICE	X		X	89.47%	96.05%	76	100.00%	100.00%	21	100.00%	100.00%	14
NORFOLK VA S&DC	PORTSMOUTH MAIN OFFICE		X	X	92.80%	96.91%	5,598	87.33%	97.09%	1,476	99.76%	99.96%	10,109
NORFOLK VA S&DC	PORTSMOUTH PORTSIDE STATION	X		X	100.00%	100.00%	17	88.89%	100.00%	9	87.50%	87.50%	16
NORFOLK VA S&DC	POWELLSVILLE MAIN OFFICE	X		X	78.57%	85.71%	28	100.00%	100.00%	4	100.00%	100.00%	10
NORFOLK VA S&DC	PUNGOTEAGUE MAIN OFFICE	X		X	84.62%	92.31%	13	85.71%	100.00%	7	100.00%	100.00%	4
NORFOLK VA S&DC	QUINBY MAIN OFFICE	X		X	82.14%	92.86%	28	88.89%	100.00%	9	100.00%	100.00%	7
NORFOLK VA S&DC	RODANTHE CONSOLIDATED MAIN OFFICE	X		X	90.54%	97.30%	74	90.63%	96.88%	32	100.00%	100.00%	35
NORFOLK VA S&DC	RODUKO MAIN OFFICE	X		X	66.67%	66.67%	3			-			-
NORFOLK VA S&DC	SAXIS MAIN OFFICE	X		X	89.66%	93.10%	29	83.33%	83.33%	6	100.00%	100.00%	4
NORFOLK VA S&DC	SHILOH MAIN OFFICE	X		X	88.89%	97.53%	81	93.33%	93.33%	15	100.00%	100.00%	24
NORFOLK VA S&DC	SOUTH MILLS MAIN OFFICE	X		X	85.57%	94.28%	402	85.57%	90.72%	97	100.00%	100.00%	71
NORFOLK VA S&DC	SUFFOLK HOLLAND STATION	X		X	79.60%	97.17%	495	73.91%	93.48%	138	99.80%	99.80%	991
NORFOLK VA S&DC	SUFFOLK MAIN OFFICE		X	X	91.15%	97.63%	4,518	87.49%	97.11%	1,279	99.75%	99.94%	6,369
NORFOLK VA S&DC	SUFFOLK WHALEYVILLE STATION	X		X	78.05%	94.63%	205	70.67%	93.33%	75	99.61%	100.00%	509
NORFOLK VA S&DC	SUNBURY MAIN OFFICE	X		X	89.38%	95.58%	113	96.77%	100.00%	31	100.00%	100.00%	29

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Norfolk HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	FIRST CLASS PRESORT			SINGLE PIECE FIRST CLASS			FIRST CLASS COMPOSITE			USPS MARKETING MAIL			PERIODICALS		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
NORFOLK VA S&DC	TANGIER MAIN OFFICE	X		X	86.58%	91.05%	380	93.78%	97.41%	193	89.01%	93.19%	573	98.52%	98.63%	876	91.67%	97.22%	36
NORFOLK VA S&DC	TASLEY MAIN OFFICE	X		X	92.65%	95.38%	476	97.70%	99.18%	609	95.48%	97.51%	1,085	97.59%	98.25%	457	92.59%	100.00%	27
NORFOLK VA S&DC	TOWNSEND MAIN OFFICE	X		X	86.67%	91.11%	135	94.74%	94.74%	38	88.44%	91.91%	173	98.14%	98.76%	161	100.00%	100.00%	10
NORFOLK VA S&DC	VIRGINIA BEACH ACREDALE BRANCH	X		X	83.71%	92.51%	761	92.57%	96.39%	9,511	91.91%	96.11%	10,272	95.80%	97.03%	976	88.89%	90.28%	72
NORFOLK VA S&DC	VIRGINIA BEACH ACREDALE CARRIER ANNEX		X	X	90.62%	96.20%	73,009	88.49%	96.01%	18,232	90.19%	96.16%	91,241	96.38%	98.64%	130,320	96.50%	97.81%	5,489
NORFOLK VA S&DC	VIRGINIA BEACH BACK BAY STA	X		X	91.01%	96.48%	5,170	89.02%	94.92%	1,712	90.51%	96.09%	6,882	92.36%	97.54%	8,176	74.19%	76.05%	430
NORFOLK VA S&DC	VIRGINIA BEACH BAYSIDE STATION		X	X	90.76%	94.58%	64,776	88.97%	96.32%	14,348	90.44%	94.90%	79,124	97.35%	98.81%	97,207	93.67%	96.75%	4,805
NORFOLK VA S&DC	VIRGINIA BEACH HAYGOOD RETAIL UNIT	X		X	91.88%	97.17%	1,096	92.04%	96.78%	653	91.94%	97.03%	1,749	98.15%	98.55%	757	100.00%	100.00%	83
NORFOLK VA S&DC	VIRGINIA BEACH LONDON BRIDGE CARRIER ANX		X	X	91.74%	96.73%	111,065	90.13%	96.56%	38,302	91.33%	96.68%	149,367	97.33%	98.46%	194,200	76.98%	80.99%	9,726
NORFOLK VA S&DC	VIRGINIA BEACH MAIN OFFICE		X	X	93.91%	98.26%	77,147	89.49%	96.29%	25,604	92.81%	97.77%	102,751	97.03%	98.63%	99,958	93.90%	96.80%	5,036
NORFOLK VA S&DC	VIRGINIA BEACH PRINCESS ANNE STA		X	X	93.64%	97.70%	90,620	91.28%	97.11%	37,163	92.95%	97.53%	127,783	96.88%	98.35%	160,708	94.92%	96.46%	6,883
NORFOLK VA S&DC	VIRGINIA BEACH WITCH DUCK STATION		X	X	92.59%	96.52%	89,168	87.36%	95.41%	45,516	90.83%	96.15%	134,684	97.36%	98.67%	100,496	96.06%	97.76%	4,238
NORFOLK VA S&DC	WACHAPREAGUE MAIN OFFICE	X		X	93.85%	94.76%	439	92.61%	97.54%	203	93.46%	95.64%	642	99.33%	99.46%	747	85.11%	87.23%	47
NORFOLK VA S&DC	WANCHESE MAIN OFFICE	X		X	87.93%	94.46%	2,112	81.13%	95.07%	710	86.22%	94.61%	2,822	91.51%	95.30%	2,298	85.19%	87.96%	108
NORFOLK VA S&DC	WILLIS WHARF MAIN OFFICE	X		X	91.18%	94.12%	170	91.38%	96.55%	116	91.26%	95.10%	286	97.69%	97.69%	303	100.00%	100.00%	19
NORFOLK VA S&DC	WINDSOR MAIN OFFICE		X	X	88.42%	93.57%	22,993	85.80%	97.49%	8,438	87.72%	94.62%	31,431	96.52%	97.83%	29,941	85.93%	93.71%	1,478
NORFOLK VA S&DC	WINFALL MAIN OFFICE	X		X	93.63%	97.38%	267	92.68%	97.56%	82	93.41%	97.42%	349	91.26%	95.10%	286	73.33%	93.33%	15
NORFOLK VA S&DC	WINTON MAIN OFFICE	X		X	76.24%	94.74%	3,308	77.83%	92.41%	1,502	76.74%	94.01%	4,810	93.77%	95.97%	3,673	89.08%	96.55%	174
NORFOLK VA S&DC Total					91.20%	96.09%	1,648,883	88.87%	96.22%	534,589	90.63%	96.12%	2,183,472	95.85%	97.90%	2,377,423	88.02%	93.79%	106,312

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Norfolk HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	USPS GROUND ADVANTAGE			PRIORITY MAIL			PARCEL SELECT DDU		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
NORFOLK VA S&DC	TANGIER MAIN OFFICE	X		X	91.94%	95.16%	62	83.33%	100.00%	6	100.00%	100.00%	22
NORFOLK VA S&DC	TASLEY MAIN OFFICE	X		X	93.33%	100.00%	15	85.71%	100.00%	7	100.00%	100.00%	8
NORFOLK VA S&DC	TOWNSEND MAIN OFFICE	X		X	86.67%	100.00%	15	100.00%	100.00%	3	100.00%	100.00%	2
NORFOLK VA S&DC	VIRGINIA BEACH ACREDALE BRANCH	X		X	100.00%	100.00%	14	66.67%	93.33%	15	100.00%	100.00%	15
NORFOLK VA S&DC	VIRGINIA BEACH ACREDALE CARRIER ANNEX		X	X	93.26%	97.32%	5,933	88.44%	96.89%	1,609	99.92%	99.98%	13,068
NORFOLK VA S&DC	VIRGINIA BEACH BACK BAY STA	X		X	90.50%	97.93%	579	85.39%	94.94%	178	100.00%	100.00%	364
NORFOLK VA S&DC	VIRGINIA BEACH BAYSIDE STATION		X	X	93.59%	97.80%	4,323	88.70%	97.56%	1,310	99.92%	99.99%	8,355
NORFOLK VA S&DC	VIRGINIA BEACH HAYGOOD RETAIL UNIT	X		X	100.00%	100.00%	15	100.00%	100.00%	5	100.00%	100.00%	22
NORFOLK VA S&DC	VIRGINIA BEACH LONDON BRIDGE CARRIER ANX		X	X	93.10%	97.44%	9,348	86.79%	96.20%	2,870	99.96%	100.00%	16,996
NORFOLK VA S&DC	VIRGINIA BEACH MAIN OFFICE		X	X	92.95%	97.28%	5,365	88.12%	96.02%	1,482	99.95%	99.98%	8,481
NORFOLK VA S&DC	VIRGINIA BEACH PRINCESS ANNE STA		X	X	93.22%	97.25%	8,196	89.23%	97.46%	2,248	99.91%	99.97%	15,107
NORFOLK VA S&DC	VIRGINIA BEACH WITCH DUCK STATION		X	X	93.46%	97.59%	5,031	90.62%	96.78%	1,461	99.86%	99.99%	8,818
NORFOLK VA S&DC	WACHAPREAGUE MAIN OFFICE	X		X	88.00%	94.00%	50	81.82%	100.00%	11	100.00%	100.00%	22
NORFOLK VA S&DC	WANCHESE MAIN OFFICE	X		X	88.69%	97.02%	168	84.31%	96.08%	51	100.00%	100.00%	38
NORFOLK VA S&DC	WILLIS WHARF MAIN OFFICE	X		X	90.00%	90.00%	10	100.00%	100.00%	6	100.00%	100.00%	8
NORFOLK VA S&DC	WINDSOR MAIN OFFICE		X	X	77.99%	94.89%	1,486	65.10%	93.84%	341	100.00%	100.00%	2,723
NORFOLK VA S&DC	WINFALL MAIN OFFICE	X		X	81.82%	81.82%	11	75.00%	75.00%	4	100.00%	100.00%	4
NORFOLK VA S&DC	WINTON MAIN OFFICE	X		X	77.62%	83.22%	143	81.25%	81.25%	32	100.00%	100.00%	35
NORFOLK VA S&DC Total					92.11%	96.91%	110,799	87.31%	96.46%	31,379	99.90%	99.98%	207,065

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Richmond HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	FIRST CLASS PRESORT			SINGLE PIECE FIRST CLASS			FIRST CLASS COMPOSITE			USPS MARKETING MAIL			PERIODICALS		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
RICHMOND VA S&DC	ACHILLES MAIN OFFICE	X		X	92.68%	95.73%	164	75.93%	75.93%	54	88.53%	90.83%	218	86.49%	90.35%	259	76.47%	76.47%	17
RICHMOND VA S&DC	ALBERTA MAIN OFFICE	X		X	93.74%	98.04%	2,957	93.12%	97.29%	886	93.60%	97.87%	3,843	94.65%	95.78%	4,096	88.43%	89.81%	216
RICHMOND VA S&DC	ARK MAIN OFFICE	X		X	90.44%	92.90%	366	93.75%	97.92%	144	91.37%	94.31%	510	86.52%	90.07%	705	91.18%	92.65%	68
RICHMOND VA S&DC	BENA MAIN OFFICE	X		X	93.88%	96.73%	245	89.74%	94.02%	117	92.54%	95.86%	362	89.13%	91.68%	469	89.13%	93.48%	46
RICHMOND VA S&DC	BUCKINGHAM MAIN OFFICE	X		X	94.18%	96.67%	2,009	94.69%	97.06%	1,564	94.40%	96.84%	3,573	92.77%	94.15%	3,861	94.18%	95.77%	189
RICHMOND VA S&DC	BURGESS MAIN OFFICE	X		X	92.72%	95.35%	838	90.75%	92.70%	411	92.07%	94.48%	1,249	91.30%	93.35%	1,610	83.80%	88.03%	142
RICHMOND VA S&DC	BURKEVILLE MAIN OFFICE	X		X	94.39%	97.41%	5,530	93.33%	97.23%	2,204	94.09%	97.36%	7,734	92.31%	94.68%	9,758	83.30%	86.46%	443
RICHMOND VA S&DC	CALLAO MAIN OFFICE	X		X	90.09%	95.44%	3,884	91.12%	93.44%	1,632	90.39%	94.85%	5,516	90.97%	94.45%	6,789	87.75%	93.14%	408
RICHMOND VA S&DC	CAPRON MAIN OFFICE	X		X	94.96%	97.42%	4,684	91.86%	96.29%	1,511	94.21%	97.14%	6,195	89.20%	90.26%	6,188	84.50%	87.08%	387
RICHMOND VA S&DC	CARTERSVILLE MAIN OFFICE	X		X	91.93%	95.34%	1,524	84.48%	87.03%	509	90.06%	93.26%	2,033	90.48%	92.16%	2,846	83.97%	83.97%	156
RICHMOND VA S&DC	CHARLES CITY MAIN OFFICE	X		X	90.14%	92.46%	4,798	95.00%	96.80%	2,942	91.99%	94.11%	7,740	94.61%	95.46%	12,155	85.59%	86.46%	576
RICHMOND VA S&DC	CHASE CITY MAIN OFFICE		X	X	91.15%	95.94%	8,256	91.03%	94.98%	4,160	91.11%	95.62%	12,416	91.19%	95.22%	14,930	92.50%	97.03%	573
RICHMOND VA S&DC	CHURCH ROAD MAIN OFFICE	X		X	93.12%	96.77%	3,869	85.22%	94.31%	1,177	91.28%	96.20%	5,046	92.72%	93.55%	7,210	87.26%	90.79%	369
RICHMOND VA S&DC	COBBS CREEK MAIN OFFICE	X		X	87.95%	89.80%	2,648	86.68%	89.39%	773	87.66%	89.71%	3,421	90.43%	92.02%	4,850	81.75%	85.77%	274
RICHMOND VA S&DC	COLES POINT MAIN OFFICE	X		X	91.38%	94.83%	58	97.73%	97.73%	44	94.12%	96.08%	102	91.35%	96.15%	104	88.89%	100.00%	9
RICHMOND VA S&DC	CORBIN MAIN OFFICE	X		X	90.83%	93.58%	109	84.44%	88.89%	45	88.96%	92.21%	154	90.46%	95.02%	241	92.31%	92.31%	13
RICHMOND VA S&DC	CREWE MAIN OFFICE	X		X	93.12%	95.39%	5,815	91.92%	94.69%	2,240	92.79%	95.20%	8,055	93.20%	94.44%	10,356	88.11%	90.53%	454
RICHMOND VA S&DC	DAHLGREN MPO	X		X	92.77%	96.19%	1,024	90.85%	93.90%	459	92.18%	95.48%	1,483	96.46%	97.62%	1,809	89.81%	93.20%	206
RICHMOND VA S&DC	DELTAVILLE MAIN OFFICE	X		X	83.24%	91.48%	2,571	93.00%	95.91%	1,100	86.16%	92.81%	3,671	93.98%	95.31%	5,714	84.57%	85.37%	376
RICHMOND VA S&DC	DEWITT MAIN OFFICE	X		X	95.97%	98.12%	1,812	90.34%	93.76%	497	94.76%	97.18%	2,309	92.72%	93.91%	3,037	93.33%	93.33%	135
RICHMOND VA S&DC	DILLWYN MAIN OFFICE		X	X	92.86%	95.85%	5,756	89.60%	94.78%	2,722	91.81%	95.51%	8,478	92.57%	93.53%	9,247	92.34%	96.65%	418
RICHMOND VA S&DC	DINWIDDIE MAIN OFFICE	X		X	81.65%	87.45%	2,207	86.11%	94.04%	1,778	83.64%	90.39%	3,985	93.61%	96.36%	6,763	87.90%	91.07%	347
RICHMOND VA S&DC	DOGUE MAIN OFFICE	X		X	85.19%	87.04%	54	85.71%	85.71%	28	85.37%	86.59%	82	90.30%	94.78%	134	92.86%	92.86%	14
RICHMOND VA S&DC	EVERGREEN MAIN OFFICE			X	98.15%	98.15%	54	87.10%	93.55%	31	94.12%	96.47%	85	93.94%	93.94%	165	66.67%	88.89%	9
RICHMOND VA S&DC	GARRISONVILLE MAIN OFFICE	X		X	95.00%	97.04%	540	86.67%	90.67%	150	93.19%	95.65%	690	89.89%	95.18%	643	78.72%	78.72%	47
RICHMOND VA S&DC	GLOUCESTER POINT MAIN OFFICE	X		X	92.92%	96.56%	2,386	89.65%	95.93%	1,130	91.87%	96.36%	3,516	95.26%	96.02%	5,549	78.82%	85.25%	373
RICHMOND VA S&DC	HANOVER MAIN OFFICE	X		X	92.16%	95.64%	3,483	93.95%	96.96%	3,157	93.01%	96.27%	6,640	93.98%	96.03%	6,928	84.02%	87.05%	363
RICHMOND VA S&DC	HARTFIELD MAIN OFFICE	X		X	81.65%	84.08%	2,758	90.16%	95.69%	1,067	84.03%	87.32%	3,825	93.08%	95.18%	5,161	77.67%	80.91%	309
RICHMOND VA S&DC	HARTWOOD MAIN OFFICE	X		X	94.74%	96.99%	266	88.24%	91.18%	68	93.41%	95.81%	334	90.42%	92.65%	313	66.67%	72.73%	33
RICHMOND VA S&DC	HAYNESVILLE MAIN OFFICE	X		X	96.17%	98.85%	261	89.68%	93.25%	252	92.98%	96.10%	513	84.90%	92.31%	351	71.43%	78.57%	28
RICHMOND VA S&DC	IRVINGTON MAIN OFFICE	X		X	93.74%	96.43%	3,113	94.57%	97.14%	2,025	94.06%	96.71%	5,138	93.98%	95.24%	7,670	91.48%	93.72%	446
RICHMOND VA S&DC	JARRATT MAIN OFFICE	X		X	92.79%	97.06%	2,718	87.61%	93.26%	1,469	90.97%	95.72%	4,187	95.44%	96.09%	5,109	85.45%	88.10%	378

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Richmond HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	USPS GROUND ADVANTAGE			PRIORITY MAIL			PARCEL SELECT DDU		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
RICHMOND VA S&DC	ACHILLES MAIN OFFICE	X		X	87.50%	100.00%	8			-	100.00%	100.00%	1
RICHMOND VA S&DC	ALBERTA MAIN OFFICE	X		X	89.18%	94.81%	231	87.65%	95.06%	81	100.00%	100.00%	40
RICHMOND VA S&DC	ARK MAIN OFFICE	X		X	100.00%	100.00%	17	90.00%	90.00%	10	100.00%	100.00%	11
RICHMOND VA S&DC	BENA MAIN OFFICE	X		X	75.00%	100.00%	4	100.00%	100.00%	4	100.00%	100.00%	7
RICHMOND VA S&DC	BUCKINGHAM MAIN OFFICE	X		X	89.16%	96.39%	249	96.46%	99.12%	113	100.00%	100.00%	34
RICHMOND VA S&DC	BURGESS MAIN OFFICE	X		X	91.03%	97.44%	78	82.14%	100.00%	28	100.00%	100.00%	22
RICHMOND VA S&DC	BURKEVILLE MAIN OFFICE	X		X	88.74%	95.87%	533	93.37%	98.19%	166	100.00%	100.00%	79
RICHMOND VA S&DC	CALLAO MAIN OFFICE	X		X	89.89%	95.63%	366	81.19%	94.06%	101	100.00%	100.00%	68
RICHMOND VA S&DC	CAPRON MAIN OFFICE	X		X	91.06%	95.03%	302	82.93%	87.80%	82	100.00%	100.00%	56
RICHMOND VA S&DC	CARTERSVILLE MAIN OFFICE	X		X	89.31%	96.23%	159	83.61%	95.08%	61	100.00%	100.00%	10
RICHMOND VA S&DC	CHARLES CITY MAIN OFFICE	X		X	89.78%	95.22%	460	87.74%	98.06%	155	100.00%	100.00%	758
RICHMOND VA S&DC	CHASE CITY MAIN OFFICE		X	X	87.92%	96.02%	753	93.01%	97.31%	186	99.89%	100.00%	1,871
RICHMOND VA S&DC	CHURCH ROAD MAIN OFFICE	X		X	84.22%	93.93%	412	82.98%	96.81%	94	99.38%	100.00%	486
RICHMOND VA S&DC	COBBS CREEK MAIN OFFICE	X		X	85.43%	96.06%	254	84.62%	96.92%	65	100.00%	100.00%	64
RICHMOND VA S&DC	COLES POINT MAIN OFFICE	X		X	100.00%	100.00%	1			-	100.00%	100.00%	2
RICHMOND VA S&DC	CORBIN MAIN OFFICE	X		X	100.00%	100.00%	13	100.00%	100.00%	3	100.00%	100.00%	1
RICHMOND VA S&DC	CREWE MAIN OFFICE	X		X	88.91%	95.19%	541	95.12%	97.56%	123	100.00%	100.00%	1,372
RICHMOND VA S&DC	DAHLGREN MPO	X		X	89.77%	94.32%	88	82.14%	85.71%	28	100.00%	100.00%	13
RICHMOND VA S&DC	DELTAVILLE MAIN OFFICE	X		X	91.88%	97.08%	308	89.71%	97.06%	68	100.00%	100.00%	67
RICHMOND VA S&DC	DEWITT MAIN OFFICE	X		X	89.41%	95.88%	170	75.68%	94.59%	37	100.00%	100.00%	35
RICHMOND VA S&DC	DILLWYN MAIN OFFICE		X	X	84.98%	96.76%	586	89.77%	98.14%	215	99.94%	100.00%	1,806
RICHMOND VA S&DC	DINWIDDIE MAIN OFFICE	X		X	88.60%	96.49%	342	83.17%	95.05%	101	100.00%	100.00%	520
RICHMOND VA S&DC	DOGUE MAIN OFFICE	X		X	100.00%	100.00%	1			-			-
RICHMOND VA S&DC	EVERGREEN MAIN OFFICE			X			-			-	100.00%	100.00%	1
RICHMOND VA S&DC	GARRISONVILLE MAIN OFFICE	X		X	80.00%	88.00%	25	66.67%	80.95%	21	100.00%	100.00%	8
RICHMOND VA S&DC	GLOUCESTER POINT MAIN OFFICE	X		X	86.64%	94.95%	277	93.55%	95.16%	62	100.00%	100.00%	85
RICHMOND VA S&DC	HANOVER MAIN OFFICE	X		X	86.25%	97.13%	349	78.86%	92.68%	123	100.00%	100.00%	73
RICHMOND VA S&DC	HARTFIELD MAIN OFFICE	X		X	91.64%	96.52%	287	83.95%	96.30%	81	100.00%	100.00%	58
RICHMOND VA S&DC	HARTWOOD MAIN OFFICE	X		X	66.67%	88.89%	9	83.33%	100.00%	6	100.00%	100.00%	6
RICHMOND VA S&DC	HAYNESVILLE MAIN OFFICE	X		X	87.50%	87.50%	8	83.33%	83.33%	6	100.00%	100.00%	6
RICHMOND VA S&DC	IRVINGTON MAIN OFFICE	X		X	93.23%	97.23%	325	87.07%	96.55%	116	100.00%	100.00%	55
RICHMOND VA S&DC	JARRATT MAIN OFFICE	X		X	89.03%	96.62%	237	84.00%	93.33%	75	100.00%	100.00%	49

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Richmond HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	FIRST CLASS PRESORT			SINGLE PIECE FIRST CLASS			FIRST CLASS COMPOSITE			USPS MARKETING MAIL			PERIODICALS		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
RICHMOND VA S&DC	JERSEY MAIN OFFICE	X		X	94.12%	96.64%	119	83.33%	86.67%	30	91.95%	94.63%	149	94.24%	96.04%	278	86.67%	100.00%	15
RICHMOND VA S&DC	KEYSVILLE MAIN OFFICE	X		X	93.72%	97.17%	3,852	93.55%	97.15%	1,441	93.67%	97.17%	5,293	92.45%	94.72%	6,491	90.41%	92.05%	365
RICHMOND VA S&DC	KILMARNOCK MAIN OFFICE	X		X	92.31%	95.36%	3,968	86.06%	95.15%	4,024	89.16%	95.26%	7,992	95.19%	96.19%	7,821	94.11%	95.76%	543
RICHMOND VA S&DC	KINSALE MAIN OFFICE	X		X	94.39%	96.99%	3,494	92.56%	95.33%	1,263	93.90%	96.55%	4,757	91.54%	95.74%	6,179	88.99%	95.36%	345
RICHMOND VA S&DC	LANCASTER MAIN OFFICE	X		X	93.14%	96.23%	4,374	94.17%	97.14%	1,956	93.46%	96.51%	6,330	91.58%	95.19%	8,586	54.65%	94.59%	591
RICHMOND VA S&DC	LIGHTFOOT MAIN OFFICE	X		X	94.42%	96.60%	412	93.37%	95.76%	377	93.92%	96.20%	789	95.77%	97.71%	568	86.84%	92.11%	38
RICHMOND VA S&DC	LIVELY MAIN OFFICE	X		X	88.24%	91.44%	187	94.96%	97.84%	139	91.10%	94.17%	326	94.07%	95.76%	236	81.48%	85.19%	27
RICHMOND VA S&DC	MCKENNEY MAIN OFFICE	X		X	94.04%	97.39%	1,995	92.22%	97.14%	733	93.55%	97.32%	2,728	94.55%	95.20%	4,641	89.67%	91.30%	184
RICHMOND VA S&DC	MERRY POINT MAIN OFFICE			X	95.00%	98.33%	60	83.33%	90.00%	30	91.11%	95.56%	90	93.91%	96.09%	230	73.91%	82.61%	23
RICHMOND VA S&DC	MILLERS TAVERN MAIN OFFICE	X		X	94.90%	97.45%	353	96.79%	97.44%	156	95.48%	97.45%	509	94.81%	97.10%	482	70.59%	82.35%	17
RICHMOND VA S&DC	MOLLUSK MAIN OFFICE			X	91.20%	94.40%	125	98.61%	100.00%	72	93.91%	96.45%	197	90.06%	93.17%	161	70.37%	81.48%	27
RICHMOND VA S&DC	MORATTICO MAIN OFFICE			X	87.50%	91.67%	24	100.00%	100.00%	19	93.02%	95.35%	43	88.89%	95.83%	72	30.00%	40.00%	10
RICHMOND VA S&DC	MOUNT HOLLY MAIN OFFICE	X		X	94.59%	95.95%	148	96.23%	96.23%	53	95.02%	96.02%	201	92.00%	96.31%	325	63.64%	63.64%	11
RICHMOND VA S&DC	NINDE MAIN OFFICE	X		X	97.44%	100.00%	78	85.00%	90.00%	20	94.90%	97.96%	98	97.80%	98.35%	182	80.95%	80.95%	21
RICHMOND VA S&DC	NORGE MAIN OFFICE	X		X	93.71%	95.10%	286	92.50%	95.00%	120	93.35%	95.07%	406	90.17%	93.37%	407	91.11%	95.56%	45
RICHMOND VA S&DC	NORTH MAIN OFFICE	X		X	93.97%	96.00%	1,775	86.13%	90.15%	548	92.12%	94.62%	2,323	87.61%	91.82%	2,897	80.34%	80.90%	178
RICHMOND VA S&DC	NOTTOWAY MAIN OFFICE			X	92.21%	93.51%	77	90.78%	96.81%	282	91.09%	96.10%	359	93.14%	96.08%	102	100.00%	100.00%	8
RICHMOND VA S&DC	OLDHAMS MAIN OFFICE	X		X	94.21%	95.87%	121	96.97%	100.00%	33	94.81%	96.75%	154	85.41%	98.38%	185	57.14%	57.14%	7
RICHMOND VA S&DC	OPHELIA MAIN OFFICE			X	91.67%	93.18%	132	98.59%	100.00%	71	94.09%	95.57%	203	93.28%	94.53%	402	71.79%	79.49%	39
RICHMOND VA S&DC	ORDINARY MAIN OFFICE	X		X	90.38%	94.23%	104	90.79%	93.42%	76	90.56%	93.89%	180	92.01%	93.11%	363	78.95%	94.74%	19
RICHMOND VA S&DC	PAMPLIN MAIN OFFICE	X		X	92.78%	97.41%	3,478	90.42%	94.81%	1,232	92.17%	96.73%	4,710	91.75%	95.91%	5,889	93.22%	96.61%	295
RICHMOND VA S&DC	PARTLOW MAIN OFFICE	X		X	89.53%	93.77%	3,036	91.50%	94.90%	882	89.97%	94.03%	3,918	88.06%	92.30%	5,571	90.46%	90.46%	283
RICHMOND VA S&DC	PORT ROYAL MAIN OFFICE	X		X	89.59%	93.42%	730	89.96%	93.05%	259	89.69%	93.33%	989	90.59%	95.01%	1,382	89.29%	91.67%	84
RICHMOND VA S&DC	REEDVILLE MAIN OFFICE	X		X	92.11%	95.55%	2,470	92.99%	96.88%	1,412	92.43%	96.03%	3,882	95.70%	97.15%	5,903	84.55%	87.05%	440
RICHMOND VA S&DC	RICHMOND CENTRAL STATION	X		X	87.68%	94.20%	138	92.38%	92.99%	328	90.99%	93.35%	466	93.60%	96.00%	125	85.71%	85.71%	7
RICHMOND VA S&DC	RUBY MAIN OFFICE			X	98.89%	100.00%	90	86.67%	93.33%	15	97.14%	99.05%	105	88.57%	89.52%	105	66.67%	66.67%	9
RICHMOND VA S&DC	RUTHER GLEN LADYSMITH MAIN OFFICE	X		X	91.00%	93.00%	300	88.41%	91.30%	138	90.18%	92.47%	438	94.41%	95.21%	501	89.13%	95.65%	46
RICHMOND VA S&DC	RUTHVILLE MAIN OFFICE	X		X	95.65%	97.83%	92	93.55%	93.55%	31	95.12%	96.75%	123	89.73%	91.78%	146	36.36%	36.36%	11
RICHMOND VA S&DC	SAINT STEPHENS CHURCH MAIN OFFICE	X		X	96.04%	97.96%	5,101	92.51%	94.90%	1,588	95.20%	97.23%	6,689	90.59%	93.35%	5,460	82.16%	83.63%	342
RICHMOND VA S&DC	SCHLEY MAIN OFFICE			X	100.00%	100.00%	18	90.00%	90.00%	10	96.43%	96.43%	28	81.25%	87.50%	32	33.33%	33.33%	3
RICHMOND VA S&DC	SEALSTON MAIN OFFICE	X		X	93.83%	97.53%	81	93.55%	96.77%	31	93.75%	97.32%	112	91.36%	94.44%	162	83.33%	87.50%	24
RICHMOND VA S&DC	SEDLEY MAIN OFFICE	X		X	97.22%	98.68%	1,368	92.36%	94.98%	458	96.00%	97.75%	1,826	94.26%	95.16%	2,211	93.28%	93.28%	134

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

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Richmond HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	USPS GROUND ADVANTAGE			PRIORITY MAIL			PARCEL SELECT DDU		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
RICHMOND VA S&DC	JERSEY MAIN OFFICE	X		X	100.00%	100.00%	5	100.00%	100.00%	5	100.00%	100.00%	3
RICHMOND VA S&DC	KEYSVILLE MAIN OFFICE	X		X	88.11%	94.71%	454	94.33%	96.45%	141	100.00%	100.00%	982
RICHMOND VA S&DC	KILMARNOCK MAIN OFFICE	X		X	92.59%	96.63%	297	84.13%	88.89%	126	100.00%	100.00%	370
RICHMOND VA S&DC	KINSALE MAIN OFFICE	X		X	92.25%	96.48%	284	91.96%	97.32%	112	100.00%	100.00%	74
RICHMOND VA S&DC	LANCASTER MAIN OFFICE	X		X	92.01%	97.58%	413	85.59%	96.61%	118	100.00%	100.00%	345
RICHMOND VA S&DC	LIGHTFOOT MAIN OFFICE	X		X	80.00%	93.33%	15	83.33%	100.00%	6	100.00%	100.00%	6
RICHMOND VA S&DC	LIVELY MAIN OFFICE	X		X	100.00%	100.00%	9	100.00%	100.00%	6	100.00%	100.00%	7
RICHMOND VA S&DC	MCKENNEY MAIN OFFICE	X		X	89.82%	96.02%	226	79.37%	92.06%	63	100.00%	100.00%	658
RICHMOND VA S&DC	MERRY POINT MAIN OFFICE			X	100.00%	100.00%	3			-	100.00%	100.00%	1
RICHMOND VA S&DC	MILLERS TAVERN MAIN OFFICE	X		X	92.00%	100.00%	25	62.50%	100.00%	8	100.00%	100.00%	6
RICHMOND VA S&DC	MOLLUSK MAIN OFFICE			X	100.00%	100.00%	5	66.67%	100.00%	3	100.00%	100.00%	2
RICHMOND VA S&DC	MORATTICO MAIN OFFICE			X			-	0.00%	100.00%	1	100.00%	100.00%	2
RICHMOND VA S&DC	MOUNT HOLLY MAIN OFFICE	X		X	100.00%	100.00%	10	83.33%	100.00%	6	100.00%	100.00%	3
RICHMOND VA S&DC	NINDE MAIN OFFICE	X		X	100.00%	100.00%	7	100.00%	100.00%	4	100.00%	100.00%	2
RICHMOND VA S&DC	NORGE MAIN OFFICE	X		X	77.78%	83.33%	18	80.00%	80.00%	5	100.00%	100.00%	2
RICHMOND VA S&DC	NORTH MAIN OFFICE	X		X	90.36%	97.59%	166	86.84%	97.37%	76	100.00%	100.00%	44
RICHMOND VA S&DC	NOTTOWAY MAIN OFFICE			X	80.00%	80.00%	5			-	100.00%	100.00%	1
RICHMOND VA S&DC	OLDHAMS MAIN OFFICE	X		X	92.31%	92.31%	13	75.00%	100.00%	4	100.00%	100.00%	8
RICHMOND VA S&DC	OPHELIA MAIN OFFICE			X	94.12%	100.00%	17	50.00%	100.00%	6	100.00%	100.00%	4
RICHMOND VA S&DC	ORDINARY MAIN OFFICE	X		X	0.00%	50.00%	2			-	100.00%	100.00%	3
RICHMOND VA S&DC	PAMPLIN MAIN OFFICE	X		X	90.41%	95.89%	292	93.16%	97.44%	117	100.00%	100.00%	58
RICHMOND VA S&DC	PARTLOW MAIN OFFICE	X		X	87.70%	94.39%	374	84.54%	96.91%	97	99.82%	100.00%	1,107
RICHMOND VA S&DC	PORT ROYAL MAIN OFFICE	X		X	86.76%	89.71%	68	83.33%	96.67%	30	100.00%	100.00%	18
RICHMOND VA S&DC	REEDVILLE MAIN OFFICE	X		X	89.86%	97.10%	276	87.84%	97.30%	74	97.87%	97.87%	47
RICHMOND VA S&DC	RICHMOND CENTRAL STATION	X		X	50.00%	100.00%	2	66.67%	100.00%	3	100.00%	100.00%	2
RICHMOND VA S&DC	RUBY MAIN OFFICE			X	100.00%	100.00%	4			-			-
RICHMOND VA S&DC	RUTHER GLEN LADYSMITH MAIN OFFICE	X		X	91.67%	100.00%	12	66.67%	100.00%	3	100.00%	100.00%	13
RICHMOND VA S&DC	RUTHVILLE MAIN OFFICE	X		X	50.00%	100.00%	2	50.00%	50.00%	2	100.00%	100.00%	1
RICHMOND VA S&DC	SAINT STEPHENS CHURCH MAIN OFFICE	X		X	87.80%	96.73%	336	87.13%	96.04%	101	100.00%	100.00%	48
RICHMOND VA S&DC	SCHLEY MAIN OFFICE			X			-			-			-
RICHMOND VA S&DC	SEALSTON MAIN OFFICE	X		X	100.00%	100.00%	3			-	100.00%	100.00%	1
RICHMOND VA S&DC	SEDLEY MAIN OFFICE	X		X	91.22%	95.95%	148	76.19%	90.48%	21	100.00%	100.00%	23

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Richmond HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	FIRST CLASS PRESORT			SINGLE PIECE FIRST CLASS			FIRST CLASS COMPOSITE			USPS MARKETING MAIL			PERIODICALS		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
RICHMOND VA S&DC	SHACKLEFORDS MAIN OFFICE	X		X	96.47%	98.10%	4,731	90.19%	93.08%	968	95.40%	97.25%	5,699	88.96%	91.84%	5,334	77.03%	86.34%	344
RICHMOND VA S&DC	STONY CREEK MAIN OFFICE	X		X	92.51%	96.79%	3,952	87.21%	96.09%	1,533	91.03%	96.59%	5,485	94.40%	95.02%	9,036	89.45%	93.14%	379
RICHMOND VA S&DC	STUDLEY MAIN OFFICE	X		X	91.46%	98.17%	164	96.55%	97.70%	87	93.23%	98.01%	251	93.78%	98.56%	209	73.08%	84.62%	26
RICHMOND VA S&DC	SUSSEX MAIN OFFICE	X		X	76.74%	81.40%	43	84.12%	85.84%	233	82.97%	85.14%	276	81.48%	86.42%	81	83.33%	83.33%	6
RICHMOND VA S&DC	SUTHERLAND MAIN OFFICE	X		X	85.32%	94.78%	3,332	87.28%	93.40%	1,030	85.79%	94.45%	4,362	95.27%	95.87%	6,216	93.31%	95.17%	269
RICHMOND VA S&DC	THORNBURG MAIN OFFICE	X		X	93.09%	97.34%	376	95.68%	97.67%	301	94.24%	97.49%	677	92.07%	94.10%	593	91.30%	93.48%	46
RICHMOND VA S&DC	TOPPING MAIN OFFICE	X		X	84.75%	87.46%	2,105	92.02%	95.06%	789	86.73%	89.53%	2,894	88.27%	90.60%	3,435	58.88%	66.36%	214
RICHMOND VA S&DC	VICTORIA MAIN OFFICE	X		X	88.68%	91.96%	4,142	90.19%	94.38%	1,834	89.14%	92.70%	5,976	91.71%	94.40%	7,940	86.93%	89.97%	329
RICHMOND VA S&DC	WARE NECK MAIN OFFICE	X		X	93.23%	95.22%	251	85.27%	89.15%	129	90.53%	93.16%	380	90.33%	92.83%	600	81.82%	93.94%	33
RICHMOND VA S&DC	WAVERLY MAIN OFFICE	X		X	90.44%	93.94%	4,308	91.00%	93.32%	1,977	90.61%	93.75%	6,285	94.89%	95.59%	7,344	90.03%	94.23%	381
RICHMOND VA S&DC	WHITE MARSH MAIN OFFICE	X		X	93.96%	95.89%	414	94.74%	95.26%	190	94.21%	95.70%	604	85.77%	89.06%	759	80.00%	84.44%	45
RICHMOND VA S&DC	WHITE STONE MAIN OFFICE	X		X	94.84%	97.76%	2,637	92.91%	96.54%	1,241	94.22%	97.37%	3,878	95.79%	96.48%	6,016	94.76%	96.50%	515
RICHMOND VA S&DC	WICOMICO CHURCH MAIN OFFICE	X		X	92.84%	95.42%	349	91.44%	94.65%	187	92.35%	95.15%	536	89.06%	92.36%	759	94.03%	95.52%	67
RICHMOND VA S&DC	WICOMICO MAIN OFFICE	X		X	95.12%	95.47%	287	94.17%	96.12%	103	94.87%	95.64%	390	90.36%	92.12%	685	92.31%	98.08%	52
RICHMOND VA S&DC Total					91.96%	95.40%	142,434	91.04%	95.19%	64,775	91.67%	95.33%	207,209	92.68%	94.68%	262,122	85.49%	90.14%	14,719

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

Richmond HUB – Performance of Downstream Post Offices

HUB NAME	DOWNSTREAM DU	PKG SORT	PKG HUB	MAIL HUB	USPS GROUND ADVANTAGE			PRIORITY MAIL			PARCEL SELECT DDU		
					SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME	SCORE	PLUS 1 SCORE	VOLUME
RICHMOND VA S&DC	SHACKLEFORDS MAIN OFFICE	X		X	88.28%	95.60%	273	83.75%	95.00%	80	99.65%	99.65%	282
RICHMOND VA S&DC	STONY CREEK MAIN OFFICE	X		X	90.25%	97.75%	400	89.36%	95.74%	94	100.00%	100.00%	180
RICHMOND VA S&DC	STUDLEY MAIN OFFICE	X		X	100.00%	100.00%	6	71.43%	100.00%	7	100.00%	100.00%	2
RICHMOND VA S&DC	SUSSEX MAIN OFFICE	X		X	0.00%	0.00%	1	33.33%	33.33%	3			-
RICHMOND VA S&DC	SUTHERLAND MAIN OFFICE	X		X	91.36%	97.01%	301	89.25%	97.85%	93	100.00%	100.00%	226
RICHMOND VA S&DC	THORNBURG MAIN OFFICE	X		X	100.00%	100.00%	8	100.00%	100.00%	7	100.00%	100.00%	4
RICHMOND VA S&DC	TOPPING MAIN OFFICE	X		X	91.43%	98.57%	210	94.00%	96.00%	50	100.00%	100.00%	19
RICHMOND VA S&DC	VICTORIA MAIN OFFICE	X		X	89.85%	95.25%	463	96.64%	99.16%	119	99.89%	99.89%	944
RICHMOND VA S&DC	WARE NECK MAIN OFFICE	X		X	90.91%	100.00%	11	66.67%	100.00%	6	100.00%	100.00%	8
RICHMOND VA S&DC	WAVERLY MAIN OFFICE	X		X	92.31%	96.62%	325	90.43%	95.74%	94	99.80%	100.00%	991
RICHMOND VA S&DC	WHITE MARSH MAIN OFFICE	X		X	83.33%	97.22%	36	95.65%	100.00%	23	100.00%	100.00%	7
RICHMOND VA S&DC	WHITE STONE MAIN OFFICE	X		X	89.42%	94.53%	274	83.33%	96.43%	84	100.00%	100.00%	179
RICHMOND VA S&DC	WICOMICO CHURCH MAIN OFFICE	X		X	82.61%	100.00%	23	88.89%	100.00%	9	100.00%	100.00%	23
RICHMOND VA S&DC	WICOMICO MAIN OFFICE	X		X	80.00%	90.00%	10	66.67%	100.00%	3	100.00%	100.00%	11
RICHMOND VA S&DC Total					89.19%	96.02%	13,225	87.66%	95.97%	4,021	99.91%	99.98%	14,381

Used mapping file provided by the S&DC CORE team. Data for week of 02/17/2024 to 02/23/2024. This future S&DC is currently serving as a HUB.

Color Legend: 98.00% 96.00% 92.00% 85.00% 0.00%

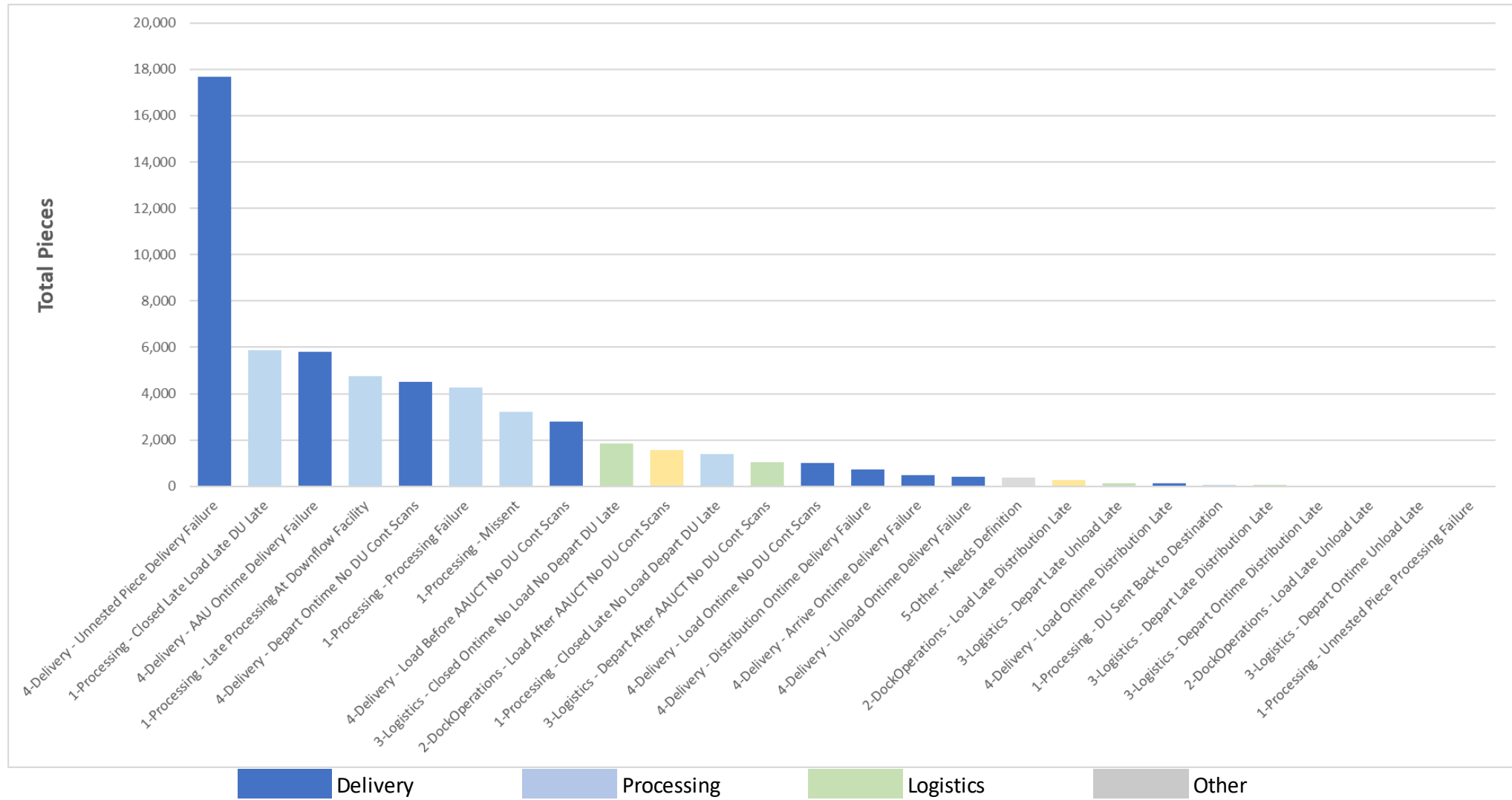
Destination Processing to Delivery Performance – All S&DCs

S&DC's Destination Processing to Delivery Failures (Root Causes)

Root Cause	PM		GA		Total Pieces	Total % of Total
	Pieces	% of Total	Pieces	% of Total		
1-Processing	5,071	3.62%	14,505	2.92%	19,576	3.07%
Closed Late Load Late DU Late	1,644	1.17%	4,236	0.85%	5,880	0.92%
Late Processing At Downflow Facility	1,208	0.86%	3,534	0.71%	4,742	0.74%
Processing Failure	1,077	0.77%	3,192	0.64%	4,269	0.67%
Missent	667	0.48%	2,546	0.51%	3,213	0.50%
Closed Late No Load Depart DU Late	452	0.32%	936	0.19%	1,388	0.22%
DU Sent Back to Destination	20	0.01%	58	0.01%	78	0.01%
Unnested Piece Processing Failure	3	0.00%	3	0.00%	6	0.00%
2-DockOperations	502	0.36%	1,364	0.27%	1,866	0.29%
Load After AAUCT No DU Cont Scans	446	0.32%	1,132	0.23%	1,578	0.25%
Load Late Distribution Late	51	0.04%	214	0.04%	265	0.04%
Load Late Unload Late	5	0.00%	18	0.00%	23	0.00%
3-Logistics	1,014	0.72%	2,140	0.43%	3,154	0.50%
Closed Overtime No Load No Depart DU Late	576	0.41%	1,280	0.26%	1,856	0.29%
Depart After AAUCT No DU Cont Scans	341	0.24%	713	0.14%	1,054	0.17%
Depart Late Unload Late	58	0.04%	83	0.02%	141	0.02%
Depart Late Distribution Late	26	0.02%	34	0.01%	60	0.01%
Depart Overtime Distribution Late	11	0.01%	23	0.00%	34	0.01%
Depart Overtime Unload Late	2	0.00%	7	0.00%	9	0.00%
4-Delivery	8,444	6.03%	25,131	5.06%	33,575	5.27%
Unnested Piece Delivery Failure	4,340	3.10%	13,334	2.68%	17,674	2.77%
AAU Overtime Delivery Failure	1,293	0.92%	4,523	0.91%	5,816	0.91%
Depart Overtime No DU Cont Scans	1,199	0.86%	3,314	0.67%	4,513	0.71%
Load Before AAUCT No DU Cont Scans	759	0.54%	2,034	0.41%	2,793	0.44%
Load Overtime No DU Cont Scans	303	0.22%	721	0.15%	1,024	0.16%
Distribution Overtime Delivery Failure	235	0.17%	501	0.10%	736	0.12%
Arrive Overtime Delivery Failure	116	0.08%	357	0.07%	473	0.07%
Unload Overtime Delivery Failure	68	0.05%	347	0.07%	415	0.07%
Load Overtime Distribution Late	131	0.09%		0.00%	131	0.02%
5-Other	110	0.08%	279	0.06%	389	0.06%
Needs Definition	110	0.08%	279	0.06%	389	0.06%
6-Overtime	124,902	89.19%	453,527	91.26%	578,429	90.81%
Overtime	124,902	89.19%	453,527	91.26%	578,429	90.81%
Grand Total	140,043	100.00%	496,946	100.00%	636,989	100.00%

Timeframe: Feb 17 - 23, 2024. This shows combined data for all the S&DC's that have been activated as of 9/9/2023.

S&DC's Destination Processing to Delivery Failures (PM and GA)



Timeframe: Feb 17 - 23, 2024. This shows combined data for all the S&DC's that have been activated as of 9/9/2023.

Richmond RPDC Performance

Richmond RPDC – Origin Service Performance

Postal Week End Date	First-Class Composite	Presort First-Class	Single Piece First-Class	USPS Marketing Mail	Periodicals	Priority Mail	USPS Ground Advantage
12/22/2023	49.15%	49.10%	49.16%	77.53%	40.67%	59.13%	52.63%
12/29/2023	54.53%	73.81%	52.47%	82.42%	63.96%	62.85%	66.67%
1/5/2024	62.00%	62.79%	61.87%	87.92%	65.30%	85.47%	83.22%
1/12/2024	71.08%	77.44%	69.89%	87.63%	70.12%	69.36%	71.33%
1/19/2024	72.11%	77.29%	70.42%	89.62%	73.89%	73.60%	78.79%
1/26/2024	66.72%	61.55%	69.96%	94.28%	72.61%	63.43%	72.88%
2/2/2024	77.78%	88.83%	73.15%	92.88%	86.32%	76.82%	77.81%
2/9/2024	76.06%	79.47%	74.94%	95.45%	85.47%	79.91%	80.86%
2/16/2024	78.87%	82.70%	77.78%	96.42%	85.26%	81.23%	81.87%
2/23/2024	81.82%	81.82%	81.82%	94.47%	85.64%	81.33%	86.44%

Shows service performance for ZIP-3s: 224-225, 229-239, 244, and 279. Scores for Mail reflect the overall scores.

Richmond RPDC – Destination Service Performance

Postal Week End Date	First-Class Composite	Presort First-Class	Single Piece First-Class	USPS Marketing Mail	Periodicals	Priority Mail	USPS Ground Advantage
12/22/2023	53.23%	66.41%	40.97%	77.69%	38.75%	56.75%	48.07%
12/29/2023	64.91%	77.71%	48.84%	82.30%	55.96%	73.28%	75.93%
1/5/2024	74.20%	81.31%	59.88%	89.84%	65.85%	88.02%	84.25%
1/12/2024	73.74%	77.38%	64.85%	87.28%	67.31%	77.76%	71.92%
1/19/2024	75.94%	78.48%	68.49%	89.85%	72.13%	79.16%	81.51%
1/26/2024	74.10%	76.91%	67.01%	93.49%	71.32%	62.59%	75.82%
2/2/2024	79.96%	83.89%	70.80%	91.96%	85.13%	80.91%	84.29%
2/9/2024	81.87%	86.41%	71.79%	94.77%	84.11%	85.61%	88.48%
2/16/2024	81.06%	83.60%	75.52%	96.09%	81.63%	85.30%	85.82%
2/23/2024	87.07%	89.60%	81.14%	93.67%	84.64%	88.72%	92.04%

Shows service performance for ZIP-3s: 224-225, 229-239, 244, and 279. Scores for Mail reflect the overall scores.

Thank You / Questions

Appendix

Backup | Decisions for carrier relocation (Sep 2024)

S&DC name	Spoke offices	Total routes	Net change in op. var.	Decision
LAKE CHARLES – MAIN OFFICE	LAKE CHARLES - MAIN OFFICE	41	\$11,035,044	Approval to relocate carriers (limited to 98 parking spots; need to find 2 additional to relocate Drew and Moss Bluff)
	LAKE CHARLES - DREW STATION	47	\$4,870,640	
	LAKE CHARLES - MOSS BLUFF STATION	12	\$1,858,066	
	TOTAL	100		
OLYMPIA – HUB STATION	OLYMPIA – HUB STATION	48	\$3,017,893	Approval to relocate carriers (Include Rochester despite net change in operating variance given space constraints)
	OLYMPIA - MAIN OFFICE	54	\$18,838,080	
	RAINIER - MAIN OFFICE	3	\$168,503	
	MCCLEARY - MAIN OFFICE	2	\$29,281	
	DUPONT - MAIN OFFICE	5	(\$93,634)	
	ROCHESTER - MAIN OFFICE	8	(\$557,544)	
	TOTAL	120		
SEVERNA PARK - MAIN OFFICE	SEVERNA PARK - MAIN OFFICE	22	\$3,374,299	Approval to relocate carriers (Facilities to evaluate parking options for 39 routes at Pasadena MPO)
	MILLERSVILLE - MAIN OFFICE	36	\$1,988,242	
	GAMBRILLS - MAIN OFFICE	9	\$435,455	
	SEVERN - MAIN OFFICE	18	\$5,661	
	TOTAL	85		
SHAWNEE MISSION - MAIN OFFICE	SHAWNEE MISSION - MAIN OFFICE	79	\$6,919,134	Approval to relocate carriers
	SHAWNEE MISSION - SHAWNEE BRANCH	34	\$1,548,807	
	KANSAS CITY - ROSEDALE STATION	13	\$565,047	
	TOTAL	126		
YORK - EAST BRANCH DDC	YORK - EAST BRANCH DDC	43	\$7,361,291	Approval to relocate carriers (Include York Haven despite net change in op. var. given close to -\$100k threshold)
	RED LION - MAIN OFFICE	23	\$2,033,278	
	MANCHESTER - PA1 - MAIN OFFICE	5	\$564,070	
	MOUNT WOLF - MAIN OFFICE	3	\$521,668	
	THOMASVILLE - MAIN OFFICE	3	\$376,607	
	SEVEN VALLEYS - MAIN OFFICE	5	\$215,448	
	WRIGHTSVILLE - MAIN OFFICE	5	\$115,009	
	WINDSOR - MAIN OFFICE	7	\$47,946	
	FELTON - MAIN OFFICE	6	(\$39,803)	
	MOUNTVILLE - MAIN OFFICE	4	(\$114,533)	
	SHREWSBURY - MAIN OFFICE	5	(\$119,037)	
	YORK HAVEN - MAIN OFFICE	4	(\$122,066)	
	TOTAL	113		

Backup | Decisions for carrier relocation (FY 2025) (I/V)

S&DC name	Spoke offices	Total routes	Net change in op. var.	Decision
ABILENE - MAIN OFFICE	ABILENE - MAIN OFFICE	51	\$3,502,413	Approval to relocate carriers (property has parking for 85 Postal and 100 Employee)
	OVALO - MAIN OFFICE	1	\$157,148	
	TYE - MAIN OFFICE	2	\$63,648	
	BUFFALO GAP - MAIN OFFICE	1	\$3,982	
	HAWLEY - MAIN OFFICE	2	(\$42,734)	
	CLYDE - MAIN OFFICE	6	(\$215,767)	
	TOTAL	63		
BOWLING GREEN - MAIN OFFICE	BOWLING GREEN - MAIN OFFICE	84	\$19,798,130	Approval to relocate – continue work on parking (property has parking for 140 Postal and 42 Employee)
	SMITHS GROVE - MAIN OFFICE	6	(\$75,784)	
	TOTAL	90		
BRENTWOOD - CARRIER ANNEX	none	43	\$3,904,423	No carrier relocation – Transfer Hub only and re-evaluate parking (property has parking for 50 Postal and 68 Employee)
BROCKTON - MAIN OFFICE	none	65	\$6,670,819	No carrier relocation – Transfer Hub only (10% design shows parking for 66 Postal and 73 Employee)
CAPE COD - P&DF	TBD	TBD	TBD	No decision yet – requires review w/ map showing distances
CINCINNATI OH - AIR MAIL CENTER	CINCINNATI OH - AIR MAIL CENTER	11	\$3,685,035	Approval to relocate carriers
	COVINGTON - ERLANGER BRANCH	34	\$2,741,024	
	COVINGTON - DIXIE BRANCH	27	\$2,448,532	
	WALTON - MAIN OFFICE	8	(\$857,598)	
	TOTAL	80		
COLUMBUS - WESTLAND STATION	COLUMBUS - WESTLAND STATION	74	\$5,425,504	Approval to relocate carriers
	GROVE CITY - MAIN OFFICE	40	\$1,291,589	
	LOCKBOURNE - MAIN OFFICE	2	\$517,958	
	TOTAL	116		
DENTON - MAIN OFFICE	none	97	\$18,924,419	No carrier relocation – Transfer Hub only (30% design shows parking for 83 Postal and 60 Employee)

Backup | Decisions for carrier relocation (FY 2025) (II/V)

S&DC name	Spoke offices	Total routes	Net change in op. var.	Decision
DENVER – HOLLY STREET, CO	<i>none</i>	<i>none</i>	<i>none</i>	Remove from S&DC list – no TH or carrier relocation (remove CFS, end lease, and add to asset disposition list)
EGG HARBOR - DELIVERY DIST CENTER	EGG HARBOR - DELIVERY DIST CENTER	77	\$11,865,041	Approval to relocate carriers
	ATLANTIC CITY - CARRIER ANNEX	42	\$3,983,836	
	TOTAL	119		
EL MONTE - MAIN OFFICE	<i>none</i>	57	\$6,942,471	No carrier relocation –Transfer Hub only
ELMIRA - MPC	ELMIRA – MPC	39	\$29,289,766	Approval to relocate carriers – continue work on parking (property has parking for 75 Postal and 98 Employee)
	CORNING - MAIN OFFICE	16	\$1,567,868	
	HORSEHEADS - MAIN OFFICE	18	\$740,184	
	TOTAL	88		
EVANSVILLE - DIAMOND VALLEY STA.	<i>none</i>	<i>none</i>	<i>none</i>	Remove from S&DC list – no TH or carrier relocation (workroom space is only 18k SF; site can support 55 BEV)
EVANSVILLE – MAIN OFFICE, IN	TBD	TBD	TBD	No decision yet – revisit parking options and bring back (property has parking for 40 Postal and 67 Employee)
FT MYERS - PAGE FIELD STATION	FT MYERS - PAGE FIELD STATION	95	\$4,772,026	Approval to relocate carriers (need to first validate Ft. Meyers Beach isn't going over a bridge before relocating)
	FT MYERS - DOWNTOWN STATION	18	\$1,399,730	
	FT MYERS BEACH - MAIN OFFICE	7	(\$595,753)	
	TOTAL	120		
JONESBORO, AR P&DF	JONESBORO - CARRAWAY JONESBORO	66	\$2,705,002	Approval to relocate carriers
	BROOKLAND - MAIN OFFICE	3	\$312,004	
	LAKE CITY - MAIN OFFICE	2	(\$10,971)	
	CASH - MAIN OFFICE	1	(\$12,173)	
	BAY - MAIN OFFICE	2	(\$22,472)	
	TOTAL	74		
LONDON - MAIN OFFICE	<i>none</i>	31	\$14,485,568	No carrier relocation –Transfer Hub only (revisit once parking concept provided)

Backup | Decisions for carrier relocation (FY 2025) (III/IV)

S&DC name	Spoke offices	Total routes	Net change in op. var.	Decision
LOUISVILLE - DOWNTOWN CARRIER STA	LOUISVILLE - DOWNTOWN CARRIER STA	57	\$4,645,777	No decision yet – gather missing mileage numbers for Brooks and information on parking options (e.g., adjacent property), bring back
	LOUISVILLE - MARTIN LUTHER KING STA	28	\$2,125,330	
	LOUISVILLE - SHELBY STATION	12	\$1,392,236	
	BROOKS - MAIN OFFICE	2	\$317,943	
	BUCKNER - MAIN OFFICE	1	\$189,986	
	TOTAL	TBD		
MARTINSBURG - MAIN OFFICE	MARTINSBURG - MAIN OFFICE	44	\$14,112,808	Approval to relocate carriers (pending parking layout with strip mall landlord)
	HEDGESVILLE - MAIN OFFICE	10	\$742,078	
	SHEPHERDSTOWN - MAIN OFFICE	4	\$88,898	
	FALLING WATERS - MAIN OFFICE	7	(\$149,730)	
	KEARNEYSVILLE - MAIN OFFICE	6	(\$274,255)	
	TOTAL	71		
MIDDLESEX ESSEX, MA P&DC	TBD	TBD	TBD	No decision yet – bring back with map and building specs (including amperage), pending determination from CPDO on future-state within Boston RPDC region
NEW CASTLE, PA P&DF	TBD	TBD	TBD	No decision yet - bring back with map and building specs
PATERSON - MAIN OFFICE/ VMF	none	48	\$3,829,488	No carrier relocation – Transfer Hub only (property has parking for 62 Postal and 79 Employee – evaluating additional options)
PITTSBURGH - STORAGE FACILITY	none	61	\$1,872,132	No carrier relocation – Transfer Hub only (property has parking for 46 Postal and 6 Employee – evaluating additional options)

Backup | Decisions for carrier relocation (FY 2025) (IV/V)

S&DC name	Spoke offices	Total routes	Net change in op. var.	Decision
PORTSMOUTH - CARRIER ANNEX	PORTSMOUTH - CARRIER ANNEX	29	\$6,109,300	Approval to relocate carriers (10% design shows parking for 164 Postal and 204 Employee)
	SEABROOK - MAIN OFFICE	6	\$689,200	
	NORTH HAMPTON - MAIN OFFICE	4	\$633,917	
	RYE - MAIN OFFICE	4	\$495,071	
	STRATHAM - MAIN OFFICE	7	\$438,809	
	KITTERY - MAIN OFFICE	9	\$215,886	
	HAMPTON - MAIN OFFICE	17	\$212,621	
	NEWMARKET - MAIN OFFICE	7	\$9,737	
	ELIOT - MAIN OFFICE	5	(\$149,719)	
	TOTAL	88		
ROCHESTER - MPO and Pkg Garage	TBD	TBD	TBD	No decision yet – revisit parking options and bring back (property has parking for 71 Postal and 60 Employee)
SAGINAW, MI – Main Office / P&DC	TBD	TBD	TBD	No decision yet – revisit parking options and bring back (property has parking for 119 Postal and 130 Employee)
TACOMA - CENTRAL CARR FACILITY	none	none	none	Remove from S&DC list – Facility in poor condition (Facilities working on alternative site, add to asset dispo. list)
WALDORF - DDC	TBD	TBD	TBD	No decision yet – revisit parking options and bring back (property has parking for 97 Postal and 112 Employee)
WASHINGTON - MAIN OFFICE	WASHINGTON - MAIN OFFICE	40	\$11,711,504	Approval to relocate carriers (pending parking; property has 40 Postal and 34 Employee)
	EIGHTY FOUR - MAIN OFFICE	5	\$383,976	
	CECIL - MAIN OFFICE	2	\$81,028	
	PROSPERITY - MAIN OFFICE	2	\$72,315	
	AMITY - MAIN OFFICE	1	\$59,625	
	LAWRENCE - MAIN OFFICE	1	\$23,023	
		TOTAL	51	

Backup | Decisions for carrier relocation (FY 2025) (V/V)

S&DC name	Spoke offices	Total routes	Net change in op. var.	Decision
WATERTOWN - MAIL PROCESSING CTR.	WATERTOWN - MAIL PROCESSING CTR.	33	\$20,616,207	Approval to relocate carriers
	DEXTER - MAIN OFFICE	2	\$305,313	
	THREE MILE BAY - MAIN OFFICE	1	\$182,020	
	EVANS MILLS - MAIN OFFICE	3	\$162,189	
	CALCIUM - MAIN OFFICE	1	\$132,930	
	SACKETS HARBOR - MAIN OFFICE	2	\$104,259	
	SANDY CREEK - MAIN OFFICE	1	\$97,224	
	CHAUMONT - MAIN OFFICE	2	\$57,106	
	BLACK RIVER - MAIN OFFICE	7	\$37,667	
	ADAMS CENTER - MAIN OFFICE	2	(\$36,536)	
	ELLISBURG - MAIN OFFICE	1	(\$82,282)	
	RODMAN - MAIN OFFICE	1	(\$93,352)	
	TOTAL	56		
WINSTON SALEM - MAIN OFFICE	WINSTON SALEM - MAIN OFFICE	52	\$7,938,443	Approval to relocate carriers
	WINSTON SALEM - WAUGHTOWN STATION	54	\$4,534,488	
	RURAL HALL - MAIN OFFICE	6	\$367,842	
	WALKERTOWN - MAIN OFFICE	5	\$314,194	
	PFAFFTOWN - MAIN OFFICE	8	\$164,355	
	TOTAL	125		
WOODBRIIDGE - PRINCE WILLIAM BRANCH	WOODBRIIDGE - PRINCE WILLIAM BRANCH	93	\$7,683,661	Approval to relocate – continue work on parking (property has parking for 104 Postal and 111 Employee)
	QUANTICO - MAIN OFFICE	3	\$1,216,258	
	DUMFRIES - MAIN OFFICE	11	\$795,136	
	TOTAL	107		
YONKERS - MAIN OFFICE	none	35	\$5,240,931	No carrier relocation – only use as TH (parking constrained)

Risk Management

The objective of the Risk Management Process is to provide a structured and standardized approach for effective, efficient, and action-based risk management so that the SDC Core team may instantiate its sites at scale and pace. That is accomplished through a repeatable process, managed by the PMO. The risk process is based on continual identification, assessment, prioritization, management, and communication of risks.

Prioritization Matrix				
Impact	High	1	1	1
	Medium	0	0	3
	Low	1	0	0
		Low	Medium	High
Likelihood				



Urgent- Risk response and disposition is required immediately, within five days of identification, and needs weekly updates from stakeholders



High- Risk response is required within ten days of risk identification and needs a weekly status update from stakeholders



Moderate- Risk response is required within 20 days of identification



Low- Risk response plan requires review and approval from the workstream lead

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Active Risks

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Resolved/
Closed Risks

S&DC – Project Risks

Workstream	Description	Impact	Likelihood	Risk Score	Disposition	Response Plan	Remediation Date	Owner
Operational Design	If security camera installation delayed, then November and February sites may not have improved visibility on the workroom floor, resulting in the inability to have real time visibility on activities occurring in the site. If information for sites live dates are not provided, Inspection Services is unable to design, check-up, and final walk throughs to accept project.	Medium	High	High	Mitigate	<ul style="list-style-type: none"> Camera spec are in stock Sites to record data on local recording device as sites are unable to remotely transmit data due to network requirements that have required a 200-day lead time 10/26/2023 update: Inspection Service needs site live dates for all FY24 Projects 11/28/2023 update: Received most S&DC sites pending confirmation of all sites. 12/8/2023 update: Confirmed Inspection Service received all FY24 sites 1/8/2024 update: Installing cameras on Phase 3. Some sites may have cameras and they are being upgraded as needed. 1/30/2024 update: Patriot currently working on correcting incorrect camera installs due to never installing a system before in postal environment. 	Various dates per sites going live	Frank Suarez/ Buck Buckley

S&DC – Project Risks

Workstream	Description	Impact	Likelihood	Risk Score	Disposition	Response Plan	Remediation Date	Owner
Operational Design	If the appropriate sites do not have ePACS badge readers as opposed to keypad locks, then the lock code may allow unauthorized persons into the site. That could result in a nefarious actor to gain access to the facility and disrupt the technology assets within that site, shutting down the site and additional sites due to potential cybersecurity vulnerabilities.	High	Medium	Urgent	Mitigate	<ul style="list-style-type: none"> Acre vendor indicated production boost in January to abate the supply shortage. Implement cipher locks as a workaround mitigation due to supply chain issues 10/27/2023 update: Inspection Service contacted Acre vendor, left voicemail, and pending response 11/28/2023 update: Inspection Service sent email to Acre vendor - 600 controllers for next 6 months. Acre vendor confirmed forecast request 11/16/2023 1/30/2024 update: Acre notified 1/29/2024 there is an average lead-time of three weeks compared to nine months from former Vanderbilt. Note: EPACS installers were hired that did not receive their security clearances to obtain Postal network access to set the EPACS system correctly. Patriot has since brought in vetted companies, but initial sites are still on hold 	TBD-pending Acre vendor response for due date	Frank Suarez/ Buck Buckley

S&DC – Project Risks

Workstream	Description	Impact	Likelihood	Risk Score	Disposition	Response Plan	Remediation Date	Owner
Facilities Design	If the Fire Suppression system is not in place at the Huntington Station, Stockton CA West Lane, Richmond, Hampton, Atlanta, Chula Vista, Waco, and Hattiesburg, MS sites, then additional F4 employees are required to perform a specific fire watch function. That would result in staffing that is unable to perform normal duties, which could impact the site's ability to meet service and performance standards, while increasing costs to the Postal Service..	Medium	High	High	Mitigate	<ul style="list-style-type: none"> Assign F4 employees to perform the Fire Watch duties Complete installation of the Fire Suppression system. 12/3/2023 update: <ol style="list-style-type: none"> 1) Stockton, CA estimated completion date 1/19/2024 2) Richmond, VA 3/1/2024 3) Hampton, VA 3/1/2024 4) Atlanta N. Atlanta Br, GA 3/15/2024 5) Huntington, Station NY 3/15/2024 6) Chula Vista, CA estimated completion date 4/29/2024 7) Waco, TX finalizing the schedule for Waco-TBD 8) Hattiesburg, MS- Estimated completion date 1/31/2024 1/30/2024 update: <ol style="list-style-type: none"> 1) Stockton CA – West Lane Station – Fee paid by contractor - waiting for CalWater to schedule the installation of the 8" water valve for new fire sprinkler system at the property line. All other work has been completed. 2) Waco, TX – Solicitation scheduled for 02/09/2024 and bids due 3/1/2024. 2/12/2024 update: Hattiesburg, MS fire suppression system is complete. The line connecting the system to the main water line has been delayed and we will not have the estimated completion date until Monday February 12th. 	4/29/2024 Various dates-refer to Facilities Slides	Kevin Gaughan

S&DC – Project Risks

Workstream	Description	Impact	Likelihood	Risk Score	Disposition	Response Plan	Remediation Date	Owner
Facilities Design	If the ramp at the Southeastern PA facility not completed by launch due to a delay in steel that needs to be erected for the canopy, the ramp will not be available to be utilized. The ramp and railings will be in place; however, the construction of the canopy will be taking place resulting in a decision to not use ramp due to safety concerns(steel and cranes in area that employees should avoid). This will not impact the launch but will result in employee performance.	Low	Low	Low	Mitigate	<ul style="list-style-type: none"> Temporarily utilize another carrier vestibule and ramp until new vestibule is completed. 1/16/2024 update: On schedule for 2/24/24. Finished footing pour Saturday 1/13/24 and retaining wall prep work in progress for next pour Saturday 1/20/24. Continued to do concrete pours in areas where possible. Opening the new carrier ramp is crucial for our critical path, but canopy installation does not demand same urgency. Therefore, we plan to have most of the ramp canopy installed by 2/24/24. Any remaining canopy installation would be complete after the activation date. 1/29/2024 update: Southeastern ramp on schedule to be completed by 2/23/24. 2/9/2024 update: Ramp will be completed by next week 2/24/2024 	3/1/2024	David Tempestoso

S&DC – Project Risks

Workstream	Description	Impact	Likelihood	Risk Score	Disposition	Response Plan	Remediation Date	Owner
Facilities Design	<p>1A. If the following S&DC sites do not have sufficient parking to support the spoke sites, then there may be issues for the F2 vehicles. That would result in the inability to bring those carriers into the site and prevent the site from launching its FRT-approved plan.</p> <ul style="list-style-type: none"> Huntington, KY Boston, MA (Braintree) Richmond, VA Portland, ME Binghamton, NY Asheville, NC Saint Petersburg, FL Orange, CA High Point, NC La Crosse, MI Springfield, MA Acworth, GA Dayton, OH 	High	Low	High	Mitigate	<p>•Facilities to obtain approval on path forward: -Offsite parking -Remove spoke sites</p> <p>•10/27/2023 update: Approved 10/24/2023- Boston MA Braintree, Portland, ME, Binghamton, NY, Asheville, NC 10/18/2023, Saint Petersburg, FL, Orange, CA, High Point, NC, La Crosse, MI</p> <p>•11/7/2023 update:</p> <ol style="list-style-type: none"> 1) Acworth GA -still evaluating 2) Springfield MA- Cease insourcing of 20 carrier routes from Springfield - Forest Park into Springfield S&DC. 4 carriers will be insourced from Granby, increasing the total carriers in Springfield S&DC to 82. 3) The Huntington, KY P&DF was presented in the 11/08/23 SDC meeting and it was agreed that the USPS would purchase the Goodwill land across the street from the facility for additional employee parking 4) Richmond, VA-Additional Lease Parking Required. Westhampton Station 42 routes plus employee Parking (90 - 95 spots needed). 5) Dayton, OH-Dayton Washington TWP Branch Target Carrier Spaces = 84 and we are providing 90 carrier spaces. Target Employee Spaces = 105 and we are providing 122 employee spaces <p>• 1/30/2024 update continued on next page</p>	Various dates – refer to Facilities slides	Kevin Gaughan

S&DC – Project Risks

Workstream	Description	Impact	Likelihood	Risk Score	Disposition	Response Plan	Remediation Date	Owner
Facilities Design	<p>1B. Continued: If the following S&DC sites do not have sufficient parking to support the spoke sites, then there may be issues for the F2 vehicles. That would result in the inability to bring those carriers into the site and prevent the site from launching its FRT-approved plan.</p> <ul style="list-style-type: none"> Huntington, KY Boston, MA (Braintree) Richmond, VA Portland, ME Binghamton, NY Asheville, NC Saint Petersburg, FL Orange, CA High Point, NC La Crosse, MI Springfield, MA Acworth, GA Dayton, OH 	High	Low	High	Mitigate	<p>•1/30/2024 update:</p> <p>1)Acworth GA - Lease renewal being signed – 60 existing carriers, 100 carrier's spaces provided and 117 target spaces. Finalizing site plan design.</p> <p>2) Springfield, MA- Design being revised to reflect 82 Total Routes per Master List.</p> <p>3) Huntington, WV- Site plan design being finalized to reflect the purchase of the Goodwill site for employee parking across the street.</p> <p>4) Richmond VA- Revising 100% site plan design to utilize head in parking to gain additional carrier spaces.</p> <p>5) Dayton, OH- 30% design being presented 2/6 and then 100% design being presented 2/27.</p>	Various dates – refer to Facilities slides	Kevin Gaughan

S&DC – Project Risks

Workstream	Description	Impact	Likelihood	Risk Score	Disposition	Response Plan	Remediation Date	Owner
Local Transportation Optimization	If registry bags sit in a vestibule overnight waiting for the AM Dispatch, then there is potential risk for theft and security of the deposit.	Medium	High	High	Mitigate	<ul style="list-style-type: none"> Place Deposit in the safe until the next morning. Set up a drop box process at implemented sites who will NOT meet the truck in the AM. 11/7/2023 update: Pending resolution from Inspection Service 12/3/2023 update: Meeting with Luxer to discuss different solution on 12/8/2023. 1/29/2024 update: Continue to work with Luxer on permanent fix. 	3/1/2024-Ongoing	Taylor Stocking
Customer	If ZIP codes 28803 and 28805 presented to the Amazon team as ZIP codes moving to the S&DC in error, we will not be able to scan Misshipped and Amazon will be unable to make the changes until their Q2 refresh scheduled 3/29 to 4/17. This is an internal issue we would need to resolve, and the mailer should not be penalized or subjected to additional postage for these packages.	High	High	Urgent	Mitigate	<ul style="list-style-type: none"> We will add transportation to deliver the mail to the spokes sites for the interim. 	3/8/2024	Tonya Dodson